



The Commonwealth of Massachusetts
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Community Sanitation Program
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January 31, 2017

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on January 18, 19, and 20, 2017 accompanied by Sergeant Shane Cassidy, EHSO and Captain William Buckley, EHSO. Violations noted during the inspection are listed below including 92 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Control Desk

No Violations Noted

NEW BUILDING

Lobby

No Violations Noted

<i>Water Fountain</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Mop stored in bucket
Administration Wing	
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
Visiting Area	
<i>Visitor's Side</i>	No Violations Noted
Central Control	
<i>Bathroom</i>	No Violations Noted
Attorney Visit Hallway	
<i>Janitor's Closet</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, 1 light out
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Visiting Control Room</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Urinalyses Room</i>	Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Caseworker's Office

No Violations Noted

Pod A

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Storage Room

No Violations Noted

Lower Level Shower Area # 1-5

105 CMR 451.123	Maintenance: Ceiling paint damaged around light fixture in shower # 1-5
105 CMR 451.123	Maintenance: Shower # 1, 2, and 5 out-of-order
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure in shower unit # 3

Lower Cells

105 CMR 451.113*	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-24
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-10
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-27
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-15
105 CMR 451.126	Hot Water: Hot water temperature recorded at 68 ⁰ F in cell # 1-15
105 CMR 451.126	Hot Water: Hot water temperature recorded at 104 ⁰ F in cell # 1-27
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1-13 and 1-23
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-32

Upper Level Shower Area # 6-10

105 CMR 451.123	Maintenance: Ceiling paint damaged outside shower # 6, 7, and 8
105 CMR 451.123	Maintenance: Shower # 9 out-of-order
105 CMR 451.126	Hot Water: Hot water temperature recorded at 90°F at shower # 10
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure in shower # 10
105 CMR 451.123	Maintenance: Flies observed in shower # 10
105 CMR 451.123	Maintenance: Handwash sink not draining properly near shower # 10

Upper Cells

105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-31
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-30
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-30

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
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Storage Room (Small)

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Storage Room (Large)

No Violations Noted

Lower Level Shower Area

105 CMR 451.123	Maintenance: Shower # 4 out-of-order
105 CMR 451.123	Maintenance: Mold observed on ceiling in shower # 1
105 CMR 451.123	Maintenance: Ceiling paint damaged outside shower # 1-5

Lower Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-11
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-03
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1-25

Upper Level Shower Area

105 CMR 451.123*	Maintenance: Caulking damaged around handwash sink
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6
105 CMR 451.123	Maintenance: Ceiling paint damaged outside shower # 6
105 CMR 451.123	Maintenance: Shower # 8 out-of-order

Upper Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-23

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-01

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

Unable to Inspect – In Use

Office

No Violations Noted

Pod C

Common Area

105 CMR 451.353

Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)

105 CMR 451.353*

Interior Maintenance: Partition underneath countertop deteriorating

105 CMR 451.353*

Interior Maintenance: Floor paint damaged near handwash sink

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink with counter top

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink

Storage Room

No Violations Noted

Counselor/Interview Office

No Violations Noted

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Unable to Inspect Shower # 3 – In Use

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Flies observed in shower # 4

105 CMR 451.123

Maintenance: Debris on floor in shower # 1

105 CMR 451.124

Maintenance: Lower shower head not functioning in shower # 5

Water Supply: Insufficient water supply in quantity in shower # 2

Lower Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-06
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-30
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-15 and 1-19
105 CMR 451.113*	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-06
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-23
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-24
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-27

Upper Level Shower Area # 6-10

105 CMR 451.123	Maintenance: Shower # 7 and 10 out-of-order
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6 and 8
105 CMR 451.123	Maintenance: Flies observed outside shower # 6 and 8
105 CMR 451.123	Maintenance: Debris on floor outside shower # 8
105 CMR 451.126	Hot Water: Hot water temperature recorded at 90°F in shower # 6

Upper Cells

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 2-25
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-26
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-05
105 CMR 451.113*	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-29

Pod D

Common Area

105 CMR 451.353	Interior Maintenance: Floor tiles missing
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Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket

Multi-Purpose Room

No Violations Noted

Storage Room

No Violations Noted

Lower Level Shower Area

Unable to Inspect Shower # 1 – In Use
No Violations Noted

Lower Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-08
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-17, 1-21, and 1-24
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-25
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink not draining properly in cell # 1-22
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 1-07

Upper Level Shower Area

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 4
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3 and 4
105 CMR 451.126	Hot Water: Hot water temperature recorded at 92 ⁰ F at shower # 5
105 CMR 451.123	Maintenance: Drain flies observed in shower # 2, 3, and 4

Upper Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-26
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-01
105 CMR 451.113*	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-06
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-03, 2-04, and 2-25
105 CMR 451.113*	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 2-28
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 2-03, 2-04, and 2-25
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-05 and 2-29
105 CMR 451.353	Interior Maintenance: Floor tiles missing outside upper level cells
105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-21

Pod F

Female Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, light not working
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Male Staff Bathroom

No Violations Noted

Administration Area

No Violations Noted

Medical Office

105 CMR 451.126	Hot Water: Hot water temperature recorded at 95 ⁰ F at handwash sink
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Block

Janitor's Closet

No Violations Noted

<i>Barber Shop</i>	Unable to Inspect – In Use
<i>Storage</i>	No Violations Noted
<i>Lower Showers</i>	Unable to Inspect Shower # 3 – In Use No Violations Noted
<i>Lower Cells</i>	No Violations Noted
<i>Assessment Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, coffee pot dirty
<i>Library/Multi-Purpose Room</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Upper Cells</i>	No Violations Noted
<i>Upper Showers # 1-10</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 9 Maintenance: Dead flies observed on ceiling in shower # 8, 9, and 10 Maintenance: Soap scum on walls in shower # 10
<i>Common Area</i>	No Violations Noted
Dorm # 3 and 4 Landing	
<i>Male Bathroom</i>	Unable to Inspect – In Use
<i>Female Bathroom</i>	Unable to Inspect - Locked
<i>Janitor's Closet</i>	No Violations Noted
<i>Storage/Med Pass</i>	No Violations Noted
<i>Medical Office</i>	No Violations Noted
<i>Classroom # 2</i>	No Violations Noted

Multi-Purpose Hallway

Storage Room # 1 and 2

No Violations Noted

Classroom A and B

No Violations Noted

Dorm # 3

Sleeping Area

105 CMR 451.103

Mattresses: Mattress damaged at bed # 24

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 3 and 5

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 3, 5, and 6

Sink Area

No Violations Noted

Shower Area

105 CMR 451.126

Hot Water: Hot water temperature recorded at 80°F at shower # 1

Janitor's Closet

No Violations Noted

Case Worker's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, silverware left uncovered

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Janitor's Closet

No Violations Noted

Shower Area

No Violations Noted

Toilet Area

105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2, 3, 4, 6, and 7
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 3, 4, and 7
105 CMR 451.126	Water Supply: No hot and cold water supplied to handwash sink # 1

Sink Area

105 CMR 451.123	Maintenance: Hand dryer out-of-order
105 CMR 451.126	Hot Water: Hot water temperature recorded at 70°F at handwash sink # 3

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Nurse's Station

No Violations Noted

Block

Janitor's Closet

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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Barber Shop

105 CMR 451.353	Interior Maintenance: Handwash sink dirty
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Storage Room

No Violations Noted

Segregation Showers

105 CMR 451.123	Maintenance: Debris on floor in shower # 2 and 4
105 CMR 451.126	Hot Water: Hot water temperature recorded at 90°F in shower # 6

Segregation Cells

105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-30
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Classroom Assessment

No Violations Noted

Library

No Violations Noted

Caseworker's Office

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers

105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # 8, 9, and 10

105 CMR 451.123*

Maintenance: Black substance observed on walls in shower # 4

105 CMR 451.123

Maintenance: Black substance observed on walls in shower # 5

105 CMR 451.123

Maintenance: Drain flies observed in shower # 3, 8, 9, and 10

Dorm # 1 and 2 Landing

Shift Administrator's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

Unable to Inspect - Locked

Storage/Med Pass

Unable to Inspect – Locked

Medical Office

Unable to Inspect – Locked

Classroom # 1

No Violations Noted

Dorm # 1

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3, 4, 5, and 7

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink # 6

105 CMR 451.126

Water Supply: No cold water supplied to handwash sink # 8

105 CMR 451.123

Maintenance: Handwash sink dirty in stall # 8

105 CMR 451.123

Maintenance: Toilet # 8 out-of-order

Sink Area

105 CMR 451.126

Water Supply: No hot water supplied to handwash sink # 3

Shower Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 2
Maintenance: Soap scum observed on floor in shower # 1
Maintenance: Mold observed on caulking around shower controls in shower # 1

Janitor's Closet

No Violations Noted

Case Worker's Office

No Violations Noted

Barber Shop

No Violations Noted

Dorm # 2

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 7 and 8
Maintenance: Soap scum observed on walls in shower # 3, 4, 5, and 7
Maintenance: Floor dirty in shower # 8

Toilet Area

105 CMR 451.123
105 CMR 451.126*
105 CMR 451.124*

105 CMR 451.124

105 CMR 451.124*

105 CMR 451.124

Maintenance: Toilet # 2, 3, and 7 out-of-order
Water Supply: No hot water supplied to handwash sink # 1
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1 and 6
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 5 and 7
Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 4
Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 5, 6, and 8

Sink Area

105 CMR 451.123

Maintenance: Handwash sink # 3 out-of-order

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Intake and Discharge

Janitor's Closet

No Violations Noted

Administrative Office

No Violations Noted

Holding Tank # 2

No Violations Noted

Shake Room # 1 & 2

No Violations Noted

Holding Cell # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running

Institutional Property

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Desk Area

No Violations Noted

Sally Port

No Violations Noted

Old Shower Room # 1

No Violations Noted

Holding Cell # 1-6

105 CMR 451.140

105 CMR 451.130

105 CMR 451.353

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2

Interior Maintenance: Ceiling paint damaged in cell # 4

Break Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123

Maintenance: Bathroom out-of-order

Inmate Property Room

No Violations Noted

Change Room # 1 and 2

No Violations Noted

A & B Hall Entrance

Janitor's Closet

Unable to Inspect - Locked

Teacher's Office

No Violations Noted

Hall A

No Violations Noted

Hall B

No Violations Noted

Food Service Area

Staff Dining Room

FC 3-306.11

Preventing Contamination from Consumer: Food display not protected by an appropriate guard, sliced cake not kept under appropriate food guards

FC 3-501.16(A)

Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, mashed potatoes temperature recorded at 104°F

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Supply Dock

Loading Dock

No Violations Noted

Surplus Storage Room

No Violations Noted

Storage Room

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage)

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in cereal container

Culinary Arts Storage Cabinet

Unable to Inspect - Locked

Chemical Supply Closet

No Violations Noted

Daily Cleaning Cabinet

No Violations Noted

Kitchen Staff Break Room

No Violations Noted

Inmate Bathroom

105 CMR 451.124

105 CMR 451.123

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
Maintenance: Unlabeled chemical bottle

Staff Bathroom

No Violations Noted

Rack Spray Area

No Violations Noted

Main Kitchen Area

Cooler # 1

No Violations Noted

Warmer # 1 and 2

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

Old Serving Line

No Violations Noted

Handwash Sink – Near Pots and Pans Sink

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around floor drain

Pots and Pan Sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-bay sink faucet leaking

Mechanical Warewash Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around tables

Warewash Machine

FC 4-501.112(A)(2)*

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

Handwash Sink after Warewash Machine

No Violations Noted

Inmate Coffee Area

FC 3-302.11(A)(4)

Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, sugar container left uncovered

FC 4-903.11(A)(2)*

Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

Serving Line # 2

No Violations Noted

Warmer # 3 and 4

No Violations Noted

Refrigerator # 2

No Violations Noted

McCall Proofer # 1

No Violations Noted

3 Warmers (under hoods)

No Violations Noted

Prep Tables and Sinks

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to 3-bay sink near warmers

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink near 3-bay out-of-order

Ice Machine # 3

No Violations Noted

Ice Machine # 2

No Violations Noted

Handwash Sink (after ice machine # 2)

No Violations Noted

Kettle Area

No Violations Noted

Walk-in Refrigerator # 2

No Violations Noted

Spice Cabinet

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop left in container

Walk-in Refrigerator # 1

No Violations Noted

Hood Area with Warmers

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, 2 lights not working under hoods

Walk-in Freezer

No Violations Noted

Ice Machine # 1

No Violations Noted

Sallyport/Changing Area

No Violations Noted

Janitor's Closet

No Violations Noted

Officer's Area/Office

105 CMR 590.009(G)(3)(b)(1)

Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

Culinary Arts Program Kitchen

Classroom

No Violations Noted

McCall Refrigerator

No Violations Noted

Proofers

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

Walk-in Freezer

No Violations Noted

Hood Area

No Violations Noted

Handwash Sink

No Violations Noted

3-Bay Sink

No Violations Noted

Prep Sink

No Violations Noted

Prep Tables

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Health Service Unit

ISO # 1 & 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in ISO # 1

Nurse's Pantry

No Violations Noted

Janitor's Closet

No Violations Noted

Risk Cell # 1 & 2

No Violations Noted

Private Rooms # 1-4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in room # 3

Ward A

No Violations Noted

Storage Room

No Violations Noted

Handicap Shower Room

105 CMR 451.123*

105 CMR 451.126

Maintenance: Soap scum on walls in shower

Water Supply: No cold water supplied to handwash sink

<i>Nurse's Station and Bathroom</i>	No Violations Noted
<i>Cleaning Utility Room</i>	No Violations Noted
<i>Storage Room # 1</i>	No Violations Noted
<i>Storage Room # 2</i>	No Violations Noted
<i>Holding</i>	No Violations Noted
<i>Ward B</i>	Unable to Inspect – In Use
<i>Treatment Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Treatment Room # 2</i>	No Violations Noted
<i>Medical Waste Storage</i> 105 CMR 480.300(B)	Packaging, Labeling, and Shipping: Medical and biological waste not placed in secondary containers
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Dental Room</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Lab</i>	No Violations Noted
<i>Infectious Disease Office</i>	No Violations Noted
<i>Psychiatry Office</i>	No Violations Noted
<i>Treatment Room # 3</i>	No Violations Noted

Coordinator's Office

No Violations Noted

Exam Room # 1

No Violations Noted

Exam Room # 2

No Violations Noted

Health Service Administrator's Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Medical Records

No Violations Noted

Classifications Building

Main Level

Lobby

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Toilet # 2 out-of-order

Maintenance: Window broken

Male Bathroom

105 CMR 451.130*

105 CMR 451.130*

105 CMR 451.124

Plumbing: No backflow preventer on sink

Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

Control Area

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Windows not weathertight and structurally sound

Structural Maintenance: Window sills and wall near windows damaged

Structural Maintenance: Several window panes broken

Interior Maintenance: Ceiling tiles missing

Roll Call Room

No Violations Noted

Old Administration Wing

First Floor

Offices

No Violations Noted

Storage Closet

No Violations Noted

Tool Crib Area

No Violations Noted

Tool Crib Bathroom

105 CMR 451.123*

105 CMR 451.353*

Maintenance: Sink rusted

Interior Maintenance: Light shield missing

Mail Room

105 CMR 451.353*

105 CMR 451.200

Interior Maintenance: Ceiling tiles missing

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Canteen Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, canteen bags stored on floor

Female Bathroom

105 CMR 451.123*

Maintenance: Windows not weathertight

Second Floor

Male Bathroom # 2

105 CMR 451.123

105 CMR 451.126

Maintenance: Ceiling tiles water damaged

Hot Water: Hot water temperature recorded at 92°F at handwash sink # 1

New Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123

105 CMR 451.123

Maintenance: Window broken

Maintenance: Water stained ceiling tiles

Male Shower Room

No Violations Noted

Old Infirmary

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Offices

No Violations Noted

Female Bathroom

105 CMR 451.123

Maintenance: Wall damaged around window

Male Bathroom # 1

105 CMR 451.123*

105 CMR 451.124

105 CMR 451.123

Maintenance: Window broken

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Maintenance: Wall paint damaged

Old Shower Room

No Violations Noted

Staff Break Room

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, uncovered silverware
Interior Maintenance: Wall paint damaged

105 CMR 451.353

Offices

No Violations Noted

Third Floor

Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Window broken

105 CMR 451.123

Maintenance: Wall paint damaged near soap dispenser # 3

105 CMR 451.123

Maintenance: Floor paint damaged

105 CMR 451.123

Maintenance: Handwash sink # 3 dirty

105 CMR 451.123

Maintenance: Toilet # 2 dirty

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Light out in shower # 2

Female Locker Room

Unable to Inspect - Locked

Officer's Weight Room

105 CMR 451.350*

Structural Maintenance: Window damaged

105 CMR 451.353

Interior Maintenance: Hole in wall near slop sink

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at slop sink

Lower Report

A & B Side Cells

Unable to Inspect – No longer in use due to lack of natural lighting

Training Center

First Floor

Barber Area

No Violations Noted

Library

105 CMR 451.350

Structural Maintenance: Window pane missing

Meeting Room

No Violations Noted

Offices and Classroom

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Window broken

Storage Room

105 CMR 451.130

Plumbing: No backflow preventer on slop sink

Chapel

No Violations Noted

Second Floor

Main Laundry

105 CMR 451.350*

Structural Maintenance: Window broken

Inmate Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

Officer's Bathroom

105 CMR 451.123

Maintenance: Wall paint peeling on brick wall

105 CMR 451.123*

Maintenance: Window cracked

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Laundry Storage

No Violations Noted

Main Level

Old Wing Day Room

No Violations Noted

Side Entry Stairs

No Violations Noted

HUMV Dorm Room

No Violations Noted

Dorm Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1, 2, 5, and 7

105 CMR 451.123

Maintenance: Toilet # 7 out-of-order

First Tier

Control

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

A & B Side

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # A12 and A16

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # A2, A15, B12, and B19

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # A12 and B1

Bathroom and Shower Area

105 CMR 451.123*	Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Mold observed on ceiling in shower # 3
105 CMR 451.123	Maintenance: Mold observed on tile grout in shower # 4
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure in shower unit # 11

C & D Side (Administrative Segregation and Segregation Unit)

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Ceiling damaged in cell # C14, C20, and D2
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # C13, C15, C16, C19, D7, D13, and D16
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # C11, C18, and D12
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # D2

Shower Room # D23

105 CMR 451.123*	Maintenance: Ceiling paint damaged
105 CMR 451.123	Maintenance: Mold observed on wall near shower head

Second Tier

105 CMR 451.353	Interior Maintenance: Multiple cell windows painted
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Nurse's Room

No Violations Noted

Control

No Violations Noted

E & F Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # E12 and E19
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # F5
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # E9 and E11

Bathroom and Shower Area

105 CMR 451.123	Maintenance: Wall tile grout dirty in shower # 2 and 4
105 CMR 451.123	Maintenance: Wall tile grout missing in shower # 10
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, no drain cover in shower # 3
105 CMR 451.123	Maintenance: Floor drain not draining properly in shower # 3
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 1
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at slop sink
105 CMR 451.123	Maintenance: Mold observed on wall around handwash sink

Janitorial Cage

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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G & H Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # G3, G8, and G10
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # G2, G4, G11, G19, H5, H7, H9, H11, and H25
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # H2, H11, H24, and H26
105 CMR 451.353	Interior Maintenance: Wall cracked in cell # G2 and G4
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # H11 and H19

Gym

105 CMR 451.350*
105 CMR 451.353*

Structural Maintenance: Windows not weathertight and structurally sound
Interior Maintenance: Ceiling left unfinished

Gym Office

No Violations Noted

Staff Bathroom

105 CMR 451.110(A)
105 CMR 451.123
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Maintenance: Unlabeled chemical bottle
Maintenance: Screen missing

Stairway to Third Tier

No Violations Noted

Third Tier

105 CMR 451.353*

Interior Maintenance: Multiple cell windows painted

Day Room

No Violations Noted

Control

No Violations Noted

Offices

No Violations Noted

I & J Side

105 CMR 451.320*
105 CMR 451.130

Cell Size: Inadequate floor space in all cells
Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # J11

105 CMR 451.126
105 CMR 451.353
105 CMR 451.353

Hot Water: Hot water temperature recorded at 72°F in cell # J5
Interior Maintenance: Floor paint damaged in cell # I9 and J18
Interior Maintenance: Wall paint damaged in cell # I9, I17, I18, J24, and J26

Bathroom and Shower Area

105 CMR 451.123
105 CMR 451.130*
105 CMR 451.123
105 CMR 451.123

Maintenance: Caulking damaged around slop sink
Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
Maintenance: Cold water handle broken on handwash sink
Maintenance: Mold observed on wall tile grout in shower # 3 and 8

Janitor's Closet

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket
Interior Maintenance: Standing water left in bucket

K & L Side

105 CMR 451.320*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.130

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall paint damaged in cell # K19, K24, and L17
Interior Maintenance: Floor paint damaged in cell # K2, L15, L17, L19, and L21
Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # K13

CWP Building

Did Not Inspect – Building Closed and Being Renovated

Work Release Building

FC 5-501.113(A)*

Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

House # 1**First Floor***Hallway*

No Violations Noted

Infirmery

No Violations Noted

Control

No Violations Noted

Office

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Floor and wall tiles missing in shower stall

105 CMR 451.123

Maintenance: Soap scum observed on shower curtain

105 CMR 451.123

Maintenance: Soap scum observed walls in shower

105 CMR 451.123

Maintenance: Baseboard and wall damaged in toilet stall

105 CMR 451.123

Maintenance: Ceiling removed and left unfinished

Bedrooms

105 CMR 451.353

Interior Maintenance: Wall paint damaged in room # 2 and 3

Food Service Area*Dining Room*

No Violations Noted

Kitchen

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 4-101.16*

Materials for Construction and Repair; Multiuse: Sponges used in kitchen

FC 2-402.11

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards not in use

Second Floor*Stairway*

No Violations Noted

Hallway

No Violations Noted

Bedrooms

No Violations Noted

Bathroom

105 CMR 451.124
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2
Maintenance: Wall damaged near shower head in shower # 1
Maintenance: Drain cover missing in shower # 1
Maintenance: Floor stained red in shower # 4

Shower

No Violations Noted

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no hot water supplied to slop sink

Boiler Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Day Room Between Houses

No Violations Noted

House # 2

First Floor

Hallway

No Violations Noted

Night Shift Office

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged near light fixture

Officer's Bathroom

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, no means for ventilation

Bedrooms

No Violations Noted

Administration Office

No Violations Noted

Second Floor

Hallway

No Violations Noted

Bathroom

105 CMR 451.123*
105 CMR 451.123

Maintenance: Mold observed on caulking around sink # 2
Maintenance: Counter top cracked near sink # 2

Bedrooms

105 CMR 451.141

Screens: Screen missing in room # 3

Third Floor

Bedrooms

No Violations Noted

Basement

Day Room

105 CMR 451.353

Interior Maintenance: Padding damaged on exercise equipment

Property

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Hole in wall above wooden heater covering

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 3, and 4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1, 2, 3, and 4

Storage Room

No Violations Noted

WAREHOUSE

No Violations Noted

Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Old Walk-in Freezer

No Violations Noted

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 980 at the time of inspection.
2. While conducting the main kitchen inspection, the warewash machine was unable to reach the proper temperature to sanitize dishes. Kitchen staff then began using a chemical sanitizer to properly sanitize dishes.
3. During the inspection of the House # 1 kitchen, a new 3-bay sink was in the process of being installed. It was stated that food service personnel were using Styrofoam dishes and sending necessary dishes to the main kitchen to be cleaned and sanitized.
4. The Department recommended posting the proper medical and biological waste storage procedures within the medical waste storage closet within the Health Services Unit.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Shawn Jenkins, Special Sheriff
Osvaldo Vidal, Superintendent of Operations
Carole Cafferty, Superintendent of Administration and Programs Services
Sergeant Shane Cassidy, EHSO
Captain William Buckley, EHSO
Richard Berube, Director, Billerica Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit