



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 180 Beaman Street, West Boylston, MA 01583
 Phone: 508-792-7880 Fax: 508-792-7706
 TTY: 508-835-9796

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MONICA BHAREL, MD, MPH
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

May 11, 2019

Peter J. Koutoujian, Sheriff
 Middlesex County Sheriff's Office
 400 Mystic Avenue
 Medford, MA 02155

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Middlesex County Jail and House of Corrections on May 4 and 6, 2019 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 101 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

Unable to Inspect – Locked

Male Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Female Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Control Desk

No Violations Noted

PODULAR BUILDING

Lobby

No Violations Noted

<i>Water Fountain</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	Unable to Inspect – In Use
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
Administration Wing	
<i>Female Bathroom</i>	No Violations Noted
<i>Male Bathroom</i>	Unable to Inspect – In Use
<i>Janitor's Closet</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
Visiting Area	
<i>Visitor's Side</i>	No Violations Noted
Central Control	
<i>Bathroom</i> 105 CMR 451.123*	Maintenance: Floor dirty
Attorney Visit Hallway	
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Visiting Control Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling left unfinished
<i>Inmate Bathroom</i> 105 CMR 451.110(B) 105 CMR 451.123	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink Maintenance: Handwash sink dirty

Evidence Room

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

Unable to Inspect – In Use

Janitor's Closet

No Violations Noted

Caseworker's Office

No Violations Noted

Pod A

Common Area

105 CMR 451.353

Interior Maintenance: Vents and ceiling around vents dusty

Storage Cage (Barber Shop)

No Violations Noted

Janitor's Closet

No Violations Noted

Pod Storage Room

No Violations Noted

Lower Level Shower Area # 1-5

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123*

Maintenance: Mold on ceiling outside shower # 2, 3, and 5

105 CMR 451.123

Maintenance: Ceiling water damaged outside shower # 1

105 CMR 451.123

Maintenance: Light out in shower # 4

105 CMR 451.123

Maintenance: Floor dirty outside shower # 4

Lower Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1-13 and 1-15

Upper Level Shower Area # 6-10

105 CMR 451.123*

Maintenance: Mold on ceiling outside shower # 6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 6, 7, and 8

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 8

Upper Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2-01

Pod B

Common Area

No Violations Noted

Counselor's Office

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.124

Water Supply: No cold water supplied to left side handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet fixture not secured to left side handwash sink

Janitor's Closet

No Violations Noted

Storage Room (Small)

No Violations Noted

Classroom/Storage Room (Large)

No Violations Noted

Lower Level Shower Area

Unable to Inspect Shower # 1 – In Use

No Violations Noted

Lower Cells

No Violations Noted

Upper Level Shower Area

No Violations Noted

Upper Cells

No Violations Noted

Entrance Hallway for Pod C & D

Nurse's Station

Unable to Inspect – In Use

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Storage Cage (Barber Shop)

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure at left side handwash sink

Janitor's Closet

No Violations Noted

Storage Room

No Violations Noted

Counselor/Interview Office

No Violations Noted

Multi-Purpose Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123

Unable to Inspect Shower # 3 – In Use

105 CMR 451.123

Maintenance: Light out in shower # 5

105 CMR 451.123

Maintenance: Mold on ceiling outside shower # 5

105 CMR 451.123

Maintenance: Ceiling paint damaged around light fixture in shower # 2

Maintenance: Floor dirty outside shower # 5

Lower Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking in cell # 1-32

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-20

Upper Level Shower Area

105 CMR 451.123

Maintenance: Mold observed on ceiling outside shower # 6

Upper Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 2-22 and 2-25

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2-21

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-03

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-04

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink not draining properly in cell # 2-25

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop)

105 CMR 451.124

Water Supply: Insufficient hot and cold water supply in quantity and pressure handwash sink

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking on slop sink

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Standing water left in bucket

Counselor/Interview Room

No Violations Noted

Multi-Purpose Room

No Violations Noted

Pod Storage Room

No Violations Noted

Lower Level Shower Area

105 CMR 451.123*

Maintenance: Mold observed on ceiling and wall outside shower # 1

105 CMR 451.123

Maintenance: Soap scum on bench in shower # 1

Lower Cells

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water continually running in cell # 1-18 and 1-21

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running in cell # 1-14

Upper Level Shower Area

105 CMR 451.123*

Maintenance: Ceiling vents dusty outside showers

Upper Cells

No Violations Noted

Pod F

Administration Area

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Medical Office

No Violations Noted

Block

Janitor's Closet

No Violations Noted

Storage

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable silverware not stored to prevent contamination

Lower Showers

No Violations Noted

Lower Cells

No Violations Noted

Barber Shop # 1-06

No Violations Noted

Music Room # 1-05

No Violations Noted

<i>Laundry Room # 1-04</i>	No Violations Noted
<i>The Club House # 1-03</i>	No Violations Noted
<i>Meditation Room # 1-02</i>	No Violations Noted
<i>Library # 1-01</i>	No Violations Noted
<i>Assessment Office</i>	Unable to Inspect – In Use
<i>Library/Multi-Purpose Room</i>	No Violations Noted
<i>Case Worker's Office</i>	No Violations Noted
<i>Upper Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-23
<i>Upper Showers # 1-10</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Mold on corner of wall and caulking in shower # 1, 9, and 10 Maintenance: Mold on walls in shower # 7
<i>Common Area</i>	No Violations Noted
Dorm # 3 and 4 Landing	
<i>Male Bathroom</i> 105 CMR 451.123	Maintenance: Floor dirty
<i>Female Bathroom</i>	Unable to Inspect – Locked
<i>Trash Room</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Storage/Med Pass</i>	No Violations Noted
<i>Medical Office</i>	Unable to Inspect – Locked
<i>Classroom # 2</i>	No Violations Noted
Multi-Purpose Hallway	No Violations Noted

Storage Room # 1 and 2

No Violations Noted

Classroom A and B

No Violations Noted

Dorm # 3

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

105 CMR 451.124

Unable to Inspect Toilet Stall # 1-7 – In Use

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 8

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 8

Sink Area

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, bubbler continually running

Shower Area

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, and 7

105 CMR 451.123

Maintenance: Bench broken in shower # 1

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Mop not stored properly

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Case Worker's Office

Unable to Inspect – In Use

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

Toilet Area
105 CMR 451.124* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1
105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2 and 7
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 6

Sink Area
105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

Common Area
No Violations Noted

Sleeping Area
No Violations Noted

Pod E

Administration Area

Female Staff Bathroom
Unable to Inspect – Locked

Janitor's Closet
No Violations Noted

Male Staff Bathroom
No Violations Noted

Offices
No Violations Noted

Nurse's Station
Unable to Inspect – Locked

Block

Janitor's Closet
No Violations Noted

Barber Shop
No Violations Noted

Storage Room
No Violations Noted

Segregation Showers
No Violations Noted

Segregation Cells
105 CMR 451.350 Structural Maintenance: Window damaged in cell # 1-23

Classroom/Assessment
No Violations Noted

<i>Library</i>	No Violations Noted
<i>Caseworker's Office</i>	No Violations Noted
<i>Upper Cells</i>	No Violations Noted
<i>Upper Showers</i> 105 CMR 451.123	Maintenance: Floor dirty in shower # 1 and 2
Dorm # 1 and 2 Landing	
<i>Shift Administrator's Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	Unable to Inspect – In Use
<i>Female Staff Bathroom</i>	Unable to Inspect - Locked
<i>Storage/Med Pass</i>	Unable to Inspect - Locked
<i>Medical Office</i>	Unable to Inspect - Locked
<i>Classroom # 1</i>	No Violations Noted
Dorm # 1	
<i>Sleeping Area</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Toilet Area</i> 105 CMR 451.124	Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 1
<i>Sink Area</i> 105 CMR 451.124 105 CMR 451.123	Water Supply: Insufficient water supply in quantity and pressure at bubbler Maintenance: Handwash sink # 3 out-of-order
<i>Shower Area</i> 105 CMR 451.123	Unable to Inspect Shower # 1 – In Use Maintenance: Soap scum observed on walls in shower # 3

Janitor's Closet

No Violations Noted

Case Worker's Office

Unable to Inspect – Locked

Barber Shop

No Violations Noted

Dorm # 2

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

No Violations Noted

Shower Area

105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 8

105 CMR 451.123

Maintenance: Soap scum on bench and wall in shower # 8

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 7

Toilet Area

105 CMR 451.123

Maintenance: Toilet # 2 out-of-order

Sink Area

105 CMR 451.123

Maintenance: Handwash sink # 3 dirty

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Intake and Discharge

Deputy's Office

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Administrative Office

No Violations Noted

Holding Tank # 2

No Violations Noted

Shake Room # 1 & 2

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink in room # 2

105 CMR 451.126

Water Supply: No cold water supplied to handwash sink in room # 1

<i>Holding Cell # 1</i>	No Violations Noted
<i>Institutional Property</i>	No Violations Noted
<i>Desk Area</i>	No Violations Noted
<i>Sally Port</i>	No Violations Noted
<i>Old Shower Room # 1</i>	No Violations Noted
<i>Holding Cell # 1-6</i> 105 CMR 451.353* 105 CMR 451.126* 105 CMR 451.124*	Interior Maintenance: Ceiling damaged around light fixture in cell # 4 Water Supply: No cold water supplied to handwash sink in cell # 1, 4, and 5 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 2 and 3
<i>Break Room</i>	No Violations Noted
<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
<i>Inmate Property Room</i>	No Violations Noted
<i>Change Room # 1 and 2</i>	No Violations Noted
<u>A & B Hall Entrance</u>	
<i>Janitor's Closet</i>	Unable to Inspect – Locked
<i>Teacher's Office</i>	No Violations Noted
Hall A	No Violations Noted
Hall B	No Violations Noted

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

<i>Staff Dining Room</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged on right side refrigerator
---	--

<i>Male Bathroom</i>	No Violations Noted
<i>Female Bathroom</i>	No Violations Noted
Supply Dock	
<i>Loading Dock</i>	No Violations Noted
<i>Surplus Storage Room</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
Back of Kitchen	
<i>Supply Room # 2 (Dry Storage)</i>	No Violations Noted
<i>Chemical Supply Closet</i>	No Violations Noted
<i>Daily Cleaning Cabinet</i>	No Violations Noted
<i>Kitchen Staff Break Room</i>	No Violations Noted
<i>Supply Room # 1</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.124	Water Supply: No cold water supplied to handwash sink
<i>Staff Bathroom</i>	No Violations Noted
<i>Rack Spray Area</i>	No Violations Noted
Main Kitchen Area	
<i>Cooler # 1</i>	No Violations Noted
<i>Warmer # 1 & 2</i>	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Handwash Sink – Near Pots and Pans Sink</i>	No Violations Noted

Pots and Pan Sink

No Violations Noted

Mechanical Warewash Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged to the left and in front of warewash machine

FC 5-205.15

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair^P, floor drain clogged under warewash machine

Warewash Machine

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine leaking

Handwash Sink after Warewash Machine

No Violations Noted

Inmate Coffee Area

FC 4-601.11(B)

Cleaning of Equipment and Utensils, Objective: Food contact surface of cooking equipment not free of encrusted grease deposits or other soil, interior of microwave oven dirty

FC 3-302.11(A)(4)

Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, container of sugar left uncovered

FC 3-302.12

Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container not labeled

Diet Area/Serving Line # 2

No Violations Noted

Warmer # 3 & 4

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 3

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, unable to completely shut door on warmer # 4

New Refrigerator

No Violations Noted

McCall Proofer # 1

No Violations Noted

3 Warmers (Under Hoods)

No Violations Noted

Prep Tables and Sinks

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration in several buckets throughout prep area

FC 3-304.12(B)

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in oats container

Ice Machines

No Violations Noted

Handwash Sink (After Ice Machine # 2)

No Violations Noted

<i>Kettle Area</i> FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working under hood
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 kettles not reaching proper temperatures for cooking
<i>Walk-in Refrigerator # 2</i> FC 3-501.17(A)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded ^{PF}
<i>Spice Cabinet</i> FC 3-302.12* FC 3-304.12(B)	Protection from Contamination After Receiving: Food storage containers, Identified with Common Name of Food, mislabeled sugar container Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container
<i>Walk-in Refrigerator # 1</i> FC 3-302.11(A)(4)	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, corn left uncovered
<i>Hood Area with Warmers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Sallyport/Changing Area</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Officer's Area/Office</i> 105 CMR 590.011(C)(3)	Additional Requirements: Food Allergy Awareness Training, Food Protection Manager not certified in allergen awareness training
Culinary Arts Program Kitchen	
<i>Classroom</i>	No Violations Noted
<i>McCall Refrigerator</i>	No Violations Noted
<i>Proofers</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Hood Area</i>	No Violations Noted

<i>Handwash Sink</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Prep Sink</i>	No Violations Noted
<i>Prep Tables</i>	No Violations Noted
<i>Walk-in Refrigerator</i>	No Violations Noted
<u>Health Service Unit</u>	
<i>ISO # 1 & 2</i> 105 CMR 451.110(B) 105 CMR 451.353	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink Interior Maintenance: Floor surface damaged in ISO # 1 and 2
<i>Nurse's Pantry</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink
<i>Risk Cell # 1 & 2</i> 105 CMR 451.353*	Unable to Inspect Risk Cell # 2 – In Use Interior Maintenance: Floor paint damaged in Risk Cell # 1
<i>Private Rooms # 1-4</i>	Unable to Inspect Cell # 2 – In Use No Violations Noted
<i>Ward A</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted
<i>Handicap Shower Room</i>	No Violations Noted
<i>Nurse's Station and Bathroom</i>	No Violations Noted
<i>Treatment Room # 1</i> 105 CMR 451.130 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking Plumbing: Plumbing not maintained in good repair, sink slow to drain
<i>Inmate Bathroom</i> 105 CMR 451.110(A) 105 CMR 451.124	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
<i>Treatment Room # 2</i>	No Violations Noted

<i>Medical Waste Storage</i>	No Violations Noted
<i>Treatment Room # 3</i>	No Violations Noted
<i>Coordinator's Office</i>	No Violations Noted
<i>Lab</i>	No Violations Noted
<i>Dental Room</i>	No Violations Noted
<i>Infectious Disease Office</i>	No Violations Noted
<i>Psychiatry Office</i>	No Violations Noted
<i>Exam Room # 2</i>	No Violations Noted
<i>Exam Room # 1</i>	No Violations Noted
<i>Cleaning Utility Room</i>	No Violations Noted
<i>Storage Room # 1</i>	No Violations Noted
<i>Mental Health Office</i>	No Violations Noted
<i>Physical Therapy (Treatment Room # 4)</i>	No Violations Noted
<i>Pharmacy</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Holding</i>	No Violations Noted
<i>Storage Room # 2</i>	No Violations Noted
<i>Ward B</i>	No Violations Noted

HSU Administration Hallway

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer broken in refrigerator in office across from Medical Records

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Medical Records

No Violations Noted

Health Service Administrator's Office

No Violations Noted

Billerica Control Building**Main Level***Lobby*

105 CMR 451.350* Structural Maintenance: Window panes broken at entrance

Janitor's Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Female Bathroom

105 CMR 451.123* Maintenance: Toilet # 2 out-of-order
 105 CMR 451.350* Structural Maintenance: Window broken
 105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Male Bathroom

105 CMR 451.130* Plumbing: No backflow preventer on sink
 105 CMR 451.123* Maintenance: Urinal dirty
 105 CMR 451.123 Maintenance: Handwash sink dirty
 105 CMR 451.130 Plumbing: Handwash sink not draining properly
 105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
 105 CMR 451.350 Structural Maintenance: Window panes missing

Control Area

105 CMR 451.350* Structural Maintenance: Windows not weathertight and structurally sound
 105 CMR 451.350* Structural Maintenance: Several window panes broken
 105 CMR 451.350* Structural Maintenance: Window sills and wall near windows damaged
 105 CMR 451.141* Screens: Screen damaged
 105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Roll Call Room

No Violations Noted

Jail Visiting Hallway*Parole Office*

No Violations Noted

Additional Offices

No Violations Noted

Old Administration Wing

First Floor

Offices

Unable to Inspect – Locked

Storage Closet

No Violations Noted

Female Bathroom

No Violations Noted

Mail Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

Tool Crib Area

Unable to Inspect – Locked

Tool Crib Bathroom

No Violations Noted

Maintenance Area

No Violations Noted

Maintenance Break Room

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken

Second Floor

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing throughout

Offices

No Violations Noted

New Male Locker Room

Male Locker Room Bathroom

105 CMR 451.123*

Maintenance: Screen missing

105 CMR 451.123*

Maintenance: Ceiling tiles water damaged

Male Shower Room

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Shower curtain dirty in right side shower

Male Bathroom # 2

Unable to Inspect – In Use

Classifications & Old Infirmary Hallway

Offices

No Violations Noted

<i>Male Bathroom # 1</i>	Unable to Inspect – In Use
<i>Female Bathroom</i>	No Violations Noted
<i>Old Shower Room</i>	Unable to Inspect – No Longer In Use
<i>Staff Break Room</i> 105 CMR 451.353* 105 CMR 451.200	Interior Maintenance: Wall paint damaged Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, silverware left uncovered
<i>Offices</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained in copy room
Third Floor 105 CMR 451.350* 105 CMR 451.141*	Structural Maintenance: Several window panes broken throughout area Screens: Screens damaged throughout area
<i>Male Locker Room</i>	No Violations Noted
<i>Male Locker Room Bathroom</i>	Unable to Inspect – In Use
<i>Female Locker Room</i>	Unable to Inspect – Locked
<i>Officer's Weight Room</i> 105 CMR 451.353*	Interior Maintenance: Gym equipment padding damaged
Lower Report	
<i>A & B Side Cells</i>	Unable to Inspect – No longer in use due to lack of natural lighting
<u>Training Center</u>	
First Floor	
<i>Barber Area</i>	No Violations Noted
<i>Library</i> 105 CMR 451.350*	Structural Maintenance: Window pane broken
<i>Meeting Room</i>	No Violations Noted
<i>Offices and Classroom</i> 105 CMR 451.353* 105 CMR 451.350	Interior Maintenance: Ceiling tiles water damaged in the classroom next to the library Structural Maintenance: Ceiling leaking

Print Shop

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, handle missing on microwave

Chapel

105 CMR 451.350*

Structural Maintenance: Window panes broken

Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

105 CMR 451.123*

Maintenance: Ceiling tiles water stained

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 90⁰F

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Storage Room

No Violations Noted

Second Floor

Main Laundry

105 CMR 451.350*

Structural Maintenance: Window broken

Inmate Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

105 CMR 451.123

Maintenance: Wall paint damaged

Officer's Bathroom

105 CMR 451.123*

Maintenance: Wall paint damaged on brick wall

105 CMR 451.350*

Structural Maintenance: Window cracked

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Laundry Storage

No Violations Noted

HUMV Dorm Room

105 CMR 451.103

Mattresses: Mattress damaged at bunk # 23 and 27

105 CMR 451.102

Pillows and Linens: Pillow damaged at bunk # 27

Dorm Bathroom

105 CMR 451.124*

Unable to Inspect Handicap Shower – In Use

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water continually running at handwash sink # 4

