



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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 Acting Commissioner

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October 14, 2021

Peter J. Koutoujian, Sheriff  
 Middlesex County Sheriff's Office  
 400 Mystic Avenue  
 Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on October 4, 5, and 6, 2021 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 70 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner, MPH  
 Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH (electronic copy)  
 Jan Sullivan, Acting Director, BEH (electronic copy)  
 Steven Hughes, Director, CSP, BEH (electronic copy)  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
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 Captain William Buckley, EHSO (electronic copy)  
 Sergeant Shane Cassidy, EHSO (electronic copy)  
 Kristel Bennett, Director, Billerica Board of Health (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**CHECKPOINT BUILDING**

<i>Janitor's Closet</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i> 105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<i>Control Desk</i>	No Violations Noted

**PODULAR BUILDING**

<b>Lobby</b>	No Violations Noted
<i>Water Fountain</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<b>Administration Wing</b>	
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Kitchenette</i>	No Violations Noted
<b>Visiting Area</b>	No Violations Noted
<i>Visitor's Side</i>	No Violations Noted

**Central Control**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable utensils left uncovered

*Bathroom*

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

**Attorney Visit Hallway**

*Janitor's Closet*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

105 CMR 451.350

Structural Maintenance: Ceiling leaking

105 CMR 451.353

Interior Maintenance: Hole in ceiling

*Inmate Bathroom*

No Violation Noted

*Evidence Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse's Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

*Caseworker's Office*

No Violations Noted

**Pod A**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor's Closet*

105 CMR 451.344\*  
105 CMR 451.353

Illumination in Habitable Areas: Light not functioning properly, light out  
Interior Maintenance: Standing water left in mop bucket

*Counselor/Interview Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, microwave broken

*Pod Storage Room*

No Violations Noted

*Lower Level Shower Area # 1-5*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2 and 5

*Lower Cells*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 70°F in cell # 1-25

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in  
cell # 1-27

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly  
in cell # 1-20

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 1-23

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1-21 and 1-28

*Upper Level Shower Area # 6-10*

105 CMR 451.123\*

Maintenance: Mold on ceiling outside shower # 6

105 CMR 451.123

Maintenance: Floor paint damaged outside showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 7, 8, and 10

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 10

*Upper Cells*

No Violations Noted

**Pod B**

*Common Area*

No Violations Noted

*Counselor's Office*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Storage Room (Small)*

No Violations Noted

*Classroom/Storage Room (Large)*

No Violations Noted

*Lower Level Shower Area*

No Violations Noted

*Lower Cells*

No Violations Noted

*Upper Level Shower Area*

No Violations Noted

*Upper Cells*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining in cell # 2-02

**Entrance Hallway for Pod C & D**

*Nurse's Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

105 CMR 451.350

Structural Maintenance: Ceiling leaking

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

105 CMR 451.353

Interior Maintenance: Mold observed on ceiling near cell # 2-01

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Pod Storage Room # 5-201*

No Violations Noted

*Counselor/Interview Office #5-202*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice build-up observed in freezer

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\*

Maintenance: Floor dirty outside shower # 5

*Lower Cells*

105 CMR 451.130  
105 CMR 451.353\*  
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, toilet out-of-order in cell # 1-32  
Interior Maintenance: Wall vent blocked in cell # 1-04  
Interior Maintenance: Wall vent blocked in cell # 1-01

*Upper Level Shower Area*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.130

Maintenance: Handwash sink dirty  
Maintenance: Wall paint damaged outside shower # 6  
Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

*Upper Cells*

No Violations Noted

**Pod D**

*Common Area*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, right side bubbler clogged

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Counselor/Interview Room*

Unable to Inspect – In Use

*Multi-Purpose Room*

No Violations Noted

*Pod Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130

Maintenance: Soap scum on bench in shower # 1  
Maintenance: Ceiling vents dusty outside showers  
Plumbing: Plumbing not maintained in good repair, shower # 4 continually running

*Lower Cells*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-19

*Upper Level Shower Area*

105 CMR 451.130  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order  
Maintenance: Soap scum on floor in shower # 3  
Maintenance: Drain flies observed in shower # 2  
Maintenance: Light out in shower # 2 and 3

*Upper Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2-12

**Pod F**

*Administration Area*

No Violations Noted

<i>Female Staff Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Medical Office</i>	Unable to Inspect – Locked
<b>Block</b>	
<i>Janitor's Closet # 6-207</i>	No Violations Noted
<i>Storage # 6-208</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted
<i>Lower Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1-15 and 1-29
<i>Laundry Room # 1-01</i>	No Violations Noted
<i>Music Room # 1-02</i>	No Violations Noted
<i>The Club House # 1-03</i>	No Violations Noted
<i>Kitchen # 1-04</i>	No Violations Noted
<i>Library # 1-05</i>	No Violations Noted
<i>Barber Shop # 1-06</i>	No Violations Noted
<i>Assessment Office # 6-211</i>	Unable to Inspect – In Use
<i>Library/Multi-Purpose Room # 6-210</i>	No Violations Noted
<i>Case Worker's Office # 6-209</i> 105 CMR 451.344	Illumination in Habitable Areas: Lights not functioning properly, lights out
<i>Upper Cells</i>	No Violations Noted

*Upper Showers # 1-10*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower timers not functioning properly in shower # 1, 5, and 9

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

105 CMR 451.123

Maintenance: Mold observed on walls in shower # 2

105 CMR 451.123

Maintenance: Light out in shower # 7

105 CMR 451.123

Maintenance: Towel holder broken in shower # 8 and 9

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom # 6-212*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Female Bathroom # 6-213*

Unable to Inspect – Locked

*Trash Room # 6-214*

No Violations Noted

*Janitor's Closet # 6-215*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

*Medical Office # 6-226*

Unable to Inspect – Locked

*Classroom # 2*

No Violations Noted

**Multi-Purpose Hallway**

No Violations Noted

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\*

Unable to Inspect Toilet # 1-7 – In Use

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8



*Sink Area*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 86<sup>0</sup>F at handwash sink # 3

*Shower Area*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Caulking under water control dirty in shower # 1

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 8

*Janitor's Closet*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Shower Area*

105 CMR 451.123\*

Maintenance: Soap scum observed on floor in shower # 6 and 7

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 3

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 7 and 8

105 CMR 451.123

Maintenance: Towel holder broken in shower # 7

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8

*Toilet Area*

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink # 3

*Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Nurse's Station*

No Violations Noted

**Block**

*Janitor's Closet*

No Violations Noted

*Barber Shop*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Showers*

105 CMR 451.123

Maintenance: Floor dirty in shower # 5 and 6

*Lower Cells*

105 CMR 451.353

Interior Maintenance: Walls dirty in cell # 1-30

*Classroom/Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker's Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123

Maintenance: Light out in shower # 8

*Outside Rec Area*

No Violations Noted

**Dorm # 1 and 2 Landing**

*Shift Administrator's Office*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

*Storage/Med Pass*

No Violations Noted

*Medical Office*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 80<sup>0</sup>F at handwash sink

*Classroom # 1*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124

Unable to Inspect Toilet # 1, 2, 3, and 4 – In Use

105 CMR 451.126

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 5 and 8

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

*Sink Area*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 100<sup>0</sup>F at handwash sink # 1

*Shower Area*

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 3

*Janitor's Closet*

No Violations Noted

*Case Worker's Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Barber Shop*

No Violations Noted

**Dorm # 2 (Unoccupied)**

*Barber Shop*

No Violations Noted

*Case Worker's Office*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123\*

Maintenance: Ceiling vent rusted in shower # 8

105 CMR 451.123

Maintenance: Light out in shower # 2

*Toilet Area*

105 CMR 451.123

Maintenance: Floor dirty in stall # 8

105 CMR 451.124\*

Water Supply: No cold water supplied to handwash sink # 1

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 5, 6, and 7 out-of-order

*Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Transpo Office*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Holding Cell # 1*

105 CMR 451.353

Interior Maintenance: Bench surface damaged

*Institutional Property*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior surfaces of refrigerator rusted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 1

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in holding cell # 5-008

105 CMR 451.353\*

Interior Maintenance: Ceiling damaged around light fixture in cell # 4

105 CMR 451.353

Interior Maintenance: Toilet paper observed in wall vent in cell # 2

*Break Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Male Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90°F at handwash sink

*Female Bathroom*

No Violations Noted

*Inmate Property Room*

No Violations Noted

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor's Closet*

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, light out

*Storage Room # 5025C*

No Violations Noted

*Teacher's Office*

No Violations Noted

**Hall A – Video Court**

105 CMR 451.353

Interior Maintenance: Floor unfinished

**Hall B**

105 CMR 451.353

Interior Maintenance: Floor unfinished

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

## Supply Dock

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room # 5-027*  
**105 CMR 451.383(B)**

**Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling**

## Back of Kitchen

*Supply Room # 2 (Dry Storage)*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Area*  
**FC 4-501.11(A)**

**Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up in freezer**

*Supply Room # 1*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Rack Spray Area*  
**FC 5-205.15(B)**

**Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventer leaking**

## Main Kitchen Area

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2*  
**FC 4-501.11(B)**

**Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1**

*Serving Line*

No Violations Noted

*Handwash Sink – Near Pots and Pans Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water supply in quantity and pressure

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking at bottom

*Pots and Pan Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, rinse basin of 3-compartment sink leaking at bottom

**Mechanical Warewash Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Warewash Machine*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order

*Inmate Coffee Area*

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in sugar container**

*Diet Area/Serving Line # 2*

No Violations Noted

*Warmer # 3 & 4*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 3

*Cooler # 2*

No Violations Noted

*McCall Proofer # 1*

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, proofer door broken and unable to fully close

*3 Ovens (Under Hoods)*

**FC 4-903.11(B)(2)\* Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, bowls and pans not stored in the inverted position**

*Prep Tables and Sinks*

No Violations Noted

*Ice Machines*

No Violations Noted

*Handwash Sink (After Ice Machine # 2)*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

*Kettle Area*

**FC 4-903.11(A)(3) Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, styrofoam trays stored on ground**

**FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Service Items not stored in an area where they are protected from contamination, single service utensils left uncovered**

<i>Walk-in Refrigerator # 2</i>	No Violations Noted
<i>Spice Cabinet</i>	No Violations Noted
<i>Walk-in Refrigerator # 1</i>	No Violations Noted
<i>Hood Area with Warmers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Sallyport/Changing Area</i>	No Violations Noted
<i>Janitor's Closet</i> <b>FC 6-501.14(A)</b>	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Ventilation system dirty, ceiling vent dusty</b>
<i>Handwash Sink</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water supply in quantity and pressure
<i>Officer's Area/Office</i>	No Violations Noted
<b>Culinary Arts Program Kitchen</b>	
<i>Classroom</i>	No Violations Noted
<i>True Refrigerator</i>	No Violations Noted
<i>Proofers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Hood Area</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Prep Sink</i>	No Violations Noted



*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*  
**FC 3-305.11(A)(2)**

**Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, ground beef stored above whole cut beef**

**Health Service Unit**

*ISO # 1 & 2*

No Violations Noted

*Nurse's Pantry*

No Violations Noted

*Janitor's Closet*  
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

No Violations Noted

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicapped Shower Room*  
105 CMR 451.130

Hot Water: Shower water temperature recorded at 72<sup>0</sup>F

*Nurse's Station and Bathroom*

No Violations Noted

**HSU Main Entrance**

No Violations Noted

*Treatment Room # 1 (# 5-126)*

No Violations Noted

*Inmate Bathroom # 5-124*

No Violations Noted

*Treatment Room # 2*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 75<sup>0</sup>F at handwash sink

*Medical Waste Storage*

No Violations Noted

*Treatment Room # 3 (# 5-120)*

No Violations Noted

*Coordinator's Office # 5-118*

No Violations Noted

*Lab/Temporary Pharmacy # 5-117*

No Violations Noted

*Dental Room # 5-119*

Unable to Inspect – Locked

*Infectious Disease Office*

No Violations Noted

*Psychiatry Office # 5-123*

No Violations Noted

*Exam Room # 2 (# 5-128)*

Unable to Inspect – Locked

*Exam Room # 1 (# 5-127)*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 72<sup>0</sup>F at handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*Cleaning Utility Room (# 5-111)*

105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

*Storage Room # 1 (# 5-110)*

No Violations Noted

*Mental Health Office # 1 (# 5-115)*

No Violations Noted

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Pharmacy*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no thermometer in refrigerator

*Janitor's Closet*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

*Holding # 5-108*

No Violations Noted

*Storage Room # 5-109*

No Violations Noted

*Ward B*

105 CMR 451.130

Hot Water: Shower water temperature recorded at 77<sup>0</sup>F at right side shower

105 CMR 451.123

Maintenance: Soap scum on door in left side shower

105 CMR 451.123

Maintenance: Floor dirty in left side shower

105 CMR 451.123

Maintenance: Floor mat dirty outside left and right shower

**HSU Administration Hallway**

*Male Bathroom*

Unable to Inspect – In Use

*Female Bathroom*

No Violations Noted

*Storage Room # 5-103*

No Violations Noted

*Health Service Administrator's Office*

No Violations Noted

**Billerica Control Building**

**Main Level**

*Lobby*

105 CMR 451.350\*

Structural Maintenance: Windowpanes broken at entrance

*Janitor's Closet*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

*Female Bathroom*

105 CMR 451.123\*

Maintenance: Toilet # 2 out-of-order

105 CMR 451.350\*

Structural Maintenance: Window broken

*Male Bathroom*

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

105 CMR 451.123\*

Maintenance: Floor dirty

105 CMR 451.123

Maintenance: Strong odor present

105 CMR 451.130\*

Plumbing: No backflow preventer on sink

*Transpo-Hub Hallway*

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in holding cell # 2-103, 2-107, and 2-109

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink in holding cell # 2-105

*Control Area*

105 CMR 451.141\*

Screens: Screen damaged

105 CMR 451.350\*

Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\*

Structural Maintenance: Several windowpanes broken

105 CMR 451.350\*

Structural Maintenance: Windowsills and wall near windows damaged

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing

*Roll Call Room*

No Violations Noted

*Motorcycle Unit Locker Room*

Unable to Inspect – Locked

*Administration Locker Room*

No Violations Noted

**Jail Visiting Hallway**

*Parole Office*

No Violations Noted

*Additional Offices*

Unable to Inspect – Locked

**Old Administration Wing**

**First Floor**

*Offices*

Unable to Inspect – Locked

*Storage Closets*

Unable to Inspect Left Side Closet – Locked  
No Violations Noted

*Female Bathroom*

Unable to Inspect – In Use

*Mail Room*

Unable to Inspect – Locked

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

No Violations Noted

*Maintenance Area*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged

*Maintenance Break Room*

No Violations Noted

**Second Floor**

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing throughout

105 CMR 451.353

Interior Maintenance: Mold observed on ceiling throughout hallway

*Offices*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged/missing throughout offices

105 CMR 451.353

Interior Maintenance: Mold observed on ceiling in office # 2-28

*Records Storage Rooms*

No Violations Noted

**New Male Locker Room**

105 CMR 451.353\*

Interior Maintenance: Floor dirty throughout locker room

105 CMR 451.353

Interior Maintenance: Windowsills dirty

105 CMR 451.353

Interior Maintenance: Floor paint damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing or water damaged

*Male Locker Room Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling tiles water damaged

*Male Shower Room*

105 CMR 451.123

Maintenance: Floor dirty outside showers

*Male Bathroom # 2*

Unable to Inspect – Locked

## Classifications & Old Infirmary Hallway

### *Offices*

No Violations Noted

### *Male Bathroom # 1*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 102<sup>0</sup>F at handwash sink

### *Female Bathroom*

No Violations Noted

### *Old Shower Room*

Unable to Inspect – No Longer In Use

### *Staff Break Room*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

### *Offices*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained in copy room

## **Third Floor**

105 CMR 451.141\*

Screens: Screens damaged throughout area

105 CMR 451.350\*

Structural Maintenance: Several windowpanes broken throughout area

### *Female Locker Room*

Unable to Inspect – Locked

### *Officer's Weight Room*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged

### *Male Locker Room*

No Violations Noted

### *Male Locker Room Bathroom*

105 CMR 451.123

Maintenance: Orange staining on walls of shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling vent dusty

## **Lower Report**

### *A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

## **Training Center**

### **First Floor**

#### *Male Bathroom*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in bathroom

105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

#### *Barber Area*

Unable to Inspect – Not Used

<i>Library</i> 105 CMR 451.350*	Structural Maintenance: Windowpane broken
<i>Meeting Room</i>	No Violations Noted
<i>Offices and Classroom</i>	No Violations Noted
<i>Print Shop</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no thermometer in refrigerator
<i>Chapel</i> 105 CMR 451.350*	Structural Maintenance: Windowpanes broken
<i>Bathroom</i> 105 CMR 451.350*	Structural Maintenance: Window broken
<i>Storage Room</i>	No Violations Noted
<b>Second Floor</b>	
<i>Main Laundry</i> 105 CMR 451.350*	Structural Maintenance: Window broken
<i>Inmate Bathroom</i> 105 CMR 451.350* 105 CMR 451.123*	Structural Maintenance: Window broken Maintenance: Wall paint damaged
<i>Officer's Bathroom</i> 105 CMR 451.123* 105 CMR 451.124 105 CMR 451.350*	Maintenance: Wall paint damaged on brick wall Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink Structural Maintenance: Window cracked
<i>Laundry Storage</i>	No Violations Noted
<i>Canteen Storage</i>	No Violations Noted
<b><u>Tier Dorm Room</u></b>	
<i>Dorm Bathroom</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.124 105 CMR 451.126*	Maintenance: Handwash sink # 6 dirty Maintenance: Soap scum on walls in handicapped shower Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 7 Hot Water: Hot water temperature recorded at 80°F at handwash sink # 1
<b>First Tier</b>	
<i>Day Room</i>	No Violations Noted

*Control*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Light shield not secured to ceiling

*A & B Side*

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged in cell # A15

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # A6, A9, A16, A18, B7, B9, B16, and B20

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # B12

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # A23 and B8

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # A14 and B26

105 CMR 451.353

Interior Maintenance: Window covering damaged in cell # A20

*Bathroom and Shower Area*

105 CMR 451.123

Maintenance: Ceiling damaged in shower # 1, 2, 3, and 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123

Maintenance: Wall grout missing in shower # 4 and 5

105 CMR 451.123

Maintenance: Wall grout dirty in shower # 6

*C & D Side*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # C3, D8, D10, and D11

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # C15

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # C20

105 CMR 451.353

Interior Maintenance: Wall damaged outside of cell # C5

*Shower Room # D23*

Unable to Inspect – No Longer in Use

**Second Tier (Unoccupied)**

105 CMR 451.353\*

Interior Maintenance: Multiple windows painted

*Nurse's Room*

Unable to Inspect – Locked

*Control*

Unable to Inspect – Locked

*E & F Side*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # F2

*Bathroom and Shower Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3

105 CMR 451.123\*

Maintenance: Ceiling damaged in shower # 1 and 9

*Janitorial Cage*

No Violations Noted

*G & H Side*

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # G13 and H17

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # G10

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # H4, H19, and H25

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # H1, H8, and H12

<b>Gym</b>	No Violations Noted
<i>Gym Office</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<i>Stairway to Third Tier</i>	No Violations Noted
<b>Third Tier (Unoccupied)</b> 105 CMR 451.353*	Interior Maintenance: Multiple windows painted
<i>Day Room</i>	No Violations Noted
<i>Control</i>	No Violations Noted
<i>Offices</i>	Unable to Inspect – Locked
<i>I &amp; J Side</i> 105 CMR 451.126* 105 CMR 451.353*	Hot Water: Hot water temperature recorded at 80 <sup>0</sup> F in cell # J5 Interior Maintenance: Wall damaged in cell # J26
<i>Bathroom and Shower Area</i> 105 CMR 451.360	Protective Measures: Bird droppings and feathers observed on floor
<i>Janitor's Closet</i>	Unable to Inspect – Locked
<i>K &amp; L Side</i>	No Violations Noted
<b><u>CWP Building</u></b> 105 CMR 451.350	Structural Maintenance: Window frames left unfinished
<i>Entrance</i> 105 CMR 480.300(A)	Packaging, Labeling, and Shipping: Containers or bags of biological waste were not labeled or colored correctly, “biohazard” box being used for general storage of noninfectious items
<i>Officer's Station</i> 105 CMR 451.200  105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty
<i>Staff Bathroom # 3-107</i>	Unable to Inspect – Locked
<i>Bathroom # 3-111</i>	No Violations Noted



*Shower Room # 3-113*

105 CMR 451.123 Maintenance: Shower # 6 out-of-order  
105 CMR 451.123 Maintenance: Mold observed on curtain in shower # 3  
105 CMR 451.123 Maintenance: Curtain missing in shower # 4 and 6  
105 CMR 451.123 Maintenance: Mold observed on walls in shower # 3 and 5  
105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 2, 4, 5, and 6  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 continually running

*Day Area # 3-114*

No Violations Noted

*Laundry Area*

No Violations Noted

*Dining Area*

FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Vending machine drawer dirty  
FC 4-602.12(B) Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours  
FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored inside food storage containers  
FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, exterior of food storage containers dirty  
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, lids damaged on food storage containers  
FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food  
FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, bucket of sugar or salt left uncovered

*Kitchen*

Unable to Inspect – Under Construction

**2<sup>nd</sup> Floor**

*Inmate Bathroom # 3-201*

No Violations Noted

*Dorm # 3-200*

No Violations Noted

*Janitor's Closet # 3-204*

No Violations Noted

*Office # 3-205*

No Violations Noted

*Dorm # 3-203*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Basement**

*Property*

No Violations Noted

**Work Release Building**

FC 5-501.113(B)

Refuse, Recyclables, and Returnables; Facilities on the Premises: Receptacles not kept covered with a tight-fitting lid/door

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmmary*

No Violations Noted

*Control*

No Violations Noted

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123

Maintenance: Soap scum observed on shower curtain

*Bedrooms*

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

FC 4-101.16

**Materials for Construction and Repair; Multiuse: Sponges used on cleaned, sanitized, or in use food contact surfaces**

*Kitchen*

FC 4-501.11(B)

**Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair refrigerator gaskets damaged on 2-door cooler**

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

No Violations Noted

*Bathroom*

No Violations Noted

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.353\*  
105 CMR 451.350

Interior Maintenance: Washer out-of-order  
Structural Maintenance: Water leaking in from exterior in back left corner of room

*Boiler Room*

Unable to Inspect – Locked

*Chemical Storage Room*

No Violations Noted

**Day Room between Houses**

No Violations Noted

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Strip Search Room*

105 CMR 451.141

Screens: Screen damaged

*Group Room*

105 CMR 451.353

Interior Maintenance: Uncovered junction box

*Officer's Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.350\*

Structural Maintenance: Windowpane broken

*Bedrooms*

105 CMR 451.141\*

Unable to Inspect Room # 4 – Under Construction  
Screens: Screen missing in bedroom # 3 and 6

**Third Floor**

*Bedrooms*

105 CMR 451.141\*  
105 CMR 451.353\*

Screens: Screen missing in room # 7 and 8  
Interior Maintenance: Wall paint damaged in room # 7

**Basement**

*Day Room*

No Violations Noted

*Property*

Unable to Inspect – Locked

*Bathroom*

105 CMR 451.123

Maintenance: Wall tiles damaged in shower # 3

*Storage Room*

Unable to Inspect – Locked

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

No Violations Noted

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 595 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.
3. The warewash machine was out-of-order at the time of inspection. Kitchen staff were using styrofoam trays and manually washing and sanitizing any additional equipment until repairs can be made.
4. During the inspection of the Work Release Kitchen and the CWP Building, the CSP observed no cleaning chemicals or sanitizing agents for food contact surfaces or for the 3-compartment sink. Although the Work Release and CWP food service areas were not in use at the time of inspection, the CSP stated their concerns with the lack of cleaning and sanitizing agents present and the inability for kitchen staff to properly clean and sanitize the food service areas.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner, MPH  
Environmental Analyst, CSP, BEH