



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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May 26, 2023

Peter J. Koutoujian, Sheriff
 Middlesex County Sheriff's Office
 400 Mystic Avenue
 Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Middlesex County Jail and House of Corrections on April 21 and 24, 2023 and May 16, 2023 accompanied by Captain William Buckley and Sergeant Shane Cassidy, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 83 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
 Environmental Analyst, CSP, BEH

- cc: Margret R. Cooke, Commissioner, DPH
- Nalina Narain, Director, BEH
- Steven Hughes, Director, CSP, BEH
- Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Osvaldo Vidal, Superintendent (electronic copy)
- Captain William Buckley, EHSO (electronic copy)
- Sergeant Shane Cassidy, EHSO (electronic copy)
- Kristel Bennett, Director, Billerica Board of Health (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

CHECKPOINT BUILDING

Janitor's Closet

No Violations Noted

Male Bathroom

105 CMR 451.126*
105 CMR 451.117
105 CMR 451.123
105 CMR 451.130

Hot Water: Hot water temperature recorded at 102⁰F at handwash sink
Toilet Fixtures: Toilet fixture dirty
Maintenance: Floor dirty throughout
Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

Female Bathroom

No Violations Noted

Control Desk

No Violations Noted

PODULAR BUILDING

Lobby

No Violations Noted

Water Fountain

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Administration Wing

Offices

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 101⁰F at handwash sink

Janitor's Closet

No Violations Noted

Kitchenette

No Violations Noted

Conference Room

Unable to Inspect – In Use

Visiting Area

No Violations Noted

Visitor's Side

No Violations Noted

Central Control

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

Bathroom

105 CMR 451.123

Maintenance: Floor dirty

Attorney Visit Hallway

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Visiting Control Room

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

105 CMR 451.353*

Interior Maintenance: Ceiling damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, drawer broken in large refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up in small refrigerator

105 CMR 451.353

Interior Maintenance: Strong odor present throughout room

Inmate Bathroom # 5-145A

No Violations Noted

Storage Room # 5-145B

Unable to Inspect – Locked

Visiting Area – Inmate Side

No Violations Noted

Family/Child Visiting Area

No Violations Noted

Entrance Hallway for Pod A & B

Nurse's Station

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Caseworker's Office

No Violations Noted

Pod A

Common Area

105 CMR 451.353

Interior Maintenance: Seat damaged on left side exercise bike

Storage Cage (Barber Shop)

105 CMR 451.124

Water Supply: Excessive water supply in quantity and pressure at handwash sink

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Counselor/Interview Room # 5-062

No Violations Noted

Room # 5-063

No Violations Noted

Pod Storage Room # 5-061

No Violations Noted

Lower Level Shower Area # 1-5

105 CMR 451.123*

Maintenance: Screws missing on wall in handicapped shower

Lower Cells

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 90°F in cell # 1-25

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 1-13, 1-15, and 1-23

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-03, 1-05, 1-08, 1-10, 1-21, 1-22, 1-23, 1-30, 1-31, and 1-32

Upper Level Shower Area # 6-10

105 CMR 451.123*

Maintenance: Floor paint damaged outside showers

105 CMR 451.123

Maintenance: Ceiling vent duty outside shower # 7

105 CMR 451.123

Maintenance: Floor dirty outside shower # 9

Upper Cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain in cell # 2-15

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in cell # 2-15

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, combination toilet/handwash sink unit leaking in cell # 2-20

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2-09

Pod B

Common Area

No Violations Noted

Storage Room # 5-085

No Violations Noted

Counselor's Office # 5-084

No Violations Noted

Storage Cage (Barber Shop) # 5-081

No Violations Noted

Janitor's Closet # 5-080

105 CMR 451.353

Interior Maintenance: Wet mop stored in slop sink

Storage Room (Small) # 5-082

No Violations Noted

Classroom/Storage Room (Large) # 5-083

No Violations Noted

Lower Level Shower Area

No Violations Noted

Lower Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 1-20

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1-15, 1-19, 1-25, and 1-29

Upper Level Shower Area

105 CMR 451.123*

Maintenance: Soap scum observed on walls in shower # 10

105 CMR 451.123

Maintenance: Door surface dirty in shower # 9 and 10

Upper Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2-32

Entrance Hallway for Pod C & D

Nurse's Station

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Office

No Violations Noted

Pod C

Common Area

No Violations Noted

Storage Cage (Barber Shop) # 5-207

No Violations Noted

Janitor's Closet # 5-206

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wet mop stored on floor

Pod Storage Room # 5-201

No Violations Noted

Counselor/Interview Office #5-202

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Multi-Purpose Room # 5-203

No Violations Noted

Lower Level Shower Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123*

Maintenance: Soap scum observed on floor in shower # 2

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 1, 2, and 4

105 CMR 451.123

Maintenance: Light fixture rusted in shower # 1 and 4

Lower Cells

105 CMR 451.126

Hot Water: Hot water temperature recorded at 62°F in cell # 1-09

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1-09

Upper Level Shower Area

105 CMR 451.110(A)

Unable to Inspect Shower # 6 and 7 – In Use

105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.123

Maintenance: Walls dirty in shower # 9

Maintenance: Handwash sink dirty

Upper Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 2-13 and 2-29

Pod D

Common Area

No Violations Noted

Storage Cage (Barber Shop) # 5-214

No Violations Noted

Janitor's Closet # 5-213

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Counselor/Interview Room # 5-217

No Violations Noted

Multi-Purpose Room # 5-216

No Violations Noted

Pod Storage Room # 5-218

No Violations Noted

Lower Level Shower Area

105 CMR 451.123

Unable to Inspect Shower # 5 – In Use

Maintenance: Soap scum observed on walls in handicapped shower

Lower Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 1-07 and 1-08
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1-21
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 1-09

Upper Level Shower Area

105 CMR 451.123* Maintenance: Soap scum observed on walls in shower # 5
105 CMR 451.123 Maintenance: Drain flies observed in shower # 2
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 4

Upper Cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-18
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 2-18
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2-02, 2-04, 2-22, and 2-30

Pod F

Administration Area

No Violations Noted

Trash Storage Room # 6-200

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Male Staff Bathroom

No Violations Noted

Medical Office

Unable to Inspect – Locked

Block

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty near entrance
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink near entrance
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged near entrance

Janitor's Closet # 6-207

No Violations Noted

Storage # 6-208

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven door broken
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.353 Interior Maintenance: Tabletop dirty

<i>Lower Showers</i>	
105 CMR 451.123	Maintenance: Mold observed on caulking in shower # 6
105 CMR 451.123	Maintenance: Walls dirty in shower # 6
105 CMR 451.123	Maintenance: Door surface dirty in shower # 3
<i>Lower Cells</i>	
	No Violations Noted
<i>Gym # 1-19</i>	
	No Violations Noted
<i>Laundry Room # 1-01</i>	
	No Violations Noted
<i>Music Room # 1-02</i>	
	No Violations Noted
<i>The Club House # 1-03</i>	
	No Violations Noted
<i>Kitchen # 1-04</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.353	Interior Maintenance: Tabletop dirty
105 CMR 451.353	Interior Maintenance: Walls dirty
<i>Library # 1-05</i>	
	No Violations Noted
<i>Barber Shop # 1-06</i>	
	No Violations Noted
<i>Assessment Office # 6-211</i>	
	Unable to Inspect – In Use
<i>Library/Multi-Purpose Room # 6-210</i>	
	No Violations Noted
<i>Case Worker's Office # 6-209</i>	
105 CMR 451.340	Illumination: Insufficient lighting, lights not working
<i>Upper Cells</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, water continually running in cell # 2-03
<i>Upper Showers # 1-10</i>	
105 CMR 451.123	Maintenance: Soap scum observed on walls in shower # 8, 9, and 10
<i>Common Area</i>	
	No Violations Noted
Dorm # 3 and 4 Landing	
<i>Male Bathroom # 6-212</i>	
	No Violations Noted

Female Bathroom # 6-213

Unable to Inspect – Locked

Trash Room # 6-214

No Violations Noted

Janitor's Closet # 6-215

No Violations Noted

Storage/Med Pass # 6-221

No Violations Noted

Medical Office # 6-226

Unable to Inspect – In Use

Classroom # 2 (6-227)

No Violations Noted

Multi-Purpose Hallway

No Violations Noted

Storage Room # 6-217 and 6-218

No Violations Noted

Classroom A and B # 6-219 and 6-220

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator in room # 6-219

Dorm # 3

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Toilet Area

Unable to Inspect – In Use

Handwash Sink Area

105 CMR 451.126*

105 CMR 451.130*

Hot Water: Hot water temperature recorded at 80⁰F at handwash sink # 3

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain at handwash sink # 3

Shower Area

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Caulking under water control dirty in shower # 1

Maintenance: Soap scum observed on floor in shower # 1, 2, 4, and 7

Maintenance: Drain flies observed in shower # 4

Janitor's Closet

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Standing water left in mop bucket

Case Worker's Office

No Violations Noted

Barber Shop

No Violations Noted

Dorm # 4

Barber Shop

No Violations Noted

Case Worker's Office

No Violations Noted

Janitor's Closet

105 CMR 451.353*

Interior Maintenance: Standing water left in bucket

Shower Area

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 2 and 3

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 3 and 7

105 CMR 451.123

Maintenance: Strong odor throughout shower area

Toilet Area

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 1

105 CMR 451.124*

Water Supply: No cold water supplied to handwash sink in stall # 3

Handwash Sink Area

No Violations Noted

Common Area

No Violations Noted

Sleeping Area

No Violations Noted

Pod E

Administration Area

Female Staff Bathroom # 6-101

No Violations Noted

Janitor's Closet # 6-102

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged with excessive amount of dirt

Male Staff Bathroom # 6-103

Unable to Inspect – In Use

Offices # 6-104 and 6-105

No Violations Noted

Nurse's Station # 6-107

Unable to Inspect – Locked

Trash Storage Room # 6-100

No Violations Noted

Block

105 CMR 451.123

Maintenance: Handwash sink dirty near entrance

Janitor's Closet # 6-106

No Violations Noted

Barber Shop

No Violations Noted

Storage Room # 6-108

105 CMR 451.383(B)*

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of the ceiling

Lower Showers

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Debris observed in floor drain in shower # 1, 2, 3, 4, and 6

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 4 and 5

Lower Cells

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty in cell # 1-30

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1-05, 1-06, 1-08, 1-23, 1-26, 1-28, and 1-29

Classroom/Assessment # 6-111

No Violations Noted

Caseworker's Office # 6-110

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of 2 microwave ovens dirty

105 CMR 451.340

Illumination: Insufficient lighting, lights out

Upper Cells

No Violations Noted

Upper Showers

105 CMR 451.123*

Maintenance: Soap scum observed on floor in shower # 2

105 CMR 451.123

Maintenance: Soap scum observed on floor in shower # 3, 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Soap scum observed on walls in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Debris observed in floor drain in shower # 2, 3, 4, and 5

Outside Rec Area

No Violations Noted

Dorm # 1 and 2 Landing

Shift Administrator's Office # 6-112

No Violations Noted

Trash Storage Room # 6-113

No Violations Noted

<i>Janitor's Closet # 6-114</i>	No Violations Noted
<i>Male Staff Bathroom # 6-115</i>	No Violations Noted
<i>Female Staff Bathroom # 6-116</i>	Unable to Inspect - Locked
<i>Storage/Med Pass # 6-118</i>	No Violations Noted
<i>Medical Office # 6-122</i>	No Violations Noted
<i>Classroom # 6-123</i>	No Violations Noted
Dorm # 1	
<i>Sleeping Area</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Toilet Area</i>	Unable to Inspect – In Use
<i>Handwash Sink Area</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 82 ⁰ F at handwash sink # 1
<i>Shower Area</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Mold observed on caulking in shower # 1 Maintenance: Floor and walls dirty in shower # 1
<i>Janitor's Closet</i>	No Violations Noted
<i>Case Worker's Office</i>	Unable to Inspect – In Use
<i>Barber Shop</i>	No Violations Noted
Dorm # 2	
<i>Barber Shop</i>	No Violations Noted
<i>Case Worker's Office</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty
<i>Janitor's Closet</i>	No Violations Noted

<i>Shower Area</i>	Unable to Inspect Shower # 6 and 7 – In Use
105 CMR 451.123	Maintenance: Mold observed on caulking in shower # 8
105 CMR 451.123	Maintenance: Soap scum observed on walls in shower # 8
105 CMR 451.123	Maintenance: Soap scum observed on floor in shower # 2
105 CMR 451.123	Maintenance: Floor tiles damaged outside of showers
<i>Toilet Area</i>	
105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 and 8
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 4, 7, and 8
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink clogged in stall # 5 and 6
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, combination toilet/handwash sink unit out-of-order in stall # 2
<i>Handwash Sink Area</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order
105 CMR 451.123	Maintenance: Handwash sink # 2 dirty
105 CMR 451.123	Maintenance: Floor dirty under water spigot
<i>Common Area</i>	
	No Violations Noted
<i>Sleeping Area</i>	
105 CMR 451.103	Mattresses: Mattress damaged at bunk # 4
<u>Intake and Discharge</u>	
<i>Transportation Office # 5-017</i>	
	No Violations Noted
<i>Janitor's Closet # 5-016</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing
<i>Administrative Office # 5-015</i>	
	No Violations Noted
<i>Holding Tank # 2 # 5-014</i>	
105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
<i>Shake Room # 1 (5-011) & 2 (5-010)</i>	
	No Violations Noted
<i>Holding Cell # 1 (# 5-013)</i>	
	No Violations Noted
<i>Institutional Property</i>	
	No Violations Noted
<i>Desk Area</i>	
	No Violations Noted
<i>Sally Port</i>	
	No Violations Noted

<i>Old Shower Room # 1</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink continually running
<i>Cell # 5-008</i>	No Violations Noted
<i>Holding Cell # 1-6</i>	No Violations Noted
<i>Break Room # 5-018</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service cups stored on floor
<i>Male Bathroom # 5-018</i>	Unable to Inspect – In Use
<i>Female Bathroom</i> 105 CMR 451.126 105 CMR 451.130	Hot Water: Hot water temperature recorded at 100 ⁰ F at handwash sink Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain
<i>Inmate Property Room # 5-021</i>	No Violations Noted
<i>Change Room # 1 and 2 (# 5-022 and 5-023)</i>	No Violations Noted
<u>A & B Hall Entrance</u>	
<i>Janitor's Closet # 5-025A</i>	No Violations Noted
<i>Storage Room # 5025C</i> 105 CMR 451.383(B)*	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling
<i>Teacher's Office # 5-025B</i>	No Violations Noted
Hall A – Video Court # 5-024	No Violations Noted
Hall B # 5-026	No Violations Noted
<u>Food Service Area</u>	
The following Food Code violations listed in BOLD were observed to be corrected on-site.	
<i>Staff Dining Room</i> FC 3-501.16(A)(2)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or less^P, pasta salad recorded at 73°F
<i>Male Bathroom</i>	No Violations Noted

Female Bathroom
No Violations Noted

Supply Dock

Loading Dock
No Violations Noted

Surplus Storage Room # 5-028
No Violations Noted

Storage Room # 5-027
No Violations Noted

Back of Kitchen

Supply Room # 2 (Dry Storage) # 5-029
No Violations Noted

Chemical Supply Closet
No Violations Noted

Daily Cleaning Cabinet
No Violations Noted

Kitchen Staff Break Area # 5-030
No Violations Noted

Supply Room # 1 (# 5-031)
No Violations Noted

Inmate Bathroom # 5-032
No Violations Noted

Staff Bathroom # 5-033
No Violations Noted

Rack Spray Area
No Violations Noted

Main Kitchen Area

Cooler # 1
No Violations Noted

Warmer # 1 & 2
No Violations Noted

Serving Line
FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940^P, sanitizing concentration too strong

Handwash Sink – Near Pots and Pans Sink
No Violations Noted

Pots and Pan Sink
FC 7-204.11(A)

Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940^P, sanitizing concentration too strong

Mechanical Warewash Area

Warewash Machine
FC 4-501.15

Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine^{Pf}, final rinse cycle not reaching 180°F

Inmate Coffee Area
FC 3-302.12

Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, sugar container missing label

Diet Area/Serving Line # 2

No Violations Noted

Warmer # 3 & 4

No Violations Noted

Cooler # 2

No Violations Noted

3 Ovens (Under Hoods)
FC 3-304.12(B)

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in flour and oats containers

Prep Tables and Sinks

No Violations Noted

Ice Machines

No Violations Noted

Handwash Sink (After Ice Machine # 2)

No Violations Noted

Kettle Area

No Violations Noted

Walk-in Refrigerator # 2

No Violations Noted

Spice Cabinet

No Violations Noted

Walk-in Refrigerator # 1
FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame damaged

Hood Area with Warmers
FC 6-501.11

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -
Methods: Facility not in good repair, 1 light not working over grille top**

Walk-in Freezer

No Violations Noted

Sallyport/Changing Area

No Violations Noted

Janitor's Closet

No Violations Noted

Handwash Sink

No Violations Noted

Officer's Area/Office

No Violations Noted

Culinary Arts Program Kitchen

Classroom

No Violations Noted

True Refrigerator

No Violations Noted

Proofers

No Violations Noted

Walk-in Freezer

No Violations Noted

Hood Area

No Violations Noted

Handwash Sink
FC 5-205.15(B)

**Plumbing System; Operation and Maintenance: Plumbing system not maintained in
good repair, discolored water observed at handwash sink**

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good
repair, no hot water supplied to handwash sink

3-Compartment Sink
FC 7-204.11(A)

**Operational Supplies and Applications, Chemicals: Sanitizer for food-contact
surface does not meet the requirements specified in 40 CFR 180.940^P, sanitizing
concentration too strong**

Prep Sink

No Violations Noted

Prep Tables
FC 4-601.11(A)

**Cleaning of Equipment and Utensils, Objective: Food contact surface dirty^{Pf}, can
opener dirty**

Walk-in Refrigerator

No Violations Noted

Health Service Unit

ISO # 1 & 2

No Violations Noted

Nurse's Pantry

No Violations Noted

Janitor's Closet

105 CMR 451.383(B)*

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, sprinkler head recessed into ceiling

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Risk Cell # 1 & 2

No Violations Noted

Patient Rooms # 1-4

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 3

Ward A # 5-130

No Violations Noted

Storage Room # 5-131

No Violations Noted

Handicapped Shower Room

105 CMR 451.123

Maintenance: Caulking damaged near water push button

105 CMR 451.130

Hot Water: Shower water temperature recorded at 82⁰F

Nurse's Station and Bathroom

105 CMR 451.123

Maintenance: Cabinet countertop near sink damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 80⁰F at handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

HSU Main Entrance

No Violations Noted

Treatment Room # 1 (# 5-126)

No Violations Noted

Inmate Bathroom # 5-124

105 CMR 451.123

Maintenance: Handwash dirty

Treatment Room # 2 (# 5-122)

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95⁰F at handwash sink

Medical Waste Storage

No Violations Noted

Treatment Room # 3 (# 5-120)

No Violations Noted

Coordinator's Office # 5-118

No Violations Noted

Lab/Temporary Pharmacy # 5-117
No Violations Noted

Dental Room # 5-119
105 CMR 451.353 Interior Maintenance: Countertop dirty

Infectious Disease Office
105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, some individuals who may potentially handle medical or biological waste not providing training on an annual basis

Psychiatry Office # 5-123
No Violations Noted

Exam Room # 2 (# 5-125)
No Violations Noted

Exam Room # 1 (# 5-127)
No Violations Noted

Cleaning Utility Room (# 5-111)
No Violations Noted

Storage Room # 1 (# 5-110)
No Violations Noted

Mental Health Office # 1 (# 5-115)
No Violations Noted

Physical Therapy # 5-113 (Treatment Room # 4)
No Violations Noted

Office # 5-114
No Violations Noted

Pharmacy # 5-112
105 CMR 451.353* Interior Maintenance: Handwash sink dirty
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator and freezer dirty

Janitor's Closet # 5-106
No Violations Noted

Office # 5-108
No Violations Noted

Office # 5-107
No Violations Noted

Storage Room # 5-109
No Violations Noted

Ward B # 5-102
105 CMR 451.123* Maintenance: Floor mat dirty outside showers
105 CMR 451.123 Maintenance: Left and right handwash sink dirty

HSU Administration Hallway

Male Bathroom

No Violations Noted

Female Bathroom # 5-104

No Violations Noted

Storage Room # 5-103

No Violations Noted

Office # 5-100

No Violations Noted

Health Service Administrator's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils left uncovered

Billerica Control Building

Main Level

Lobby

105 CMR 451.350*

Structural Maintenance: Window broken at entrance

105 CMR 451.350*

Structural Maintenance: Wall damaged at entrance

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.350*

Structural Maintenance: Window broken

Male Bathroom

No Violations Noted

Transportation-Hub Hallway

Unable to Inspect Cells – Not Used

Office # 2-111

No Violations Noted

Office # 2-108

Unable to Inspect – Locked

IT Office # 2-101

105 CMR 451.350*

Structural Maintenance: Hole in ceiling in back storage area

Control Area

105 CMR 451.350*

Structural Maintenance: Windows not weathertight and structurally sound

105 CMR 451.350*

Structural Maintenance: Several windows broken

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

105 CMR 451.141

Screens: Screen damaged

Roll Call Room

No Violations Noted

Motorcycle Unit Locker Room # 2-116
Unable to Inspect – Locked

Administration Locker Room # 2-117
Unable to Inspect – In Use

Jail Visiting Hallway

Parole Office # 2-125
No Violations Noted

Religious Services Office # 2-119
Unable to Inspect – Locked

Additional Offices
No Violations Noted

Old Administration Wing

First Floor

Office # 2-131
Unable to Inspect – Locked

Storage Closets
Unable to Inspect – Locked

Female Bathroom # 2-136
No Violations Noted

Mail Room # 2-138
105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

Tool Crib Area
No Violations Noted

Tool Crib Bathroom
No Violations Noted

Maintenance Area
No Violations Noted

Maintenance Break Room
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service cups and bowls stored on floor
105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, sponges observed
105 CMR 451.346* Safe Wiring: Inappropriate use of temporary wiring, cord running through doorway

Second Floor

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing throughout

Offices
No Violations Noted

Nursing Mother's Room

Unable to Inspect – Locked

Records Storage Rooms

No Violations Noted

New Male Locker Room

Unable to Inspect – In Use

Classifications & Old Infirmary Hallway

Offices

105 CMR 451.353

Interior Maintenance: Ceiling tile missing in office # 2-200

Male Bathroom # 2-214

Unable to Inspect – In Use

Female Bathroom # 2-208

No Violations Noted

Old Shower Room

Unable to Inspect – Not Used

Staff Break Room # 2-206

No Violations Noted

Additional Offices

No Violations Noted

Janitor's Closet # 2-205

No Violations Noted

Third Floor

105 CMR 451.141*

Screens: Screens damaged throughout area

105 CMR 451.350*

Structural Maintenance: Several windows broken throughout area

Female Locker Room

No Violations Noted

Officer's Weight Room

105 CMR 451.353

Interior Maintenance: Equipment padding damaged

105 CMR 451.353

Interior Maintenance: Ceiling tile water damaged

Male Locker Room

No Violations Noted

Male Locker Room Bathroom # 2-308

105 CMR 451.123*

Maintenance: Floor paint damaged throughout

Lower Report

A & B Side Cells

Unable to Inspect – Not Used

Training Center

First Floor

Male Bathroom # 4-123
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Medical Triage

Unable to Inspect – Locked

Library # 4-122
105 CMR 451.353

Interior Maintenance: Ceiling tile missing

Meeting Room # 4-120
105 CMR 451.350
105 CMR 451.353

Structural Maintenance: Active leak observed from ceiling
Interior Maintenance: Ceiling tile water damaged

Offices and Classroom # 4-118 – 4-121

No Violations Noted

Print Shop # 4-115

No Violations Noted

Chapel # 4-116
105 CMR 451.350*

Structural Maintenance: Windows broken

Offices # 4-112 – 4-114
105 CMR 451.350

Structural Maintenance: Window not weathertight in office # 4-112 and 4-114

Bathroom # 4-110
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 95°F at handwash sink

Storage Room # 4-111

No Violations Noted

Second Floor

Main Laundry
105 CMR 451.350*

Structural Maintenance: Windows broken

Inmate Bathroom # 4-201
105 CMR 451.350*
105 CMR 451.123*

Structural Maintenance: Window broken
Maintenance: Wall paint damaged

Officer's Bathroom
105 CMR 451.124

Water Supply: No cold water supplied to handwash sink

Laundry Storage # 4-213

No Violations Noted

Canteen Storage # 4-215
105 CMR 451.350*
105 CMR 451.200*

Structural Maintenance: Window broken
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, bags of food stored on floor

Canteen Office # 4-216

Unable to Inspect – Locked

Tier Dorm Room

105 CMR 451.353

Interior Maintenance: Table dirty at far end of dorm

Dorm Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 82⁰F at handwash sink # 1

105 CMR 451.124*

Water Supply: Insufficient hot and cold water supply in quantity and pressure at handwash sink # 3

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2 and 6

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2, 6, and 8

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 8

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty in stall # 6

105 CMR 451.123

Maintenance: Floor paint damaged outside showers

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1

First Tier (Unoccupied)

Day Room

No Violations Noted

Control # 4-100

No Violations Noted

Staff Room # 4-102

No Violations Noted

Janitor's Closet

Unable to Inspect - Locked

A & B Side

105 CMR 451.353*

Interior Maintenance: Wall damaged near light in cell # B3 and B13

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # B4

Bathroom and Shower Area

105 CMR 451.123*

Maintenance: Wall grout missing in shower # 4 and 5

105 CMR 451.123

Maintenance: Wall grout missing in shower # 3 and 6

C & D Side

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # D7 and D14

Shower Room # D23

Unable to Inspect – Not Used

Second Tier (Unoccupied)

105 CMR 451.353*

Interior Maintenance: Multiple windows painted

Nurse's Room

Unable to Inspect – Locked

Control

Unable to Inspect – Locked

E & F Side

105 CMR 451.117*

Toilet Fixtures: Toilet fixture not easily cleanable, interior of toilet bowl rusted in cell # F25

105 CMR 451.353*

Interior Maintenance: Ceiling damaged at end of hallway

Bathroom and Shower Area

105 CMR 451.123

Maintenance: Ceiling damaged in shower # 1 and 9

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain sealed off in shower # 3

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 10 leaking

Janitorial Cage

No Violations Noted

G & H Side

105 CMR 451.353

Interior Maintenance: Ceiling damaged in cell # G20

Gym

105 CMR 451.353*

Interior Maintenance: Wooden window coverings damaged

Gym Office

105 CMR 451.353*

Interior Maintenance: Uncovered junction box, exposed wires observed

Staff Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

Stairway to Third Tier

No Violations Noted

Third Tier (Unoccupied)

105 CMR 451.353*

Interior Maintenance: Multiple windows painted

Control

No Violations Noted

Offices

Unable to Inspect – Locked

I & J Side

105 CMR 451.353*

Interior Maintenance: Wall damaged in cell # J26

Bathroom and Shower Area

No Violations Noted

Janitor's Closet

No Violations Noted

K & L Side

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # K3 and K16

105 CMR 451.353

Interior Maintenance: Ceiling damaged in cell # L19

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # L19

CWP Building

Entrance

No Violations Noted

Officer's Station

No Violations Noted

Storage # 3-107

No Violations Noted

Bathroom # 3-111

105 CMR 451.123

Maintenance: Ceiling vent dusty

Shower Room # 3-113

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet fixture not secured at handwash sink # 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet fixture not secured at handwash sink # 1, 3, and 6

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink slow to drain at handwash sink # 3

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink # 6

105 CMR 451.123

Maintenance: Wall board damaged in stall # 5

Med Room # 3-112

Unable to Inspect – Locked

Day Area # 3-114

No Violations Noted

Laundry Area

No Violations Noted

Dining Area

FC 4-903-11(A)(2)*

Protection of Clean Items, Storing: Single-Use items not stored in an area where they are protected from contamination, single service utensils left uncovered

FC 4-903.11(B)(2)

Protection of Clean Items; Storing: Equipment and Utensils not stored covered or inverted, cups not stored covered or inverted

Offices # 3-103 – 3-105

Unable to Inspect – Locked

Kitchen

Unable to Inspect – Under Construction

2nd Floor

Inmate Bathroom # 3-201

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Dorm # 3-200

No Violations Noted

Janitor's Closet # 3-204

No Violations Noted

Office # 3-205

No Violations Noted

Dorm # 3-203

No Violations Noted

Staff Bathroom # 3-202

No Violations Noted

Basement

Property # 3-B04

105 CMR 451.360

Protective Measures: Dead insects observed throughout room

Storage Closet # 3-B 02 and 3-B03

Unable to Inspect – Locked

Work Release Building

House # 1

First Floor

Hallway

No Violations Noted

Infirmery

No Violations Noted

Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single service utensils not stored in the inverted position

Office

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Bench and area around bench dirty in shower

Bedrooms

105 CMR 451.141*

Screens: Screen not properly sized for window in bedroom # 2

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Kitchen

105 CMR 451.126

FC 6-202.15(A)(3)

Hot Water: Hot water temperature recorded at 102⁰F at handwash sink
Design, Construction, and Installation; Functionality: Exterior door not tight-fitting, screen door not tight-fitting at bottom

Second Floor

Stairway

No Violations Noted

Hallway

No Violations Noted

Bedrooms

105 CMR 451.141
105 CMR 451.320

Screens: Screen missing in room # 6
Cell Size: Inadequate floor space in cells, double bunked in room # 4, 6, 8, and 9

Bathroom

105 CMR 451.123

Maintenance: Screen missing

Stairway to Basement

No Violations Noted

Basement

Laundry Room

105 CMR 451.350*
105 CMR 451.350*

Structural Maintenance: Water leaking in from exterior in back left corner of room
Structural Maintenance: Door leading to exterior not rodent and weathertight

Janitor's Closet

No Violations Noted

Boiler Room

Unable to Inspect – Locked

Storage Room

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, single service cups stored on floor

Day Room between Houses

105 CMR 451.141*

Screens: Screen missing

House # 2 (Unoccupied)

First Floor

Hallway

No Violations Noted

Strip Search Room

No Violations Noted

Staff Bathroom

Unable to Inspect – Under Construction

Group Room

105 CMR 451.141

Screens: Screen not tight-fitting

Officer's Bathroom

No Violations Noted

Offices

Unable to Inspect – Locked

Administration Office

105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Ceiling damaged in back left office
Interior Maintenance: Ceiling tiles water damaged in right office
Interior Maintenance: Conduit not secured to wall in right office

Second Floor

Hallway

No Violations Noted

Bathroom

Unable to Inspect – Under Construction

Bedrooms

Unable to Inspect – Under Construction

Third Floor (unoccupied)

105 CMR 451.350

Structural Maintenance: Emergency exit door not rodent and weathertight

Bedrooms

105 CMR 451.141*

Screens: Screen not properly sized for window in bedroom # 5 and 6

105 CMR 451.350

Structural Maintenance: Floor significantly water damaged and weak near radiator

Basement

Day Room

Unable to Inspect – Under Construction

Property

105 CMR 451.353*

Interior Maintenance: Mold observed on walls

Bathroom

105 CMR 451.123*

Maintenance: Wall tiles missing in shower # 3

105 CMR 451.123*

Maintenance: Ceiling paint damaged in shower # 3

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking on slop sink

105 CMR 451.124

Water Supply: Discolored water observed at handwash sink

Storage Room

No Violations Noted

WAREHOUSE

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, beef patties stored above ready-to-eat food

Office # 9-101

No Violations Noted

Female Bathroom # 9-102

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Bathroom # 9-103

No Violations Noted

Janitor's Closet # 9-104

No Violations Noted

Old Walk-in Freezer # 9-105

No Violations Noted

Observations and Recommendations

1. The inmate population was 615 at the time of inspection.
2. At the time of the kitchen inspection the CSP recommended:
 - a. Clear instructions on how to prepare and test the sanitizing solution be developed and posted within the main kitchen and work release kitchen;
 - b. Train additional staff members on how to properly prepare the sanitizing solution in the main kitchen and work release kitchen; and
 - c. Develop procedures to test the concentration of the sanitizing solution at an increased frequency.
3. During the main kitchen inspection, the warewash machine was not operating in accordance with the manufacturer's instructions found on the data plate. Kitchen staff stated a service order was immediately placed to repair the warewash machine and staff would utilize interim measures such as manually sanitizing dishes or using Styrofoam trays until repairs could be made.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Analyst, CSP, BEH