The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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KIMBERLEY DRISCOLL

Lieutenant Governor

May 26, 2023

Peter J. Koutoujian, Sheriff

Middlesex County Sheriff’s Office

400 Mystic Avenue

Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Middlesex County Jail and House of Corrections on April 21 and 24, 2023 and May 16, 2023 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 83 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Kerry Wagner, MPH

Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Osvaldo Vidal, Superintendent (electronic copy)

Captain William Buckley, EHSO (electronic copy)

Sergeant Shane Cassidy, EHSO (electronic copy)

Kristel Bennett, Director, Billerica Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**CHECKPOINT BUILDING**

*Janitor’s Closet*

No Violations Noted

*Male Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1020F at handwash sink

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

105 CMR 451.123 Maintenance: Floor dirty throughout

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*Female Bathroom*

No Violations Noted

*Control Desk*

No Violations Noted

**PODULAR BUILDING**

**Lobby**

No Violations Noted

*Water Fountain*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Administration Wing**

*Offices*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1010F at handwash sink

*Janitor’s Closet*

No Violations Noted

*Kitchenette*

No Violations Noted

*Conference Room*

Unable to Inspect – In Use

**Visiting Area**

No Violations Noted

*Visitor’s Side*

No Violations Noted

**Central Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

*Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

**Attorney Visit Hallway**

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Visiting Control Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, drawer broken in large refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up in small refrigerator

105 CMR 451.353 Interior Maintenance: Strong odor present throughout room

*Inmate Bathroom # 5-145A*

No Violations Noted

*Storage Room # 5-145B*

Unable to Inspect – Locked

*Visiting Area – Inmate Side*

No Violations Noted

*Family/Child Visiting Area*

No Violations Noted

**Entrance Hallway for Pod A & B**

*Nurse’s Station*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Caseworker’s Office*

No Violations Noted

**Pod A**

*Common Area*

105 CMR 451.353 Interior Maintenance: Seat damaged on left side exercise bike

*Storage Cage (Barber Shop)*

105 CMR 451.124 Water Supply: Excessive water supply in quantity and pressure at handwash sink

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Counselor/Interview Room # 5-062*

No Violations Noted

*Room # 5-063*

No Violations Noted

*Pod Storage Room # 5-061*

No Violations Noted

*Lower Level Shower Area # 1-5*

105 CMR 451.123\* Maintenance: Screws missing on wall in handicapped shower

*Lower Cells*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 900F in cell # 1-25

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1-13, 1-15, and 1-23

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-03, 1-05, 1-08, 1-10, 1-21, 1-22, 1-23, 1-30, 1-31, and 1-32

*Upper Level Shower Area # 6-10*

105 CMR 451.123\* Maintenance: Floor paint damaged outside showers

105 CMR 451.123 Maintenance: Ceiling vent duty outside shower # 7

105 CMR 451.123 Maintenance: Floor dirty outside shower # 9

*Upper Cells*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain in cell # 2-15

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-15

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, combination toilet/handwash sink unit leaking in cell # 2-20

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-09

**Pod B**

*Common Area*

No Violations Noted

*Storage Room # 5-085*

No Violations Noted

*Counselor’s Office # 5-084*

No Violations Noted

*Storage Cage (Barber Shop) # 5-081*

No Violations Noted

*Janitor’s Closet # 5-080*

105 CMR 451.353 Interior Maintenance: Wet mop stored in slop sink

*Storage Room (Small) # 5-082*

No Violations Noted

*Classroom/Storage Room (Large) # 5-083*

No Violations Noted

*Lower Level Shower Area*

No Violations Noted

*Lower Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 1-20

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-15, 1-19, 1-25, and 1-29

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Soap scum observed on walls in shower # 10

105 CMR 451.123 Maintenance: Door surface dirty in shower # 9 and 10

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-32

**Entrance Hallway for Pod C & D**

*Nurse’s Station*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Office*

No Violations Noted

**Pod C**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop) # 5-207*

No Violations Noted

*Janitor’s Closet # 5-206*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Pod Storage Room # 5-201*

No Violations Noted

*Counselor/Interview Office #5-202*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Multi-Purpose Room # 5-203*

No Violations Noted

*Lower Level Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123\* Maintenance: Soap scum observed on floor in shower # 2

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Light fixture rusted in shower # 1 and 4

*Lower Cells*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 620F in cell # 1-09

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1-09

*Upper Level Shower Area* Unable to Inspect Shower # 6 and 7 – In Use

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123 Maintenance: Walls dirty in shower # 9

105 CMR 451.123 Maintenance: Handwash sink dirty

*Upper Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2-13 and 2-29

**Pod D**

*Common Area*

No Violations Noted

*Storage Cage (Barber Shop) # 5-214*

No Violations Noted

*Janitor’s Closet # 5-213*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Counselor/Interview Room # 5-217*

No Violations Noted

*Multi-Purpose Room # 5-216*

No Violations Noted

*Pod Storage Room # 5-218*

No Violations Noted

*Lower Level Shower Area* Unable to Inspect Shower # 5 – In Use

105 CMR 451.123 Maintenance: Soap scum observed on walls in handicapped shower

*Lower Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 1-07 and 1-08

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-21

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-09

*Upper Level Shower Area*

105 CMR 451.123\* Maintenance: Soap scum observed on walls in shower # 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 4

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-18

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 2-18

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-02, 2-04, 2-22, and 2-30

**Pod F**

*Administration Area*

No Violations Noted

*Trash Storage Room # 6-200*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Staff Bathroom*

No Violations Noted

*Medical Office*

Unable to Inspect – Locked

**Block**

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty near entrance

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink near entrance

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged near entrance

*Janitor’s Closet # 6-207*

No Violations Noted

*Storage # 6-208*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven door broken

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Tabletop dirty

*Lower Showers*

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 6

105 CMR 451.123 Maintenance: Walls dirty in shower # 6

105 CMR 451.123 Maintenance: Door surface dirty in shower # 3

*Lower Cells*

No Violations Noted

*Gym # 1-19*

No Violations Noted

*Laundry Room # 1-01*

No Violations Noted

*Music Room # 1-02*

No Violations Noted

*The Club House # 1-03*

No Violations Noted

*Kitchen # 1-04*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Tabletop dirty

105 CMR 451.353 Interior Maintenance: Walls dirty

*Library # 1-05*

No Violations Noted

*Barber Shop # 1-06*

No Violations Noted

*Assessment Office # 6-211*

Unable to Inspect – In Use

*Library/Multi-Purpose Room # 6-210*

No Violations Noted

*Case Worker’s Office # 6-209*

105 CMR 451.340 Illumination: Insufficient lighting, lights not working

*Upper Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-03

*Upper Showers # 1-10*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 8, 9, and 10

*Common Area*

No Violations Noted

**Dorm # 3 and 4 Landing**

*Male Bathroom # 6-212*

No Violations Noted

*Female Bathroom # 6-213*

Unable to Inspect – Locked

*Trash Room # 6-214*

No Violations Noted

*Janitor’s Closet # 6-215*

No Violations Noted

*Storage/Med Pass # 6-221*

No Violations Noted

*Medical Office # 6-226*

Unable to Inspect – In Use

*Classroom # 2 (6-227)*

No Violations Noted

**Multi-Purpose Hallway**

No Violations Noted

*Storage Room # 6-217 and 6-218*

No Violations Noted

*Classroom A and B # 6-219 and 6-220*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator in room # 6-219

**Dorm # 3**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

Unable to Inspect – In Use

*Handwash Sink Area*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F at handwash sink # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain at handwash sink # 3

*Shower Area*

105 CMR 451.123\* Maintenance: Caulking under water control dirty in shower # 1

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 1, 2, 4, and 7

105 CMR 451.123 Maintenance: Drain flies observed in shower # 4

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in mop bucket

*Case Worker’s Office*

No Violations Noted

*Barber Shop*

No Violations Noted

**Dorm # 4**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Standing water left in bucket

*Shower Area*

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 2 and 3

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 3 and 7

105 CMR 451.123 Maintenance: Strong odor throughout shower area

*Toilet Area*

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 1

105 CMR 451.124\* Water Supply: No cold water supplied to handwash sink in stall # 3

*Handwash Sink Area*

No Violations Noted

*Common Area*

No Violations Noted

*Sleeping Area*

No Violations Noted

**Pod E**

**Administration Area**

*Female Staff Bathroom # 6-101*

No Violations Noted

*Janitor’s Closet # 6-102*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged with excessive amount of dirt

*Male Staff Bathroom # 6-103*

Unable to Inspect – In Use

*Offices # 6-104 and 6-105*

No Violations Noted

*Nurse’s Station # 6-107*

Unable to Inspect – Locked

*Trash Storage Room # 6-100*

No Violations Noted

**Block**

105 CMR 451.123 Maintenance: Handwash sink dirty near entrance

*Janitor’s Closet # 6-106*

No Violations Noted

*Barber Shop*

No Violations Noted

*Storage Room # 6-108*

105 CMR 451.383(B)\* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

*Lower Showers*

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Debris observed in floor drain in shower # 1, 2, 3, 4, and 6

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 4 and 5

*Lower Cells*

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 1-30

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-05, 1-06, 1-08, 1-23, 1-26, 1-28, and 1-29

*Classroom/Assessment # 6-111*

No Violations Noted

*Caseworker’s Office # 6-110*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.340 Illumination: Insufficient lighting, lights out

*Upper Cells*

No Violations Noted

*Upper Showers*

105 CMR 451.123\* Maintenance: Soap scum observed on floor in shower # 2

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 3, 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Debris observed in floor drain in shower # 2, 3, 4, and 5

*Outside Rec Area*

No Violations Noted

**Dorm # 1 and 2 Landing**

*Shift Administrator’s Office # 6-112*

No Violations Noted

*Trash Storage Room # 6-113*

No Violations Noted

*Janitor’s Closet # 6-114*

No Violations Noted

*Male Staff Bathroom # 6-115*

No Violations Noted

*Female Staff Bathroom # 6-116*

Unable to Inspect - Locked

*Storage/Med Pass # 6-118*

No Violations Noted

*Medical Office # 6-122*

No Violations Noted

*Classroom # 6-123*

No Violations Noted

**Dorm # 1**

*Sleeping Area*

No Violations Noted

*Common Area*

No Violations Noted

*Toilet Area*

Unable to Inspect – In Use

*Handwash Sink Area*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 820F at handwash sink # 1

*Shower Area*

105 CMR 451.123\* Maintenance: Mold observed on caulking in shower # 1

105 CMR 451.123 Maintenance: Floor and walls dirty in shower # 1

*Janitor’s Closet*

No Violations Noted

*Case Worker’s Office*

Unable to Inspect – In Use

*Barber Shop*

No Violations Noted

**Dorm # 2**

*Barber Shop*

No Violations Noted

*Case Worker’s Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

*Janitor’s Closet*

No Violations Noted

*Shower Area* Unable to Inspect Shower # 6 and 7 – In Use

105 CMR 451.123 Maintenance: Mold observed on caulking in shower # 8

105 CMR 451.123 Maintenance: Soap scum observed on walls in shower # 8

105 CMR 451.123 Maintenance: Soap scum observed on floor in shower # 2

105 CMR 451.123 Maintenance: Floor tiles damaged outside of showers

*Toilet Area*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 and 8

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 4, 7, and 8

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in stall # 5 and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, combination toilet/handwash sink unit out-of-order in stall # 2

*Handwash Sink Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.123 Maintenance: Handwash sink # 2 dirty

105 CMR 451.123 Maintenance: Floor dirty under water spigot

*Common Area*

No Violations Noted

*Sleeping Area*

105 CMR 451.103 Mattresses: Mattress damaged at bunk # 4

**Intake and Discharge**

*Transportation Office # 5-017*

No Violations Noted

*Janitor’s Closet # 5-016*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Administrative Office # 5-015*

No Violations Noted

*Holding Tank # 2 # 5-014*

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Shake Room # 1 (5-011) & 2 (5-010)*

No Violations Noted

*Holding Cell # 1 (# 5-013)*

No Violations Noted

*Institutional Property*

No Violations Noted

*Desk Area*

No Violations Noted

*Sally Port*

No Violations Noted

*Old Shower Room # 1*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink continually running

*Cell # 5-008*

No Violations Noted

*Holding Cell # 1-6*

No Violations Noted

*Break Room # 5-018*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service cups stored on floor

*Male Bathroom # 5-018*

Unable to Inspect – In Use

*Female Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*Inmate Property Room # 5-021*

No Violations Noted

*Change Room # 1 and 2 (# 5-022 and 5-023)*

No Violations Noted

**A & B Hall Entrance**

*Janitor’s Closet # 5-025A*

No Violations Noted

*Storage Room # 5025C*

105 CMR 451.383(B)\* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

*Teacher’s Office # 5-025B*

No Violations Noted

**Hall A – Video Court # 5-024**

No Violations Noted

**Hall B # 5-026**

No Violations Noted

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

**FC 3-501.16(A)(2) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or lessP, pasta salad recorded at 73°F**

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

**Supply Dock**

*Loading Dock*

No Violations Noted

*Surplus Storage Room # 5-028*

No Violations Noted

*Storage Room # 5-027*

No Violations Noted

**Back of Kitchen**

*Supply Room # 2 (Dry Storage) # 5-029*

No Violations Noted

*Chemical Supply Closet*

No Violations Noted

*Daily Cleaning Cabinet*

No Violations Noted

*Kitchen Staff Break Area # 5-030*

No Violations Noted

*Supply Room # 1 (# 5-031)*

No Violations Noted

*Inmate Bathroom # 5-032*

No Violations Noted

*Staff Bathroom # 5-033*

No Violations Noted

*Rack Spray Area*

No Violations Noted

**Main Kitchen Area**

*Cooler # 1*

No Violations Noted

*Warmer # 1 & 2*

No Violations Noted

*Serving Line*

**FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940P, sanitizing concentration too strong**

*Handwash Sink – Near Pots and Pans Sink*

No Violations Noted

*Pots and Pan Sink*

**FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940P, sanitizing concentration too strong**

**Mechanical Warewash Area**

*Warewash Machine*

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions

FC 4-501.112(A)(2) Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machinePf, final rinse cycle not reaching 180°F

*Inmate Coffee Area*

**FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container missing label**

*Diet Area/Serving Line # 2*

No Violations Noted

*Warmer # 3 & 4*

No Violations Noted

*Cooler # 2*

No Violations Noted

*3 Ovens (Under Hoods)*

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in flour and oats containers**

*Prep Tables and Sinks*

No Violations Noted

*Ice Machines*

No Violations Noted

*Handwash Sink (After Ice Machine # 2)*

No Violations Noted

*Kettle Area*

No Violations Noted

*Walk-in Refrigerator # 2*

No Violations Noted

*Spice Cabinet*

No Violations Noted

*Walk-in Refrigerator # 1*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged

*Hood Area with Warmers*

**FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, 1 light not working over grille top**

*Walk-in Freezer*

No Violations Noted

*Sallyport/Changing Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Officer’s Area/Office*

No Violations Noted

**Culinary Arts Program Kitchen**

*Classroom*

No Violations Noted

*True Refrigerator*

No Violations Noted

*Proofers*

No Violations Noted

*Walk-in Freezer*

No Violations Noted

*Hood Area*

No Violations Noted

*Handwash Sink*

**FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, discolored water observed at handwash sink**

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, no hot water supplied to handwash sink

*3-Compartment Sink*

**FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940P, sanitizing concentration too strong**

*Prep Sink*

No Violations Noted

*Prep Tables*

**FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirtyPf, can opener dirty**

*Walk-in Refrigerator*

No Violations Noted

**Health Service Unit**

*ISO # 1 & 2*

No Violations Noted

*Nurse’s Pantry*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.383(B)\* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, sprinkler head recessed into ceiling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Risk Cell # 1 & 2*

No Violations Noted

*Patient Rooms # 1-4*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 3

*Ward A # 5-130*

No Violations Noted

*Storage Room # 5-131*

No Violations Noted

*Handicapped Shower Room*

105 CMR 451.123 Maintenance: Caulking damaged near water push button

105 CMR 451.130 Hot Water: Shower water temperature recorded at 820F

*Nurse’s Station and Bathroom*

105 CMR 451.123 Maintenance: Cabinet countertop near sink damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

**HSU Main Entrance**

No Violations Noted

*Treatment Room # 1 (# 5-126)*

No Violations Noted

*Inmate Bathroom # 5-124*

105 CMR 451.123 Maintenance: Handwash dirty

*Treatment Room # 2 (# 5-122)*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F at handwash sink

*Medical Waste Storage*

No Violations Noted

*Treatment Room # 3 (# 5-120)*

No Violations Noted

*Coordinator’s Office # 5-118*

No Violations Noted

*Lab/Temporary Pharmacy # 5-117*

No Violations Noted

*Dental Room # 5-119*

105 CMR 451.353 Interior Maintenance: Countertop dirty

*Infectious Disease Office*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, some individuals who may potentially handle medical or biological waste not providing training on an annual basis

*Psychiatry Office # 5-123*

No Violations Noted

*Exam Room # 2 (# 5-125)*

No Violations Noted

*Exam Room # 1 (# 5-127)*

No Violations Noted

*Cleaning Utility Room (# 5-111)*

No Violations Noted

*Storage Room # 1 (# 5-110)*

No Violations Noted

*Mental Health Office # 1 (# 5-115)*

No Violations Noted

*Physical Therapy # 5-113 (Treatment Room # 4)*

No Violations Noted

*Office # 5-114*

No Violations Noted

*Pharmacy # 5-112*

105 CMR 451.353\* Interior Maintenance: Handwash sink dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator and freezer dirty

*Janitor’s Closet # 5-106*

No Violations Noted

*Office # 5-108*

No Violations Noted

*Office # 5-107*

No Violations Noted

*Storage Room # 5-109*

No Violations Noted

*Ward B # 5-102*

105 CMR 451.123\* Maintenance: Floor mat dirty outside showers

105 CMR 451.123 Maintenance: Left and right handwash sink dirty

**HSU Administration Hallway**

*Male Bathroom*

No Violations Noted

*Female Bathroom # 5-104*

No Violations Noted

*Storage Room # 5-103*

No Violations Noted

*Office # 5-100*

No Violations Noted

*Health Service Administrator’s Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

**Billerica Control Building**

**Main Level**

*Lobby*

105 CMR 451.350\* Structural Maintenance: Window broken at entrance

105 CMR 451.350\* Structural Maintenance: Wall damaged at entrance

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.350\* Structural Maintenance: Window broken

*Male Bathroom*

No Violations Noted

*Transportation-Hub Hallway*

Unable to Inspect Cells – Not Used

*Office # 2-111*

No Violations Noted

*Office # 2-108*

Unable to Inspect – Locked

*IT Office # 2-101*

105 CMR 451.350\* Structural Maintenance: Hole in ceiling in back storage area

*Control Area*

105 CMR 451.350\* Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350\* Structural Maintenance: Several windows broken

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.141 Screens: Screen damaged

*Roll Call Room*

No Violations Noted

*Motorcycle Unit Locker Room # 2-116*

Unable to Inspect – Locked

*Administration Locker Room # 2-117*

Unable to Inspect – In Use

**Jail Visiting Hallway**

*Parole Office # 2-125*

No Violations Noted

*Religious Services Office # 2-119*

Unable to Inspect – Locked

*Additional Offices*

No Violations Noted

**Old Administration Wing**

**First Floor**

*Office # 2-131*

Unable to Inspect – Locked

*Storage Closets*

Unable to Inspect – Locked

*Female Bathroom # 2-136*

No Violations Noted

*Mail Room # 2-138*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Tool Crib Area*

No Violations Noted

*Tool Crib Bathroom*

No Violations Noted

*Maintenance Area*

No Violations Noted

*Maintenance Break Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service cups and bowls stored on floor

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, sponges observed

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, cord running through doorway

**Second Floor**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing throughout

*Offices*

No Violations Noted

*Nursing Mother’s Room*

Unable to Inspect – Locked

*Records Storage Rooms*

No Violations Noted

**New Male Locker Room**

Unable to Inspect – In Use

**Classifications & Old Infirmary Hallway**

*Offices*

105 CMR 451.353 Interior Maintenance: Ceiling tile missing in office # 2-200

*Male Bathroom # 2-214*

Unable to Inspect – In Use

*Female Bathroom # 2-208*

No Violations Noted

*Old Shower Room*

Unable to Inspect – Not Used

*Staff Break Room # 2-206*

No Violations Noted

*Additional Offices*

No Violations Noted

*Janitor’s Closet # 2-205*

No Violations Noted

**Third Floor**

105 CMR 451.141\* Screens: Screens damaged throughout area

105 CMR 451.350\* Structural Maintenance: Several windows broken throughout area

*Female Locker Room*

No Violations Noted

*Officer’s Weight Room*

105 CMR 451.353 Interior Maintenance: Equipment padding damaged

105 CMR 451.353 Interior Maintenance: Ceiling tile water damaged

*Male Locker Room*

No Violations Noted

*Male Locker Room Bathroom # 2-308*

105 CMR 451.123\* Maintenance: Floor paint damaged throughout

**Lower Report**

*A & B Side Cells*

Unable to Inspect – Not Used

**Training Center**

**First Floor**

*Male Bathroom # 4-123*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Medical Triage*

