Slide 1

**Mobile Integrated Health Care and Community EMS Programs**

**MIH with ED Avoidance Program Application Overview**

**October 19, 2018**

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**Objectives**

* Review the MIH with ED Avoidance Program application requirements
* Understand the process for MIH with ED Avoidance program application submission to the Department of Public Health (DPH)

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**MIH with ED Avoidance Background**

* ED Avoidance is a component of an approved MIH Program allowing for management of 911 patients in alternative settings, including outpatient clinics, psychiatric facilities, and the patient’s home.
* DPH-approved MIH Programs may apply separately to operate an ED Avoidance Program in addition to the services provided through their MIH Program.
* ED Avoidance utilizes the applicable jurisdiction’s designated primary ambulance service and paramedics with advanced training.
* By treating at home or transporting the patient to an alternative destination, EDA may prevent crowding of hospital emergency departments as well as providing more appropriate care.

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**ED Avoidance Pathway**

Transition to ED Avoidance follows a primary ambulance service response (911), patient assessment, consultation with on-line medical direction, and patient consent.

Image of ED Avoidance Pathway

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**MIH with ED Avoidance Requirements**

**MIH with ED Avoidance program applicants must submit the following required information and documentation:**

* Either (1) completed MIH Program Application or (2) Certificate of Approval for an already approved MIH Program
* Complete application form
* Affiliate hospital medical director(s’) contact name(s), email address(es), and title(s)
* Executive summary of the services to be provided by the proposed program
* Description of 911 to MIH ED Avoidance transition for the proposed program
* Proposed program’s policies and procedures
* Proposed program’s clinical and triage protocols
* Proposed program’s training curriculum

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**MIH with ED Avoidance Program Application Submission**

* DPH will begin to accept MIH with ED Avoidance program applications in late November 2018
* All application forms and materials will be posted at [www.mass.gov/MIH](http://www.mass.gov/MIH)
* Applications and required documents will be submitted by fax
* Applicants must submit a one-time, $2,000 application fee with each MIH with ED Avoidance program application
* Approved MIH with ED Avoidance programs will receive a Certificate of Approval and must submit the $40,000 registration fee to DPH
* Applicants for MIH with ED Avoidance programs must also submit the application and registration fees for their MIH program
* Program registration is valid for two years; approved programs will be required to apply to renew their approval

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**MIH with ED Avoidance Program Application**

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**Applicant Information**

Image of Applicant Information section

* **Ensure that all information is correct**
  + the individual listed will be the primary contact for the application
* **Digital signature process**
  + Instructions will be available on the MIH website
  + Wet signatures are not needed
* **Medical Director information**
  + Include information for each medical director, if more than one for proposed program
* **Funding sources**

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**Proposed Ambulance Service and Operational Partners**

Image of ambulance service and operations partners section.

* Include the ambulance service for each jurisdiction in which the proposed program will operate.
  + Attach the contact information and title for the affiliate hospital medical director (AHMD) for each ambulance service
* List all health care entities and associated contacts with which the proposed program will have operational partnerships
* If your proposed MIH with ED Avoidance program will have a primary focus on MassHealth beneficiaries with behavioral health needs, the proposed program must partner or coordinate with an Emergency Services Program (ESP). This is a requirement is found at 105 CMR 173.040(A)(4).

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**Attestations**

Image of Attestation section

* Attestation that the applicant understand the regulatory requirements of the MIH with ED Avoidance program that they are applying to operate
* Signed by an authorized signatory of the applicant organization and the proposed program’s Medical Director(s)

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**Proposed ED Avoidance Services**

Image of Proposed Avoidance Services section

* Applicants will attach an executive summary that describes the ED Avoidance services that the proposed program will provide
* The executive summer must include:
  + Patient population(s)
  + Jurisdiction(s)
  + How the proposed service(s) relate to the MIH Program’s gap in service delivery narrative

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**911 to MIH ED Avoidance Transition**

Image of 911 to MIH ED Avoidance Transition section

* Applicants will attach a description of how the proposed program will coordinate and manage the transfer of care from a 911 EMS patient to an MIH patient
* Applicants must attach a copy of the policies and procedures that demonstrate how a patient’s informed consent will be obtained
* The proposed program’s Medical Director(s) attests that the appropriate vehicle will be used and that regulatory and manufacturer requirements for equipment, supplies, and medication will be followed

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**Additional Required Attachments**

Image additional attachments section

**Applicants must also provide:**

* A copy of the clinical and triage protocols that will be used as part of the proposed ED Avoidance services
* A description of the advanced training plans and curriculum, including how competencies of the trained resources will be assessed

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**Document Submission**

* The application includes instructions for filing the application by fax to DPH
* A 14-digit application ID will be auto auto-generated by the fillable PDF
* Please use 14-digit application ID on all communications regarding your application, including all attachments that accompany the application form
* If submitting the MIH and MIH with ED Avoidance applications simultaneously, please use the corresponding 14-digit ID on the materials for each application
* Keep a copy of the application for your records

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**Online Resources**

Information, application materials, and resources will be posted  
online as they become available at:

[**www.mass.gov/MIH**](http://www.mass.gov/MIH)

**Applicant Resources:**

* + Application forms and instructions for each program type
  + MIH Regulations, Guidance, and Protocols
  + Data submission information and resources for each program type
  + Application resources, such as best practices for completing a gap in service delivery narrative
  + Instructions to sign up for the MIH and Community EMS Listserv to receive email updates

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**Questions?**

Thank you for participating  
in today’s webinar!

Questions?

Mobile Integrated Health Care Program

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