First Tier

Day Room

No Violations Noted

Control

No Violations Noted

Janitor's Closet

No Violations Noted

A & B Side

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # A9
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # A12, B2, B17, and B25
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # B1
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # A15
105 CMR 451.353 Interior Maintenance: Area around window damaged in cell # B19

Bathroom and Shower Area

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1, 2, and 4
105 CMR 451.124* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 7 and 10

C & D Side

105 CMR 451.113 Toilet and Handwashing Sink in Locked Cells: No working toilet in locked cell # C10, toilet clogged
105 CMR 451.353 Interior Maintenance: Wall damaged above handwash sink in cell # D16
105 CMR 451.353 Interior Maintenance: Debris stuck behind window in cell # D19

Shower Room # D23

Unable to Inspect – Not Used

Second Tier (Unoccupied)

105 CMR 451.353* Interior Maintenance: Multiple cell windows painted

Nurse's Room

Unable to Inspect – Locked

Control

No Violations Noted

E & F Side

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # E11, E16, and F18
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # F1

Bathroom and Shower Area

105 CMR 451.123* Maintenance: Floor drain sealed off in shower # 3
105 CMR 451.123* Maintenance: Floor drain cover damaged in shower # 5
105 CMR 451.123 Maintenance: Floor drain cover damaged in shower # 7
105 CMR 451.123* Maintenance: Ceiling damaged in shower # 1 and 9
105 CMR 451.126* Water Supply: No cold water supplied to handwash sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal and toilet out-of-order

Janitorial Cage

No Violations Noted

G & H Side

105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # H13
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # G14, H8, and H12
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # G5, H8, H11, H19, and H25
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # H13
105 CMR 451.350 Structural Maintenance: Window broken in cell # H26
105 CMR 451.104 Beds: Bed not in good repair in cell # G3, bed not assembled

Gym

105 CMR 451.353* Interior Maintenance: Wooden window coverings damaged

<i>Gym Office</i> 105 CMR 451.344* 105 CMR 451.141	Illumination in Habitable Areas: Light not functioning properly, light out Screens: Screen damaged
<i>Staff Bathroom</i> 105 CMR 451.117 105 CMR 451.123	Toilet Fixtures: Toilet fixtures dirty Maintenance: Handwash sink dirty
<i>Stairway to Third Tier</i>	No Violations Noted
Third Tier (Unoccupied) 105 CMR 451.353*	Interior Maintenance: Multiple cell windows painted
<i>Day Room</i>	No Violations Noted
<i>Control</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>I & J Side</i> 105 CMR 451.126* 105 CMR 451.353* 105 CMR 451.117* 105 CMR 451.353 105 CMR 451.353	Hot Water: Hot water temperature recorded at 70 ⁰ F in cell # J5 Interior Maintenance: Window dirty in cell # J3 Toilet Fixtures: Toilet fixture dirty in cell # J16 Interior Maintenance: Wall damaged in cell # J26 Interior Maintenance: Floor dirty in cell # J26
<i>Bathroom and Shower Area</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 3
<i>Janitor's Closet</i>	No Violations Noted
<i>K & L Side</i> 105 CMR 451.130 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # K12 Plumbing: Plumbing not maintained in good repair, handwash sink basin rusted in cell # K12
<u>CWP Building</u>	Unable to Inspect – Closed
<u>Work Release Building</u>	
<u>House # 1</u>	
First Floor	
<i>Hallway</i>	No Violations Noted
<i>Infirmery</i>	No Violations Noted

Control

No Violations Noted

Office

No Violations Noted

Bathroom

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130

Maintenance: Screen missing
Maintenance: Soap scum on shower curtain
Plumbing: Plumbing not maintained in good repair, urinal clogged

Bedrooms

No Violations Noted

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

FC 6-202.15(D)(1)

Design, Construction, and Installation; Functionality: Doors kept open for ventilation not provided with screens to protect against the entry of insects and rodents

FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, flies observed

FC 4-904.11(B)*

Protection of Clean Items, Preventing Contamination: Knives, forks, and spoons not presented to avoid contamination

Kitchen

FC 2-402.11

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards and hair nets not being worn

FC 3-501.16(A)(1)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, beans recorded at 100°F

FC 4-303.11(B)*

Numbers and Capacities; Cleaning Agents and Sanitizers: Sanitizers used to sanitize equipment and utensils not available during all hours of operation

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights out

Second Floor

Stairway

105 CMR 451.353*

Interior Maintenance: Light shield missing

Hallway

No Violations Noted

Bedrooms

105 CMR 451.350*
105 CMR 451.353*

Structural Maintenance: Properly sized window missing in window in bedroom # 8
Interior Maintenance: Ceiling paint damaged in room # 7

Bathroom

105 CMR 451.123*
105 CMR 451.123

Maintenance: Screen missing
Maintenance: Soap scum on curtain in shower # 1 and 2

Stairway to Basement

No Violations Noted

Basement

Laundry Room
105 CMR 451.353 Interior Maintenance: Dryer out-of-order

Boiler Room
Unable to Inspect – Locked

Chemical Storage Room
No Violations Noted

Day Room between Houses
No Violations Noted

House # 2

First Floor

Hallway
No Violations Noted

Night Shift Office
No Violations Noted

Officer's Bathroom
No Violations Noted

Bedrooms
105 CMR 451.141 Screens: Screen missing in bedroom # 1

Administration Office
No Violations Noted

Second Floor

Hallway
No Violations Noted

Bathroom
105 CMR 451.123* Maintenance: Screen missing
105 CMR 451.350 Structural Maintenance: Window pane broken

Bedrooms
105 CMR 451.141* Screens: Screen missing in bedroom # 5
105 CMR 451.141 Screens: Screen missing in bedroom # 3

Third Floor

Bedrooms
105 CMR 451.141 Screens: Screen damaged in room # 8

Basement

Day Room
105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with
105 CMR 590.000, water catch dirty

Property Unable to Inspect – Locked

Bathroom Unable to Inspect – In Use

Storage Room Unable to Inspect – Locked

WAREHOUSE

No Violations Noted

Office No Violations Noted

Female Bathroom Unable to Inspect – In Use

Male Bathroom No Violations Noted

Janitor's Closet No Violations Noted

Old Walk-in Freezer No Violations Noted

Back Freezer and Refrigerator No Violations Noted

Observations and Recommendations

1. The inmate population was 747 at the time of inspection.
2. During the inspection, a large A/C installation project was underway in the Billerica Control Building.
3. During the kitchen inspection it was stated that the hood cleaning/inspection would be conducted in June. The CSP requests confirmation that the cleaning/inspections were conducted to maintain compliance with 527 CMR 1.00, Chapter 50 Commercial Cooking Operations.
4. During the inspection of HSU, the CSP observed 2 copies of the Medical and Biological Waste policies and procedures. The CSP recommended adding all the information contained in the previous Medical and Biological Waste policies and procedures to the updated policies and procedures including location and duration of waste storage.
5. During the inspection of the Work Release Kitchen, food employees were uncertain of proper hot holding temperatures of time/temperature control for safety food and temperature requirements for hot holding units. The CSP recommended providing additional training to food employees in these areas. The CSP also recommended storing cleaning and sanitizing agents within the Work Release Buildings for increased ease of access for food employees.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
Osvaldo Vidal, Superintendent (electronic copy)
Captain William Buckley, EHSO (electronic copy)
Sergeant Shane Cassidy, EHSO (electronic copy)
Richard Berube, Director, Billerica Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate