

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of December 31, 2024<sup>1,2</sup>

MEMBERSHIP TRENDS

Closed Network

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2024 Members at End of Quarter	2nd Quarter 2024 Members at End of Quarter	3rd Quarter 2024 Members at End of Quarter	4th Quarter 2024 Members at End of Quarter	Member Change from 3rd Qtr. 2024 to 4th Qtr. 2024	Percent Change from 3rd Qtr. 2024 to 4th Qtr. 2024	4th Quarter 2024 Share of Massachusetts Closed Network Market
Aetna Health, Inc. (a Connecticut corporation)	0	0	0	0	0	0.00%	0.00%
Aetna Health, Inc. (a Pennsylvania corporation)	216	210	199	199	0	0.00%	0.01%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	296,954	295,030	293,965	289,080	(4,885)	-1.66%	14.27%
Boston Medical Center Health Plan, Inc. d/b/a WellSense	604,336	609,788	616,560	623,646	7,086	1.15%	30.78%
Central Mass Health LLC d/b/a Mass Advantage <sup>4</sup>	2,318	2,306	2,321	2,361	40	1.72%	0.12%
Commonwealth Care Alliance Massachusetts, LLC. <sup>4</sup>	4,905	5,514	4,754	3,088	(1,666)	-35.04%	0.15%
ConnectiCare of Massachusetts, Inc.	68	63	62	59	(3)	-4.84%	0.00%
eternalHealth, Inc. <sup>4</sup>	639	644	689	709	20	2.90%	0.03%
Fallon Community Health Plan, Inc.	126,854	126,784	126,918	127,844	926	0.73%	6.31%
Harvard Pilgrim Health Care, Inc.	151,272	153,117	159,714	162,749	3,035	1.90%	8.03%
Health New England, Inc.	101,270	99,650	96,785	96,822	37	0.04%	4.78%
Humana Wisconsin Health Organization Insurance Corporation <sup>4</sup>	0	0	0	0	0	0.00%	0.00%
Mass General Brigham Health Plan, Inc.	225,775	226,902	226,429	226,214	(215)	-0.09%	11.16%
Molina Healthcare of Wisconsin, Inc. d/b/a Senior Whole Health <sup>4</sup>	344	477	459	0	(459)	-100.00%	0.00%
Tufts Associated HMO, Inc.	155,306	148,017	136,059	130,086	(5,973)	-4.39%	6.42%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)	324,266	328,548	330,196	329,708	(488)	-0.15%	16.27%
UnitedHealthcare of Wisconsin, Inc.	25,023	25,791	26,228	26,697	469	1.79%	1.32%
WellCare Health Plans of Massachusetts, Inc. <sup>4</sup>	8,254	8,254	7,588	7,008	(580)	-7.64%	0.35%
Totals	2,027,800	2,031,095	2,028,926	2,026,270	(2,656)	-0.13%	100.0%

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2023 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Always Health Partners, Inc. has notified the Division that it will be changing its name to Mass General Brigham Health Plan, Inc. as of January 1, 2023.

<sup>4</sup> Central Mass Health, LLC d/b/a Mass Advantage, Commonwealth Care Alliance Massachusetts, LLC., eternalHealth, Inc., UnitedHealthcare of Wisconsin, Inc., WellCare Health Plans of Massachusetts, Inc entered the Massachusetts market effective January 1st, 2022.

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MEMBERSHIP TRENDS

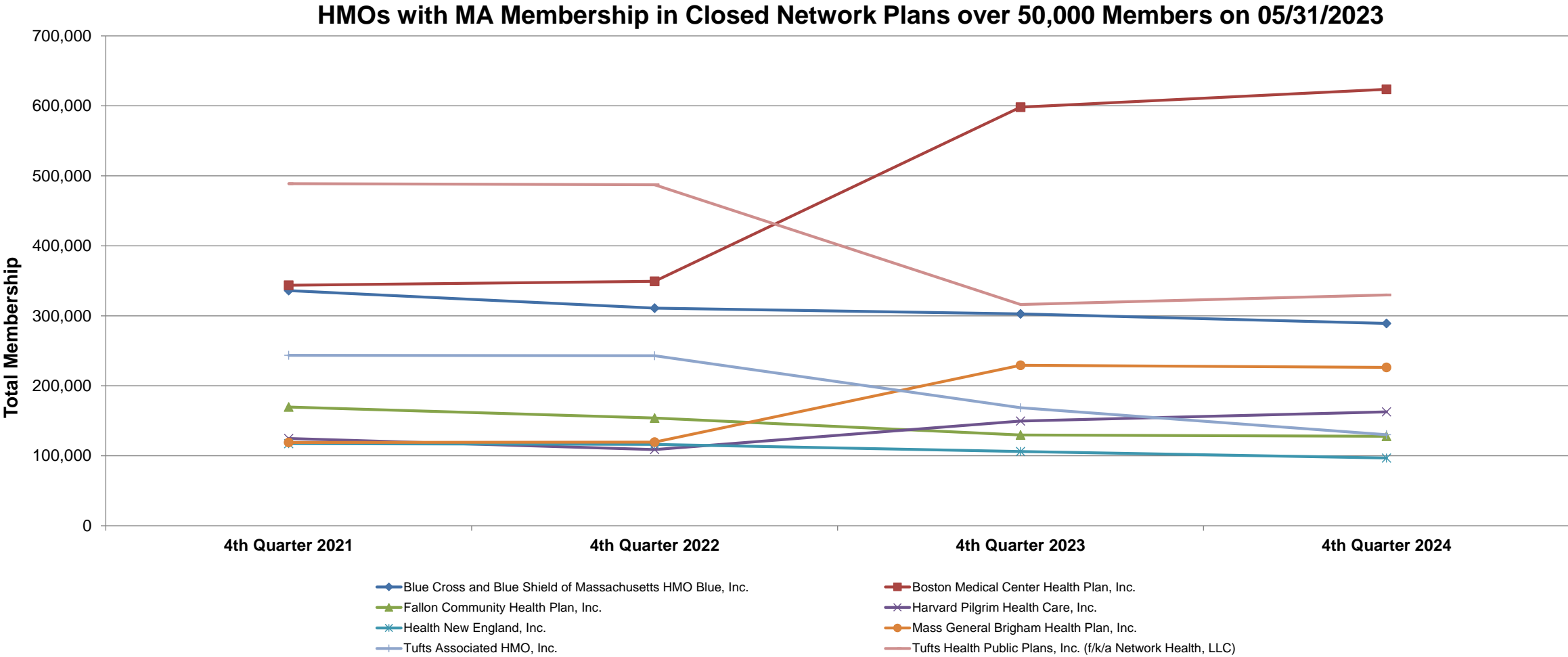
Preferred Network

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2024 Members at End of Quarter	2nd Quarter 2024 Members at End of Quarter	3rd Quarter 2024 Members at End of Quarter	4th Quarter 2024 Members at End of Quarter	Member Change 3rd Qtr. 2024 to 4th Qtr. 2024	Percent Change 3rd Qtr. 2024 to 4th Qtr. 2024	4th Quarter 2024 Share of Massachusetts PPO Market
Aetna Health, Inc. (a Connecticut corporation)	1,194	1,188	1,198	1,226	28	2.34%	0.49%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	207,040	207,716	207,872	207,570	(302)	-0.15%	82.62%
ConnectiCare of Massachusetts, Inc.	47	43	42	44	2	4.76%	0.02%
Harvard Pilgrim Health Care, Inc.	19,996	19,774	20,457	20,425	(32)	-0.16%	8.13%
Health New England, Inc.	10,316	10,176	7,935	8,072	137	1.73%	3.21%
Mass General Brigham Health Plan, Inc.	3,354	3,625	3,859	4,040	181	4.69%	1.61%
Tufts Associated HMO, Inc.	7,099	8,031	8,996	9,864	868	9.65%	3.93%
Totals	249,046	250,553	250,359	251,241	882	0.35%	100.00%

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2022 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

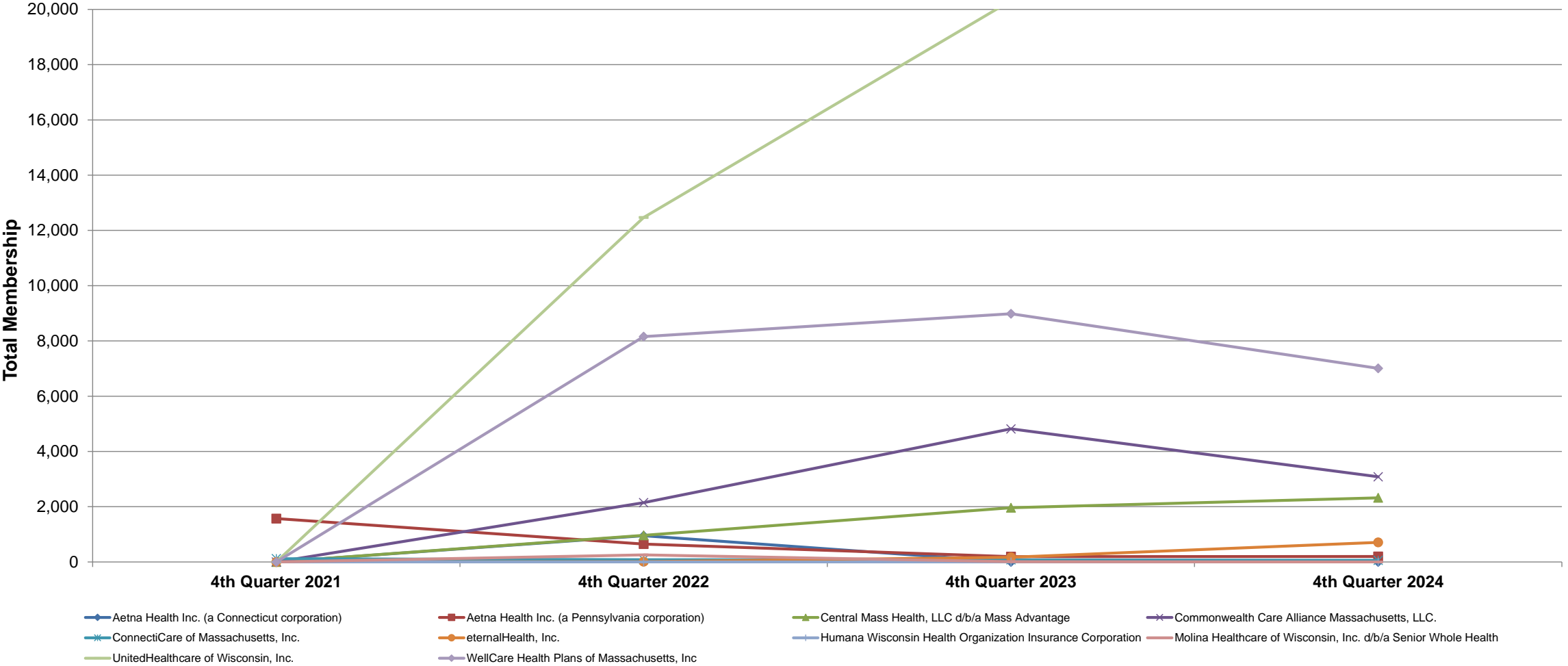
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MEMBERSHIP TRENDS

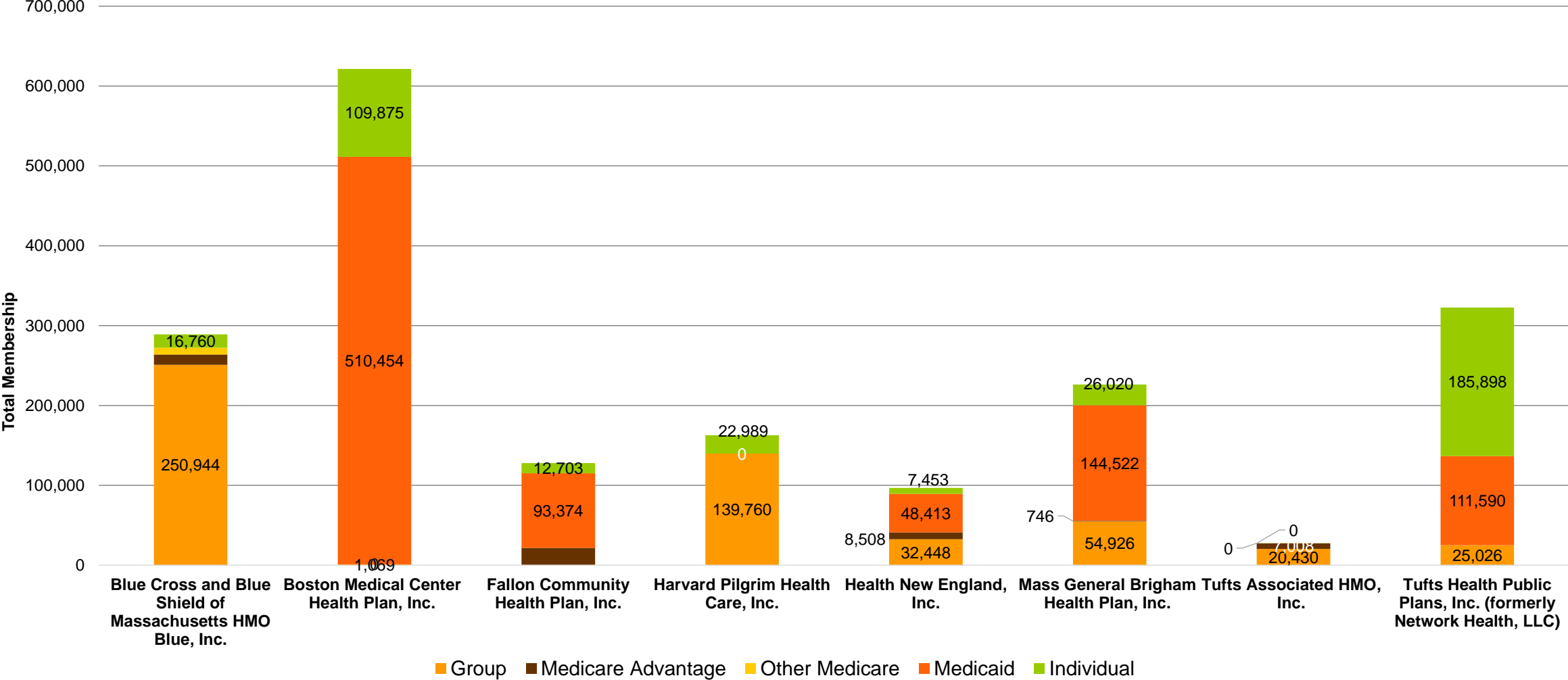


MEMBERSHIP TRENDS

HMOs with MA Membership in Closed Network Plans less than 50,000 Members on 05/31/2023

