

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 31, 2017

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on January 18, 19, and 20, 2017 accompanied by Sergeant Shane Cassidy, EHSO and Captain William Buckley, EHSO. Violations noted during the inspection are listed below including 92 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Control Desk*

No Violations Noted

**NEW BUILDING**

**Lobby**

No Violations Noted

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop stored in bucket

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Kitchenette*

No Violations Noted

**Visiting Area**

*Visitor’s Side*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

No Violations Noted

**Attorney Visit Hallway**

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Urinalyses Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Level Shower Area # 1-5*

105 CMR 451.123 Maintenance: Ceiling paint damaged around light fixture in shower # 1-5

105 CMR 451.123 Maintenance: Shower # 1, 2, and 5 out-of-order

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 3

*Lower Cells*

105 CMR 451.113\* Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 1-24

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 1-10

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-27

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-15

105 CMR 451.126 Hot Water: Hot water temperature recorded at 680F in cell # 1-15

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1040F in cell # 1-27

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-13 and 1-23

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-32

*Upper Level Shower Area # 6-10*

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 6, 7, and 8

105 CMR 451.123 Maintenance: Shower # 9 out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F at shower # 10

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 10

105 CMR 451.123 Maintenance: Flies observed in shower # 10

105 CMR 451.123 Maintenance: Handwash sink not draining properly near shower # 10

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-31

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-30

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-30

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Storage Room (Small)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Storage Room (Large)*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Shower # 4 out-of-order

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 1

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1-5

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-11

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-03

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-25

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Caulking damaged around handwash sink

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 6

105 CMR 451.123 Maintenance: Shower # 8 out-of-order

*Upper Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-23

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 2-01

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Office*

No Violations Noted

**Pod C**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Storage Cage (Barber Shop)*

105 CMR 451.353\* Interior Maintenance: Partition underneath countertop deteriorating

105 CMR 451.353\* Interior Maintenance: Floor paint damaged near handwash sink

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink with counter top

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink

*Storage Room*

No Violations Noted

*Counselor/Interview Office*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area* Unable to Inspect Shower # 3 – In Use

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123 Maintenance: Flies observed in shower # 4

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

105 CMR 451.123 Maintenance: Lower shower head not functioning in shower # 5

105 CMR 451.124 Water Supply: Insufficient water supply in quantity in shower # 2

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-06

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-30

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # 1-15 and 1-19

105 CMR 451.113\* Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 1-06

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 1-23

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 1-24

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 1-27

*Upper Level Shower Area # 6-10*

105 CMR 451.123 Maintenance: Shower # 7 and 10 out-of-order

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6 and 8

105 CMR 451.123 Maintenance: Flies observed outside shower # 6 and 8

105 CMR 451.123 Maintenance: Debris on floor outside shower # 8

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F in shower # 6

*Upper Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 2-25

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-26

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-05

105 CMR 451.113\* Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 2-29

**Pod D**

*Common Area*

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Multi-Purpose Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Level Shower Area* Unable to Inspect Shower # 1 – In Use

No Violations Noted

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # 1-08

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # 1-17, 1-21, and 1-24

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-25

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not draining properly in   
cell # 1-22

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1-07

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3 and 4

105 CMR 451.126 Hot Water: Hot water temperature recorded at 920F at shower # 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2, 3, and 4

*Upper Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-26

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 2-01

105 CMR 451.113\* Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 2-06

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked   
cell # 2-03, 2-04, and 2-25

105 CMR 451.113\* Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 2-28

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 2-03, 2-04, and 2-25

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-05 and 2-29

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside upper level cells

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-21

**Pod F**

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light not working

*Male Staff Bathroom*

No Violations Noted

*Administration Area*

No Violations Noted

*Medical Office*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F at handwash sink

**Block**

*Janitor’s Closet*

No Violations Noted

*Barber Shop*

Unable to Inspect – In Use

*Storage*

No Violations Noted

*Lower Showers* Unable to Inspect Shower # 3 – In Use

No Violations Noted

*Lower Cells*

No Violations Noted

*Assessment Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, coffee pot dirty

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers # 1-10*

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 9

105 CMR 451.123 Maintenance: Dead flies observed on ceiling in shower # 8, 9, and 10

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 10

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

Unable to Inspect – In Use

*Female Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

*Medical Office*

No Violations Noted

*Classroom # 2*

No Violations Noted

**Multi-Purpose Hallway**

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

105 CMR 451.103 Mattresses: Mattress damaged at bed # 24

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 3 and 5

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 7

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 3, 5, and 6

*Sink Area*

No Violations Noted

*Shower Area*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F at shower # 1

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, silverware left uncovered

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Janitor’s Closet*

No Violations Noted

*Shower Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 2, 3, 4, 6, and 7

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 3, 4, and 7

105 CMR 451.126 Water Supply: No hot and cold water supplied to handwash sink # 1

*Sink Area*

105 CMR 451.123 Maintenance: Hand dryer out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 700F at handwash sink # 3

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Nurse’s Station*

No Violations Noted

**Block**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Barber Shop*

105 CMR 451.353 Interior Maintenance: Handwash sink dirty

*Storage Room*

No Violations Noted

*Segregation Showers*

105 CMR 451.123 Maintenance: Debris on floor in shower # 2 and 4

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F in shower # 6

*Segregation Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-30

*Classroom Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Black substance observed on walls in shower # 4

105 CMR 451.123 Maintenance: Black substance observed on walls in shower # 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3, 8, 9, and 10

**Dorm # 1 and 2 Landing**

*Shift Administrator’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

*Storage/Med Pass*

Unable to Inspect – Locked

*Medical Office*

Unable to Inspect – Locked

*Classroom # 1*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3, 4, 5, and 7

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 6

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink # 8

105 CMR 451.123 Maintenance: Handwash sink dirty in stall # 8

105 CMR 451.123 Maintenance: Toilet # 8 out-of-order

*Sink Area*

105 CMR 451.126 Water Supply: No hot water supplied to handwash sink # 3

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 2

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 1

105 CMR 451.123 Maintenance: Mold observed on caulking around shower controls in shower # 1

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 3, 4, 5, and 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 8

*Toilet Area*

105 CMR 451.123 Maintenance: Toilet # 2, 3, and 7 out-of-order

105 CMR 451.126\* Water Supply: No hot water supplied to handwash sink # 1

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 1 and 6

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 5 and 7

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 4

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 5, 6, and 8

*Sink Area*

105 CMR 451.123 Maintenance: Handwash sink # 3 out-of-order

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Janitor’s Closet*

No Violations Noted

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Holding Cell # 1*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running

*Institutional Property*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 4

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

*Male Bathroom*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Bathroom out-of-order

*Inmate Property Room*

No Violations Noted

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

Unable to Inspect - Locked

*Teacher’s Office*

No Violations Noted

**Hall A**

No Violations Noted

**Hall B**

No Violations Noted

**Food Service Area**

*Staff Dining Room*

FC 3-306.11 Preventing Contamination from Consumer: Food display not protected by an appropriate guard, sliced cake not kept under appropriate food guards

FC 3-501.16(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, mashed potatoes temperature recorded at 104°F

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage)*

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in cereal container

*Culinary Arts Storage Cabinet*

Unable to Inspect - Locked

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

*Staff Bathroom*

No Violations Noted

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 and 2*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

*Old Serving Line*

No Violations Noted

*Handwash Sink – Near Pots and Pans Sink*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around floor drain

*Pots and Pan Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-bay sink faucet leaking

**Mechanical Warewash Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around tables

*Warewash Machine*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*Handwash Sink after Warewash Machine*

No Violations Noted

*Inmate Coffee Area*

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, sugar container left uncovered

FC 4-903.11(A)(2)\* Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Serving Line # 2*

No Violations Noted

*Warmer # 3 and 4*

No Violations Noted

*Refrigerator # 2*

No Violations Noted

*McCall Proofer # 1*

No Violations Noted

*3 Warmers (under hoods)*

No Violations Noted

*Prep Tables and Sinks*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to 3-bay sink near warmers

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink near 3-bay out-of-order

*Ice Machine # 3*

No Violations Noted

*Ice Machine # 2*

No Violations Noted

*Handwash Sink (after ice machine # 2)*

No Violations Noted

*Kettle Area*

No Violations Noted

*Walk-in Refrigerator # 2*

No Violations Noted

*Spice Cabinet*

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop left in container

*Walk-in Refrigerator # 1*

No Violations Noted

*Hood Area with Warmers*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, 2 lights not working under hoods

*Walk-in Freezer*

No Violations Noted

*Ice Machine # 1*

No Violations Noted

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Officer’s Area/Office*

105 CMR 590.009(G)(3)(b)(1) Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Prep Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in ISO # 1

*Nurse’s Pantry*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in room # 3

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicap Shower Room*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink

*Nurse’s Station and Bathroom*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Holding*

No Violations Noted

*Ward B*

Unable to Inspect – In Use

*Treatment Room # 1*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

105 CMR 480.300(B) Packaging, Labeling, and Shipping: Medical and biological waste not placed in secondary containers

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Dental Room*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Lab*

No Violations Noted

*Infectious Disease Office*

No Violations Noted

*Psychiatry Office*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Health Service Administrator’s Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Medical Records*

No Violations Noted

**Classifications Building**

**Main Level**

*Lobby*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.123\* Maintenance: Window broken

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Roll Call Room*

No Violations Noted

**Old Administration Wing**

**First Floor**

*Offices*

No Violations Noted

*Storage Closet*

No Violations Noted

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

105 CMR 451.123\* Maintenance: Sink rusted

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, excessive ice buildup in freezer

*Canteen Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, canteen bags stored on floor

*Female Bathroom*

105 CMR 451.123\* Maintenance: Windows not weathertight

**Second Floor**

*Male Bathroom # 2*

105 CMR 451.123 Maintenance: Ceiling tiles water damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 920F at handwash sink # 1

**New Male Locker Room**

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123 Maintenance: Window broken

105 CMR 451.123 Maintenance: Water stained ceiling tiles

*Male Shower Room*

No Violations Noted

**Old Infirmary**

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Offices*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Wall damaged around window

*Male Bathroom # 1*

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Wall paint damaged

*Old Shower Room*

No Violations Noted

*Staff Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, uncovered silverware

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Offices*

No Violations Noted

**Third Floor**

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123 Maintenance: Wall paint damaged near soap dispenser # 3

105 CMR 451.123 Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Handwash sink # 3 dirty

105 CMR 451.123 Maintenance: Toilet # 2 dirty

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Light out in shower # 2

*Female Locker Room*

Unable to Inspect - Locked

*Officer’s Weight Room*

105 CMR 451.350\* Structural Maintenance: Window damaged

105 CMR 451.353 Interior Maintenance: Hole in wall near slop sink

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at slop sink

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**Training Center**

**First Floor**

*Barber Area*

No Violations Noted

*Library*

105 CMR 451.350 Structural Maintenance: Window pane missing

*Meeting Room*

No Violations Noted

*Offices and Classroom*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Window broken

*Storage Room*

105 CMR 451.130 Plumbing: No backflow preventer on slop sink

*Chapel*

No Violations Noted

**Second Floor**

*Main Laundry*

105 CMR 451.350\* Structural Maintenance: Window broken

*Inmate Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

*Officer’s Bathroom*

105 CMR 451.123 Maintenance: Wall paint peeling on brick wall

105 CMR 451.123\* Maintenance: Window cracked

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

*Laundry Storage*

No Violations Noted

**Main Level**

*Old Wing Day Room*

No Violations Noted

*Side Entry Stairs*

No Violations Noted

**HUMV Dorm Room**

No Violations Noted

*Dorm Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1, 2, 5, and 7

105 CMR 451.123 Maintenance: Toilet # 7 out-of-order

**First Tier**

*Control*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*A & B Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A12 and A16

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # A2, A15, B12, and B19

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # A12 and B1

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 3

105 CMR 451.123 Maintenance: Mold observed on tile grout in shower # 4

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 11

*C & D Side (Administrative Segregation and Segregation Unit)*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # C14, C20, and D2

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # C13, C15, C16, C19, D7, D13, and D16

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # C11, C18, and D12

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # D2

*Shower Room # D23*

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Mold observed on wall near shower head

**Second Tier**

105 CMR 451.353 Interior Maintenance: Multiple cell windows painted

*Nurse’s Room*

No Violations Noted

*Control*

No Violations Noted

*E & F Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # E12 and E19

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # F5

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # E9 and E11

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Wall tile grout dirty in shower # 2 and 4

105 CMR 451.123 Maintenance: Wall tile grout missing in shower # 10

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no drain cover in shower # 3

105 CMR 451.123 Maintenance: Floor drain not draining properly in shower # 3

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

105 CMR 451.123 Maintenance: Mold observed on wall around handwash sink

*Janitorial Cage*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*G & H Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # G3, G8, and G10

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # G2, G4, G11, G19, H5, H7, H9, H11, and H25

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # H2, H11, H24, and H26

105 CMR 451.353 Interior Maintenance: Wall cracked in cell # G2 and G4

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H11 and H19

**Gym**

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Gym Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

105 CMR 451.123 Maintenance: Screen missing

*Stairway to Third Tier*

No Violations Noted

**Third Tier**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

No Violations Noted

*I & J Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # J11

105 CMR 451.126 Hot Water: Hot water temperature recorded at 720F in cell # J5

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # I9 and J18

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # I9, I17, I18, J24, and J26

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Caulking damaged around slop sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.123 Maintenance: Cold water handle broken on handwash sink

105 CMR 451.123 Maintenance: Mold observed on wall tile grout in shower # 3 and 8

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*K & L Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # K19, K24, and L17

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # K2, L15, L17, L19, and L21

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # K13

**CWP Building**

Did Not Inspect – Building Closed and Being Renovated

**Work Release Building**

FC 5-501.113(A)\* Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

No Violations Noted

*Control*

No Violations Noted

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor and wall tiles missing in shower stall

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain

105 CMR 451.123 Maintenance: Soap scum observed walls in shower

105 CMR 451.123 Maintenance: Baseboard and wall damaged in toilet stall

105 CMR 451.123 Maintenance: Ceiling removed and left unfinished

*Bedrooms*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 2 and 3

**Food Service Area**

*Dining Room*

No Violations Noted

*Kitchen*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 4-101.16\* Materials for Construction and Repair; Multiuse: Sponges used in kitchen

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards not in use

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

No Violations Noted

*Bathroom*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2

105 CMR 451.123 Maintenance: Wall damaged near shower head in shower # 1

105 CMR 451.123 Maintenance: Drain cover missing in shower # 1

105 CMR 451.123 Maintenance: Floor stained red in shower # 4

*Shower*

No Violations Noted

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water supplied to slop sink

*Boiler Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

**Day Room Between Houses**

No Violations Noted

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Night Shift Office*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged near light fixture

*Officer’s Bathroom*

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, no means for ventilation

*Bedrooms*

No Violations Noted

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Mold observed on caulking around sink # 2

105 CMR 451.123 Maintenance: Counter top cracked near sink # 2

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in room # 3

**Third Floor**

*Bedrooms*

No Violations Noted

**Basement**

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on exercise equipment

*Property*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Hole in wall above wooden heater covering

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1, 2, 3, and 4

*Storage Room*

No Violations Noted

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

No Violations Noted

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 980 at the time of inspection.
2. While conducting the main kitchen inspection, the warewash machine was unable to reach the proper temperature to sanitize dishes. Kitchen staff then began using a chemical sanitizer to properly sanitize dishes.
3. During the inspection of the House # 1 kitchen, a new 3-bay sink was in the process of being installed. It was stated that food service personnel were using Styrofoam dishes and sending necessary dishes to the main kitchen to be cleaned and sanitized.
4. The Department recommended posting the proper medical and biological waste storage procedures within the medical waste storage closet within the Health Services Unit.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Shawn Jenkins, Special Sheriff

Osvaldo Vidal, Superintendent of Operations

Carole Cafferty, Superintendent of Administration and Programs Services

Sergeant Shane Cassidy, EHSO

Captain William Buckley, EHSO

Richard Berube, Director, Billerica Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit