



Mass General Brigham
Health Plan



Mass General Brigham One Care

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Welcome

Thank you for your interest in Mass General Brigham One Care.

Whether you are looking to learn more about our plan for yourself or for a loved one, this guide will provide you with all of the information you'll need to get started.



Connect with a Plan Associate

Call us at **888-403-7579 (TTY: 711)**

- October 1 – March 31, 8 a.m. to 8 p.m. ET
Monday through Sunday
- April 1 – September 30, 8 a.m. to 8 p.m. ET
Monday through Friday



Explore plan benefits online

Visit MGBAdvantage.org/OneCare

Background and eligibility

What is Mass General Brigham One Care?

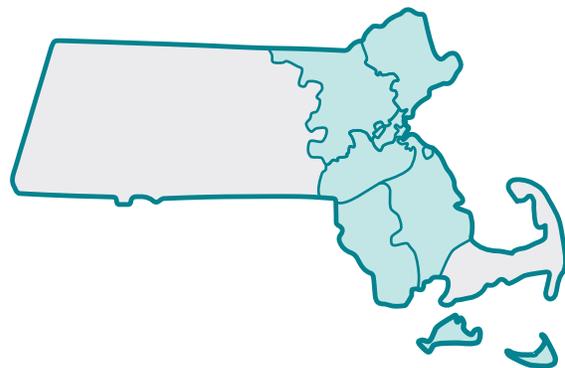
Our One Care plan is made for individuals who qualify for both MassHealth and Medicare.

It combines benefits into one convenient plan that covers medical care, dental, vision, behavioral health, transportation, and support services. We work closely with trusted providers and community partners to ensure you get the quality care and support you need to live your healthiest life.

Who is eligible for One Care?

In order to qualify, an individual must:

- Be 21 to 64 years old
- Have MassHealth Standard or MassHealth CommonHealth
- Have Medicare
- Be a Massachusetts resident living in our service area (service area shaded in teal)
- Not be enrolled into any other comprehensive health insurance plan (except Medicare)



Have MassHealth and Medicare?

You can enroll in Mass General Brigham **One Care** today!



Call us at
888-403-7579
(TTY: 711)



Or visit
[MGBAdvantage.org](https://MGBAdvantage.org/OneCare)
[/OneCare](https://MGBAdvantage.org/OneCare)

Benefit highlights

Have questions about benefits?

Call us at
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Our One Care plan includes a wide range of benefits including:



\$0 copays for doctor visits, hospital stays, and urgent care



\$0 dental care includes exams and cleanings, X-rays, crowns, root canals, and dentures



\$0 prescription drugs on the plan drug list



Behavioral health services to support you within the community and help you achieve your recovery goals



Vision care includes eye exams and eyeglasses every 2 years



Hearing care includes \$0 exams and hearing aids



Transportation includes unlimited rides to medical appointments and two monthly round trips up to 50 miles each way to non-medical destinations connected to your care plan



Medical equipment, needed supplies, replacement parts, training, modifications, and repairs



Personalized care team to help manage your health



24/7 Nurse Line to talk to a nurse anytime

MGBAdvantage.org/OneCare

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Mass General Brigham One Care is a health plan that contracts with both Medicare and MassHealth (Medicaid) to provide benefits of both programs to enrollees. Enrollment in the plan depends on the plan's contract renewal with Medicare. This plan is a voluntary program that is available to anyone age 21 - 64 who qualifies for MassHealth Standard or CommonHealth and Original Medicare and does not have any other comprehensive health insurance, except Medicare. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **888-403-7579** (TTY: 711).

Your care team

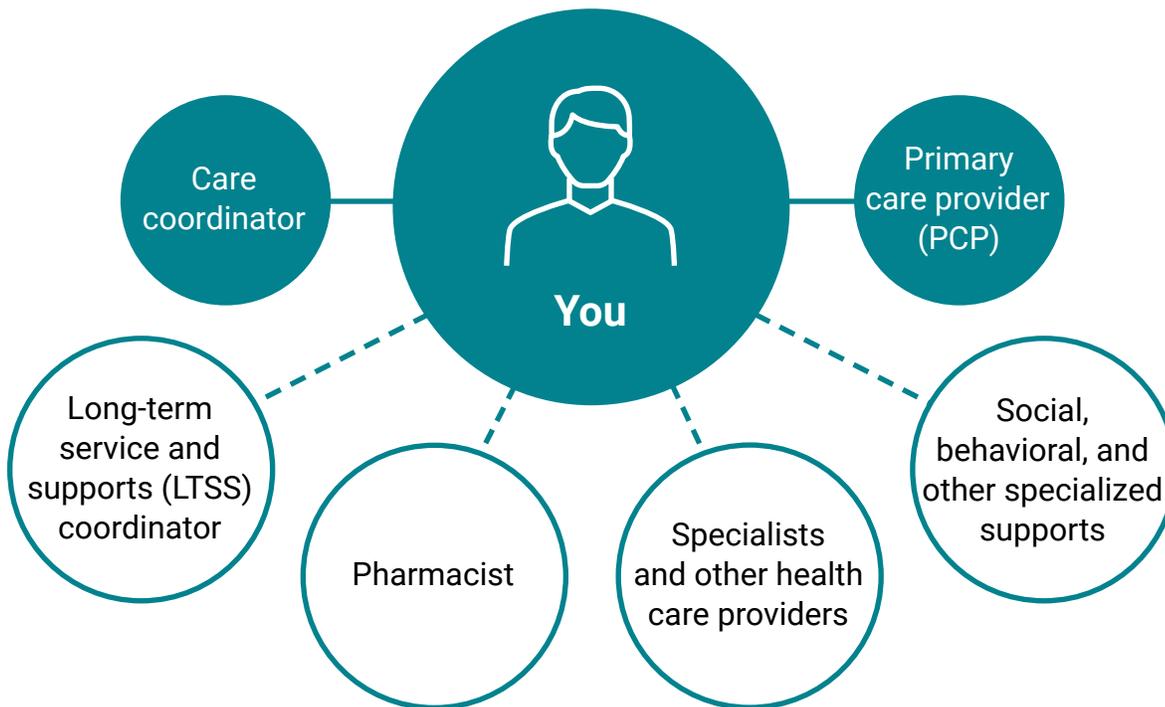
What does a care team look like?

When you enroll, you'll be assigned a **care coordinator** who works with you, your **primary care provider (PCP)**, and your care team to create a personalized plan.

Based on your needs, your care team may also include:

Have questions?

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Pharmacy benefits

Pay \$0 for prescriptions and qualifying over-the-counter (OTC) items like:

- Pain relievers
- Cold and allergy medications
- Vitamins and supplements
- First aid antiseptics
- Topical ointments and lotions
- And more!

Have questions about pharmacy benefits?

Call us at
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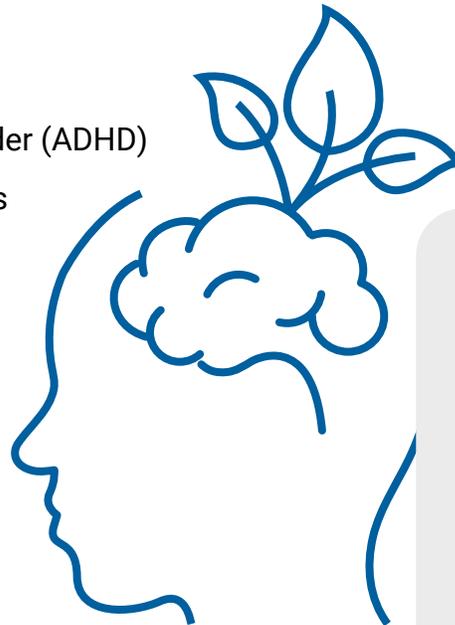
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Behavioral health benefits

You have access to mental health and substance use services to support your needs.

Depending on your needs, your benefits may include counseling and treatment for:

- Substance use disorders
- Depression, including postpartum depression
- Eating disorders
- Suicidal thoughts
- Attention-deficit/hyperactivity disorder (ADHD)
- Many other mental health conditions



**Have questions
about behavioral
health benefits?**

Call us at
888-403-7579 (TTY: 711)
or visit
[MGBAdvantage.org/OneCare](https://www.massgeneralbrigham.org/OneCare)

Dental, hearing, and vision benefits

**Have questions
about dental,
vision, or hearing
benefits?**

Call us at
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or visit
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Dental

Dental health is essential to overall well-being.
Our plan includes:

- Cleanings and exams
- X-rays and fillings
- Extractions and root canals
- Dentures and denture fittings



Vision

Vision services, including exams and glasses once every 24 months and medically necessary contacts may be approved by the provider in lieu of glasses.



Hearing

Hearing care including exams and hearing aids are covered.

Transportation and personal assistance programs

Transportation

One Care includes unlimited rides to medical appointments and two round trips per month up to 50 miles each way to non-medical destinations connected to your care plan.

Long-term support services (LTSS)

You may be eligible for long-term support services that provide hands-on care and monitoring in your home, allowing you to live independently and get help with everyday activities like getting dressed, eating, taking a bath, and laundry.

Want to learn more?

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How to enroll

Need help enrolling?

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①

Call us

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②

Walkthrough options

Our team will help you review plan benefits
and determine eligibility

③

Enroll

Complete your One Care enrollment forms

What happens next?

Once you enroll, here's what to expect:



Enrollment letter: You'll get a letter from MassHealth confirming your enrollment.



New member kit: You'll receive your member ID card and benefit guide.



Welcome call: A care team member will reach out to schedule your first health assessment.



Start using benefits: Begin scheduling appointments and accessing services.



Ongoing support: Your care team is available to help with questions, referrals, and care planning.

Have questions?



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Our service area covers plans in the following counties:
Bristol, Dukes, Essex, Middlesex, Nantucket, Norfolk, Plymouth, and Suffolk.



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