

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**LICENSURE AND CERTIFICATION**  
**PROVIDER FOLLOW-UP REPORT**

**Provider:** M.O. Life, Inc. \_\_\_\_\_

**Provider Address:** 43 Daniel Street , Fairhaven \_\_\_\_\_

**Name of Person** Luisa Lopez  
**Completing Form:** \_\_\_\_\_

**Date(s) of Review:** 30-JUL-24 to 02-AUG-24 \_\_\_\_\_

<b>Follow-up Scope and results :</b>		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Residential and Individual Home Supports	2 Year License	3/3

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**Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS**

<b>Indicator #</b>	L67
<b>Indicator</b>	Money mgmt. plan
<b>Area Need Improvement</b>	For one individual a training plan was not in place for shared money management. The agency needs to ensure a written plan is in place when the agency has shared or delegated money management responsibility.
<b>Process Utilized to correct and review indicator</b>	The agency worked with DDS to determine if a money management plan was warranted. The ISP team determined this was not necessary as the individual manages his funds with assistance from family only.
<b>Status at follow-up</b>	
<b>Rating</b>	Met

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<b>Indicator #</b>	L70
<b>Indicator</b>	Charges for care calc.
<b>Area Need Improvement</b>	A review of the charges for care letter for one individual was not appropriately calculated based on monthly earnings, while the second letter did not include all the individual's entitlements to reflect the monthly room and board fee. The agency needs to ensure charges for care are calculated appropriately.
<b>Process Utilized to correct and review indicator</b>	One individual was reviewed who is employed and thus income varies monthly. The agency will calculate charges for care on a quarterly basis to reflect actual earnings and notify the individual in writing.
<b>Status at follow-up</b>	
<b>Rating</b>	Met

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**Administrative Areas Needing Improvement on Standard not met - Identified by DDS**

<b>Indicator #</b>	L48
<b>Indicator</b>	HRC
<b>Area Need Improvement</b>	The agency's Human Rights Committee lacked requisite expertise members from 4/2022-2/2024, including a legal expert and a clinician. One DPPC complaint and a restrictive practice at the CBDS program was not reviewed by the Human Rights Committee. and the committee's meeting minutes did not reflect discussions that occurred, or recommendations made. The agency needs to ensure that their Human Rights Committee consists of members with requisite expertise, and that the committee is reviewing required materials.
<b>Process Utilized to correct and review indicator</b>	The agency had one HRC meeting since full review which had required membership and covered all topics.
<b>Status at follow-up</b>	
<b>Rating</b>	Met