



The Commonwealth of Massachusetts
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Community Sanitation Program
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June 21, 2016

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Middlesex County Jail and House of Corrections on June 7, 8, and 10, 2016 accompanied by Sergeant Shane Cassidy, EHSO and Captain William Buckley, EHSO. Violations noted during the inspection are listed below including 126 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

No Access – Under Construction

NEW BUILDING

Lobby

Water Fountain

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Mop stored in slop sink

Administration Wing*Female Bathroom*

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Mop stored in slop sink

Kitchenette

No Violations Noted

Visiting Area*Visitor's Side*

No Violations Noted

Central Control

No Violations Noted

Bathroom

No Violations Noted

Attorney Visit Hallway*Janitor's Closet*

105 CMR 451.353*

Interior Maintenance: Mop in bucket

105 CMR 451.353*

Interior Maintenance: Standing water in bucket

Male Bathroom

Unable to Inspect – In Use

Female Bathroom

No Violations Noted

Visiting Control Room

FC 4-602.12(B)*

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

FC 4-204.112(A)

Design and Construction, Functionality: No functioning thermometer in refrigerator

Inmate Bathroom

No Violations Noted

Urinalyses Room

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B*Nurse's Station*

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Caseworker's Office

No Violations Noted

Pod A

Common Area

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Maintenance: Floor dirty outside shower # 5

105 CMR 451.123

Maintenance: Ceiling paint damaged outside shower # 3

105 CMR 451.123

Maintenance: Ceiling vent outside of showers dusty

Lower Cells

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 1-12 and 1-24

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-32

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 1-12

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1-13, 1-16, and 1-23

Upper Level Shower Area

105 CMR 451.123*

Maintenance: Ceiling vents outside showers dusty

105 CMR 451.123

Maintenance: Walls dirty outside shower # 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Ceiling paint damaged outside shower # 3

105 CMR 451.123

Maintenance: Light out in shower # 2

Upper Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2-17 and 2-21

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Storage Room (Small)

105 CMR 451.353

Interior Maintenance: Wet mop head stored in bucket

Storage Room (Large)

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Floor dirty outside shower # 1 and 4

105 CMR 451.123

Maintenance: Ceiling paint damaged outside shower # 3

Lower Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-11

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-03

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not draining properly in cell # 1-03

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1-03 and 1-31

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1-25

Upper Level Shower Area

105 CMR 451.123

Maintenance: Caulking damaged around handwash sink

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123

Maintenance: Ceiling paint damaged outside shower # 1

105 CMR 451.123

Maintenance: Ceiling vents outside showers dusty

Upper Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-20 and 2-23

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-05, 2-14, and 2-29

Entrance Hallway for Pod C & D

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.123*	Maintenance: Urinal dirty
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink
105 CMR 451.353	Interior Maintenance: Partition underneath countertop deteriorating
105 CMR 451.353	Interior Maintenance: Floor paint damaged near handwash sink

Janitor's Closet

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing from slop sink
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Storage Room

No Violations Noted

Counselor/Interview Office

No Violations Noted

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*	Maintenance: Soap scum on shower walls in shower # 1
105 CMR 451.123	Maintenance: Soap scum on shower walls in shower # 2 and 4
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 4
105 CMR 451.123*	Maintenance: Floor dirty outside shower # 5
105 CMR 451.123	Maintenance: Debris on floor in shower # 5
105 CMR 451.123	Maintenance: Ceiling paint damaged outside shower # 1, 2, and 3
105 CMR 451.123	Maintenance: Ceiling damaged around ceiling vent outside shower # 5
105 CMR 451.123	Maintenance: Ceiling leaking around ceiling vent outside shower # 5
105 CMR 451.123	Maintenance: Ceiling vent rusted outside shower # 5

Lower Cells

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-06
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-06

Upper Level Shower Area

105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 3, 4, and 5
105 CMR 451.123*	Maintenance: Light out in shower # 2
105 CMR 451.123	Maintenance: Flies observed outside shower # 4 and 5
105 CMR 451.123	Maintenance: Ceiling vents dusty outside shower # 2, 3, and 4

Upper Cells

105 CMR 451.353*	Interior Maintenance: Toilet paper on ceiling in cell # 2-10
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-23 and 2-25
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 2-29
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-29

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.353

Interior Maintenance: Floor paint damaged

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

Multi-Purpose Room

No Violations Noted

Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 1, 3, 4, and 5

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 1 and 3

105 CMR 451.123

Maintenance: Light out in shower # 2

105 CMR 451.123*

Maintenance: Floor dirty outside shower # 1

Lower Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-02, 1-11, 1-14, and 1-21

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-10 and 1-15

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water continually running in cell # 1-08

105 CMR 451.113

Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 1-10 and 1-24

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in cell # 1-25

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not draining properly in cell # 1-15

105 CMR 451.353

Interior Maintenance: Black substance observed on exterior of cell door in cell # 1-23

Upper Level Shower Area

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3 and 4

105 CMR 451.123

Maintenance: Handwash sink dirty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

105 CMR 451.123

Maintenance: Floor paint damaged outside shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Ceiling vent dusty outside shower # 2, 3, and 4

Upper Cells

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-11 and 2-26
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 2-05, 2-24, and 2-27
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No hot running water in locked cell # 2-06
105 CMR 451.113	Toilet and Handwashing Sink in Locked Cells: No cold running water in locked cell # 2-05 and 2-28
105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink in cell # 2-04 and 2-10
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-03
105 CMR 451.103	Mattresses: Mattress damaged in cell # 2-11

Pod F

Female Staff Bathroom

Unable to Inspect – Locked

Janitor's Closet

105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, light not working
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Male Staff Bathroom

No Violations Noted

Administration Area

No Violations Noted

Medical Office

No Violations Noted

Block

Janitor's Closet

105 CMR 451.353	Interior Maintenance: Debris in slop sink
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Barber Shop

No Violations Noted

Storage

No Violations Noted

Lower Showers

105 CMR 451.123	Maintenance: Mold observed on caulking throughout shower # 6
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Lower Cells

No Violations Noted

Assessment Office

No Violations Noted

Library/Multi-Purpose Room

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Upper Cells

No Violations Noted

Upper Showers

105 CMR 451.123

Maintenance: Drain flies observed in shower # 1 and 10

105 CMR 451.123

Maintenance: Dead flies observed on ceiling in shower # 7

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 10

Common Area

No Violations Noted

Dorm # 3 and 4 Landing

Male Bathroom

No Violations Noted

Female Bathroom

Unable to Inspect - Locked

Janitor's Closet

No Violations Noted

Storage/Med Pass

No Violations Noted

Multi-Purpose Hallway

Storage Room # 1 and 2

No Violations Noted

Classroom A and B

No Violations Noted

Dorm # 3

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 5

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3 and 6

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7

Sink Area

No Violations Noted

Shower Area

105 CMR 451.123
105 CMR 451.123

Maintenance: Debris on floor in shower # 5
Maintenance: Drain flies observed in shower # 3

Janitor's Closet

No Violations Noted

Case Worker's Office

No Violations Noted

Barber Shop

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Area underneath counter top damaged
Interior Maintenance: Wall paint damaged around sink

Dorm # 4

Medical Office

No Violations Noted

Classroom # 2

No Violations Noted

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2 and 4

Toilet Area

105 CMR 451.130*
105 CMR 451.124

Plumbing: Plumbing not maintained in good repair, toilet stall # 1 out-of-order
Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 4, 6, and 7

Sink Area

105 CMR 451.126

Water Supply: No hot water supplied to handwash sink # 2

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom

Unable to Inspect - Locked

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Nurse's Station

No Violations Noted

Block

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Barber Shop

No Violations Noted

Segregation Showers

105 CMR 451.123*

Maintenance: Debris on floor in shower # 3

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 3 and 4

Segregation Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-09

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 1-30

105 CMR 451.353

Interior Maintenance: Floor dirty in cell # 1-06 and 1-07

Classroom Assessment

No Violations Noted

Library

No Violations Noted

Caseworker's Office

FC 4-602.12(B)*

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Upper Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2-05, 2-10, 2-15, and 2-17

Upper Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123

Maintenance: Black substance observed on wall in shower # 4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, 8, 9, and 10

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # 1

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 2

105 CMR 451.123

Maintenance: Flies observed on ceiling in shower # 9 and 10

Dorm # 1 and 2 Landing

Administration Office

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

Unable to Inspect - Locked

Dorm # 1

Storage/Med Pass

No Violations Noted

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3, 5, and 7

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 6

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink # 6

Sink Area

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at water bubbler # 1 and 2

Shower Area

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 1, 2, 3, and 5

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 1, 3, 6, and 7

105 CMR 451.123

Maintenance: Debris on floor in shower # 1

105 CMR 451.123

Maintenance: Flies observed on ceiling in shower # 2, 3, 5, and 6

Janitor's Closet

No Violations Noted

Case Worker's Office

Unable to Inspect – In Use

Barber Shop

No Violations Noted

Dorm # 2

Medical Office

No Violations Noted

Classroom # 1

No Violations Noted

Barber Shop

105 CMR 451.126

105 CMR 451.353

105 CMR 451.353

Water Supply: No cold water supplied to handwash sink

Interior Maintenance: Area underneath countertop damaged

Interior Maintenance: Black substance observed on floor around sink

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123

105 CMR 451.123

Maintenance: Mold observed on caulking in shower # 7 and 8

Maintenance: Soap scum observed on walls in shower # 7 and 8

Toilet Area

105 CMR 451.130*

105 CMR 451.126*

105 CMR 451.124*

Plumbing: Plumbing not maintained in good repair, toilet # 3 and 8 out-of-order

Water Supply: No hot water supplied to handwash sink # 1

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 1

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 4 and 6

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 4

Sink Area

No Violations Noted

Common Area

No Violations Noted

Sleeping Area

105 CMR 451.103

Mattresses: Mattress damaged in bunk # 3

Intake and Discharge

Janitor's Closet

No Violations Noted

Administrative Office

No Violations Noted

Holding Tank # 2

No Violations Noted

Shake Room # 1 & 2

No Violations Noted

Holding Cell # 1 & 2

No Violations Noted

Institutional Property

No Violations Noted

Desk Area

No Violations Noted

<i>Sally Port</i>	No Violations Noted
<i>Old Shower Room # 1</i>	No Violations Noted
<i>Holding Cell # 1-6</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Inmate Property Room</i> 105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling
<i>Change Room # 1 and 2</i>	No Violations Noted
<u>A & B Hall Entrance</u>	
<i>Janitor's Closet</i>	Unable to Inspect - Locked
Hall A	No Violations Noted
<i>Teacher's Office</i>	Unable to Inspect - Locked
Hall B	No Violations Noted
<u>Food Service Area</u>	
<i>Staff Dining Room</i>	No Violations Noted
<i>Male Bathroom</i> FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink not draining properly
<i>Female Bathroom</i>	No Violations Noted
Supply Dock	
<i>Loading Dock</i>	No Violations Noted

Surplus Storage Room

No Violations Noted

Storage Room

No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage)

No Violations Noted

Culinary Arts Storage Cabinet

No Violations Noted

Chemical Supply Closet

No Violations Noted

Daily Cleaning Cabinet

No Violations Noted

Kitchen Staff Break Room

No Violations Noted

Inmate Bathroom

105 CMR 451.124

105 CMR 451.126

FC 6-501.12(A)

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

Water Supply: No cold water supplied to handwash sink

Maintenance and Operation; Cleaning: Facility not cleaned properly, debris on floor

Staff Bathroom

No Violations Noted

Rack Spray Area

No Violations Noted

Main Kitchen Area

Cooler # 1

No Violations Noted

Warmer # 1 and 2

No Violations Noted

Old Serving Line

No Violations Noted

Handwash Sink – Near Pots and Pans Sink

No Violations Noted

Pots and Pan 2-Bay Sink

No Violations Noted

Mechanical Warewash Area

FC 6-501.111(B)*

FC 6-501.11*

Maintenance and Operations; Pest Control: Flies observed around warewash area

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged around tables

<i>Warewash Machine</i> FC 4-501.112(A)(2)	Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine
FC 6-501.111(B)*	Maintenance and Operations; Pest Control: Dead flies observed on ceiling
<i>Food Digester</i> FC 6-201.11*	Design, Construction and Installation: Floor not easily cleanable, floor tiles damaged around food digester
<i>Handwash Sink after Warewash Machine</i>	No Violations Noted
<i>Inmate Coffee Area</i> FC 3-302.12	Preventing Food and Ingredient Contamination: Unlabeled food containers, sugar container not properly labeled
FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, disposable silverware left uncovered
<i>Serving Line # 2</i>	No Violations Noted
<i>Warmer # 3 and 4</i>	No Violations Noted
<i>Refrigerator # 2</i>	No Violations Noted
<i>McCall Proofer # 1</i>	No Violations Noted
<i>3 Warmers (under hoods)</i>	No Violations Noted
<i>Ice Machine # 4</i>	No Violations Noted
<i>Prep Tables</i> FC 4-903.11(B)(1)	Protection of Clean Items, Storing: Pots not stored in the inverted/self-draining position
<i>Pots and Pans 3-Bay Sink</i>	No Violations Noted
<i>Ice Machine # 3</i>	No Violations Noted
<i>Handwash Sink (after ice machine # 3)</i>	No Violations Noted
<i>Kettle Area</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, kettle # 2 leaking
<i>Walk-in Refrigerator # 2</i>	No Violations Noted

Spice Cabinet

FC 3-302.12

Preventing Food and Ingredient Contamination: Unlabeled food containers

Walk-in Refrigerator # 1

No Violations Noted

Hood Area with Warmers

No Violations Noted

Walk-in Freezer

No Violations Noted

Ice Machine # 2

No Violations Noted

Sallyport/Changing Area

No Violations Noted

Janitor's Closet

No Violations Noted

Officer's Area/Office

No Violations Noted

Culinary Arts Program Kitchen

Classroom

No Violations Noted

McCall Refrigerator

No Violations Noted

Proofers

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1

Walk-in Freezer

No Violations Noted

Hood Area

No Violations Noted

Handwash Sink

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, brown colored water observed at handwash sink

3-Bay Sink

No Violations Noted

Prep Sink

No Violations Noted

Prep Tables

No Violations Noted

Walk-in Refrigerator
FC 3-304.12(A)

Preventing Contamination from Utensils: Ice scoop not stored properly, ice scoop stored in bucket

Health Service Unit

ISO # 1 & 2

No Violations Noted

Nurse's Pantry

No Violations Noted

Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

Risk Cell # 1 & 2

No Violations Noted

Private Rooms # 1-4

No Violations Noted

Ward A

No Violations Noted

Storage Room

No Violations Noted

Handicap Shower Room
105 CMR 451.123*

Maintenance: Soap scum on walls in shower

Nurse's Station and Bathroom

No Violations Noted

Cleaning Utility Room

No Violations Noted

Storage Room # 1

No Violations Noted

Storage Room # 2

No Violations Noted

Holding

No Violations Noted

Ward B

Unable to Inspect – In Use

Treatment Room # 1

No Violations Noted

Inmate Bathroom
105 CMR 451.123

Maintenance: Debris on floor

Treatment Room # 2

No Violations Noted

Medical Waste Storage

No Violations Noted

Physical Therapy (Treatment Room # 4)

No Violations Noted

Dental Room

No Violations Noted

Pharmacy

No Violations Noted

Janitor's Closet

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Lab

No Violations Noted

Infectious Disease Office

No Violations Noted

Psychiatry Office

No Violations Noted

Treatment Room # 3

No Violations Noted

Coordinator's Office

No Violations Noted

Exam Room # 1

No Violations Noted

Exam Room # 2

No Violations Noted

Health Service Administrator's Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Classifications Building

Main Level

105 CMR 451.350*

Structural Maintenance: Wall tiles damaged near entrance

Lobby

No Violations Noted

Janitor's Closet

Unable to Inspect - Locked

Female Bathroom

105 CMR 451.123* Maintenance: Toilet # 2 out-of-order
105 CMR 451.123* Maintenance: Window broken

Male Bathroom

105 CMR 451.130* Plumbing: No backflow preventer on sink
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing in slop sink
105 CMR 451.123* Maintenance: Urinal # 1 and 2 dirty

Control Area

105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound
105 CMR 451.350* Structural Maintenance: Window sills and wall near windows damaged
105 CMR 451.350* Structural Maintenance: Several window panes broken
105 CMR 451.353* Interior Maintenance: Ceiling tiles missing
105 CMR 451.141* Screens: Screens damaged

Roll Call Room

No Violations Noted

Old Administration Wing

First Floor

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing in hallway

Tool Crib Area

No Violations Noted

Tool Crib Bathroom

105 CMR 451.123* Maintenance: Sink rusted
105 CMR 451.353 Interior Maintenance: Light shield missing

Mail Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Canteen Area

No Violations Noted

Female Bathroom

105 CMR 451.123* Maintenance: Windows not weathertight

Second Floor

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

Male Bathroom

105 CMR 451.123 Maintenance: Ceiling tile missing
105 CMR 451.123 Maintenance: Ceiling tiles water damaged

New Male Locker Room

105 CMR 451.350 Structural Maintenance: Window pane missing

Male Locker Room Bathroom

105 CMR 451.350 Structural Maintenance: Window broken

Male Shower Room

105 CMR 480.300(A) Packaging, Labeling, and Shipping: Packaging, Labeling, and Shipping: Biohazard bag used for non-medical waste

Old Infirmary

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.123

Maintenance: Window broken

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

105 CMR 451.123

Maintenance: Debris on floor

Third Floor

Male Locker Room

No Violations Noted

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Window broken

105 CMR 451.123

Maintenance: Walls dirty in shower # 1 and 2

Female Locker Room

Unable to Inspect - Locked

Officer's Weight Room

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.350*

Structural Maintenance: Window damaged

105 CMR 451.353*

Interior Maintenance: Exercise machine padding damaged on multiple machines

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained near female locker room entrance

Lower Report

A & B Side Cells

Unable to Inspect – No longer in use due to lack of natural lighting

Training Center

First Floor

Barber Area

No Violations Noted

Library

No Violations Noted

Staff Meeting Room

No Violations Noted

Offices and Classroom

No Violations Noted

Bathroom and Storage Room

105 CMR 451.123*

Maintenance: Window broken

Chapel

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Second Floor

Main Laundry

105 CMR 451.350 Structural Maintenance: Window broken

Inmate Bathroom

105 CMR 451.350* Structural Maintenance: Window broken

Officer's Bathroom

105 CMR 451.123* Maintenance: Wall paint peeling

105 CMR 451.123* Maintenance: Window cracked

Laundry Storage

No Violations Noted

Main Level

Old Wing Day Room

No Violations Noted

Side Entry Stairs

No Violations Noted

HUMV Dorm Room

105 CMR 451.350 Structural Maintenance: Exterior cement stairs damaged

105 CMR 451.103 Mattresses: Mattress damaged in bunk # 11

Dorm Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, lower showerhead does not work in handicap shower

105 CMR 451.130 Hot Water: Shower water temperature recorded at 120°F

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1 and 2

First Tier

Control

No Violations Noted

A & B Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A8, A16, and B15

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # A12 and B1

Bathroom and Shower Area

105 CMR 451.123* Maintenance: Mold observed on caulking around slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

105 CMR 451.123* Maintenance: Wall tiles damaged in shower # 3 and 4

105 CMR 451.123 Maintenance: Tile grout dirty in shower # 3 and 6

105 CMR 451.123* Maintenance: Ceiling paint damaged in shower # 1, 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling paint damaged outside shower # 1, 9, and 10

105 CMR 451.123 Maintenance: Mold observed on ceiling outside shower # 1

105 CMR 451.123 Maintenance: Shower curtain missing on shower # 7, 8, 9, 10, and 11

C & D Side (Administrative Segregation and Segregation Unit)

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Ceiling damaged in cell # C14, C20, and D2
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # C4, C18, C20, C23, D2, and D24
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # C5, C9, D2, D3, D5, D8, D10, and D19
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # D1

Shower Room # D23

105 CMR 451.123*	Maintenance: Wall paint damaged
105 CMR 451.123*	Maintenance: Ceiling paint damaged
105 CMR 451.123*	Maintenance: Shower threshold damaged
105 CMR 451.123	Maintenance: Debris on floor throughout shower room

Second Tier

Control

No Violations Noted

E & F Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent at end of hallway blocked
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # E2 and E12
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # E19
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # E9
105 CMR 451.103	Mattresses: Mattress damaged in cell # E16
105 CMR 451.353	Interior Maintenance: GFI not properly secured to wall near cell # E13

Bathroom and Shower Area

105 CMR 451.123	Maintenance: Mold observed on wall tile grout in shower # 2, 3, 4, 6, 9, 11, and 12
105 CMR 451.123	Maintenance: Walls dirty in shower # 8 and 11
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower continually running in shower # 5 and 8
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, no drain cover in shower # 3

Janitorial Cage

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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G & H Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # G3, G8, and G10
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # H1 and H5
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # H2, H8, and H15
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # H11, H24, G14, and G19
105 CMR 451.123	Maintenance: Sink dirty in cell # H25

Gym

105 CMR 451.350*	Structural Maintenance: Windows not weathertight and structurally sound
105 CMR 451.353*	Interior Maintenance: Ceiling left unfinished

Gym Office

105 CMR 451.350*	Structural Maintenance: Floor tiles missing
105 CMR 451.141*	Screens: Screen missing

Staff Bathroom

105 CMR 451.123	Maintenance: Unfinished floor
105 CMR 451.141	Screens: Screen missing
105 CMR 451.123	Maintenance: Wall paint damaged
105 CMR 451.123	Maintenance: Handwash sink dirty

Stairway to Third Tier

105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling
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Third Tier

Day Room

No Violations Noted

Control

No Violations Noted

Offices

Unable to Inspect - Locked

I & J Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Standing fan in middle of hallway dusty
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # I20 and J26

Bathroom and Shower Area

105 CMR 451.123*	Maintenance: Caulking damaged around sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in shower # 4 and 6
105 CMR 451.123	Maintenance: Soap scum observed on walls in shower # 1, 6, 7, 10, and 11
105 CMR 451.123	Maintenance: Mold observed on wall tile grout in shower # 3 and 10
105 CMR 451.123	Maintenance: Dead flies observed on wall in shower # 7
105 CMR 451.123*	Maintenance: Toilet push button damaged
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, urinal constantly running

Janitor's Closet

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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K & L Side

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353*	Interior Maintenance: Multiple cell windows painted
105 CMR 451.353	Interior Maintenance: Trash observed in window in cell # 22
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # K19
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # K16, K19, and K21
105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent at end of hallway blocked

CWP Building

Did Not Inspect – Building Closed and Being Renovated

Work Release Building

FC 5-501.113(A)*

Refuse, Recyclables, and Returnables: Trash receptacles not kept covered

House # 1**First Floor***Hallway*

No Violations Noted

Infirmery

105 CMR 451.141

Screens: Screen missing

Control

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up in freezer

105 CMR 451.353

Interior Maintenance: Floor tiles damaged behind officer's desk

Office

FC 3-501.16(B)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 50°F

Bathroom

105 CMR 451.123*

Maintenance: Ceiling tiles water damaged

105 CMR 451.123*

Maintenance: Wall vent dusty

105 CMR 451.123*

Maintenance: Floor tiles missing in shower stall

105 CMR 451.123

Maintenance: Wall tiles missing in shower stall

105 CMR 451.123

Maintenance: Soap scum observed on shower curtain

105 CMR 451.123

Maintenance: Baseboard and wall damaged in toilet stall

105 CMR 451.123*

Maintenance: Mold observed on tile grout in shower

105 CMR 451.123

Maintenance: Wall paneling not secured to wall near window

Bedrooms

105 CMR 451.353

Interior Maintenance: Wall paint damaged in room # 3

Food Service Area*Dining Room*

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight, outer door tied open

FC 3-302.12

Preventing Food and Ingredient Contamination: Unlabeled food containers, unlabeled sugar container

FC 3-305.11(A)(3)

Preventing Contamination from Premises: Food stored in an inappropriate location, salt bucket stored less than 6 inches from the floor

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop left in salt bucket

Kitchen

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty behind 3-bay sink

FC 6-301.12

Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink, no paper towels at handwash sink

FC 4-101.16

Materials for Construction and Repair; Multiuse: Sponges used in kitchen

FC 4-601.11(C)

Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, can opener dirty making it difficult to use

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

No Violations Noted

Bathroom

No Violations Noted

Shower

No Violations Noted

Stairway to Basement

No Violations Noted

Basement

Laundry Room

No Violations Noted

Boiler Room

No Violations Noted

Chemical Storage Room

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Day Room Between Houses

No Violations Noted

House # 2

First Floor

Hallway

No Violations Noted

Officer's Bathroom

105 CMR 451.123*

Maintenance: Window boarded up

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, no means for ventilation

Bedrooms

No Violations Noted

Administration Office

No Violations Noted

Second Floor

Hallway

No Violations Noted

Bathroom

105 CMR 451.123*

Maintenance: Mold observed on caulking around sink # 2

105 CMR 451.123

Maintenance: Mold observed on caulking around sink # 1

105 CMR 451.123

Maintenance: Toilet missing toilet seat in stall # 2

Bedrooms

No Violations Noted

Third Floor

Bedrooms

105 CMR 451.353*

Interior Maintenance: Light shield damaged in room # 8

Basement

Day Room

No Violations Noted

Property

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # L1, L2, R1, and R2

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # L1, L2, and R1

105 CMR 451.123

Maintenance: Soap scum observed on shower curtain in shower # L1, L2, and R1

105 CMR 451.123

Maintenance: Mold observed on wall tile grout in shower # R1

105 CMR 451.123

Maintenance: Mold observed on ceiling in shower # R1

105 CMR 451.123

Maintenance: Mold observed on wooden heater covering near shower # L2

105 CMR 451.123

Maintenance: Hole in wall above wooden heater covering

Storage Room

No Violations Noted

WAREHOUSE

No Violations Noted

Office

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Old Walk-in Freezer

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ceiling panel not secured to ceiling

Back Freezer and Refrigerator

No Violations Noted

Observations and Recommendations

1. The inmate population was 1,061 at the time of inspection.
2. While conducting the kitchen inspection, the warewash machine had just been re-filled with water for use during lunch time prep and clean-up. During this time, the warewash machine was unable to reach the proper temperature to sanitize dishes. It was stated that the facility would place a bucket of sanitizing solution at the end of the warewash machine to sanitize the dishes after being washed until the machine was able to reach the proper temperature.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Shawn Jenkins, Special Sheriff
Carole Cafferty, Superintendent of Administration and Programs Services
Osvaldo Vidal, Superintendent of Operations
Sergeant Shane Cassidy, EHSO
Captain William Buckley, EHSO
Richard Berube, Director, Billerica Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit