

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

May 11, 2019

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on May 4 and 6, 2019 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 101 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Janitor’s Closet*

Unable to Inspect – Locked

*Male Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Female Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Control Desk*

No Violations Noted

**PODULAR BUILDING**

**Lobby**

No Violations Noted

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Administration Wing**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

No Violations Noted

*Kitchenette*

No Violations Noted

**Visiting Area**

No Violations Noted

*Visitor’s Side*

No Violations Noted

**Central Control**

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

**Attorney Visit Hallway**

*Janitor’s Closet*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

105 CMR 451.353 Interior Maintenance: Ceiling left unfinished

*Inmate Bathroom*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

105 CMR 451.123 Maintenance: Handwash sink dirty

*Evidence Room*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

105 CMR 451.353 Interior Maintenance: Vents and ceiling around vents dusty

*Storage Cage (Barber Shop)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Pod Storage Room*

No Violations Noted

*Lower Level Shower Area # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Mold on ceiling outside shower # 2, 3, and 5

105 CMR 451.123 Maintenance: Ceiling water damaged outside shower # 1

105 CMR 451.123 Maintenance: Light out in shower # 4

105 CMR 451.123 Maintenance: Floor dirty outside shower # 4

*Lower Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-13 and 1-15

*Upper Level Shower Area # 6-10*

105 CMR 451.123\* Maintenance: Mold on ceiling outside shower # 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6, 7, and 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-01

**Pod B**

*Common Area*

No Violations Noted

*Counselor’s Office*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.124 Water Supply: No cold water supplied to left side handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet fixture not secured to left side handwash sink

*Janitor’s Closet*

No Violations Noted

*Storage Room (Small)*

No Violations Noted

*Classroom/Storage Room (Large)*

No Violations Noted

*Lower Level Shower Area* Unable to Inspect Shower # 1 – In Use

No Violations Noted

*Lower Cells*

No Violations Noted

*Upper Level Shower Area*

No Violations Noted

*Upper Cells*

No Violations Noted

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

Unable to Inspect – In Use

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage Cage (Barber Shop)*

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at left side handwash sink

*Janitor’s Closet*

No Violations Noted

*Storage Room*

No Violations Noted

*Counselor/Interview Office*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Lower Level Shower Area* Unable to Inspect Shower # 3 – In Use

105 CMR 451.123 Maintenance: Light out in shower # 5

105 CMR 451.123 Maintenance: Mold on ceiling outside shower # 5

105 CMR 451.123 Maintenance: Ceiling paint damaged around light fixture in shower # 2

105 CMR 451.123 Maintenance: Floor dirty outside shower # 5

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking in cell # 1-32

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-20

*Upper Level Shower Area*

105 CMR 451.123 Maintenance: Mold observed on ceiling outside shower # 6

*Upper Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 2-22 and 2-25

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-21

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-03

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-04

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-25

**Pod D**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop)*

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure handwash sink

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking on slop sink

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Counselor/Interview Room*

No Violations Noted

*Multi-Purpose Room*

No Violations Noted

*Pod Storage Room*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on ceiling and wall outside shower # 1

105 CMR 451.123 Maintenance: Soap scum on bench in shower # 1

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-18 and 1-21

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-14

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vents dusty outside showers

*Upper Cells*

No Violations Noted

**Pod F**

*Administration Area*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Medical Office*

No Violations Noted

**Block**

*Janitor’s Closet*

No Violations Noted

*Storage*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable silverware not stored to prevent contamination

*Lower Showers*

No Violations Noted

*Lower Cells*

No Violations Noted

*Barber Shop # 1-06*

No Violations Noted

*Music Room # 1-05*

No Violations Noted

*Laundry Room # 1-04*

No Violations Noted

*The Club House # 1-03*

No Violations Noted

*Meditation Room # 1-02*

No Violations Noted

*Library # 1-01*

No Violations Noted

*Assessment Office*

Unable to Inspect – In Use

*Library/Multi-Purpose Room*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-23

*Upper Showers # 1-10*

105 CMR 451.123 Maintenance: Mold on corner of wall and caulking in shower # 1, 9, and 10

105 CMR 451.123 Maintenance: Mold on walls in shower # 7

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

*Female Bathroom*

Unable to Inspect – Locked

*Trash Room*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Storage/Med Pass*

No Violations Noted

*Medical Office*

Unable to Inspect – Locked

*Classroom # 2*

No Violations Noted

**Multi-Purpose Hallway**

No Violations Noted

*Storage Room # 1 and 2*

No Violations Noted

*Classroom A and B*

No Violations Noted

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area* Unable to Inspect Toilet Stall # 1-7 – In Use

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 8

*Sink Area*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler continually running

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, and 7

105 CMR 451.123 Maintenance: Bench broken in shower # 1

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop not stored properly

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Case Worker’s Office*

Unable to Inspect – In Use

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2 and 7

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 6

*Sink Area*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom*

Unable to Inspect – Locked

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Nurse’s Station*

Unable to Inspect – Locked

**Block**

*Janitor’s Closet*

No Violations Noted

*Barber Shop*

No Violations Noted

*Storage Room*

No Violations Noted

*Segregation Showers*

No Violations Noted

*Segregation Cells*

105 CMR 451.350 Structural Maintenance: Window damaged in cell # 1-23

*Classroom/Assessment*

No Violations Noted

*Library*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

**Dorm # 1 and 2 Landing**

*Shift Administrator’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Female Staff Bathroom*

Unable to Inspect - Locked

*Storage/Med Pass*

Unable to Inspect - Locked

*Medical Office*

Unable to Inspect - Locked

*Classroom # 1*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1

*Sink Area*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler

105 CMR 451.123 Maintenance: Handwash sink # 3 out-of-order

*Shower Area* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 3

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – Locked

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Shower Area*

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 8

105 CMR 451.123 Maintenance: Soap scum on bench and wall in shower # 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7

*Toilet Area*

105 CMR 451.123 Maintenance: Toilet # 2 out-of-order

*Sink Area*

105 CMR 451.123 Maintenance: Handwash sink # 3 dirty

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Intake and Discharge**

*Deputy’s Office*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Administrative Office*

No Violations Noted

*Holding Tank # 2*

No Violations Noted

*Shake Room # 1 & 2*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink in room # 2

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink in room # 1

*Holding Cell # 1*

No Violations Noted

*Institutional Property*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

No Violations Noted

*Holding Cell # 1-6*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged around light fixture in cell # 4

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink in cell # 1, 4, and 5

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 2 and 3

*Break Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Inmate Property Room*

No Violations Noted

*Change Room # 1 and 2*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet*

Unable to Inspect – Locked

*Teacher’s Office*

No Violations Noted

**Hall A**

No Violations Noted

**Hall B**

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage)*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Room*

No Violations Noted

*Supply Room # 1*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

*Staff Bathroom*

No Violations Noted

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2*

No Violations Noted

*Serving Line*

No Violations Noted

*Handwash Sink – Near Pots and Pans Sink*

No Violations Noted

*Pots and Pan Sink*

No Violations Noted

**Mechanical Warewash Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged to the left and in front of warewash machine

FC 5-205.15 Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repairP, floor drain clogged under warewash machine

*Warewash Machine*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine leaking

*Handwash Sink after Warewash Machine*

No Violations Noted

*Inmate Coffee Area*

FC 4-601.11(B) Cleaning of Equipment and Utensils, Objective: Food contact surface of cooking equipment not free of encrusted grease deposits or other soil, interior of microwave oven dirty

FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar left uncovered

FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container not labeled

*Diet Area/Serving Line # 2*

No Violations Noted

*Warmer # 3 & 4*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 3

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, unable to completely shut door on warmer # 4

*New Refrigerator*

No Violations Noted

*McCall Proofer # 1*

No Violations Noted

*3 Warmers (Under Hoods)*

No Violations Noted

*Prep Tables and Sinks*

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration in several buckets throughout prep area

FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in oats container

*Ice Machines*

No Violations Noted

*Handwash Sink (After Ice Machine # 2)*

No Violations Noted

*Kettle Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working under hood

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 kettles not reaching proper temperatures for cooking

*Walk-in Refrigerator # 2*

FC 3-501.17(A) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discardedPf

*Spice Cabinet*

**FC 3-302.12\* Protection from Contamination After Receiving: Food storage containers, Identified with Common Name of Food, mislabeled sugar container**

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container**

*Walk-in Refrigerator # 1*

**FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, corn left uncovered**

*Hood Area with Warmers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Officer’s Area/Office*

105 CMR 590.011(C)(3) Additional Requirements: Food Allergy Awareness Training, Food Protection Manager not certified in allergen awareness training

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*McCall Refrigerator*

No Violations Noted

*Proofers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Prep Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

105 CMR 451.353 Interior Maintenance: Floor surface damaged in ISO # 1 and 2

*Nurse’s Pantry*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Risk Cell # 1 & 2* Unable to Inspect Risk Cell # 2 – In Use

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in Risk Cell # 1

*Private Rooms # 1-4* Unable to Inspect Cell # 2 – In Use

No Violations Noted

*Ward A*

No Violations Noted

*Storage Room*

No Violations Noted

*Handicap Shower Room*

No Violations Noted

*Nurse’s Station and Bathroom*

No Violations Noted

*Treatment Room # 1*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink slow to drain

*Inmate Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

*Treatment Room # 2*

No Violations Noted

*Medical Waste Storage*

No Violations Noted

*Treatment Room # 3*

No Violations Noted

*Coordinator’s Office*

No Violations Noted

*Lab*

No Violations Noted

*Dental Room*

No Violations Noted

*Infectious Disease Office*

No Violations Noted

*Psychiatry Office*

No Violations Noted

*Exam Room # 2*

No Violations Noted

*Exam Room # 1*

No Violations Noted

*Cleaning Utility Room*

No Violations Noted

*Storage Room # 1*

No Violations Noted

*Mental Health Office*

No Violations Noted

*Physical Therapy (Treatment Room # 4)*

No Violations Noted

*Pharmacy*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Holding*

No Violations Noted

*Storage Room # 2*

No Violations Noted

*Ward B*

No Violations Noted

**HSU Administration Hallway**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer broken in refrigerator in office across from Medical Records

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Medical Records*

No Violations Noted

*Health Service Administrator’s Office*

No Violations Noted

**Billerica Control Building**

**Main Level**

*Lobby*

105 CMR 451.350\* Structural Maintenance: Window panes broken at entrance

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Female Bathroom*

105 CMR 451.123\* Maintenance: Toilet # 2 out-of-order

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Male Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer on sink

105 CMR 451.123\* Maintenance: Urinal dirty

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.130 Plumbing: Handwash sink not draining properly

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.350 Structural Maintenance: Window panes missing

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Several window panes broken

105 CMR 451.350\* Structural Maintenance: Window sills and wall near windows damaged

105 CMR 451.141\* Screens: Screen damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Roll Call Room*

No Violations Noted

**Jail Visiting Hallway**

*Parole Office*

No Violations Noted

*Additional Offices*

No Violations Noted

**Old Administration Wing**

**First Floor**

*Offices*

Unable to Inspect – Locked

*Storage Closet*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Mail Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Tool Crib Area*

Unable to Inspect – Locked

*Tool Crib Bathroom*

No Violations Noted

*Maintenance Area*

No Violations Noted

*Maintenance Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken

**Second Floor**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing throughout

*Offices*

No Violations Noted

**New Male Locker Room**

*Male Locker Room Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

105 CMR 451.123\* Maintenance: Ceiling tiles water damaged

*Male Shower Room*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Shower curtain dirty in right side shower

*Male Bathroom # 2*

Unable to Inspect – In Use

**Classifications & Old Infirmary Hallway**

*Offices*

No Violations Noted

*Male Bathroom # 1*

Unable to Inspect – In Use

*Female Bathroom*

No Violations Noted

*Old Shower Room*

Unable to Inspect – No Longer In Use

*Staff Break Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, silverware left uncovered

*Offices*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained in copy room

**Third Floor**

105 CMR 451.350\* Structural Maintenance: Several window panes broken throughout area

105 CMR 451.141\* Screens: Screens damaged throughout area

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom*

Unable to Inspect – In Use

*Female Locker Room*

Unable to Inspect – Locked

*Officer’s Weight Room*

105 CMR 451.353\* Interior Maintenance: Gym equipment padding damaged

**Lower Report**

*A & B Side Cells*

Unable to Inspect – No longer in use due to lack of natural lighting

**Training Center**

**First Floor**

*Barber Area*

No Violations Noted

*Library*

105 CMR 451.350\* Structural Maintenance: Window pane broken

*Meeting Room*

No Violations Noted

*Offices and Classroom*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged in the classroom next to the library

105 CMR 451.350 Structural Maintenance: Ceiling leaking

*Print Shop*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, handle missing on microwave

*Chapel*

105 CMR 451.350\* Structural Maintenance: Window panes broken

*Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.123\* Maintenance: Ceiling tiles water stained

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 900F

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Storage Room*

No Violations Noted

**Second Floor**

*Main Laundry*

105 CMR 451.350\* Structural Maintenance: Window broken

*Inmate Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.123 Maintenance: Wall paint damaged

*Officer’s Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged on brick wall

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Laundry Storage*

No Violations Noted

**HUMV Dorm Room**

105 CMR 451.103 Mattresses: Mattress damaged at bunk # 23 and 27

105 CMR 451.102 Pillows and Linens: Pillow damaged at bunk # 27

*Dorm Bathroom* Unable to Inspect Handicap Shower – In Use

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water continually running at handwash sink # 4

**First Tier**

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*A & B Side*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # A9

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A12, B2, B17, and B25

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # B1

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # A15

105 CMR 451.353 Interior Maintenance: Area around window damaged in cell # B19

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1, 2, and 4

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 7 and 10

*C & D Side*

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No working toilet in locked cell # C10, toilet clogged

105 CMR 451.353 Interior Maintenance: Wall damaged above handwash sink in cell # D16

105 CMR 451.353 Interior Maintenance: Debris stuck behind window in cell # D19

*Shower Room # D23*

Unable to Inspect – Not Used

**Second Tier (Unoccupied)**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Nurse’s Room*

Unable to Inspect – Locked

*Control*

No Violations Noted

*E & F Side*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # F1

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Floor drain sealed off in shower # 3

105 CMR 451.123\* Maintenance: Floor drain cover damaged in shower # 5

105 CMR 451.123 Maintenance: Floor drain cover damaged in shower # 7

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 1 and 9

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal and toilet out-of-order

*Janitorial Cage*

No Violations Noted

*G & H Side*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # H13

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G14, H8, and H12

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # G5, H8, H11, H19, and H25

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H13

105 CMR 451.350 Structural Maintenance: Window broken in cell # H26

105 CMR 451.104 Beds: Bed not in good repair in cell # G3, bed not assembled

**Gym**

105 CMR 451.353\* Interior Maintenance: Wooden window coverings damaged

*Gym Office*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.141 Screens: Screen damaged

*Staff Bathroom*

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty

105 CMR 451.123 Maintenance: Handwash sink dirty

*Stairway to Third Tier*

No Violations Noted

**Third Tier (Unoccupied)**

105 CMR 451.353\* Interior Maintenance: Multiple cell windows painted

*Day Room*

No Violations Noted

*Control*

No Violations Noted

*Offices*

No Violations Noted

*I & J Side*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 700F in cell # J5

105 CMR 451.353\* Interior Maintenance: Window dirty in cell # J3

105 CMR 451.117\* Toilet Fixtures: Toilet fixture dirty in cell # J16

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # J26

105 CMR 451.353 Interior Maintenance: Floor dirty in cell # J26

*Bathroom and Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 3

*Janitor’s Closet*

No Violations Noted

*K & L Side*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # K12

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink basin rusted in cell # K12

**CWP Building**

Unable to Inspect – Closed

**Work Release Building**

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

No Violations Noted

*Control*

No Violations Noted

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

105 CMR 451.123 Maintenance: Soap scum on shower curtain

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal clogged

*Bedrooms*

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Doors kept open for ventilation not provided with screens to protect against the entry of insects and rodents

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, flies observed

FC 4-904.11(B)\* Protection of Clean Items, Preventing Contamination: Knives, forks, and spoons not presented to avoid contamination

*Kitchen*

**FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards and hair nets not being worn**

FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or aboveP, beans recorded at 100°F

FC 4-303.11(B)\* Numbers and Capacities; Cleaning Agents and Sanitizers: Sanitizers used to sanitize equipment and utensils not available during all hours of operation

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights out

**Second Floor**

*Stairway*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Hallway*

No Violations Noted

*Bedrooms*

105 CMR 451.350\* Structural Maintenance: Properly sized window missing in window in bedroom # 8

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in room # 7

*Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.353 Interior Maintenance: Dryer out-of-order

*Boiler Room*

Unable to Inspect – Locked

*Chemical Storage Room*

No Violations Noted

**Day Room between Houses**

No Violations Noted

**House # 2**

**First Floor**

*Hallway*

No Violations Noted

*Night Shift Office*

No Violations Noted

*Officer’s Bathroom*

No Violations Noted

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in bedroom # 1

*Administration Office*

No Violations Noted

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123\* Maintenance: Screen missing

105 CMR 451.350 Structural Maintenance: Window pane broken

*Bedrooms*

105 CMR 451.141\* Screens: Screen missing in bedroom # 5

105 CMR 451.141 Screens: Screen missing in bedroom # 3

**Third Floor**

*Bedrooms*

105 CMR 451.141 Screens: Screen damaged in room # 8

**Basement**

*Day Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, water catch dirty

*Property*

Unable to Inspect – Locked

*Bathroom*

Unable to Inspect – In Use

*Storage Room*

Unable to Inspect – Locked

**WAREHOUSE**

No Violations Noted

*Office*

No Violations Noted

*Female Bathroom*

Unable to Inspect – In Use

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Old Walk-in Freezer*

No Violations Noted

*Back Freezer and Refrigerator*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 747 at the time of inspection.
2. During the inspection, a large A/C installation project was underway in the Billerica Control Building.
3. During the kitchen inspection it was stated that the hood cleaning/inspection would be conducted in June. The CSP requests confirmation that the cleaning/inspections were conducted to maintain compliance with 527 CMR 1.00, Chapter 50 Commercial Cooking Operations.
4. During the inspection of HSU, the CSP observed 2 copies of the Medical and Biological Waste policies and procedures. The CSP recommended adding all the information contained in the previous Medical and Biological Waste policies and procedures to the updated policies and procedures including location and duration of waste storage.
5. During the inspection of the Work Release Kitchen, food employees were uncertain of proper hot holding temperatures of time/temperature control for safety food and temperature requirements for hot holding units. The CSP recommended providing additional training to food employees in these areas. The CSP also recommended storing cleaning and sanitizing agents within the Work Release Buildings for increased ease of access for food employees.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

