

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 27, 2017

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on June 13, 14, and 19, 2017 accompanied by   
Sergeant Shane Cassidy, EHSO, Captain William Buckley, EHSO, and Amy Medeiros, Community Sanitation Program. Violations noted during the inspection are listed below including 122 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Control Desk*

No Violations Noted

**NEW BUILDING**

**Lobby**

No Violations Noted

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop improperly stored

*Kitchenette*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

**Visiting Area**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained outside main door

*Visitor’s Side*

No Violations Noted

**Central Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Bathroom*

105 CMR 451.123 Maintenance: Handwash sink not draining properly

**Attorney Visit Hallway**

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, 1 light out

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

105 CMR 451.353 Interior Maintenance: Hole in ceiling

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Urinalyses Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Level Shower Area # 1-5*

105 CMR 451.123\* Maintenance: Ceiling paint damaged around light fixture in shower # 4

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure in shower unit # 3

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2 and 4

105 CMR 451.123 Maintenance: Light out in shower # 5

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-09

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F in cell # 1-24

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-23

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-31

*Upper Level Shower Area # 6-10*

105 CMR 451.123\* Maintenance: Shower # 9 out-of-order

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-23

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in locked cell # 2-27

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage Room (Small)*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Storage Room (Large)*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on mat outside shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 1-11

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # 1-16

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-25

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-23

105 CMR 451.103 Mattresses: Mattress damaged in cell # 1-19

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Mold observed on wall outside shower # 10

105 CMR 451.123\* Maintenance: Ceiling paint damaged outside shower # 6

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 9 and 10

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in   
cell # 2-07 and 2-19

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage Room*

No Violations Noted

*Counselor/Interview Office*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 5

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

105 CMR 451.123 Maintenance: Light out in shower # 2

105 CMR 451.123 Maintenance: Shower # 3 continually running

*Lower Cells*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F in cell # 1-06, 1-18, and 1-29

*Upper Level Shower Area # 6-10*

105 CMR 451.123\* Maintenance: Shower # 7 out-of-order

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6 and 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8 and 10

*Upper Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 2-25 and 2-26

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-21

**Pod D**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Multi-Purpose Room*

No Violations Noted

*Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123 Maintenance: Shower # 3 out-of-order

105 CMR 451.123 Maintenance: Flies observed outside shower # 2 and 3

105 CMR 451.123 Maintenance: Walls dirty outside shower # 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

*Lower Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # 1-17

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 1-07

*Upper Level Shower Area*

No Violations Noted

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in   
cell # 2-16

**Pod F**

*Female Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light not working

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Male Staff Bathroom*

No Violations Noted

*Administration Area*

No Violations Noted

*Medical Office*

No Violations Noted

**Block**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop not stored properly

*Barber Shop*

Unable to Inspect – In Use

*Storage*

No Violations Noted

*Lower Showers* Unable to Inspect Shower # 6 – In Use

No Violations Noted

*Lower Cells*

No Violations Noted

*Assessment Office*

No Violations Noted

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers # 1-10* Unable to Inspect Shower # 1 and 2 – In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 7, 8, and 9

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

*Medical Office*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 850F at handwash sink

*Classroom # 2*

No Violations Noted

**Multi-Purpose Hallway**

Unable to Inspect Area – Video Trial in Progress

*Storage Room # 1 and 2*

Unable to Inspect - Video Trial in Progress

*Classroom A and B*

Unable to Inspect - Video Trial in Progress

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 3 and 5

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 4 and 7

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 3, 5, 6, and 7

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 4

*Sink Area*

No Violations Noted

*Shower Area* Unable to Inspect Shower # 1 – In Use

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, excessive ice buildup in freezer

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1, 2, 3, 4, and 6

*Toilet Area*

105 CMR 451.123 Maintenance: Handwash sink not draining properly at handwash sink # 1 and 2

*Sink Area*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 900F at handwash sink # 3

105 CMR 451.123 Maintenance: Handwash sink not draining properly at handwash sink # 3

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

Unable to Inspect – Locked

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Nurse’s Station*

Unable to Inspect – Locked

**Block**

*Janitor’s Closet*

No Violations Noted

*Barber Shop*

No Violations Noted

*Storage Room*

No Violations Noted

*Segregation Showers*

No Violations Noted

*Segregation Cells*

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No cold running water in locked   
cell # 1-30

*Classroom Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 3 and 9

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 5, and 9

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 8 and 10

**Dorm # 1 and 2 Landing**

*Shift Administrator’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect - Locked

*Storage/Med Pass*

Unable to Inspect – Locked

*Medical Office*

No Violations Noted

*Classroom # 1*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 5, and 7

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash   
sink # 1, 2, 4, 6, and 8

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash   
sink # 1

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 6 and 8

*Sink Area*

105 CMR 451.126\* Water Supply: No hot water supplied to handwash sink # 3

*Shower Area*

105 CMR 451.123 Maintenance: Mold observed in corner of shower # 3

105 CMR 451.123\* Maintenance: Mold observed on caulking around shower controls in shower # 1

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

105 CMR 451.353 Interior Maintenance: No cleaning solution present for hair clipping equipment

**Dorm # 2**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, refrigerator out-of-order

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on caulking in shower # 7

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 6

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 6 and 8

*Toilet Area*

Unable to Inspect – In Use

*Sink Area*

Unable to Inspect – In Use

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Deputy’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functioning thermometer in refrigerator

*Janitor’s Closet*

No Violations Noted

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

No Violations Noted

*Holding Cell # 1*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running

*Institutional Property*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 4

*Break Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Inmate Property Room*

No Violations Noted

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

No Violations Noted

*Teacher’s Office*

No Violations Noted

**Hall A**

No Violations Noted

**Hall B**

No Violations Noted

**Food Service Area**

*Staff Dining Room*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

*Male Bathroom*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Handwash sink not draining properly

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage)*

FC 3-304.12(A)\* Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in cereal container

*Culinary Arts Storage Cabinet*

Unable to Inspect - Locked

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Room*

No Violations Noted

*Supply Room # 1*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Door paint damaged

*Staff Bathroom*

105 CMR 451.123 Maintenance: Cold water handle leaking at handwash sink

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

*Serving Line*

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, hair nets not worn properly

*Handwash Sink – Near Pots and Pans Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink out-of-order

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around floor drain

*Pots and Pan Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, wash basin leaking

**Mechanical Warewash Area**

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, grease trap access panel rusted

*Warewash Machine*

No Violations Noted

*Handwash Sink after Warewash Machine*

No Violations Noted

*Inmate Coffee Area*

FC 4-903.11(A)(2)\* Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered

*Serving Line # 2*

No Violations Noted

*Warmer # 3 & 4*

FC 4-502.11(C) Maintenance and Operation, Temperature: Temperature measuring devices not calibrated properly on warmer # 3

*Refrigerator # 2*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator # 2 out-of-order

*McCall Proofer # 1*

No Violations Noted

*3 Warmers (under hoods)*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out under hood

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in oats bin

*Prep Tables and Sinks*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking on prep sink # 8

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to both single bay prep sinks

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, trap leaking on single bay prep sink closets to hoods

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, uncovered floor drain under single bay prep sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to handwash sink

*Ice Machine # 4*

No Violations Noted

*Ice Machine # 2*

No Violations Noted

*Handwash Sink (after ice machine # 2)*

No Violations Noted

*Kettle Area*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, fill station broken on kettle # 1-3

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, kettle hinges not functioning properly

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, uncovered floor drain

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, standing water observed on floor around kettle area

*Walk-in Refrigerator # 2*

No Violations Noted

*Spice Cabinet*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

*Walk-in Refrigerator # 1*

No Violations Noted

*Hood Area with Warmers*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, 2 lights not working under hoods

*Walk-in Freezer*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 wall condenser fans out-of-order

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Officer’s Area/Office*

No Violations Noted

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, proofer out-of-order

*Walk-in Freezer*

No Violations Noted

*Hood Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, 1 oven out-of-order

*Handwash Sink*

No Violations Noted

*3-Bay Sink*

No Violations Noted

*Prep Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2* Unable to Inspect ISO # 2 – No Longer in Use

No Violations Noted

*Nurse’s Pantry*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink continually running

*Janitor’s Closet*

No Violations Noted

*Risk Cell # 1 & 2*

No Violations Noted

*Private Rooms # 1-4*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in room # 4

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicap Shower Room*

No Violations Noted

*Nurse’s Station and Bathroom*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Holding*

No Violations Noted

*Ward B*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, brown water observed coming out of slop sink

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Treatment Room # 1*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Lab*

No Violations Noted

*Dental Room*

Unable to Inspect – In Use

*Infectious Disease Office*

105 CMR 480.500(B)(2) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, incomplete record keeping log

*Psychiatry Office*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Exam Room # 1*

No Violations Noted

**HSU Administration Hallway**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Medical Records*

No Violations Noted

*Health Service Administrator’s Office*

No Violations Noted

**Classifications Building**

**Main Level**

*Lobby*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.123\* Maintenance: Window broken

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.141 Screens: Screen damaged

*Roll Call Room*

No Violations Noted

**Old Administration Wing**

**First Floor**

*Offices*

No Violations Noted

*Storage Closet*

No Violations Noted

*Female Bathroom*

Unable to Inspect – In Use

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

105 CMR 451.123\* Maintenance: Sink rusted

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, excessive ice buildup in freezer

*Canteen Area*

No Violations Noted

**Second Floor**

*Male Bathroom # 2*

105 CMR 451.123\* Maintenance: Ceiling tiles water damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 920F at handwash sink # 1

**New Male Locker Room**

105 CMR 451.353 Interior Maintenance: Window sills and floor dirty

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123\* Maintenance: Water stained ceiling tiles

105 CMR 451.123 Maintenance: Screen missing

*Male Shower Room*

No Violations Noted

**Old Infirmary**

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Offices*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged around window

*Male Bathroom # 1*

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Wall paint damaged

*Old Shower Room*

No Violations Noted

*Staff Break Room*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

105 CMR 451.360 Protective Measures: Bird observed in break room

*Offices*

No Violations Noted

**Third Floor**

105 CMR 451.350 Structural Maintenance: Several window panes broken throughout area

105 CMR 451.141 Screens: Screens damaged throughout area

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged near soap dispenser # 3

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Light out in shower # 1 and 2

*Female Locker Room*

105 CMR 451.350 Structural Maintenance: Window pane broken

105 CMR 451.123 Maintenance: Water stained ceiling tiles outside right side shower

*Officer’s Weight Room*

105 CMR 451.350\* Structural Maintenance: Window panes broken

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**Training Center**

**First Floor**

*Barber Area*

No Violations Noted

*Library*

No Violations Noted

*Meeting Room*

No Violations Noted

*Offices and Classroom*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Window broken

*Storage Room*

105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

*Chapel*

No Violations Noted

**Second Floor**

*Main Laundry*

105 CMR 451.350\* Structural Maintenance: Window broken

*Inmate Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint peeling on brick wall

105 CMR 451.123\* Maintenance: Window cracked

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Laundry Storage*

No Violations Noted

**Main Level**

*Old Wing Day Room*

No Violations Noted

*Side Entry Stairs*

No Violations Noted

**HUMV Dorm Room**

No Violations Noted

*Dorm Bathroom*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged outside handicap shower

**First Tier**

*Control*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*A & B Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A16 and A17

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # A2, A15, and B12

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # A8 and B8

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # A12

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # B9

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 3, 5, and 7

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2 and 4

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure in shower unit # 11

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

*C & D Side (Administrative Segregation and Segregation Unit)*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # C14 and C20

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # C13, C16, C19, D7, D13, and D16

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # C5, C10, and C18

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # C9, C10, and D12

*Shower Room # D23*

105 CMR 451.123\* Maintenance: Ceiling paint damaged

105 CMR 451.123\* Maintenance: Mold observed on wall near shower head

105 CMR 451.123 Maintenance: Floor drain dirty

**Second Tier**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

105 CMR 451.350 Structural Maintenance: Window pane broken in stairway

*Nurse’s Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water foot petal broken at handwash sink

*Control*

No Violations Noted

*E & F Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # E6, E7, F5, F6, F14, and F16

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # E10, E11, E16, and F18

105 CMR 451.103 Mattresses: Mattress damaged in cell # F4

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Wall tile grout dirty in shower # 4

105 CMR 451.123 Maintenance: Wall tiles dirty in shower # 1, 2, 4, 7, 8, 10, and 11

105 CMR 451.123\* Maintenance: Wall tile grout missing in shower # 10

105 CMR 451.123\* Maintenance: Floor drain not draining properly in shower # 3

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

105 CMR 451.123 Maintenance: Mold observed on wall around handwash sink

*Janitorial Cage*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*G & H Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # G12, G19, G20, H4, and H13

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G22 and H24

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H3, H4, H19, and H25

**Gym**

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

*Gym Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Stairway to Third Tier*

No Violations Noted

**Third Tier**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

No Violations Noted

*I & J Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F in cell # J5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet continually flushing in   
cell # J10

105 CMR 451.103 Mattresses: Mattress damaged in cell # J8 and I21

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # I5, I11, I20, J5, J14, and J18

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # J24

*Bathroom and Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

105 CMR 451.123 Maintenance: Wall tiles dirty in shower # 2 and 10

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3 and 10

105 CMR 451.123 Maintenance: Urinal out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running at handwash sink

*Janitor’s Closet*

No Violations Noted

*K & L Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # L24

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # K2, L16, and L19

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running in   
cell # L15

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet not flushing properly in   
cell # L15

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # K11

105 CMR 451.103 Mattresses: Mattress damaged in cell # K3

**CWP Building**

Unable to Inspect – Building Closed and Being Renovated

**Work Release Building**

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

No Violations Noted

*Control*

No Violations Noted

*Office*

No Violations Noted

*Bathroom*

No Violations Noted

*Bedrooms*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in room # 3

**Food Service Area**

*Dining Room*

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Kitchen*

FC 4-101.16\* Materials for Construction and Repair; Multiuse: Sponges used in kitchen

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 480F

**Second Floor**

*Stairway*

105 CMR 451.353 Interior Maintenance: Light shield missing

*Hallway*

No Violations Noted

*Bedrooms*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged near shower head in shower # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 2 and 3

105 CMR 451.123 Maintenance: Screen missing

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.353 Interior Maintenance: Excessive lint buildup in dryer

*Boiler Room*

Unable to Inspect – Locked

*Chemical Storage Room*

No Violations Noted

**Day Room Between Houses**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

105 CMR 451.353 Interior Maintenance: Small hole in floor near vending machine

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Night Shift Office*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged near light fixture

*Officer’s Bathroom*

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, no means for ventilation

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in room # 1

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, cord to standing fan extended through doorway

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Mold observed on caulking around sink # 2

105 CMR 451.123\* Maintenance: Counter top cracked near sink # 2

105 CMR 451.123 Maintenance: Curtain dirty on toilet stall # 2

105 CMR 451.123 Maintenance: Screen missing

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in room # 3

**Third Floor**

*Bedrooms*

No Violations Noted

**Basement**

*Day Room*

105 CMR 451.353\* Interior Maintenance: Padding damaged on exercise equipment

*Property*

Unable to Inspect – Locked

*Bathroom*

105 CMR 451.123 Maintenance: Hole in wall above wooden heater covering

105 CMR 451.123 Maintenance: Wall covering damaged in toilet stall # 1

105 CMR 451.123 Maintenance: Ceiling damaged near toilet stall # 2

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 3

*Storage Room*

No Violations Noted

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

No Violations Noted

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 907 at the time of inspection.
2. The Department recommended the use of anti-slip and anti-fatigue floor mats within the kitchen.
3. During the inspection of Pod A, the Department observed an inmate to be without hot or cold running water within his cell. As an interim measure the Unit Officer’s immediately moved the inmate to another cell with access to hot and cold running water.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner, MPH

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Shawn Jenkins, Special Sheriff

Osvaldo Vidal, Superintendent of Operations

Carole Cafferty, Superintendent of Administration and Programs Services

Sergeant Shane Cassidy, EHSO

Captain William Buckley, EHSO

Richard Berube, Director, Billerica Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit