

**BOARD OF REGISTRATION IN PHARMACY
PHARMACY BOARD MEETING MINUTES
TUESDAY, NOVEMBER 23, 2004
239 CAUSEWAY STREET, ROOM 206
BOSTON, MASSACHUSETTS 02114**

Members Present: James DeVita, R.Ph., Pres.; Karen Ryle, R.Ph., M.S., Secy.; Marilyn Barron, MSW, Public Member; Joel Berman, R.Ph.; George Cayer, R.Ph.; William Gouveia, R.Ph., M.S., Sophia Pasedis, R.Ph., Pharm.D.

Members Absent: Harold Sparr, R.Ph., M.S.; Steven Budish, Public Member; Donald Accetta, M.D.

Staff Present : Charles R. Young, R.Ph., Exec. Dir.; James D. Coffey, R.Ph., Assoc. Dir.; Leo McKenna, R.Ph., Pharm.D., CQI Surveyor; Susan Manning, Board Counsel; Leslie Doyle, R.Ph., Healthcare Supervisor; James Emery, Healthcare Investigator; Samuel Penta, R.Ph., Healthcare Investigator; Carolyn Reid, Admin. Asst.

AGENDA ITEMS

1. 8:30 a.m. - Call to Order – Pres. DeVita.
2. 8:35 a.m. - Review of minutes from a previous meeting – tabled.
3. 8:40 a.m. to 9:15 a.m. - **File Review**
Office of Investigations: Investigators Doyle, Emery and Penta
4. 9:15 a.m. - **Report of Offices**
Legal: Board Counsel Susan Manning
9:20 a.m. - Motion/DeVita to enter Adjudicatory Session. Second/Ryle.
10:00 a.m. - Motion/Ryle to return to open session. Second/Cayer.
Vote: Unanimous in favor.

Robyn Kaplan-Callahan (Docket No. PH/PT-04-073)

Motion/DeVita to adopt proposed Final Decision by Default and issue order revoking pharmacy technician license. Second/Gouveia.
Vote: Unanimous in favor.

Aimee Whittington, R.Ph. (Docket No. PH-02-098/exp. 12/31/02)
Motion/Cayer vote to adopt proposed Final Decision and Order and issue
order revoking right to renew license. Second/Cayer. Vote: Unanimous in
favor.

Albert Chow, R.Ph. (Docket No. PH-03-093) Motion/Cayer grant Motion
for Reconsideration. Second/Berman. Vote: Unanimous in favor.
After review and discussion of Motion for Reconsideration filed by
Licensee, Board voted to revise Final Decision and Order dated
November 10, 2004 and issue Final Decision and Order after
Reconsideration by motion/Cayer. Second/Berman. Vote: Unanimous in
favor.

New England Compounding Center, DS-03-055
Board reviewed NECC response to proposed Consent Agreement.
Motion/DeVita to deny request to revise terms. Second/Gouveia. Vote:
Unanimous in favor.

5. 10:10 a.m. - Investigative Conference - DS-05-001 & PH-05-014
In the Matter of Brooks Pharmacy #396, 60-62 Groton St., Pepperell,
MA 01463 (Permit No. 2971) and Registrant Stefanie S. Dutton, R.Ph.
(Lic. No. 20852)

Conference reviewed complaint alleging that on or about May 03, 2004,
Registrant dispensed Chlorpropamide 100mg tablets rather than
Chlorpromazine 100mg as prescribed while employed at Brooks
Pharmacy # 396.

Present: Complainant; Registrant; Catherine Hoover, Manager of Record;
and Kevin Miller, Pharmacy Supervisor

CEs: Registrant - compliant

Registrant admitted to dispensing Chlorpropamide 100mg instead of
the prescribed Chlorpromazine 100mg. stating that the medication error
occurred due to a software problem that shortened the ending of the
medication name (full name of medication did not appear on the screen)
resulting in Chlorpropam being recorded, filled and dispensed. On refill,
Registrant verified the prescription information from the original

prescription, noticing that the incorrect drug had been entered and dispensed.

Complainant stated her son is disabled with seizure history and described error as "a parent's worst nightmare". Complainant said that they did not get a response from Brooks Pharmacy regarding the incident.

Supervisor stated that Brooks was sorry for the error. Abbreviation problem has been corrected in the computer system (full name of all medications). Manager of Record stated they never received the patient profile but that it is their policy to verify prescriptions on "hold" from the original hardcopy.

Motion/DeVita to take matter under advisement. Second/Ryle.
Vote: Unanimous in favor.

Board Decision

Drugstore: Motion/DeVita to issue an Advisory Letter recommending revisions to software programs and additional fields in computer system. Second/Cayer. Vote: In favor: DeVita, Ryle, Pasedis, Gouveia. Opposed: Berman. Motion Carried.

Pharmacist: Motion/Pasedis issue an Advisory Letter to include completion of two CEs in Medical Error Prevention and USP. Second/Gouveia. Vote: Unanimous in favor.

Motion/Ryle to open complaint vs. Jeffrey Wielinski. Second/Cayer.
Motion
carried.

Motion/Ryle to issue an Advisory Letter with two CEs in Medical Error Prevention and USP. Second/Cayer. Vote: Unanimous in favor.

6. 10:50 a.m. - Investigative Conference: DS-05-011 & PH-05-016.
In the matter of Stop & Shop Pharmacy #176, 1043 Mass. Ave.,
Arlington, MA, 02476 (Permit No. 2856) and Registrant Edward K.
Freeman, R.Ph. (Lic. No. 14383)

Conference reviewed complaint alleging that on or about July 06, 2004, Registrant dispensed Doxycycline 100mg rather than Darvocet N-100 as prescribed while employed at Stop & Shop Pharmacy #176.

Present: Complainant; Registrant; Amishi Gathani, Staff Pharmacist; Donna Harris, Manager of Record; Gregory Jones, Snr., Mgr.; Joseph Angileri, District Mgr.

Recused – Berman (exited meeting room)

Registrant stated that when he received the telephone order, he abbreviated the prescribed Darvocet as "DCN-100" causing Doxycycline 100 mg to be dispensed in error. Registrant apologized for the error.

Staff Pharmacist stated she assumed the abbreviation was for Doxycycline 100 mg and so entered the order, admittedly overlooking the high dosage. She gave Registrant the prescription copy and label for verification and that she called the physician on discovery. She apologized for the error.

Complainant stated her complaint was intended so error would not recur.

District Manager stated he spoke to the complainant following the incident and that corrective measures have been implemented to prevent recurrence.

Motion/Ryle to take matter under advisement. Second/Cayer.
Vote: Unanimous in favor.

Board Decision

Drugstore: Motion/Ryle dismissal. Second/Cayer. Vote: Unanimous in favor (n/incl. Berman).

Pharmacist: Registrant - Motion/Ryle issue an Advisory Letter with two CEs in Medical Error Prevention and USP. Second/Pasedis. Vote: Unanimous in favor.

Motion/Ryle to open complaint vs. Amishi Mehta (Gathani –maiden).
Second/Cayer. Motion carried.

Motion/Ryle to issue an Advisory Letter to Mehta with two CEs in Medical Error Prevention and USP. Second/Cayer. Vote: Unanimous in favor.

7. 11:30 a.m. to 12:00 p.m. - Investigative Conference - DS-05-009
In the matter of Children's Hospital Pharmacy, 300 Longwood Ave.
Boston, MA 02115 (Controlled Substance Reg. No. 143).

Conference reviewed complaint alleging that on July 17, 2004, the pharmacy department (M-7 satellite) dispensed an incorrect dose (prepared in response to a nursing staff "missing medication request") of intravenous Pentamidine (2mg/ml ordered and 37.7mg/ml dispensed). According to Albert J. Patterson, Pharm.D., R.Ph., Director of Pharmacy, the Pentamidine dose was prepared on July 02, 2004 by Registrant Janice M. Jourdan, Cert. Pharmacy Technician (Reg. No. 4027) and dispensed for administration without being checked by a pharmacist (pharmacists on duty included: Amy Delorme, R.Ph., Lic. No. 25692, Richard J. Simon, R.Ph., Lic. No. 21206 and Lynne Traskus, R.Ph., Lic. No. 24150).

Present: Registrant, Patterson, Children's Hosp. Legal Counsel, Simon, Traskus and DeLorme.

Registrant acknowledged incorrect calculations and preparation. She stated she placed the prepared product on the wet bench to be reviewed by a pharmacist. She has been retrained in calculations and medication production log procedures with a 1-1 supervisor ratio.

Director of Pharmacy stated that policy and procedures were in place for pharmacy staff to follow. Medications placed on wet bench must be checked and signed by pharmacists who checked the medication; pharmacists verify the medication by reviewing the labels and logs. Post incident, they performed three root cause analyses to review their procedures.

Motion/Berman take matter under advisement. Second/Ryle. Vote:
Unanimous in favor.

8. 12:10 p.m. - Investigative Conference: PH-05-022
In the matter of Registrant Jamal D. Liles, R.Ph. (License #24486)

Conference reviewed complaint alleging the failure to comply with CE requirements for 2002 and 2003. Registrant was also deficient in CE for 2000 and 2001. Registrant is currently manager of record.

Recused - DeVita (exited meeting room)

Present: Registrant; Peter Simmons, Pharmacy Supervisor

Registrant stated that he can't find his certificates, but he has never been deficient in his CEs. He contacted PharMed to request that they reissue the certificates, but he has not received them. He said that he completed the additional 2001 CE hours but could not find the documentation. Also stated he doesn't have 2002 documentation but is not deficient.

2000 - deficient 2 live CEs
2001 - deficient 5 live CEs
2002 - deficient 4 credits
2003 - completed
2004 - completed

Motion/Ryle to take under advisement. Second/Pasedis. Motion carried.

Motion/Berman seek Reprimand and step down as Manager of Record, complete 33 live Ces - 20 by 12/31/2004 and 13 by 01/31/2005.
Second/Cayer. Vote: Unanimous in favor.

9. 12:20 p.m. to 1:20 p.m. - Lunch

10. 1:20 p.m. to 2:00 p.m. - Investigative Conference: DS-05-014 & PH-05-019. In the matter of CVS Pharmacy #973, 16 Nason Street, Maynard, MA 02119 (Permit No. 2173) and Registrant Heidi M. Orndorff, R.Ph. (License No. 22132).

Conference reviewed complaint that on or about July 26, 2004, Registrant dispensed Zyrtec Syrup rather than Zantac Syrup 15mg/ml as prescribed and labeled while employed at CVS # 973.

Present: Complainant, Registrant; MaryEllen Macaskill; Dick Sharp, Pharmacy Supervisor

CEs: non-compliant

2002 – deficient 7 credits

2003 – deficient 7 credits

Recused - DeVita (exited meeting room)

Registrant admitted to dispensing Zyrtec Syrup instead of the prescribed Zantac Syrup. Registrant apologized for the medication error and did not recall specifics of error. She now opens every bottle to smell medications and stated Zantac and Zyrtec are now separated on shelf.

Complainant stated she thought the refill medication was incorrect, however, when she called CVS Pharmacy she was told by the pharmacist that the first medication was incorrect. She said she is concerned the next prescription could be filled incorrectly.

Manager of Record apologized for the error and stated he has advised staff about the importance of following policy and procedures.

Motion/Cayer to take matter under advisement. Second/Berman. Vote: Unanimous in favor.

Board Decision

Drugstore: Motion/Ryle issue an Advisory Letter and file ISMP report.

Motion/Cayer. Vote: Unanimous in favor.


Pharmacist: Motion/Ryle issue an Advisory Letter and take MPJE exam.

Second/Gouveia. Vote: Unanimous in favor.

11.2:00 p.m. Motion/Cayer to adjourn meeting. Second/Ryle.

Meeting adjourned.

Respectfully submitted by:


Charles R. Young, R.Ph.
Executive Director
Date: 11/3/05

Reviewed by counsel: January 5, 2005
Draft approved: January 5, 2005
Board approved: January 11, 2005