

**One Care Implementation Council Meeting**

**November 21, 2014 1 PM – 3 PM**

**1 Ashburton Place – 21<sup>st</sup> Floor**

**Boston, MA**

**Attendees:** Bruce Bird, Joe Finn, Anne Fracht, Rebecca Gutman, Dennis Heaphy (Chair) (by phone), Audrey Higbee, Denise Karuth (by phone), Jeff Keilson, David Matteodo Dan McHale, Olivia Richard, Bob Rousseau (by phone), Peter Tallas, Howard Trachtman (Co-Chair), Florette Willis (Co-Chair)

**Unable to Attend:** Suzann Bedrosian, Theodore Chelmow, Myiesha Demery, Dale Mitchell, Vivian Nunez, Jorge Pagan-Ramos

**Guest Attendees:** Kathleen Connolly & Ronald Seletsky, Tufts Health Plan – Network Health; Dan Rome, Fallon Total Care; and Lauren Easton – Commonwealth Care Alliance

**Handouts:** Agenda, Meeting Minutes (10/17/14), Approved Motions Summary Document, One Care update, Presentations from One Care Plans: Tufts Health Plan – Network Health, Fallon Total Care, & Commonwealth Care Alliance, Boston Globe Article on One Care. Documents will be available online at [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare).

**Next Open Council Meeting:** Friday January 9, 2014 1:00-3:00pm  
State Transportation Building, Conference Rooms 2-3  
10 Park Plaza  
Boston, MA

## 1) Welcome

Howard Trachtman, Implementation Council Co-Chair, facilitated the meeting and led introductions.

A motion was made to approve the minutes from the October 17, 2014 Implementation Council meeting.

The motion was approved unanimously.

## 2) One Care Update

Corri Altman Moore, Director of Policy at MassHealth, provided updates on One Care. The update covered the topics of One Care financing and mailings to members with Part D changes. Jenn Maynard, Deputy Director of Integrated Care Organizations at MassHealth presented on One Care reporting.

- A question was asked about adjustments to One Care financing. Specifically, it was asked if the program is costing more than anticipated.
  - MassHealth noted that the decision to make retroactive rating category adjustments was due to the number of changes to proxy rating categories upon completion of comprehensive assessments. It is too early to make any conclusions about financing.
- MassHealth noted that as a result of the financial adjustments made to One Care, an additional \$20.7 million is available to plans. A question was asked about the source of this money.
  - The additional funds reflect spending that would have occurred in the Fee-For-Service system.
- A question was asked regarding whether MassHealth was considering the inclusion of an additional rating category for individuals with intellectual disabilities.
  - This is not currently under consideration but further discussion on the topic could occur if desired by the Council.
- A question was asked as to whether utilization data was used in determining future rates for the program.
  - MassHealth noted that the One Care assessment process includes the determination of an assigned rating category based on an individual's needs. It was noted that it is too early in the demonstration to use utilization data to set rates.

- A question was asked regarding when data would be available on the overall costs of the program.
  - Encounter data is anticipated to be available in early 2015.
- A question was asked to whether MassHealth would consider inviting additional health plans to participate in the demonstration.
  - MassHealth has not discussed the possibility of inviting additional health plans to participate in the demonstration. The decision would require a joint decision from MassHealth and the Centers for Medicare and Medicaid Services (CMS).
- MassHealth noted that information will be made available to the Council when encounter data is available. MassHealth would like the Council to further clarify the kinds of information they are requesting. It was noted that the Council has expressed interest in: PCA utilization, hospital admissions, diversionary services vs. in-patient use, and dental utilization.
- A comment was made that a reporting template is needed to assess One Care plan performance. The intent of the template is to demonstrate objectively how plans are performing and help improve One Care over time. It is not intended to be punitive.
  - MassHealth noted that staff are continuing to work with the One Care plans and CMS on the Implementation Council request for a One Care quarterly reporting report card. It is anticipated that the MassHealth will have more to share with the Council in early 2015.
- Concern was expressed by the Implementation Council chair regarding the lack of information provided on what data would be available to include in the requested One Care quarterly report. It was noted that the availability of data on One Care is critical to the legitimacy of the program.

A motion was made requesting that MassHealth, prior to implementing any future addendums to One Care plan financing, seek input from the Implementation Council on risk corridors and other important factors regarding the One Care financial model.

The motion was seconded.

The motion was approved unanimously.

### **3) New Business**

Representatives from each of the One Care plans were invited to present on the topic of behavioral health care. Presentations from the One Care plan representatives were followed by a question and answer session.. Presenters included: Kathleen Connolly & Ronald Seletsky,

Tufts Health Plan – Network Health; Dan Rome, Fallon Total Care; and Lauren Easton – Commonwealth Care Alliance

- Discussions between Council members and the One Care Plans included the following topics:
  - Challenges with accurate contact information;
  - Establishing trust with enrollees that are learning about One Care after experiencing acute episodes;
  - Challenges with meeting the housing needs of enrollees;
  - Limited requests for recovery services and certified peer specialists;
  - Personal Care Attendant participation on the care team and related compensation; and
  - The Council's need for data on services and finances.

#### **4) Council Member Recognition**

- Dennis Heaphy announced Council member Anne Fracht's departure from the Implementation Council. The Implementation Council expressed thanks for Anne's contribution and the unique perspective she brought to the Council.
- Anne Fracht noted that until One Care included more individuals with intellectual disabilities, her time would be better spent on other efforts to advocate for people with intellectual disabilities.

#### **5) One Care Article in the Boston Globe**

- Florette Willis spoke on behalf of the Implementation Council Chair and Co-Chairs and expressed disappointment in how a recent Boston Globe article portrayed One Care. The chairs requested input from the Council regarding the suggestion of responding to the Globe article with a Letter to the Editor highlighting the positive aspects of the program.
- The Council supported the Chairs' suggestion to submit a Letter to the Editor from the Implementation Council.
- MassHealth noted that their staff could assist with distributing a response letter from the Council through their outlets such as through the One Care website, the Executive Office of Health and Human Services Twitter feed and the One Care listserv.

A motion was made in support of the Implementation Council Chair writing a Letter to the Editor in response to the article on One Care published on November 10<sup>th</sup> 2014.

The motion was seconded

The motion passed unanimously.

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