COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF LABOR RELATIONS

In the Matter of

BOSTON SCHOOL COMMITEE

and

BOSTON TEACHERS UNION, LOCAL 66, AFL-CIO

Hearing Officer:

Margaret M. Sullivan, Esq.

Appearances:

Mary Kate Condon, Esq.

Helen Anderson, Esq.

Representing the Boston School Committee

Case No.: MUP-22-9394

Issued: September 12, 2025

MUP-23-9871

Haidee Morris, Esq. Representing the Boston Teachers Union,

Local 66, AFL-CIO

HEARING OFFICER'S DECISION

SUMMARY

1 There are three issues in these two consolidated cases: 1) whether the Boston 2 School Committee (BPS, School Committee, or Employer) violated Sections 10(a)(5) and, 3 derivatively, 10(a)(1) of Massachusetts General Laws, Chapter 150E (the Law) by 4 discontinuing certain disciplinary dismissal procedures that apply to provisional teachers 5 without giving the Boston Teachers Union, Local 66, AFL-CIO (Union or BTU) prior notice 6 and an opportunity to bargain to resolution or impasse over the decision and the impacts 7 of the decision on employees' terms and conditions of employment (Count 1 of MUP-22-8 9394); 2) whether the School Committee violated Sections 10(a)(5) and, derivatively,

10(a)(1) of the Law by failing to provide the BTU with requested information that was relevant and reasonably necessary for the Union to execute its duties as a collective bargaining representative (Count 2 of MUP-22-9394); and 3) whether the School Committee violated Sections 10(a)(5) and, derivatively, 10(a)(1) of the Law by unilaterally eliminating certain disciplinary dismissal hearing procedures from a document entitled "Superintendent's Employee Discipline Procedures Circular (Circular)" (MUP-23-9871). I find that the School Committee violated the Law as alleged in Count 1 of MUP-22-9394 and in MUP-23-9871. Regarding Count 2 of MUP-22-9394, I find that the School Committee violated the Law by failing to provide the Union with certain information that the Union requested, but that it did not violate the Law by failing to provide other information, as further described in the decision below.

STATEMENT OF THE CASE

The Union filed the prohibited practice charge that was docketed as MUP-22-9394 with the Department of Labor Relations (DLR) on June 30, 2022, alleging that the School Committee had violated Sections 10(a)(5) and, derivatively, Section 10(a)(1) of the Law. A DLR investigator investigated the charge on September 15, 2022 and issued a two-count Complaint of Prohibited Practice on December 2, 2022. Count 1 alleged that the School Committee revised certain disciplinary procedures that apply to provisional teachers without giving the BTU prior notice and an opportunity to bargain to resolution or impasse over the decision and the impacts of the decision on employees' terms and conditions of employment. Count 2 alleged that the School Committee failed to provide the BTU with requested information that was relevant and reasonably necessary for the Union to execute its duties as a collective bargaining representative. The BTU filed the

7

8

9

10

11

12

13

14

15

16

17

18 19

20 21

22

1 charge that was docketed as MUP-23-9871 on February 14, 2023, alleging that the

2 School Committee revised certain disciplinary procedures outlined in a document entitled

3 "Superintendent's Employee Discipline Procedures Circular (Circular)" without giving the

4 BTU prior notice and an opportunity to bargain to resolution or impasse over the decision

and the impacts of the decision on employees' terms and conditions of employment. A

6 DLR investigator investigated the charge on May 9, 2023 and issued a Complaint of

Prohibited Practice on September 29, 2023. The School Committee subsequently filed

answers to the Complaints,¹ and the DLR consolidated both cases for hearing.

I conducted the consolidated hearing on January 29 and February 5, 2024, at which time both parties had the opportunity to be heard, to examine witnesses and to introduce evidence. Both parties filed post-hearing briefs dated May 29, 2024.² Based on the record, which includes witness testimony, my observation of the witnesses' demeanor, admissions of fact, and documentary exhibits, and in consideration of the parties' arguments, I make the following findings of fact and render the following opinion.

STIPULATIONS OF FACT

1. The Boston Public Schools (Employer) is a public employer within the meaning of Section 1 of Massachusetts General Laws, Chapter 150E (the Law).

2. The Union is an employee organization within the meaning of Section 1 of the Law.

3. The Union is the exclusive bargaining representative for certain employees employed by the Employer, including the position of teacher.

¹ On October 6, 2023, the School Committee filed an answer in MUP-23-9871, and on December 4, 2023, the School Committee filed an answer in MUP-22-9394, with a document that bore a date of July 13, 2022.

² In its opening statement, the Union noted that it was not alleging that the BPS had failed to conduct preliminary investigations and investigatory meetings as alleged in the complaint for MUP-22-9394.

- The Employer and the Union are parties to a collective bargaining agreement for the
 period of September 1, 2018 to August 31, 2021.
- 5. The Employer and the Union are parties to a successor collective bargaining agreement for the period September 1, 2021 to August 31, 2024.

FINDINGS OF FACT³

M.G.L. c. 71, Section 42: (teacher dismissal/demotion)

A principal may dismiss or demote any teacher or other person assigned full time to the school, subject to the review and approval of the superintendent; and subject to the provisions of this section, the superintendent may dismiss any employee of the school district....

A teacher who has been teaching in a school system for at least ninety calendar days shall not be dismissed unless he has been furnished with written notice of intent-to-dismiss and with an explanation of the grounds for the dismissal in sufficient detail to permit the teacher to respond and documents relating to the grounds for dismissal, and, if he so requests, has been given a reasonable opportunity within ten school days after receiving such written notice to review the decision with the principal or superintendent, as the case may be, and to present information pertaining to the basis for the decision and to the teacher's status. The teacher receiving such notice may be represented by an attorney or other representative at such a meeting with the principal or superintendent. Teachers without professional teacher status shall otherwise be deemed employees at will.

A teacher with professional teacher status, pursuant to section forty one, shall not be dismissed except for inefficiency, incompetency, incapacity, conduct unbecoming a teacher, insubordination or failure on the part of the teacher to satisfy teacher performance standards developed pursuant to ... or other just cause.

A teacher with professional teacher status may seek review of a dismissal decision within thirty days after receiving notice of his dismissal by filing a petition for arbitration with the commissioner....

The arbitrator's decision shall be issued within one month from the completion of the arbitral hearing, unless [t]he arbitral decision shall be subject to judicial review as provided in chapter one hundred and fifty C. With the exception of other remedies provided by statute, the remedies provided hereunder shall be the exclusive remedies available to teachers for wrongful termination. The rules governing this arbitration procedure shall be the rules of the American Arbitration Association as pertains to arbitration....

³ The DLR's jurisdiction in this matter is uncontested.

17

18

Superintendent's Circular HRS-PP10

2	The BPS records certain internal policies in writings called Superintendent's	
3	Circulars. These documents are issued for a specific school year and contain policies on	
4	various subjects, such as employee discipline, corporal punishment, and child abuse and	
5	neglect. The BPS issues the circulars each school year and sends them to its teachers	
6	and other employees. Superintendent's Circular HRS-PP10 (HRS-PP10) is titled	
7	"Employee Discipline Procedures," and the BPS relies on the procedures it contains when	
8	it disciplines teachers and other employees. The procedures to be followed for dismissals	
9	of provisional teachers ⁴ are the same in HRS-PP10 for school years 2015-2016, 2017-	
10	2018, 2019-2020, and 2021-2022. ⁵	
11	Circulars for School Years 2015-2016, 2017-2018, 2019-2020, 2021-20226	
12 13	<u>Background</u>	
14		
15 16	" nothing in these procedures is intended to create any rights or property interests of employees in addition to those provided by federal or state law or by	

19 D. Dismissal

20

⁴ As defined below, provisional teachers are those teachers who have worked in the BPS for 90 days or more but have not yet attained professional teacher status.

applicable collective bargaining agreements. (Emphasis in original.)

⁵ The record does not contain HRS-PP10 for school years before 2015-2016, or for school years 2016-2017, 2018-2019, and 2020-2021.

⁶ The subheadings and paragraph numbering/lettering changed slightly in HRS-PP10 for school years 2015-2016, 2017-2018, 2019-2020, and 2021-2022. The wording remained the same.

2. Teachers

The following rules and procedures relate to dismissal of teachers for all causes except failure to satisfy teacher performance standards (performance evaluation).

- i. **Probationary Teachers**: Probationary teachers are teachers who have been teaching in the system for less than ninety (90) calendar days. Probationary teachers are employees-at-will. No hearing is required prior to terminating their services.
- ii. **Teachers Without Professional Teacher Status**: Teachers without professional teacher status and who have taught for at least ninety (90) calendar days, are employees-at-will. However, the following procedure shall be followed for dismissals based upon disciplinary infractions:
- <u>Preliminary Investigation and Investigatory Meeting</u>: Allegations of misconduct of infraction of rules not personally observed by the administrator must be thoroughly investigated by the administrator. ...
 - Note, however, that if the alleged misconduct is being investigated by another agency, such as the Department of Social Services or law enforcement, the above paragraph might not apply....
- Formal Hearing: If, as a result of the administrator's investigation, it appears that a dismissal might be warranted, a formal hearing is required. If the administrator conducting the investigation will not conduct the formal hearing as the Superintendent's designated hearing officer, then the administrator should send a written request to the Superintendent for a formal hearing. The administrator should include with her/his request a summary of the investigation and investigatory meeting, a recommendation for proposed discipline, supporting documents, if any, and prior discipline, if any.

Procedures to be followed by the hearing officer for formal hearing:

Notice. Send the teacher a written notice, stating briefly but with specificity the reasons for the hearing (i.e., the charges against the employee); a statement that discipline, including dismissal, could result; the date, time, and place of the hearing; and a reminder of the employee's right to have union or legal representation.

<u>Hearing</u> The hearing may be attended by the teacher, his/her legal or union representative, such witnesses as the teacher may choose, and other individuals who may be knowledgeable about the causes for the action or about the dismissal procedure. At the hearing the teacher should have full opportunity to call and cross examine witnesses and to provide other evidence. The rules of evidence are not applicable to such a hearing. Therefore, hearsay

evidence may be relied upon by the hearing officer in lieu of, or in addition to live, first hand testimony. The hearing officer shall assure that a complete and accurate record of the proceeding is compiled either on tape or by stenographic transcription.

Recommended Decision. The decision should issue promptly following the hearing. The hearing officer should submit a recommendation, in writing, within approximately one to three weeks to the superintendent. The recommendation should include a summary of the evidence; an evaluation of the evidence; and the recommendation to dismiss....

Decision: If the Superintendent reviews and approves the recommendation to dismiss, based on the evidence presented at the hearing, the Superintendent will communicate his/her decision to the administrator, who shall proceed to dismiss the teacher. (The Superintendent also may disagree with the recommendation and disapprove the imposition of dismissal or approve a different level of discipline.)

Notice of Dismissal: The teacher shall be provided with written notice of the intention to dismiss, which shall include the reasons for the dismissal stated in sufficient detail so that the teacher may respond, and with documents attached that provide the grounds for dismissal[.] If, in addition to the disciplinary determination from the hearing, the principal is relying upon poor performance evaluations and prior disciplinary actions, all those documents must be referenced and provided to the employee....

The notice also should inform the teacher that s/he may request a meeting with the principal within ten (10) school days of receipt of the notice to review the decision with the principal and to present information relative to the dismissal and the teacher's status....

Post notice meeting: If requested, the principal must have a meeting consistent with the requirements set out in the preceding paragraph.

Final dismissal determination: The principal must make a final decision whether to dismiss after the meeting, and so notify the teacher in writing.

Send copies of the dismissal papers, the Superintendent's approval, signed notices, and the principal's final determination signed by the teacher to the Office of Labor Relations.

iii. Teachers with Professional Teacher Status

Circular for School Year 2022-2023 (Issued on September 1, 2022)

<u>Background</u>

31

32

1	
2 3 4 5	" nothing in these procedures is intended to create any rights or property interests of employees in addition to those provided by federal or state law or by applicable collective bargaining agreements.
6	<u>Dismissal</u>
7	1. Civil Service Employees
8	
9	2. Teachers, BASAS and Other Unionized employees
10 11 12	The following rules and procedures relate to dismissal of teachers for all causes except failure to satisfy teacher performance standards (performance evaluation)
13 14 15 16 17	a. Probationary Employees: Probationary teachers are teachers who have been teaching in the system for less than ninety (90) calendar days. Fo all other unionized employees, their probationary period will depend on the applicable collective bargaining agreement. Probationary teachers are employees-at-will. No hearing is required prior to terminating their services
19 20 21 22 23	b. Teachers Without Professional Teacher Status : Pursuant to G.L. c.71 sections 41 and 42, teachers without professional teacher status and who have taught for at least ninety (90) calendar days, are employees-at-will and may be dismissed in accordance with the procedure outlined in G.L. c.71, sec 42.
25 26	c. Teachers with Professional Teacher Status and Unionized Employees Who Have Completed Their Probationary Period
27	General Background
28	Probationary teachers are those teachers who have been teaching in the Bostor
29	Public Schools for less than ninety days. Teachers who have worked for ninety days o

more, but have not yet attained professional teacher status, are known as provisional

teachers. Teachers who have served in a public school for three consecutive school

years are eligible for professional teacher status.

When the BPS decides, for any reason, that it does not wish to renew a provisional teacher for the next school year, it gives them a non-renewal letter signed by the Chief Human Capital Officer no later than June 15th of a given school year. The BPS sends a copy of the letter to the BTU. If the BPS decides to dismiss a provisional teacher prior to the end of the school year, it follows different procedures, and it is these procedures that are at issue in this case. If the BPS wishes to dismiss the teacher, it gives the teacher an "intent-to-dismiss" letter which describes the reason for the dismissal. Disciplinary intent-to-dismiss letters are different than non-renewal letters in part because intent-to-dismiss letters contain an explanation of the grounds for the dismissal.

Provisional Teacher Dismissal Procedures before 2022

As noted above, HRS-PP10 for School Year 2021-2022, which the BPS issued on July 1, 2021, contained dismissal procedures for provisional teachers that included a hearing before a BPS hearing officer at which the teacher could call witnesses and introduce evidence, and a recommended decision from the hearing officer. After the hearing officer issued a recommended decision, the superintendent would review it before deciding whether to issue the teacher an intent-to-dismiss notice. After the intent-to-dismiss notice was issued, the teacher would either resign or be dismissed by the school principal. The period between the initial notice of a disciplinary hearing and receipt of the

_

⁷ The disciplinary dismissal procedures outlined in HRS-PP10 were the same for provisional teachers and teachers with professional teacher status. However, pursuant to G.L. c.71, Section 42, teachers with professional teacher status can seek review of a dismissal decision by filing a petition for arbitration with the Commissioner of the Department of Elementary and Secondary Education (DESE). Provisional teachers do not have the right to arbitrate dismissals.

- 1 hearing officer's recommended decision could be up to a month. During this time, a
- 2 teacher could be placed on paid administrative leave.
- 3 Before 2022, the School Committee followed the procedure outlined in HRS-PP10
- 4 when it dismissed provisional teachers.8 By letter dated May 13, 2019, BPS Hearing
- 5 Officer Coffey advised provisional teacher Daniel H. that he should contact BPS attorney
- 6 Cristina Keefe (Keefe) to schedule a disciplinary hearing regarding allegations of conduct
- 7 unbecoming a BPS employee. Specifically, Coffey's letter advised Daniel H. to:

⁸ The record does not quantify the number of disciplinary hearings for provisional teachers that the BPS held, nor does it contain the name of any provisional teacher who participated in a disciplinary hearing. Union attorney Jennifer Migliaccio (Migliaccio) testified that she participated in less than 10 disciplinary hearings for provisional teachers and those with professional teacher status. During her testimony, she could not name any provisional teacher who received a disciplinary hearing that she attended. Migliaccio and Union Executive Vice President Erik Berg (Berg) testified that they could not name any provisional teacher who received a formal disciplinary hearing because the process was the same for both provisional teachers and those with professional teacher status.

I credit the testimony of Migliaccio and Berg that the BPS held disciplinary hearings for provisional teachers prior to 2022. As noted above, the Superintendent Circulars HRS-PP10 that the BPS issued before September 1, 2022 documented these procedures and stated that they applied to provisional teachers who had been employed for more than ninety days. It is not reasonable to believe that the BPS would publish a document in successive years that contained a procedure that it never followed. Further, as described below, the hearing notice that BPS Hearing Officer Joseph Coffey (Coffey) forwarded to Daniel H. which offered him a disciplinary hearing, corroborates Migliaccio's and Berg's testimony, and it is inconsequential that Daniel H.'s hearing never took place. In making this finding, I recognize that School Committee witness Hilary Detmold (Detmold) testified that she did not recall conducting a disciplinary hearing for a provisional teacher and did not recall any of her colleagues conducting such a hearing either. Similarly, School Principal Carline Pignato (Dr. Pignato) testified that she was not aware of any provisional teacher who was terminated. However, these witnesses' lack of recall or awareness does not establish that the BPS never followed the procedures outlined in its circulars. Also, to rebut the Union's evidence, the School Committee could have provided evidence of a provisional teacher who was dismissed mid-year without being offered a disciplinary hearing. It did not do so. Although the School Committee does not have the burden to prove the absence of a past practice, the Union has aptly demonstrated, through documentary and testimonial evidence, that the BPS offered disciplinary hearings to provisional teachers whom it intended to dismiss.

Please contact, or have your attorney or representative contact, Cristina I. Keefe, Esq. at the Boston Public Schools Office of Labor Relations ... within ten (10) days of this letter to schedule a disciplinary hearing. This hearing is being held in response to the following, alleged to have occurred in February 2019

In response, Union attorney Harold Jones (Jones) advised Keefe on June 5, 2019, that he would be representing Daniel H. in the disciplinary hearing, requested certain information to prepare for the hearing, and stated that he would contact Keefe to schedule the matter for a hearing when he received the information. There is no evidence in the record that BPS held a disciplinary hearing for Daniel H. However, the record includes a non-renewal letter that Assistant Superintendent Emily Qazilbash (Qazilbash) gave Daniel H. at the end of the 2018-2019 school year stating that he would not be employed in the Boston Public Schools for the 2019-2020 school year.

Provisional Teacher Dismissal Procedures During and After 2022

September 1, 2022 for School Year 2022-2023, eliminated the hearing and the recommended hearing officer decision from the dismissal procedures for provisionary teachers. The Union learned that the BPS had eliminated hearings and recommended hearing officer decisions in February of 2022 and April of 2022 when the BPS sought to dismiss two provisional teachers, Ashley B. and Peter M., without offering them hearings,

As noted above, the version of HRS-PP10, which the School Committee issued on

PP10 regarding dismissal procedures for provisional teachers when Migliaccio received

as described below. The Union learned that the BPS had changed the language of HRS-

⁹ The record does not explain why Daniel H. did not have a disciplinary hearing, or why Qazilbash issued him a non-renewal letter at the end of the 2018-2019 school year instead.

- an email describing the new language from BPS attorney Jeff Smith (Smith) in February of 2023.
- 3 Ashley B.
- 4 Ashley B. was a provisional BPS teacher when, on February 28, 2022, Henry
- 5 Higginson School Principal Kayla Jenkins (Jenkins) notified her that Jenkins intended to
- 6 dismiss her for engaging in conduct "unbecoming a teacher" which violated the
- 7 Superintendent's Circular on Child Abuse and Neglect. Jenkins's "intent-to-dismiss"
- 8 notice advised Ashley in pertinent part that:
- Pursuant to G.L. c.71, §42, within ten (10) school days of the receipt of this notice, you may request a meeting with me to review my intent-to-dismiss you. At this meeting, you may present information relative to the basis of this decision and your status. Please be advised you are entitled to bring legal and/or union representation to the meeting.
- Union attorney Joseph Lettiere emailed BPS attorney Karen Castaneda Barbosa

 (Barbosa) on March 11, 2022, stating:

While Ms. Ashley [B.] does not have professional teacher status (PTS), the above referenced BPS Circular and past practice make it clear that the BPS is required to provide her with a formal disciplinary hearing (D-Hrg.) prior to dismissing her from her teaching position. This requirement applies notwithstanding the fact that she will have a so-called 10 day pre-termination meeting as offered to her by Higginson School Principal, Karla Jenkins. In anticipation of the possibility that Principal Jenkins will still intend for Ms. [B] to be terminated, after holding the 10 day meeting, please be advised that Ms. [B.] and the Boston Teachers Union ... (BTU) hereby assert the right to a formal hearing prior to a final dismissal decision.

I therefore respectfully request your confirmation that the BPS will provide a formal hearing for Ms. [B.] in the event that Ms. Jenkins ultimately maintains her intention to dismiss.

The School Committee did not give Ashley B. a disciplinary hearing.

31 <u>Peter M.</u>

16

17

18

19

20

21

22

23

24

25 26

27

28

29 30

- 1 Peter M. was a provisional teacher at the William E. Channing School on April 20,
- 2 2022, when Channing School Principal Dr. Pignato emailed him an intent-to-dismiss
- 3 notice.¹⁰ This notice advised Peter M. that Dr. Pignato intended to dismiss him from the
- 4 BPS based on "substantiated findings" that his actions on March 23, 2022, violated
- 5 "Corporal Punishment" as described in Superintendent's Circulars LGL-20.11 Dr.
- 6 Pignato's letter further stated:
- Pursuant to G.L. c.71, §42, within ten (10) school days of the receipt of this notice, you may request a meeting with me to review my intent-to-dismiss you. At this meeting, you may present information relative to the basis of this decision and your status. Please be advised you are entitled to bring a union representation (sic) to the meeting.
- By email dated April 22, 2022, Dr. Pignato sent Peter M. a copy of her April 20
- Notice of Intent-to-dismiss, and "documentation related to the investigation of the March
- 14 2023 incident, as well as past instances of misconduct where the school provided
- 15 additional support and guidance."12

¹⁰ Before she gave Peter M. the April 20, 2022 intent-to-dismiss notice, Dr. Pignato held an investigatory meeting with him and BTU representative Serena Lea on March 28, 2022, during which they discussed Peter M.'s conduct on March 23, 2022. By letter dated March 24, 2022, Chief Human Capital Officer Albert Taylor Jr. notified Peter M. that he was being placed on paid administrative leave pending the outcome of an investigation into the March 23, 2022 incident. The 2021-2022 Circular HRS-PP10, which was in effect at the time of Peter M.'s misconduct, provided for a notice of hearing, formal disciplinary hearing, and hearing officer decision for provisional teachers. However, at some point during her investigation into Peter M.'s actions, Dr. Pignato consulted with the BPS' Office of Labor Relations regarding the formal hearing provision of the Circular.

¹¹ Peter M. was charged with having engaged in an inappropriate interaction with a child by "yanking a child's feet to place them on the floor, then grabbing their hand to release [a musical] instrument, causing the child to almost fall out of their chair."

¹² At some point after the March 23 incident, Dr. Pignato called the Department of Children and Families (DCF) and filed – by telephone - a so-called "51A" report. She did not file a report form. A DCF representative advised Dr. Pignato that they were familiar with BPS's

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Migliaccio responded by letter dated April 29, 2022, and advised Dr. Pignato that she would represent Peter M. in the "dismissal action." In her letter, Migliaccio requested a meeting to review Dr. Pignato's proposed decision, and certain information (detailed below) that she believed was relevant and reasonably necessary to prepare for the meeting. Because Dr. Pignato's notice did not provide a disciplinary hearing for Peter M., Migliaccio protested the omission and requested a hearing. In addition to the information request, Migliaccio stated that:

Additionally, while Mr. Peter [M.] does not have Professional Teacher Status (PTS), the BPS Circular, Superintendent's Circular HRS-PP10: EMPLOYEE DISCIPLINE PROCEDURES, and past practice make it clear that the BPS is required to provide him with a formal disciplinary hearing prior to dismissing him from his teaching position. The Section 42 meeting does not satisfy this requirement. Please be advised that the Boston Teachers Union ... hereby asserts the right to a formal disciplinary hearing prior to a final dismissal decision. I therefore respectfully request your confirmation that the BPS will provide a formal disciplinary hearing for Mr. [M.] (Emphasis in original.)

On May 5, 2022, BPS attorney Mary Kate Condon (Condon) responded to Migliaccio proposing certain meeting times to discuss Dr. Pignato's proposed decision, noting that Dr. Pignato had already provided "documents related to the grounds for [Peter's] dismissal," listing the documents previously provided, and stating that "Mr. [M.] has not obtained professional teacher status, and therefore is not entitled to a formal hearing under G.L. c.71 section 42." Migliaccio responded on May 9, 2022, reiterating her request for a formal hearing pursuant to Superintendent's Circular HRS-PP10, and for certain documentation that Dr. Pignato had not previously provided (as described below.) The BPS did not give Peter M. the formal hearing that Migliaccio requested.

protocol and would contact her if there were any additional issues. DCF did not provide any follow up to the BPS regarding this incident.

1 <u>Stephanie G.</u>

2 By letter dated December 21, 2022, 13 Brighton High School Head of School

3 Andrew Bott (Bott) notified provisional teacher Stephanie G. that he intended to dismiss

4 her from the BPS because of misconduct on October 28, 2022. Bott's letter described the

misconduct at issue and stated in pertinent part:

Pursuant to G.L. c.71, §42, within ten (10) school days of the receipt of this notice, you may request a meeting with me to review my intent-to-dismiss you. At this meeting, you may present information relative to the basis of this decision and your status. Please be advised you are entitled to bring legal and/or union representation to the meeting.

When Migliaccio reviewed Bott's intent-to-dismiss letter, she noticed that the BPS had not offered Stephanie G. a disciplinary hearing. By letter dated January 9, 2023, Migliaccio advised Bott that she would represent Stephanie G. in the dismissal action and requested certain information and documents. Migliaccio's letter further stated that:

Additionally, while Ms. Stephanie [G.] does not have Professional Teacher Status (PTS), the BPS Circular, Superintendent's Circular HRS-PP10: EMPLOYEE DISCIPLINE PROCEDURES, and past practice make it clear that the BPS is required to provide her with a formal disciplinary hearing prior to dismissing her from her teaching position. The Section 42 meeting does not satisfy this requirement. Please be advised that the Boston Teachers Union...hereby asserts the right to a formal disciplinary hearing prior to a final dismissal decision. I therefore respectfully request your confirmation that the BPS will provide a formal disciplinary hearing for Ms. Stephanie [G.] (Emphasis in original.)

On February 6, 2023, Smith responded to Migliaccio's email stating:

Please find the District's response to the Union's information request re: the [Stephanie G.] intent-to-dismiss meeting attached. The District intends to hold this intent-to-dismiss meeting within ten school days of this email... Please let us know the employee's availability within that time frame.

Migliaccio responded by email stating:

-

¹³ The letter is dated December 21, 2020, however, the parties agreed that the date should have been December 21, 2022.

As indicated in my previous letter, according to BPS Circular, Superintendent's Circular HRS-PP10: EMPLOYEE DISCIPLINE PROCEDURES, and past practice, the BPS is required to provide Ms. [G.] with a formal disciplinary hearing prior to disciplining or deciding to dismiss her from her teaching position. The Section 42 meeting does not satisfy this requirement. (Emphasis in original.)

Smith replied by email on February 13, 2023, advising Migliaccio that Stephanie

G. would not receive a disciplinary hearing and stating as follows:

The District disagrees. Ms. [G.] does not have professional teacher status and a disciplinary hearing is not necessary. See pp. 16 of HRS-PP10:

"Teachers without Professional Teacher Status: Pursuant to G.L. c.71, sections 41 and 42, teachers (including teachers, school librarians, school adjustment counselors, school social workers, and school psychologists), without professional teacher status and who have taught for at least ninety (90) calendar days, are employees-at-will and may be dismissed in accordance with the procedure outlined in G.L. c.71, sec. 42."

In the subsequent paragraph, you'll see that the disciplinary hearing process applies to teachers with professional teacher status and other non-probationary Union employees. The District will proceed with the Section 42 hearing as issued in today's letter.

The dismissals of Stephanie G. and Peter M. were the first instances that Migliaccio had seen in which the BPS did not give a provisional teacher a disciplinary hearing. Smith's February 13 email was the first time Migliaccio learned of the new wording in HRS-PP10 that eliminated, for provisional teachers, their right to a disciplinary hearing and a recommended hearing officer decision and replaced it with new language stating that provisional teachers may be dismissed in accordance with the procedures outlined in Section 42 of G.L. c.71.

The Union sought disciplinary hearings for Ashley B., Peter M. and Stephanie G., the provisional teachers described above, for a variety of reasons. First, a disciplinary hearing includes a neutral, BPS-appointed hearing officer who has not reviewed the case, had any prior interaction with the matter, learned of the facts, or seen the evidence, and

- 1 who wasn't involved with the investigation. The teacher is represented by a Union
- 2 attorney, and can testify, call witnesses and cross-examine witnesses. The Union can
- 3 provide exhibits and evidence that contravene what the BPS is alleging against the
- 4 teacher. Without a disciplinary hearing, the provisional teacher receives a meeting with
- 5 whomever conducts the disciplinary investigation, there are no witnesses, and they
- 6 cannot cross-examine anyone.

7 Bargaining over the New Language in the Circular Regarding Disciplinary

8 Procedures

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31 32 The School Committee did not give the Union prior notice and an opportunity to bargain before it stopped including dismissal hearings and hearing officer decisions in the dismissal procedures for provisional teachers and changed the language of HRS-PP10.

Request for Information Regarding Peter M.'s Dismissal

As noted above, by letter dated April 29, 2022, Migliaccio asked Dr. Pignato to provide certain information/documents to prepare for a meeting to review Dr. Pignato's "proposed decision" to dismiss Peter M. Migliaccio requested:

- 1. A copy of [Peter M.'s] personnel file with the BPS (release attached);
- A precise listing of the particulars of the allegation(s), including but not limited to the particulars of all alleged misconduct and the date(s), time(s), and location(s) of any and all alleged misconduct;
- 3. A list of all the names of all complainants and percipient witnesses regarding any and all alleged misconduct and any reports or statements generated by or received from them regarding same;
- 4. The identities of all witnesses, including their job titles;
- 5. Copies of all notes, reports, witness statements, memoranda, investigative summaries or other documents that were generated and/or received in connection with the investigation(s) of the alleged misconduct;
- 6. Copies of all documents and/or evidence in your possession regarding this matter, including but not limited to any and all reports, photographs, videos, emails, and statements.
- 7. The identities of all individuals present at the investigatory meetings convened relative to the allegations raised by the notice of disciplinary hearing in this matter;

- 8. Copies of any notes or records prepared by BPS personnel present at the investigatory meetings mentioned in Paragraph 7, above;
- 9. A list of all individuals interviewed in connection with the investigation(s) of the alleged misconduct and a copy of any and all notes, memorandum, statements or the other documents generated and/or received as part of those interviews;
- 10. Copies of any and all documentation, records, notes, and/or emails of additional support and guidance referred to in your email dated April 22, 2022:
- 11. Please state whether a paraprofessional is assigned to this classroom and if a paraprofessional was present during the alleged misconduct;
- 12. Please state if the student has a history of behavioral issues; and, if so, please provide the student's history of such issues;
- 13. Copies of all written documents setting forth any and all policies of Boston Public Schools or of the School Committee, if any, which you contend Peter [M.] has breached; and
- 14. Copies of any 51A reports filed and 51B investigation(s) relating to the allegation(s) including, but not limited to, the interviews conducted and the findings/results of such investigation(s).

By responsive email dated May 5, 2022, Condon stated that "Principal Pignato has already provided 'documents relating to the grounds for dismissal' that satisfy her obligations under G.L. section 4." Condon listed the documents as follows:¹⁴

- 1. A copy of a presentation given to teachers regarding the Student Support Team;
- 2. Email dated 1.5.2020 from Principal Pignato to staff;
- 3. Email dated 9.26.2019 from Principal Pignato to staff;
- 4. Email dated 11.16.21 from Peter [M.] to Principal Pignato;
- 5. Email dated 11.16.21 from Principal Pignato to Peter [M.]
- 6. Email chain dated 12.16.19 from Principal Pignato to Peter [M.]
- 7. A copy of a presentation given to teachers regarding Trauma [;]
- 8. A copy of Principal Pignato's notes from her investigatory meeting on 3.28.22 with Peter [M.]
- 9. A copy of Principal Pignato's notes from her investigatory meeting on 3.05.22 with Peter [M.]
- 10. Notice of Investigatory Meeting dated 3.24.22[;]
- 11. Copy of witness statements collected by Principal Pignato during her investigation into the 3.23.22 incident.

¹⁴ In Dr. Pignato's April 22, 2022 email to Peter M., she attached "supporting documentation" that was related to BPS' investigation of the March 23, 2022 incident. Dr. Pignato did not give the Union any of the information that she attached to her email to Peter M.

On May 9, 2022, at 3:45 p.m., Migliaccio responded to Condon's May 5 email.

Migliaccio wrote, inter alia, that

...we also have a right to request information/documents which are relevant and reasonably necessary to prepare for the meeting. [Peter M.] has a statutory right at a Section 42 meeting to present information pertaining to the basis of the decision and his status. In my letter to Principal Pignato (attached), I requested such documents and information. You failed to provide responsive information, including but not limited to Mr. [M.'s] personnel file, the BPS policies which the Principal alleges that [Peter M.] has violated, a copy of all 51A reports filed and 51B investigations including any letters of non-support, as well as failure to provide information responsive to items #2-12. I am, again, requesting this information.

Condon responded to Migliaccio on May 9, 2022 at 4:22 p.m. stating:

Thank you for your response. Our office's position is that we have met our obligations pursuant to c.71 section 42. Furthermore, we have no additional obligations based on the circular or past practice. As far as our discovery obligations, section 42 is clear that we are to provide "documents relating to the grounds for dismissal." It does not specify any continuing discovery obligations after we have provided those foundational documents. Nevertheless, I agree that we did utilize the corporal punishment circular, and have attached it here

Condon did not tell Migliaccio that they had given Peter M. some of the information that Migliaccio requested.

Peter M. forwarded Migliaccio for her review, the packet of information that BPS sent him, including emails between Peter M. and BPS staff members regarding past behavior and interactions within the classroom, notes from the investigatory meeting, and copies of witness statements. Some of the information contained in the materials that BPS sent to Peter were responsive to Migliaccio's April 29 information request. However, Migliaccio did not know if the packet contained *all* the information that BPS had that was responsive to her request, and thus, she asked for the information again. Because the

¹⁵ Witnesses' names were redacted from the witness statements that the BPS gave Peter M.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

BPS did not respond to Migliaccio's specific information requests as they had done in the past, Migliaccio was unclear about whether the BPS was "cherry picking" what they were giving her, or whether they had given her everything that existed that was responsive to her request.

The Union's information request was purposefully broader than just what supported the BPS' grounds for dismissing Peter M. In addition to seeking information about the statutory grounds for dismissal, Migliaccio wanted all relevant and reasonably necessary information, including potentially exculpatory information, so the Union could argue for a lesser degree of discipline. She sought Peter M.'s personnel file to determine whether he previously had been disciplined, had received progressive discipline, or was being dismissed after never having received discipline. The Union wanted a list of all Peter M's prior misconduct since the intent-to-dismiss letter referred to past incidents of misconduct and prior support and guidance. Migliaccio requested videos or photos because the BPS was alleging that Peter M. used physical force against a student, and she wanted to see if there were photographs of an injury. She wanted the identities of all the individuals who were present at the investigatory meetings so the Union would know if someone besides Dr. Pignato was taking notes or had other information. The question about whether there was a paraprofessional in the classroom when the incident occurred pertained to whether another individual should have been in the classroom to assist Peter M.

Because the BPS alleged that Peter M. had violated the corporal punishment policy and used physical force on a child, the Union also believed that it was important to

know about the student's history of behavioral issues, if any.¹⁶ The physical force allegations also prompted the Union to request copies of any 51A report filed and any 51B investigation conducted, since if the physical force did not trigger mandated reporting, the Union might have been able to argue that Peter M. did not violate the corporal punishment policy.

In sum, the packet of information that the BPS attached to the email it sent to Peter M. on April 22, 2022, contained some information that was responsive to Migliaccio's April 29 information request. However, the BPS never gave that information directly to the Union, never advised the Union that it had given it to Peter M., and never responded to each listed request specifically. The BPS provided the Union with a copy of the Superintendent's Circular for Corporal Punishment, in response to information request number 13. The BPS never gave the Union or Peter M. the following information that Migliaccio requested on April 29: 1) Peter M.'s personnel file,¹⁷ 2) an answer to the question of whether a paraprofessional was in the classroom during the alleged misconduct, 3) a statement concerning whether the student at issue had a history of behavioral issues, and 4) copies of any 51A reports filed and 51B investigation(s) related to the allegation(s).

18 <u>OPINION</u>

Unilateral Change: Count I of MUP-9394 and MUP-23-9871

_

¹⁶ BPS had no records of any disciplinary issues with the student at issue. Also, BPS attorney Detmold testified that a student's behavioral record would not impact a finding that a teacher violated the BPS policy regarding corporal punishment.

¹⁷ Dr. Pignato did not review Peter M.'s personnel file during her investigation into the misconduct for which she dismissed him from employment.

A public employer violates Sections 10(a)(5) and (1) of the Law when it unilaterally alters a condition of employment involving a mandatory subject of bargaining without first negotiating with the union to resolution or impasse. School Committee of Newton v. Labor Relations Commission, 388 Mass. 557 (1983). The employer's obligation to bargain before changing conditions of employment extends to working conditions established through a past practice, as well as those specified in a collective bargaining agreement. Town of Wilmington, 9 MLC 1694, 1699, MUP-4688 (March 18, 1983).

However, some managerial decisions cannot be delegated by public employers to

be made the subject of collective bargaining. <u>Town of Dennis</u>, 12 MLC 1027, 1030, MUP-5247 (June 21, 1985). In the public education setting, school committees have the exclusive prerogative to determine educational policy. <u>Lowell School Committee</u>, 26 MLC 111, MUP-1775 (January 28, 2000). Decisions that are within the zone of managerial prerogative over educational policy are committed to the judgment of the school committee alone. <u>School Committee of Boston v. Boston Teachers Union</u>, 378 Mass. 65 (1979); <u>Boston Teachers Local 66 v. School Committee of Boston</u>, 386 Mass. 197 (1982). In this case, I must decide whether the BPS unlawfully: 1) changed the disciplinary procedures it had previously followed for provisional teachers facing dismissal by eliminating disciplinary hearings before a hearing officer and recommended hearing officer decisions; and 2) revised HRS-PP10 for School Year 2022-2023 by eliminating language regarding disciplinary dismissal procedures that applied to provisional teachers and replacing the language with the declaration that "teachers without professional status

are employees at will and may be dismissed in accordance with G.L.c.71, §42."

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

To establish that an employer made an unlawful unilateral change, a union must demonstrate that: 1) the employer altered an existing practice or implemented a new one; 2) the change affected a mandatory subject of bargaining; and 3) the change was implemented without prior notice and an opportunity to bargain to resolution or impasse. Bristol County Sheriff's Department, 31 MLC 6, 18, MUP-2872 (July 15, 2004). Here, the Union argues that there was a past practice of the School Committee providing disciplinary hearings to provisional teachers facing dismissal and that the School Committee changed the practice when it denied disciplinary hearings to Peter M., Ashley B., and Stephanie G. and removed those procedures from the 2022-2023 HRS-PP10. The Union contends that disciplinary procedures are mandatory subjects of bargaining and that the School Committee failed to give it prior notice and an opportunity to bargain to resolution or impasse before making the changes at issue. The School Committee does not dispute that it ceased providing disciplinary hearings to provisional teachers facing dismissal and that it altered the language of HRS-PP10. Instead, as discussed below, the School Committee contends that it had no obligation to bargain over those changes.

To determine whether a binding past practice exists, the Commonwealth Employment Relations Board (CERB) analyzes the combination of facts upon which the alleged practice is predicated. Commonwealth of Massachusetts, 23 MLC 171, 172, SUP-3586 (January 23, 1997). The CERB examines whether employees in the unit have a reasonable expectation that the practice will continue and whether the practice is unequivocal, has existed substantially unvaried for a reasonable period, and is known and accepted by both parties. Commonwealth of Massachusetts, 34 MLC 143, 146, SUP-

1 04-5052 (June 17, 2008). The definition of practice necessarily involves the CERB's policy judgment as to what combination of circumstances establishes the contours of a past practice for purposes of applying the law prohibiting unilateral changes. Id.

The evidence shows that for many years prior to School Year 2022-2023, HRS-PP10 provided for discioplinary hearings before a BPS hearing officer, and, on at least one occasion, the BPS followed the procedure outlined in the Circular by offering a disciplinary hearing to provisional teacher Daniel H., whom the BPS initially intended to terminate before the end of the school year. Additionally, the description of the procedure in HRS-PP10 says "... the following procedure *shall be followed* for dismisals" for teachers without professional teacher status. (Emphasis added.) Although the record contains no evidence of a hearing held for a specific provisional teacher, because the BPS offered a hearing to Daniel H. and put this language in successive annual circulars between School Years 2015-2016 and 2020-2021, I find that provisional teachers had a reasonable expectation that the BPS would follow this practice. Thus, the evidence is sufficient to establish that the parties had a binding practice of providing disciplinary hearings to provisional teachers facing termination.

There is no dispute that the BPS changed the language of HRS-PP10 for School Years 2022-2023, and did not give Ashley B., Peter M., and Stephanie G. disciplinary hearings before issuing them intent-to-dismiss letters. It is also undisputed that the BPS did not give the Union prior notice and an opportunity to bargain over its actions. Disciplinary procedures are mandatory subjects of bargaining. <u>Boston Police Superior Officers Federation</u>, 24 MLC 89, 91, MUP-9234 (April 1, 1998). Thus, the Union has

- 1 satisfied all the requisite elements of a unilateral change, and I next consider the School
- 2 Committee's arguments that it did not unlawfully fail to bargain.

BPS Defenses

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

The School Committee defends its decision not to bargain over the changes that it made to the disciplinary procedures here by focusing on the language, construction, purpose, and interpretation of G.L. c.71, §42 (Section 42). The School Committee first argues that the language of the statute makes clear that disciplinary procedures for provisional teachers are an impermissible subject of bargaining because the statute expressly defines the due process rights of provisional teachers and states that those rights are a teacher's exclusive remedy. Also, contrasting the statute's silence on a district's obligation to bargain over dismissal procedures for provisional teachers with language specifying that districts may negotiate over matters of layoff, the School Committee argues that the statute's construction demonstrates that dismissal procedures for provisional teachers are not a mandatory subject of bargaining. Citing Spencer-East Brookfield Reg'l School District vs. Spencer-East Brookfield Teachers Association (Spencer-East Brookfield), 93 Mass. App. Ct. 324 (2018), the School Committee then argues that the Appeals Court has interpreted Section 42 to supersede and prohibit the enforcement of any past practice regarding termination procedures for provisional teachers. Next, relying on what it contends is the legislative purpose of Section 42, the School Committee claims that it cannot be required to negotiate practices, which contravene that legislative purpose, and that the disciplinary hearing process that the Union seeks to restore will give provisional teachers due process protections beyond what the Legislature provided.

In a related argument, the School Committee contends that the disciplinary hearing language in the pre-2022-2023 circulars cannot create a binding past practice because other language in the circulars states that state law supersedes any rights that the circular may contain. Specifically, it relies on the unchanged language of the old and new circulars which states that: "... nothing in these procedures is intended to create any rights or property interests of employees in addition to those provided by federal or state law or by applicable collective bargaining agreements." According, to the School Committee, this language shows that it had the discretion to deviate from what it describes as the "guidance" in the pre-2022-2023 circulars, so long as it gave the employees the statutory rights that they were due. Finally, the BPS argues that it followed the 2022-2023 Circular and the requirements of Section 42 when it terminated Peter M., Ashley B., and Stephanie G. I am not persuaded by these arguments and address each one in turn.

First, I do not agree that the language and/or construction of Section 42 makes disciplinary procedures for provisional teachers an impermissible subject of bargaining. Section 42 provides, inter alia, that provisional teachers must receive written notice of an intent-to-dismiss along with an explanation of the grounds for dismissal. If the provisional teacher requests, he or she will be given a reasonable opportunity to review the dismissal with the principal or superintendent within ten days of receiving the notice. The teacher may be represented by an attorney or other representative at the meeting with the principal or superintendent and may present information to them. The statute also states that "[w]ith the exception of the other remedies provided by statute, the remedies provided thereunder shall be the exclusive remedies available to teachers for wrongful termination."

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

Although the statute does not refer to provisional teachers receiving a disciplinary hearing or a hearing officer decision, it also does not prohibit the pre-termination disciplinary practices that are codified in the Circular. There is no conflict between the past practice and the due process rights that Section 42 does give to probationary teachers, because the disciplinary hearings that the Union seeks to restore do not entitle provisional teachers to post-termination arbitration or any type of post-termination review. Rather, the pre-termination hearings produce non-binding hearing decisions for a principal to consider before deciding to dismiss a provisional teacher. Similarly, because the procedures in the pre-2022-2023 circulars did not undermine the principal's ultimate and final authority to dismiss provisional teachers and did not provide post-termination relief, the hearing procedures do not contravene the exclusivity provision in the statute. In School Committee of Newton v. Newton School Custodians Association, 438 Mass. 739, 751 (2003), a case involving the hiring prerogatives of school principals, the Supreme Judicial Court (SJC) reconciled the authority over personnel selection that the Legislature granted individual principals under G.L. c. 71, §59B and the right of school committees to resolve issues related to personnel procedures by a grievance procedure including final and binding arbitration that was collectively bargained. The SJC noted in the absence of explicit legislative commands to the contrary, statutes must be construed to harmonize and not to undercut each other. Id. at 751.

For similar reasons, I reject the School Committee's argument that <u>Spencer-East</u> <u>Brookfield</u> holds that statutory provisions supersede any existing disciplinary past practice for provisional teachers. In that case, the Appeals Court held that a union had no right to pursue arbitration on behalf of a terminated teacher who had worked for the school district

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

for less than ninety days. <u>Id</u>. at 330. The Appeals Court noted that when there are potentially contradictory provisions in a statute and a collective bargaining agreement (CBA), Section 42 provides the exclusive remedy for a teacher who is aggrieved by their termination, irrespective of the terms of any applicable CBA. The Appeals Court further clarified that since the enactment of Chapter 71, the "source, authority, and scope of arbitration for terminated teachers derive[s] from c.71, §42, not from the contract." <u>Id.</u> at 329.

However, Spencer-East Brookfield does not prohibit the practice that the Union seeks to enforce in this case. The teacher at issue in Spencer-East Brookfield was employed for less than ninety days before his dismissal and was seeking post-termination arbitration and reinstatement pursuant to the collective bargaining agreement. Conversely, here the Union is not seeking reinstatement of dismissed provisional teachers, and the School Committee has simply given provisional teachers the opportunity to have a pre-termination hearing and a decision from a hearing officer, which the school principal is free to reject. Notably, the Appeals Court's holding did not prohibit a school committee from agreeing to additional procedures that enabled provisional teachers to present evidence at a disciplinary hearing to avert a termination decision. Compare School Committee of Danvers v. Tyman, 372 Mass. 106 (1977) (finding that "although a school committee may not surrender its authority to make tenure decisions, there is no reason that a school committee may not bind itself in the making of such a decision.") As previously noted, the disciplinary dismissal practice that the School Committee bound itself to here occurs before the principal makes the non-reviewable decision to dismiss a provisional teacher. Thus, there is no statutory reason that the

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

School Committee should not be held to the disciplinary hearing procedures that are embedded in the pre-2022-2023 HRS-PP10 circulars and the parties' practice.

I also find no merit to the School Committee's argument that the disciplinary hearings contravene the legislative purpose of expediting teacher terminations by imposing an arbitration-like process that extends the time it takes to terminate a provisional teacher. In School District of Beverly v. James Geller, 435 Mass. 223, 225 (2001), the SJC noted that one of the goals of Section 42 was to "streamline the dismissal process by requiring that contested dismissals proceed directly to arbitration, where timelines for decisions and detailed statements of supporting reasons are mandated." The School Committee has not demonstrated that allowing provisional teachers a pretermination disciplinary hearing contravenes legislative intent because the Legislature did not build specific timelines into the statute that would be thwarted by the time it would take a BPS hearing officer to convene a hearing and draft a decision. Also, the parties are free to structure the disciplinary process to occur expeditiously. Further, the fact that a disciplinary hearing allows the Union to call and cross-examine witnesses on behalf of the provisional teacher does not transform the process into arbitration because no third party can overturn a principal's decision to dismiss a provisional teacher.

I am also not persuaded by the School Committee's argument that legislative silence regarding bargaining over the provisional teacher terminations, coupled with statutory language allowing bargaining over teacher layoffs, shows a legislative intent to prohibit bargaining over the disciplinary hearing procedures at issue here. In the absence of a specific statutory mandate, the CERB previously has declined to find that a statute's silence on a change in a mandatory subject of bargaining constitutes a waiver of the

1 employer's obligation to bargain. See City of Newton, 42 MLC 181, 183-184, MUP-12-

2 2122 (January 29, 2016) (declining to find that G.L. c.31 waived the employer's obligation

3 to bargain over the implementation of a continued condition of employment for a

provisional fire fighter) (citing Adams v. Boston, 461 Mass. 602, 608 (2012) (in light of

statutory silence, municipalities may agree via collective bargaining to pay more than one-

half of educational incentives to police officers)).

Finally, there is no merit in the School Committee's argument that the disciplinary hearing procedure described in the pre-2022-2023 circulars could not constitute a binding past practice because of language in the circulars noting that they did not give provisional teachers any more rights than they have pursuant to Section 42. The School Committee is correct in noting that Section 42 does not give provisional teachers the right to a disciplinary hearing before a hearing officer that the pre-2022-2023 circulars provided. However, the flaw in the School Committee's argument is that while the language of the circulars may curtail the creation of additional employee rights, it cannot eliminate the BTU's statutory right to bargain over changes to a past practice. This disciplinary procedure is not a right that runs to individual teachers and individual teachers cannot enforce or waive enforcement of the School Committee's obligation to bargain over any changes to that disciplinary procedure only the Union can do so.

In sum, I am not persuaded by the School Committee's arguments and find that it unlawfully failed to bargain over the decision and the impacts of the decision to eliminate the pre-termination disciplinary hearing procedure for provisional teachers. I need not address the School Committee's contention that it followed the requirements of the new,

1 changed procedure because its compliance with an unlawfully implemented procedure is

2 inconsequential.

Count 2 of MUP-22-9394: Failure to Provide Requested Information

If a public employer possesses information that is relevant and reasonably necessary to an employee organization in the performance of its duties as the exclusive collective bargaining representative, the employer is generally obligated to provide the information upon the employee organization's request. Higher Education Coordinating Council, 23 MLC 266, 268, SUP-4142 (June 6, 1997). The employee organization's right to receive relevant and reasonably necessary information is derived from the statutory obligation to engage in good faith collective bargaining, including both grievance processing and contract administration. Boston School Committee, 10 MLC 1501, 1513, MUP-4468 (April 17, 1984).

The CERB's standard in determining whether the information requested by an employee organization is relevant is a liberal one, similar to the standard for determining relevancy in civil litigation proceedings. <u>Id.</u> Information about terms and conditions of employment of bargaining unit members is presumptively relevant and necessary for an employee organization to perform its statutory duties. <u>City of Lynn</u>, 27 MLC 60, 61, MUP-2236, 2237 (December 1, 2000).

As a threshold matter, the School Committee argues that its obligation to provide information supporting the termination of a provisional teacher is governed by c.71, §42 not G.L. c. 150E. The School Committee notes that Section 42 requires it to provide "documents relating to the grounds for dismissal," and argues that it satisfied its statutory obligation and was not obligated to go beyond it. I am not persuaded by this argument.

The School Committee cited no case law holding that it is not bound by c.150E's obligation to provide relevant and reasonably necessary requested information or that the Educational Reform Act has limited or supplanted a school committee's duty to provide information. The School Committee does not dispute that the Union had an obligation and opportunity to represent Peter M. regarding his potential dismissal and does not persuasively explain how or why Section 42 would thwart the Union's ability to represent its members by diminishing its ability to gather the information that it needs to perform that role. Consequently, I consider whether c.150E requires the School Committee to give the Union all the information it requested.

It is well-settled that an employer must provide a union with information that a union requests to assist bargaining unit members in disciplinary proceedings. See Worcester Couty Jail and House of Correction, 28 MLC 189, 190-191, MUP-1885 (December 28, 2001) (finding that a union's request for investigatory materials to prepare for a disciplinary hearing was relevant and reasonably necessary to its role as bargaining representative). The CERB has held that a union must have access to the information surrounding the disciplinary proceedings, including witness statements, transcripts or notes of witness statements, and investigative reports that contain witness statements as well as other relevant information, to properly fulfill its role. Boston School Committee, 36 MLC 48, MUP-05-4532 (September 30, 2009). In City of Boston, 22 MLC 1698, 1707, MUP-9605 (April 26, 1996), where the union represented police officers at internal disciplinary proceedings stemming from citizen complaints, the CERB noted that the employer must provide exculpatory information to the union, as the union is not required to rely on the employer's assessment of whether the requested information would be

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

1 helpful. In <u>Boston School Committee</u>, <u>supra</u> the CERB required the BPS to give the Union

2 unredacted student witness statements to prepare for a teacher disciplinary hearing to

address misconduct. In other cases, the CERB has ordered employers to provide

information that had a direct bearing on a union's ability to evaluate the merits of a

grievance, such as personnel files. See Boston School Committee, 24 MLC 8, MUP-1410,

1412 (August 26, 1997).

The information that Migliaccio requested in her April 29, 2022 letter pertained to Dr. Pignato's decision to dismiss Peter M. and could have helped the Union evaluate his situation and assist him in the disciplinary process. Peter M.'s personnel file would have shown whether he had received previous and progressive discipline. The Union needed to see a list of all Peter M.'s prior misconduct since Dr. Pignato's intent-to-dismiss letter referred to past incidents of misconduct and prior support and quidance. Migliaccio needed any available videos or photos because the BPS was alleging that Peter M. used physical force against a student, and she wanted to see if there were photographs of an injury. The request for the identities of all the individuals who were present at the investigatory meetings would have indicated whether someone besides Dr. Pignato was taking notes or had other information. Knowing whether there was a paraprofessional in the classroom when the incident occurred could have identified a potential witness to the misconduct or enabled the Union to argue that another individual should have been in the classroom to assist the teacher. Any information that could potentially be exculpatory could enable the Union to argue for imposition of a lesser degree of discipline.

It is undisputed that the School Committee gave Peter M. some of the information that the Union requested, and that Peter M. forwarded the materials he received to

20

1 Migliaccio. However, it is also undisputed that the School Committee never gave the 2 information to the Union, never told the Union that it had given the information to Peter 3 M., and never clarified or confirmed whether the packet of materials that it gave Peter M. 4 contained everything that Migliaccio had requested. Based on the case law cited above, 5 I find that the School Committee unlawfully failed to give the Union all the information that 6 Migliaccio had requested in her April 29, 2022 email, with one exception which I explain 7 below. Providing the information to Peter M. did not satisfy the School Committee's 8 obligation to the Union because the availability of information from another source does 9 not satisfy an employer's obligation to provide it to a union. Commonwealth of 10 Massachusetts, 12 MLC 1590, 1598, SUP-2619, SUP-2638 (January 31, 1986). 11 Additionally, the School Committee was obligated to provide information in a manner that 12 addressed Migliaccio's uncertainty over whether she had all the available information or 13 just those selected portions that the School Committee was willing to provide. See 14 generally, Malden Police Patrolmen's Association, 50 MLC 5, 10-11, MUPL-19-7698, 15 7699 (August 15, 2023) (duty to provide information obligated a union's detail board to 16 search its records to ensure that it provided all requested information that was within its 17 possession and control). 18

I also find that the School Committee unlawfully failed to provide the BTU with a statement regarding whether the student at issue in Peter M.'s dismissal had a history of behavioral issues.¹⁸ Although Attorney Detmold opined that a student's behavioral record

¹⁸ Because the hearing record shows that the student had no disciplinary history, I need not determine whether the School Committee would have been obligated to give the Union the student's behavioral or disciplinary history records or whether those records are subject to protections under the Family Educational Rights and Privacy Act of 1874, 20 U.S.C., §1232 g, and/or M.G.L. c.71, §34D.

would not impact BPS' finding that a teacher violated the corporal punishment policy, as noted above, a union is not required to accept an employer's assessment of whether information that the employer holds would be useful. <u>City of Boston, supra.</u> Dr. Pignato acknowledged during the hearing that the student at issue did not have any disciplinary record, and the School Committee did not give any reason why it could not have provided a simple statement to that effect at the time of Migliaccio's request.

I turn now to consider the Union's request for the 51A report that Dr. Pignato filed and the findings/results of any 51B investigation that DCF conducted (DCF 51B findings/results.)¹⁹ The Union explained the relevance of the request for this information by stating that if the physical force that Peter M. had used with the student did not trigger mandated reporting, it might have been able to argue that Peter M. did not violate the BPS corporal punishment policy. However, the fact that the information may be relevant and reasonably necessary to the Union's role as the exclusive representative does not end my inquiry.

Once a union has established that the requested information is relevant and reasonably necessary to its duties as the exclusive representative, the burden shifts to the employer to establish that it has legitimate and substantial concerns about disclosure and that it has made reasonable efforts to provide the union with as much of the requested information consistent with its expressed concerns. <u>Board of Higher Education</u>, 26 MLC 91, 93, SUP-4509 (January 11, 2000). If an employer advances legitimate and

¹⁹ It is undisputed that the School Committee provided the Union with the circular on corporal punishment; consequently, the School Committee did not refuse to provide the Union with information on "Copies of all written documents setting forth any and all policies of Boston Schools or of the School Committee, if any, which you contend Peter [M.] has breached."

13

14

15

16

17

substantial concerns about the disclosure of information to a union, the CERB will 1 2 examine the facts contained in the record. Boston School Committee, 13 MLC 1290, 3 1294-1295, MUP-5905 (November 2, 1996). The employer's concerns are then balanced 4 against an employee organization's need for the information. Commonwealth of 5 Massachusetts, Chief Administrative Justice of the Trial Court, 11 MLC 1440, 1443-1444. 6 SUP-2746 (February 21, 1985) (adopting the balancing test approach used by the United 7 States Supreme Court in Detroit Edison v. NLRB, 440 U.S. 301 (1979)). Absent a 8 showing of a great likelihood of harm flowing from disclosure, the requirement to furnish 9 a bargaining representative with relevant information necessary to carry out its duties 10 overcomes any claim of confidentiality. Greater Lawrence Sanitary District, 28 MLC 317, 11 318-319, MUP-2581 (April 19, 2002).

The School Committee did not advise the Union that it had legitimate and substantial concerns about providing the 51A report and the DCF 51B findings/results, nor did it attempt to provide as much information as it could. However, the law and regulations pertaining to reports of child abuse and neglect impose restrictions on the disclosure of those reports. G.L. c.119, Section 51E states that written reports prepared under Sections 51A-51D "shall be confidential" 20 and allows DCF to release them only in

²⁰ G.L. c.119, §51E provides in part as follows: The department shall maintain a file of the written reports prepared under this section and sections 51A to 51D, inclusive. These written reports shall be confidential. Upon request and with the approval of the commissioner, copies of written reports of initial investigations may be provided to: (i) the child's parent, guardian, or counsel, (ii) the reporting person or agency, (iii) the appropriate review board; (iv) a child welfare agency of another state for the purpose of assisting that agency in determining whether to approve a prospective foster or adoptive parent, or (v) a social worker assigned to the case. No such report shall be made available to any persons other than those specified in this section without the written and informed consent of the child's parent or guardian, the written approval of the commissioner, or an order of a court of competent jurisdiction.

1 limited circumstances. See generally, Gymetta Brantley v. Hampden Division of the

2 Probate and Family Court Department, 457 Mass. 172, 188 n. 22 (2010). However, G.L.

3 c.119, Section 51E does not address the BPS' obligation to preserve the confidentiality

of Section 51A reports and the DCF 51B findings/results that were within BPS'

possession, nor does that statute specifically address oral 51A reports.

If statutory defenses exist to an employer's failure to provide a union with requested relevant information, the CERB reviews the cited statutory provisions in light of the employer's obligation under the Law. If the requested information is not exempt from disclosure under the cited statutes, it must be furnished to the union unless there exist other legitimate and substantial concerns that outweigh the union's need for the information. Sheriff's Office of Middlesex County, 30 MLC 91, 98, MUP-2754 (December 31, 2003). Resolution of statutory concerns raised by an employer may require harmonizing statutory schemes, each of which protects a significant public interest. Bristol County Sheriff's Office, 28 MLC 113, 121, MUP-1820 (Oct. 10, 2001), aff'd sub nom, Sheriff of Bristol County, 62 Mass. App. Ct. 665 (2004).

Reviewing first the Union's request for the 51A report that Dr. Pignato submitted, I note that the report was submitted orally and never reduced to writing. However, the School Committee never confirmed to the Union that Dr. Pignato had filed the report or described the information that she provided to DCF. The Union's need for the information to properly represent Peter M. must be reconciled with the confidentiality concerns inherent in 51A reports. The BPS' production of the requested information to the Union with certain safeguards attached harmonizes the applicable statutory schemes by enforcing the BPS' obligation to bargain in good faith with the need to protect the

information from public disclosure. If the BPS provides the information to the Union with safeguards on the dissemination of the information in a manner consistent with the judicially approved protections in <u>Boston Police Superior Officers Federation v. City of Boston</u>, 414 Mass. 458, 461 n. 5 (1993), the Union's need for the information outweighs concerns about public exposure of confidential information. Consequently, the BPS acted unlawfully when it failed to corroborate that Dr. Pignato had filed the 51A report and to provide the Union with a description of the information contained in Dr. Pignato's oral report applying applicable safeguards concerning dissemination of the information.

Although the Union also requested that BPS provide the DCF 51B findings/results, the hearing record clearly shows that the BPS never received any information from DCF confirming that a 51B investigation had been conducted. Rather, if the DCF 51B findings/results existed, the information remained within DCF's sole access and control. It is well-established that an employer is not required to provide a bargaining representative with information that is not within the employer's possession or control. See Bristol County Sheriff's Department, 32 MLC 75, MUP-01-3068 (August 3, 2025); Board of Regents, 19 MLC 1248, 1271, SUP-3267-3272 (August 24, 1992); Woods Hole, 12 MLC 1531, 1545-1547, UPL-100 (January 21, 1986). Because the BPS did not have the DCF 51B findings/results within its possession or control, the BPS did not violate Section 10(a)(5) of the Law by failing to provide that requested information to the Union.

CONCLUSION

Based on the record and for the reasons explained above, I conclude that the School Committee violated Section 10(a)(5) and, derivatively, Section 10(a)(1) of the Law as alleged in Count I of MUP-22-9394 and in MUP-23-9871 when it unilaterally changed

the disciplinary dismissal procedures for provisional teachers and removed the prior disciplinary procedures from the Superintendent's Circular HRS-PP10 for School Year 2022-2023. I also find that the School Committee unlawfully failed to provide certain information to the Union that was relevant and reasonably necessary to the Union to fulfill its role as the exclusive collective bargaining representative as alleged in Count 2 of MUP-22-9394. However, the School Committee did not violate Section 10(a)(5) of the Law by failing to provide the Union with the DCF 51B findings/results.

8 REMEDY

Section 11 of the Law authorizes the CERB to issue orders "requiring the charged party to cease and desist from such prohibited practice and take such further affirmative actions as will comply with the provisions of this section." This language gives the CERB broad discretion in fashioning remedies that effectuate the purposes of the Law and vitiate the effects of the violation. <u>Boston Police Patrolmen's Association, Inc.</u>, 8 MLC 1993, 2002, MUPL-2049, MUPL-2050 (February 2, 1982 and March 23, 1982), <u>Secretary of Administration and Finance v. Labor Relations Commission</u>, 434 Mass. 340 (2001).

Remedies are generally designed to restore employees to the same position that they would have been in but for the employer's unlawful action. <u>Town of Lexington</u>, 37 MLC 115, MUP-08-5313 (December 9, 2010). Thus, to remedy the School Committee's unlawful changes to the information in the 2022-2023 Circular and disciplinary dismissal procedures, I order the School Committee to restore the practice of providing a disciplinary hearing and a recommended hearing officer decision to a provisional teacher

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

whom a school principal seeks to dismiss,²¹ and restore the language regarding the disciplinary dismissal procedure for provisional teachers that was removed from the Superintendent's Circular HRS-PP10 for the 2022-2023 School Year.

However, I do not order the School Committee to provide the information that the Union had requested regarding Peter M. The CERB has declined to order employers to supply requested information in cases where the charging parties no longer have a practical need for the information. See, e.g., City of Newton, 36 MLC 71, 75, MUP-05-4489 (October 28, 2009) (no current need for information concerning disciplined employees, because the union resolved one employee's discipline and the other employee resigned) and Boston School Committee, 36 MLC at 53 (the redacted names of students who had made statements regarding alleged teacher misconduct were no longer needed because the students had not testified at the teacher's arbitration hearing). Although the Union argues in its brief that it is still seeking the information that it requested for Peter M., the Union has not indicated that it is still challenging his dismissal, including in what forum, as Section 42 does not provide for such a challenge, nor has it explained why it has any practical need for the information. Additionally, the Union already has much of the requested information because Peter M. forwarded the information that he received to Migliaccio. Consequently, I order the School Committee to cease and desist from

²¹ In its brief, the Union asks that I order the School Committee to return to the status quo and follow all procedures for provisional teachers subject to discipline above a written reprimand. However, the Complaint in MUP-22-9394 alleges that the School Committee failed to bargain in good faith by not following certain procedures before issuing dismissal notices to provisional teachers. Consequently, I have not considered whether the School Committee unlawfully changed any procedures for discipline below the level of dismissal.

- 1 failing to provide information to the Union in the future that is relevant and reasonably
- 2 necessary to the Union's role as the exclusive bargaining representative.

3 ORDER

WHEREFORE, based on the foregoing, I hereby order the Boston School Committee to:

1. Cease and desist from:

a) Failing to provide the Union with information that is relevant and reasonably necessary to the Union's role as the exclusive representative.

b) Unilaterally changing the parties' past practice by failing to provide provisional teachers with a disciplinary dismissal procedure that includes a hearing before a hearing officer and a recommended decision.

c) Removing the language describing the disciplinary dismissal procedure for provisional teachers from the Superintendent's Circular HRS-PP10.

d) In any like or related manner, interfering with, restraining, or coercing its employees in the exercise their rights guaranteed under Section 2 of the Law.

2. Take the following affirmative action that is necessary to effectuate the purposes of the Law:

a) Restore the practice of providing provisional teachers with a disciplinary dismissal procedure that includes a hearing before a hearing officer and a recommended decision.

b) Restore the language in the Superintendent's Circular HRS-PP10 that provides provisional teachers with a disciplinary dismissal procedure.

e) Bargain to resolution or impasse over the decisions to remove the language from the Superintendent's Circular HRS-PP10 that provided provisional teachers with a disciplinary dismissal procedure and to eliminate the practice of providing provisional teachers with a disciplinary dismissal procedure that include a hearing before a hearing officer and a recommended decision and the impacts of those decisions on bargaining unit members' terms and conditions of employment.

c) Immediately post signed copies of the attached Notice to Employees in all conspicuous places where members of the Union's bargaining unit usually congregate, or where notices are usually posted, <u>including electronically</u>, if

 the BPS customarily communicates with these unit members via intranet or email and display for a period of thirty (30) days thereafter, signed copies of the attached Notice to Employees.

d) Notify the DLR in writing of the steps taken to comply with this decision within ten (10) days of receipt of this decision.

COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF LABOR RELATIONS

MARGARET M. SULLIVAN

APPEAL RIGHTS

HEARING OFFICER

The parties are advised of their rights, pursuant to M.G.L. c. 150E, Section 11, and 456 CMR 13.19, to request a review of this decision by the CERB by filing a Notice of Appeal with the Department of Labor Relations not later than ten days after receiving notice of this decision. If a Notice of Appeal is not filed within the ten days, this decision shall become final and binding on the parties.



THE COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF LABOR RELATIONS

NOTICE TO EMPLOYEES

POSTED BY ORDER OF A HEARING OFFICER OF THE MASSACHUSETTS DEPARTMENT OF LABOR RELATIONS AN AGENCY OF THE COMMONWEALTH OF MASSACHUSETTS

A hearing officer of the Massachusetts Department of Labor Relations has held that the Boston School Committee (School Committee) violated Section 10(a)(5) and, derivatively, Section 10(a)(1) of M.G.L. c.150E by changing disciplinary dismissal procedures for provisional teachers, removing certain disciplinary dismissal procedures from the Superintendent's Circular HRS-PP10 for School Year 2022-2023, and failing to provide certain requested information to the Boston Teachers Union (BTU) that was relevant and reasonably necessary for the BTU to fulfill its role as the exclusive collective bargaining representative.

Section 2 of M.G.L. c.150E gives public employees the following rights: to engage in self-organization, to form, join or assist any union; to bargain collectively through representatives of their own choosing; to act together for the purposes of collective bargaining or other mutual aid or protection; and to refrain from all of the above.

WE WILL NOT:

- Fail to provide the BTU with information that is relevant and reasonably necessary to the BTU's role as the exclusive representative.
- Unilaterally change the parties' past practice by failing to provide provisional teachers with a disciplinary dismissal procedure that includes a hearing before a hearing officer and a recommended decision.
- Remove the language in the Superintendent's Circular HRS-PP10 that provided provisional teachers with a disciplinary dismissal procedure.
- In any like or similar manner, interfere with, restrain, or coerce any other employee in the exercise of their Section 2 rights.

WE WILL:

- Restore the practice of providing provisional teachers with a disciplinary dismissal procedure that includes a hearing before a hearing officer and a recommended decision.
- Restore the language in the Superintendent's Circular HRS-PP10 that provided provisional teachers with a disciplinary dismissal procedure.
- Bargain to resolution or impasse over the decisions to remove the language from the Superintendent's Circular HRS-PP10 that provided provisional teachers with a disciplinary dismissal procedure and to eliminate the practice of providing provisional teachers with a disciplinary dismissal procedure that included a hearing before a hearing officer and a recommended decision and the impacts of those decisions on bargaining unit members' terms and conditions of employment.

Boston School Committee	Date

THIS IS AN OFFICIAL NOTICE AND MUST NOT BE DEFACED OR REMOVED

This notice must remain posted for 30 consecutive days from the date of posting and must not be altered, defaced, or covered by any other material. Any questions concerning this notice or compliance with its provisions may be directed to the Department of Labor Relations, Lafayette City Center, 2 Avenue de Lafayette, Boston, MA 02111 (Telephone: (617) 626-7132).