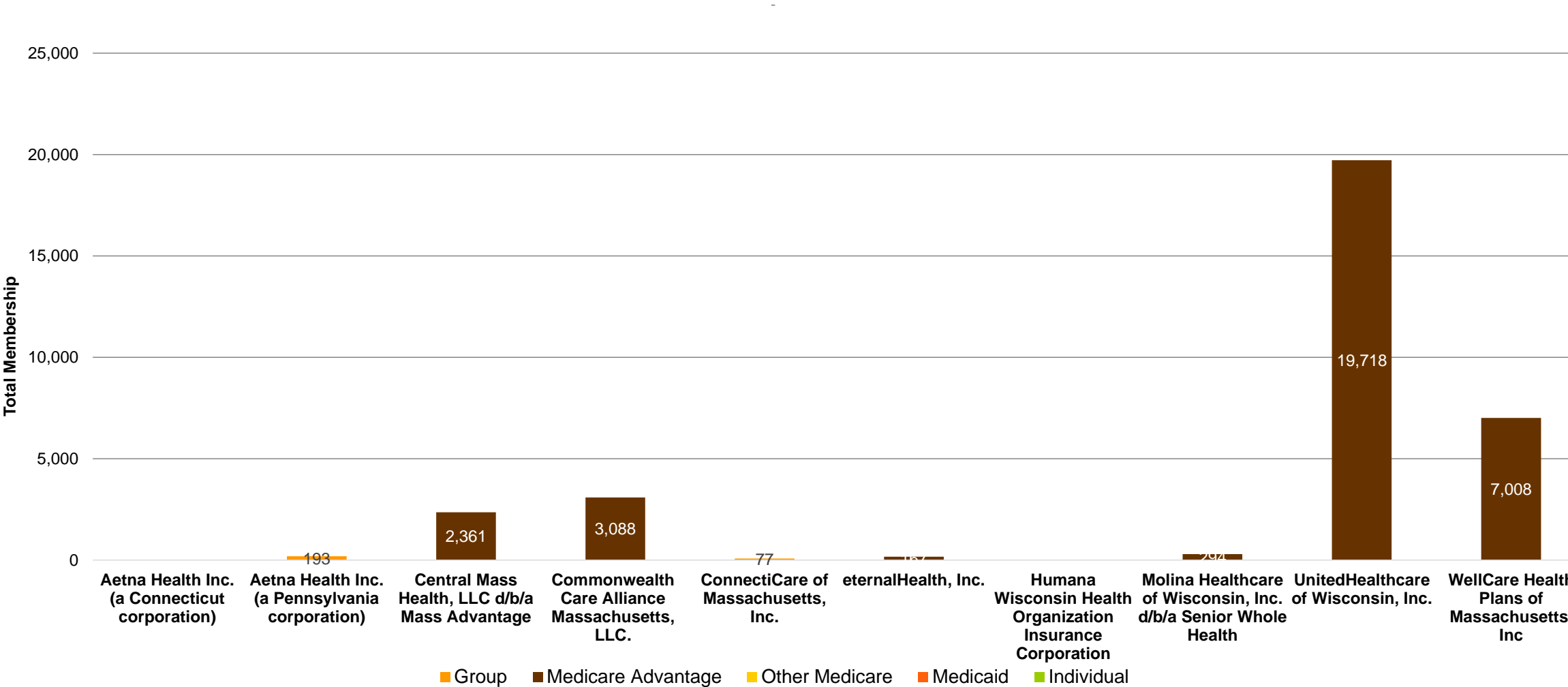


HMOs with Massachusetts Membership over 50,00 Members on 05/31/2023



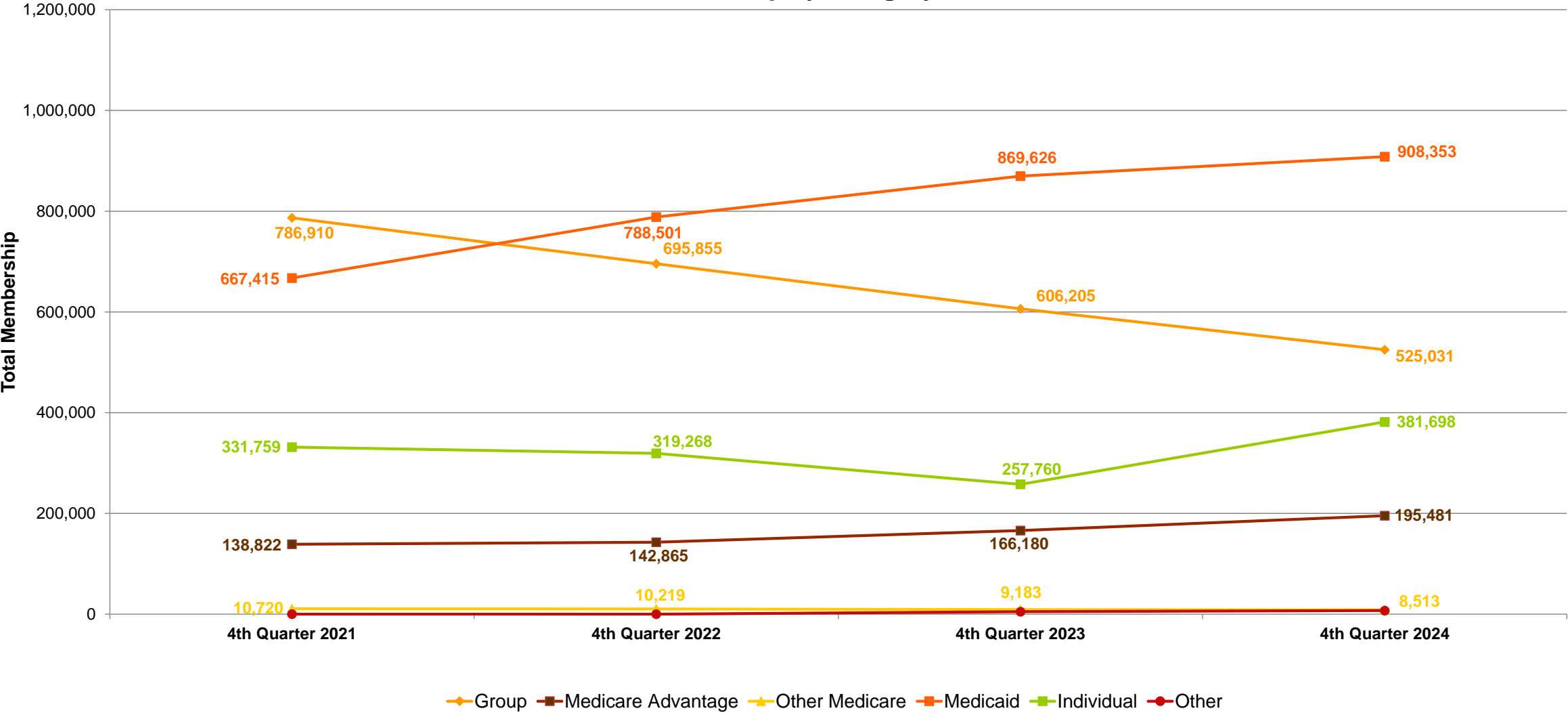
HMOs with Massachusetts Membership less than 50,000 Members as of 05/31/2023

