

Welcome

- Welcome to the MRVP Administrative Plan training.
- Over the course of the next several months, we will conduct training sessions on commonly applied MRVP policies.
- Each session will cover a section/chapter or grouping of sections/chapters from the MRVP Administrative Plan.
- Each session and training module focuses on the application of MRVP program policies for specific program elements.

Training Module

2

Training Curriculum & Schedule Training Introduction, MRVP Regulations & Governance Eligibility, Issuance Briefing & Voucher Chapters 1, 4, 6 ✓ Verification Chapters 7-8 Calculation of Income & Voucher Payments Chapter 7 April 2023 General Leasing Procedures & MRVP Lease Addendum Chapters 9-10 April 2023 Voucher Payment Contract Rent Reasonableness & Rent Increases Chapters 11 & 12 May 2023 6. • Relocation & Project Based Voucher Transfers Chapters 13 & 14 May 2023 7. • Redetermination of Tenant Rent Share June 2023 Chapter 16 Terminations & Grievances Chapter 17 June 2023 9. • Program Administration & Program Integrity Chapters 18-19 July 2023

Today's Session

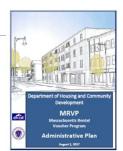
- Today's session will cover the following areas:
- Owner Screening of Tenants
- Eligible Units
- Housing Quality Requirements
- Requirements for Leasing
- Transfers
- Lease
- MRVP Lease Addendum

Trainine Module

1

Resource Materials

- Use DHCD's MRVP Administrative Plan to ensure consistent application of policies and procedures.
- The policies we are reviewing today are generally found in Chapters 9 & 10 of the Administrative Plan.
- The goal is to know where to find the information you need and to correctly apply policies.



Training Module #4

5

Overview

- The general leasing procedures for mobile and project-based vouchers are similar (once a mobile voucher participant has located and been approved to lease a unit).
- Before a participant can sign a Lease, the AA must ensure that:
- The unit meets all standards; and,
- $^{\circ}$ The owner understands the basics of the MRVP.
- To make voucher payments to the owner, the AA must sign a voucher payment contract with the owner.

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Voucher Payment Contract, Voucher, Lease

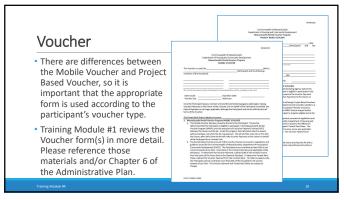
DEFINITIONS
DOCUMENT EXECUTION
RELATIONSHIPS

7

Contract Documents • There are three main documents that outline the agreement(s) and relationships between the Administering Agency (AA), the MRVP Participant/Tenant, and the Owner/Landlord: • The Voucher • The Lease & Lease Addendum • The Voucher Payment Contract

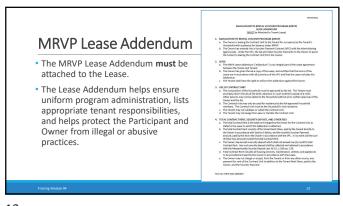
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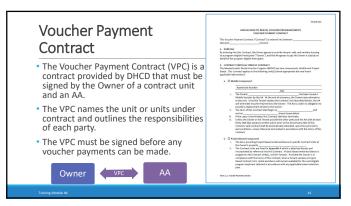
Voucher The Voucher is the contract document between the AA and the MRVP participant. It certifies program eligibility and sets forth program requirements, guidelines, and benefits for applicants who have been determined eligible for assistance pursuant to MRVP regulations. A Voucher Participant Output Participant Output Participant Output Participant Output Participant Output Participant Output Output

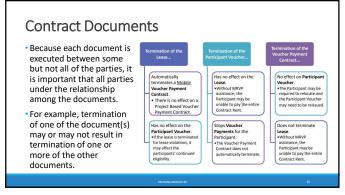


Lease The Lease is a legally binding rental agreement between the MRVP participant and the Owner/Landlord of the unit. The Lease must be signed by both the MRVP participant ("Tenant") and the Owner/Landlord (or authorized representative such as a management company) Owner Participant

MRVP offers a model lease that may be used, but it is not required. **The most recent version of the model lease can be found at: https://www.masss.gov/doc/updated-mrvp-documents/download. **However the found of the model lease can be found at: https://www.masss.gov/doc/updated-mrvp-documents/download.** **However the found of the model lease can be found at: https://www.masss.gov/doc/updated-mrvp-documents/download.** **However the found of the model lease can be found at: https://www.masss.gov/doc/updated-mrvp-documents/download.** **However the found of the model lease can be found at: https://www.masss.gov/doc/updated-mrvp-documents/download.** **However the found of the foundation of the fo







We will discuss the Lease and Lease Addendum in more detail in later slides. We will discuss the VPC in more detail in Training Module #5. Each of these documents play an important role in outlining and enforcement of program guidelines and legal requirements

16

Brain Teaser #1

- The AA issues a voucher to the Solari family, and the family rents a unit from the XYZ Company.
- Which parties execute the...
- Voucher?
- Voucher payment contract?
- MRVP lease/lease addendum?

Training Module

17

Tenant Screening

Tenant Screening	
When a MRVP participant locates a unit typically the Owner/Landlord will conduct tenant screening to determine suitability for tenancy.	
 An owner has the sole responsibility for tenant screening for their property. 	
 Owners may screen using their standard practices, subject to compliance with all applicable laws. 	
 The screening process for an applicant with a voucher must be the same as for a non-participant. 	
Training Models #4 19	
Tenant Screening	
 AAs are not responsible for tenant screening; however, they are responsible for ensuring that every household admitted to MRVP meets all program eligibility requirements. This includes any individual approved to join the household after the household has been admitted to the program. 	
AAs have no liability for tenant-caused damages or unpaid rent.	
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Transing Module in 20	

Eligible Units

Eligible Units: Mobile Vouchers

- Generally, Mobile MRVP participants have the option to rent any private market unit that meets MRVP standards.
- Owners may reject an MRVP participant if the rent that the owner normally charges for the unit exceeds the reasonable rent.
- An owner cannot refuse to rent to a participant simply because they will pay a portion of the rent with a voucher.

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22

Eligible Units: Project-Based Vouchers

 Project-based units are set aside for occupancy by MRVP participants, and they must meet all of the criteria for an eligible unit.

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23

Ineligible Units: Mobile Vouchers

- Generally, the unit must be separate from other units and living spaces, with private bathroom and kitchen facilities. Participants may not share a unit with the Owner or anyone else who is not a Household member.
- $^{\circ}\,$ Exceptions: Single Room Occupancy (SRO) or Enhanced SRO (ESRO) units
- A Participant must not have financial interest in the unit, although it may be owned by an immediate family member or friend.
- Participants may not rent from a spouse, even if they are separated, or another household member.

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Ineligible Units

- A participant may not use their mobile voucher in a Project-Based unit or unit with other rental assistance subsidy attached (defined as assistance or subsidies that pay part of the tenant rent share or contract rent).
- If a mobile MRVP participant would like to rent a unit with a Project Based Voucher then the household must give up their Mobile Voucher.

25

Eligible Units

- Units that are designated as affordable and/or have other funding sources involved are generally eligible, as long as there is no rental subsidy attached to the unit.
- Examples of affordable units or units with other funding sources include HOME and LIHTC (or tax credit) units.

26

Suitable Unit

- All suitable units must:
- Be intended solely for occupancy by the participant and as the participant's sole residence;
- Be an appropriate unit size for the participant's household;
- Comply with the State Sanitary Code, State Building Code, and other applicable laws;
- Contain, or if an SRO/ESRO unit, have access to, kitchen facilities.

Suitable Unit

- Kitchen facilities must include, or have space and proper facilities for the installation of:
- $\,^{\circ}$ A refrigerator that is at least 7.5 cubic feet with a separate freezer compartment,
- Conventional oven that is non-portable and must be installed, and
- Cooktop with at least two burners.
- Note that the state sanitary code was updated April 1, 2023 and includes more specific requirements.

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28

Suitable Unit

- If a single room that does not contain both kitchen and sanitary facilities, it must meet the definition of an SRO unit.
- SRO Unit: No more than one person may reside in an SRO unit. An SRO unit must contain at least:
- 110 square feet of floor space, and
- Four square feet of closet space for each resident (with an unobstructed height of at least five feet).

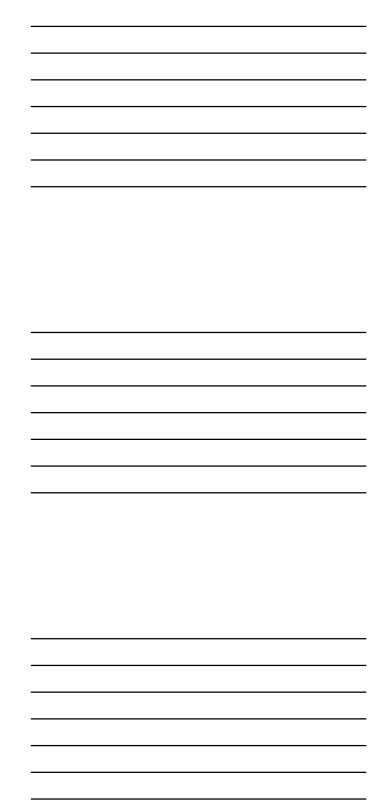
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29

Number of Bedrooms

- The number of bedrooms is important in determining unit size and contract rent.
- Households may choose their own sleeping configurations, as long as they do not present a safety risk.
- A living room or dining room can be used as a bedroom; however, it will not be counted as a bedroom for determining unit size and contract rent.

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Number of Bedrooms

- To count a room as a bedroom, certain square footage, windows, outlets, ceiling height, and closets requirements apply.
- Note that AAs do not need to inspect units to verify they meet bedroom qualifications.
- Each bedroom must have at least one window.
- A bedroom should have at least two separate outlets in practical locations.
- A room does not need a closet to be considered a bedroom.

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31

Single Room Units

- There are 3 types of single room units:
- Single Room Occupancy Units (SROs)
- Enhanced Single Room Occupancy Units (ESROs)
- Studio or zero-bedroom units
- All single room units must be at least 80 square feet.

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32

SRO Single Room Occupancy SRO Eligible Property Occupied by 1 Person Neither private kitchen or bathroom Shared kitchen and bathroom Shared kitchen and bathroom Shared kitchen or bathroom

SRO Eligible Properties

- SROs and ESROS must be in SRO eligible properties:
- Can be a rooming, boarding, or lodging house, hotel, motel, inn, or private residence;
- Licensed for such operation by the appropriate authority; and,
- Certified by the appropriate agency as in compliance with applicable building, sanitary, and fire code, including the State Sanitary Code.

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34

SRO Eligible Properties

- The following do not qualify as an SRO eligible property:
- Student dormitory,
- Residence of a religious order,
- Private club,
- Facility providing continuous psychiatric, medical, or nursing services.

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35

Nursing Homes, Assisted Living

- A room in a nursing home cannot be approved as a suitable unit.
- A room in an assisted living property may be a suitable unit, depending on the level of assistance provided.
- Other services may be covered by the rent in an assisted living property, as long as the rent is affordable to the household and otherwise approvable according to MRVP requirements.
- Contact DHCD with questions.

Training Module

Approving an SRO or ESRO Unit

- Before approving an SRO or ESRO unit for occupancy by a participant, AAs must verify that the property is licensed.
- AAs must maintain this verification on file.
- The license only needs to be verified once, unless there are complaints, or the license is suspended or rescinded.

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37

Contract Rent

38

Contract Rent

- Contract rent is the total monthly rent specified in the lease and the voucher payment contract.
- Contract rent does not include any utility allowance (gross rent is the contract rent plus the utility allowance).
- The contract rent includes the voucher payment from the AA and amount of the participant's tenant rent share.

Training Module #4

Review!

- In Training Module #3 we discussed the Maximum Allowable Contract Rent at Initial Occupancy.
- As a review, the maximum allowable contract rent for a Mobile MRVP voucher is based on the payment standard and the household's monthly net income.
- This ensures that households will not pay more than 40% of net monthly income towards total housing costs (rent + tenant-paid utilities) at initial occupancy of a unit.

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Review!

- At initial occupancy, tenant rent share cannot exceed 40% of the household's net monthly income. This required cannot be waived.
- The maximum allowable gross rent at initial occupancy is the payment standard plus 10% of the household's net monthly income.



41

Review!

Reasonable Accommodations:

- AAs may grant a reasonable accommodation to increase the payment standard and/or utility allowance. However:
- This reasonable accommodation may need to be renewed at the regular recertification, and
- All contract rents MUST be found rent reasonable, as this requirement cannot be waived for a reasonable accommodation.

Training Module

	Brain Teaser #2	
	• Monthly net income = \$1,200	
	Payment Standard = \$1,500Utility Allowance = \$85	-
	• Requested rent = \$1,600	
	• Is this unit approvable?	
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	Rent Reasonableness	
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	Rent Reasonableness	
	 Before a unit may be approved for assistance, the AA must determine that the contract rent being requested is reasonable. 	
	 Rent reasonableness is determined by comparing the unit to other non-assisted units in the area. 	

Rent Reasonableness

- Rent reasonableness can be affected by:
- Amenities,
- Accessibility features,
- AccessibiliUnit size,
- Unit quality,
- Included utilities.

Training Module #

46

Rent Reasonableness As may use the optional MRVP Rent Reasonable Checklist and Certification Form to compare the rent to other nonassisted units in the area to determine if the rent is reasonable. • AAs may also use GoSection8/AffordableHousing.com to determine rent reasonableness. • Owners may request documentation of why a rent was not approved.

47

Rent Reasonableness

• At initial lease-up, if it is determined that a requested contract rent is either not reasonable and/or exceeds the maximum approvable contract rent (according to the payment standard and net monthly income), the AA may attempt to negotiate with the Owner to lower the rent.

Training Module

Rent Reasonableness & Rent Increases	
 We will discuss Rent Reasonableness and Rent Increases in further detail in Training Module #5. 	
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Housing Quality Dequirements	
Housing Quality Requirements STATE SANITARY CODE	
INSPECTIONS LEAD PAINT	
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Housing Quality Requirements	
 All units assisted by MRVP must meet certain housing quality requirements. 	
 These requirements cannot be waived and help ensure that all participants live in safe and decent housing. 	
 The AAs and DHCD reserve the right to refuse to enter into a contract with any owner or any property for any reason. 	

State Sanitary Code

- All MRVP units must meet the minimum standards of fitness for human habitation as outlined in the State Sanitary Code.
- These can be found at 105 CMR 410.00, or at https://www.mass.gov/doc/105-cmr-410-state-sanitary-code-chapter-ii-minimum-standards-of-fitness-for-human-habitation/download.
- MRVP regulations call for an inspection to certify that a unit complies with the State Sanitary Code.

Training Module :

52

HQS Inspections

- MRVP-required inspections do not cover all of the HQS requirements applicable to housing inspections for Section 8; however, AAs may accept HQS inspections for MRVP.
- $^{\circ}$ If an HQS inspection is performed, the unit must pass.
- Note that this option is generally for cities/towns where Board of Health pre-occupancy inspections are not performed.
- If the unit does not pass an HQS inspection, the owner can either make improvements so that the unit passes or complete a State Sanitary Code inspection.

Training Module #

53

Inspection Requirements - Owner

- It is the owner's responsibility to:
- Schedule the inspection;
- Have the unit inspected;
- Pay any inspection fees; and
- Forward inspection paperwork to the AA.

Training Module #4

Inspection Requirements - Owner	
 Owners may refuse to make necessary repairs and refuse to rent to an MRVP participant; however, all properties are required by law to meet the state's minimum standards of fitness for human habitation. 	
Training Module as :	15

Who Conducts the Inspection?

- Inspections may be completed by:Local Board of Health/Inspectional Services,
- Other certified inspector, such as a Section 8/Housing Choice Voucher (HCV) HQS inspector.

56

55

Inspection Requirements – AAs

- AAs are not responsible for inspections.
- AAs may perform inspections, but are not required to do so; however, AAs may not inspect units they or a subsidiary own.
- AAs that perform inspections may charge a reasonable fee to the owner.

When Are Inspections Required?	
• Inspections must be completed prior to move in.	
 All units must be inspected between tenancies, even SROs and ESROs. 	
Annual inspections are not required; however, the participant	
should address concerns with the owner and the local Board of	-
Health and the AA, if necessary.	
Training Module #4 58	
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Inspection Verification	
 Verification that the unit complies with the State Sanitary Code must be obtained before a lease is signed and before voucher 	
payments are made to the owner.	
 Verifications of inspections must be valid and not expired. 	
 AAs should contact the inspector with any questions. 	-
Training Module #4 59	
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Lead Paint	

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- Lead poisoning is a significant environmental health threat to children. The primary source of childhood lead poisoning in Massachusetts is from exposure to lead paint and dust in older homes
- If a child under the age of 6 will be living in the contract unit, the owner must provide certification that the unit is in compliance with lead paint laws.

Training Modul

61

Units Built After 1977

- If the unit was built after 1977, the building permit may be provided, instead of certification.
- Deeds, mortgage paperwork, and other documentation is not acceptable in place of the building permit.

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62

Lead Paint Certification

- Certification must be from a Certified Lead Inspector.
- AAs must verify all lead safe documents in the Massachusetts Childhood Lead Poisoning Prevention Program's (CLPPP) database of Lead Safe homes at

 $\underline{https://eohhs.ehs.state.ma.us/leadsafehomes/default.aspx}.$

 Under no circumstance may an AA make voucher payments to an owner until a unit is verified as lead safe. Even if the unit is lead safe, voucher payments cannot be made until verification.

Training Module #

hazards an	ay not refuse to rent a unit solely because of lead paint d must make the unit lead safe for the household.
• The parti	cipant may wait for a unit while work is being complete.

Lead Paint Verification

- Project Based units only need to be verified as lead safe at initial occupancy, unless a complaint is made.
- Lead safe certification must be verified **each time it is submitted** for a mobile unit, regardless of previous verifications.

Training Module

65

Addition of Child Under 6

- If a household which previously had no members under 6, adds a member under the age of 6:
- The owner must make the unit lead safe, if is not.
- The AA must obtain certification that the unit is lead safe.
- $^{\circ}$ If the unit is not lead safe, the participant may terminate the lease and vacate without prior notice.
- and vacate without prior flottee.

 If the owner fails to make the unit lead safe in a reasonable amount of time or is not acting with appropriate urgency, the AA must terminate the voucher payment contract and reissue the voucher to the participant.

raining Module #4

Requirements for Leasing

REQUEST FOR PROGRAM PAYMENT
OWNER DOCUMENTS
AA APPROVAL

67

Required Documents

 Before a mobile or project-based participant can lease a unit, certain documentation must be submitted to the AA and verified.

Training Modu

68

Request for Program Payment (RFPP)

- The participant is required to submit the Request for Program Payment (RFPP) to the AA requesting that the AA enter into a voucher payment contract for a suitable unit.
- The RFPP is completed by the participant and the owner and lists relevant information about the unit and the owner's contact information.

 <u>REQUEST</u> The undersigned Owner under the Messachusetts Fartel V located et 	and Participant hands outher Program (MRM)	request Is to the Owner	or Owner's agent for	the dwelling unit
Street Address		Apt. #	Oly	WA
the unit consists ofbedrooms an	dis proposed to be les	roed at a tated or	ne of 5	per month.
RANDICAP ACCESSION/TY: Sensory C	Modify C NAC	YEA	HOURT:	
MEAT (check appropriate box): Owner	C) Second C)	ELECTRIC (C	heck appropriate box	Owner Tenant
Agrees to provide, prior to the prior t	he (if applicable), if include more-for-word ayment Contract for this screened the Pertingent	at of the province and mid-she AU, a subshilling for to annual in accordin	ns in the MRIP Gears in many and that all tener my with applicable face	colorotum; of sensoring is the and and page fair
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Request for	Program	Payment	(RFPP
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- \bullet Only one RFPP may be submitted at a time to the AA for a participant.
- Once the RFPP is submitted to the AA, the participant's 120 day "clock" (voucher search period) stops.

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70

Request for Program Payment (RFPP)

- By signing the RFPP, the owner:
- Agrees to provide verification that the unit is in compliance with the State Sanitary Code and is lead safe (if applicable);
- Agrees that the MRVP lease addendum will be attached to the owner's lease;
- Intends to enter into a voucher payment contract with the AA;
- Understands that the owner is responsible for tenant screening;
- · Certifies that all fair housing laws have been followed.

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71

Request for Program Payment (RFPP)

By signing the RFPP, the participant verifies that they have seen the unit and find it acceptable for habitation.

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Owner Documents

- Prior to leasing, the owner must provide:
- Verification that the unit meets the state minimum standards of fitness for human habitation
- Lead safe verification (if a child under the age of 6 will be living in the contract unit)
- Proof of ownership
- $^{\circ}$ W-9 Request for Taxpayer Identification Number (TIN)
- Direct deposit information (if applicable)

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73

Owner Documents

 AAs have no obligation to search for proof of ownership or find publicly available documents.

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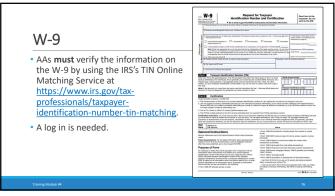
74

Proof of Ownership

- Acceptable proof includes:
- Deed is the best proof of ownership, or
- Online records through the Register of Deeds or local assessor's office (note the date and time ownership was verified).
- A mortgage or other financing document does not verify ownership.

Training Modu

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Direct Deposit

- To receive rental payments by direct deposit, owners must complete the Direct Deposit Enrollment form.
- AAs may require owners to provide a voided check with this form.

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77

AA Approval

- Before the participant can move into a unit or sign a lease, the AA must approve the unit and give the participant permission to move in
- If a participant moves into a unit or takes possession before AA approval, the participant may be liable for the entire contract rent.

Training Module #

Transfers - Mobile

ROLE OF THE INITIAL AA

79

When are Vouchers Transferred?

- When a mobile participant submits an RFPP for a unit outside of your area, the administration of the voucher is transferred to the RAA or LHA with jurisdiction over the area where the unit is located.
- A voucher may only be transferred to another agency that administers MRVP.

Training Modul

80

LHA Administration of MRVP Outside of Municipality

- There are 6 circumstances in which an LHA can administer a voucher outside of its city or town:
- The unit is in the same county as the LHA;
- $\circ\,$ The unit is in city or town that is contiguous to the LHA's city or town;
- $^{\circ}$ The LHA receives permission from the LHA for the city or town where the unit is located;
- $^{\circ}$ The LHA where the unit is located does not administer MRVP or no LHA exists in that municipality;
- The LHA is administering a special MRVP initiative and is the only LHA in that area to administer Vouchers under the initiative; or
- As directed by DHCD.

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RAA Administration	of MRVP	Outside	of
Region			

- There are 3 circumstances in which an RAA can administer a voucher outside of its region:
- 1. RAA receives permission from the RAA for the region where the unit is located.
- RAA is administering a special MRVP initiative and is the only RAA in that area to administer vouchers under the initiative.
- 3. As directed by DHCD.

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82

LHAND

 The Lynn Housing Authority & Neighborhood Development (LHAND) must administer all vouchers for all contract units located in Lynn.

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83

Processing Transfers

- AAs must work together and communicate effectively.
- Process transfers immediately.

Training Module #4

MRVP Mobile Voucher Transfer Form

- The MRVP Mobile Voucher Transfer Form is required for every transfer of a mobile voucher.
- Send the completed form to DHCD if the transfer is successful.

This form must be completed a	MOREL VOLCHER TRANS		
agency to another. Please fill o	ut as completely as possible.	15 editional a model	101.04
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SYSTEM AN SIGNATURE	Receiving	AA Signature	
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Successful Transfer: Leas	Lete	Stocker	Ni Transfer
A copy of the completed form shall be sent to DHCD <u>bhade sed</u>	be returned to the Initial AA.		
Lettel 3.4 NRVF Mobile Voucher 3 lends	dhcd		

85

Initial AA and Receiving AA

- The initial AA is the AA that the participant is transferring out of.
- The **receiving** AA is the AA that the participant is **transferring into.**
- The receiving AA has final approval over all aspects of the leasing process, including rent reasonableness determination.

Training Module

86

Role of the Initial AA

- The initial AA must:
- $\,^{\circ}$ Confirm that the receiving AA is willing to administer the voucher.
- Notify the participant and potential owner in writing/via email and by phone that the voucher is being transferred and provide contact information for a staff member at the receiving AA.
- The initial AA may, but is not required to, request owner documents, negotiate rent.

Training Module

Role of the Initial AA

- The initial AA must send the receiving AA (via mail, fax, or secure email):
 • MRVP Mobile Transfer Form,
- RFPP and any owner document,
- Most recent voucher, signed by the participant,
 Initial MRVP application,
- Vital documents,
- Verification of approved CORI/SORI,
- All income & expense information, including verification of deductions,
- Any other relevant information.

88

Role of the Receiving AA

- The receiving AA must:
- Begin processing the transfer immediately.
- Contact the potential owner to obtain owner information.
- Notify the participant that the transfer has been received.
- Meet with the household before the lease is signed to gather all information to complete a full recertification.

89

Role of the Receiving AA

- The receiving AA:
- Does not need to issue new voucher
- Obtains all owner information
- Approves the final contract rent
- Completes a full recertification
 - May complete third-party verification of income after move-in
 - Must have updated releases
 - Do not need to review CORI/SORI without a specific reason

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- Before leasing, the receiving AA must have a complete participant file, with all vital documents, income and household information, signed forms.
- A full recertification must be completed prior to leasing.

Training Module

91

Role of the Receiving AA

- If the participant successfully leases with receiving AA:
- $\,^{\circ}$ Submit the completed transfer form to the initial AA and DHCD.
- Allocation numbers for both AAs **permanently** change.
- If participant is not leased:
- Send the completed transfer form to the initial AA.
- $^{\circ}$ The initial AA must reissue a mobile voucher with an updated expiration date.
- DHCD does not need to be notified.

Training Module

92

Brain Teaser #3

• True or False? If the Lieu Family is transferring from an apartment in NeighborWorks' jurisdiction to an apartment in CTI's jurisdiction, CTI is responsible for reviewing the CORI and SORI reports for the family's household members.

Training Module A

Leasing Documents LEASE LEASE ADDENDUM VOUCHER PAYMENT CONTRACT

94

Lease • MRVP offers a model lease that may be used, but it is not required. • The most recent version of the model lease can be found at: https://www.mass.gov/doc/upda ted-mrvp-documents/download.

95

Lease Requirements

- All leases must contain:
 Full address of the contract unit,
 Beginning and end dates of the lease term,
 Which party is responsible for utilities,

- Contract rent,
 Recommended: Security deposit,
 Recommended: Household composition,
- The MRVP Lease Addendum must be attached to the Lease.
- The AA does not need to review entire lease.
- The AA must maintain a copy of the lease with the MRVP Lease Addendum and any other amendments.

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- · Lease term is one year; however, it may be less if it begins mid-
- The lease is generally for not more than one year.
- The lease should begin on the day the participant moves into the unit.
- Only make voucher payments for the period the participant occupies the unit.
- The participant may be liable for the entire contract rent for any period between the date they take possession of a unit or sign a lease and the date that they move in.

Proration

- If the lease does not begin on the first of the month, prorate the tenant rent share and voucher payment.
- Example: the family's contract rent is \$1,000, the voucher payment is \$700, and the family's tenant rent share is \$300. If the family's lease began on June 16, prorate the tenant rent share and voucher payment for the month of June:
- Tenant rent share for June = \$150 $$300/month \div 30$ days in June = \$10/day x 15 days that the lease is effective = \$150
- Voucher payment for June = \$350
- \$700/month ÷ 30 days in June = \$23.33/day x 15 days that the lease is effective = \$350

98

Lease Signing

- Review the MRVP Lease Addendum with the participant and owner.
- The lease is signed by the participant and by the owner or an individual on behalf of an owner.
- Any portions of the lease that do not comply with MRVP requirements are void.
- Owners cannot apply additional requirements or treat MRVP participants differently than unsubsidized tenants in the same development.

Changes to the Lease Changes must be: Made in writing, Agreed upon by the owner and participant, Signed by the owner and participant, Approved by the AA. All Leases, changes, and addendums must comply with state law.	-

Changes to the Lease

- Only the AA can make changes to:
- Contract rent,
- Voucher payment,
- Tenant rent share,
- Household composition.
- All changes must be made in writing with 30 days' notice (if possible).

Training Mod

101

100

Other Agreements

• The lease, MRVP voucher, and/or voucher payment contract may be terminated if there are additional agreements between the owner and participant that do not conform to MRVP requirements or state laws.

Training Module

Brain Teaser #4a

- Carlos' lease began on April 16, 2023, and he picked up his keys and moved into his unit on the same day. The contract rent for the unit is \$2,000. Carlos' rent share is \$1,200 and the voucher payment is \$800.
- When would his lease end?
- a. March 31, 2024
- b. April 30, 2024
- c. May 1, 2024

103

Brain Teaser #4b

- Carlos' lease began on April 16, 2023, and he picked up his keys and moved into his unit on the same day. The contract rent for the unit is \$2,000. Carlos' rent share is \$1,200 and the voucher payment is \$800.
- What is the voucher payment for the month of April 2023?
- a. \$800
- b. \$400
- c. Cannot be determined with the information provided

Training Module #

104

Brain Teaser #4c

- Carlos' lease began on April 16, 2023, and he picked up his keys and moved into his unit on the same day. The contract rent for the unit is \$2,000. Carlos' rent share is \$1,200 and the voucher payment is \$800.
- What is Carlos' tenant rent share for the month of April 2023?
- a. \$600
- b. \$1,200
- c. \$450

Training Module #

	Brain Teaser #4d	
	 Carlos' lease began on April 16, 2023, and he picked up his keys and moved into his unit on the same day. The contract rent for the unit is \$2,000. Carlos' rent share is \$1,200 and the voucher 	
	payment is \$800.	
	 What is the voucher payment for the month of May 2023? a. \$400 	
	b. \$800	
	c. \$2,000	
	Training Module IN 106	
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	Brain Teaser #4e	
	 Carlos' lease began on April 16, 2023, and he picked up his keys and moved into his unit on the same day. The contract rent for the unit is \$2,000. Carlos' rent share is \$1,200 and the voucher 	
	payment is \$800.	
	 What is Carlos' rent share for the month of May 2023? a. \$600 	
	b. \$400	
	c. \$800 d. \$1,200	
	Training Module 84 107	
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	MRVP Lease Addendum	
	TVIII LEase Addendam	

Lease Addendum

- The lease addendum is a required attachment to the owner's lease that ensures uniform program administration and protects the participants. The addendum reiterates the responsibilities of the owner and tenant (participant) while participating in MRVP.
- When signing the voucher payment contract, the owner must acknowledge that the lease addendum is attached to the lease.
- The participant has the legal right to enforce the provisions of the lease addendum in court.

Training Modu

4

109

Relationship to the Lease

- The lease addendum acknowledges that the participant and owner have entered a lease to which the addendum is attached.
- While the lease may include have additional requirements for the participant, provisions of the lease may not conflict with the lease addendum.
- The terms of the lease must also agree with the terms of the voucher payment contract.

Training Module #

110

Relationship to the Lease

- If there is a conflict between the lease and lease addendum, the lease addendum will prevail.
- For example:
- A participant terminates the lease as a result of repeated incidents of domestic violence in the contract unit. The tenant does not provide notice prior to terminating the lease as they feel it may be unsafe.
- The owner's lease specifies that the tenant must always give at least 30 days' notice. However, the lease addendum allows the participant to terminate their lease without notice in circumstances of domestic violence.
- The terms of the lease addendum will supersede the owner's lease, and the participant will be permitted to terminate the lease without notice.

raining Module #

Participation in MRVP

- The lease addendum acknowledges that the owner is leasing to a tenant who is assisted through the Massachusetts Rental Voucher Program (MRVP).
- To that end, the addendum also acknowledges that the owner and the AA have entered into a voucher payment contract (VPC), in which the AA agrees to make voucher payments for the contract unit on behalf of the participant.

Training Module

112

Lease

- The lease addendum is part of the lease agreement, and acknowledges that:
- The owner has given the AA a copy of lease.
- The owner has certified that the lease is consistent with the voucher payment contract.
- $^{\circ}\,$ The tenant (participant) has the right to enforce the provisions of the lease addendum.

Training Modul

113

Lease Term

- The lease will automatically extend with the same terms and conditions, unless owner or tenant terminates the lease in writing 30 days prior to the renewal date.
- No specific reason is needed for termination of a lease by a participant or owner if the participant has a mobile voucher.
- In project-based units, owners may only terminate the lease because of lease violations by the participant, even at the lease renewal date.

Training Module

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- If the owner or tenant choose to terminate the lease, they may agree to renew the lease on a month-to-month basis to give the tenant more time to search for a new unit.
- The participant is still bound by the 120-day voucher search period, but they may stay in the contract unit with continued payments if the owner agrees and the AA approves.

Training Module A

115

Lease Term

- The owner and tenant may agree to terminate the lease at any time, including during the initial lease term
- 30 days' notice to the AA is preferred.
- The AA may accept shorter notice in certain circumstances which we will discuss in a separate training.

Training Module

116

Use of Contract Unit

- The lease addendum reiterates MRVP's policy that the contract unit may only be used as the residence for household members approved by the AA. Additionally, the contract unit must be the only residence for the household members.
- \bullet The tenant cannot sublease the contract unit or assign the lease.

Training Module #4

Use of Contract Unit

- The tenant must inform the AA of certain changes to the household composition, including births, adoption, or court-awarded custody.
- The tenant must request and receive approval from the AA for any other changes to the household.

Training Module #4

118

Total Contract Rent

- Total contract rent is:
- The total rent charged by the owner for the contract unit,
- $\,^\circ\,$ Equal to tenant rent share plus the voucher payment,
- Payment for all housing services, maintenance, utilities and appliances which are provided by the owner.
- The tenant rent share is the portion of the total contract rent paid by the tenant and the voucher payment is the portion paid by the AA.
- The owner may not charge the tenant for rent in addition to the tenant rent share and voucher payment.

Training Module #

dule #4

119

Total Contract Rent (continued)

- The total contract rent cannot exceed the amount approved by the AA.
- The owner must request and receive approval from the AA to increase the contract rent, which may not exceed:
- $\,^{\circ}\,$ The reasonable rent as redetermined by the AA,
- $\circ\,$ The rent charged by the owner for comparable unassisted market-rate units.
- The owner may not increase the total contract rent during the initial lease term, unless the tenant has a project-based voucher, and the increase is approved by the AA.

Training Module

Security Deposit

- The owner may charge the tenant (participant) a security deposit.
- The security deposit cannot exceed one month's total contract rent
- If the owner collects a security deposit from the tenant, they must comply with the requirements of the Massachusetts Security Deposit Law.

Training Modu

121

Other Fees & Utilities

- Fees for items, such as key replacement or parking, must be:
- Reasonable
- Specified in the lease
- Additionally, the AA reserves the right to approves these charges.
- The owner may not charge the participant for items customarily included in the rent and provided to unsubsidized tenants at no additional cost.
- The owner is not permitted to ask the participant to assume responsibility for payment of utilities if the owner has already agreed to pay for those utilities in the lease. However, the owner may request to change utility responsibilities at lease renewal.

Training Module #

122

Payment to Owner

- The AA will determine the portion of the total contract rent to be paid by the participant and the AA, according to DHCD requirements for the MRVP program.
- The participant must pay the tenant rent share, the portion of the contract rent not covered by the voucher payment.
- The AA will make the voucher payment, which will be credited against the contract rent.

Training Modu

Payment to Owner

- The tenant is not responsible for paying the portion of the rent covered by the voucher payment. To that end, the owner cannot terminate their tenancy due to the AA's failure to pay the voucher payment if the voucher payment contract is still in effect.
- For example, if the AA suspends voucher payment because the contract unit is not in compliance with Massachusetts State Sanitary code, the owner cannot terminate the tenancy.

Training Module

124

Payment to Owner

- The AA will redetermine the tenant rent share and voucher payment at regular and interim recertification.
- If the tenant makes excess rent payment to the owner due to a recertification, the owner must immediately return the excess amount to the tenant. The owner is also permitted to credit the tenant for the overpayment and apply the excess amount to future month(s) rent.

Training Module

125

Maintenance & Utilities: Owner

- The Massachusetts State Sanitary Code (105 CMR 410.00) sets forth Minimum Standards of Fitness for Human Habitation for both leased and owner-occupied housing.
- The lease addendum requires owners participating in MRVP to comply with the Minimum Standards of Fitness for Human Habitation, which are intended to protect the health, safety and well-being of tenants (participants).
- This includes providing utilities needed to comply with these standards. A
 cost of the utility is the responsibility of the owner, unless the lease
 specifies that it is the tenant's responsibility.
- In addition to complying with code, the lease addendum also reiterates that the owner must provide all housing services specified and agreed to in the lease.

Training Module #

Maintenance & Utilities: Tenant

- The lease addendum outlines certain circumstances where the owner will not be responsible or liable for complying with code:
- $\,^\circ$ If the tenant or their guest damages the contract unit beyond normal wear and tear.
- If the tenant fails to pay for a utility which the lease specifies are their responsibility, including:
 - Failure to connect or turn on the utility,
 - Nonpayment which results in utility shut-off.

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Training Modu

127

Maintenance & Utilities: Tenant

- The lease addendum outlines certain circumstances where the owner will not be responsible or liable for complying with code (continued):
- The owner also will not be held liable if the tenant fails to provide and maintain appliances which are specified as the tenant's responsibility in the lease, including:
- Failure to supply the appliance,
- Failure to maintain the appliance in working order.

Training Module

128

Maintenance & Utilities

- The failure of the owner or participant to maintain the unit according to applicable standards is considered a violation of the lease
- \bullet Participant violations of the lease are grounds for termination from the MRVP program.
- Owner violations are grounds for termination of the voucher payment contract.
- Additionally, the owner or participant may terminate the lease if the other party fails to maintain the unit as required by the lease.

Training Mod

Brain Teaser #5	
• Lauren and Michael are expecting a baby, but currently rent a 1-bedroom unit. They inform the landlord on March 1 that they do not wish to renew the lease for their 1-bedroom unit, which will expire on April 30. Lauren and Michael are having difficulty in the search for a new 2-bedroom unit. Can the landlord let them stay their current unit past the date that the lease expires?	eir
Training Module 84	130

Brain Teaser #6a

- Sandra has just found a one-bedroom unit and would like to sign a lease to rent it. The owner would like to charge Sandra a security deposit and parking fee. Which (if any) of these fees is the owner permitted to charge? (Check one)
- a. The security deposit, regardless of amount
- b. The security deposit, but only if no more than one month's rent and it complies with state law
- c. The parking fee, but only if it is reasonable and specified in the lease
- d. b. and c., but only if unassisted tenants are also charged these fees.

Training Module #

131

130

Brain Teaser #6b

- Sandra has signed her lease which specifies that she is responsible
 for water but does not list or specify responsibility for any other
 utility. A few months into Sandra's lease, the local electric utility
 notifies Sandra and the owner that the electricity will be shut-off for
 non-payment. Who will be liable for this lease violation?
- a. Sandra
- b. The owner
- c. The AA

Training Module A

Sale of the Contract Unit

- If the contract unit is sold or transferred, the new owner will assume the owner obligations specified in the lease, lease addendum, and voucher payment contract.
- The new owner is bound by all the terms of the original lease and lease addendum and cannot require the participant to sign a new lease
- Prior to the sale, the original owner must require the new owner assume the obligations of the lease in writing and provide a signed copy to the AA.

Training Module

133

Sale of the Contract Unit

 AAs may use the Voucher Payment Contract Assignment form to formalize the change in assistance payments.



134

Termination of Tenancy

Owner Termination of Tenancy: Initial Lease Term and Extensions

- The lease addendum specifies the reasons which the owner is permitted to terminate the lease during the initial term of the lease and any extension of the term.
- The owner is permitted to terminate the lease if a fire, flood, or other natural disaster makes the contract unit or building uninhabitable; or if the unit or building is taken by eminent domain.

Training Module 4

136

Owner Termination of Tenancy: Initial Lease Term and Extensions

- The owner may terminate the lease if the tenant:
 - Fails to pay the tenant rent share,
 - Interferes with the rights of other tenants to peacefully enjoy their apartments, including disturbing neighbors,
 - Seriously damages the contract unit or common areas,
 - Threatens the health or safety of other tenants or the owner, including criminal activity or use of illegal substances,
 - Breaches or violates any provision of the lease or attachments to the lease, including the addendum.

Training Module #

137

Owner Termination of Tenancy: After the Initial Lease Term

- After the initial lease term, an owner renting to a tenant (participant) with a tenant-based voucher may terminate the lease for good cause including if:
- The tenant fails to accept the owner's offer of a new lease or lease revision.
- $\,^\circ\,$ The owner wishes to use the contract unit for personal or family use.
- Neither good cause reason to terminate the lease will preempt any state or local law to the contrary.
- It is important to note that if a participant has a project-based voucher, the owner is not permitted to terminate for the good cause reasons listed above.

raining Module #4

Owner Termination of Tenancy: Required Notice

- The owner must provide notice in writing to the tenant and AA before terminating the lease.
- The amount of notice that the owner must provide will depend on the reason for termination:
- For non-payment of rent, the owner must provide 14 days' notice.
- $^{\circ}$ For any other lease violation or mutual agreement to terminate the lease, the owner must provide at least 30 days' notice.
- For natural disasters that cause the unit to become uninhabitable, the owner is not required to provide advanced notice.

Training Module

Iodule #4

139

Owner Termination of Tenancy: Eviction

- The owner may only evict the participant through court action.
- The owner must provide the AA with copies of any notices provided to the participant.
- It is important to note that any eviction for lease violation can impact the tenant's eligibility to continue to participate in the MRVP program.

Training Module

140

Owner Termination of Tenancy: Protections for Victims of Abuse

- Lease addendum provides certain protections to tenants who are victims of domestic violence, dating violence, and stalking during termination:
- Actual or threatened domestic violence, dating violence, and stalking cannot be considered violations of the lease. The owner may not terminate the lease as a result of such incidents.
- An owner cannot terminate the lease for criminal activity related to domestic violence if a household member is the victim of the criminal activity.

Training Module

Owner Termination of Tenancy: Protections for Victims of Abuse

- If one household member is the victim and another household member is the perpetrator of domestic violence, the lease and/or voucher may be bifurcated or split to remove the household member who is the perpetrator. In such circumstances, the lease is not terminated, and other household members continue to participate in the MRVP program.
- It is important to note that the owner (and AA) may terminate a tenant who is a victim of domestic violence for reasons that are not related to abuse.

Training Module

142

Termination of Tenancy by Tenant

- At the end of the initial lease term, the tenant may terminate the lease.
- A participant must have approval from the AA prior to terminating their lease (except at the end of the lease term), unless the reason for lease termination is domestic violence.

Training Module

143

Termination of Tenancy by Tenant

- The tenant may terminate the lease for cause, including:
- Housing safety violations under the State Sanitary Code,
- Reasonable accommodation due to a household member's disability.
- $^{\circ}$ Domestic violence, which does NOT require AA approval,
- An increase in contract rent is approved resulting in the household contributing more than 40% of net income to gross rent and the household deems the increased household contribution unaffordable, and
- Other reasons as allowed by law.

Fraining Module #

Termination of Tenancy by Tenant	
 If the AA approves the participant's cause to break the lease, the participant must give the owner and AA at least 30 days' advance written notice. Notice is not required in cases of domestic violence if it is not feasible or safe to give notice. 	-
Training Module #4 145	

Termination of Tenancy & the VPC

- If the lease for a tenant with a mobile voucher is terminated, the voucher payment contract (VPC) will be terminated at the same time
- However, terminating a lease for a tenant with a project-based voucher does not impact the project-based VPC.

Training Module #

146

145

AA Termination of Assistance

- The AA is permitted to the terminate the assistance of the participant for any grounds authorized, which we will discuss in more detail in Training Module #8.
- DHCD may direct the AA to terminate the participant's MRVP participation as voucher payments are subject to funding appropriated by the Massachusetts Legislature.
- Accordingly, the AA may terminate the assistance of a participant if it does not have enough funds to make voucher payments on their behalf.

Training Module A

	um also specifies that the onst any person because of:	owner cannot
Race	• Age	 Gender identity
 Ethnicity 	 Familial status 	 Veteran status or
· Color	 Marital status 	membership in the armed forces
 Religion 	 Sexual orientation 	Receipt of public
• Sex	 Ancestry 	assistance
 National origin 	 Genetic information 	 Disability

148

Conflict with Provisions of the Owner's Lease

- If provisions of the owner's lease and lease addendum conflict, the lease addendum will prevail.
- If the lease addendum is silent on provisions included in the owner's lease, then the lease will prevail.
- The participant must review the lease terms, as lease violations which result in eviction will impact the participant's eligibility for MRVP.
- The lease addendum is severable. If a judge finds that a provision of the addendum is invalid, the remaining provisions of the lease will still apply.

Tenining Madulo #6

149

Conflict with Provisions of the Owner's Lease

- However, there are certain provisions which will be void even if the owner includes them in the lease. Specifically, the owner cannot require the tenant to:
- Give prior consent that the owner automatically wins any judgement brought against them in court;
- $^{\circ}$ Agree that the owner may seize the property without going to court;
- $^\circ$ Waive their right to hold the owner legally responsible for negligence, intentional tortious acts, or breach of contract;
- $^{\circ}\,$ Agree that the owner may evict them without going to court;
- Waive their right to a trial by jury or to appeal a court's decision;
- Agree to automatically pay the owner's legal fees or other costs associated with a lawsuit.

Fraining Module #4

Changes in the Lease

- The owner may make changes to the lease if they are mutually agreed on by the owner and tenant and follow MRVP requirements.
- The owner must immediately provide a copy of the changes to the lease to the AA.
- The owner may not make changes to the lease addendum. However, the AA may make changes to the lease addendum in order to comply with federal or state statutes, regulations, or other program requirements.
- The most frequent changes that the AA will make are those to the tenant rent share, voucher payment, contract rent, and household composition.
- The AA will generally provide 30 days' notice of such changes.

Trainine Module &

151

Changes in the Rent

- The owner may increase the contract rent if those changes follow the requirements set forth in the lease addendum.
- The owner must request and receive approval from the AA for the new amount of contract rent.
- The new contract rent amount cannot exceed:
- The reasonable rent for the contract unit as most recently re/determined by the AA,
- The rent changed by the owner for comparable unassisted, market-rate units on the premises,
- The amount approved by the AA.

Training Module :

152

Changes in the Rent

- For participants with mobile vouchers, the owner is only permitted to increase the contract rent after the initial lease term.
- For those with project-based vouchers, the owner may increase the contract rent if they receive approval from the AA to do so. The owner is permitted to increase the contract rent during the tenant's initial lease term in a project-based unit if the owner is raising contract rents for all units at the property at once.
- As we will discuss in a separate training, the owner is only permitted to increase the contract rent once in any 12-month period.

Training Module A

	154
 Questions?	

154

Key Takeaways

- The voucher is executed between the AA and the participant, authorizing the household to rent a unit with MRVP assistance.
- The lease and lease addendum are executed between the landlord and participant. The lease addendum is a required attachment to the lease.
- The voucher payment contract is executed between the AA and the owner of the unit rented with the MRVP voucher and authorizes payments to the landlord for the unit in question.

155

Key Takeaways

- In order to ensure uniform program administration, the lease addendum reiterates program requirements including those that
- overn:

 Contract rent, security deposits, and other fees

 Use of the contract unit
- Maintenance and utilities
- · Lease term and changes to the lease
- Sale of the contract unit
- Termination of tenancy
- Its provisions also provide important protections for the participant.
 The provisions of lease addendum will supersede the provisions of the owner's lease if there is a conflict.

Key Takeaways	Kev	Ta	kea	wa	VS
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- The Owner/Landlord is responsible for tenant screening for suitable tenancy
- The AA is responsible for determining MRVP program eligibility and that the unit the participant leases is eligible and suitable according to MRVP program guidelines.
- An inspection must be conducted prior to approval of a unit for MRVP assistance (typically conducted by local Board of Health but may be conducted by the AA as long as they do not own the unit).

Training Module #4

157

Key Takeaways

 The rent requested (either at initial lease up or for any subsequent rent increases) must be reasonable and cannot exceed the maximum allowable contract rent.

Training Module

158

Key Takeaways

- The lease addendum specifies the reasons which the owner is permitted to terminate the lease during the initial term of the lease and any extension of the term.
- The MRVP Lease Addendum provides certain protections to tenants who are victims of domestic violence, dating violence, and stalking during termination.
- A participant must have approval from the AA prior to terminating their lease (except at the end of the lease term), unless the reason for lease termination is domestic violence.

Training Mode

