**Clarifications, Technical Corrections, and Policy Changes
to the Technical Specifications for the
MassHealth MCO Quality and Equity Incentives Program
Performance Year 2**

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Year 2 (PY2) of the MassHealth MCO Quality and Equity Incentives Program (MQEIP). Updates are incorporated into the change log table below.

MassHealth's working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the technical specification.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
RELD SOGI Data Completeness	44	Technical Correction	PY2 Performance Requirements & Assessment	Updated reference to "Member Data and Member Enrollment Monthly Submission Specifications for all Entities" from Version 2.0 to Version 3.0.	11/4/24
Health-Related Social Needs	50	Technical Correction	Administrative Data Reporting Requirements	Change "CPT" Code System to "HCPCS" Code System.	11/4/24
Health-Related Social Needs	52	Technical Correction	Administrative Specification	Add "Member died during the measurement period" as an exclusion for Rate 1.	11/4/24
Health-Related Social Needs	53	Technical Correction	Supplemental Data Reporting Requirements	Remove language related to CP Screenings.	11/4/24
Health-Related Social Needs	54	Technical Correction	Supplemental Data Reporting Requirements	Change "CPT" Code System to "HCPCS" Code System.	11/4/24

Health-Related Social Needs	54	Technical Correction	PY2 Performance Requirements & Assessment	Change the due date from March 31, 2025 to June 30, 2025.	11/4/24
Language Access	61	Technical Correction	Eligible Population	Change Anchor Date from "December 31, 2024" to "Date of Qualifying Outpatient Visit."	11/4/24
Language Access	61	Technical Correction	Eligible Population	Add language to "Event/ Diagnosis" to clarify that MassHealth will identify the eligible outpatient visits.	11/4/24
Language Access	61	Clarification	Eligible Population	Add details around identifying eligible outpatient visits occurring at MCO Primary Care Providers (PCPs).	11/4/24
Language Access	62	Clarification	Definitions	Change definition of "Interpreter Services" to definition of "Language Assistance Services."	11/4/24
Language Access	63	Clarification	Administrative Specifications	Clarify that Component 2 applies to outpatient visits occurring with MCO PCPs.	11/4/24
Language Access	63	Technical Correction	Administrative Specifications	Remove "Member dies during the outpatient visit" as an exclusion.	11/4/24
Language Access	64	Technical Correction	Reporting Method	Update sampling methodology language to be visit-based rather than member based.	11/4/24
Language Access	65	Technical Correction	PY2 Performance Requirements & Assessment	Change the due date of Component 1 from December 31, 2024 to March 31, 2025, and the due date of Component 2 from March 31, 2025 to September 1, 2025.	11/4/24
Disability Competent Care	67	Clarification	Eligible Population	Clarify that the eligible population is all patient-facing staff at the MCO.	11/4/24
Disability Competent Care	70	Clarification	PY2 Performance Requirements & Assessment	Change the denominator for the Component 2 Rate to "Total # of Patient-Facing Staff."	11/4/24
Disability Accommodation Needs	76	Clarification	Administrative Specifications	Add final supplemental questions added to the Member Experience Survey (MES) related to accommodation needs.	11/4/24

External Standards for Health Equity	79	Technical Correction	PY2 Performance Requirements & Assessment	Change the due date from December 31, 2024 to January 31, 2025.	11/4/24
Member Experience	92-95	Clarification	Entire measure	Simplified language throughout the specification.	11/4/24
Member Experience	93	Technical Correction	Administrative Specifications	Updated MES questions in the Adult & Child Communication Composites to reflect updated PY2 survey.	11/4/24
RELD SOGI Data Completeness: All sub-measures	3, 8, 13, 21, 33, 38	Clarification	Overview	Clarified numerator source to "MCO 'Member Data and Member Enrollment' Monthly Data File Submission" and clarified denominator source to "MassHealth Enrollment Data."	3/14/25
HRSN Screening	45	Clarification	Measure Summary	Clarified Rate 2: HRSN Screen Positive Rate to "Rate of HRSN identified (i.e., screen positive) among cases in Rate 1 numerator."	3/14/25
HRSN Screening	45	Clarification	Eligible Population	Clarified that Continuous Enrollment is "90 days" and Allowable Gap is "None."	3/14/25
HRSN Screening	48	Clarification	Administrative Specification	Clarified description of Rate 2: HRSN Screen Positive Rate to "Rate of HRSN identified (i.e., screen positive) among cases in Rate 1 numerator."	3/14/25
HRSN Screening	48	Clarification	Administrative Specification	Clarified Rate 2 denominator description.	3/14/25
HRSN Screening	52	Technical Correction	Administrative Data Reporting Requirements	Added ICD-10 Code "Z59.12" to ICD-10 Codes Contribution to Rate 2 Numerators for Utility Difficulties.	3/14/25
HRSN Screening	53	Clarification	Supplemental Data Reporting Requirements	Added language about audit expectations.	3/14/25
HRSN Screening	53	Clarification	PY2 Performance Requirements & Assessment	Clarified that the data submission due date is applicable to all data submitted by the MCO (administrative and supplemental, as applicable).	3/14/25

