

ADDENDUM Annual Report

Fiscal Year 2014



Mission

& Vision

Massachusetts Rehabilitation Commission

Mission

The Massachusetts Rehabilitation Commission (MRC) promotes equality, empowerment and productive independence for individuals with disabilities. We achieve these goals by enhancing and encouraging personal choice and the right to fail or succeed in the pursuit of independence and employment in the community.

Vision

The MRC provides comprehensive services to people with disabilities that maximize their quality of life and economic self-sufficiency in the community.

Multiple programs in the MRC complement each other to assist individuals with disabilities, including: Community Living, Vocational Rehabilitation and Disability Determination.

Senior Management Team



Charles Carr Commissioner



Kasper Goshgarian Deputy Commissioner



Richard Arcangeli General Counsel



Tak Tang **Chief Financial** Officer



Kerri Zanchi Assistant Commissioner of Community Living Division



Joan Phillips Assistant Commissioner of Vocational **Rehabilitation Division**



Patricia Roda Assistant Commissioner of Disability Determination Services Division

Addendum Message

The Massachusetts Rehabilitation Commission (MRC) works diligently to bring to our consumers and public/private stakeholders comprehensive, effective and meaningful programs and services. So I present this supplemental annual report for state fiscal year 2014.

In this abridged version of our annual report you will find our federal and state numbers for this period. Our message of "Pathways to Independence" continued during this period, and our staff persistently worked on providing streamlined and coordinated cross-divisional service delivery. For a more detailed account please see our FY13 Annual Report.

In the meantime, I hope this supplemental annual report gives you a good representation of the programs, services and funding used to move MRC forward in FY14.

We look forward to working with you to ensure the MRC truly reflects the needs of people with disabilities and their families in your pursuit of living and working independently in the community.

Sincerely,

Charles Carr Commissioner

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Vocational Rehabilitation

Vocational Rehabilitation 7/1/13 – 6/30/14

Competitive Employment in Massachusetts

The MRC successfully placed 3,653 people with disabilities into employment based on their choices, interests, needs and skills in FY14.

These successfully employed consumers earned \$63.8 million in their first year of employment.

Estimated public benefits savings from consumers assisted by the MRC in MA were \$27.4 million.

The return to society based on increases in lifetime earnings range from \$14 to \$18 for every \$1 invested in the MRC Vocational Rehabilitation program.

\$5 is returned to the government through income taxes and reduced public assistance payments for every \$1 invested in the MRC Vocational Rehabilitation program.

Average Hourly Wage:	\$12.67
Average Weekly Hours Worked:	26.50

Who Are Our VR Consumers?

Psychiatric Disabilities:	37.6%
Learning Disabilities:	20.8%
Orthopedic Disabilities:	10.4%
Substance Abuse:	8.8%
Deaf and Hard of Hearing:	6.7%
Neurological Disabilities:	2.6%
Developmental Disabilities:	2.2%
Traumatic Brain Injuries:	2.0%
Other Disabilities:	8.9%

Average Age:	34
Female:	47.2%
Male:	52.8%
White:	80.2%
Black:	16.6%
Hispanic:	10.2%
Asian/Pacific Islander:	3.8%
Native American:	0.8%

Facts at a Glance

Consumers Actively Receiving Services:	22,609
Consumers Enrolled in Training/Education Programs:	15,567
Consumers Employed with Significant Disabilities:	3,653
Consumers Employed with Medical Insurance:	95.9%
Consumers Satisfied with Services:	82.3%

Vocational Rehabilitation 7/1/13 – 6/30/14

Historically, the agency has only looked at financial information for our three divisions within the MRC; however, moving forward Commissioner Carr wants to look at the number of youth *served*, not simply referred. In alignment with his commitment to transition efforts and placing youth with disabilities within the community, he is making this a priority.

Youth Served (Ages 16-22)*

The Vocational Rehabilitation Program served **8,583** youth ages 16 to 24^{*} during SFY14.

909 young consumers were placed in employment, with an average hourly wage of **\$10.93**.

Employed young consumers worked an average of **26.7** hours per week.

93 young consumers participated in the Youth Leadership Network (YLN) and 44 participated in the Youth Leadership Forum (YLF) in SFY14. These programs promote self-advocacy and self-awareness, and employment and independent living skills for teens and young adults with disabilities ages fourteen to twenty-six years old.

MRC's Transitional Internship Program (TIP) provided paid summer internship experiences for 109 transition-aged consumers at 87 internship sites across the Commonwealth. Through these internships, the program provides employment related skills and guidance, and employment references to facilitate permanent future employment opportunities.

* Age at application for MRC services.

Who Are Ou Young Const		
	Male:	57.8%
	Female:	42.2%
Ago Profilo	16	1.7%
Age Profile	17	12.3%
(% served)	18	28.3%
	19	22.6%
	20	10.6%
	21	7.2%
	22	6.0%
	23	5.7%
	24	5.4%
Referral Sou	rce	
688 Referral:		32.9%
Lead Education	Agency:	18.0%
TAC-Assigned:		0.5%
Other Referral S	ource:	48.7%
Disability Pr	ofile	
Sensory/Commu	nicative:	7.9%
Physical/Mobility		9.6%
Cognitive/Psychol		82.4%
Facts at a Gl	ance	
Youth Actively F Youth Enrolled i	Receiving Services:	8,583
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Youth Enrolled in Training/Education Programs:	6,484
Average Hourly Wage for Employed Youth:	\$10.93

Community Living Programs 7/1/13 – 6/30/14

Consumers Served

Independent Living Centers:	6,070
Brain Injury Services:	1,418
Home Care Services:	1,279
Assistive Technology:	1,073
Turning 22 Services:	613
Protective Services:	417
Housing Registry:	391
Supported Living Services:	190

Services Purchased

\$32,049,884
\$8,273,025
\$3,353,342
\$1,811,597
\$1,385,265
\$1,139,998
\$706,582
\$80,000

Facts at a Glance

Consumers Actively Receiving Services:	11,698
Total Funds Expended:	\$48,799,693
Cost Per Consumer Served:	\$4,172

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Disability Determination 10/1/13 – 9/30/14

DDS: MA Supplemental Security Income (SSI)/ Social Security Disability Claims Processed

Total Receipt of Cases:	83,691
Total Disposition of Cases:	86,190
Initial Claims Filed:	52,993
Initial Claims Disposed:	56,716
% Allowed:	40.1%
Continuing Disability Review Receipts:	11,402
Continuing Disability Review Dispositions:	9,150

DDS: Purchased Services

Consultative Examinations Purchased:	20,644
Consultative Examination Rate:	24.0%
Medical Evidence of Record Purchased:	78,473
Medical Evidence of Record Rate:	91.0%
Total Medical Costs:	\$9,468,952

DDS: MA Supplemental Security Income (SSI)/ Social Security Disability

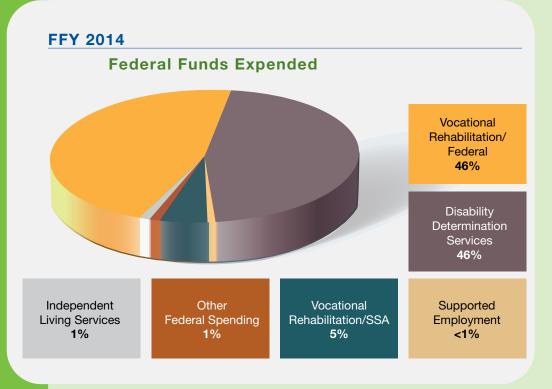
Total MA Population:	6.69M
MA SSI Recipients, 2012:	187,998
MA SSDI Recipients, 2012:	233,260
Annual SSDI Benefits Paid:	\$3.19B
Annual SSI Benefits Paid:	\$1.16B
Total Medical Costs:	\$8,241,668
Total Budget:	\$45,222,629
Cost Per Case:	\$524.69

DDS: Facts at a Glance

Total Disposition of SSI/DI Cases:	86,190
Accuracy of Decisions:	96.7%
Federal Accuracy of Decision Standard:	90%

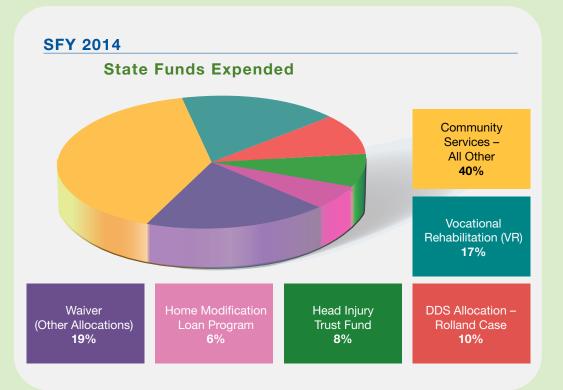
Sum for Federal FY 2014 10/1/13 – 9/30/14

Federal Funds Expended	FY2014	%
Vocational Rehabilitation/Federal	\$45,110,110	46%
Disability Determination Services	\$44,324,816	46%
Independent Living Services	\$1,445,279	1%
Vocational Rehabilitation/SSA	\$4,827,157	5%
Other Federal Spending	\$1,277,093	1%
Supported Employment	\$416,545	<1%
Total	\$97,400,999	100%



Sum for State FY 2014 7/1/13 - 6/30/14

State Funds Expended	FY2014	%
Community Services - All Other	\$28,854,574	40%
Vocational Rehabilitation (VR)	\$11,977,312	17%
DDS* Allocation - Rolland Case	\$7,502,749	10%
Head Injury Trust Fund	\$6,097,764	8%
Home Modification Loan Program	\$4,000,000	6%
Waiver (Other Allocations)	\$13,664,520	19%
 Total	\$72,096,920	100%



*DDS – Department of Developmental Services (formerly DMR).



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KAREN E. POLITO Lieutenant Governor

MARYLOU SUDDERS Secretary, Executive Office of Health & Human Services

CHARLES CARR Commissioner, Massachusetts Rehabilitation Commission