

## Modi ki ta Fazedu Markason di Lisensa di Aprendiz di Sentru di Sirvisu

**Markasons pa Sentru di Sirvisu é mestedu pa konklui tranzason prezensial di Lisensa di Aprendiz.**

**Fazi un markason na Sentru di Sirvisu pa obten un Lisensa di Aprendiz di Klasi D/M.**

**Bu mesti siginti informason pa fazi un markason online na Sentru di Sirvisu:**

- ☒ Bu número di telefone
- ☒ Bu enderesu di e-mail

### Informason esensial

- Solisita un markason di Lisensa di Aprendiz ta adisiono-u na un lista di spera di ajendamentu virtual.
- Asin ki markason sta disponível na (kes) lokal selesionadu, bu ta resebi un e-mail ku link personalizadu pa fazi bu markason.
- Bu ta ten 24 óra pa entra link pa fazi bu markason. Si bu ka uza link pa fazi bu markason antes di link xpira, bu devi torna manda bus informason y bu ta ser podu na final di lista.
- Ten un limite di dós (2) markason di Sentru di Sirvisu pur enderesu di e-mail y número di telefone.

**Txiga na óra pa bu markason.**

- Si bu atraza mas di 15 minutu pa bu markason, bu ta devi remarka.

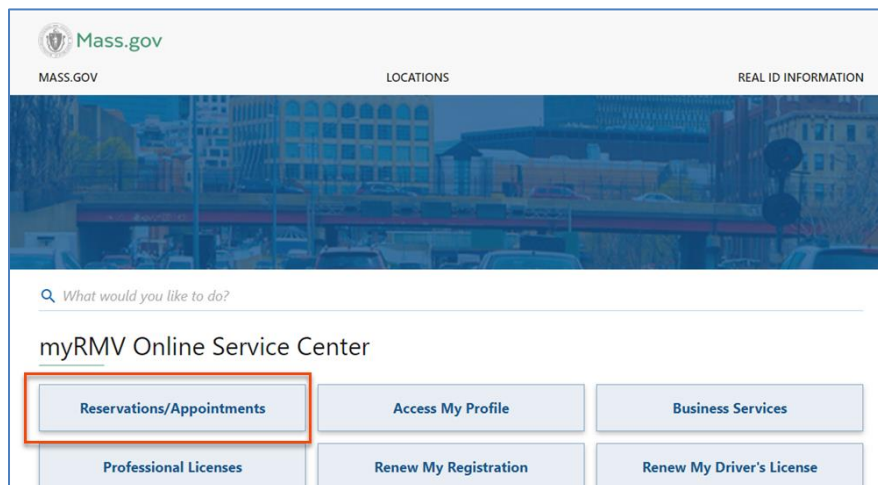
## Sigi kes pasu siginti pa fazi un markason di Lisensa di Aprendiz na Sentru di Sirvisu:

### Pasu N° 1: Navega até site di myRMV Online Service Center.

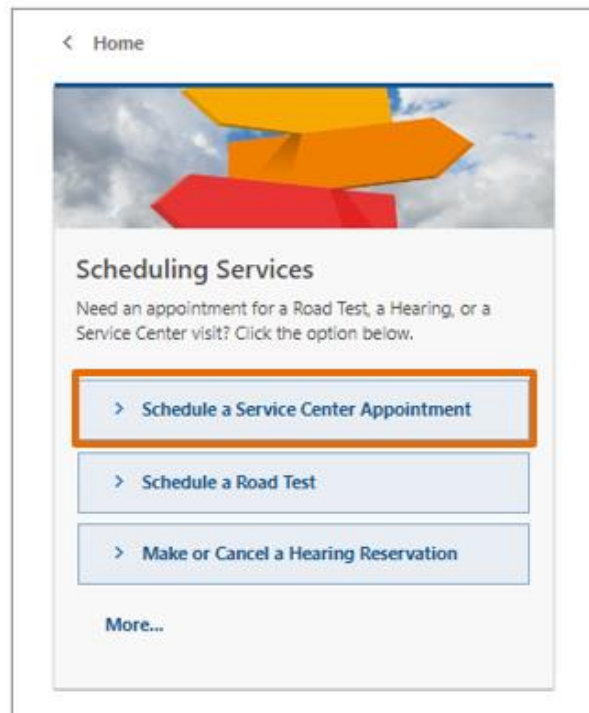
Selesiona kel hiperlink [Mass.Gov/MyRMV](https://Mass.Gov/MyRMV) pa bai direktamenti pa site ou abri un novu janela di navegador y skrebi [Mass.Gov/MyRMV](https://Mass.Gov/MyRMV) na bara di enderesu.

- **ATENSON:** Pa pájina prinsipal di Rejistu di Veíkulus Motorizadu di Massachusetts (Registry of Motor Vehicles, RMV), vizita [Mass.Gov/RMV](https://Mass.Gov/RMV).

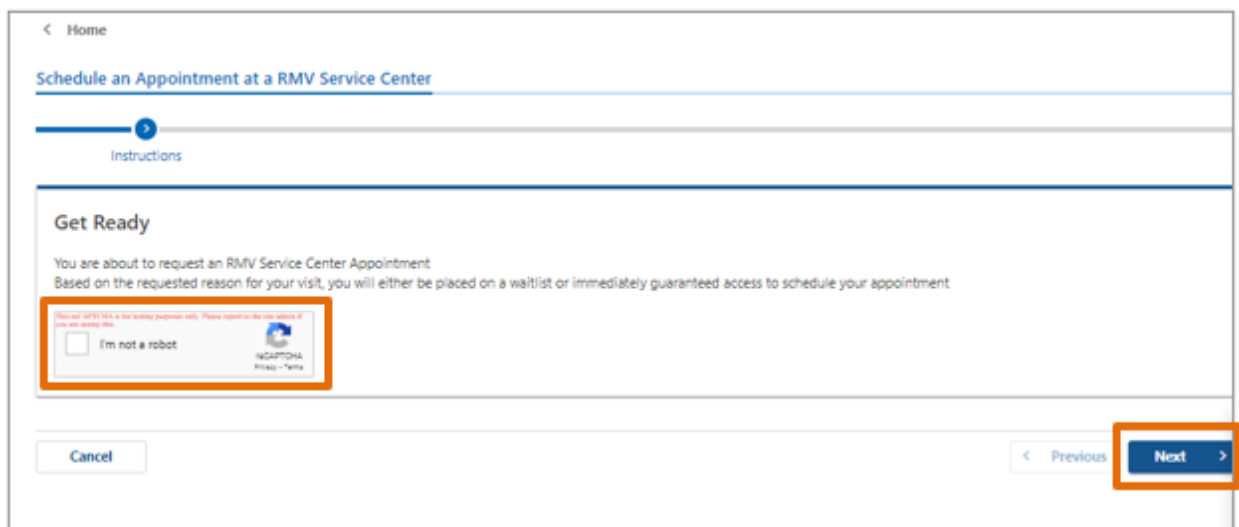
### Pasu N° 2: Selesiona *Reservations/Appointments*.



**Pasu N<sup>o</sup> 3: Selesiona Schedule a Service Center Appointment.**



**Pasu N<sup>o</sup> 4: Selesiona I'm not a robot y Selesiona Next.**



**Pasu Nº 5: Introduzi bu nome, enderesu di e-mail y númeru di telefone y Selesiona Next.**

- **ATENSON:** Si inglés ka é bu idioma di preferénsia, selesiona bu idioma di preferénsia na lista suspensu.

myRMV

Mass.gov

MASS.GOV LOCATIONS REAL ID INFORMATION

< Home

Schedule Your Appointment at an RMV Service Center

Instructions Customer Information

**Contact Information**

First Name  
JOHN

Last Name  
SMITH

Email  
myemail@yahoo.com

Confirm Email  
myemail@yahoo.com

Phone Country  
USA

Phone  
(999) 999-9999

Preferred Language  
English

Cancel Previous **Next**

**Pasu Nº 6: Selesiona First Time Driver's License or Identification Card and Learner's Permit Services y Selesiona Next.**

Schedule Your Appointment at an RMV Service Center

Instructions Customer Information **Select Category**

What would you like to schedule?

**Commercial Driver Services**  
Commercial driver's license (CDL) services for Class A, B, and C for existing CDL holders or first-time commercial driver services such as renewing your CDL, applying for a commercial learner's permit, or transferring your out of state CDL to Massachusetts.

