

# MASSHEALTH PRESCRIPTION AND MEDICAL NECESSITY REVIEW FORM FOR SUPPORT SURFACES

**MassHealth**

THE COMMONWEALTH OF MASSACHUSETTS  
Executive Office of Health and Human Services

**All sections of this form must be completed by the prescriber and submitted with the MassHealth Prior Authorization Request. Providers should submit this form in place of the MassHealth General Prescription Form when requesting prior authorization for support surfaces. Please refer to the instructions for completing this form provided at the end of this document. Please print or type all sections.**

1. Member Name	
2. Member's MassHealth ID no.	3. Member's DOB / /
4. Member's address	
5. Primary diagnosis	6. Secondary diagnosis

**Signs and symptoms** (Use attachments as needed.)

7. Wound type(s)  
 Stage 1 pressure ulcer     Stage 2 pressure ulcer     Stage 3 pressure ulcer     Stage 4 pressure ulcer  
 Other (describe) \_\_\_\_\_

8. Wound photo(s)  
 Photo attached     Patient refused photo     Diagram attached  
 Other (specify) \_\_\_\_\_

9. Wound description	Wound #1	Wound #2	Wound #3	Wound #4
Wound stage(s)	_____	_____	_____	_____
Location	_____	_____	_____	_____
Length (cm)	_____	_____	_____	_____
Width (cm)	_____	_____	_____	_____
Depth (cm)	_____	_____	_____	_____
Color	_____	_____	_____	_____
Drainage	_____	_____	_____	_____
Tunneling	_____	_____	_____	_____
Undermining:	_____	_____	_____	_____

**Risk factors** (Use attachments as needed.)

10. Functional status  
 Complete immobility     Limited mobility     Ambulates with \_\_\_\_ (#) assist     Transfers with \_\_\_\_ (#) assist  
 Chairbound     Other (describe) \_\_\_\_\_

11. Mental status  
 Alert     Comatose     Dementia     Depression or psychosis  
 Other (describe) \_\_\_\_\_

12. Comorbid condition(s)  
 Neurologic (describe) \_\_\_\_\_     Degenerative (describe) \_\_\_\_\_     Malnutrition     Depression or psychosis  
 Other (describe) \_\_\_\_\_

**Diagnostic evaluation** (Use attachments as needed.)

13. Nutritional status  
 Height \_\_\_\_\_ Weight \_\_\_\_\_ IBW \_\_\_\_\_  
 Enteral supplements \_\_\_\_\_ TPN supplements \_\_\_\_\_

14. Incontinence status  
 Bladder/urine     Bowel/stool     Catheter  
 Other (describe) \_\_\_\_\_

15. Drugs affecting wound healing  
 Oral (describe) \_\_\_\_\_     Topical (describe) \_\_\_\_\_

**16. Wound care plan includes** (Use attachments as needed.)

- Nutritional intervention     Incontinence management     Moisture management     Pain management
- Wound treatments (describe) \_\_\_\_\_
- Other (describe) \_\_\_\_\_

**17. Outcome of treatment plan**

- a. Over past month, the member's pressure ulcer(s) have  Improved     Remained the same     Worsened
- b. Has a conservative treatment program been tried without success?  Yes     No     Does not apply
- c. Was comprehensive assessment performed after failure of conservative treatment?  Yes     No     Does not apply
- d. Is there a trained full-time caregiver to assist patient and manage all aspects involved with use of support surface?  Yes     No     Does not apply

**18. Location where member will use item(s)**

- Home     Work     Other (specify) \_\_\_\_\_

**19. Duration of need (number of days)**

- Less than 30     30-60     60-90     Other (specify) \_\_\_\_\_

**20. Type of support surface(s)**

- Mattress overlay system (powered)     Mattress overlay system, nonpowered     Pressure pads (gel or dry)
- Air-fluidized bed     Air-flotation bed, powered     Semi-electric bed with mattress     Total electric bed with mattress
- Other (specify) \_\_\_\_\_

**21. Description of equipment**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**22. DME provider**

Company name \_\_\_\_\_ Address \_\_\_\_\_  
MassHealth provider no. (if available) \_\_\_\_\_ Telephone no. (if available) \_\_\_\_\_

**23. Prescriber**

Name \_\_\_\_\_ Address \_\_\_\_\_  
Telephone no. \_\_\_\_\_ MassHealth Provider no. \_\_\_\_\_  
Provider UPIN \_\_\_\_\_

**24. Person completing form on behalf of prescriber**

Name \_\_\_\_\_ Title \_\_\_\_\_  
Telephone no. \_\_\_\_\_ Organization \_\_\_\_\_

**25. Attestation**

I certify that the clinical information provided on this form is accurate and complete to the best of my knowledge, and I understand that any falsification, omission, or concealment of material fact may be subject to civil or criminal liability.

\_\_\_\_\_  
Prescriber's attestation (signature)

\_\_\_\_\_  
Date (mm/dd/yy)

**Instructions:** Complete all applicable fields on the form. Print or type all sections.

<b>Item 1</b>	Member's Name	Enter the member's name as it appears on the MassHealth card.
<b>Item 2</b>	Member's MassHealth ID no.	Enter the member's MassHealth identification number, which appears beside the member's name on the MassHealth card.
<b>Item 3</b>	Member's DOB	Enter the member's date of birth in month/day/year order.
<b>Item 4</b>	Member's address	Enter the member's permanent legal address (street address, town, and zip code).
<b>Item 5</b>	Primary diagnosis	Enter the primary diagnosis name and ICD code that correspond to the condition for which the support surface is being requested.
<b>Item 6</b>	Secondary diagnosis	Enter the secondary diagnosis names and ICD codes (up to 3 codes) that correspond to other medical conditions associated with the need for the requested support surface. Enter "N/A" if not applicable.
<b>Item 7</b>	Wound type(s)	Place a checkmark beside all wound types that apply. If checking "Other," specify the type not listed (for example, non-healing wound) in the space provided. Use attachments as needed.
<b>Item 8</b>	Wound photo(s)	Place a checkmark beside all types of documentation provided. If checking "Other," specify the type of documentation in the space provided. Attach the applicable documentation for each item checked.
<b>Item 9</b>	Wound description	For each wound, enter in the spaces provided, the wound stage, location, size (length, width, depth), color, drainage, tunneling, and undermining. Use attachments as needed.
<b>Item 10</b>	Functional status	Place a checkmark beside all statuses that apply. If checking "Other," specify the status not listed in the space provided. Attach clinical information about all items checked.
<b>Item 11</b>	Mental status	Place a checkmark beside all statuses that apply. If checking "Other," specify the condition not listed in the space provided. Attach clinical information as needed.
<b>Item 12</b>	Comorbid condition(s)	Place a checkmark beside all conditions that apply. When indicated, specify the conditions in the space provided. Attach clinical information about all items checked.
<b>Item 13</b>	Nutritional status	Enter member's height in inches, weight in pounds, ideal body weight (IBW) in pounds, and type of enteral and parenteral supplements used. Attach clinical information as needed.
<b>Item 14</b>	Incontinence status	Place a checkmark beside all that apply. If checking "Other," specify the status not listed in the space provided.
<b>Item 15</b>	Drugs affecting wound healing	Place a checkmark beside all that apply. Describe the types of oral or topical medications affecting wound healing in the space provided.
<b>Item 16</b>	Wound care plan includes	Place a checkmark beside all that apply. If checking "Wound treatments," describe the treatments used (for example, calcium alginates or hydrogel). If checking "Other," describe the treatments not listed.
<b>Item 17</b>	Outcome of treatment plan	Place a checkmark beside the appropriate response for each question asked.
<b>Item 18</b>	Location where member will use item(s)	Place a checkmark beside all locations that apply to use of the product requested. If checking "Other," specify the location (for example, skilled nursing facility, end stage renal disease facility) in the space provided.
<b>Item 19</b>	Duration of need (number of days)	Enter total number of days that prescriber expects the member to require use of the items requested. If "other" is checked fill in blank.
<b>Item 20</b>	Type of support surface	Place a checkmark beside all requested items. If checking "Other," specify the type of support surface not listed in the space provided.
<b>Item 21</b>	Description of equipment	Enter a description of the item(s) requested (for example, accessories, supplies, or options).
<b>Item 22</b>	DME provider	Enter the company name and address of the provider who will supply the support surface(s) being requested. If available, also provide the DME provider's telephone number and MassHealth provider number.
<b>Item 23</b>	Prescriber	Enter the physician's/clinician's name, address, and telephone number where he or she can be contacted if more information is needed. Include the prescriber's MassHealth provider number, or if the prescriber is not a MassHealth provider, enter the prescriber's unique physician identification number (UPIN).
<b>Item 24</b>	Person completing form on behalf of prescriber	If a clinical professional other than the treating clinician (for example, home health nurse or wound-care specialist) or a physician employee answers any of the items listed he or she must print his or her name, professional title, and name of employer (organization) where indicated.
<b>Item 25</b>	Attestation	The prescriber must attest that the clinical information provided on the form is accurate and complete to the best of the prescriber's knowledge by signing this field.

**Note:** Prior-authorization requests with incomplete medical necessity documentation may be returned for more information or denied. Please refer to the MassHealth Guidelines for Medical Necessity Determination for Support Surfaces for further information about submitting required clinical documentation.