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Community Sanitation Program
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June 27, 2017

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on June 13, 14, and 19, 2017 accompanied by Sergeant Shane Cassidy, EHSO, Captain William Buckley, EHSO, and Amy Medeiros, Community Sanitation Program. Violations noted during the inspection are listed below including 122 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Control Desk

No Violations Noted

NEW BUILDING

Lobby

No Violations Noted

<i>Water Fountain</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
Administration Wing	
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	Unable to Inspect – In Use
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop improperly stored
<i>Kitchenette</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
Visiting Area 105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained outside main door
<i>Visitor's Side</i>	No Violations Noted
Central Control 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Bathroom</i> 105 CMR 451.123	Maintenance: Handwash sink not draining properly
Attorney Visit Hallway	
<i>Janitor's Closet</i> 105 CMR 451.344* 105 CMR 451.353	Illumination in Habitable Areas: Light not functioning properly, 1 light out Interior Maintenance: Wet mop stored in bucket
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Visiting Control Room</i> 105 CMR 451.353 105 CMR 451.200	Interior Maintenance: Hole in ceiling Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Inmate Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty

Urinalyses Room
Unable to Inspect – Locked

Visiting Area – Inmate Side
No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station
No Violations Noted

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

Janitor's Closet
Unable to Inspect – Locked

Caseworker's Office
No Violations Noted

Pod A

Common Area
No Violations Noted

Storage Cage (Barber Shop)
No Violations Noted

Janitor's Closet
No Violations Noted

Storage Room
No Violations Noted

Lower Level Shower Area # 1-5
105 CMR 451.123* Maintenance: Ceiling paint damaged around light fixture in shower # 4
105 CMR 451.124* Water Supply: Insufficient water supply in quantity and pressure in shower unit # 3
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower unit # 2 and 4
105 CMR 451.123 Maintenance: Light out in shower # 5

Lower Cells
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-09
105 CMR 451.126 Hot Water: Hot water temperature recorded at 95°F in cell # 1-24
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 1-23
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-31

Upper Level Shower Area # 6-10
105 CMR 451.123* Maintenance: Shower # 9 out-of-order

Upper Cells

105 CMR 451.353

105 CMR 451.113

Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-23

Toilet and Handwashing Sink in Locked Cells: No hot and cold running water in locked cell # 2-27

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Storage Room (Small)

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Storage Room (Large)

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Lower Level Shower Area

105 CMR 451.123

Maintenance: Soap scum on mat outside shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

Lower Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-11

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-16

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1-25

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1-23

105 CMR 451.103

Mattresses: Mattress damaged in cell # 1-19

Upper Level Shower Area

105 CMR 451.123

Maintenance: Mold observed on wall outside shower # 10

105 CMR 451.123*

Maintenance: Ceiling paint damaged outside shower # 6

105 CMR 451.123

Maintenance: Ceiling paint damaged outside shower # 9 and 10

Upper Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-07 and 2-19

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Storage Room

No Violations Noted

Counselor/Interview Office

No Violations Noted

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 5

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

105 CMR 451.123 Maintenance: Light out in shower # 2

105 CMR 451.123 Maintenance: Shower # 3 continually running

Lower Cells

105 CMR 451.126 Hot Water: Hot water temperature recorded at 80⁰F in cell # 1-06, 1-18, and 1-29

Upper Level Shower Area # 6-10

105 CMR 451.123* Maintenance: Shower # 7 out-of-order

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 6 and 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8 and 10

Upper Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 2-25 and 2-26

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-21

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

Multi-Purpose Room

No Violations Noted

Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123

Maintenance: Shower # 3 out-of-order

105 CMR 451.123

Maintenance: Flies observed outside shower # 2 and 3

105 CMR 451.123

Maintenance: Walls dirty outside shower # 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5

Lower Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-17

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 1-07

Upper Level Shower Area

No Violations Noted

Upper Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-16

Pod F

Female Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Janitor's Closet

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, light not working

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Male Staff Bathroom

No Violations Noted

Administration Area

No Violations Noted

Medical Office

No Violations Noted

Block

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop not stored properly

Barber Shop

Unable to Inspect – In Use

Storage

No Violations Noted

Lower Showers

Unable to Inspect Shower # 6 – In Use

No Violations Noted

<i>Lower Cells</i>	No Violations Noted
<i>Assessment Office</i>	No Violations Noted
<i>Library/Multi-Purpose Room</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Upper Cells</i>	No Violations Noted
<i>Upper Showers # 1-10</i>	Unable to Inspect Shower # 1 and 2 – In Use
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 8
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3, 7, 8, and 9
<i>Common Area</i>	No Violations Noted
Dorm # 3 and 4 Landing	
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	Unable to Inspect - Locked
<i>Janitor's Closet</i>	No Violations Noted
<i>Storage/Med Pass</i>	No Violations Noted
<i>Medical Office</i>	
105 CMR 451.126	Hot Water: Hot water temperature recorded at 85 ⁰ F at handwash sink
<i>Classroom # 2</i>	No Violations Noted
Multi-Purpose Hallway	Unable to Inspect Area – Video Trial in Progress
<i>Storage Room # 1 and 2</i>	Unable to Inspect - Video Trial in Progress
<i>Classroom A and B</i>	Unable to Inspect - Video Trial in Progress
Dorm # 3	
<i>Sleeping Area</i>	No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 3 and 5

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 4 and 7

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 3, 5, 6, and 7

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 4

Sink Area

No Violations Noted

Shower Area

Unable to Inspect Shower # 1 – In Use
No Violations Noted

Janitor's Closet

No Violations Noted

Case Worker's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 1, 2, 3, 4, and 6

Toilet Area

105 CMR 451.123

Maintenance: Handwash sink not draining properly at handwash sink # 1 and 2

Sink Area

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 90°F at handwash sink # 3

105 CMR 451.123

Maintenance: Handwash sink not draining properly at handwash sink # 3

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom

Unable to Inspect – Locked

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Nurse's Station

Unable to Inspect – Locked

Block

Janitor's Closet

No Violations Noted

Barber Shop

No Violations Noted

Storage Room

No Violations Noted

Segregation Showers

No Violations Noted

Segregation Cells

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-30

Classroom Assessment

No Violations Noted

Library

No Violations Noted

Caseworker's Office

No Violations Noted

Upper Cells

No Violations Noted

Upper Showers

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # 3 and 9

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3, 5, and 9

105 CMR 451.123*

Maintenance: Drain flies observed in shower # 8 and 10

Dorm # 1 and 2 Landing*Shift Administrator's Office*

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

Unable to Inspect - Locked

Storage/Med Pass

Unable to Inspect – Locked

Medical Office

No Violations Noted

Classroom # 1

No Violations Noted

Dorm # 1*Sleeping Area*

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 5, and 7

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1, 2, 4, 6, and 8

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink # 6 and 8

Sink Area

105 CMR 451.126*

Water Supply: No hot water supplied to handwash sink # 3

Shower Area

105 CMR 451.123

Maintenance: Mold observed in corner of shower # 3

105 CMR 451.123*

Maintenance: Mold observed on caulking around shower controls in shower # 1

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Case Worker's Office

No Violations Noted

Barber Shop

105 CMR 451.353

Interior Maintenance: No cleaning solution present for hair clipping equipment

Dorm # 2

Barber Shop

No Violations Noted

Case Worker's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator out-of-order

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123*

Maintenance: Mold observed on caulking in shower # 7

105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 6

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 3

105 CMR 451.123

Maintenance: Floor dirty in shower # 6 and 8

Toilet Area

Unable to Inspect – In Use

Sink Area

Unable to Inspect – In Use

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Intake and Discharge

Deputy's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Janitor's Closet

No Violations Noted

Administrative Office

No Violations Noted

Holding Tank # 2

No Violations Noted

Shake Room # 1 & 2

No Violations Noted

Holding Cell # 1

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water continually running

Institutional Property

No Violations Noted

Desk Area

No Violations Noted

Sally Port

No Violations Noted

Old Shower Room # 1

No Violations Noted

Holding Cell # 1-6
105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 4

Break Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Inmate Property Room

No Violations Noted

Change Room # 1 and 2

No Violations Noted

A & B Hall Entrance

Janitor's Closet

No Violations Noted

Teacher's Office

No Violations Noted

Hall A

No Violations Noted

Hall B

No Violations Noted

Food Service Area

Staff Dining Room

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

FC 4-501.114(A)

Maintenance and Operation, Equipment: Chlorine sanitizer solution tested less than recommended concentration

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123

Maintenance: Handwash sink not draining properly

Supply Dock

Loading Dock

No Violations Noted

Surplus Storage Room

No Violations Noted

Storage Room

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage)

FC 3-304.12(A)*

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in cereal container

Culinary Arts Storage Cabinet

Unable to Inspect - Locked

Chemical Supply Closet

No Violations Noted

Daily Cleaning Cabinet

No Violations Noted

Kitchen Staff Break Room

No Violations Noted

Supply Room # 1

No Violations Noted

Inmate Bathroom

105 CMR 451.124

105 CMR 451.123

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
Maintenance: Door paint damaged

Staff Bathroom

105 CMR 451.123

Maintenance: Cold water handle leaking at handwash sink

Rack Spray Area

No Violations Noted

Main Kitchen Area

Cooler # 1

No Violations Noted

Warmer # 1 & 2

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 2

Serving Line

FC 4-901.11(A)

FC 2-402.11

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully
Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, hair nets not worn properly

Handwash Sink – Near Pots and Pans Sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink out-of-order

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around floor drain

<i>Pots and Pan Sink</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, wash basin leaking
Mechanical Warewash Area FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, grease trap access panel rusted
<i>Warewash Machine</i>	No Violations Noted
<i>Handwash Sink after Warewash Machine</i>	No Violations Noted
<i>Inmate Coffee Area</i> FC 4-903.11(A)(2)*	Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered
<i>Serving Line # 2</i>	No Violations Noted
<i>Warmer # 3 & 4</i> FC 4-502.11(C)	Maintenance and Operation, Temperature: Temperature measuring devices not calibrated properly on warmer # 3
<i>Refrigerator # 2</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator # 2 out-of-order
<i>McCall Proofer # 1</i>	No Violations Noted
<i>3 Warmers (under hoods)</i> FC 6-501.11 FC 3-304.12(A)	Maintenance and Operation; Repairing: Facility not in good repair, light out under hood Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in oats bin
<i>Prep Tables and Sinks</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking on prep sink # 8
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to both single bay prep sinks
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, trap leaking on single bay prep sink closets to hoods
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, uncovered floor drain under single bay prep sink
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, no cold water supplied to handwash sink
<i>Ice Machine # 4</i>	No Violations Noted
<i>Ice Machine # 2</i>	No Violations Noted

Handwash Sink (after ice machine # 2)

No Violations Noted

Kettle Area

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, fill station broken on kettle # 1-3

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, kettle hinges not functioning properly

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, uncovered floor drain

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, standing water observed on floor around kettle area

Walk-in Refrigerator # 2

No Violations Noted

Spice Cabinet

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

Walk-in Refrigerator # 1

No Violations Noted

Hood Area with Warmers

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, 2 lights not working under hoods

Walk-in Freezer

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 wall condenser fans out-of-order

Sallyport/Changing Area

No Violations Noted

Janitor's Closet

No Violations Noted

Officer's Area/Office

No Violations Noted

Culinary Arts Program Kitchen

Classroom

No Violations Noted

McCall Refrigerator

No Violations Noted

Proofers

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, proofer out-of-order

Walk-in Freezer

No Violations Noted

<i>Hood Area</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, 1 oven out-of-order
<i>Handwash Sink</i>	No Violations Noted
<i>3-Bay Sink</i>	No Violations Noted
<i>Prep Sink</i>	No Violations Noted
<i>Prep Tables</i>	No Violations Noted
<i>Walk-in Refrigerator</i>	No Violations Noted
Health Service Unit	
<i>ISO # 1 & 2</i>	Unable to Inspect ISO # 2 – No Longer in Use No Violations Noted
<i>Nurse's Pantry</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink continually running
<i>Janitor's Closet</i>	No Violations Noted
<i>Risk Cell # 1 & 2</i>	No Violations Noted
<i>Private Rooms # 1-4</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running at handwash sink in room # 4
<i>Ward A</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
<i>Handicap Shower Room</i>	No Violations Noted
<i>Nurse's Station and Bathroom</i>	No Violations Noted
<i>Cleaning Utility Room</i>	No Violations Noted
<i>Storage Room # 1</i>	No Violations Noted

<i>Storage Room # 2</i>	No Violations Noted
<i>Holding</i>	No Violations Noted
<i>Ward B</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.344* 105 CMR 451.130	Illumination in Habitable Areas: Light not functioning properly, light out Plumbing: Plumbing not maintained in good repair, brown water observed coming out of slop sink
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Treatment Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Treatment Room # 2</i>	No Violations Noted
<i>Medical Waste Storage</i>	No Violations Noted
<i>Treatment Room # 3</i>	No Violations Noted
<i>Coordinator's Office</i>	No Violations Noted
<i>Lab</i>	No Violations Noted
<i>Dental Room</i>	Unable to Inspect – In Use
<i>Infectious Disease Office</i> 105 CMR 480.500(B)(2)	Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, incomplete record keeping log
<i>Psychiatry Office</i>	No Violations Noted
<i>Exam Room # 2</i>	No Violations Noted
<i>Exam Room # 1</i>	No Violations Noted

HSU Administration Hallway

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Medical Records

No Violations Noted

Health Service Administrator's Office

No Violations Noted

Classifications Building

Main Level

Lobby

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Female Bathroom

105 CMR 451.123*

Maintenance: Toilet # 2 out-of-order

105 CMR 451.123*

Maintenance: Window broken

Male Bathroom

105 CMR 451.130*

Plumbing: No backflow preventer on sink

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

Control Area

105 CMR 451.350*

Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350*

Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.350*

Structural Maintenance: Several window panes broken

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

105 CMR 451.141

Screens: Screen damaged

Roll Call Room

No Violations Noted

Old Administration Wing

First Floor

Offices

No Violations Noted

Storage Closet

No Violations Noted

Female Bathroom

Unable to Inspect – In Use

Tool Crib Area

No Violations Noted

Tool Crib Bathroom

105 CMR 451.123*

Maintenance: Sink rusted

105 CMR 451.353*

Interior Maintenance: Light shield missing

Mail Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Canteen Area

No Violations Noted

Second Floor

Male Bathroom # 2

105 CMR 451.123*

Maintenance: Ceiling tiles water damaged

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 92°F at handwash sink # 1

New Male Locker Room

105 CMR 451.353

Interior Maintenance: Window sills and floor dirty

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Window broken

105 CMR 451.123*

Maintenance: Water stained ceiling tiles

105 CMR 451.123

Maintenance: Screen missing

Male Shower Room

No Violations Noted

Old Infirmary

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Offices

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Wall damaged around window

Male Bathroom # 1

105 CMR 451.123*

Maintenance: Window broken

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

105 CMR 451.123*

Maintenance: Wall paint damaged

Old Shower Room

No Violations Noted

Staff Break Room

105 CMR 451.353

Interior Maintenance: Wall paint damaged

105 CMR 451.360

Protective Measures: Bird observed in break room

Offices

No Violations Noted

Third Floor

105 CMR 451.350
105 CMR 451.141

Structural Maintenance: Several window panes broken throughout area
Screens: Screens damaged throughout area

Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Wall paint damaged near soap dispenser # 3
Maintenance: Floor paint damaged
Maintenance: Light out in shower # 1 and 2

Female Locker Room

105 CMR 451.350
105 CMR 451.123

Structural Maintenance: Window pane broken
Maintenance: Water stained ceiling tiles outside right side shower

Officer's Weight Room

105 CMR 451.350*

Structural Maintenance: Window panes broken

Lower Report*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

Training Center**First Floor***Barber Area*

No Violations Noted

Library

No Violations Noted

Meeting Room

No Violations Noted

Offices and Classroom

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Window broken

Storage Room

105 CMR 451.130*

Plumbing: No backflow preventer on slop sink

Chapel

No Violations Noted

Second Floor*Main Laundry*

105 CMR 451.350*

Structural Maintenance: Window broken

Inmate Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

Officer's Bathroom

105 CMR 451.123*

Maintenance: Wall paint peeling on brick wall

105 CMR 451.123*

Maintenance: Window cracked

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Laundry Storage

No Violations Noted

Main Level

Old Wing Day Room

No Violations Noted

Side Entry Stairs

No Violations Noted

HUMV Dorm Room

No Violations Noted

Dorm Bathroom

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1 and 2

105 CMR 451.123

Maintenance: Wall paint damaged outside handicap shower

First Tier

Control

No Violations Noted

Janitor's Closet

No Violations Noted

A & B Side

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # A16 and A17

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # A2, A15, and B12

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # A8 and B8

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # A12

105 CMR 451.353

Interior Maintenance: Ceiling damaged in cell # B9

Bathroom and Shower Area

105 CMR 451.123*

Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11

105 CMR 451.123*

Maintenance: Ceiling paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 3, 5, and 7

105 CMR 451.123

Maintenance: Drain flies observed in shower # 2 and 4

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure in shower unit # 11

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

C & D Side (Administrative Segregation and Segregation Unit)

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # C14 and C20

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # C13, C16, C19, D7, D13, and D16

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # C5, C10, and C18

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # C9, C10, and D12

Shower Room # D23

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

Maintenance: Ceiling paint damaged

Maintenance: Mold observed on wall near shower head

Maintenance: Floor drain dirty

Second Tier

105 CMR 451.353*

105 CMR 451.350

Interior Maintenance: Multiple cell windows painted

Structural Maintenance: Window pane broken in stairway

Nurse's Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water foot pedal broken at handwash sink

Control

No Violations Noted

E & F Side

105 CMR 451.320*

105 CMR 451.353

105 CMR 451.353

105 CMR 451.103

Cell Size: Inadequate floor space in all cells

Interior Maintenance: Floor paint damaged in cell # E6, E7, F5, F6, F14, and F16

Interior Maintenance: Ceiling paint damaged in cell # E10, E11, E16, and F18

Mattresses: Mattress damaged in cell # F4

Bathroom and Shower Area

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.124

105 CMR 451.123

Maintenance: Wall tile grout dirty in shower # 4

Maintenance: Wall tiles dirty in shower # 1, 2, 4, 7, 8, 10, and 11

Maintenance: Wall tile grout missing in shower # 10

Maintenance: Floor drain not draining properly in shower # 3

Water Supply: Insufficient cold water supply in quantity and pressure at slop sink

Maintenance: Mold observed on wall around handwash sink

Janitorial Cage

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

G & H Side

105 CMR 451.320*

105 CMR 451.353

105 CMR 451.353

105 CMR 451.353

Cell Size: Inadequate floor space in all cells

Interior Maintenance: Floor paint damaged in cell # G12, G19, G20, H4, and H13

Interior Maintenance: Wall paint damaged in cell # G22 and H24

Interior Maintenance: Ceiling paint damaged in cell # H3, H4, H19, and H25

Gym

105 CMR 451.350*

Structural Maintenance: Windows not weathertight and structurally sound

Gym Office

No Violations Noted

Staff Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Stairway to Third Tier

No Violations Noted

Third Tier

105 CMR 451.353*

Interior Maintenance: Multiple cell windows painted

Day Room

No Violations Noted

Control

No Violations Noted

Offices

No Violations Noted

I & J Side

105 CMR 451.320*
105 CMR 451.126*
105 CMR 451.130

Cell Size: Inadequate floor space in all cells
Hot Water: Hot water temperature recorded at 80°F in cell # J5
Plumbing: Plumbing not maintained in good repair, toilet continually flushing in cell # J10
Mattresses: Mattress damaged in cell # J8 and I21
Interior Maintenance: Floor paint damaged in cell # I5, I11, I20, J5, J14, and J18
Interior Maintenance: Wall paint damaged in cell # J24

Bathroom and Shower Area

105 CMR 451.130*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
Maintenance: Wall tiles dirty in shower # 2 and 10
Maintenance: Drain flies observed in shower # 3 and 10
Maintenance: Urinal out-of-order
Plumbing: Plumbing not maintained in good repair, hot water continually running at handwash sink

Janitor's Closet

No Violations Noted

K & L Side

105 CMR 451.320*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.130

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Wall paint damaged in cell # L24
Interior Maintenance: Floor paint damaged in cell # K2, L16, and L19
Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # L15
Plumbing: Plumbing not maintained in good repair, toilet not flushing properly in cell # L15
Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # K11
Mattresses: Mattress damaged in cell # K3

105 CMR 451.130

105 CMR 451.113
105 CMR 451.103

CWP Building

Unable to Inspect – Building Closed and Being Renovated

Work Release Building

House # 1

First Floor

Hallway

No Violations Noted

Infirmmary

No Violations Noted

Control

No Violations Noted

Office

No Violations Noted

Bathroom

No Violations Noted

Bedrooms

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in room # 3

Food Service Area

Dining Room

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

Kitchen

FC 4-101.16*

FC 3-501.16(B)

Materials for Construction and Repair; Multiuse: Sponges used in kitchen
Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 48°F

Second Floor

Stairway

105 CMR 451.353

Interior Maintenance: Light shield missing

Hallway

No Violations Noted

Bedrooms

No Violations Noted

Bathroom

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Wall damaged near shower head in shower # 1
Maintenance: Floor dirty in shower # 1 and 2
Maintenance: Soap scum on shower curtain in shower # 2 and 3
Maintenance: Screen missing

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.353

Interior Maintenance: Excessive lint buildup in dryer

Boiler Room

Unable to Inspect – Locked

Chemical Storage Room

No Violations Noted

Day Room Between Houses

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

105 CMR 451.353

Interior Maintenance: Small hole in floor near vending machine

House # 2

First Floor

Hallway

No Violations Noted

Night Shift Office

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged near light fixture

Officer's Bathroom

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, no means for ventilation

Bedrooms

105 CMR 451.141

Screens: Screen missing in room # 1

105 CMR 451.346

Safe Wiring: Inappropriate use of temporary wiring, cord to standing fan extended through doorway

Administration Office

No Violations Noted

Second Floor

Hallway

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Mold observed on caulking around sink # 2

105 CMR 451.123*

Maintenance: Counter top cracked near sink # 2

105 CMR 451.123

Maintenance: Curtain dirty on toilet stall # 2

105 CMR 451.123

Maintenance: Screen missing

Bedrooms

105 CMR 451.141

Screens: Screen missing in room # 3

Third Floor

Bedrooms

No Violations Noted

Basement

Day Room

105 CMR 451.353*

Interior Maintenance: Padding damaged on exercise equipment

Property

Unable to Inspect – Locked

Bathroom

105 CMR 451.123

Maintenance: Hole in wall above wooden heater covering

105 CMR 451.123

Maintenance: Wall covering damaged in toilet stall # 1

105 CMR 451.123

Maintenance: Ceiling damaged near toilet stall # 2

105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 3

Storage Room

No Violations Noted

WAREHOUSE

No Violations Noted

Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Old Walk-in Freezer

No Violations Noted

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 907 at the time of inspection.
2. The Department recommended the use of anti-slip and anti-fatigue floor mats within the kitchen.
3. During the inspection of Pod A, the Department observed an inmate to be without hot or cold running water within his cell. As an interim measure the Unit Officer's immediately moved the inmate to another cell with access to hot and cold running water.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

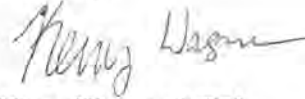
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Shawn Jenkins, Special Sheriff
Osvaldo Vidal, Superintendent of Operations
Carole Cafferty, Superintendent of Administration and Programs Services
Sergeant Shane Cassidy, EHSO
Captain William Buckley, EHSO
Richard Berube, Director, Billerica Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit