

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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Secretary

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 30, 2020

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155 (electronic copy)

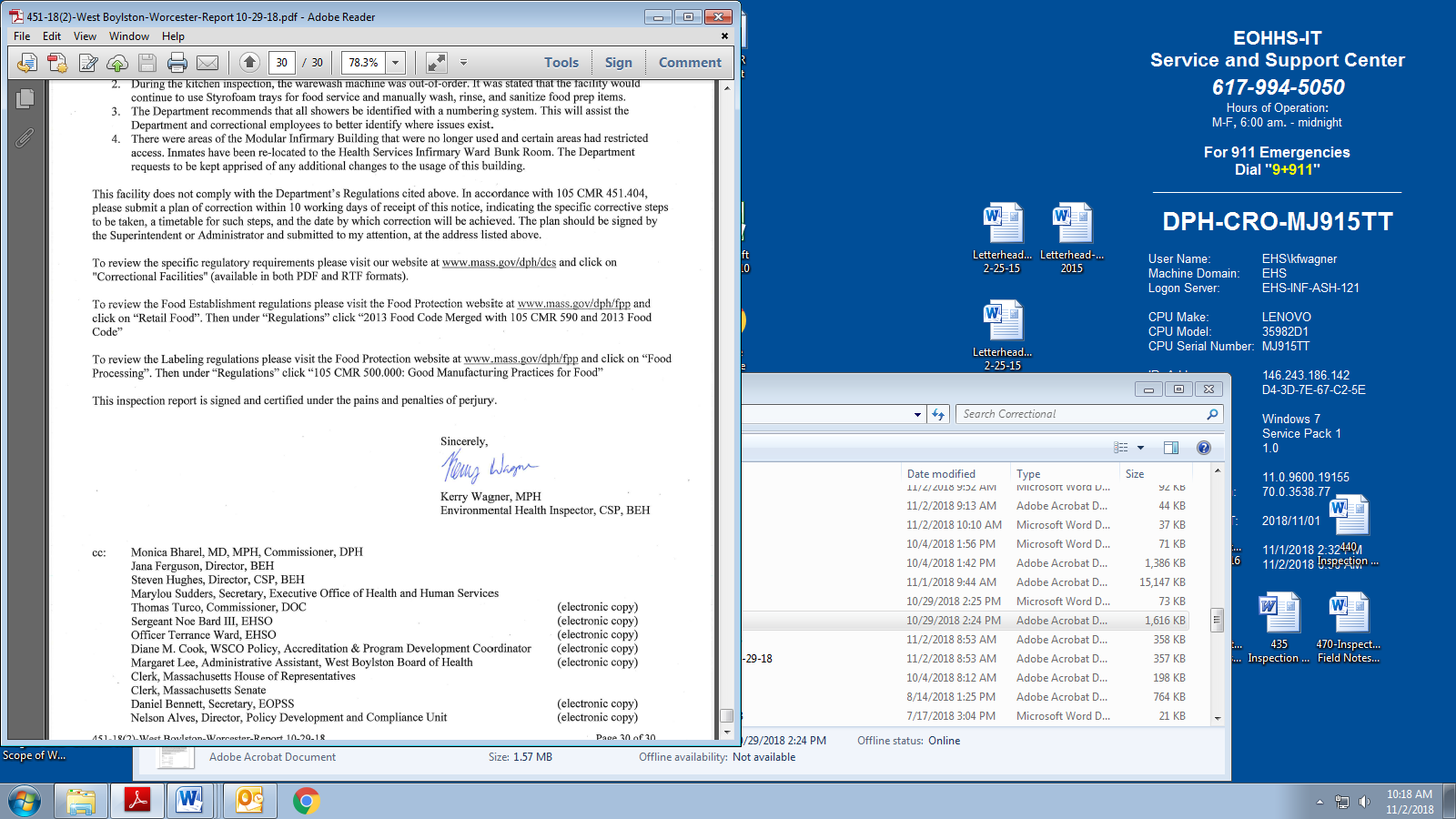
Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on January 22, 23, and 24, 2020 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 89 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Kerry Wagner, MPH

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

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Thomas Turco, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)

Osvaldo Vidal, Superintendent (electronic copy)

Captain William Buckley, EHSO (electronic copy)

Sergeant Shane Cassidy, EHSO (electronic copy)

Richard Berube, Director, Billerica Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathrooms (2)*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in right side bathroom

*Control Desk*

No Violations Noted

**PODULAR BUILDING**

**Lobby**

No Violations Noted

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Kitchenette*

No Violations Noted

**Visiting Area**

No Violations Noted

*Visitor’s Side*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

**Attorney Visit Hallway**

*Janitor’s Closet*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

No Violations Noted

*Inmate Bathroom*

No Violation Noted

*Evidence Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F at handwash sink

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Pod Storage Room*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with State Building Code provisions for fire safety, items stored within 18 inches of ceiling

*Lower Level Shower Area # 1-5*

105 CMR 451.123\* Maintenance: Mold on ceiling outside shower # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 3

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-25

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-31

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-23

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-06

*Upper Level Shower Area # 6-10*

105 CMR 451.123\* Maintenance: Mold on ceiling outside shower # 6

105 CMR 451.130 Plumbing: Shower water temperature recorded at 900F in shower # 7

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-19

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 handwash sink out-of-order

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Storage Room (Small)*

No Violations Noted

*Classroom/Storage Room (Large)*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Mold on ceiling outside shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123 Maintenance: Soap scum on bench in shower # 1

*Lower Cells*

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 1-21

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-15

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 9

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-26 and 2-27

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Pod Storage Room*

No Violations Noted

*Counselor/Interview Office*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Ceiling paint damaged around light fixture in shower # 2

105 CMR 451.123\* Maintenance: Floor dirty outside shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls and bench in shower # 5

105 CMR 451.123 Maintenance: Soap scum on floor and walls in shower # 1

*Lower Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-04, 1-08, 1-10, and 1-31

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on ceiling outside shower # 6

105 CMR 451.123 Maintenance: Soap scum on floor and walls in shower # 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 10

105 CMR 451.123 Maintenance: Ceiling paint damaged around light fixture in shower # 8

105 CMR 451.123 Maintenance: Handwash sink dirty

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-13

**Pod D**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Counselor/Interview Room*

Unable to Inspect – In Use

*Multi-Purpose Room*

No Violations Noted

*Pod Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on ceiling and wall outside shower # 1

105 CMR 451.123\* Maintenance: Soap scum on bench in shower # 1

105 CMR 451.123 Maintenance: Ceiling vents dusty outside showers

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-22

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-24

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vents dusty outside showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3, 4, and 5

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-15

**Pod F**

*Administration Area*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Medical Office*

Unable to Inspect – Locked

**Block**

*Janitor’s Closet*

No Violations Noted

*Storage*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of freezer dirty

*Lower Showers*

No Violations Noted

*Lower Cells*

No Violations Noted

*Barber Shop # 1-06*

No Violations Noted

*Music Room # 1-05*

No Violations Noted

*Laundry Room # 1-04*

No Violations Noted

*The Club House # 1-03*

No Violations Noted

*Meditation Room # 1-02*

No Violations Noted

*Library # 1-01*

No Violations Noted

*Assessment Office*

Unable to Inspect – In Use

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers # 1-10*

No Violations Noted

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

Unable to Inspect – Locked

*Trash Room*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

*Medical Office*

No Violations Noted

*Classroom # 2*

Unable to Inspect – In Use

**Multi-Purpose Hallway**

No Violations Noted

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 5

*Sink Area*

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1

*Shower Area* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Caulking under water control dirty in shower # 2

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 6 and 7

105 CMR 451.123 Maintenance: Soap scum and mold observed on walls in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 2

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 2, 6, 7, and 8

*Toilet Area*

Unable to Inspect – In Use

*Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

Unable to Inspect – Locked

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Offices*

No Violations Noted

*Nurse’s Station*

Unable to Inspect – Locked

**Block**

*Janitor’s Closet*

No Violations Noted

*Barber Shop*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Showers*

No Violations Noted

*Lower Cells*

105 CMR 451.330 Room Temperature: Room temperature 630F in cell # 1-30

*Classroom/Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers*

No Violations Noted

*Outside Rec Area*

No Violations Noted

**Dorm # 1 and 2 Landing**

*Shift Administrator’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

*Storage/Med Pass*

No Violations Noted

*Medical Office*

Unable to Inspect – In Use

*Classroom # 1*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

Unable to Inspect – In Use

*Sink Area*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No cold water supplied to handwash sink # 3

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink # 1

*Shower Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 8

105 CMR 451.123\* Maintenance: Soap scum on bench and wall in shower # 8

*Toilet Area*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.123 Maintenance: Toilet # 4 and 8 out-of-order

105 CMR 451.123 Maintenance: Floor dirty in toilet stall # 5

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 1

*Sink Area*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 3

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Deputy’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Holding Cell # 1*

Unable to Inspect – Under Construction

*Institutional Property*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink in cell # 5

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 2 and 3

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in cell # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running at handwash sink # 1

105 CMR 451.353\* Interior Maintenance: Ceiling damaged around light fixture in cell # 4

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1

*Break Room*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Female Bathroom*

Unable to Inspect – Locked

*Inmate Property Room*

No Violations Noted

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Teacher’s Office*

No Violations Noted

**Hall A**

Unable to Inspect – In Use

**Hall B**

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

**FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or aboveP, potato wedges recorded at 103°F**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage)*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Area*

No Violations Noted

*Supply Room # 1*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2*

No Violations Noted

*Serving Line*

**FC 4-903.11(A)(3) Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, Styrofoam trays stored on ground**

*Handwash Sink – Near Pots and Pans Sink*

No Violations Noted

*Pots and Pan Sink*

No Violations Noted

**Mechanical Warewash Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, floor drain clogged under warewash machine

*Warewash Machine*

No Violations Noted

*Handwash Sink after Warewash Machine*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking at bottom

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, insufficient hot water pressure at handwash sink

*Inmate Coffee Area*

**FC 3-302.11(A)(4)\* Protection from Contamination After Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar left uncovered**

**FC 3-302.12\* Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container not labeled**

*Diet Area/Serving Line # 2*

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in cereal container**

**FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Service Items not stored in an area where they are protected from contamination, single service utensils left uncovered**

*Warmer # 3 & 4*

No Violations Noted

*New Refrigerator*

FC 3-501.16(A)(2) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or lessP, milk recorded at 50°F

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator not maintaining proper cold holding temperatures

*McCall Proofer # 1*

No Violations Noted

*3 Ovens (Under Hoods)*

**FC 4-903.11(B)(2) Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, bowls not stored in the inverted position**

*Prep Tables and Sinks*

No Violations Noted

*Ice Machines*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 ice machine out-of-order

FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine in back of kitchen

*Handwash Sink (After Ice Machine # 2)*

No Violations Noted

*Kettle Area*

FC 4-502.11(C) Maintenance and Operation, Utensils and Temperature and Pressure Measuring Devices: Temperature measuring devices not maintained in good repair, thermometers not functioning on 2 kettles

*Walk-in Refrigerator # 2*

No Violations Noted

*Spice Cabinet*

**FC 3-304.12(B)\* Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container**

**FC 3-302.11(A)(4) Protection from Contamination After Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar missing cover**

*Walk-in Refrigerator # 1*

No Violations Noted

*Hood Area with Warmers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Officer’s Area/Office*

No Violations Noted

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Prep Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2*

No Violations Noted

*Nurse’s Pantry*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

No Violations Noted

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicapped Shower Room*

No Violations Noted

*Nurse’s Station and Bathroom*

No Violations Noted

**HSU Main Entrance**

No Violations Noted

*Treatment Room # 1*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Lab/Temporary Pharmacy*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink in oxygen storage room

*Dental Room*

No Violations Noted

*Infectious Disease Office*

105 CMR 480.500(A) Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000, inadequate written procedures detailing the handling, storage, and proper disposal of waste throughout the facility

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, missing documentation for inmate workers

*Psychiatry Office*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Mental Health Office # 1*

No Violations Noted

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured

*Holding*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Ward B*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not draining properly at right side handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running at left side handwash sink

**HSU Administration Hallway**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*New Dispensary Room*

Unable to Inspect – Under Construction

*Health Service Administrator’s Office*

No Violations Noted

**Billerica Control Building**

**Main Level**

*Lobby*

105 CMR 451.350\* Structural Maintenance: Window panes broken at entrance

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.350\* Structural Maintenance: Window broken

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.123 Maintenance: Floor dirty

*Transpo-Hub Hallway*

Unable to Inspect – Under Construction

*Control Area*

105 CMR 451.141\* Screens: Screen damaged

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Piping chase not secured shut

*Roll Call Room*

No Violations Noted

**Jail Visiting Hallway**

*Parole Office*

No Violations Noted

*Additional Offices*

No Violations Noted

**Old Administration Wing**

**First Floor**

*Offices*

Unable to Inspect – Locked

*Storage Closets*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

No Violations Noted

*Maintenance Area*

No Violations Noted

*Maintenance Break Room*

No Violations Noted

**Second Floor**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing throughout

*Offices*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged/missing throughout offices

**New Male Locker Room**

105 CMR 451.353 Interior Maintenance: Floor dirty throughout locker room

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles water damaged

*Male Shower Room*

No Violations Noted

*Male Bathroom # 2*

No Violations Noted

**Classifications & Old Infirmary Hallway**

*Offices*

No Violations Noted

*Male Bathroom # 1*

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Female Bathroom*

No Violations Noted

*Old Shower Room*

Unable to Inspect – No Longer In Use

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

*Offices*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained in copy room

**Third Floor**

105 CMR 451.141\* Screens: Screens damaged throughout area

105 CMR 451.350\* Structural Maintenance: Several window panes broken throughout area

*Female Locker Room*

Unable to Inspect – Locked

*Officer’s Weight Room*

105 CMR 451.353\* Interior Maintenance: Gym equipment padding damaged

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**Training Center**

**First Floor**

*Barber Area*

No Violations Noted

*Library*

105 CMR 451.350\* Structural Maintenance: Window pane broken

*Meeting Room*

105 CMR 451.350 Structural Maintenance: Window pane missing

*Offices and Classroom*

105 CMR 451.350 Structural Maintenance: Window pane broken in storage room/classroom across from Print Shop

*Print Shop*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, handle missing on microwave

*Chapel*

105 CMR 451.350\* Structural Maintenance: Window panes broken

*Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

*Storage Room*

No Violations Noted

**Second Floor**

*Main Laundry*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.353 Interior Maintenance: Two washing machines out-of-order

*Inmate Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.123\* Maintenance: Wall paint damaged

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged on brick wall

105 CMR 451.350\* Structural Maintenance: Window cracked

*Laundry Storage*

No Violations Noted

*Canteen Storage*

No Violations Noted

**HUMV Dorm Room**

105 CMR 451.103 Mattresses: One mattress damaged

105 CMR 451.102 Pillows and Linens: One pillow damaged

*Dorm Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F at handwash sink # 1 and 500F at handwash sink # 2

105 CMR 451.123 Maintenance: Soap scum on walls in handicapped shower

**First Tier**

*Day Room*

No Violations Noted

*Control*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Janitor’s Closet*

No Violations Noted

*A & B Side*

105 CMR 451.353 Interior Maintenance: Cell block generally dirty, odor present

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # A12, B17, and B25

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A15, B13, and B16

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # A15

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # B12 and B21

105 CMR 451.353\* Interior Maintenance: Area around window damaged in cell # B19

*Bathroom and Shower Area*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.123 Maintenance: Curtain missing at shower # 10 and 11

105 CMR 451.123 Maintenance: Walls dirty in shower # 3

*C & D Side*

105 CMR 451.353 Interior Maintenance: Floor and wall paint damaged in cell # D2

*Shower Room # D23*

Unable to Inspect – No Longer In Use

**Second Tier**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Nurse’s Room*

Unable to Inspect – Locked

*Control*

No Violations Noted

*E & F Side*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18

*Bathroom and Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3

105 CMR 451.123 Maintenance: Dirty pooling water on floor in shower # 3 and 4

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain cover damaged in shower # 5

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 1 and 9

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal and toilet out-of-order

*Janitorial Cage*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*G & H Side*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # H24

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # G5, H19, and H25

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H4

105 CMR 451.353 Interior Maintenance: Window covering broken in cell # H26

**Gym**

No Violations Noted

*Gym Office*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Stairway to Third Tier*

No Violations Noted

**Third Tier (Unoccupied)**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

No Violations Noted

*I & J Side*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 700F in cell # J5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # J2

105 CMR 451.353\* Interior Maintenance: Wall damaged in cell # J26

105 CMR 451.353\* Interior Maintenance: Floor dirty in cell # J26

*Bathroom and Shower Area*

105 CMR 451.360 Protective Measures: Bird observed

*Janitor’s Closet*

No Violations Noted

*K & L Side*

No Violations Noted

**CWP Building**

Unable to Inspect – Under Construction

**Work Release Building**

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

No Violations Noted

*Control*

No Violations Noted

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Drain flies observed in shower

*Bedrooms*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 1 and 2

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in room # 1

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in cereal storage container

FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, unlabeled food items in refrigerator

FC 6-501.16 Maintenance and Operation: Premises, Structure, Attachments, and Fixtures - Methods; Wet mop stored in bucket

*Kitchen*

FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Nonfood contact surfaces of equipment dirty, interior of refrigerator dirty

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, debris buildup observed on ground behind oven

FC 4-601.11(B) Cleaning of Equipment and Utensils, Objective: Food contact surface of cooking equipment not free of encrusted grease deposits or other soil, deep fryer equipment dirty

FC 4-903.11(B)(2) Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

105 CMR 451.350\* Structural Maintenance: Properly sized window missing in window in bedroom # 8

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in room # 7

S105 CMR 451.141 Screens: Screen missing in room # 6

*Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123 Maintenance: Curtain missing in shower # 1 and 3

105 CMR 451.123 Maintenance: Ceiling grille/louver missing above showers

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 2

105 CMR 451.123 Maintenance: Floor dirty shower # 1

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Wet mop stored in bucket

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Dryer out-of-order

105 CMR 451.353 Interior Maintenance: Washer out-of-order

105 CMR 451.353 Interior Maintenance: Debris observed behind dryers

105 CMR 451.350 Structural Maintenance: Water leaking in from exterior in back left corner of room

*Boiler Room*

Unable to Inspect – Locked

*Chemical Storage Room*

No Violations Noted

**Day Room between Houses**

No Violations Noted

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Night Shift Office*

No Violations Noted

*Officer’s Bathroom*

No Violations Noted

*Bedrooms*

105 CMR 451.141\* Screens: Screen missing in bedroom # 1

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathroom*

105 CMR 451.350\* Structural Maintenance: Window pane broken

*Bedrooms*

105 CMR 451.141\* Screens: Screen missing in bedroom # 3 and 5

105 CMR 451.141 Screens: Screen missing in bedroom # 4 and 6

**Third Floor**

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in room # 7 and 8

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 7

**Basement**

*Day Room*

No Violations Noted

*Property*

Unable to Inspect – Locked

*Bathroom*

105 CMR 451.123 Maintenance: Mold observed on wooden heater covering

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 2 and 4

105 CMR 451.123 Maintenance: Toilet tank cover missing in stall # 2

*Storage Room*

Unable to Inspect – Locked

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

Unable to Inspect – In Use

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

No Violations Noted

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 741 at the time of inspection.
2. During the inspection of the main kitchen:
   1. A refrigerator unit was observed to be holding food at improper cold holding temperature. The kitchen staff immediately took the unit off-line until repairs could be made. The CSP recommended staff continue to monitor all cold holding equipment and discard any time/temperature control for safety food items that have exceeded 41°F; and
   2. An odor was emanating from the grease trap. It was stated by kitchen staff the trap was cleaned after the initial kitchen inspection. The CSP recommended increasing the cleaning frequency of the grease trap if the odor persists.
3. During the inspection of the Work Release Kitchen the CSP observed no cleaning chemicals or sanitizing agents for food contact surfaces or the 3-compartment sink within the building. Although the Work Release Kitchen was not in use at the time of inspection, the CSP stated their concerns with the lack of cleaning and sanitizing agents present and the inability for kitchen staff to properly clean and sanitize the food service area.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

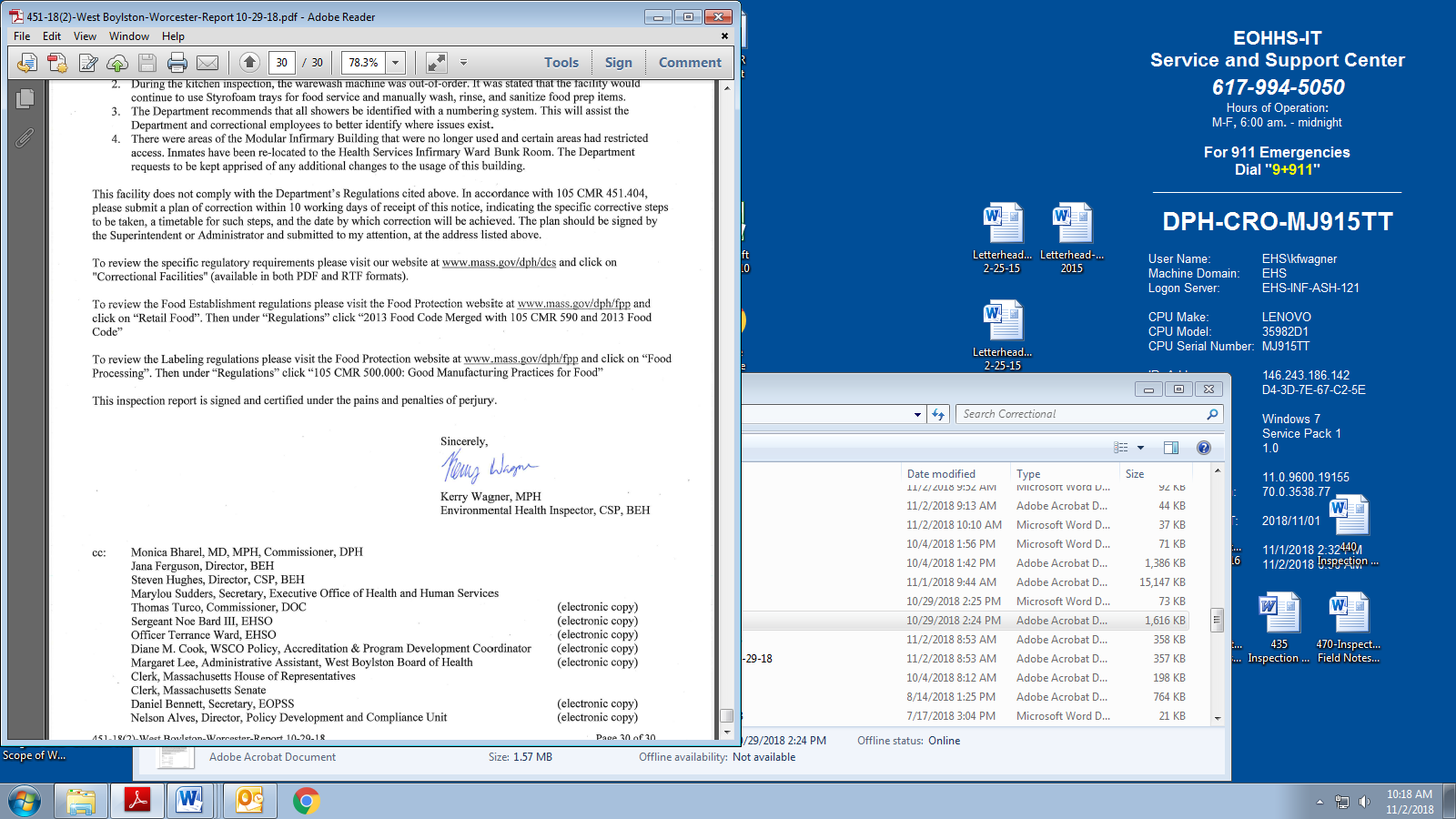
To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH Environmental Health Inspector, CSP, BEH