



Governor

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Lieutenant Governor

The Commonwealth of Massachusetts
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April 4, 2022

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on March 21, 22, and 23, 2022 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 77 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Osvaldo Vidal, Superintendent (electronic copy)
Captain William Buckley, EHSO (electronic copy)
Sergeant Shane Cassidy, EHSO (electronic copy)
Kristel Bennett, Director, Billerica Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Control Desk

No Violations Noted

PODULAR BUILDING

Lobby

No Violations Noted

Water Fountain

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Administration Wing

Offices

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90°F at handwash sink

Janitor's Closet

No Violations Noted

Kitchenette

No Violations Noted

Visiting Area

No Violations Noted

Visitor's Side

No Violations Noted

Central Control

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Bathroom

No Violations Noted

Attorney Visit Hallway*Janitor's Closet*

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Visiting Control Room

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Inmate Bathroom # 5-145A

No Violation Noted

Evidence Room # 5-145B

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B*Nurse's Station*

No Violations Noted

Female Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet fixture not secured to handwash sink

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Caseworker's Office

No Violations Noted

Pod A*Common Area*

105 CMR 451.353

Interior Maintenance: Bucket of dirty standing water under hot water spigot

Storage Cage (Barber Shop)

105 CMR 451.353 Interior Maintenance: Handwash sink basin dirty
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop not stored properly, stored upside down

Counselor/Interview Room # 5-062

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave broken
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Room # 5-063

105 CMR 451.353 Interior Maintenance: Chair damaged

Pod Storage Room # 5-061

No Violations Noted

Lower Level Shower Area # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in handicapped shower
105 CMR 451.123 Maintenance: Floor dirty outside shower # 3
105 CMR 451.123 Maintenance: Curtain dirty in handicapped shower

Lower Cells

105 CMR 451.126* Hot Water: Hot water temperature recorded at 95°F in cell # 1-25
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 1-23
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-13

Upper Level Shower Area # 6-10

105 CMR 451.123* Maintenance: Mold on ceiling outside shower # 6
105 CMR 451.123* Maintenance: Floor paint damaged outside showers
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 10
105 CMR 451.123 Maintenance: Shower # 7 out-of-order

Upper Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 2-15
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet clogged in cell # 2-13

Pod B

Common Area

105 CMR 451.353 Interior Maintenance: Bucket of dirty standing water under hot water spigot

Counselor's Office # 5-084

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Storage Cage (Barber Shop) # 5-081

No Violations Noted

Janitor's Closet # 5-080

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Storage Room (Small) # 5-082

No Violations Noted

Classroom/Storage Room (Large) # 5-083

No Violations Noted

Lower Level Shower Area

105 CMR 451.130 Hot Water: Shower water temperature recorded at 90°F at handicapped shower

Lower Cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-19 and 1-29

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-27

Upper Level Shower Area

105 CMR 451.123 Maintenance: Wall paint damaged outside shower # 8 and 10

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 6 and 7

Upper Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-21

Entrance Hallway for Pod C & D

Nurse's Station

105 CMR 451.353 Interior Maintenance: Padding damaged on exam table

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

No Violations Noted

Storage Cage (Barber Shop) # 5-207

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running

Janitor's Closet # 5-206

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Pod Storage Room # 5-201

No Violations Noted

Counselor/Interview Office #5-202

Unable to Inspect – In Use

Multi-Purpose Room # 5-203

No Violations Noted

Lower Level Shower Area

Unable to Inspect – In Use

Lower Cells

105 CMR 451.353*

Interior Maintenance: Wall vent blocked in cell # 1-01

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-12, 1-16, 1-19, and 1-22

Upper Level Shower Area

Unable to Inspect – In Use

Upper Cells

105 CMR 451.126

Hot Water: Hot water temperature recorded at 84°F in cell # 2-16

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop) # 5-214

No Violations Noted

Janitor's Closet # 5-213

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Counselor/Interview Room # 5-217

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

Multi-Purpose Room # 5-216

No Violations Noted

Pod Storage Room # 5-218

No Violations Noted

Lower Level Shower Area

105 CMR 451.130

Hot Water: Shower water temperature recorded at 85°F in handicapped shower

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 5 and handicapped shower

Lower Cells

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-22

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-22

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-03

Upper Level Shower Area

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Ceiling vent dusty outside showers

Upper Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 2-01

Pod F

Administration Area

No Violations Noted

Trash Storage Room # 6-200

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Medical Office

Unable to Inspect – Locked

Block

Janitor's Closet # 6-207

105 CMR 451.353

Interior Maintenance: Strong odor present

Storage # 6-208

No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Strong odor present

Lower Cells

105 CMR 451.103

105 CMR 451.353

Mattresses: Mattress damaged in cell # 1-32

Interior Maintenance: Wall vent blocked in cell # 1-12 and 1-23

Gym # 1-19

No Violations Noted

Laundry Room # 1-01

No Violations Noted

Music Room # 1-02

No Violations Noted

The Club House # 1-03

No Violations Noted

Kitchen # 1-04

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no cold holding methods provided for milk

Library # 1-05

No Violations Noted

Barber Shop # 1-06

No Violations Noted

Assessment Office # 6-211

No Violations Noted

Library/Multi-Purpose Room # 6-210

No Violations Noted

Case Worker's Office # 6-209

No Violations Noted

Upper Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2-20 and 2-21

Upper Showers # 1-10

No Violations Noted

Common Area

105 CMR 451.126

Hot Water: Hot water temperature recorded at 96⁰F at handwash sink

Dorm # 3 and 4 Landing

Male Bathroom # 6-212

105 CMR 451.123

Maintenance: Ceiling damaged near light

Female Bathroom # 6-213

Unable to Inspect – Locked

Trash Room # 6-214

No Violations Noted

Janitor's Closet # 6-215

No Violations Noted

Storage/Med Pass # 6-221

No Violations Noted

Medical Office # 6-226

Unable to Inspect – Locked

Classroom # 2

No Violations Noted

Multi-Purpose Hallway

No Violations Noted

Storage Room # 6-217 and 6-218

No Violations Noted

Classroom A and B # 6-219 and 6-20

No Violations Noted

Dorm # 3

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in stall # 8

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in stall # 4

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, combination handwash sink and toilet unit clogged in stall # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink clogged in stall # 1

Sink Area

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 98°F at handwash sink # 3

Shower Area

105 CMR 451.123

Maintenance: Caulking under water control dirty in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 7 and 8

Janitor's Closet

No Violations Noted

Case Worker's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave handle broken

Barber Shop

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water push button missing

Dorm # 4

Barber Shop

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water push button missing

105 CMR 451.353

Interior Maintenance: Handwash sink dirty

Case Worker's Office

No Violations Noted

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

105 CMR 451.353

Interior Maintenance: Standing water left in bucket

Shower Area

105 CMR 451.123*

Maintenance: Soap scum observed on floor in shower # 7

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 2, 5, 6, and 8

105 CMR 451.123

Maintenance: Walls dirty in shower # 7

105 CMR 451.123*

Maintenance: Towel holder broken in shower # 7

105 CMR 451.130

Hot Water: Shower water temperature recorded at 90°F at shower # 8

Toilet Area

105 CMR 451.123

105 CMR 451.124*

105 CMR 451.124*

105 CMR 451.130

Maintenance: Stall # 7 generally dirty

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in stall # 1

Water Supply: No cold water supplied to handwash sink in stall # 3

Plumbing: Plumbing not maintained in good repair, combination handwash sink and toilet out-of-order in stall # 6

Sink Area

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom # 6-101

No Violations Noted

Janitor's Closet # 6-102

No Violations Noted

Male Staff Bathroom # 6-103

No Violations Noted

Offices # 6-104 and 6-105

No Violations Noted

Nurse's Station # 6-107

No Violations Noted

Trash Storage Room # 6-100

No Violations Noted

Block

Janitor's Closet # 6-106

No Violations Noted

Barber Shop

No Violations Noted

Storage Room # 6-108

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

Lower Showers

No Violations Noted

Lower Cells

105 CMR 451.123	Maintenance: Handwash sink dirty in cell # 1-12
105 CMR 451.353	Interior Maintenance: Walls dirty in cell # 1-12
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1-03, 1-07, 1-15, 1-20, and 1-28

Classroom/Assessment # 6-111

No Violations Noted

Caseworker's Office # 6-110

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers

105 CMR 451.123	Maintenance: Soap scum observed on floor in shower # 2, 3, and 5
105 CMR 451.123	Maintenance: Ceiling damaged near light fixture in shower # 8

Outside Rec Area

No Violations Noted

Dorm # 1 and 2 Landing

Shift Administrator's Office # 6-112

Unable to Inspect - Locked

Trash Storage Room # 6-113

No Violations Noted

Janitor's Closet # 6-114

No Violations Noted

Male Staff Bathroom # 6-115

No Violations Noted

Female Staff Bathroom # 6-116

Unable to Inspect - Locked

Storage/Med Pass # 6-118

No Violations Noted

Medical Office

105 CMR 451.126*	Hot Water: Hot water temperature recorded at 70°F at handwash sink
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Classroom # 6-123

No Violations Noted

Dorm # 1

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 8
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 8
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in stall # 7
105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 3
105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 5
105 CMR 451.124	Water Supply: No cold water supplied to handwash sink in stall # 5

Sink Area

105 CMR 451.126*	Hot Water: Hot water temperature recorded at 85°F at handwash sink # 1
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Shower Area

105 CMR 451.123	Maintenance: Caulking dirty in shower # 2
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Janitor's Closet

105 CMR 451.353	Interior Maintenance: Wet mop not stored properly, mop stored upside down
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Case Worker's Office

No Violations Noted

Barber Shop

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water push button missing
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Dorm # 2 (Unoccupied)

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

No Violations Noted

Toilet Area

105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in stall # 8
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 6
105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 4
105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 8
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink leaking in stall # 8

Sink Area

No Violations Noted

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Intake and Discharge

Transportation Office # 5-017

No Violations Noted

Janitor's Closet # 5-016

No Violations Noted

Administrative Office # 5-015

No Violations Noted

Holding Tank # 2 # 5-014

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell

Shake Room # 1 & 2

No Violations Noted

Holding Cell # 1 (# 5-013)

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell

Institutional Property

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

Desk Area

No Violations Noted

Sally Port

No Violations Noted

Old Shower Room # 1

No Violations Noted

Holding Cell # 1-6

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 1

Break Room # 5-018

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups and plates stored on floor

Male Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 98°F at handwash sink

Female Bathroom

No Violations Noted

Inmate Property Room # 5-021

No Violations Noted

Change Room # 1 and 2 (# 5-022 and 5-023)

No Violations Noted

A & B Hall Entrance

Janitor's Closet # 5-025A

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

Storage Room # 5025C

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

Teacher's Office # 5-025B

No Violations Noted

Hall A – Video Court # 5-024

105 CMR 451.200

Unable to Inspect Video Conference Rooms – In Use

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven broken

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Hall B # 5-026

No Violations Noted

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room

105 CMR 451.126

FC 3-501.16(A)(1)

Hot Water: Hot water temperature recorded at 100°F at handwash sink

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, chicken recorded at 109°F

FC 3-501.16(A)(2)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or less^P, chicken caesar salad recorded at 60°F

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123

Maintenance: Handwash sink dirty

Supply Dock

Loading Dock

No Violations Noted

Surplus Storage Room # 5-028

No Violations Noted

Storage Room # 5-027

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage) # 5-029

No Violations Noted

Chemical Supply Closet

No Violations Noted

Daily Cleaning Cabinet

No Violations Noted

Kitchen Staff Break Area # 5-030

No Violations Noted

Supply Room # 1 (# 5-031)

No Violations Noted

Inmate Bathroom # 5-032

105 CMR 451.126

Hot Water: Hot water temperature recorded at 65°F at handwash sink

Staff Bathroom # 5-033

No Violations Noted

Rack Spray Area

No Violations Noted

Main Kitchen Area

Cooler # 1

No Violations Noted

Warmer # 1 & 2

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, heating component not functioning properly in warmer # 2

Serving Line

FC 3-501.16(A)(1)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, carrots recorded at 118°F

Handwash Sink – Near Pots and Pans Sink

FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water supply in quantity and pressure

FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking at bottom

Pots and Pan Sink

FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, rinse basin of 3-compartment sink leaking at bottom

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking at 3-compartment sink

Mechanical Warewash Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Warewash Machine

No Violations Noted

<i>Inmate Coffee Area</i>	No Violations Noted
<i>Diet Area/Serving Line # 2</i>	No Violations Noted
<i>Warmer # 3 & 4</i>	No Violations Noted
<i>Cooler # 2</i>	No Violations Noted
<i>McCall Proofer # 1</i> FC 6-501.114(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, proofer out-of-order
<i>3 Ovens (Under Hoods)</i> FC 4-903.11(B)(2)* FC 6-501.11	Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, pans not stored in the inverted position near ovens Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, 2 lights not working under hood
<i>Prep Tables and Sinks</i> 105 CMR 451.126 FC 3-304.12(B)	Hot Water: Hot water temperature recorded at 98 ⁰ F at handwash sink Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in flour and oats
<i>Ice Machines</i>	No Violations Noted
<i>Handwash Sink (After Ice Machine # 2)</i> FC 5-205.15(B)*	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking
<i>Kettle Area</i>	No Violations Noted
<i>Walk-in Refrigerator # 2</i>	No Violations Noted
<i>Spice Cabinet</i> FC 3-304.12(B)	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in spices
<i>Walk-in Refrigerator # 1</i>	No Violations Noted
<i>Hood Area with Warmers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted

<i>Sallyport/Changing Area</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Officer's Area/Office</i>	No Violations Noted

Culinary Arts Program Kitchen

<i>Classroom</i>	No Violations Noted
<i>True Refrigerator</i>	No Violations Noted
<i>Proofers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Hood Area</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Prep Sink</i>	No Violations Noted
<i>Prep Tables</i>	No Violations Noted
<i>Walk-in Refrigerator</i>	No Violations Noted

Health Service Unit

<i>ISO # 1 & 2</i>	
105 CMR 451.353	Interior Maintenance: ISO cell # 1 and 2 generally dirty
<i>Nurse's Pantry</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups stored on ground
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, scoop stored in cereal bag

<i>Janitor's Closet</i>	No Violations Noted
<i>Risk Cell # 1 & 2</i>	No Violations Noted
<i>Patient Rooms # 1-4</i> 105 CMR 451.353	Interior Maintenance: Room # 2 generally dirty
<i>Ward A</i>	No Violations Noted
<i>Storage Room # 5-131</i>	No Violations Noted
<i>Handicapped Shower Room</i> 105 CMR 451.130* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Hot Water: Shower water temperature recorded at 82°F Maintenance: Soap scum observed on walls and bench Maintenance: Floor mat outside shower dirty Maintenance: Shower room generally dirty
<i>Nurse's Station and Bathroom</i>	No Violations Noted
HSU Main Entrance	No Violations Noted
<i>Treatment Room # 1 (# 5-126)</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running
<i>Inmate Bathroom # 5-124</i>	No Violations Noted
<i>Treatment Room # 2</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 100°F at handwash sink
<i>Medical Waste Storage</i>	No Violations Noted
<i>Treatment Room # 3 (# 5-120)</i>	No Violations Noted
<i>Coordinator's Office # 5-118</i>	No Violations Noted
<i>Lab/Temporary Pharmacy # 5-117</i>	No Violations Noted
<i>Dental Room # 5-119</i>	No Violations Noted
<i>Infectious Disease Office</i>	No Violations Noted
<i>Psychiatry Office # 5-123</i>	No Violations Noted

<i>Exam Room # 2 (# 5-125)</i>	No Violations Noted
<i>Exam Room # 1 (# 5-127)</i>	Unable to Inspect – In Use
<i>Cleaning Utility Room (# 5-111)</i>	No Violations Noted
<i>Storage Room # 1 (# 5-110)</i>	No Violations Noted
<i>Mental Health Office # 1 (# 5-115)</i>	Unable to Inspect – In Use
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Office # 5-114</i>	No Violations Noted
<i>Office # 5-113</i>	Unable to Inspect – Locked
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Holding # 5-108</i>	No Violations Noted
<i>Office # 5-107</i>	No Violations Noted
<i>Storage Room # 5-109</i>	No Violations Noted
<i>Ward B</i>	
105 CMR 451.130*	Hot Water: Shower water temperature recorded at 95 ⁰ F at right side shower
105 CMR 451.123*	Maintenance: Floor mat dirty outside left and right shower
105 CMR 451.123	Maintenance: Soap scum on walls in left and right shower
105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink
105 CMR 451.124	Water Supply: No cold water supplied to handwash sink
105 CMR 451.353	Interior Maintenance: Ceiling vent dusty in dorm area

HSU Administration Hallway

<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom # 5-104</i>	No Violations Noted

Storage Room # 5-103

No Violations Noted

Office # 5-100

No Violations Noted

Health Service Administrator's Office

No Violations Noted

Billerica Control Building

Main Level

Lobby

105 CMR 451.350*

Structural Maintenance: Window broken at entrance

105 CMR 451.350

Structural Maintenance: Wall damaged at entrance

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Female Bathroom

105 CMR 451.123

Maintenance: Wall left unfinished in stall # 2

105 CMR 451.350*

Structural Maintenance: Window broken

Male Bathroom

105 CMR 451.117*

Toilet Fixtures: Toilet fixture dirty

105 CMR 451.123

Maintenance: Floor dirty under urinal

Transpo-Hub Hallway

Unable to Inspect Cells – Not Used

Office # 2-111

No Violations Noted

IT Office # 2-101

105 CMR 451.350

Structural Maintenance: Hole in ceiling in back storage area

Control Area

105 CMR 451.141*

Screens: Screen damaged

105 CMR 451.350*

Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350*

Structural Maintenance: Several windows broken

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

Roll Call Room

No Violations Noted

Motorcycle Unit Locker Room # 2-116

Unable to Inspect – Locked

Administration Locker Room # 2-117

No Violations Noted

Jail Visiting Hallway

Parole Office

No Violations Noted

Religious Services Office # 2-119

No Violations Noted

Additional Offices

105 CMR 451.353

105 CMR 451.350

Unable to Inspect Office # 2-125 – Locked

Interior Maintenance: Ceiling tiles missing in office # 2-124

Structural Maintenance: Window broken in office # 2-124

Old Administration Wing

First Floor

Office # 2-131

No Violations Noted

Storage Closets

No Violations Noted

Female Bathroom

No Violations Noted

Mail Room

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Tool Crib Area

Unable to Inspect – Locked

Tool Crib Bathroom

No Violations Noted

Maintenance Area

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Maintenance Break Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Second Floor

105 CMR 451.353*

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing throughout

Interior Maintenance: Floor tiles damaged/missing throughout

Office # 2-202

Unable to Inspect – Under Construction

Additional Offices

No Violations Noted

Nursing Mother's Room

Unable to Inspect – Locked

Records Storage Rooms

No Violations Noted

New Male Locker Room

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing and water damaged

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Ceiling tiles water damaged

Male Shower Room

No Violations Noted

Male Bathroom # 2-232

Unable to Inspect – Locked

Classifications & Old Infirmary Hallway*Offices*

No Violations Noted

Male Bathroom # 2-214

No Violations Noted

Female Bathroom # 2-208

No Violations Noted

Old Shower Room

Unable to Inspect – Not Used

Staff Break Room # 2-206

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Additional Offices

No Violations Noted

Janitor's Closet # 2-201

No Violations Noted

Third Floor

105 CMR 451.141*

Screens: Screens damaged throughout area

105 CMR 451.350*

Structural Maintenance: Several windows broken throughout area

Female Locker Room

No Violations Noted

Officer's Weight Room

No Violations Noted

Male Locker Room

No Violations Noted

Male Locker Room Bathroom # 2-308

105 CMR 451.123

Maintenance: Floor paint damaged throughout

Lower Report

A & B Side Cells

Unable to Inspect – No longer in use due to lack of natural lighting

Training Center

First Floor

Male Bathroom

105 CMR 451.110(A)*
105 CMR 451.110(B)*
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
Maintenance: Floor dirty near toilet

Medical Triage

Unable to Inspect – Locked

Library

105 CMR 451.350*

Structural Maintenance: Window broken

Meeting Room

No Violations Noted

Offices and Classroom

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no thermometer in refrigerator in office # 4-120

Print Shop

No Violations Noted

Chapel

105 CMR 451.350*

Structural Maintenance: Windows broken

Bathroom

105 CMR 451.126
105 CMR 451.350*

Hot Water: Hot water temperature recorded at 85°F
Structural Maintenance: Window broken

Storage Room

No Violations Noted

Second Floor

Main Laundry

105 CMR 451.350*

Structural Maintenance: Windows broken

Inmate Bathroom

105 CMR 451.350*
105 CMR 451.123*
105 CMR 451.124

Structural Maintenance: Window broken
Maintenance: Wall paint damaged
Water Supply: Insufficient hot and cold water supply in quantity and pressure at
handwash sink

Officer's Bathroom

105 CMR 451.123*
105 CMR 451.350*

Maintenance: Wall paint damaged on brick wall
Structural Maintenance: Window cracked

Laundry Storage

No Violations Noted

Canteen Storage

No Violations Noted

Canteen Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave handle broken

Tier Dorm Room

No Violations Noted

Dorm Bathroom

105 CMR 451.123*

Maintenance: Soap scum on walls in handicapped shower

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123

Maintenance: Mold observed on door in handicapped shower

105 CMR 451.123

Maintenance: Soap scum on floor mat in shower # 2

105 CMR 451.123

Maintenance: Pooling water on floor outside showers

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 7

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 93°F at handwash sink # 1

105 CMR 451.123

Maintenance: Debris observed behind washer and dryer

First Tier

Day Room

No Violations Noted

Control

No Violations Noted

Staff Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty and damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Light shield not secured to ceiling

A & B Side

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # A18 and B16

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # A5, A7, A10, A14, B5, B17, and B25

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # A2, A8, A10, and B21

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # B7 and B26

105 CMR 451.353

Interior Maintenance: Bed surface rusted in cell # A13, A16, A17, A19, A20, and A21

Bathroom and Shower Area

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 8

105 CMR 451.123*

Maintenance: Wall grout missing in shower # 4 and 5

105 CMR 451.123

Maintenance: Wall grout dirty in shower # 3, 5, and 6

C & D Side

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # D16

Shower Room # D23

Unable to Inspect – No Longer in Use

Second Tier (Unoccupied)

105 CMR 451.353*

Interior Maintenance: Multiple windows painted

Nurse's Room

Unable to Inspect – Locked

Control

Unable to Inspect – Locked

E & F Side

105 CMR 451.117

Toilet Fixtures: Toilet fixture not easily cleanable, interior of toilet bowl rusted in cell # F25

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # E10 and F11

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # F13

105 CMR 451.353

Interior Maintenance: Ceiling damaged at end of hallway

Bathroom and Shower Area

Unable to Inspect – Locked

Janitorial Cage

Unable to Inspect – Locked

G & H Side

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # H25

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # H7, H11, and H15

105 CMR 451.353

Interior Maintenance: Ceiling damaged in cell # H1

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # G9, G14, G18, G24, H13, and H18

Gym

105 CMR 451.353

Interior Maintenance: Wooden window coverings damaged

Gym Office

105 CMR 451.353

Interior Maintenance: Uncovered junction box, exposed wires observed

Staff Bathroom

105 CMR 451.117*

Toilet Fixtures: Toilet fixture dirty

Stairway to Third Tier

No Violations Noted

Third Tier (Unoccupied)

105 CMR 451.353*

Interior Maintenance: Multiple windows painted

105 CMR 451.141

Screens: Screen missing at top of stairs

Control

No Violations Noted

Offices

Unable to Inspect – Locked

I & J Side

105 CMR 451.126*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.360

Hot Water: Hot water temperature recorded at 80°F in cell # J5
Interior Maintenance: Wall damaged in cell # J26
Interior Maintenance: Wall damaged in cell # I7
Protective Measures: Insects observed on floor in cell # I21

Bathroom and Shower Area

105 CMR 451.123
105 CMR 451.123

Maintenance: Ceiling paint damaged in shower# 2
Maintenance: Debris observed in floor drains inside and outside showers

Janitor's Closet

No Violations Noted

K & L Side

105 CMR 451.353
105 CMR 451.353
105 CMR 451.117

105 CMR 451.103

Interior Maintenance: Ceiling damaged in cell # K3 and K16
Interior Maintenance: Wall damaged in cell # K24
Toilet Fixtures: Toilet fixture not easily cleanable, interior of toilet bowl rusted in cell # L2
Mattresses: Mattress damaged in cell # L1

CWP Building

105 CMR 451.350*

Structural Maintenance: Window frames left unfinished

Entrance

No Violations Noted

Officer's Station

No Violations Noted

Storage # 3-107

No Violations Noted

Bathroom # 3-111

Unable to Inspect – Locked

Shower Room # 3-113

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.124

Maintenance: Soap scum observed on walls in shower # 2 and 5
Maintenance: Soap scum observed on walls in shower # 3
Maintenance: Soap scum observed on floor in shower # 2 and 3
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 4

Med Room # 3-112

Unable to Inspect – Locked

Day Area # 3-114

105 CMR 451.353
105 CMR 451.141

Interior Maintenance: Wet mop stored in bucket
Screens: Screen not tight fitting in window near laundry area

Laundry Area

Unable to Inspect – Locked

Dining Area

FC 4-903-11(A)(2)

Protection of Clean Items, Storing: Single-Use items not stored in an area where they are protected from contamination, disposable utensils left uncovered

Offices # 3-103 – 3-105

Unable to Inspect – Locked

Kitchen

Unable to Inspect – Under Construction

2nd Floor

Inmate Bathroom # 3-201

105 CMR 451.123

Maintenance: Light out

Dorm # 3-200

105 CMR 451.141

Screens: Screen missing

Janitor's Closet # 3-204

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Office # 3-205

No Violations Noted

Dorm # 3-203

105 CMR 451.141

Screens: Screen missing

Staff Bathroom # 3-202

No Violations Noted

Basement

105 CMR 451.353

Interior Maintenance: Broken glass on floor at entrance

Property # 3-B04

No Violations Noted

Storage Closet # 3-B 02 and 3-B03

Unable to Inspect – Locked

Work Release Building

105 CMR 451.370*

Garbage Storage: Garbage receptacles do not have tight fitting covers, covers left open

House # 1

First Floor

Hallway

No Violations Noted

Infirmary

Unable to Inspect – Locked

Control

No Violations Noted

Office

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Soap scum observed on bench

Bedrooms

105 CMR 451.141

Screens: Screen not tight fitting in bedroom # 1

105 CMR 451.141

Screens: Screen not properly sized for window in bedroom # 2

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Kitchen

No Violations Noted

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

105 CMR 451.141

Screens: Screen not properly sized for window in bedroom # 4, 5, 6, 7, 8, and 9

Bathroom

105 CMR 451.123

Maintenance: Caulking along top of shower wall damaged, wall board beginning to separate in shower # 2 and 3

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.350*

Structural Maintenance: Water leaking in from exterior in back left corner of room

Boiler Room

Unable to Inspect – Locked

Chemical Storage Room

No Violations Noted

Day Room between Houses

No Violations Noted

House # 2

First Floor

Hallway

No Violations Noted

Strip Search Room

No Violations Noted

Storage Closet
105 CMR 451.353

Interior Maintenance: Ceiling left unfinished

Group Room

No Violations Noted

Officer's Bathroom

No Violations Noted

Offices

Unable to Inspect – In Use

Administration Office
105 CMR 451.353

Interior Maintenance: Ceiling damaged in back right office

Second Floor

Hallway

No Violations Noted

Bathroom
105 CMR 451.124
105 CMR 451.126
105 CMR 451.350*

Water Supply: Discolored water observed at handwash sink
Hot Water: Hot water temperature recorded at 100°F at handwash sink # 2
Structural Maintenance: Window broken

Bedrooms
105 CMR 451.141
105 CMR 451.141

Unable to Inspect Room # 4 – Under Construction
Screens: Screen damaged in bedroom # 3
Screens: Screen not properly sized for window in bedroom # 5 and 6

Third Floor (unoccupied)

Bedrooms
105 CMR 451.141

Screens: Screen not properly sized for window in bedroom # 7 and 8

Basement

Day Room

No Violations Noted

Property

No Violations Noted

Bathroom
105 CMR 451.123
105 CMR 451.124

Maintenance: Wall tiles missing in shower # 3
Water Supply: Discolored water observed at handwash sink # 2

Storage Room

No Violations Noted

WAREHOUSE

No Violations Noted

Office # 9-101

No Violations Noted

Female Bathroom # 9-102

No Violations Noted

Male Bathroom # 9-103

No Violations Noted

Janitor's Closet # 9-104

No Violations Noted

Old Walk-in Freezer # 9-105

No Violations Noted

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 688 at the time of inspection.
2. The CSP observed disposable food trays and bags of trash to be accumulating within cells or outside cell doors in some cell blocks, particularly C and D Pod. The CSP recommends increasing trash removal from cells to assist in maintaining clean and sanitary cells and all garbage is inaccessible to insects and rodents.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Analyst, CSP, BEH