

Massachusetts Division of Insurance
Annual Report of Medical Membership in Insured Preferred Provider Plans
as of December 31, 2023

	MEDICAL Insured Preferred Provider Plans ¹ Members By County	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	MA
		Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Members at End of 2023	Total 2023 Members
1	Aetna Life Insurance Company	407	181	6,722	5	7,538	329	2,240	536	9,472	0	5,471	3,865	33,379	8,490	78,635
2	Blue Cross and Blue Shield of Massachusetts, Inc.	1,371	2,250	3,854	149	6,013	425	2,498	3,353	25,549	132	11,948	3,986	13,399	7,491	82,418
3	Blue Cross Blue Shield of Massachusetts HMO Blue, Inc.	2,252	857	5,623	382	14,430	500	1,712	1,162	56,189	894	20,430	8,173	15,880	11,204	139,688
4	Cigna Health and Life Insurance Company ²	232	66	725	14	1,905	86	226	89	3,627	0	1,519	896	923	1,762	12,070
5	ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	37	6	0	0	0	0	0	0	44
6	Fallon Health & Life Assurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	4 Ever Life Insurance Company	9	1	3	0	0	5	1	0	83	0	24	11	46	31	214
8	Harvard Pilgrim Health Care, Inc.	357	90	748	114	2,471	77	581	155	7,630	17	3,048	1,355	2,247	1,750	20,640
9	Health New England, Inc.	32	926	19	0	22	457	4,455	1,315	117	0	27	14	25	637	8,046
10	HPHC Insurance Company, Inc.	190	78	858	9	1,802	26	306	100	5,651	8	3,386	1,031	2,789	1,404	17,638
11	Mass General Brigham Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Tufts Associated Health Maintenance Organization., Inc.	2	17	2	0	5	0	2	0	33	0	14	27	14	17	133
13	Tufts Insurance Company	473	114	1,204	28	2,599	67	378	214	8,116	17	3,132	1,588	2,421	2,002	22,353
14	UnitedHealthcare Insurance Company	496	346	2,982	80	2,864	160	624	343	7,734	46	2,639	1,687	2,077	2,440	24,518
	Total Members	5,821	4,926	22,740	781	39,649	2,133	13,060	7,273	124,201	1,114	51,638	22,633	73,200	37,228	406,397
	2023 Massachusetts Population ³	231,735	126,818	581,841	20,819	810,089	70,836	460,291	162,502	1,623,952	14,444	727,473	535,308	768,425	866,866	7,001,399
	2022 Market Penetration Rate ⁴	2.5%	3.9%	3.9%	3.8%	4.9%	3.0%	2.8%	4.5%	7.6%	7.7%	7.1%	4.2%	9.5%	4.3%	5.8%

¹ Information reported by carriers offering a MEDICAL insured preferred provider plan, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 2.2," which instructs carriers to exclude members for whom the carrier did not bear any financial risk.

² As of December 31, 2016, any remaining members of Connecticut General Life Insurance Company were assumed by CIGNA Health and Life Insurance Company.

³ 2023 Population Source: U.S. Census Bureau; Vintage 2023 Population Estimates: Population Estimates

⁴ Total MEDICAL insured preferred provider plan members in each county divided by the 2023 population in each county