

One Care Implementation Council Meeting

1 Ashburton Place, 21st Floor

Boston, MA

July 25, 2017, 10:00am – 12:00pm noon

Council Meeting attendees: Suzann L. Bedrosian, Crystal Evans, Dennis Heaphy, Jeffrey Keilson, Dan McHale, Howard Trachtman, Henri McGill, Paul Styczko, and Sara Willig

Unable to Attend: Dale Mitchell, David Matteodo, Lydia Brown and Florette Willis

Guests: Alexis Henry, University of Massachusetts Medical School

Handouts: Agenda; Fallon Transition PowerPoint Presentation; July 2017 MassHealth Updates PPT; Implementation Council Charter and By-Laws (from first term, May 2013); MassHealth One Care Enrollment Figures; and Work Plan Meeting PowerPoint Presentation. Documents will be available online at www.mass.gov/masshealth/onecare.

1) Administrative Items

One Care Implementation Council Chair Dennis Heaphy reviewed miscellaneous administrative issues for the Council's approval before the presentations created by Alexis Henry and Corrine Altman-Moore.

- **AFFIRMED MOTIONS**

- *All present Council Members elected Florette Willis and Howard Trachtman as Council Vice Chairs. Specifically, Howard will serve as the meeting facilitator in each upcoming Implementation Council meeting.*
- *All present Council Members approved the changes to the updated Implementation Council Charter and By-Laws created during the June 30th Implementation Council meeting.*
- *All present Implementation Council Members approved reserving space for one representative from each of the One Care plans, one representative from the Centers for Medicaid and Medicare Services (CMS) and one Ombudsman Office staff member at each Implementation Council meeting (including the July 25th meeting). Each individual is invited to share information but is not a voting member of the Council.*
- *All present Implementation Council Members affirmed that there will not be an August 2017 Implementation Council meeting (only the August 22nd Implementation Council Work Plan meeting is scheduled, to be held at the Health Policy Commission office at 50 Milk Street, Boston, MA).*

2) Updates

- Fallon Survey Results PPT

- *UMass' Alexis Henry presented comparative data and results from a recent survey on Fallon Total Care's dissolution. Specifically, the presentation reviewed how One Care members who had transitioned to other One Care plans compared to One Care members who returned to fee-for-service insurance by demographic information and benefit type. The data showed that members who transitioned into a different One Care plan after Fallon Total Care's dissolution had higher satisfaction rates for some services - durable medical equipment, dental and mental health care services - when compared to their counterparts to returned to fee-for-service care.*
 - *A few present Implementation Council meeting members asked that Alexis Henry and her team create additional data points that showed how former Fallon Total*

Care members compared to Commonwealth Care Alliance members and Tufts Unify members during the same survey time period.

- *FOLLOW-UP: Alexis Henry explained that additional comparative data points can be created and shared with the Implementation Council at a later time.*

- MassHealth Update

- *Corri Altman-Moore presented a brief overview of MassHealth operational and administrative updates about the progress of the OneCare program. Recently, MassHealth leadership has released new Shared Learning Webinars, One Care Data Reports, member surveys and an amendment to the One Care Three-Way Contract. In addition, Corri also discussed the latest member enrollment and eligibility figures, as well as One Care Ombudsman program funding updates.*

3) Work Plan

- *Dennis presented on the purpose of the upcoming Work Plan meeting on August 22nd.*
- *Present Implementation Council members who expressed interest in participating in the upcoming meeting included: Sarah Willig, Crystal Evans, Suzann L. Bedrosian and Paul Styczko.*

4) Upcoming Council Meetings:

- **August 22, 2017 (Work Plan Development Meeting) at the Health Policy Commission Office, 50 Milk Street, 8th Floor, Boston, MA**
- **September 12, 2017 (standard Implementation Council Meeting), location TBD**