**Driver's License and ID Services for Existing MA Driver's License and ID Holders**  
Driver's license services for Class D and Class M and identification card services such as renewal of your driver's license or ID card, upgrade to a REAL ID from a standard driver's license or ID card, change of information (name, etc.) on your current driver's license or ID card.

**First Time Driver's License or Identification Card and Learner's Permit Services**  
First time applicant services such as applying for a Class D or M learner's permit, applying for a Mass ID card, applying for a Liquor ID card, transferring your out of state passenger, or motorcycle license.

Cancel Previous **Next**

**Pasu Nº 7: Selesiona *Apply for a Learner's Permit* y Selesiona *Next*.**

**Pasu Nº 8: Selesiona lista suspensu ao ladu di *First, Second, and/or Third Location Preference* pa selesiona un Sentru di Sirvisu y Selesiona *Next*.**

- So un (1) lokal é mestedu, ma ten mas disponibilidad di ajendamentu si tres (3) lokal separadu for selesionadu.
- Kada lokal ta mostra persentajen di markason disponíbel na dia di rezerva. Keli ta fornesi un estimativa di demanda atual y di disponibilidad di markason.

### Pasu Nº 9: Reviza Informason di Rezumu y Selesiona *Submit*.

Reviza Appointment Information, Customer Information, y Service Center Location Preferences mostradu na pájina di **Review and Submit**.

- Selesiona **Back** pa fazi alterason ou kuriji.
- Selesiona **Submit** dipos ki bu djobe ma tudu informason sta kuretu.
  - Si bu ka klika **Submit**, bu pididu ka ta ser prosesadu.
- Un e-mail ta konfirma ma bu foi podu na lista di spera virtual ki ta ser enviadu via e-mail pa enderesu di e-mail dadu.

Schedule Your Appointment at an RMV Service Center

Progress: Actions, Customer Information, Select Category, Select Service, Select Location, Summary

### Review and Submit

**Appointment Information**  
Service Category : First Time Driver's License or Identification Card and Learner's Permit Services  
Service Requested : Apply for a Learner's Permit

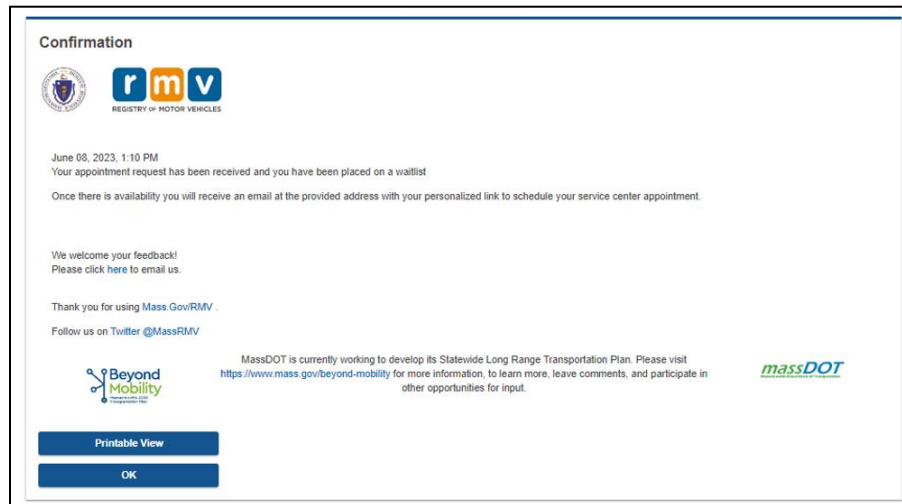
**Customer Information**  
Customer Name : JOHN SMITH  
Phone Number : +1 (999) 999-9999  
Email Address : myemail@yahoo.com  
Preferred Language : English

**Service Center Location Preferences**  
First Preference : Haymarket  
Second Preference : Nantucket  
Third Preference : Watertown

Buttons: Cancel, Previous, Submit

**Pasu Nº 10: Visualiza y imprimi pájina di *Confirmation*.**

- Selesiona **Printable View** na pájina di **Confirmation** pa abri-l na otu gia di navegador.
- Guarda pájina di **Confirmation** pa bus rejistu.



**Pasu 11: Abri y reviza e-mail di konfirmason di lista di spera di Lisensa di Aprendiz**

- Bu ta resebi un e-mail di konfirmason di lista di spera di Lisensa di Aprendiz logu ki bu manda solisitason.
- Un traduson di bu e-mail ta sta disponíbel na várius idioma y podi ser aseite através di [link](#) na parti inferior di e-mail.
- Analiza e-mail ku kuidadu pa obten informason sobri prósimus Pasu.

Appointment Request Information

Appointment Requested: Apply for a Learner's Permit

RMV Locations selected: North Adams

Customer Information

Name: [REDACTED]

Phone Number: [REDACTED]

Email: [REDACTED]

Dear RMV Customer - [REDACTED]

Due to the high demand for Learner's Permit appointments at the location(s) you selected, the RMV has added you to our virtual waitlist.

- As soon as an appointment becomes available, we will send you an email. The email will have a personalized link that will let you see the RMV appointment calendar.
- To ensure you receive the email and respond within the timeframe,
  - Please check your email daily for the link to schedule an appointment. The email subject line will be 'Learner's Permit Appointment Availability'.
  - Your personalized link will be sent early in the morning on a Monday, Tuesday, Wednesday, Thursday, or Friday (no links are sent out on Saturdays or Sundays).
  - Please set your spam filter to not block emails from this address
- When an appointment becomes available at one of the sites you have marked preferred, you will need to **click on the link included in the email within 24 hours**. If you fail to use the link sent within the time allowed, you will need to start over and be added to the waitlist again.
- This link will include as many scheduling options as are available at one of the locations you have marked preferred. At popular RMV locations, like Watertown, Haymarket/Boston, and Braintree, your date and time options are likely to be limited as indicated on the location preference selection page.
- If you would prefer to change your location options or check to see which locations have the greatest availability, you will be able to resubmit your information and your location preferences.
- Please note that Learner's Permit appointments are in high demand in and around the Metro Boston area. You may find more availability outside the Metro Boston area.

Thank you for your patience.

Sincerely,

The Massachusetts Registry of Motor Vehicles



As of July 1, 2023, Massachusetts no longer requires customers to provide proof of lawful presence to obtain a Standard (Class D or M) Driver's License, as required by the Work and Family Mobility Act. For more information, visit [www.mass.gov/wfma](http://www.mass.gov/wfma).

Translations of this email are available: English, Español, Português, 繁體中文, 简体中文, Kreyòl Ayisyen, Tiếng Việt, Français, Русский, العربية, བོད་སྐད་ཀྱི་ཡི་ཁྱིམ་, Kriolu Caboverdianu, हिन्दी, 한국어, Tagalog, بڻتو

We welcome your feedback!



- Bu ta resebi un e-mail di segmentu di konfirmason di Lista di Spera di Lisensa di Aprendiz kada tré (3) dia útil ta konfirma ma inda bu sta na lista di spera té bu markason podi ser ajendadu.
- Un traduson di bu e-mail ta sta disponíbel na várius idioma y podi ser aseite através di [link](#) na parti inferior di e-mail.



REGISTRY OF MOTOR VEHICLES

**Appointment Request Information**  
Appointment Requested: Apply for a Learner's Permit (Class D or M)  
RMV Locations selected: Nantucket, Revere, Watertown

**Customer Information**  
Name: JOHN SMITH  
Phone Number: (999) 999-9999  
Email: [myemail@yahoo.com](mailto:myemail@yahoo.com)

Dear RMV Customer – JOHN SMITH,

We have not forgotten you!

Thank you for your continued patience as we search for an available learner's permit appointment at your requested location(s). We are working to offer you an appointment as quickly as possible. Wait times for some locations will be longer than others.

As soon as an appointment becomes available, you will receive an email with the link to schedule your appointment.

**Reminder: You will have 24 hours to use the link before it is deactivated.**

If you would prefer to change your location options or check to see which locations have the greatest availability, you will be able to resubmit your information and your location preferences.

Thank you for your continued patience.  
Sincerely,  
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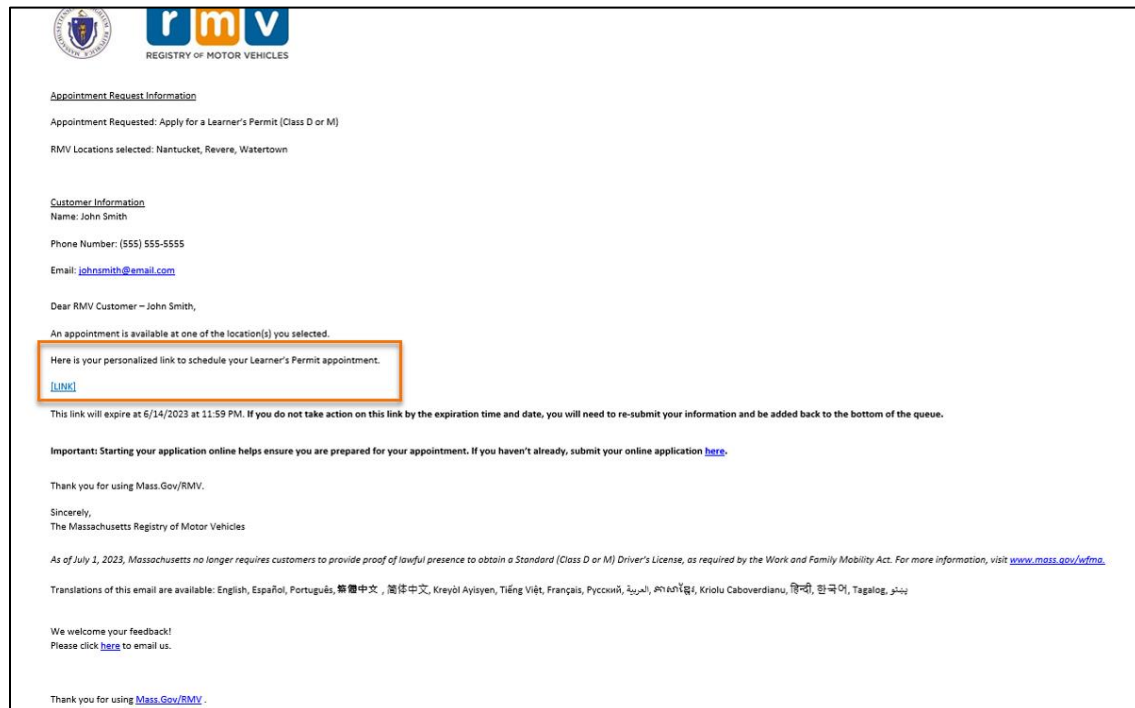
Translations of this email are available: English, Español, Português, 繁體中文, 简体中文, Kreyòl Ayisyen, Tiếng Việt, Français, Русский, العربية, አማርኛ, Kriolu Kaboverdianu, हिन्दी, 한국어, Tagalog, ڊيوغري.

We welcome your feedback!  
Please click [here](#) to email us.

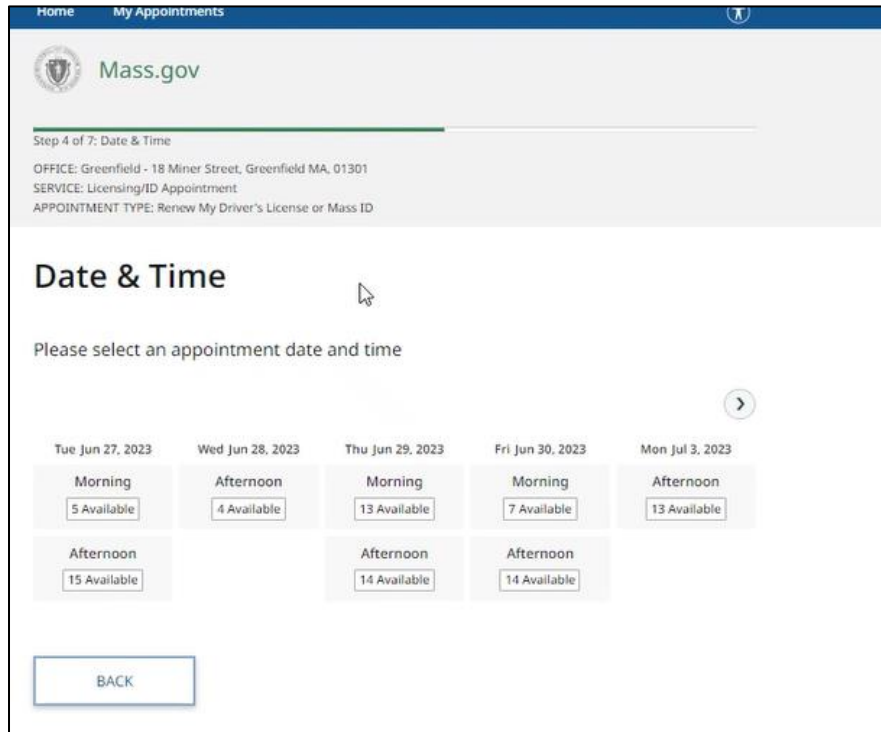
- Kandu un markason di Lisensa di Aprendiz sta disponíbel na un di lokal preferidu ki bu sesiona, bu ta resebi un e-mail di Disponibilidadi di markason di Lisensa di Aprendiz.
- Un traduson di bu e-mail ta sta disponíbel na várius idioma y podi ser aseite através di [link](#) na parti inferior di e-mail.

**Pasu 12: Sesiona na bu link personalizadu pa abri opson di data/óra di ajendamentu ku Sentru di Sirvisu ki bu pidi.**

- Klika na link personalizadu pa **seleciona y konfirma** bu markason ku Sentru di Atendimentu.
- Bu ten 24 óra pa sesiona y konfirma bu markason. Si bu ka marka bu Lisensa di Aprendiz artis di link xpira, bu devi torna manda bus informason pá-s ser akresentadu na parti inferior di lista.
- Bu link personalizadu só é válido pa un (1) markason.
- É ta mostro-u opson di data y óra pa primeru di bus lokal favuritu ki sta disponíbel.



**Pasu 13: Selesiona Data/óra disponíbel pa fazi bu markason ku Sentru di Sirvisu y Selesiona *Submit*.**



Home My Appointments

Mass.gov

Step 4 of 7: Date & Time

OFFICE: Greenfield - 18 Miner Street, Greenfield MA, 01301  
SERVICE: Licensing/ID Appointment  
APPOINTMENT TYPE: Renew My Driver's License or Mass ID

### Date & Time

Please select an appointment date and time

Tue Jun 27, 2023	Wed Jun 28, 2023	Thu Jun 29, 2023	Fri Jun 30, 2023	Mon Jul 3, 2023
Morning 5 Available	Afternoon 4 Available	Morning 13 Available	Morning 7 Available	Afternoon 13 Available
Afternoon 15 Available		Afternoon 14 Available	Afternoon 14 Available	

BACK

- Bu ta resebi un e-mail ta konfirmalokal, data y óra di ajendamentu di Lisensa di Aprendiz di RMV. Kel e-mail tanben ta inklui prósimus pasu sobri modi ki bu devi prepára pa bu markason y instruson sobri kuzé bu devi fazi kandu bu txiga na Sentru di Sirvisu.
- Un traduson di bu e-mail ta sta disponíbel na várius idioma y podi ser aseite através di [link](#) na parti inferior di e-mail.

Dear RMV Customer - [REDACTED]

Thank you for making an appointment with the Registry of Motor Vehicles. Your appointment information is below.

**Important:** Starting your application online helps ensure you are prepared for your appointment. If you haven't already, submit your online application [here](#).

**Appointment Information**

Name: [REDACTED]

Office: North Adams (Click [here](#))

Date/Time: 7/10/2023 at 01:00PM

Service: Permit Appointment , Apply for a Learner's Permit

Appointment ID: [REDACTED]

Please arrive no earlier than 15 minutes prior to your scheduled appointment. If you are more than 15 minutes late to your appointment, you may be asked to reschedule.

When you arrive, check-in for your appointment by:

- Use the lobby kiosk to search for your appointment ID or proceed to green line/customer service to check in with the customer advocate.
- Text "I'm here" to (855) 947-4595 using the personal phone number you used to schedule your appointment.

To cancel this appointment, click this [link](#) and search for your appointment.

We welcome your feedback! Please click [here](#) to email us.

Thank you for using [Mass.Gov/RMV](#)

Follow us on [Twitter @MassRMV](#)

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