



## **MISSION STATEMENT**

2010

The Lemuel Shattuck Hospital delivers compassionate medical and psychiatric care to patients requiring multi-disciplinary treatment and support which promotes their health, well-being, rehabilitation and recovery.

The Hospital strives continuously to improve the quality of life for our patients through the delivery of collaborative treatment and a patient-focused continuum of care. The support of agencies and programs of the Commonwealth of Massachusetts make this mission possible.

## **VISION STATEMENT**

1. To increase access to high quality care for under-served patient populations of Massachusetts, particularly clients and patients in health care programs managed by the Mental Health department, Correctional facilities, and Public Health clinical programs.
2. To address the unmet medical and psychiatric needs of patients and clients when the private health care system cannot offer such care.
3. To treat all patients and clients fairly and cost-effectively without regard to psychosocial, socio-economic or forensic conditions or status.
4. To provide care that responds to each patient's and client's individualized needs and promotes their healthy return to the most appropriate setting.
5. To provide care in an environment that promotes the safety of patients and clients, respects their rights and wishes and actively promotes their involvement in their care.
6. To provide a professional atmosphere in which staff are encouraged to achieve high standards of performance and pursue professional growth.
7. To foster community and professional partnerships which promote public health goals and standards and which support the needs of both the public and the private health care systems.