



MPS Business Bulletin

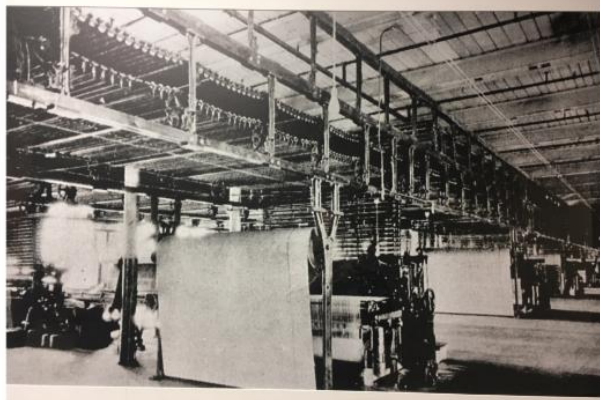
Welcome to the April 2019 issue of the MPS Business Bulletin Where You Can Learn About The Business-Related Activities Taking Place In The
Massachusetts Probation Service (MPS).

Breaking News: It's Official!

**The Massachusetts Probation Service Training Academy
Is Moving To A New Home And Has New Name**



**Massachusetts Probation Service Training And Operations Center
(MTOC)**



**First photo: Lancaster Mills, Circa 1840's.
Second Picture-Training Academy Open Concept Space.
Third Photo: Current Building Façade.**

The Massachusetts Probation Service Training Academy will soon have a new location, 55 Green Street, in Clinton. It also has a new name, the Massachusetts Probation Service Training and Operations Center (MTOC). A lease has been signed for the two-floor 23,600-square foot property which is also known as the Lancaster Mills and formerly known as the "Old Colonial Press Building." The move-in date is June 22.

"We are so pleased to sign this lease and to be able to keep our operations in the Town of Clinton. Clinton has been home to our Massachusetts Probation Service Training Academy for almost two decades. The town and the community have been a supportive host for our operations in so many ways over the years; some 65 staff, the majority from the immediate area, work out of the center; and the central and accessible location made staying in Clinton a natural choice," said Commissioner Edward J. Dolan.

Commissioner Dolan added, "I would like to thank the Trial Court Legal Department for their help with bidding and leasing efforts. I truly appreciate the work of the Facilities Department who assisted with space requirements and the design and floor plans as well as equipping a state of the art training and operations center. I also want to acknowledge the Commonwealth's Division of Capital Asset Management in guiding us through the search and selection process."

The new site will house the training academy where MPS' new and in-service education and training for Probation's 2,000 employees. In 2018, 13,000 staff trainings took place at the current location of the center. The center also houses the 24 hour, seven day a week electronic monitoring center, the Administrative Supervision Unit and the Warrant Management Unit.

"These are all critical functions which support of our statewide criminal justice operations," Dolan said.

Electronic Monitoring Program Statewide Director Daniel Pires said of the new location, "The space is beautiful and will support many of our needs going forward within ELMO

and our agency as a whole. The ongoing support of Commissioner Ed Dolan and First Deputy Commissioner Dianne Fasano throughout this process has been instrumental and we can't thank them enough."

Here Is Some Interesting Historical Information About Lancaster Mills:

The Lancaster Mills is a 19-century complex of brick mill buildings at the corner of Green and Chestnut Streets. Established in 1844, the Lancaster Mills were the first major mill to produce gingham fabrics. The mills' success led to the establishment of the Town of Clinton which was originally part of Lancaster. The 29-acre complex expanded regularly and was used for textile manufacturing into the 20th century.

*****Look for more details and updates in the May issue of the MPS Business Bulletin.**

Massachusetts Probation Service Launches New Expungement Unit



The Expungement Unit: left to right are: Jennifer Flynn, Kenny Castro, Katherine Irizarry, and Heidy Rodriguez.

The Massachusetts Probation Service has created a new Expungement Unit within MPS's Records Department which is managed by Records Unit Director Sean Casey and located in the Office of the Commissioner of Probation (OCP) at One Ashburton Place, Boston.

The Records Department includes the Sealing Unit, Central Identity Management Group (CIMG), and the Expungement Unit. The Expungement Unit, established in January, is responsible for processing petitions from individuals seeking the expungement of their criminal records.

The five-staff unit, includes Administrative Coordinator Jennifer Flynn, who serves as the Expungement Unit's direct supervisor, and Assistant CARI (Court Activity Record Information) Coordinators: Kenny Castro, Katherine Irizarry, and Heidy Rodriguez. Prior to being appointed unit manager, Flynn worked in the Sealing Unit. Castro and Rodriguez worked as Probation Case Specialists in Essex Juvenile and Chelsea District

Probation Departments. Irizarry was a case specialist in the Clerk's Office at Boston Municipal Court- Central Division.

The Unit has received 151 petitions for expungements. Of the 151, 22 have gone forward to the court, eight are awaiting a response from a District Attorney and 121 were disallowed, according to Flynn.

The state legislature included expungement as part of last year's criminal justice reform law, and it became effective on October 15, 2018. The legislature simultaneously reduced sealing waiting times from 10 years for a felony to seven years and from five years for a misdemeanor to three years. That reduction of wait time has led to a significant increase in sealing petitions.

"The Unit has been enormously helpful in dealing with the surge in sealings, especially in light of the Annie Dookhan and Sonya Farak Drug Lab cases," said Commissioner Edward J. Dolan referring to cases that were ordered dismissed due to the misconduct of drug lab technicians."

More Than 100 Attend Cultural Proficiency Meeting In Preparation For Week-Long Celebration



Cultural Proficiency Champions listen intently at training.

Every seat was filled in the large meeting room, a former gymnasium, at the Massachusetts Probation Service Training Academy on April 4 where Cultural Proficiency Champions met for a half-day training.

The non-traditional training pulled at the heart strings of employees during a special tribute for Deirdre Kennedy, a Dorchester Municipal Court Chief Probation Officer who passed away on March 17. The tribute featured a video of Kennedy created by Deputy Commissioner of Pre-Trial Services Pamerson Ifill and remarks by Regional Supervisor for Boston Municipal Courts Renee Payne and Clerk-Magistrate Anthony Owens.

The tribute was followed by a panel discussion moderated by Trial Court Chief Experience and Diversity Officer John Laing.

Laing began the discussion by asking Probation Commissioner Edward J. Dolan to name a popular 1982 rap song by Grandmaster Flash & the Furious Five to which Dolan answered correctly "The Message." Laing then asked Dolan to name the first part of the chorus to which he answered, "Don't push me cause I'm close to the edge." When Laing

asked him to finish the second part of the chorus, Court Administrator Jonathan Williams responded correctly, "I'm trying not to lose my head," to the audience's amazement and laughter.

Carey spoke of her reason for going into law as a desire to "give back." She shared that she is one who does not give up. She also encouraged employees who witness acts of discrimination to report it.

"If you see something, say something," Carey said.

Williams spoke of his upbringing as the child of a father who was in the Air Force and who lived all over the world which gave him the opportunity to interact with people of different races and ethnicities.

Dolan spoke about his childhood in Chelsea--a melting pot of races, ethnicities and religions.

Director of Security Jeffrey Murrow talked about growing up in Fall River when it was predominately white and his interactions with people of different races as an adult.

Berkshire County District Attorney Andrea Harrington, introduced by Berkshire Southern Chief Probation Officer and president of the Chiefs' Association Alf Barbalunga, presented "Bail Reform: A Vision for Equity, Fairness, and Public Safety."

Trial Court Chief Financial Officer Marcel Vernon, appointed in the fall, spoke about his personal and professional experiences.

Corinn Nelson, Statewide Supervisor of the Victim Rights Unit, spoke about Victim Rights Month and also paid homage to Kennedy who she said laid the groundwork for domestic violence work in the courts and for the unit.

Probation Is Prominently Featured At National Conference

The Massachusetts Probation Service (MPS) was well represented at the national American Probation and Parole Association's (APPA) 2019 Winter Institute in Miami, Florida where MPS employees presented two of the conference's best attended events. The Institute titled, "A Nation in Crisis: Substance Abuse and Behavioral Health in Our Community," was held March 10-13 at the Hyatt Regency in Downtown Miami and drew probation, parole, and community corrections professionals from across the nation.

Chief Probation Officers Prepare Women Leaders For Challenging Circumstances



Left to right: Hingham District Chief Probation Officer Jennifer Brady and Chelsea District Chief Probation Officer Carmen Gomez.

Massachusetts Probation Service presenters at the American Probation and Parole Association's Winter Institute included Chief Probation Officers Carmen Gomez of Chelsea District and Jennifer Brady of Hingham District courts who conducted a leadership training for women managers in criminal justice, "Women Leaders in Management: Finding Motivation in Challenging Times," on March 11.

Gomez and Brady spoke to the audience about "enhancing motivation in these challenging and changing times while exploring the realities and obstacles of introducing new initiatives to a sometimes resistant workforce." The presenters focused on how to take on a new leadership role and establish a place in management while recognizing that a fear of change is commonplace. Gomez said she and Brady were "very excited to represent MPS at the national level to talk about a topic we are both passionate about." She credited Brady with being the "driving force behind them applying to present."

"I'm confident when I say that this is a topic women in the workforce think about often but don't verbalize out of fear of being ostracized. It is imperative that we learn to navigate roads that have historically been closed to women and that we do it while supporting one another through normalized globalization of processes that have been mastered by our male counterparts," Gomez said.

She continued, "Our purpose is to encourage women to assess and recognize potential barriers and challenges, learn how to improve outcomes, build strategic partnerships, speak confidently and demand equality and work together to force a paradigm shift that creates real opportunities for us."

Brady said, "It was an honor to be chosen to be a presenter and represent MPS. The Leadership Summit held on Thursday and Friday was an opportunity to meet with national leaders and collaborate on emerging initiatives in leadership. It was a pleasure working with CPO Gomez on this presentation. I am grateful for her mentorship and look forward to continuing the conversation in the future!"

Salem PO's Present Innovative Employment Program



Left to right: Essex Superior Probation Officer Todd Angilly and Salem District Probation Officer Sean Whalen.

A second session on the Massachusetts Probation Service's Making Real Changes Job Club Program, an innovative initiative that teaches homeless probationers how to apply and interview for jobs, was taught by Essex Superior Probation Officer (PO) and program founders, Todd Angilly and Salem District Probation Officer Sean Whalen.

Angilly and Whalen shared the secrets of their successful program in a session titled, "Job Club: Identifying and Creating Career Paths for Probationers." Angilly spoke about the challenges individuals such as probationers and parolees with criminal records have seeking and gaining employment. Gaps in their employment history due to incarceration or substance or mental health issues are among those challenges. He first introduced the Job Club five years ago and offered it at the Salem Employment Center. Last year, Angilly joined with Whalen to create a Job Club at Lifebridge, a homeless shelter in Salem. Probationers, parolees, and court-involved Lifebridge residents all participate in the program.

The nine-week Job Club curriculum features such sessions as Identifying and Managing Barriers, The Nitty-Gritty of Resume Writing, Job Search Techniques, and Dealing with Conflict. A group of nine probationers—four women and five men—graduated from the program earlier this month. Previous participants have found employment at Turners Restaurant in Salem, Fenway Park in Boston, the Turkish Towel Company in Peabody, GLSS in Lynn, and TD Garden (formerly referred to as the Boston Garden). Several participants have also been involved in the hiring process at soon to open Encore Casino in Everett, according to Angilly.

"We want to thank the presenters who shared their expertise and elevated the Massachusetts Probation Service's profile in the national criminal justice field. Those Probation employees who attended the conference should also be commended for their commitment to enhancing their knowledge in the field and sharing it with employees back at the courts," said Probation Commissioner Edward Dolan.

First Deputy Commissioner And Lawrence Probation Officer Address Students At Alma Mater



Left to right: First Deputy Commissioner Dianne Fasano and Lawrence District Probation Officer Ellen Carter.

First Deputy Commissioner Dianne Fasano and Lawrence District Probation Officer Ellen Carter represented the Massachusetts Probation Service at a Career Fair on March 22 for seniors in the Social Sciences Program at their alma mater, the University of Massachusetts-Lowell.

Fasano, who was appointed First Deputy last year, earned an undergraduate and master's degrees in Criminal Justice from the University of Massachusetts-Lowell in 1990 and 1991 respectively. Carter earned a master's degree in Criminal Justice at UMASS-Lowell in 2008.

"It was wonderful to interact with students who represent the future of social sciences and the Criminal Justice system. The students were very impressed and asked insightful questions," Fasano said.

Carter added, "I am grateful for the opportunity to go back to UMASS-Lowell and to witness the many enhancements to the campus and Criminal Justice program. The students were really eager to learn about probation."

Boston Police Commissioner Speaks With Charlestown Drug Court Participants



Left to right: Probationer Donnell Knox, Probation Officer Stephen DeLuca, and Charlestown Municipal Chief Probation Officer Michelle Williams.

Boston Police Commissioner William Gross stopped by the Charlestown division of the Boston Municipal Court on March 27 to speak with participants of the Charlestown

Addiction Recovery and Treatment (CHART) Drug Court Program. Gross wanted to learn more about the Drug Court, how it operates as well as the preparation for cases, according to Charlestown Chief Probation Officer Michelle Williams, who arranged the Police Commissioner's visit.

Gross spent several hours at the court answering participants' questions in a candid Q & A session, Williams said. He shared information about community policing, important high profile cases and how they affect the community. The Police Commissioner also spoke about Boston Police's collaborations with other police chiefs throughout the state.

"He was very engaging and the participants were interested and impressed. He promised to serve as the keynote speaker for the Drug Court's graduation in May," Williams said.

"I really enjoyed my time speaking with those participating in this year's program and I certainly look forward to seeing them again at their graduation. No doubt, there's a lot to like about this program. As most would agree, and as the CHART program certainly demonstrates, helping those battling serious substance and drug addictions is less about incarceration and more about giving people a second chance by providing them a clear path to success using compassionate outreach, education and guidance," said Commissioner Gross.

The CHART Drug Court graduation is scheduled for May 22, 1:30 pm, at Charlestown Municipal Court. There are currently two women and 11 men who are Drug Court participants. The average age range of a participant is 30 to 42 years old, according to Williams. CHART was first established in August 2012 and is conducted by a Probation Officer and presided by Judge Lawrence McCormick.

MPS Mourns Passing Of Two Veteran Employees

The Massachusetts Probation Service recently mourned the loss of two employees Deirdre Kennedy, Chief Probation Officer at the Dorchester Municipal Court, and Orleans District Court Probation Officer Brian Kavanaugh.

Kennedy passed away on March 17 following a brave battle with pancreatic cancer. A two-decade employee, she is remembered for her compassion and strong work ethic. Anticipating the shock and dismay her co-workers would experience upon hearing about her death, OCP arranged for grief counselors to be in place the Monday following her death.

Kavanaugh was a 29-year Probation Officer and long-time union member who was known to mentor Probation Officers.

Trial Court Employees Pay Tribute To Deirdre Kennedy



Deirdre Kennedy, affectionately known as “Dee,” passed away on March 17, following a courageous battle with pancreatic cancer. Ms. Kennedy’s generous spirit, quiet optimism, tenacity, strong work ethic, and compassion for her staff, colleagues and community are among the memories many who knew her cherish.

Chief Probation Officer at the Dorchester Municipal Court, Ms. Kennedy first joined the service as a Probation Officer at the court in September 1991. She was fluent in Spanish having spent time in Madrid, Spain to perfect her skills after graduating from Wellesley College in 1981 where she majored in Psychology and Spanish. Ms. Kennedy later earned two master’s degrees: one from the University of Massachusetts-Boston where she studied English as a Second Language (ESL) Instruction and UMASS-Lowell where she earned a degree in Criminal Justice. She started her professional career as an ESL teacher and volunteered in the community as an instructor and tutor throughout her career.

Ms. Kennedy found her passion working in Probation and as a domestic violence expert. She served on the Judicial Oversight Demonstration Initiative at Dorchester Court and managed the Domestic Violence Court in Dorchester from 2000-2005. Ms. Kennedy took a leave of absence from the court to lend her expertise in domestic violence at the Family Justice Center of Boston, a collaborative effort of the Suffolk County District Attorney’s Office, City of Boston, and 19 on-site Criminal justice state and community-based partner organizations, including the Boston Police and Dorchester Court. She also performed this work at the national level.

As a Probation employee, Ms. Kennedy was known to hold perpetrators accountable. She was promoted to the rank of Chief Probation Officer in 2013. In 2014, she served as a peer reviewer for the Office on Violence Against Women.

Those who worked with Ms. Kennedy remember her good nature, wit, and feistiness. She was known to work well into the evening hours and it was not uncommon for her to still be at her desk at 10 pm. Many of her colleagues have individual recollections of their attempts to coax her to leave and go home.

Ms. Kennedy often rallied in support of those who appeared to have no voice and limited power. She fought for the air conditioning to remain on at night at the court during the summer so that the cleaning staff would not have to work in uncomfortable conditions.

"If you met Dee once," one Probation employee noted, "you automatically became a better person."

Orleans District Probation Officer Passes Away



Brian T. Kavanaugh, a Probation Officer (PO) II at Orleans District Court, passed away on December 15 at home.

Mr. Kavanaugh was a 29-year employee who first joined the Service on June 12, 1989 as a PO at Orleans District Court. He was a long-time union member who represented his colleagues as a negotiator in statewide labor contracts. Mr. Kavanaugh also served as a mentor to other PO's.

He was described by Orleans District Chief Probation Officer Leonard "Lenny" Enos as "one of the best PO's" and an "imposing guy with a gentle spirit and a kindness that he exhibited to those who needed it the most."

"He was a good guy. His generosity was overwhelming. A person he had on probation came into the office with a condolence card for his family which is an example of the impact he had on those he worked with over the years," said Eno.

Mr. Kavanaugh is a graduate of Holy Cross College. Upon graduation, he was drafted by the Green Bay Packers. He was then called by the Army National Guard for basic training. Mr. Kavanaugh later earned a Master's Degree in Psychology from Assumption College.

He is survived by his wife of 51 years, Susan; two children, Brian Thomas Kavanaugh II, and Katie Andress, and their spouses; seven grandchildren; and an older sister and her husband. Kavanaugh's son, Sean Kavanaugh, predeceased him.

A private family service was scheduled for a later date. In lieu of flowers, donations in celebration of his life are suggested for the benefit of the American Diabetes Association.

Community Corrections Is Focus Of MassBar Training

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PROGRAM CHAIR



NINA POMPONIO, ESQ.
Massachusetts Probation Service
Boston

PANELISTS

PAT HORNE
Deputy Director of Community
Corrections, Mass. Probation Service
Braintree

VINCENT L. LORENTI, ESQ.
Director of Community Corrections,
Mass. Probation Service, Braintree

PRICING

MBA members	FREE
Non-members	\$160

Among the recent spate of criminal justice reforms in Massachusetts has been the expansion of access to the Probation Department's Community Corrections Centers (CCCs) as a means of reducing reliance on jails and prisons. CCCs can now be accessed for pretrial services and treatment, and probation officers can refer probationers to CCCs to fulfill specific conditions of probation.

This program will explain these changes, describe all the pathways to CCCs, and outline how CCCs incorporate evidence-based practices to reduce recidivism and strengthen communities.

This program qualifies for three hours of CPCS CLE credits for the adult criminal trial panel.

Register at www.MassBar.org/Education or (617) 338-0530.

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Attorneys, judges, and other criminal justice professionals learned today how to access Community Corrections Centers, which were established as "a means to reduce reliance on jails and prisons" at a Massachusetts Bar Association (MassBar) seminar, "Non-Incarcative Criminal Justice Pathways." The event was hosted by the Criminal Justice Section of the MassBar at the association's Boston office.

The three-hour event featured opening remarks by Chief Justice Ralph Gants and Trial Court Chief Justice Paula Carey as well as panelists Vincent L. Lorenti, Esq., Director of Community Corrections, and Pat Horne, Deputy Director of Community Corrections. It also featured an overview of the sentencing guidelines, evidence-based practices, center resources, and information on what is expected of clients who are sentenced to one of the 17 centers across the state, according to Nina Pomponio, Deputy Legal Counsel and chair of the MassBar's Criminal Justice Council.

Regional Supervisor To Serve On First Responder Advisory Board



Renee Payne, Regional Supervisor for Region 5

To View First Responder Brochure, Click Here:

Renee Payne, Regional Supervisor for Region 5, will serve on the advisory board for the First Responder Intensive Outpatient Treatment Program, an initiative for first responders, including Probation Officers, created by AdCare-Boston. AdCare has established the First Responder IOP for first responders with substance abuse problems and are targeting police, fire, corrections, federal agencies, parole, and probation, Payne said.

This First Responder IOP was developed earlier this year and designed to honor critical first responders who also suffer with substance use disorder. Jackie Dias, AdCare's Director of Outpatient Services, has been instrumental in creating and establishing this program. There is confidential space for first responders who are wary about attending regular treatment groups where they may bump into clients or people they have encountered on the job. There is also a separate entrance for first responders at AdCare so that they will not have to go through the general waiting area where they may encounter the general public.

"She (Dias) understands that first responders cannot share what they've been through due to confidentiality. By bringing first responders together, they can break down that barrier," Payne said.

I think it's a great idea and maybe something we can utilize to help those that might be in jeopardy of losing their jobs due to substance use," Payne said.

Region 5 includes the Central Division of Boston Municipal Court (BMC); Brighton Municipal; Brookline District; Charlestown Municipal; Chelsea District; Dedham District; Dorchester Municipal; East Boston Municipal; Quincy District; Roxbury Municipal; South Boston Municipal; Stoughton District; and West Roxbury Municipal.

**April Is Victims Rights &
Sexual Assault Awareness Month:**

MPS Honors National Crime Victim Rights Week

The Massachusetts Probation Service is honoring National Crime Victims' Rights Week which began April 8th by holding our annual 'MPS Victim Rights Month Event at the Probation Training Academy. The national theme this year is "Honoring our Past. Creating Hope for the Future." It celebrates the progress made by those before us and looks to a future where services to victims and survivors are more inclusive, accessible and trauma informed.

At this year's event, MPS honored Jason Patrissi, Assistant Chief Probation Officer at Hampshire Superior Court, for his exemplary work on behalf of victims and survivors of crime. Jason has been working with victims, survivors and people who perpetuate violence for over 20 years with a concentration on domestic violence. He had worked previously co-facilitating Domestic Violence Abuse Education Programs and co-presented educational curriculum with a shelter program to community members on healthy relationships and domestic/sexual violence. Jason's passion is with holding people who perpetuate domestic violence accountable and assisting victims and survivors of crime navigate the criminal justice system. His tireless commitment and dedication is clear to those around him. Jason is an ally to victims, survivors and their families, positively impacting their lives every day.

Liam Lowney, Massachusetts Office for Victim Assistance's (MOVA) Executive Director and key note speaker, shared his story and discussed the importance of the Victim Bill of Rights. In 1994, Liam's sister, Shannon Lowney, was murdered while working at Planned Parenthood in Brookline, MA. Throughout his career, Liam advocates for policy changes that impact crime victims, including: gun safety legislation, updates to victim compensation and assistance statute; and the human trafficking law passed in 2011.

Liam currently oversees the Massachusetts Office for Victim Assistance (MOVA). MOVA is currently commemorating the 35th year of the Massachusetts Victim Bill of Rights. Liam will discuss the importance of the Victim Bill of Rights to victims and survivors, its place in our work and the hope for the future.

NEW APPOINTMENTS ANNOUNCED



Brian Mirasolo, Deputy Commissioner of Field Services



Yvonne Roland, Deputy Commissioner of Administrative Services



Nina Pomponio, Deputy General Counsel

Commissioner of Probation Edward J. Dolan appointed Brian Mirasolo Deputy Commissioner of Field Services, Yvonne Roland Deputy Commissioner of Administrative Services and General Counsel Sarah Joss announced the selection of Nina Pomponio as Deputy General Counsel.

Mirasolo, formerly Field Services Administrator, first joined the Massachusetts Probation Service as an Assistant Court Services Coordinator with the Massachusetts Trial Court Community Service Program in 2004. A year later, he was hired as a Probation Officer at Suffolk Superior Court. In 2008, Mirasolo was appointed Acting Probation Officer in Charge at the Quincy District Court. In 2009, he was promoted to Acting Chief Probation Officer in the Office of the Commissioner of Probation. Mirasolo was named Field Services Administrator. He earned a master's degree in Public Administration from Suffolk University and a Bachelor's degree in Legal Studies from the University of Massachusetts-Amherst.

Roland, former Manager of Administrative Services, began her new position in March. Roland's responsibilities include assisting the Commissioner by overseeing and coordinating a variety of administrative functions, including communication, fiscal affairs, human resources, labor relations, staff development and training. She is also responsible for administrative support to all Probation work units and serves as Probation's senior administrative liaison with the Office of Court Management (OCM).

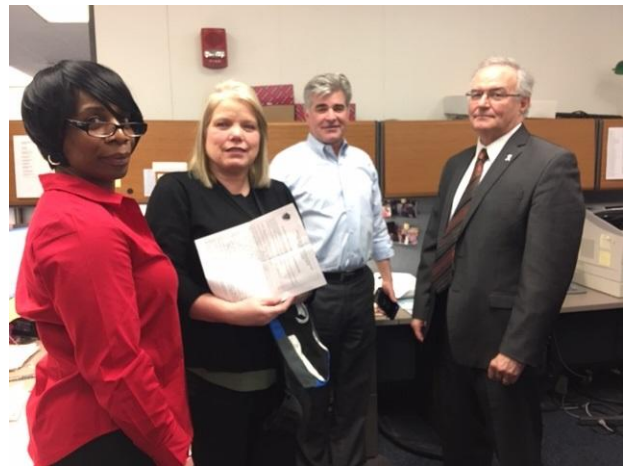
Roland is a key member of the Commissioner's senior management team. She first joined the Service 32 years ago as a File and Mail Room Clerk in the Commissioner's Office. In the past three decades, she has held the positions of Data Entry Operator, Administrative Secretary, Administrative Assistant, Head Administrative Assistant, Office Manager, and Human Resources Representative. She was promoted to Operations Coordinator in 2006, a position she held until she was appointed manager of Administrative Services. Roland is a 2005 Curry College graduate where she earned a Bachelor of Arts degree in Criminal Justice and she is also a member of the Society of Human Resources Management.

Pomponio became Deputy General Counsel in March. She was first hired as an administrative attorney in the Legal Department in 2015. She has worked as a Prosecuting Counsel for four years at the Division of Professional Licensure as well as an Assistant District Attorney in the Middlesex District Attorney's Office. Pomponio earned a bachelor's degree in Philosophy in 2004 from Boston University and a Juris Doctorate in 2007 from Boston University School of Law (BUSL).

MPS Employees Receive Ovation Award And Community Recognition



Left to right: First Deputy Commissioner Dianne Fasano, Assistant ELMO Coordinator Kenny Irula, and ELMO Coordinator Ross Winnett.



Left to right: Deputy Commissioner-Administrative Services Yvonne Roland, Administrative Coordinator II AnnMarie Palermo, Records Unit Director Sean Casey, and Probation Commissioner Edward J. Dolan.

Kenny Irula, a Assistant ELMO Coordinator, Ann Marie Palermo, an Administrative Coordinator II in the Sealing Unit, Lisa Hickey, Assistant Statewide Supervisor, Hanh Nguyen, Worcester District Court Probation Officer; Maribel Ortiz, West Roxbury Municipal Probation Officer, and Nancy Cunningham, Essex Probate & Family Probation Office Manager, are among a group of Probation employees who were recognized with Ovation Awards recently and presented with the glass star-shaped award. A number of Probation employees across the state were also acknowledged for their work and contributions to the community.

Northampton District Probation Officer John Thorpe was presented with the Contribution to Justice Award by the Hampshire County Bar Association.

The Essex County Community Service Team, based in Lynn, was recognized with a Citizens Inn Award.

MPS Publication Is Recognized As "Constant Contact All Star"



The Communications Office was recently notified that the MPS Business Bulletin was recognized as a 2018 "Constant Contact All-Star." The Bulletin is among 10 percent of Constant Contact customers--government agencies, businesses, organizations, and associations-- that have been acknowledged for their successful outreach efforts.

According to Constant Contact, the industry average for individuals who click on an emailed publication such as a newsletter is roughly 30 percent. The Bulletin readership or click rate average is roughly 68 to 70 percent. Special editions such as the ORAS newsletter surpassed this rate with an 82 percent click rate.

Congratulations MPS and let's strive to exceed this goal for 2019.

It Is A Banner Day Across The Commonwealth



The Massachusetts Probation Service banners are available in each region. Please review the list below for the person in charge of the banner in your region. There is also an extra banner at the MPS Training Academy in Clinton.

Region 1

Region 1 Regional Supervisor (RS) Francine Ryan

Courts- Chicopee District, Eastern Hampshire District, Greenfield District, Holyoke District, Northampton District, North Berkshire District, Orange District, Palmer District, Pittsfield District, Southern Berkshire District, Springfield District, and Westfield District.

Contact: Leigh Faulkner, Leigh.faulkner@jud.state.ma.us | 413-774-5531

Region 2

Region 2 Regional Supervisor (RS) Elizabeth Daigneault

Courts- Clinton District, Dudley District, East Brookfield District, Fitchburg District, Framingham/Natick District, Gardner/Winchendon District, Leominster District, Marlborough District, Milford District, Uxbridge District, Westborough District, and Worcester District.

Contacts: Gloria Diaz, Worcester District, Gloria.diaz@jud.state.ma.us | 508-831-2137
Pamela Therrien, Worcester District, Pamela.therrien@jud.state.ma.us | 508-831-2193

Region 3

Region 3 Regional Supervisor (RS) Jeffrey Akers

Courts- Ayer District, Cambridge District, Concord District, Gloucester District, Haverhill District, Lawrence District, Lowell District, Lynn District, Malden District, Newburyport/Ipswich District, Newton District, Peabody District, Salem District, Somerville District, Waltham District, and Woburn District.

Contacts: Tara Driscoll, Cambridge District, Tara.driscoll@jud.state.ma.us | 781-306-2750

Candace Vardaxis, Waltham District, Candace.vardaxis@jud.state.ma.us | 781-894-4500

Region 4

Region 4 Regional Supervisor (RS) Harriet Beasley

Courts- Attleboro District, Barnstable District, Brockton District, Edgartown District, Fall River District, Falmouth District, Hingham District, Nantucket District, New Bedford District, Orleans District, Plymouth District, Taunton District, Wareham District, and Wrentham District.

Contacts:

Amy Rua, Fall River District, Amy.rua@jud.state.ma.us 508-491-3242

Carole Bambrick, Plymouth District, Carole.bambrick@jud.state.ma.us 508-747-8400

Region 5

Region 5 Regional Supervisor (RS) Renee Payne

Courts- Boston Municipal-Central; Brighton Municipal; Brookline District; Charlestown Municipal; Chelsea District, Dedham District; Dedham District; Dorchester Municipal; East Boston Municipal; Quincy District; Roxbury Municipal; South Boston Municipal; Stoughton District; and West Roxbury Municipal.

Contacts:

Anh Vu, West Roxbury Municipal Court, Anh.vu@jud.state.ma.us 617-971-1125

Juvenile Court

Juvenile Statewide Supervisor John Millett

Courts- Barnstable, Berkshire, Bristol, Essex, Franklin/Hampshire, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester Juvenile.

Contact:

Mindy Schiedler, Juvenile Detention Alternatives Initiative (JDAI) Coordinator, Massachusetts Probation Service Training Academy, Clinton

Mindy.schiedler@jud.state.ma.us 857-291-4425

Probate & Family Court

Probate & Family Statewide Supervisor Marguerite Riley

Courts- Barnstable, Berkshire, Bristol, Essex, Franklin/Hampshire, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester.

Contact:

Lisa L. Wong, Chief Probation Officer, Worcester Probate & Family Court

Lisa.wong@jud.state.ma.us 508-831-2200

Superior Court

Courts- Barnstable, Berkshire, Bristol, Essex, Franklin/Hampshire, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester.

Contact:

Lorna Spencer, Chief Probation Officer, Hampden Superior

Lorna.spencer@jud.state.ma.us 413-748-7653

REMINDERS

Open Enrollment- It is time to review your benefit options, enroll or change your coverage, is underway through May 1. Long Term Disability Enrollment ends **June 14**. For a list of information and resources, go to **mass.gov/GIC and Courtyard**.

Administrative Professionals Day, Wednesday, April 24- Please send photos and details about how you recognized the administrative professionals in your office. Kindly remember to identify the individuals in the photo from left to right by name and specific job title.

Keep an eye out for an infographic on Juvenile crime trends which will be sent to you from OCP. The infographic will be the first of many that will be sent to Probation employees to keep them abreast of Probation trends and best practices.

The annual "**MPS Memoriam**," a Probation publication that honors the memory of colleagues who have passed away, will be published on May 24, the Friday before Memorial Day. The submission deadline is Thursday, May 23.

Please check your email in early May for your MPS Memoriam form.

Do you have a story idea or have you already sent in an idea that has not resulted in a published story on Courtyard, in the newsletter, or featured in a press release?

Please submit your story idea by filling in the **MPS Story Submission** form. You may find this form by clicking on the link below. If you have submitted an idea and have not seen a copy of your story, please send me an email: coria.holland@jud.state.ma.us

*******When submitting a story idea or photo, kindly call 617-624-9319 to confirm the Communications Office's receipt of your information.**

[Click here to access the MPS Story Submission Form](#)

UPCOMING

13th Annual HEAT Conference, Friday, **June 21**, 8:15 am to 1 pm, Hilton Hotel, 2 Forbes Road, Woburn.

Pre-Trial, Probation, and Parole Supervision Week, July 21-- A national annual celebration and awareness-raising event hosted by the American Probation and Parole Association (APPA).

Second Annual **Cultural Appreciation Week, September 23-27**