NewMMIS Job Aid: Resubmit a Denied Claim Immediately

In this module, you will learn how to resubmit a denied claim immediately after it has denied. You would resubmit a denied claim in order to correct erroneous information. This job aid describes how to:

- Resubmit a denied claim immediately after you have received the denied message from MassHealth.

Access Inquire Claim Status

From the MassHealth Provider Online Service Center home panel:

1. Click **Manage Claims and Payments**.
2. Click **Enter Single Claims**.
3. Enter the claim information and submit to MassHealth.

To Resubmit a Claim

From the Claim **Confirmation** panel:

4. Click **Resubmit**.

Continue with the Billing Information Panel

From the Billing Information panel:

5. Enter the corrected claim information for the resubmitted claim and resubmit.