Quality Performance Disparities Reduction	58	Clarification	Reporting Method	Added language about requesting additional member-level data.	3/14/25
Language Access	59	Clarification	Measure Summary	Clarified setting of eligible outpatient visits: "MCO Primary Care Providers."	3/14/25
Language Access	63	Clarification	Reporting Method	Clarified sampling methodology language and added reference to the QEIP Portal User Guide, which contains further sampling methodology details.	3/14/25
Language Access	63	Clarification	Reporting Method	Added language about audit expectations.	3/14/25
Language Access	64	Technical Correction	PY2 Performance Requirements & Assessment	Updated Component 2 reporting due date to 09/30/2025 (originally 09/01/2025) and removed reference to full population reporting methodology.	3/14/25
Disability Competent Care	68	Clarification	Administrative Specifications	Clarified that the DCC Training Rate denominator is all patient-facing staff "at the MCO."	3/14/25
Disability Competent Care	68	Clarification	PY2 Performance Requirements & Assessment	Clarified that entities must report total number of patient-facing staff in their DCC Training Report.	3/14/25
Member Experience	82	Clarification	Additional Measure Information	Clarified that MassHealth reports data to MCOs, including stratifications.	3/14/25
Health-Related Social Needs	48	Clarification	Administrative Specification	Removed "pending" and replaced with "*with* permission from NCQA."	6/13/25
Quality Performance Disparities Reduction	56	Policy Update	Administrative Specification	Removing requirement to submit member-level Race and Ethnicity data alongside annual clinical quality measure reporting.	6/13/25
Quality Performance	56, 57	Technical Correction	Administrative Specification	Removed "30 day follow up" from FUM, FUA, and FUH (to align with Quality measure reporting).	6/13/25

Disparities Reduction					
Quality Performance Disparities Reduction	57	Clarification	Additional Measure Information	Clarified acceptable use of imputed data in the stratified reports.	6/13/25
Quality Performance Disparities Reduction	58	Policy Update	PY2 Performance Requirements & Assessment	Updating the Performance Assessment so that 100% of the measure points are attributed to submission of stratified reports.	6/13/25
Language Access	59	Clarification	Measure Summary	Clarified Component 2, changing "either interpreter services or in language services" to "language assistance services."	6/13/25
Language Access	60	Clarification	Eligible Population	Removed "pending" and replaced with "*with* permission from NCQA."	6/13/25
Language Access	62	Clarification	Administrative Specification	Clarified Component 2 description and numerator, changing "either interpreter services or in language services" to "language assistance services."	6/13/25
Language Access	62	Clarification	Administrative Specification	For Component 2 Numerator, addition of "language services documentation system (e.g., vendor logs)" as an acceptable source of documentation for language assistance services provided.	6/13/25
Language Access	64	Technical Correction	PY2 Performance Requirements & Assessment	Changed due date for Component 2 from September 30, 2025 to December 31, 2025.	6/13/25
Disability Accommodation Needs	73	Technical Correction	Definitions	Clarified ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population)	6/13/25
Disability Competent Care	69	Technical Correction	PY2 Performance	Corrected the formula for calculating the DCC Training Rate.	8/25/25

			Requirements & Assessment		