NAME:

Joseph LaRoche

d/b/a METROSEXUAL MOVERS

ADDRESS: 24 Fairmont Street

Arlington, Massachusetts 02474

PHONE: 181-316-8344
(Business)

PHONE: 781-316-8344

(Home)

CERTIFICATE NO: 31487



FOR THE TRANSPORTATION OF:

household goods within the Commonwealth

DATE ISSUED:

(owner, partner, corp. officer)

SIGNATURE &

MM.DECLARATION OF RATES:

Date: 08/01/09

The rates to hire METROSEXUAL MOVERS to assist with a residential or commercial move (as of the above date), are as follows:

Two men, one truck (any size), fuel, pads, tools \$160.00/hr. (2 hr. minimum)

Three men, one truck (any size), fuel, pads, tools\$200.00/hr. (2 hr. minimum)

(Add \$40.00/hr. for each additional mover that is requested.)

Our rates do not fluctuate seasonally, nor with the days of the week. Our rates do not fluctuate with the size of the truck that we supply. We reduce our rate by \$20.00/hr. (from any of the rates above) if a truck is not required. There is a two hour minimum charge for all moves we perform.

TRAVEL TIME: We charge our quoted hourly rate for the time it takes us to get from our lot, to our client's initial pick-up location.

We estimate the time it will take us (under "normal" driving conditions) to return to our lot at the end of the job; this amount is added to the final reconciliation.

STORAGE: Our storage rate is \$185 per night for a 15' truck; \$200 for a 24' truck.

"* Keep in mind: you will NOT be billed for the estimated time – but rather for the ACTUAL time spent on the job. If the actual time is less than what we estimated, you will be billed only for the time spent (above the two-hour minimum, of course). Neither underestimating your inventory nor having METROSEXUAL MOVERS "lowball" the estimated time for your job will provide any savings on the final invoice. METROSEXUAL MOVERS always strives to work carefully and efficiently. The more thorough and accurate you can be providing us with the details of your move, the better prepared we will be to serve you in an efficient manner.

DEPOSIT: A payment of (\$160) will secure the move dates and times. Generally, we must receive your check, and the check must clear before the deposit can be considered "received." Until that point, the move time you are trying to reserve will remain "available" to other clients. In circumstances where there is not sufficient time to receive a deposit check before a move, or other agreements are reached, we may rely upon your communications to "book" the moving date – and when such booking has occurred, you understand you must comply with our cancellation policy.

BALANCE DUE: We are in the process of setting up an on-site electronic payment option, but until then... the balance on the job (less your deposit) must be paid in cash, with a money order, or with an in-state check upon completion of the move. Where you must cancel your move, any balance due under our cancellation policy becomes due immediately.

(Cont >>)



MM.DECLARATION OF RATES (PAGE 2):

POSPONEMENTS/CANCELLATION: We are committed to providing you with an excellent moving experience, and as part of our belief in the best customer service we take many steps to prepare for your big day. We understand circumstances may arise that require you to postpone or even cancel your move; and we will *always* do our best to accommodate your requests. We require 48 hours notice for postponement or cancellation before which time we will preserve your deposit and apply it to a future move. If you cancel a "booking" with less advance notice, we will have to apply your deposit toward the costs we incur, where your total liability is equal to our two-hour minimum as quoted in this estimate. You may ask 'why do we charge that minimum?' It is because we have secured a vehicle and staff for your move, and may have turned down other jobs that we can't recover with such short notice. Most moving companies overbook as a procedure, and cancel on clients with little or no notice. We do not. We respect your time, and just ask you respect ours as well; and we appreciate your understanding of this policy.

Once again, we thank you for considering METROSEXUAL MOVERS, and for the opportunity to provide you with an estimate for your move. We are aware that there are plenty of moving services to chose from – several of them far cheaper than we are. We would like to call to your attention that there are no hidden costs with our service. You will not be assessed "fuel costs" or mysterious truck and "supply" charges. Our rates do not increase on the weekends. We are (in fact) the most attentive movers you could ever hope to hire. We are careful, respectful, and utterly sensitive to the notion that even if your belongings are not *intrinsically* precious . . . to YOU they most likely are. We are fully insured, and we pledge to treat your belongings with even more respect than we would (probably) treat our own. Although I just finished Windex-ing the caller I.D. panel on my telephone . . . kidding.

We look forward to working with you,

Jde LaRoche, Principal

