# Massachusetts Office for Victim Assistance 2021-2024 Strategic Plan

MOVA's strategic plan lays out the work the agency will prioritize during a three year timeframe. The plan is ambitious, victim and survivor-centered, and represents the diversity of voices and perspectives of victim, survivor, and provider communities across the Commonwealth.

### **GOALS AND OBJECTIVES**

# **Engage with and Influence Systems Impacting Victims and Survivors**

1. MOVA will strive to center the voices, experiences, and needs of victims and survivors within the systems that affect them.

## Improve Services and Supports for Victims, Survivors, and Service Providers

- 2. MOVA will support culturally reflective, high quality services that are accessible to all victims and survivors.
- 3. MOVA will support victim service providers and allied organizations in sustaining a high-performing and collaborative field.

### Improve MOVA's Ability to Effectively Advocate for Victims and Survivors

- 4. MOVA will invest in, and work to support, the long-term sustainability of the victim services field.
- 5. MOVA will work closely with legislators and policy makers on all issues impacting victims and survivors.
- 6. MOVA will increase diversity in representation and inclusion in decision making within MOVA's staff, leadership, and the VWA Board.



### » MISSION

The mission of MOVA is to empower all victims and survivors of crime across the Commonwealth.

#### » VISION

MOVA envisions a Commonwealth in which all victims and survivors of crime can access rights and high-quality services that are reflective of our diverse communities; culturally-responsive and trauma-informed; and in which their voices and experiences are heard, valued, and amplified.

### » VALUES

**Survivor-Informed:** MOVA's work is driven by the voices of victims and survivors of crime and those that support them.

**Advocacy:** MOVA will always advocate for enhanced rights and services for all victims and survivors of crime.

**Partnership:** MOVA will collaborate and ally with agencies and individuals working to empower victims and survivors of crime.

**Equity:** MOVA is committed to providing funding, services, and access for underserved and marginalized victim/survivor populations and communities.