Clarifications, Technical Corrections, and Policy Changes to the Technical Specifications for the MassHealth MCO Quality and Equity Incentives Program Performance Years 3-5

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Years 3-5 (PY3-5) of the MassHealth MCO Quality and Equity Incentives Program (MQEIP). Updates are incorporated into the change log table below.

MassHealth's working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the technical specification.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
HRSN	55	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
Quality Performance Disparities Reduction	58	Technical Correction	Additional Measure Information	Removed section (not applicable to PY3-5)	3/9/26
Language Access	60	Policy Update	Eligible Population	Clarified measurement period for PY3 (July 1 – December 31, 2025)	3/9/26
Language Access	61	Technical Corrections	Eligible Population	Clarified name of the referenced HEDIS Value Set – Outpatient Value Set	3/9/26
Language Access	64	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
Disability Accommodation Needs	69	Policy Update	Overview	Removed member experience survey component of the measure.	3/9/26
Disability Accommodation Needs	71-75	Clarification	Measure Summary, Eligible Population, Administrative Specifications, Reporting Method, and PY3-5 Performance Requirements and Assessments	Removed member experience survey component of the measure.	3/9/26
Disability Accommodation Needs	70	Technical Corrections	Eligible Population	Corrected age to “at least 6 years of age on the date of the visit”	

Disability Accommodation Needs	70	Technical Corrections	Eligible Population	Clarified name of the referenced HEDIS Value Set – Outpatient Value Set	3/9/26
Disability Accommodation Needs	71	Clarification	Definitions	Clarified definition for “members with a self-reported disability” to align with RELDSOGI definition (adding “as of December 31 of the measurement year).	3/9/26
Disability Accommodation Needs	74	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
HRSN Screening	51 & 54	Clarification	Data Reporting Requirements	Added a note about G0136 code that it will no longer be applicable beginning January 1, 2026.	1/9/26
Quality Performance Disparities Reduction	59	Technical Correction	Performance Requirements and Assessments	Changed due date of Measure Assessment Report from Oct 31, 2025 to “to be further specified by MassHealth.”	1/9/26
Disability Competent Care	69	Technical Correction	Administrative Specifications	Included the revised formula used to calculate the DCC Training Rate (Rate 1) and removed previous “Denominator” and “Numerator” descriptions	1/9/26
Disability Competent Care	70	Technical Correction	Performance Requirements and Assessment	Modified to state MassHealth will calculate the DCC Training Rate (Rate 1)	1/9/26
Achievement of External Standards for Health Equity	81	Technical Correction	All Sections	Noted the updated NCQA product name change from “Health	1/9/26

				Equity Accreditation" to "Health Outcomes Accreditation"	
Achievement of External Standards for Health Equity	81	Clarification	Administrative Specifications	Clarified reporting requirement options: either 1a or 1b must be reported in PY3-5.	1/9/26
Member Experience: Communication, Courtesy, and Respect	82	Policy Update	Overview	Given the decision to sunset the CG-CAPHS survey in 2026. Clarified that PY4 is Pay-for-Reporting and PY5 is Pay-for-Performance.	1/9/26
Member Experience: Communication, Courtesy, and Respect	84	Clarification	Administrative Specifications	Removed Question #5 in the Child Composite for Communication as it is not part of the composite.	1/9/26
Member Experience: Communication, Courtesy, and Respect	84	Policy Update	Additional Measure Information	Added a note that MassHealth will not be administering the survey for PY2026.	1/9/26
Member Experience: Communication, Courtesy, and Respect	85	Policy Update	PY3-5 Performance Requirements and Assessment	Added that PY4 and PY5 Performance Requirements and Assessment are under development.	1/9/26
HRSN Screening	50	Clarification	Administrative Specification	Removed "pending" and replaced with "*with* permission from NCQA."	6/13/25
HRSN Screening	53	Technical Correction	Administrative Data Reporting Requirements	Added ICD-10 Code Z58.6 (Inadequate drinking-water supply) to *Inadequate Housing*.	6/13/25
Quality Performance Disparities Reduction	58	Technical Correction	Administrative Specification	Removed "30 day follow up" from FUM, FUA, and FUH (to align with Quality measure reporting).	6/13/25

Quality Performance Disparities Reduction	58, 59	Clarification	Additional Measure Information	Clarified acceptable use of imputed data in the stratified reports.	6/13/25
Language Access	60	Clarification	Measure Summary	Clarified Component 2, changing “either interpreter services or in language services” to “language assistance services.”	6/13/25
Language Access	61	Clarification	Eligible Population	Removed “pending” and replaced with “*with* permission from NCQA.”	6/13/25
Language Access	63, 64	Clarification	Administrative Specification	Clarified Component 2 description and numerator, changing “either interpreter services or in language services” to “language assistance services.”	6/13/25
Language Access	64	Clarification	Administrative Specification	For Component 2 Numerator, addition of “language services documentation system (e.g., vendor logs)” as an acceptable source of documentation for language assistance services provided.	6/13/25
Disability Accommodation Needs	73	Technical Correction	Eligible Population	Removed Note in “Events” row. Not applicable as MassHealth will identify the eligible population and provide a sample.	6/13/25
Disability Accommodation Needs	73	Clarification	Eligible Population	Removed “pending” and replaced with “*with* permission from NCQA.”	6/13/25

Disability Accommodation Needs	74	Technical Correction	Definitions	Revised ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population).	6/13/25
Disability Accommodation Needs	74	Clarification	Definitions	Added definition for "Covered Individual with Eligibility for MassHealth on the Basis of a Disability."	6/13/25
Disability Accommodation Needs	77, 78	Policy Update	Reporting Method	Changed Reporting Method for Element 2 in which MassHealth provides a sample for which the MCO is required to report.	6/13/25
Disability Accommodation Needs	78-80	Technical Correction	PY3-5 Performance Requirements and Assessments	Changed due date for Reporting Element 2. In PY3: from 'June 30, 2026' to 'September 1, 2026.' In PY4-5: from 'June 30 following the PY' to 'September 1 following the PY.'	6/13/25
HRSN Screening	55	Clarification	PY3-5 Performance Requirements & Assessment	Clarified that the data submission due date is applicable to all data submitted by the MCO (administrative and supplemental, as applicable).	3/14/25
HRSN Screening	55	Clarification	PY3-5 Performance Requirements & Assessment	Added language about audit expectations.	3/14/25
Quality Performance Disparities Reduction	57	Policy Update	Administrative Specification	Removed reference to selection of	3/14/25

				alternative measures (given MCOs may select any measure from their Quality Slate).	
Quality Performance Disparities Reduction	57	Clarification	Administrative Specification	Clarified that MassHealth may request member-level data.	3/14/25
Quality Performance Disparities Reduction	58	Policy Update	Administrative Specification	Expanded the full list of measures eligible for disparities reduction to include the entire MassHealth MCO Quality Slate and removed option to select alternative measures.	3/14/25
Quality Performance Disparities Reduction	58	Clarification	Additional Measure Information	Clarified that the Race & Ethnicity standards for stratification apply to the PY3 Measure Assessment Report.	3/14/25
Language Access	65	Clarification	PY3-5 Performance Requirements & Assessment	Added language about audit expectations.	3/14/25
Disability Accommodation Needs	78	Clarification	Reporting Method	Added language about audit expectations for PY3.	3/14/25
Disability Accommodation Needs	79	Clarification	PY3-5 Performance Requirements & Assessment	Added language about audit expectations for PY4-5.	3/14/25