



My Vax Records

How to Access your Vaccination Records Using My Vax Records

Step 1: Go to My Vax Records

Go to: myvaxrecords.mass.gov

Then, click **Find my vaccine record** to begin.

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My Vax Records

Access My Vaccination Records

COVID-19 SMART Health Card

Request, view and print your vaccination records and your COVID-19 SMART Health Card from the official Massachusetts Immunization Information System (MIIS).

How to get started

1. Click the "Find my vaccine record" button below.
2. Enter the information you gave when you got your vaccine.
3. If we find a match, we'll send you a link to a copy of your vaccination record.
4. Print your record to share it. COVID-19 vaccine records may also be shared with a QR code.

[Find my vaccine record](#)

Please allow up to 24 hours for a response.

If you need to request records for multiple dependents (e.g., children), you'll need to submit a new request for each.

The portal will provide you with a digital copy of the record of vaccines which have been reported to MIIS. This system only includes records that your healthcare providers reported to Massachusetts. If you need a record of vaccines you received from the federal government or in another state, you'll need to contact whoever administered those vaccines.

Step 2: Enter your information

To find your record, the system requires the following information:

- * First Name
- * Last Name
- * Either Cell Phone OR Email
- * Birth Date
- * Gender

Note: You will need to be able to get to the cell phone or email you enter in order to receive the link to access your record.

Next, create a 4 digit PIN that you will remember. You will be asked to re-enter this PIN to access your record if a match is found. The PIN can't use single digits (e.g. 1111) or sequential numbers (e.g. 1234).

Then, check the box to indicate you are not a robot.

Finally, once your information has been entered and your PIN has been created, click **Submit**

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Enter the information you gave to the organization where you received your last vaccine. If we find a matching record, we will send you a text message or email to verify your identity. If completing this form for a dependent (e.g. children) please enter the dependent's information below and the cell phone or email used on their behalf with their healthcare provider.

First Name * Last Name *

Test User

Confirmation Method *

☒ Cell Phone ☐ Email

Provide the cell phone or email that's associated with your vaccine record. If you don't get a match, try again using another number or email. If cell phone is entered, a single notification will be sent via SMS. Message and data rates may apply.

Cell Phone * Confirm Cell Phone *

(111) 222-3333 (111) 222-3333

Birth Date * Gender *

01/01/1999 Female

Create PIN *

6 9 1 2

Please create a 4-digit PIN. You'll be asked to enter this PIN to access any records we find. PINs can't use single digits (e.g. 1111) or sequential numbers (e.g. 1234).

☐ I'm not a robot

By submitting this request, you consent to the electronic storage and transmission of the requested information, including the requested vaccine record, via the MIIS Public Access Portal and acknowledge under all applicable criminal and civil legal penalties that the information you have provided is true to the best of your knowledge and that you have the legal authority to access this record. I understand that I may face penalties for intentionally attempting to access a vaccination record that I do not have authority to access.

[Submit](#)

Note: The information in your MIIS record is collected from your healthcare provider. Enter the information you gave your healthcare provider to improve your match rate.





My Vax Records

Step 3: Your Request has been Received

A confirmation page is displayed once your request has been successfully submitted.

The MIIS will search for the information you entered.

If no match is found or you need to access another record for a dependent, you may try again with different information by clicking the [Please fill out the form again](#) link.

Step 4: Notifications

Notifications will be sent via text message or email depending on the contact method you selected. Check your spam or junk folder if you do not receive an email. Contact your phone carrier if you do not receive a text.

Match Found

If a match was found in the MIIS, the notification will include a link to view your record. Click the link to access your record.

The link will remain active for 24 hours. If you do not access your record within that time, you will need to resubmit a new request.

Thank you for visiting MyVaxRecords.mass.gov. Use this link within 24 hours to view your vaccine record: <https://myvaxrecords.mass.gov/pages/Confirm?key=n4xe8j2tebpja4wwgph2j869x>

Text Message

Email

Match Not Found

If a match was not found in the MIIS, the notification will include a link to try again or go to our help section for tips for how to access your record.

We're sorry, the information you provided MyVaxRecords.mass.gov doesn't match our records. Try again or go to <https://www.mass.gov/myvaxrecordshelp> for help.

Text Message

Email





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Step 5: Access your record

To confirm you are the person who originated the request, enter the 4-digit PIN you created.

Then click **Submit**.



Step 6: Your MIIS COVID-19 SMART Health Card & Record

COVID-19 SMART Health Card

Your MIIS record contains a COVID-19 SMART Health Card. This QR code can be downloaded and saved to your mobile device and can be shared when you want to share proof of your COVID-19 immunizations.

To download the SMART Health Card click the **COVID-19 SMART Health Card** button.



- * **APPLE PHONE:** With iOS 15 or later you can scan the QR code to load the information into your Health App.
- * **ANDROID PHONE:** You can save your vaccine record to Google Pay if you have Android version 5 and Google Play Services version 21.18 or above.
- * Alternatively, you can take a screenshot of your full Vaccine Record and the COVID-19 SMART Health Card and save it to your camera roll.

Immunization History

Your MIIS record also contains all other immunizations you have received that were reported to the MIIS by your Healthcare Provider. Click **Print All Immunizations** to print a copy of your immunization history.



| Vaccine | Date | Location * | Manufacturer | Lot | Dosage |
|------------------|------------|-------------------------------|--------------|-----|--------|
| COVID-19 Moderna | 06/01/2021 | Belmont Cambridge Health Care | | | |
| COVID-19 Moderna | 06/06/2021 | Belmont Cambridge Health Care | | | |
| Flu-IV4 | 09/25/2020 | Belmont Cambridge Health Care | | | |
| Flu-IV4 | 10/08/2019 | Belmont Cambridge Health Care | | | |
| Flu-IV4 | 10/11/2018 | Belmont Cambridge Health Care | | | |
| Flu-IV4 | 10/21/2017 | Belmont Cambridge Health Care | | | |





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Troubleshooting

What if my record is not found?

Your vaccine provider submits your vaccination record to the MIIS, but they may have provided information that's incomplete. So, it's likely we have your record, but not your correct information.

For instance:

- Mobile phone number or email address was not included or does not match
- Name is spelled differently
- Date of birth does not match

To find your record, try re-entering your information with a different email or mobile number. If your record still isn't found, contact your provider to update your vaccination record or request a review of your record by submitting an Immunization Record Request form. You'll be notified of our findings and remediation actions within 2-3 weeks.

If you received your vaccination from a federal agency (like the Department of Defense, Indian Health Services or Veterans Affairs), you will need to contact those agencies for assistance with your vaccination record.

What if my vaccine record is incorrect?

If the information on your vaccine record is incorrect (e.g. missing dose, wrong dates or incorrect brand), you may need to correct or update your immunization record. You can contact your healthcare provider to update your record or submit an [Electronic Amendment Form](#). You will be notified of our findings and remediation actions within 2-3 weeks.

My healthcare provider has updated my record but I still can't access my record or I don't see the updates on my record.

Once a provider submits an update, it will take 24-48 hours for the update to be visible on your record. If updates are made to your COVID-19 vaccines, you will need to access an updated SMART Health Card through the portal 24-48 hours after your healthcare provider has submitted the update.

How to contact us

Still have questions about accessing your vaccination records?

[My Vax Records Frequently Asked Questions](#)

call us at **2-1-1**

M-Th: 8:30 AM to 6:00 PM

F: 8:30 AM to 5:00 PM

Sa-Su: 9:00 AM to 2:00 PM

email us at: MyVaxRecords@mass.gov

