

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans  
as of December 31, 2018<sup>1</sup>

Closed Network

COMPARISON OF 3RD QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2018 Members at End of Quarter	2nd Quarter 2018 Members at End of Quarter	3rd Quarter 2018 Members at End of Quarter <sup>2</sup>	4th Quarter 2018 Members at End of Quarter <sup>2</sup>	Member Change from 3rd Qtr. 18 to 4th Qtr. 18 <sup>2</sup>	Percent Change from 3rd Qtr. 18 to 4th Qtr. 18 <sup>2</sup>	4th Quarter 2018 Share of Massachusetts Closed Network Market
Aetna Health Inc. <sup>3</sup>	840	1,944	1,627	1,398	(229)	-14.1%	0.1%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	444,384	445,402	448,037	441,896	(6,141)	-1.4%	22.3%
Boston Medical Center Health Plan, Inc.	354,803	336,912	334,055	327,691	(6,364)	-1.9%	16.5%
CeltiCare Health Plan of Massachusetts, Inc. <sup>4</sup>	0	0	0	0	0	0.0%	0.0%
ConnectiCare of Massachusetts, Inc.	318	283	241	232	(9)	-3.7%	0.0%
Fallon Community Health Plan, Inc.	183,880	183,077	155,144	166,673	11,529	7.4%	8.4%
Harvard Pilgrim Health Care, Inc.	145,852	144,788	142,893	140,042	(2,851)	-2.0%	7.1%
Health New England, Inc.	122,835	123,351	100,162	99,372	(790)	-0.8%	5.0%
Minuteman Health, Inc. <sup>5</sup>	0	0	0	0	0	0.0%	0.0%
Neighborhood Health Plan, Inc. <sup>6</sup>	138,583	136,874	117,136	116,869	(267)	-0.2%	5.9%
Tufts Associated HMO, Inc. <sup>7</sup>	270,732	271,015	263,015	263,994	979	0.4%	13.3%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>7</sup>	450,185	440,507	435,443	425,400	(10,043)	-2.3%	21.4%
Totals	2,112,412	2,084,153	1,997,753	1,983,567	(14,186)	-0.7%	100.0%

Preferred Network

COMPARISON OF 3RD QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2018 Members at End of Quarter	2nd Quarter 2018 Members at End of Quarter	3rd Quarter 2018 Members at End of Quarter	4th Quarter 2018 Members at End of Quarter	Member Change 3rd Qtr. 18 to 4th Qtr. 18 <sup>2</sup>	Percent Change 3rd Qtr. 18 to 4th Qtr. 18 <sup>2</sup>	4th Quarter 2018 Share of Massachusetts PPO Market
Aetna Health Inc. <sup>3</sup>	0	31	23	0	(23)	-100.0%	0.0%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	178,580	179,436	182,416	182,321	(95)	-0.1%	88.7%
ConnectiCare of Massachusetts, Inc.	42	39	36	33	(3)	-8.3%	0.0%
Harvard Pilgrim Health Care, Inc.	17,850	18,062	17,992	18,598	606	3.4%	9.0%
Health New England, Inc.	2,982	3,151	3,105	3,261	156	5.0%	1.6%
Neighborhood Health Plan, Inc. <sup>6</sup>	486	524	696	845	149	21.4%	0.4%
Tufts Associated HMO, Inc. <sup>7</sup>	595	595	592	587	(5)	-0.8%	0.3%
Totals	200,535	201,838	204,860	205,645	785	0.4%	100.0%

<sup>1</sup> Information reported by HMOs as of the end of the fourth quarter of 2018 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>2</sup> Reported membership declined for Fallon Community Health Plan, Inc., Health New England, Inc. and Neighborhood Health Plan, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

<sup>3</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

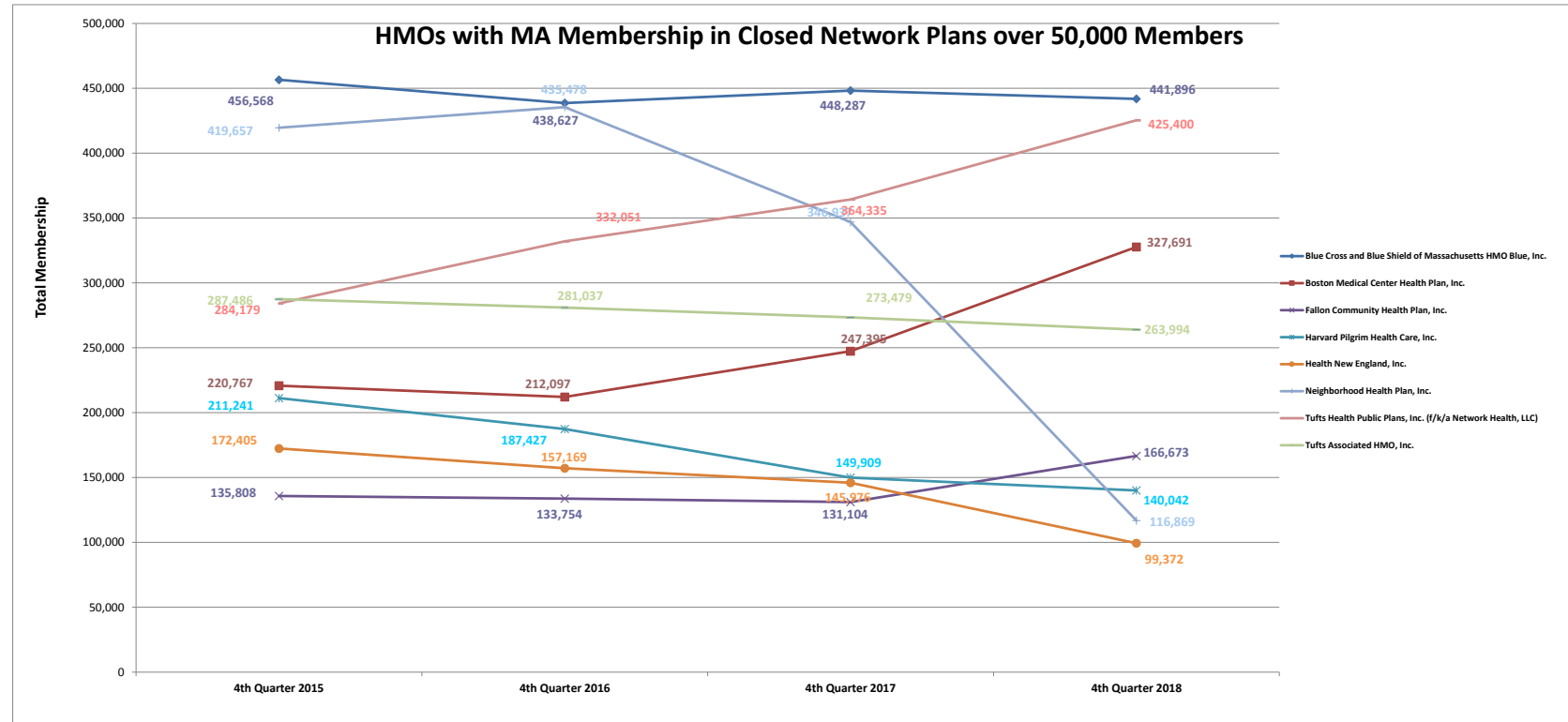
<sup>4</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

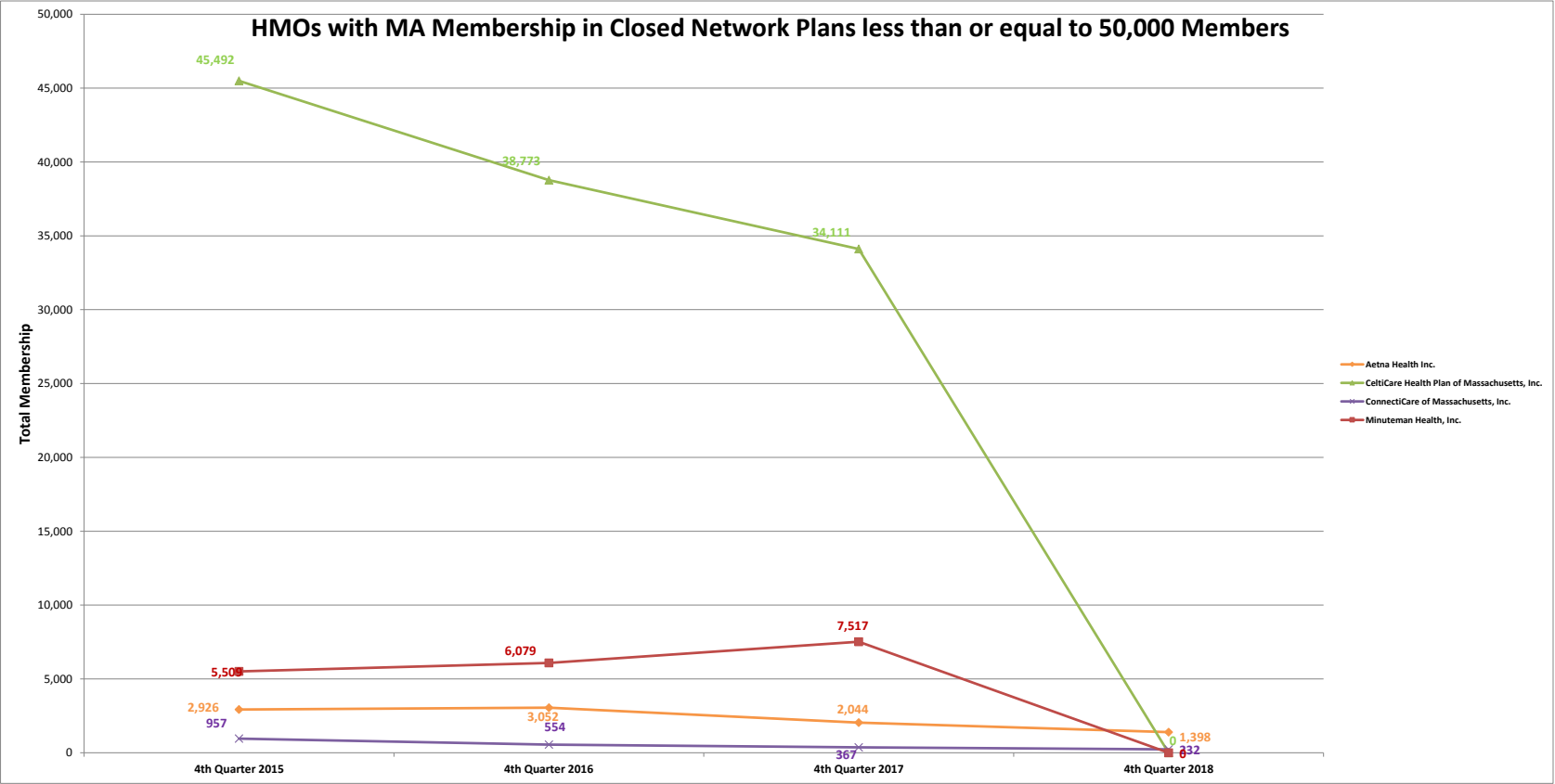
<sup>6</sup> Doing business as AllWays Health Partners. The company was in the process of renaming its company to AllWays Health partners, Inc. which was completed on January 8, 2019.

<sup>7</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

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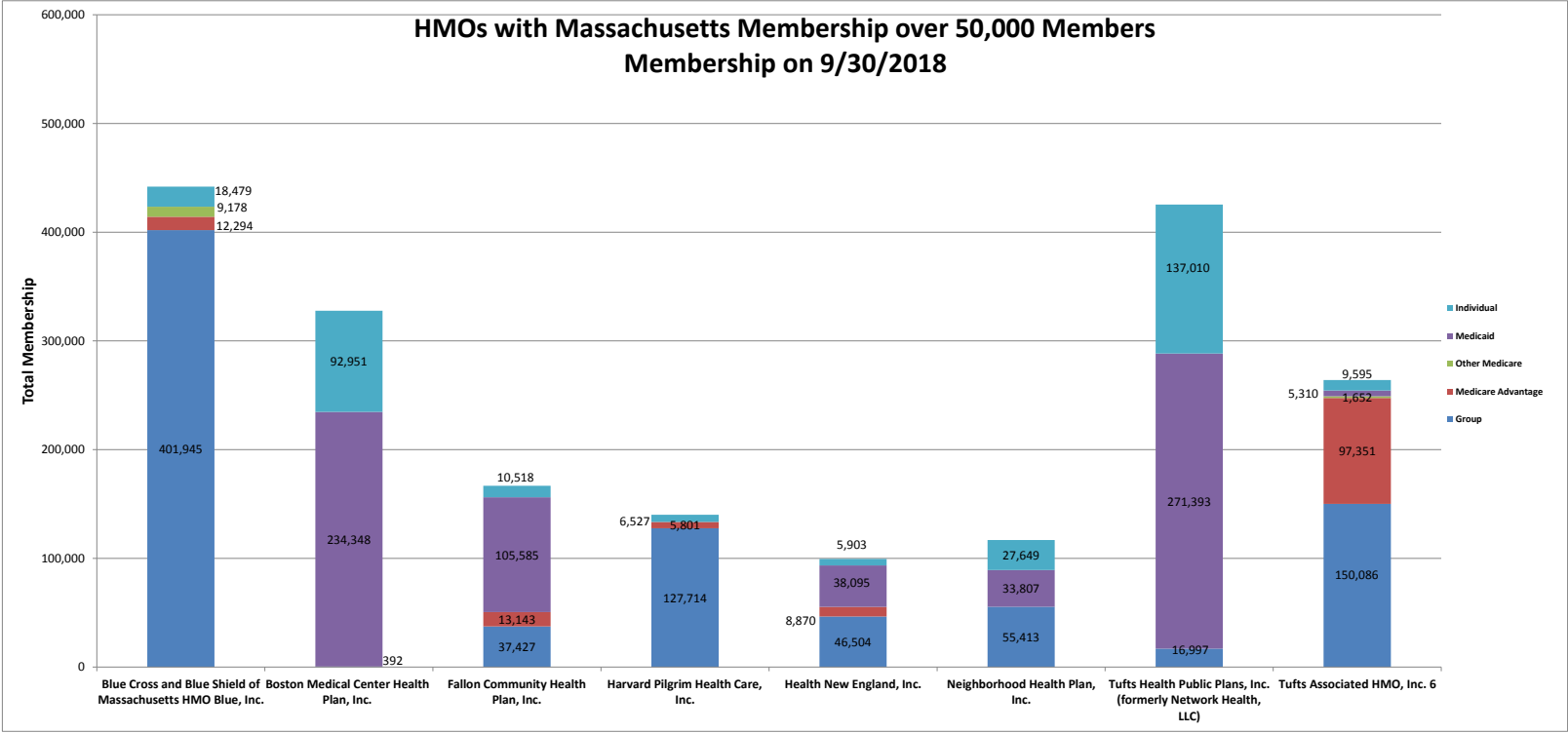
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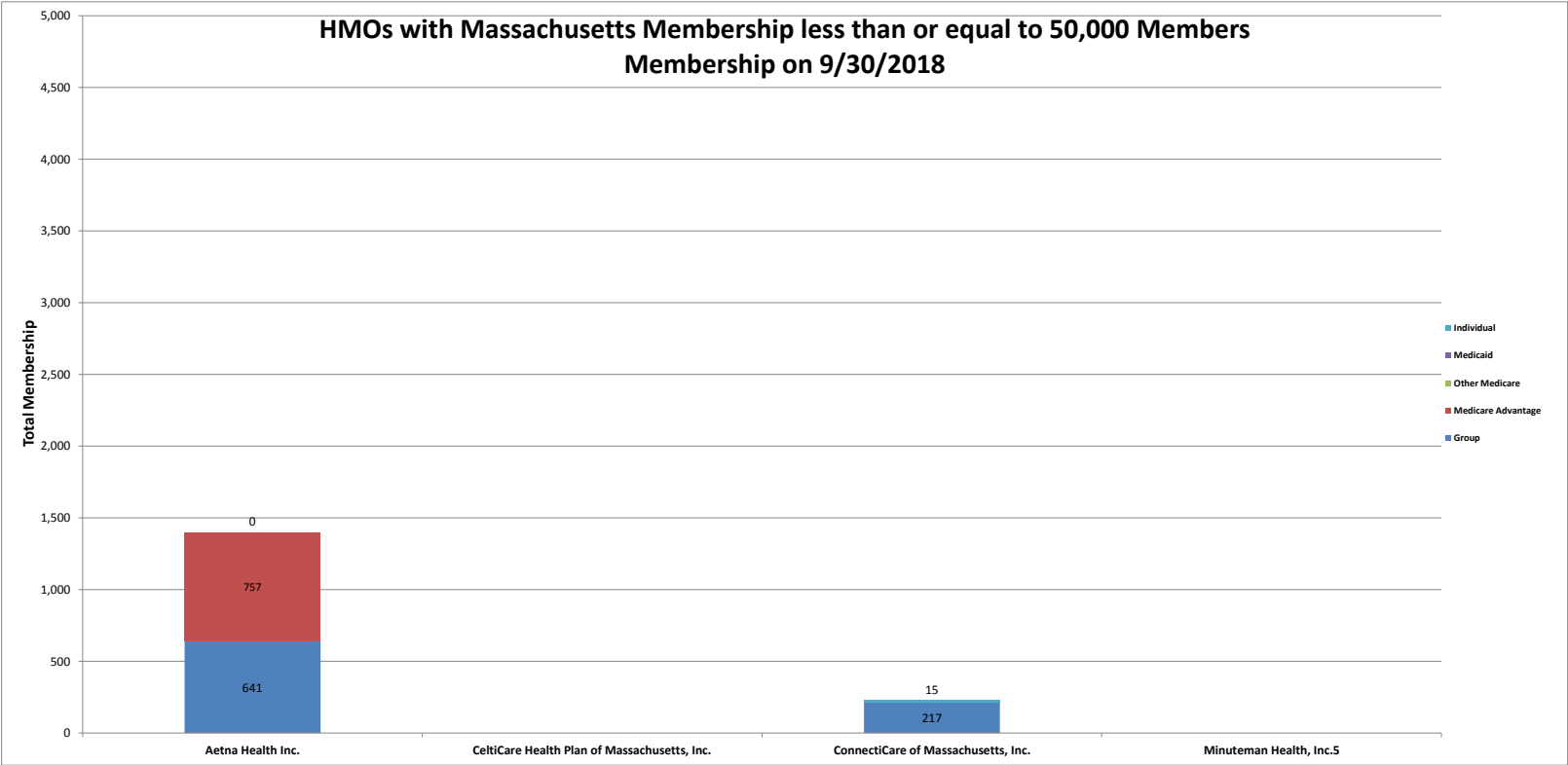


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

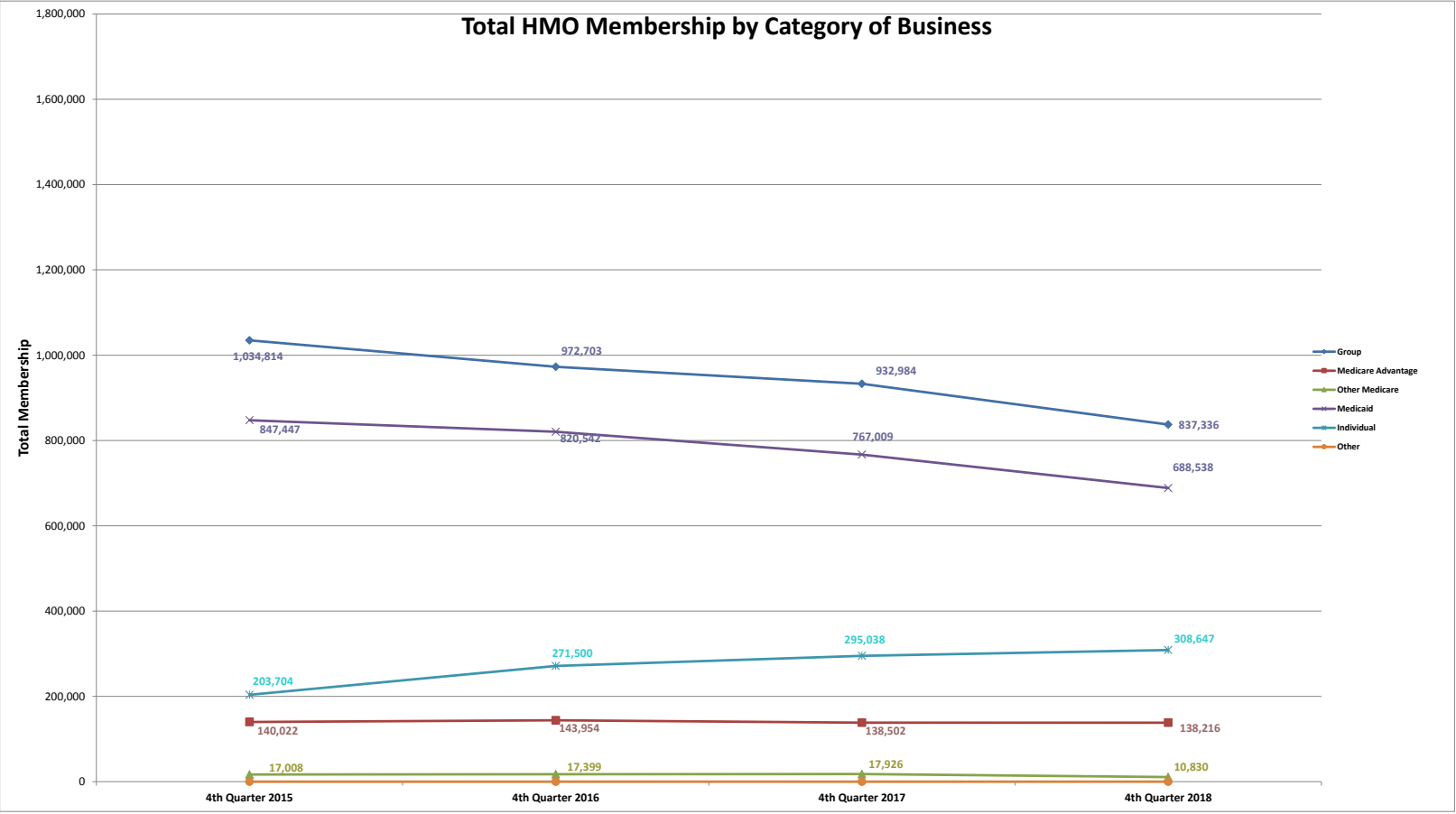
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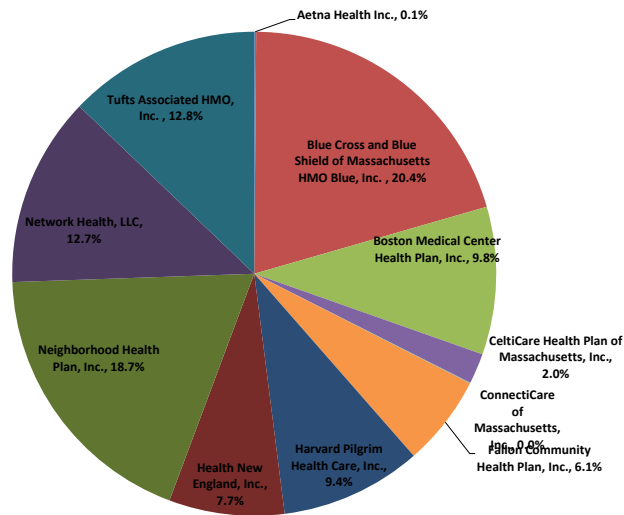


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.  
<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

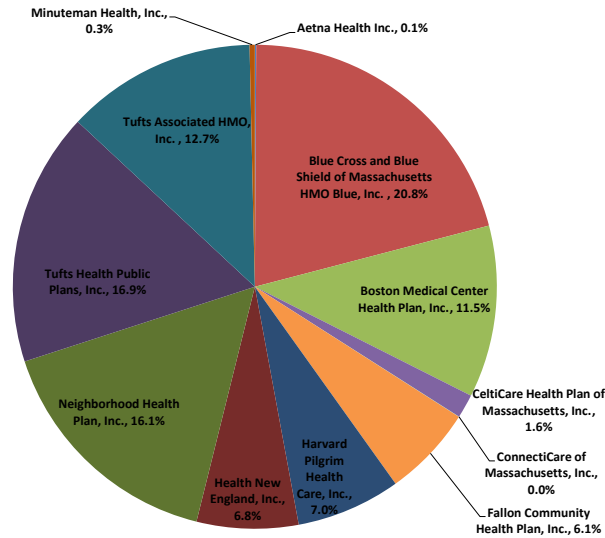
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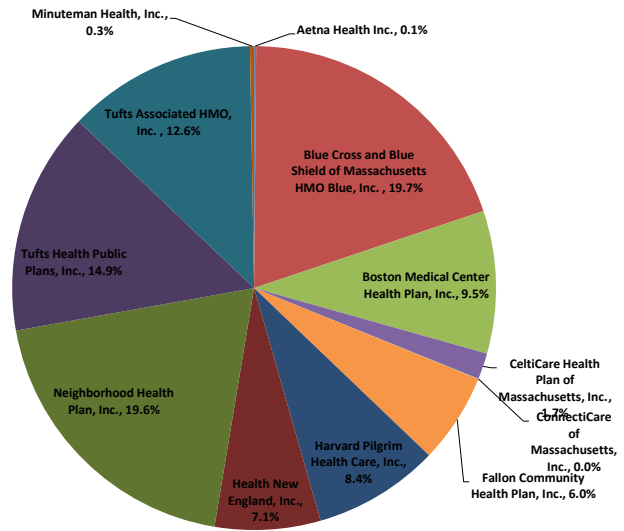
4th Quarter 2015 Share of Massachusetts HMO Market



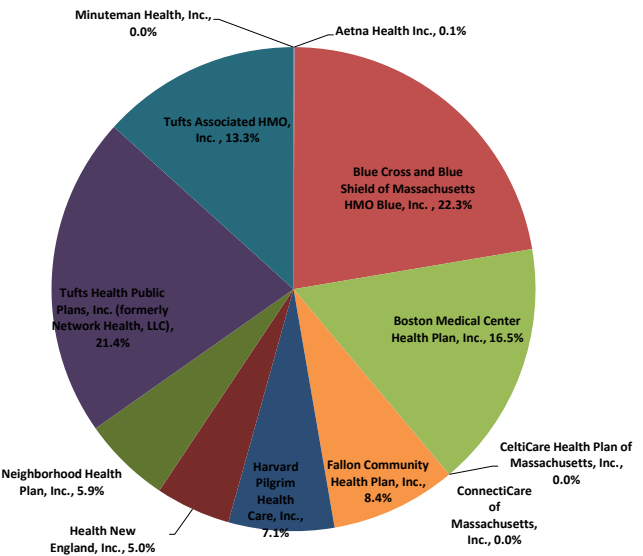
4th Quarter 2017 Share of Massachusetts HMO Market



4th Quarter 2016 Share of Massachusetts HMO Market



4th Quarter 2018 Share of Massachusetts HMO Market



<sup>1</sup>Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup>Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>3</sup>Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.