MEMBERSHIP TRENDS



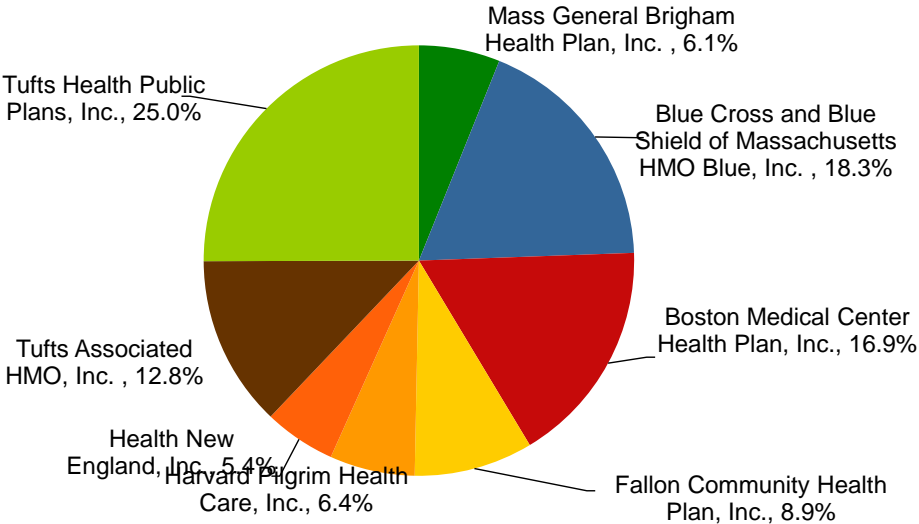
MEMBERSHIP TRENDS

Total HMO Membership by Category of Business

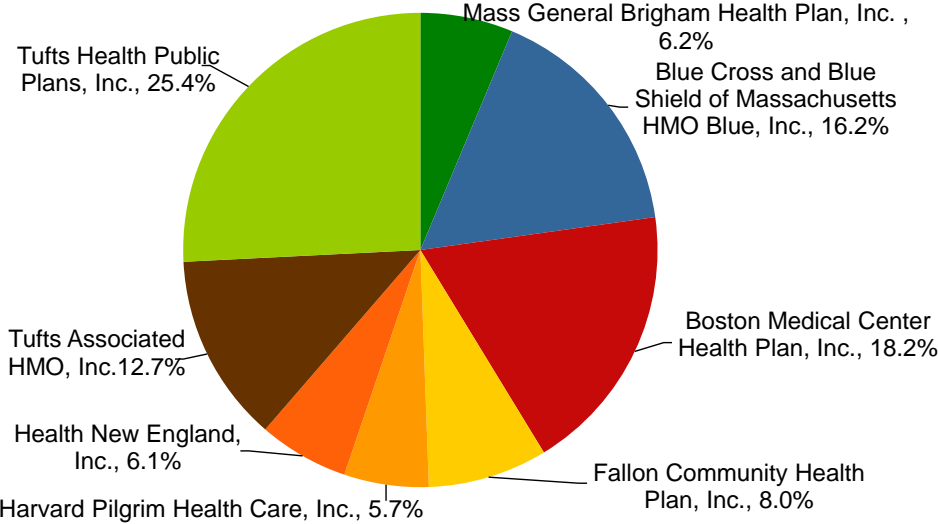


MEMBERSHIP TRENDS

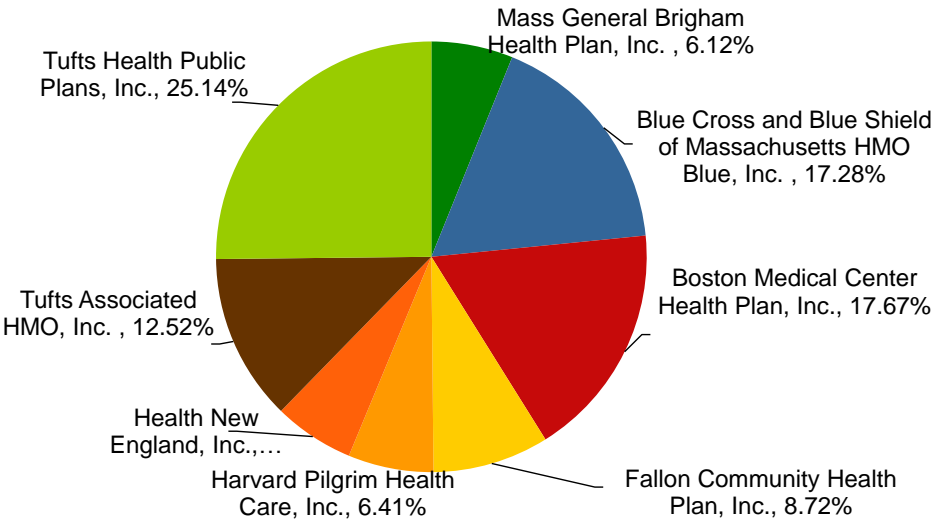
4th Quarter 2020 Share of Massachusetts HMO Market



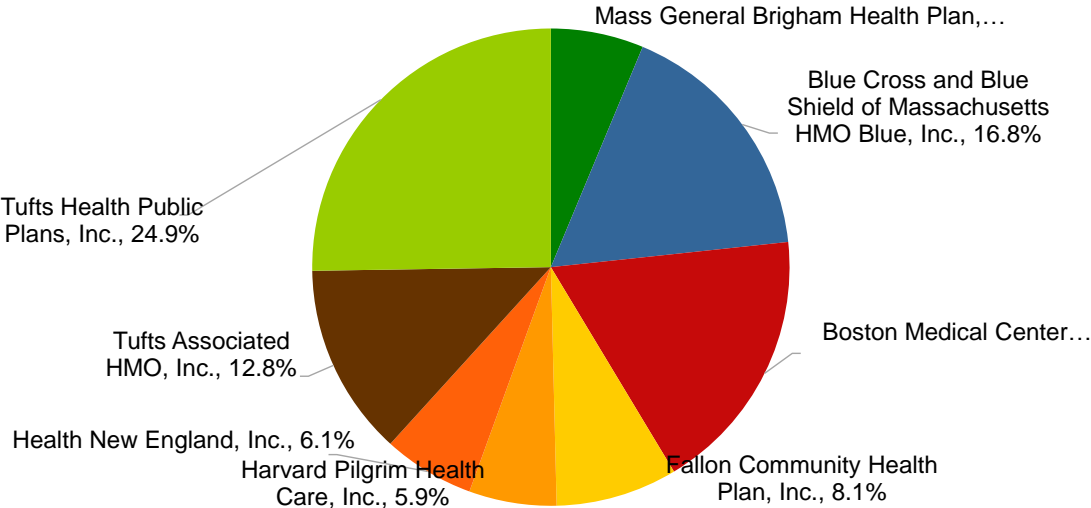
4th Quarter 2022 Share of Massachusetts HMO Market



4th Quarter 2021 Share of Massachusetts HMO Market



4th Quarter 2023 Share of Massachusetts HMO Market



<sup>1</sup>Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.