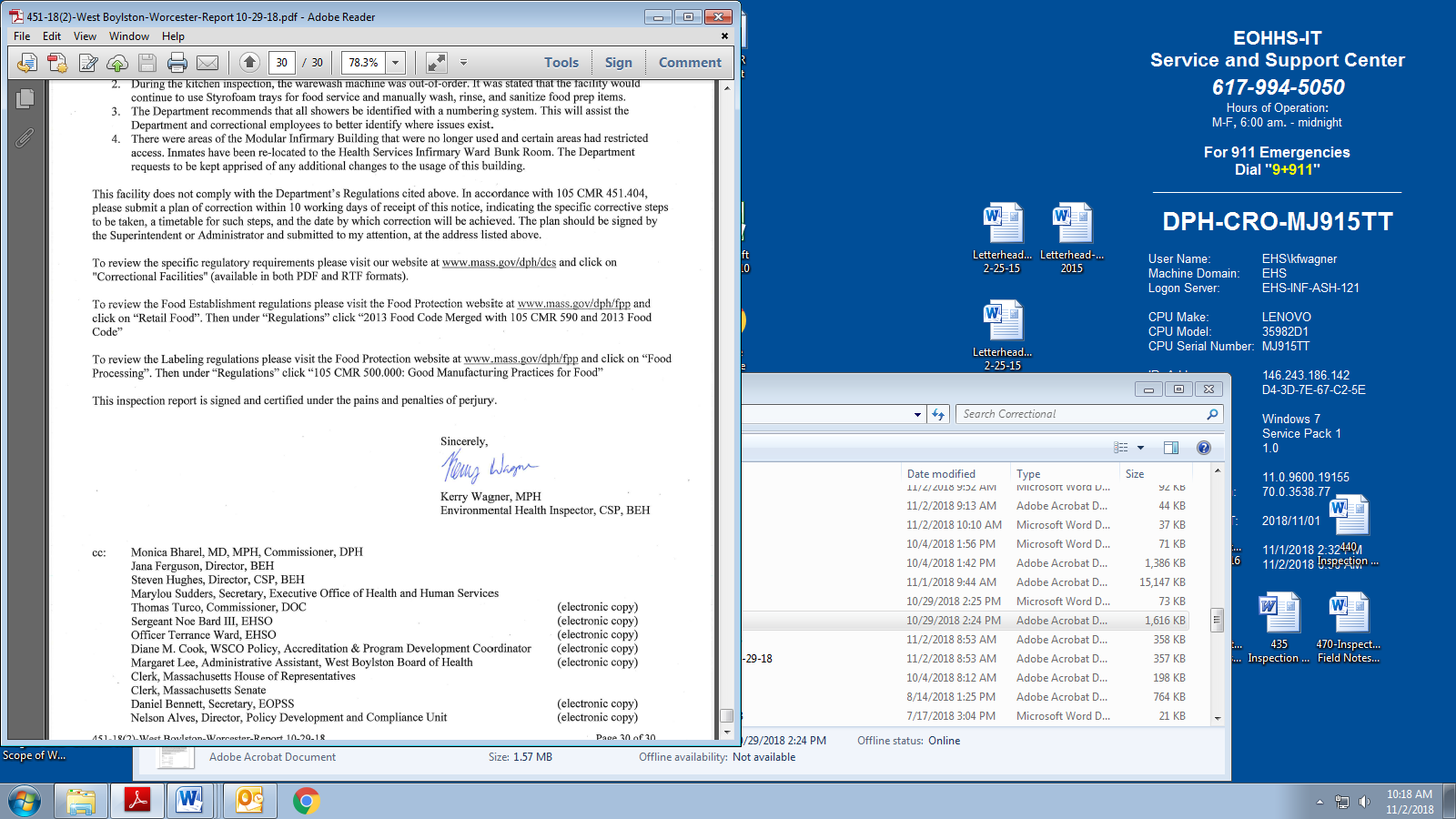
To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Osvaldo Vidal, Superintendent (electronic copy)

Captain William Buckley, EHSO (electronic copy)

Sergeant Shane Cassidy, EHSO (electronic copy)

Richard Berube, Director, Billerica Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate