October 14, 2021

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff’s Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on October 4, 5, and 6, 2021 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 70 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH
    Jan Sullivan, Acting Director, BEH
    Steven Hughes, Director, CSP, BEH
    Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
    Carol A. Mici, Commissioner, DOC (electronic copy)
    Terrence Reidy, Acting Secretary, EOPSS (electronic copy)
    Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
    Osvaldo Vidal, Superintendent (electronic copy)
    Captain William Buckley, EHSO (electronic copy)
    Sergeant Shane Cassidy, EHSO (electronic copy)
    Kristel Bennett, Director, Billerica Board of Health (electronic copy)
    Clerk, Massachusetts House of Representatives (electronic copy)
    Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet
No Violations Noted

Male Bathroom
No Violations Noted

Female Bathroom
105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

Control Desk
No Violations Noted

PODULAR BUILDING

Lobby
No Violations Noted

Water Fountain
No Violations Noted

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

Janitor's Closet
No Violations Noted

Administration Wing

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

Janitor's Closet
105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

Kitchenette
No Violations Noted

Visiting Area
No Violations Noted

Visitor’s Side
No Violations Noted
Central Control
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, disposable utensils left uncovered

Bathroom
105 CMR 451.117  Toilet Fixtures: Toilet fixture dirty

Attorney Visit Hallway

Janitor’s Closet  No Violations Noted

Male Bathroom  No Violations Noted

Female Bathroom  No Violations Noted

Visiting Control Room
105 CMR 451.350  Structural Maintenance: Ceiling leaking
105 CMR 451.353  Interior Maintenance: Hole in ceiling

Inmate Bathroom  No Violation Noted

Evidence Room  Unable to Inspect – Locked

Visiting Area – Inmate Side  No Violations Noted

Entrance Hallway for Pod A & B

Nurse’s Station  No Violations Noted

Female Bathroom  No Violations Noted

Male Bathroom  No Violations Noted

Janitor’s Closet  No Violations Noted
105 CMR 451.353  Interior Maintenance: Ceiling vent dusty

Caseworker’s Office  No Violations Noted

Pod A

Common Area  No Violations Noted

Storage Cage (Barber Shop)  No Violations Noted
Janitor's Closet

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.344*</td>
<td>Illumination in Habitable Areas: Light not functioning properly, light out</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Standing water left in mop bucket</td>
</tr>
</tbody>
</table>

Counselor/Interview Room

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.200</td>
<td>Food Storage, Preparation and Service: Food preparation not in compliance with</td>
</tr>
<tr>
<td></td>
<td>105 CMR 590.000, microwave broken</td>
</tr>
</tbody>
</table>

Pod Storage Room

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Lower Level Shower Area # 1-5

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on walls in shower # 2 and 5</td>
</tr>
</tbody>
</table>

Lower Cells

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.126</td>
<td>Hot Water: Hot water temperature recorded at 70°F in cell # 1-25</td>
</tr>
<tr>
<td>105 CMR 451.130</td>
<td>Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-27</td>
</tr>
<tr>
<td>105 CMR 451.130</td>
<td>Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-20</td>
</tr>
<tr>
<td>105 CMR 451.353*</td>
<td>Interior Maintenance: Floor paint damaged in cell # 1-23</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Floor paint damaged in cell # 1-21 and 1-28</td>
</tr>
</tbody>
</table>

Upper Level Shower Area # 6-10

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Mold on ceiling outside shower # 6</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Floor paint damaged outside showers</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on walls in shower # 7, 8, and 10</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on floor in shower # 10</td>
</tr>
</tbody>
</table>

Upper Cells

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Pod B

Common Area

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Counselor's Office

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Storage Cage (Barber Shop)

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Janitor's Closet

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Storage Room (Small)

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
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</table>

Classroom/Storage Room (Large)

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

Lower Level Shower Area

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Lower Cells
   No Violations Noted

Upper Level Shower Area
   No Violations Noted

Upper Cells
   105 CMR 451.130
   Plumbing: Plumbing not maintained in good repair, handwash sink not draining in cell # 2-02

Entrance Hallway for Pod C & D

Nurse’s Station
   No Violations Noted

Female Bathroom
   No Violations Noted

Male Bathroom
   No Violations Noted

Office
   No Violations Noted

Pod C

Common Area
   105 CMR 451.350
   Structural Maintenance: Ceiling leaking
   105 CMR 451.353
   Interior Maintenance: Ceiling tiles missing
   105 CMR 451.353
   Interior Maintenance: Mold observed on ceiling near cell # 2-01
   105 CMR 451.353*
   Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)
   No Violations Noted

Janitor’s Closet
   No Violations Noted

Pod Storage Room # 5-201
   No Violations Noted

Counselor/Interview Office #5-202
   105 CMR 451.200
   Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice build-up observed in freezer
   105 CMR 451.200
   Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Multi-Purpose Room
   No Violations Noted

Lower Level Shower Area
   105 CMR 451.123*
   Maintenance: Floor dirty outside shower # 5
Lower Cells
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, toilet out-of-order in cell # 1-32
105 CMR 451.353  
Interior Maintenance: Wall vent blocked in cell # 1-04
105 CMR 451.353  
Interior Maintenance: Wall vent blocked in cell # 1-01

Upper Level Shower Area
105 CMR 451.123*  
Maintenance: Handwash sink dirty
105 CMR 451.123  
Maintenance: Wall paint damaged outside shower # 6
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

Upper Cells
No Violations Noted

Pod D
Common Area
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, right side bubbler clogged

Storage Cage (Barber Shop)
No Violations Noted

Janitor’s Closet
105 CMR 451.353  
Interior Maintenance: Wet mop stored in bucket

Counselor/Interview Room
Unable to Inspect – In Use

Multi-Purpose Room
No Violations Noted

Pod Storage Room
No Violations Noted

Lower Level Shower Area
105 CMR 451.123*  
Maintenance: Soap scum on bench in shower # 1
105 CMR 451.123*  
Maintenance: Ceiling vents dusty outside showers
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, shower # 4 continually running

Lower Cells
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-19

Upper Level Shower Area
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order
105 CMR 451.123  
Maintenance: Soap scum on floor in shower # 3
105 CMR 451.123  
Maintenance: Drain flies observed in shower # 2
105 CMR 451.123  
Maintenance: Light out in shower # 2 and 3

Upper Cells
105 CMR 451.353  
Interior Maintenance: Floor paint damaged in cell # 2-12

Pod F
Administration Area
No Violations Noted
Female Staff Bathroom
No Violations Noted

Janitor’s Closet
No Violations Noted

Male Staff Bathroom
No Violations Noted

Medical Office
Unable to Inspect – Locked

Block

Janitor’s Closet # 6-207
No Violations Noted

Storage # 6-208
No Violations Noted

Lower Showers
No Violations Noted

Lower Cells
105 CMR 451.353
Interior Maintenance: Wall vent blocked in cell # 1-15 and 1-29

Laundry Room # 1-01
No Violations Noted

Music Room # 1-02
No Violations Noted

The Club House # 1-03
No Violations Noted

Kitchen # 1-04
No Violations Noted

Library # 1-05
No Violations Noted

Barber Shop # 1-06
No Violations Noted

Assessment Office # 6-211
Unable to Inspect – In Use

Library/Multi-Purpose Room # 6-210
No Violations Noted

Case Worker’s Office # 6-209
105 CMR 451.344
Illumination in Habitable Areas: Lights not functioning properly, lights out

Upper Cells
No Violations Noted
### Upper Showers # 1-10

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.130</td>
<td>Plumbing: Plumbing not maintained in good repair, shower timers not functioning properly in shower # 1, 5, and 9</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Floor dirty in shower # 1</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Mold observed on walls in shower # 2</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Light out in shower # 7</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Towel holder broken in shower # 8 and 9</td>
</tr>
</tbody>
</table>

### Common Area

- No Violations Noted

### Dorm # 3 and 4 Landing

#### Male Bathroom # 6-212

- 105 CMR 451.123 Maintenance: Ceiling vent dusty

#### Female Bathroom # 6-213

- Unable to Inspect – Locked

### Trash Room # 6-214

- No Violations Noted

### Janitor's Closet # 6-215

- No Violations Noted

### Storage/Med Pass

- No Violations Noted

### Medical Office # 6-226

- Unable to Inspect – Locked

### Classroom # 2

- No Violations Noted

### Multi-Purpose Hallway

- No Violations Noted

### Storage Room # 1 and 2

- No Violations Noted

### Classroom A and B

- No Violations Noted

### Dorm # 3

#### Sleeping Area

- No Violations Noted

### Common Area

- No Violations Noted

#### Toilet Area

- 105 CMR 451.124* Unable to Inspect Toilet # 1-7 – In Use
- 105 CMR 451.124* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8
Sink Area
105 CMR 451.126	Hot Water: Hot water temperature recorded at 86°F at handwash sink # 3

Shower Area
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 4
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1
105 CMR 451.123	Maintenance: Caulking under water control dirty in shower # 1
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 8

Janitor’s Closet
No Violations Noted

Case Worker’s Office
No Violations Noted

Barber Shop
No Violations Noted

Dorm # 4

Barber Shop
No Violations Noted

Case Worker’s Office
No Violations Noted

Janitor’s Closet
105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket

Shower Area
105 CMR 451.123*	Maintenance: Soap scum observed on floor in shower # 6 and 7
105 CMR 451.123	Maintenance: Soap scum observed on floor in shower # 3
105 CMR 451.123	Maintenance: Soap scum observed on walls in shower # 7 and 8
105 CMR 451.123	Maintenance: Towel holder broken in shower # 7
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8

Toilet Area
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1
105 CMR 451.124	Water Supply: No cold water supplied to handwash sink # 3

Sink Area
No Violations Noted

Common Area
No Violations Noted

Sleeping Area
No Violations Noted
Pod E

Administration Area

Female Staff Bathroom
No Violations Noted

Janitor’s Closet
No Violations Noted

Male Staff Bathroom
No Violations Noted

Offices
No Violations Noted

Nurse’s Station
No Violations Noted

Block

Janitor’s Closet
No Violations Noted

Barber Shop
No Violations Noted

Storage Room
No Violations Noted

Lower Showers
105 CMR 451.123
Maintenance: Floor dirty in shower # 5 and 6

Lower Cells
105 CMR 451.353
Interior Maintenance: Walls dirty in cell # 1-30

Classroom/Assessment
No Violations Noted

Library
No Violations Noted

Caseworker’s Office
No Violations Noted

Upper Cells
No Violations Noted

Upper Showers
105 CMR 451.123
Maintenance: Light out in shower # 8

Outside Rec Area
No Violations Noted
Dorm # 1 and 2 Landing

Shift Administrator’s Office  
No Violations Noted

Janitor’s Closet  
No Violations Noted

Male Staff Bathroom  
No Violations Noted

Female Staff Bathroom  
Unable to Inspect - Locked

Storage/Med Pass  
No Violations Noted

Medical Office  
No Violations Noted

105 CMR 451.126  
Hot Water: Hot water temperature recorded at 80°F at handwash sink

Classroom # 1  
No Violations Noted

Dorm # 1

Sleeping Area  
No Violations Noted

Common Area  
No Violations Noted

Toilet Area  
Unable to Inspect Toilet # 1, 2, 3, and 4 – In Use

105 CMR 451.124  
Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 5 and 8

105 CMR 451.126  
Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

Sink Area  
105 CMR 451.126*  
Hot Water: Hot water temperature recorded at 100°F at handwash sink # 1

Shower Area  
105 CMR 451.123  
Maintenance: Ceiling paint damaged in shower # 3

Janitor’s Closet  
No Violations Noted

Case Worker’s Office  
105 CMR 451.200  
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Barber Shop  
No Violations Noted

Dorm # 2 (Unoccupied)

Barber Shop  
No Violations Noted
Case Worker’s Office
No Violations Noted

Janitor’s Closet
No Violations Noted

Shower Area
105 CMR 451.123* Maintenance: Ceiling vent rusted in shower # 8
105 CMR 451.123 Maintenance: Light out in shower # 2

Toilet Area
105 CMR 451.123 Maintenance: Floor dirty in stall # 8
105 CMR 451.124* Water Supply: No cold water supplied to handwash sink # 1
105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 4
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 5, 6, and 7 out-of-order

Sink Area
No Violations Noted

Common Area
No Violations Noted

Sleeping Area
No Violations Noted

Intake and Discharge

Transpo Office
No Violations Noted

Janitor’s Closet
No Violations Noted

Administrative Office
No Violations Noted

Holding Tank # 2
No Violations Noted

Shake Room # 1 & 2
No Violations Noted

Holding Cell # 1
105 CMR 451.353 Interior Maintenance: Bench surface damaged

Institutional Property
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior surfaces of refrigerator rusted

Desk Area
No Violations Noted

Sally Port
No Violations Noted
Old Shower Room # 1

No Violations Noted

Holding Cell # 1-6
105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 1
105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in holding cell # 5-008
105 CMR 451.353* Interior Maintenance: Ceiling damaged around light fixture in cell # 4
105 CMR 451.353 Interior Maintenance: Toilet paper observed in wall vent in cell # 2

Break Room
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Male Bathroom
105 CMR 451.126 Hot Water: Hot water temperature recorded at 90°F at handwash sink

Female Bathroom

No Violations Noted

Inmate Property Room

No Violations Noted

Change Room # 1 and 2

No Violations Noted

A & B Hall Entrance

Janitor’s Closet
105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, light out

Storage Room # 5025C

No Violations Noted

Teacher’s Office

No Violations Noted

Hall A – Video Court
105 CMR 451.353 Interior Maintenance: Floor unfinished

Hall B
105 CMR 451.353 Interior Maintenance: Floor unfinished

Food Service Area
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted
Supply Dock

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room # 5-027 105 CMR 451.383(B)*

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

Back of Kitchen

*Supply Room # 2 (Dry Storage)*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Area FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up in freezer

*Supply Room # 1*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Rack Spray Area FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventer leaking

Main Kitchen Area

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2 FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

*Serving Line*

No Violations Noted
**Handwash Sink – Near Pots and Pans Sink**  
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water supply in quantity and pressure  
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking at bottom

**Pots and Pan Sink**  
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, rinse basin of 3-compartment sink leaking at bottom

**Mechanical Warewash Area**  
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged  
**Warewash Machine**  
FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order

**Inmate Coffee Area**  
FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in sugar container

**Diet Area/Serving Line # 2**  
No Violations Noted  
**Warmer # 3 & 4**  
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, gaskets damaged on warmer # 3

**Cooler # 2**  
No Violations Noted  
**McCall Proofer # 1**  
FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, proofer door broken and unable to fully close

**3 Ovens (Under Hoods)**  
FC 4-903.11(B)(2)* Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, bowls and pans not stored in the inverted position

**Prep Tables and Sinks**  
No Violations Noted  
**Ice Machines**  
No Violations Noted  
**Handwash Sink (After Ice Machine # 2)**  
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

**Kettle Area**  
FC 4-903.11(A)(3) Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, styrofoam trays stored on ground  
FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Service Items not stored in an area where they are protected from contamination, single service utensils left uncovered
Walk-in Refrigerator # 2  
No Violations Noted

Spice Cabinet  
No Violations Noted

Walk-in Refrigerator # 1  
No Violations Noted

Hood Area with Warmers  
No Violations Noted

Walk-in Freezer  
No Violations Noted

Sallyport/Changing Area  
No Violations Noted

Janitor’s Closet  
FC 6-501.14(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Ventilation system dirty, ceiling vent dusty

Handwash Sink  
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water supply in quantity and pressure

Officer’s Area/Office  
No Violations Noted

Culinary Arts Program Kitchen

Classroom  
No Violations Noted

True Refrigerator  
No Violations Noted

Proofers  
No Violations Noted

Walk-in Freezer  
No Violations Noted

Hood Area  
No Violations Noted

Handwash Sink  
No Violations Noted

3-Compartment Sink  
No Violations Noted

Prep Sink  
No Violations Noted
Prep Tables

Walk-in Refrigerator
FC 3-305.11(A)(2)  Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, ground beef stored above whole cut beef

Health Service Unit

ISO # 1 & 2
No Violations Noted

Nurse’s Pantry
No Violations Noted

Janitor’s Closet
105 CMR 451.353  Interior Maintenance: Wet mop stored in bucket

Risk Cell # 1 & 2
No Violations Noted

Private Rooms # 1-4
No Violations Noted

Ward A
No Violations Noted

Storage Room
No Violations Noted

Handicapped Shower Room
105 CMR 451.130  Hot Water: Shower water temperature recorded at 72°F

Nurse’s Station and Bathroom
No Violations Noted

HSU Main Entrance
No Violations Noted

Treatment Room # 1 (# 5-126)
No Violations Noted

Inmate Bathroom # 5-124
No Violations Noted

Treatment Room # 2
105 CMR 451.126  Hot Water: Hot water temperature recorded at 75°F at handwash sink

Medical Waste Storage
No Violations Noted

Treatment Room # 3 (# 5-120)
No Violations Noted

Coordinator’s Office # 5-118
No Violations Noted
Lab/Temporary Pharmacy # 5-117
No Violations Noted

Dental Room # 5-119
Unable to Inspect – Locked

Infectious Disease Office
No Violations Noted

Psychiatry Office # 5-123
No Violations Noted

Exam Room # 2 (# 5-128)
Unable to Inspect – Locked

Exam Room # 1 (# 5-127)
105 CMR 451.126  Hot Water: Hot water temperature recorded at 72°F at handwash sink
105 CMR 451.130  Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

Cleaning Utility Room (# 5-111)
105 CMR 451.383(B)  Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

Storage Room # 1 (# 5-110)
No Violations Noted

Mental Health Office # 1 (# 5-115)
No Violations Noted

Physical Therapy (Treatment Room # 4)
No Violations Noted

Pharmacy
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no thermometer in refrigerator

Janitor’s Closet
105 CMR 451.130  Plumbing: Plumbing not maintained in good repair, drain cover missing
105 CMR 451.344  Illumination in Habitable Areas: Light not functioning properly, light out

Holding # 5-108
No Violations Noted

Storage Room # 5-109
No Violations Noted

Ward B
105 CMR 451.130  Hot Water: Shower water temperature recorded at 77°F at right side shower
105 CMR 451.123  Maintenance: Soap scum on door in left side shower
105 CMR 451.123  Maintenance: Floor dirty in left side shower
105 CMR 451.123  Maintenance: Floor mat dirty outside left and right shower

HSU Administration Hallway

Male Bathroom
Unable to Inspect – In Use
Female Bathroom
No Violations Noted

Storage Room # 5-103
No Violations Noted

Health Service Administrator’s Office
No Violations Noted

**Billerica Control Building**

**Main Level**

**Lobby**
105 CMR 451.350*
Structural Maintenance: Windowpanes broken at entrance

**Janitor’s Closet**
105 CMR 451.353*
Interior Maintenance: Wet mop stored in bucket

**Female Bathroom**
105 CMR 451.123*
Maintenance: Toilet # 2 out-of-order
105 CMR 451.350*
Structural Maintenance: Window broken

**Male Bathroom**
105 CMR 451.117
Toilet Fixtures: Toilet fixture dirty
105 CMR 451.123*
Maintenance: Floor dirty
105 CMR 451.123
Maintenance: Strong odor present
105 CMR 451.130*
Plumbing: No backflow preventer on sink

**Transpo-Hub Hallway**
105 CMR 451.113
Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in holding cell # 2-103, 2-107, and 2-109
105 CMR 451.124
Water Supply: Insufficient water supply in quantity and pressure at handwash sink in holding cell # 2-105

**Control Area**
105 CMR 451.141*
Screens: Screen damaged
105 CMR 451.350*
Structural Maintenance: Windows not weathertight and structurally sound
105 CMR 451.350*
Structural Maintenance: Several windowpanes broken
105 CMR 451.350*
Structural Maintenance: Windowsills and wall near windows damaged
105 CMR 451.353*
Interior Maintenance: Ceiling tiles missing

**Roll Call Room**
No Violations Noted

**Motorcycle Unit Locker Room**
Unable to Inspect – Locked

**Administration Locker Room**
No Violations Noted

**Jail Visiting Hallway**

**Parole Office**
No Violations Noted
**Additional Offices**
Unable to Inspect – Locked

**Old Administration Wing**

**First Floor**

**Offices**
Unable to Inspect – Locked

**Storage Closets**
Unable to Inspect Left Side Closet – Locked
No Violations Noted

**Female Bathroom**
Unable to Inspect – In Use

**Mail Room**
Unable to Inspect – Locked

**Tool Crib Area**
No Violations Noted

**Tool Crib Bathroom**
No Violations Noted

**Maintenance Area**

105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, slop sink clogged

105 CMR 451.353
Interior Maintenance: Ceiling tiles missing throughout
Interior Maintenance: Mold observed on ceiling throughout hallway

105 CMR 451.3
Interior Maintenance: Floor tiles damaged/missing throughout offices
Interior Maintenance: Mold observed on ceiling in office # 2-28

105 CMR 451.353
Interior Maintenance: Floor dirty throughout locker room
Interior Maintenance: Windowsills dirty
Interior Maintenance: Floor paint damaged
Interior Maintenance: Ceiling tiles missing or water damaged

**Second Floor**

105 CMR 451.353*
Interior Maintenance: Ceiling tiles missing throughout

105 CMR 451.353
Interior Maintenance: Mold observed on ceiling throughout hallway

**Offices**
105 CMR 451.353*
Interior Maintenance: Floor tiles damaged/missing throughout offices
Interior Maintenance: Mold observed on ceiling in office # 2-28

**Records Storage Rooms**
No Violations Noted

**New Male Locker Room**

105 CMR 451.353*
Interior Maintenance: Floor dirty throughout locker room

105 CMR 451.123*
Maintenance: Ceiling tiles water damaged

105 CMR 451.353
Interior Maintenance: Windowsills dirty

105 CMR 451.353
Interior Maintenance: Floor paint damaged

105 CMR 451.353
Interior Maintenance: Ceiling tiles missing or water damaged

**Male Locker Room Bathroom**

105 CMR 451.123*
Maintenance: Ceiling tiles water damaged

**Male Shower Room**

105 CMR 451.123
Maintenance: Floor dirty outside showers

**Male Bathroom # 2**
Unable to Inspect – Locked
Classifications & Old Infirmary Hallway

Offices
No Violations Noted

Male Bathroom # 1
105 CMR 451.126
Hot Water: Hot water temperature recorded at 102°F at handwash sink

Female Bathroom
No Violations Noted

Old Shower Room
Unable to Inspect – No Longer In Use

Staff Break Room
105 CMR 451.200*
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

Offices
105 CMR 451.353*
Interior Maintenance: Ceiling tiles water stained in copy room

Third Floor
105 CMR 451.141*
Screens: Screens damaged throughout area
105 CMR 451.350*
Structural Maintenance: Several windowpanes broken throughout area

Female Locker Room
Unable to Inspect – Locked

Officer’s Weight Room
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, slop sink clogged

Male Locker Room
No Violations Noted

Male Locker Room Bathroom
105 CMR 451.123
Maintenance: Orange staining on walls of shower # 1 and 2
105 CMR 451.123
Maintenance: Ceiling vent dusty

Lower Report
A & B Side Cells
Unable to Inspect – No longer in use due to lack of natural lighting

Training Center

First Floor

Male Bathroom
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in bathroom
105 CMR 451.110(B)
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

Barber Area
Unable to Inspect – Not Used
Library
105 CMR 451.350* Structural Maintenance: Windowpane broken

Meeting Room
No Violations Noted

Offices and Classroom
No Violations Noted

Print Shop
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no thermometer in refrigerator

Chapel
105 CMR 451.350* Structural Maintenance: Windowpanes broken

Bathroom
105 CMR 451.350* Structural Maintenance: Window broken

Storage Room
No Violations Noted

Second Floor

Main Laundry
105 CMR 451.350* Structural Maintenance: Window broken

Inmate Bathroom
105 CMR 451.350* Structural Maintenance: Window broken
105 CMR 451.123* Maintenance: Wall paint damaged

Officer’s Bathroom
105 CMR 451.123* Maintenance: Wall paint damaged on brick wall
105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
105 CMR 451.350* Structural Maintenance: Window cracked

Laundry Storage
No Violations Noted

Canteen Storage
No Violations Noted

Tier Dorm Room

Dorm Bathroom
105 CMR 451.123 Maintenance: Handwash sink # 6 dirty
105 CMR 451.123* Maintenance: Soap scum on walls in handicapped shower
105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 7
105 CMR 451.126* Hot Water: Hot water temperature recorded at 80°F at handwash sink # 1

First Tier

Day Room
No Violations Noted
Control

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Light shield not secured to ceiling

A & B Side

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # A15

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # A6, A9, A16, A18, B7, B9, B16, and B20

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # B12

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # A23 and B8

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # A14 and B26

105 CMR 451.353

Interior Maintenance: Window covering damaged in cell # A20

Bathroom and Shower Area

105 CMR 451.123

Maintenance: Ceiling damaged in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123

Maintenance: Wall grout missing in shower # 4 and 5

105 CMR 451.123

Maintenance: Wall grout dirty in shower # 6

C & D Side

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # C3, D8, D10, and D11

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # C15

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # C20

105 CMR 451.353

Interior Maintenance: Wall damaged outside of cell # C5

Shower Room # D23

Unable to Inspect – No Longer in Use

Second Tier (Unoccupied)

105 CMR 451.353*

Interior Maintenance: Multiple windows painted

Nurse’s Room

Unable to Inspect – Locked

Control

Unable to Inspect – Locked

E & F Side

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # F2

Bathroom and Shower Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3

105 CMR 451.123*

Maintenance: Ceiling damaged in shower # 1 and 9

Janitorial Cage

No Violations Noted

G & H Side

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # G13 and H17

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # G10

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # H4, H19, and H25

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # H1, H8, and H12
Gym
No Violations Noted

Gym Office
No Violations Noted

Staff Bathroom
Toilet Fixtures: Toilet fixture dirty

Stairway to Third Tier
No Violations Noted

Third Tier (Unoccupied)
Interior Maintenance: Multiple windows painted

Day Room
No Violations Noted

Control
No Violations Noted

Offices
Unable to Inspect – Locked

I & J Side
Hot Water: Hot water temperature recorded at 80°F in cell # J5
Interior Maintenance: Wall damaged in cell # J26

Bathroom and Shower Area
Protective Measures: Bird droppings and feathers observed on floor

Janitor’s Closet
Unable to Inspect – Locked

K & L Side
No Violations Noted

CWP Building
Structural Maintenance: Window frames left unfinished

Entrance
Packaging, Labeling, and Shipping: Containers or bags of biological waste were not labeled or colored correctly, “biohazard” box being used for general storage of noninfectious items

Officer’s Station
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Staff Bathroom # 3-107
Unable to Inspect – Locked

Bathroom # 3-111
No Violations Noted
Shower Room # 3-113

105 CMR 451.123   Maintenance: Shower # 6 out-of-order
105 CMR 451.123   Maintenance: Mold observed on curtain in shower # 3
105 CMR 451.123   Maintenance: Curtain missing in shower # 4 and 6
105 CMR 451.123   Maintenance: Mold observed on walls in shower # 3 and 5
105 CMR 451.123   Maintenance: Soap scum observed on walls in shower # 3 and 5 and 6
105 CMR 451.130   Plumbing: Plumbing not maintained in good repair, shower # 2 continually running

Day Area # 3-114

No Violations Noted

Laundry Area

No Violations Noted

Dining Area

FC 4-601.11(C)   Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty
FC 4-602.12(B)   Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours
FC 3-304.12(B)   Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored inside food storage containers
FC 4-601.11(C)   Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, exterior of food storage containers dirty
FC 4-501.11(B)   Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, lids damaged on food storage containers
FC 3-302.12      Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food
FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, bucket of sugar or salt left uncovered

Kitchen

Unable to Inspect – Under Construction

2nd Floor

Inmate Bathroom # 3-201  
No Violations Noted

Dorm # 3-200  
No Violations Noted

Janitor’s Closet # 3-204  
No Violations Noted

Office # 3-205  
No Violations Noted

Dorm # 3-203  
No Violations Noted

Staff Bathroom  
No Violations Noted
Basement
Property
No Violations Noted

Work Release Building
FC 5-501.113(B) Refuse, Recyclables, and Returnables; Facilities on the Premises: Receptacles not kept covered with a tight-fitting lid/door

House #1
First Floor

Hallway No Violations Noted

Infirmary No Violations Noted

Control No Violations Noted

Office No Violations Noted

Bathroom
105 CMR 451.123 Maintenance: Soap scum observed on shower curtain

Bedrooms No Violations Noted

Food Service Area
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room
FC 4-101.16 Materials for Construction and Repair; Multiuse: Sponges used on cleaned, sanitized, or in use food contact surfaces

Kitchen
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair refrigerator gaskets damaged on 2-door cooler

Second Floor

Stairway No Violations Noted

Hallway No Violations Noted

Bedrooms No Violations Noted

Bathroom No Violations Noted
Stairway to Basement  
No Violations Noted

Basement

Laundry Room
105 CMR 451.350 Structural Maintenance: Water leaking in from exterior in back left corner of room

Boiler Room
Unable to Inspect – Locked

Chemical Storage Room
No Violations Noted

Day Room between Houses
No Violations Noted

House # 2

First Floor

Hallway
No Violations Noted

Strip Search Room
105 CMR 451.141 Screens: Screen damaged

Group Room
105 CMR 451.353 Interior Maintenance: Uncovered junction box

Officer’s Bathroom
No Violations Noted

Offices
No Violations Noted

Administration Office
No Violations Noted

Second Floor

Hallway
No Violations Noted

Bathroom
105 CMR 451.350* Structural Maintenance: Windowpane broken

Bedrooms
Unable to Inspect Room # 4 – Under Construction
105 CMR 451.141* Screens: Screen missing in bedroom # 3 and 6
Third Floor

Bedrooms
105 CMR 451.141* Screens: Screen missing in room # 7 and 8
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 7

Basement

Day Room
No Violations Noted

Property
Unable to Inspect – Locked

Bathroom
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 3

Storage Room
Unable to Inspect – Locked

WAREHOUSE
No Violations Noted

Office
No Violations Noted

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

Janitor’s Closet
No Violations Noted

Old Walk-in Freezer
No Violations Noted

Back Freezer and Refrigerator
No Violations Noted

Observations and Recommendations

1. The inmate population was 595 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.
3. The warewash machine was out-of-order at the time of inspection. Kitchen staff were using styrofoam trays and manually washing and sanitizing any additional equipment until repairs can be made.
4. During the inspection of the Work Release Kitchen and the CWP Building, the CSP observed no cleaning chemicals or sanitizing agents for food contact surfaces or for the 3-compartment sink. Although the Work Release and CWP food service areas were not in use at the time of inspection, the CSP stated their concerns with the lack of cleaning and sanitizing agents present and the inability for kitchen staff to properly clean and sanitize the food service areas.
This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner, MPH
Environmental Analyst, CSP, BEH