Clarifications, Technical Corrections, and Policy Changes to the Performance Assessment Methodology Manual for the MassHealth MCO Quality and Equity Incentives Program Performance Years 3-5

This document outlines clarifications, technical corrections, and policy changes to the Performance Assessment Methodology (PAM) Manual for Performance Year 3-5 (PY3-5) of the MassHealth MCO Quality and Equity Incentives Program (MQEIP). Updates are incorporated into the change log table below.

Section Header	Page #	Update	Update release date
A. Individual Measure Scoring Approaches Table 1	3	Added Date Stamp Element as an additional sub-measure for PY5 only for the RELDSOGI Data Completeness Measure in Table 1	7/31/26
B. Performance Assessment Methodology Table 2	7-10	Added an Attainment Threshold for Date Stamp Element under RELDSOGI Data Completeness measure and noted scoring implications for meeting and not meeting threshold in PY5 in the Additional Measure Requirement column. Defined how Date Stamp Usage Rate will be calculated in the notes of the table	7/31/26
B. Performance Assessment Methodology Table 3	12-14	Modified sub-measure weights for RELDSOGI Data Completeness measure with an option of reduced weighting for SOGI and added Data Stamp Element weighting for PY5 only	7/31/26
E. Appendix B: Scoring Examples Example 4	23-24	Changed wording from “Component 1” and “Component 2” to “Rate 1” and “Rate 2”	7/31/26
E. Appendix B: Scoring Examples Example 4	24	Under 1. Measure Points in the Steps for Health Equity Scoring, revised terminology from Sub-measure “Score” to “Points”	7/31/26
E. Appendix B: Scoring Examples Example 4	24	Revised example to include Sub-measure scores in 2. Performance Measure Score	7/31/26
A. Individual Measure Scoring Approaches	3	Added a note: “Performance thresholds, goals, and improvement targets will be monitored and may be adjusted as needed.”	3/9/26
A. Individual Measure Scoring Approaches	4	Noted in Table 1 that subcomponents of Quality Performance Disparities Reduction	3/9/26

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		Measure are quality measures to be selected by MCOs.	
A. Individual Measure Scoring Approaches	4	Removed in Table 1 the “Member Experience Survey (MES) Accommodation Needs Screening Rate sub-component from the Disability Accommodation Needs measure.	3/9/26
A. Individual Measure Scoring Approaches	4-5	Changed in Table 1 the name of subcomponents of Member Experience measure from “CG-CAPHS” to “Member Experience Survey” questions.	3/9/26
A. Individual Measure Scoring Approaches	4	Changed Member Experience PY4 performance status to P4R (pay-for-reporting).	3/9/26
B. Performance Assessment Methodology; i.RELDSOGI Data Completeness, HRSN Screen, Language Access, Disability Competent Care,…	5	Included clarification on meeting minimum denominator to be eligible for scoring on measures/sub-measures.	3/9/26
Same as above.	6	Clarified baseline periods for each measure and when the potential for improvement points takes effect.	3/9/26
Same as above.	5-12	General re-organization of sections for improved flow of content: Member experience and Table 2 moved up before section on “Interaction of Attainment Threshold, Performance Goal, and Improvement Threshold. Table 3 set as its own subsection.	3/9/26
Same as above.	7-9	Table 2. Added a reference to the QEIP User Guide about the audit process.	3/9/26
Same as above.	9	Table 2. Removed MES Rate sub-component of the Disability Accommodation Needs measure.	3/9/26
Same as above.	9	Table 2. Adjusted Member Experience Measure to indicate measure is P4R (and therefore no benchmarks) in PY4 and to be determined in PY5.	3/9/26
Same as above.	12	Table 3. Removed MES Rate from sub-measure weights for Disability Accommodation Needs Measure. Redistributed sub-measure weight to Rate and 2.	3/9/26

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Same as above.	12	Table 3. Removed sub-measure weights for Member Experience measure for PY4 (as it is P4R) and 'To be determined' for PY5.	3/9/26
ii. Quality Performance Disparities Reduction	13-15	Added a description of the performance assessment methodology for the Quality Performance Disparities Reduction measure.	3/9/26
iii. Achievement of External Standards for Health Equity	16	Included a footnote that effective January 15, 2026, per the NCQA, the health Equity Accreditation is renamed Health Outcomes Accreditation.	3/9/26
iv. Achievement of External Standards for Health Equity	16	Clarified that PY4 and PY5 are pay-for-reporting.	3/9/26
C. Performance Measure, Domain, and Health Equity Scoring; ii. Domain Scoring	17	Clarified domain scoring formula and that bonus points are added to the domain score and capped at the maximum eligible points for the domain.	3/9/26
Appendix C	23-24	Added scoring examples for Quality Performance Disparities Reduction measure – Disparities Reduction Methodology – Stepwise Calculation	3/9/26
Individual Measure Scoring Approaches	3	Clarified that bonus points are applied to the domain score.	6/20/25
Measure Assessment Overview & Scoring	5	Removed notes that an MCO will earn 0 points if "both threshold and improvement target are not met" and that "partial points may not be earned in PY3 or PY4 if the improvement target is not met…" [see "Interaction of Attainment Threshold, Performance Goal, and Improvement Threshold" Section for more information on earning partial improvement points].	6/20/25
Measure Assessment Overview & Scoring	6	Moved the DCC Measure partial improvement points example to Appendix B.	6/20/25
Interaction of Attainment Threshold, Performance Goal, & Improvement Threshold	6	Clarified the language regarding how MCOs can earn partial improvement points when the performance goal is not met but attainment threshold and/or improvement targets are met or not met. Added reference to a new Appendix A that provides a flowchart outlining how points are earned in PY3-5.	6/20/25
Quality Performance Disparities Reduction	13	Updated anticipated timing of Disparities Reduction PAM to Summer 2025.	6/20/25

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Measure Scoring	14	Clarified that sub-measures will be weighted as outlined in Table 3.	6/20/25
Appendix A	16	Added a flowchart outlining how points can be earned in PY3-5, for clarity.	6/20/25
Appendix B	17	Moved DCC example from “Measure Assessment Overview & Scoring” example to Appendix B.	6/20/25