

New Hire Enrollment Application User Guide (For State Employees)



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Introduction

This GIC New Hire Enrollment Application for State Employees user guide is intended to assist newly hired employees with step-by-step instructions for starting a New Hire Enrollment application.

New Hire Enrollment Application Steps



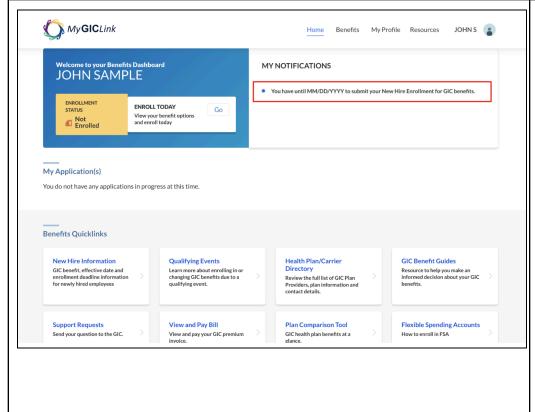
Newly hired employees will receive a registration email for the MyGlCLink member benefits portal.

Employees must:

 Click the **Portal Link** in the email to complete the registration process.

Note: For instructions on completing registration, refer to the <u>Registration and Login Video</u> or the <u>Registration and Login User Guide</u>.

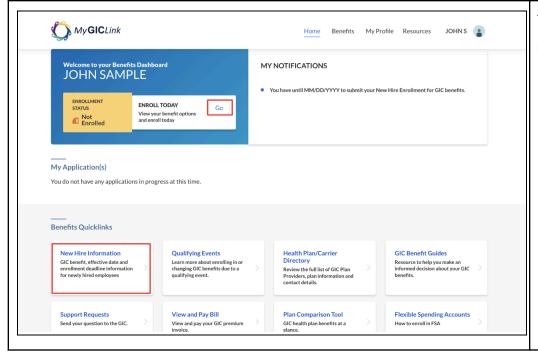




Notes:

- Newly hired employees have 21
 days from their hire date to select
 their GIC benefits and submit their
 application.
- If the applicant does not receive an email within 10 days of their hire date, they must notify their GIC Coordinator at their workplace so that enrollment forms can be provided to the applicant via GIC Print Forms at mass.gov/infodetails/gic-printforms.
- The due date for submitting their application will be reflected in the MY NOTIFICATIONS section.

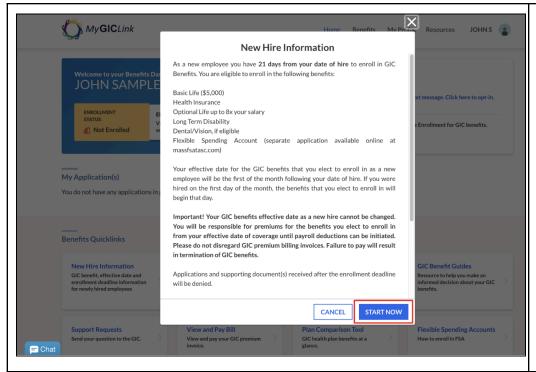




To begin the application, applicants must:

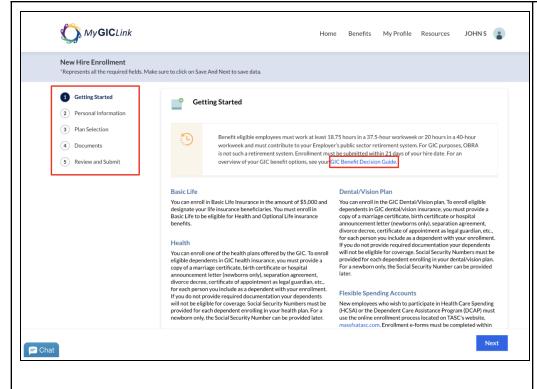
- Click **Go** on the Home page. (or)
- Click the New Hire Information tile from the Benefits Quicklinks section.





 Review the information on the New Hire Information pop-up window and click START NOW.





Applicants will be directed to the **New Hire Enrollment** application.

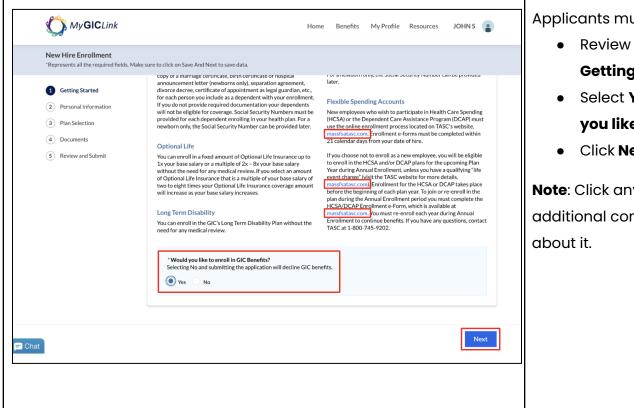
Applicants must complete all the required prompts and actions for the steps listed on the navigation menu.

- 1. Getting Started
- 2. Personal Information
- Plan Selection
- 4. Documents
- 5. Review and Submit

Note: Click the GIC Benefit Decision
Guide hyperlink to view additional
content and learn more about it.



Step 1: Getting Started



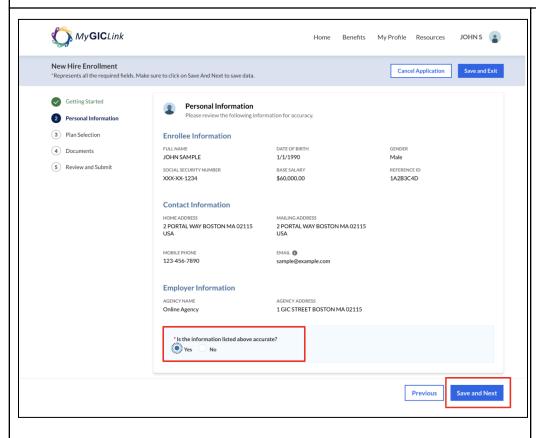
Applicants must:

- Review the information in the Getting Started section.
- Select Yes to the question, Would you like to enroll in GIC Benefits?
- Click Next to proceed.

Note: Click any hyperlink to view additional content and learn more



Step 2: Personal Information



Applicants will be directed to the **Personal Information** section and must:

Review and confirm their personal information.

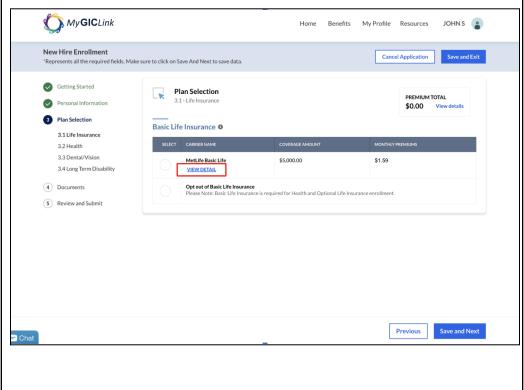
If the information is accurate, applicants must:

- Select Yes to the question, Is the information listed above accurate?
- Click Save and Next to proceed.



Step 3: Plan Selection

3.1: Life Insurance



Applicants will be directed to the **Life Insurance** section under the **Plan Selection**.

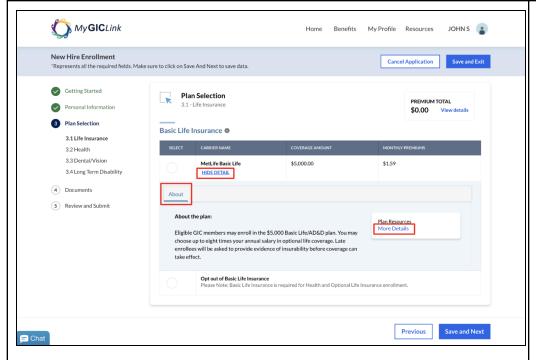
Applicants will be prompted to review and select a basic life insurance.

Note: Applicants who opt out of basic life insurance will not be eligible to enroll in the optional life and a health plan.

Applicants must:

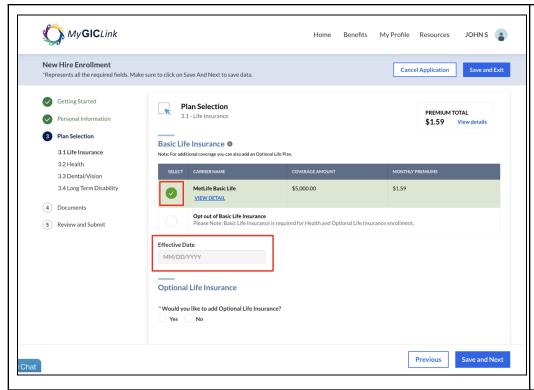
 Click View Detail to review the plan details.





- Click **About** for an overview of the basic life insurance plan.
- Click More Details to be redirected to the life insurance plan's website.
- Click Hide Detail to collapse basic plan details.

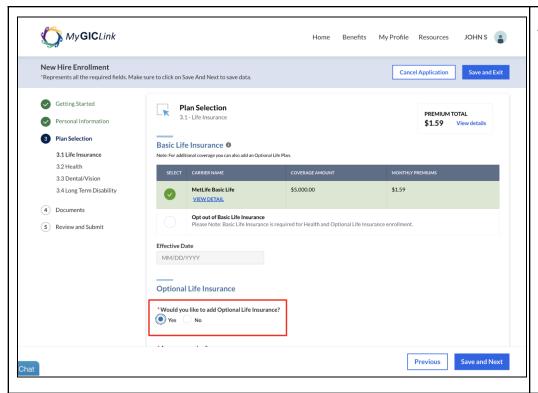




 To enroll, check the box next to a basic life insurance plan.

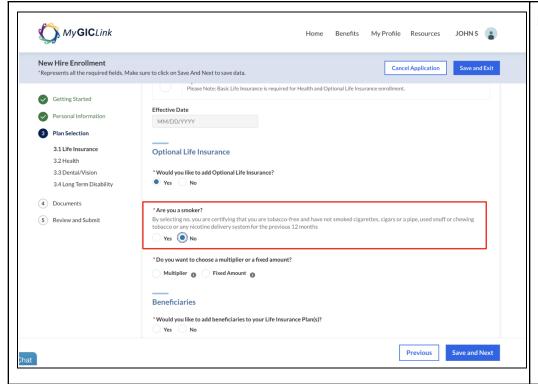
Note: The Effective Date for the basic life insurance plan will be auto-calculated and filled in based on the applicant's hire date.





 Scroll down to the Optional Life Insurance and select Yes to add Optional Life Insurance.

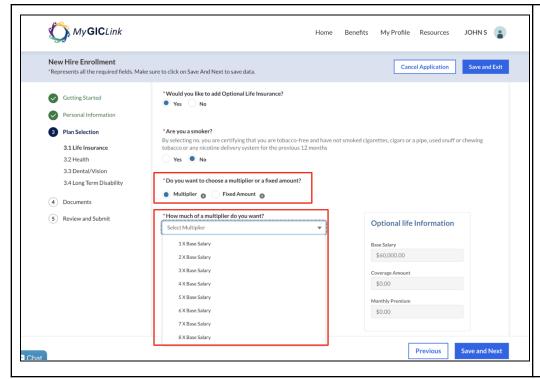




Now, applicants must:

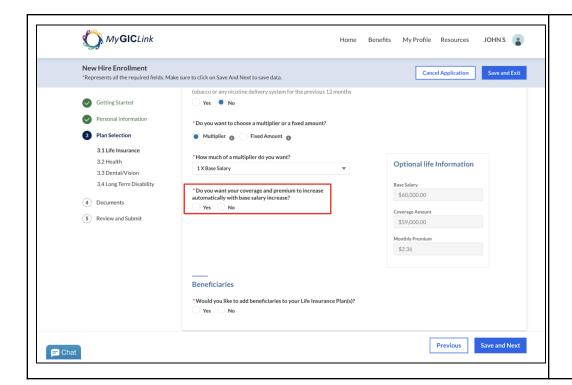
Respond to the question, Are you
 a smoker or non-smoker with a
 Yes or No selection.





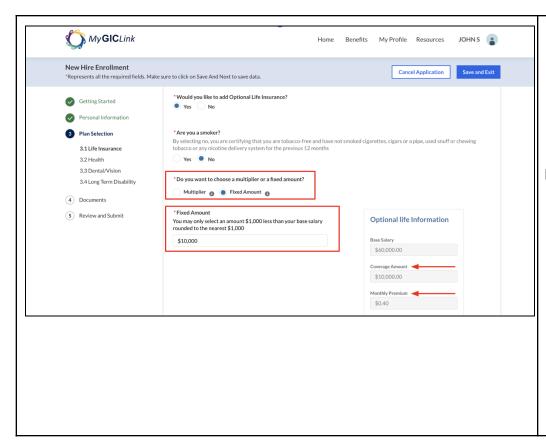
- Select the Multiplier or Fixed
 Amount option to calculate their
 Coverage Amount and Monthly
 Premium automatically.
- If applicants select Multiplier, they must choose between
 1xSalary and 8xSalary as their multiplier.





If applicants select IXSalary, they
must answer the question, Do
you want your coverage and
premium to increase
automatically with a salary
increase? with a Yes or No
selection.



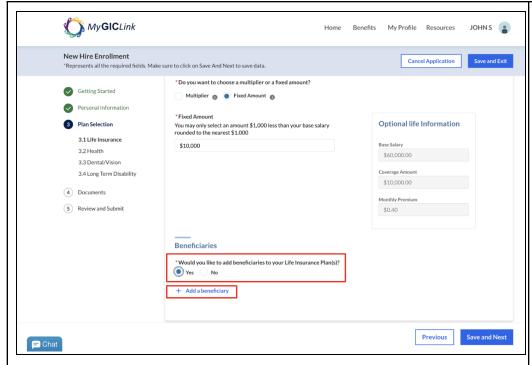


If applicants select Fixed
 Amount, they must enter it in \$1000 increments, with the maximum amount being \$1000 less than their salary.

Notes:

- The Coverage Amount is automatically calculated based on the answer and values selected for the Multiplier or Fixed Amount questionnaire.
- The Monthly Premium is automatically calculated based on the values entered from the above questions.



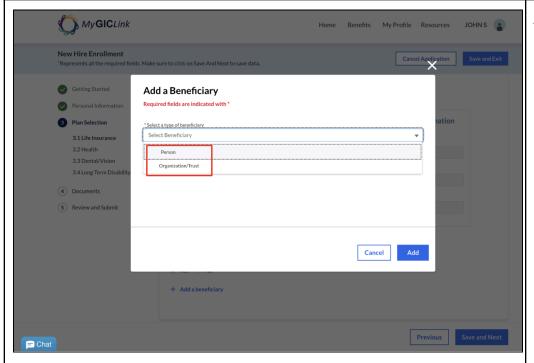


Applicants must scroll down to the **Beneficiaries** section.

To add beneficiaries to their life insurance plan, applicants must:

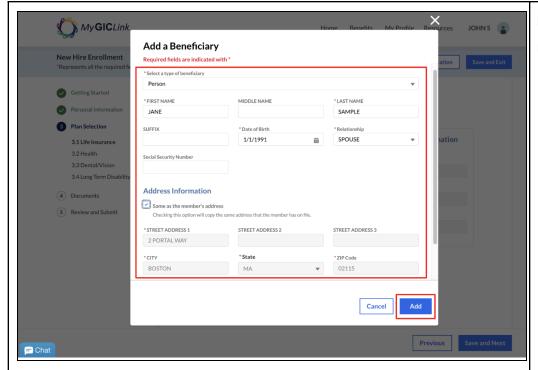
- Select Yes.
- Click Add a beneficiary.





 Select the beneficiary type from the drop-down list: Person or Organization/Trust.

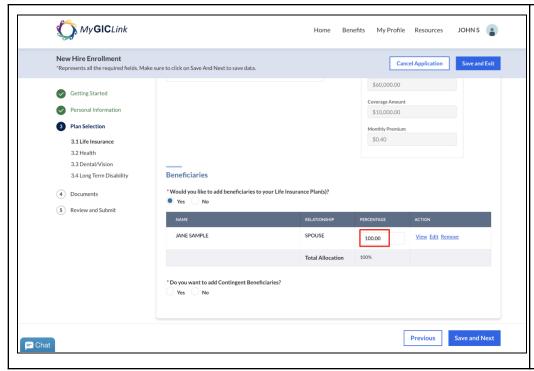




If applicants have selected **Person**, they must:

Enter the beneficiary's information and click Add.

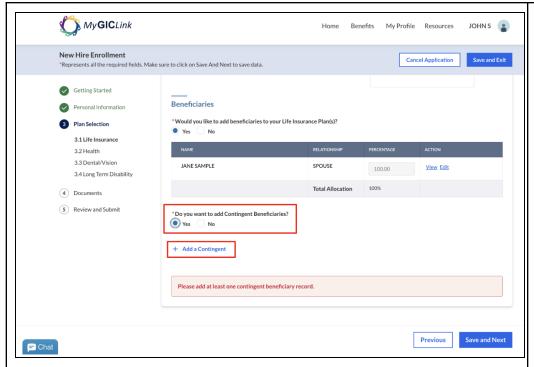




• Enter the allocation percentage for the beneficiary.

Note: Applicants can add multiple primary beneficiaries; however, they must ensure that the total allocation equals 100%.

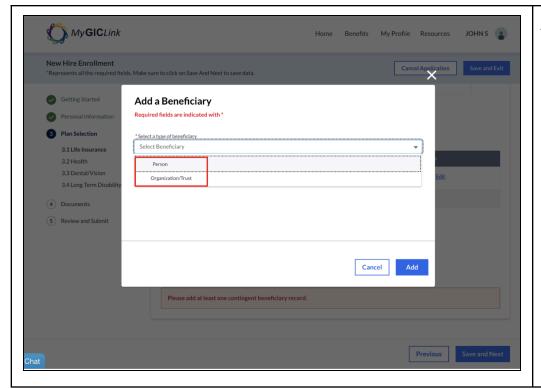




To add **Contingent Beneficiaries**, applicants must:

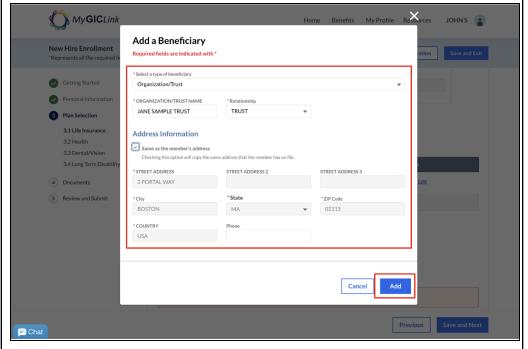
- Select Yes.
- Click Add a Contingent.





 Select the beneficiary type from the drop-down list: Person or Organization/Trust.

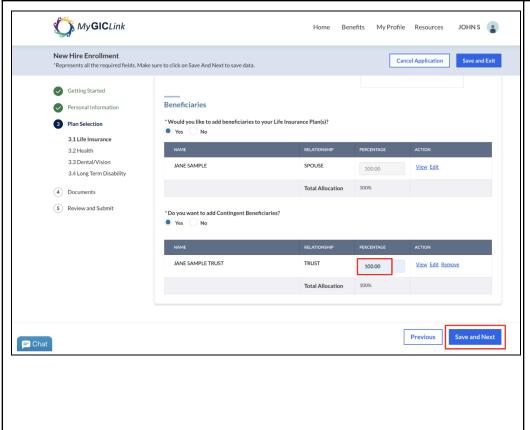




If applicants have selected **Organization/Trust**, they must:

> Enter the beneficiary's information and click Add.





• Enter the allocation percentage for their beneficiary.

Note: Applicants can only add a contingent beneficiary if one primary beneficiary is allocated at 100%.

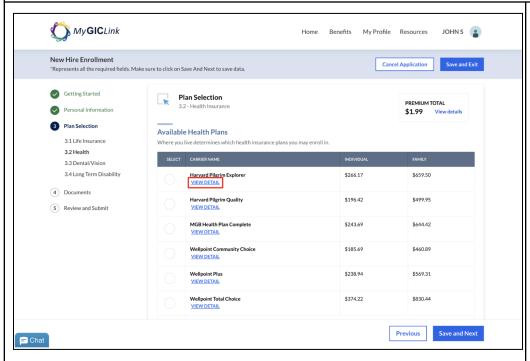
If multiple contingent beneficiaries are added, the allocation should equal 100% for the contingent beneficiaries.

Applicants must:

 Click Save and Next to continue with the enrollment application.



3.2: Health



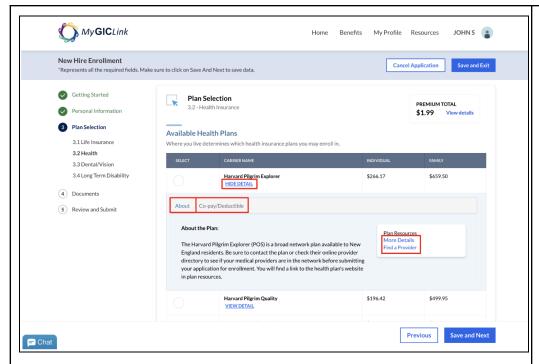
Applicants will be directed to the **Health** section under the **Plan Selection**.

Applicants will be prompted to review and select a health insurance plan.

Applicants must:

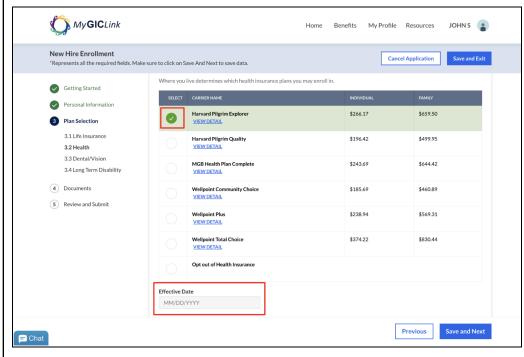
 Click View Detail to review the plan details.





- Click **About** for an overview of the selected health plan.
- Click More Details or Find a
 Provider to be redirected to the health plan's website for GIC members.
- Click Copay Deductible to view copay deductible information.
- Click Hide Detail to collapse health plan details.

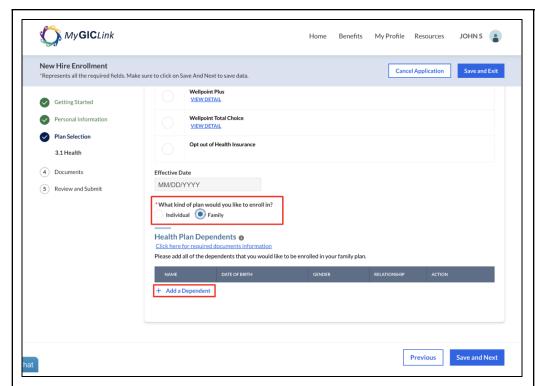




 To enroll, check the box next to a health plan.

Note: The Effective Date for the health insurance plan will be auto-calculated and filled in based on the applicant's hire date.





After selecting a health insurance plan, applicants will be prompted to select a plan type.

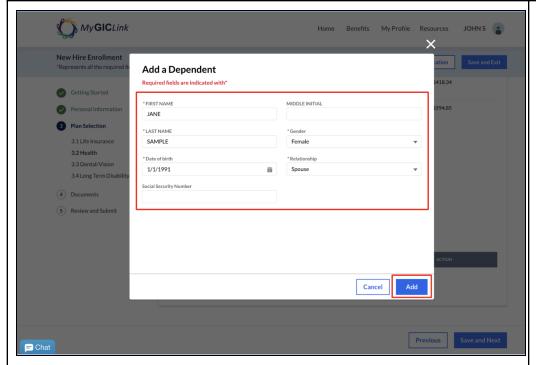
Applicants must:

 Select the kind of plan they would like to enroll in: Individual or Family.

Applicants who select Family must scroll down to the **Health Plan Dependents** section and:

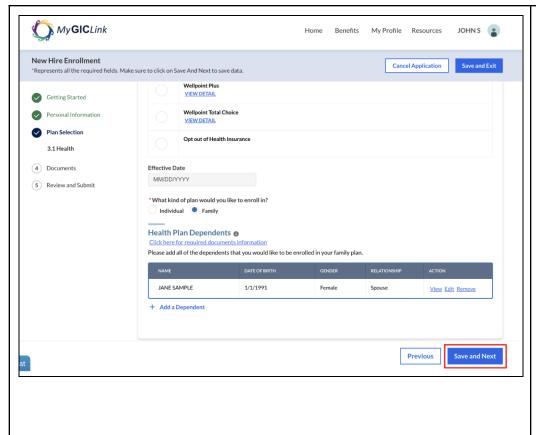
• Click Add a Dependent.





Enter their dependent's information and click Add.





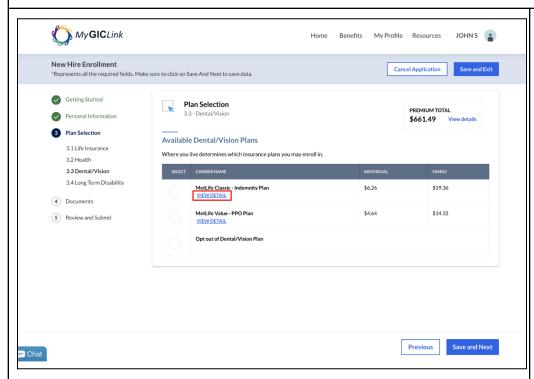
Applicants will return to the Health section.

Applicants can:

- Review their dependent's details.
- Click **Save and Next** to proceed.



3.3: Dental/Vision



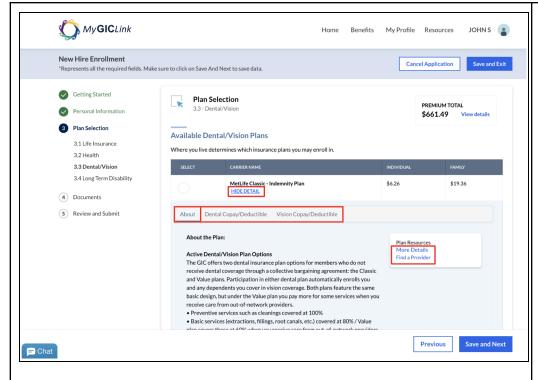
If the applicants are eligible for **Dental/Vision** benefits, they will be directed to complete the following steps.

Applicants will be prompted to review and select a dental/vision plan.

Applicants must:

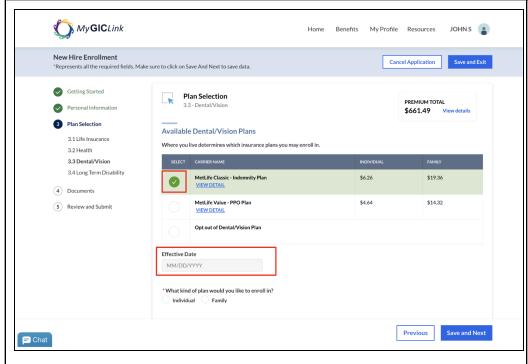
 Click View Detail, to view details about the plan.





- Click **About** for an overview of the selected dental/vision plan.
- Click More Details or Find a
 Provider to be redirected to the dental/vision plan's website for GIC members.
- Click Dental Copay/Deductible and Vision Copay/Deductible to view copay deductible information about dental/vision plan.
- Click Hide Detail to collapse dental/vision plan details.

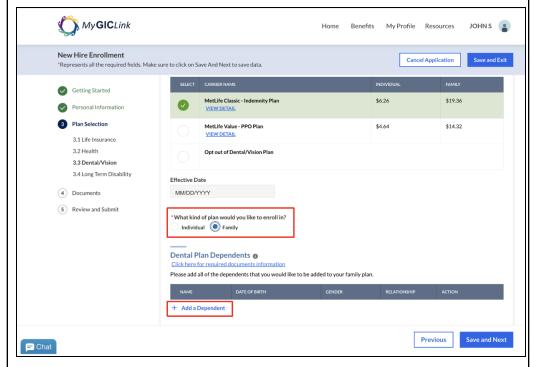




 To enroll, check the box next to a dental/vision plan.

Note: The Effective Date for the dental/vision plan will be auto-calculated and filled in based on the applicant's hire date.





After selecting a dental/vision plan, applicants will be prompted to select a plan type.

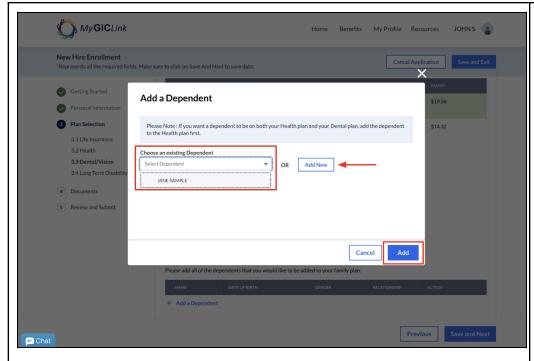
Applicants must:

 Select the kind of plan they would like to enroll in: Individual or Family.

Applicants who select Family must scroll down to the **Dental Plan Dependents** section and:

• Click Add a Dependent.

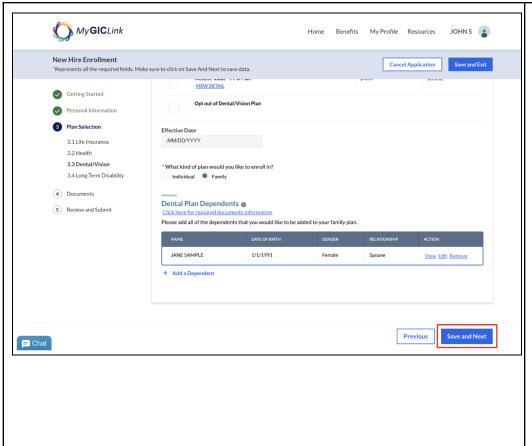




 Select the dependent from the existing dependents drop-down list, then click Add.

Note: If the dependent is not in the existing dependents drop-down list, applicants must click **Add New** and enter their dependent's information.





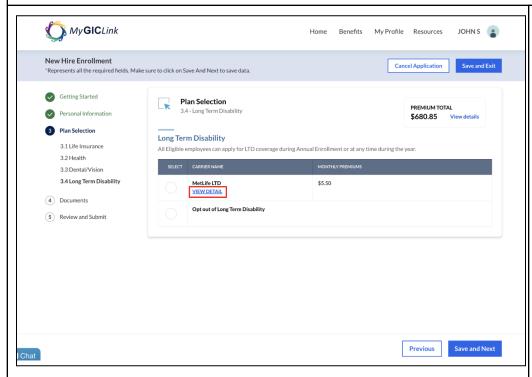
Applicants will return to the Dental/Vision section.

Applicants must:

- Review their dependent's details.
- Click **Save and Next** to proceed.



3.4: Long Term Disability



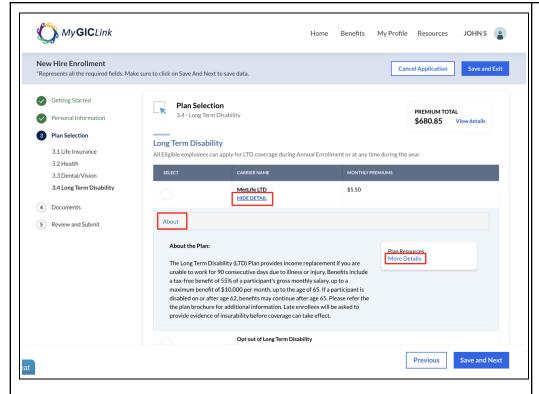
Applicants will be directed to the **Long Term Disability** section under **Plan Selection**.

Applicants will be prompted to review and select a long-term disability plan.

Applicants must:

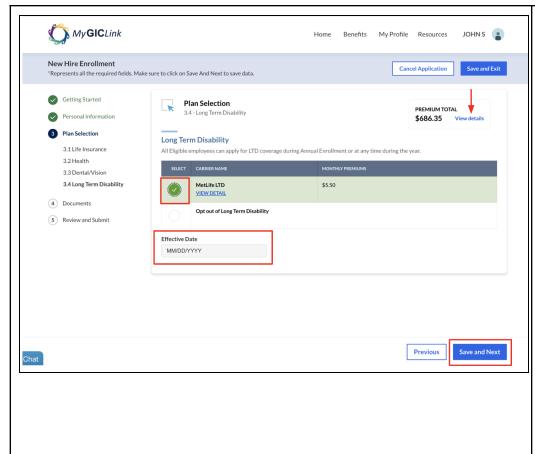
 Click View Detail to review the plan details.





- Click **About** for an overview of the selected long-term disability plan.
- Click More Details to be redirected to the long-term disability plan's website for GIC members.
- Click Hide Detail to collapse long-term disability plan details.





 To enroll, check the box next to the long-term disability plan.

Notes:

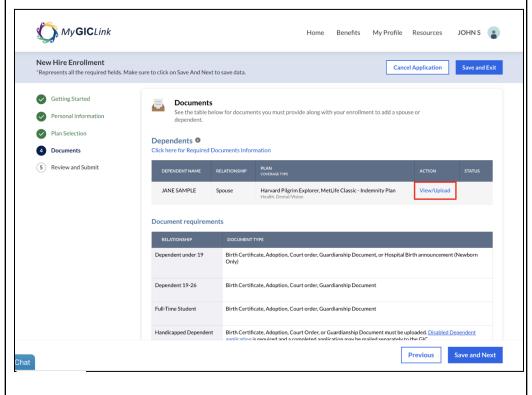
- The Effective Date of the long-term disability plan will be auto-calculated and filled in based on your hire date.
- To view premium details, applicants must click View
 Details under the PREMIUM TOTAL section.

When finished, applicants must:

 Click Save and Next to continue to the Documents section.



Step 4: Documents

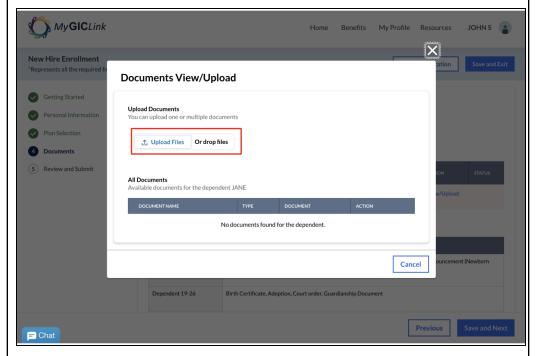


Applicants will be directed to the **Documents** section.

Applicants must:

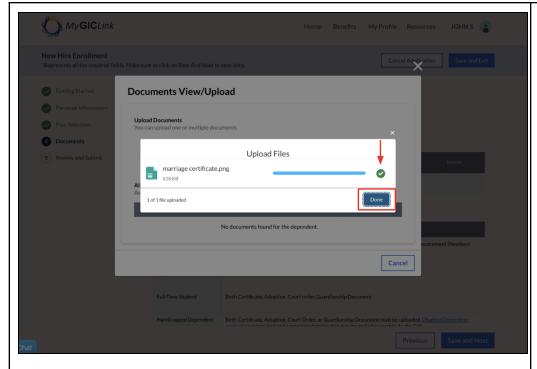
 Click View/Upload to upload the required documents to enroll dependents.





• Click **Upload Files** to upload the required document(s).



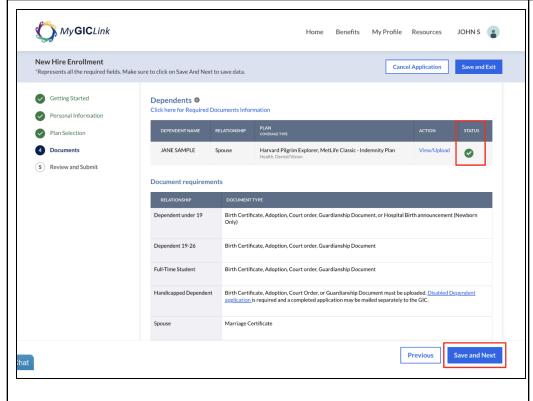


After the file is uploaded successfully, the Upload Files pop-up window will display a green checkmark.

Applicants must:

 Click **Done** and close the pop-up window to return to the Documents section.





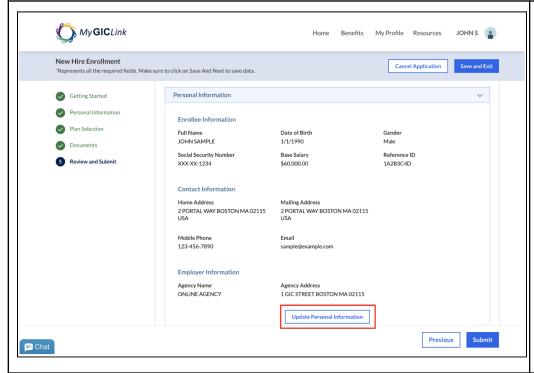
Upon a successful upload, the Status will display a green checkmark.

Applicants must:

 Click Save and Next to proceed to the final section.



Step 5: Review and Submit

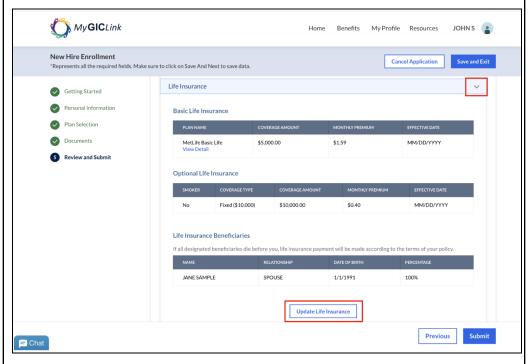


Applicants will be directed to the **Review and Submit** section and must:

• Review all their selections.

Note: Applicants must click the **Update Personal Information** button to edit the information in this section.

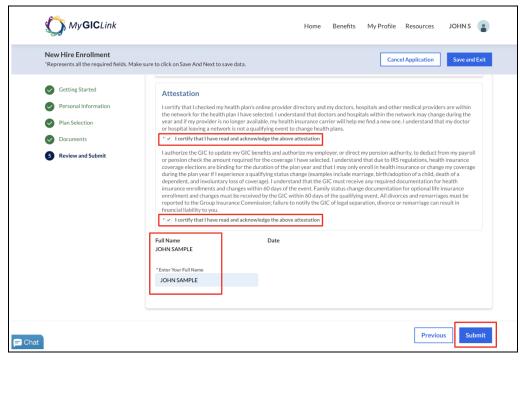




 Click the arrow available on the accordion to expand and review their plan selections in each section of the application.

Note: Each section will have an update button for editing information within that specific section.

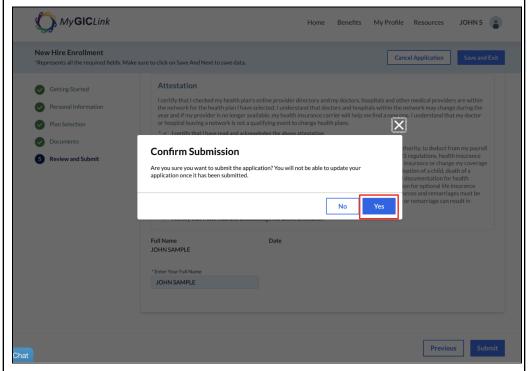




- Review attestations and check the attestation check boxes.
- Enter their full name exactly as it appears on the screen.
- Click Submit.

Note: Applicants must affirm two attestations when enrolling in a health plan.



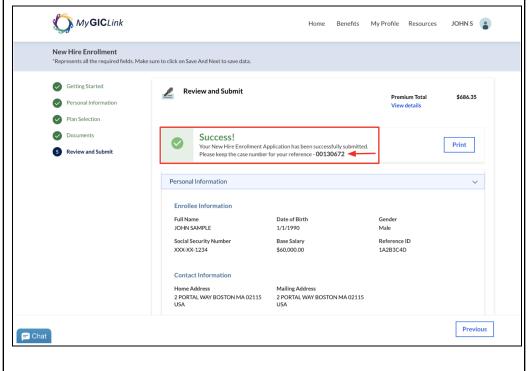


A confirmation pop-up window will appear on the page.

Applicants must:

• Click Yes.

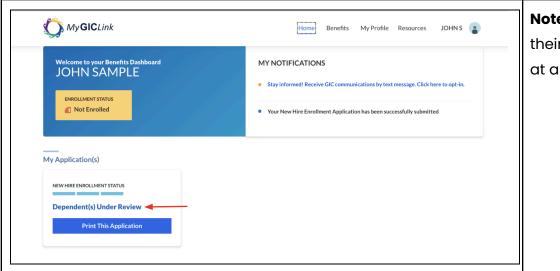




A success message will appear on the page notifying the applicant that the New Hire Enrollment Application has been successfully submitted.

Note: Applicants are advised to keep this case number for their reference.





Note: Applicants can check the status of their application from the Home page at any time.

Disclaimer: Plan selections and rates are subject to change each plan year.