



How to Access your MyRMV Profile

Date: [mm/dd/yyyy]

VERIFICATION LETTER ID: [Verification Letter ID]

[Customer Name]

[Customer Address]

Dear [First Last]:



Why did you receive this correspondence?

This letter contains information on how to set up your myRMV account and access your RMV profile. Once you complete the steps listed below, you will be able to begin your online transaction.



What do you need to do?

Instructions to verify your profile:

1. Go to Mass.Gov/myRMV. Select "Access My Profile".
2. Log in to your MyMassGov account. If you don't have one, select "Create an Account" and follow the prompts.
3. You will be asked to share some information to locate your myRMV account and verify your identity.
4. Next, enter your Verification Letter ID: [Verification Letter ID]. Your Verification Letter ID is only valid until [MM/DD/YYYY].
5. You can now access your myRMV account to conduct available transactions. Moving forward, please log in using your MyMassGov account.

For help creating a MyMassGov account, go to Mass.gov/MyMassgovPersonal.



What if you have questions?

If you have questions about verifying your myRMV profile, call the RMV at 857-368-8000.

Sincerely,

The Massachusetts Registry of Motor Vehicles

Translations of this letter are available in 15 languages, visit www.Mass.gov/RMVtranslateddocuments