# Metro Area Office Locations and Cities/Towns Covered

Please direct all support/services related questions to your local Area Office listed below.

All supports are subject to funding and availability

### Greater Boston Area Office 65 Sprague Street Hyde Park, MA 02136 617-363-2900

Allston, Beacon Hill, Boston, Brighton, Brookline, Charlestown, Chelsea, Chinatown, Dorchester, Downtown Crossing, East Boston, Hyde Park, Jamaica Plain, Mattapan, North Dorchester, North End, Revere, Roslindale, Roxbury, South Boston, South End, West Roxbury, Winthrop

## Charles River West Area Office 255 Elm Street, Suite 205 Somerville, MA 02144 617-623-5950

Belmont, Cambridge, Somerville, Waltham, Watertown

### Middlesex West Area Office 300 Howard Street Framingham, MA 01702 508-861-2211

Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlboro, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough

### Newton/South Norfolk Area Office 125 West Street Walpole, MA 02081 508-668-3679

Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham

# Regional Eligibility Office Locations

# **Central/West Region**

Regional Eligibility Coordinator Central West Region 140 High St. Suite 301 Springfield, MA 01105

Intake Referral Number: 413-205-0940 Fax Number: 413-205-1608

# **Metro Region**

Regional Eligibility Coordinator 411 Waverley Oaks Road, Suite 304 Waltham, MA 02452

Intake Referral Number: 781-314-7513 Fax Number: 781-314-7539

# **Northeast Region**

Regional Eligibility Coordinator Hogan Regional Center PO Box A

Hathorne, MA 01937

Intake Referral Number: 978-774-5000

ext. 850

Fax Number: 978-739-0420

# **Southeast Region**

Regional Eligibility Coordinator 151 Campanelli Drive, Suite B Middleboro, MA 02346

Intake Referral Number: 508-866-5000 Fax Number: 508-866-8859



# Your Guide to the Eligibility Process



# The Commonwealth of Massachusetts Executive Office of Health and Human Services

# Department of Developmental Services 500 Harrison Avenue Boston, MA 02118

Voice: (617) 727-5608 Fax: (617) 624-7577

Email: <a href="mailto:DDS.lnfo@state.ma.us">DDS.lnfo@state.ma.us</a>
DDS website at: <a href="mailto:www.mass.gov/dds">www.mass.gov/dds</a>

# **Metro Region**

Kristen O'Melia, Eligibility Manager Christine Kjellson, Eligibility Coordinator (781) 314-7513

Metro Region 465 Waverly Oaks Road, Suite 120 Waltham, MA 02452

# **Application Process**

#### **Mission Statement**

The Department is dedicated to creating, in partnership with others, innovative and genuine opportunities for individuals with intellectual disabilities to participate fully and meaningfully in, and contribute to, their communities as valued members.

Applying for eligibility is a choice and we believe that it is important for applicants to fully understand the criteria for eligibility as well as the type of documentation that is required to enable DDS to make such an important decision. Therefore, included in the new application are the criteria for eligibility and explicit instructions about the necessary documentation.

Another important component is legal authorization to proceed with the process. Applicants must give their written permission so that DDS can proceed with the eligibility process. This does not mean that an applicant cannot get help from a family member, friend or agency. However if the applicant chooses to have someone assist him/her, she/he will also need to authorize that by signing a permission form.

This permission is required if the applicant wants DDS to be able to communicate directly with this person on their behalf. These authorizations are now a vital part of the new application form.

After a complete application has been received by the Regional Eligibility Team, applicants can expect to be contacted by a Regional Eligibility Team member to schedule a face-to-face meeting.

# Metro Region Family Support Centers

#### **Charles River West Area**

#### Cambridge Family & Children's Services

60 Gore Street, Cambridge MA 02141 (617) 876-4210 <a href="https://www.helpfamilies.org">www.helpfamilies.org</a>

# Greater Boston Area

Bay Cove Family Support Center 66 Canal Street, Boston MA 02114 258 Mill Road, Chelmsford, MA 01824

(617) 371-3121 <u>www.baycove.org</u>

#### Vinfen Corp. DDS Family Support Center

1208 C VFW Parkway, Suite 103, West Roxbury, MA 02132 (617) 562-4094 <a href="https://www.vinfen.org">www.vinfen.org</a>

#### Work Inc. Family Support Center

25 Beach Street, Dorchester, MA 02122 (617) 691-1601 www.workinc.org

#### Cultural/Linguistic-Specific Family Support Center Project Able

888 Washington Street, Suite 102, Boston, MA 02111 1881 Worcester Road, Framingham, MA 01701 (617) 988-8132 www.advocates.org Chinese and Vietnamese Families

#### Cultural/Linguistic-Specific Family Support Center

Haitian Family Support Center 1603 Blue Hill Avenue, Mattapan, MA 02126 (617) 298-8076 www.haphi.org

#### Cultural/Linguistic-Specific Family Support Center Dimock Family Support Center

55 Dimock Street, Roxbury, MA 02119 (617) 442-8800 <u>www.dimockcenter.org</u> African American/Multicultural Families

#### Cultural/Linguistic-Specific Family Support Center Solidaridad

25 Beach Street, Dorchester, MA 02122 (617) 691-1620 <a href="https://www.workinc.org">www.workinc.org</a>

#### Middlesex West Area Charles River Center

4 Strathmore Road, Natick, MA 01760 (508) 651-5914 www.charlesrivercenter.org

#### Greater Marlboro Programs Inc.

65 Boston Post Road West, Suite 220, Marlborough, MA 01752 (508) 485-4227 www.gmpinc.org

#### Newton/South Norfolk Area Charles River Center

59 East Militia Heights Road, Needham, MA 02492 (781) 972-1048 www.charlesrivercenter.org

#### The Arc of South Norfolk Family Support Center

789 Clapboardtree Street, Westwood, MA 02090 (781) 762-4001 www.arcsouthnorfolk.org

# Criteria for Eligibility for Children and Adults

**6.06: Eligibility for Children's Supports** (1) Persons who are vounger than 22 years of age may be eligible for Children's Supports provided, purchased, or arranged by the Department if the person: (a) is domiciled in the Commonwealth; and (b) for persons who are five through 22 years of age, either: 1. have a severe chronic disability that: a. is attributable to a mental or physical impairment resulting from Intellectual Disability, Autism Spectrum Disorder, Smith-Magenis Syndrome or Prader-Willi Syndrome; b. is likely to continue indefinitely; c. results in substantial functional limitations; or 2. have a verified diagnosis of Intellectual Disability or a closely related developmental condition that results in substantial functional limitations, or (c) for persons from birth to age five a substantial developmental delay or specific congenital or acquired condition with a high probability of resulting in a developmental disability if services are not provided

**6.04: Adult Eligibility** for Intellectual Disability or Developmental Disability Supports (1) Persons who are 22 years of age or older are eligible for Intellectual Disability Supports provided, purchased, or arranged by the Department if the person: (a) is domiciled in the Commonwealth: and (b) is a person with intellectual disability as defined in 115 CMR 2.01: Definitions. (2) Persons who are 22 years of age or older are eligible for Community Developmental Disability Supports provided, purchased or arranged by the department if the person: (a) is domiciled in the commonwealth; and (b) is a person with Autism Spectrum Disorder, Prader-Willi Syndrome or Smith-Magenis Syndrome as defined in 115 CMR 2.01: Definitions; and (c) does not have an intellectual disability as defined in 115 CMR 2.01: Definitions