

ATTACHMENT B

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP2 ANNUAL REPORT RESPONSE FORM

PART 1: PY2 ANNUAL REPORT EXECUTIVE SUMMARY

General Information

Full CP Name:	Merrimack Valley Community Partner
CP Address:	280 Merrimack St. Suite 400, Lawrence MA 01842

Part 1. PY2 Annual Report Executive Summary

This annual report is inclusive of the information from Budget Period 2 (January 1, 2019 to December 31, 2019). DSRIP funding was used to provide specific activities during this timeframe. These activities are outlined in detail in the Attachment A Document, Tab 1 Expenditure Report. DSRIP funding was used to fund activities under the following areas: outreach, care coordination, technology, workforce development, and operational infrastructure. Additional infrastructure funding was used to help fund workforce development and staff retention initiatives.

BP2 DSRIP funding has been budgeted for eHana modifications that have been deemed necessary beyond the core product of the care management platform. We have completed contract negotiations regarding these enhancements and eHana is working according to schedule to complete these ongoing enhancements. These enhancements were prioritized and vetted across community partners working within the eHana platform.

Merrimack Valley Community Partner's (MVCP) workforce development strategy was supported using DSRIP funding as well during BP2. MVCP has also used DSRIP funding through BP2 to fund the data quality specialist position to support the quality component of the program, as well as the oversight of the modifications to the care management platform that will help support the program as the program shifts to a pay for performance model. Additional infrastructure funding was used to create the position of marketing and business development liaison. This position was funded through BP2 and was designed to assist with developing relationships with ACOs and educate provider practices on the role of the Long-Term Services and Supports Community Partner (LTSS CP).

DSRIP funding continued to support the operational infrastructure needs necessary during BP2 in the form of billing and administrative program support. Due to the lack of operational processes and a functional billing module, significant resources continue to be necessary to support the shared billing functions in conjunction with eHana.

One of the biggest successes of BP2 has been the relationship building between our navigator team and the CP members we have been able to actively outreach to and connect with. The navigator team has reported numerous success stories that they have shared with our ACO/MCO partners, as well as MH Leadership. The program has matured to a point where we are starting to experience the true benefits of this integrated model. Members are successfully accomplishing their goals and becoming more engaged in their care planning. Collaborative relationships have formed with the ACOs/MCOs and care coordination between the ACOs/MCOs and the CP is improving.

We also continue to have a consistent, competent team of navigators who bring to the program a wide range of expertise, skillsets, and diversity. We consider our care team one of our strongest assets. Our community partners and our shared members benefit greatly from what our team brings to the program.