Unable to Inspect – Locked

*Library # 4-122*

105 CMR 451.353 Interior Maintenance: Ceiling tile missing

*Meeting Room # 4-120*

105 CMR 451.350 Structural Maintenance: Active leak observed from ceiling

105 CMR 451.353 Interior Maintenance: Ceiling tile water damaged

*Offices and Classroom # 4-118 – 4-121*

No Violations Noted

*Print Shop # 4-115*

No Violations Noted

*Chapel # 4-116*

105 CMR 451.350\* Structural Maintenance: Windows broken

*Offices # 4-112 – 4-114*

105 CMR 451.350 Structural Maintenance: Window not weathertight in office # 4-112 and 4-114

*Bathroom # 4-110*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 950F at handwash sink

*Storage Room # 4-111*

No Violations Noted

**Second Floor**

*Main Laundry*

105 CMR 451.350\* Structural Maintenance: Windows broken

*Inmate Bathroom # 4-201*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.123\* Maintenance: Wall paint damaged

*Officer’s Bathroom*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

*Laundry Storage # 4-213*

No Violations Noted

*Canteen Storage # 4-215*

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, bags of food stored on floor

*Canteen Office # 4-216*

Unable to Inspect – Locked

**Tier Dorm Room**

105 CMR 451.353 Interior Maintenance: Table dirty at far end of dorm

*Dorm Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 820F at handwash sink # 1

105 CMR 451.124\* Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2 and 6

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2, 6, and 8

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 8

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 6

105 CMR 451.123 Maintenance: Floor paint damaged outside showers

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

**First Tier (Unoccupied)**

*Day Room*

No Violations Noted

*Control # 4-100*

No Violations Noted

*Staff Room # 4-102*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect - Locked

*A & B Side*

105 CMR 451.353\* Interior Maintenance: Wall damaged near light in cell # B3 and B13

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # B4

*Bathroom and Shower Area*

105 CMR 451.123\* Maintenance: Wall grout missing in shower # 4 and 5

105 CMR 451.123 Maintenance: Wall grout missing in shower # 3 and 6

*C & D Side*

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # D7 and D14

*Shower Room # D23*

Unable to Inspect – Not Used

**Second Tier (Unoccupied)**

105 CMR 451.353\* Interior Maintenance: Multiple windows painted

*Nurse’s Room*

Unable to Inspect – Locked

*Control*

Unable to Inspect – Locked

*E & F Side*

105 CMR 451.117\* Toilet Fixtures: Toilet fixture not easily cleanable, interior of toilet bowl rusted in cell # F25

105 CMR 451.353\* Interior Maintenance: Ceiling damaged at end of hallway

*Bathroom and Shower Area*

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1 and 9

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 10 leaking

*Janitorial Cage*

No Violations Noted

*G & H Side*

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # G20

**Gym**

105 CMR 451.353\* Interior Maintenance: Wooden window coverings damaged

*Gym Office*

105 CMR 451.353\* Interior Maintenance: Uncovered junction box, exposed wires observed

*Staff Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

*Stairway to Third Tier*

No Violations Noted

**Third Tier (Unoccupied)**

105 CMR 451.353\* Interior Maintenance: Multiple windows painted

*Control*

No Violations Noted

*Offices*

Unable to Inspect – Locked

*I & J Side*

105 CMR 451.353\* Interior Maintenance: Wall damaged in cell # J26

*Bathroom and Shower Area*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*K & L Side*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # K3 and K16

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # L19

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # L19

**CWP Building**

*Entrance*

No Violations Noted

*Officer’s Station*

No Violations Noted

*Storage # 3-107*

No Violations Noted

*Bathroom # 3-111*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Shower Room # 3-113*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet fixture not secured at handwash sink # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet fixture not secured at handwash sink # 1, 3, and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink slow to drain at handwash sink # 3

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 6

105 CMR 451.123 Maintenance: Wall board damaged in stall # 5

*Med Room # 3-112*

Unable to Inspect – Locked

*Day Area # 3-114*

No Violations Noted

*Laundry Area*

No Violations Noted

*Dining Area*

FC 4-903-11(A)(2)\* Protection of Clean Items, Storing: Single-Use items not stored in an area where they are protected from contamination, single service utensils left uncovered

FC 4-903.11(B)(2) Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, cups not stored covered or inverted

*Offices # 3-103 – 3-105*

Unable to Inspect – Locked

*Kitchen*

Unable to Inspect – Under Construction

**2nd Floor**

*Inmate Bathroom # 3-201*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Dorm # 3-200*

No Violations Noted

*Janitor’s Closet # 3-204*

No Violations Noted

*Office # 3-205*

No Violations Noted

*Dorm # 3-203*

No Violations Noted

*Staff Bathroom # 3-202*

No Violations Noted

**Basement**

*Property # 3-B04*

105 CMR 451.360 Protective Measures: Dead insects observed throughout room

*Storage Closet # 3-B 02 and 3-B03*

Unable to Inspect – Locked

**Work Release Building**

**House # 1**

**First Floor**

*Hallway*

No Violations Noted

*Infirmary*

No Violations Noted

*Control*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils not stored in the inverted position

*Office*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Bench and area around bench dirty in shower

*Bedrooms*

105 CMR 451.141\* Screens: Screen not properly sized for window in bedroom # 2

**Food Service Area**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

No Violations Noted

*Kitchen*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1020F at handwash sink

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Exterior door not tight-fitting, screen door not tight-fitting at bottom

**Second Floor**

*Stairway*

No Violations Noted

*Hallway*

No Violations Noted

*Bedrooms*

105 CMR 451.141 Screens: Screen missing in room # 6

105 CMR 451.320 Cell Size: Inadequate floor space in cells, double bunked in room # 4, 6, 8, and 9

*Bathroom*

105 CMR 451.123 Maintenance: Screen missing

*Stairway to Basement*

No Violations Noted

**Basement**

*Laundry Room*

105 CMR 451.350\* Structural Maintenance: Water leaking in from exterior in back left corner of room

105 CMR 451.350\* Structural Maintenance: Door leading to exterior not rodent and weathertight

*Janitor’s Closet*

No Violations Noted

*Boiler Room*

Unable to Inspect – Locked

*Storage Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service cups stored on floor

**Day Room between Houses**

105 CMR 451.141\* Screens: Screen missing

**House # 2 (Unoccupied)**

**First Floor**

*Hallway*

No Violations Noted

*Strip Search Room*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Under Construction

*Group Room*

105 CMR 451.141 Screens: Screen not tight-fitting

*Officer’s Bathroom*

No Violations Noted

*Offices*

Unable to Inspect – Locked

*Administration Office*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in back left office

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in right office

105 CMR 451.353 Interior Maintenance: Conduit not secured to wall in right office

**Second Floor**

*Hallway*

No Violations Noted

*Bathroom*

Unable to Inspect – Under Construction

*Bedrooms*

Unable to Inspect – Under Construction

**Third Floor (unoccupied)**

105 CMR 451.350 Structural Maintenance: Emergency exit door not rodent and weathertight

*Bedrooms*

105 CMR 451.141\* Screens: Screen not properly sized for window in bedroom # 5 and 6

105 CMR 451.350 Structural Maintenance: Floor significantly water damaged and weak near radiator

**Basement**

*Day Room*

Unable to Inspect – Under Construction

*Property*

105 CMR 451.353\* Interior Maintenance: Mold observed on walls

*Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles missing in shower # 3

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking on slop sink

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink

*Storage Room*

No Violations Noted

**WAREHOUSE**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, beef patties stored above ready-to-eat food

*Office # 9-101*

No Violations Noted

*Female Bathroom # 9-102*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Bathroom # 9-103*

No Violations Noted

*Janitor’s Closet # 9-104*

No Violations Noted

*Old Walk-in Freezer # 9-105*

No Violations Noted

*Back Freezer and Refrigerator*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice buildup observed on wall

**Observations and Recommendations**

1. The inmate population was 615 at the time of inspection.
2. At the time of the kitchen inspection the CSP recommended:
   1. Clear instructions on how to prepare and test the sanitizing solution be developed and posted within the main kitchen and work release kitchen;
   2. Train additional staff members on how to properly prepare the sanitizing solution in the main kitchen and work release kitchen; and
   3. Develop procedures to test the concentration of the sanitizing solution at an increased frequency.
3. During the main kitchen inspection, the warewash machine was not operating in accordance with the manufacturer’s instructions found on the data plate. Kitchen staff stated a service order was immediately placed to repair the warewash machine and staff would utilize interim measures such as manually sanitizing dishes or using Styrofoam trays until repairs could be made.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner, MPH

Environmental Analyst, CSP, BEH