

Governor

KIMBERLEY L. DRISCOLL Lieutenant Governor

The Commonwealth of Massachusetts

Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health **Community Sanitation Program** 67 Forest Street, Suite # 100 Marlborough, MA 01752 Phone: 857-319-1211

MARY A. BECKMAN **Acting Secretary**

MARGRET R. COOKE Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

February 13, 2023

Matthew Divris, Superintendent NCCI Gardner 500 Old Colony Road Gardner, MA 01440

(electronic copy)

Re: Facility Inspection – NCCI Gardner

Dear Superintendent Divris:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities: the Department's Community Sanitation Program (CSP) conducted an inspection of NCCI Gardner on January 31, February 2, and 6, 2023 accompanied by Sergeant Mike Gallagher and Paul Trainque, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 203 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Helli Pouli

Kelli Poulin

Environmental Health Inspector, CSP, BEH

Margret R. Cooke, Commissioner, DPH cc:

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Mary A. Beckman, Acting Secretary, Executive Office of Health and Human Services (electronic copy) Carol A. Mici, Commissioner, DOC (electronic copy) (electronic copy) Terrence Reidy, Secretary, EOPSS Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy) Sergeant Mike Gallagher, EHSO/FSO (electronic copy) Paul Trainque, EHSO/FSO (electronic copy) Lauren Saunders, Director of Public Health, Gardner Health Department (electronic copy) Clerk, Massachusetts House of Representatives (electronic copy)

451-23(1)-NCCI Gardner-Report 2-13-23

Clerk, Massachusetts Senate

(electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

C BUILDING

Lobby

No Violations Noted

Female Bathroom

105 CMR 451.123* Maintenance: Toilet paper holder broken in stall # 1

Male Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal leaking

Vending Machine Area

No Violations Noted

Basement - Outside

Storage Area (near elevator)

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Treasurer's Office

No Violations Noted

2nd Floor – Outside

Break Area (near elevator)

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Administration

Unable to Inspect – In Use

Superintendent's Office

Unable to Inspect – In Use

Superintendent's Conference Room

Unable to Inspect – In Use

Superintendent's Bathroom

Unable to Inspect – In Use

Control

105 CMR 451.353* Interior Maintenance: Ceiling damaged near armory key room

Break Area

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Baseboard missing

Trap – Inside

No Violations Noted

Staff Area

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, handle on microwave oven broken

Basement - Inside

Break Area

No Violations Noted

Cell # 1

No Violations Noted

Cell # 2

No Violations Noted

Booking

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Male Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Slop Sink/Urinal

No Violations Noted

Zoom Meeting Area (previously Training Area)

No Violations Noted

Offices

No Violations Noted

Inmate Clothing Storage Area

1st Floor

Roll Call Room

No Violations Noted

Offices

No Violations Noted

Records Room

No Violations Noted

Records Break Room

No Violations Noted

File Room

No Violations Noted

Female Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

CPO Offices

No Violations Noted

Staff Bathroom (in CPO Office)

No Violations Noted

Slop Sink Closet

No Violations Noted

2nd Floor

Offices

No Violations Noted

Deputy Superintendent's Office

No Violations Noted

Conference Room

No Violations Noted

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Bathroom #26

No Violations Noted

Deputy's Break Room

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single serve utensils not stored in the inverted position

Offices

THOMPSON HALL

Basement

Property

No Violations Noted

Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water stained

Slop Sink Closet

No Violations Noted

Long Term Storage

No Violations Noted

Legal Storage Area

No Violations Noted

Annex Storage Area

No Violations Noted

Hallway

No Violations Noted

Inmate Bathroom

No Violations Noted

Mop Room

No Violations Noted

Medical Storage Rooms (Left and Right)

Unable to Inspect – Locked

Biohazard Storage

No Violations Noted

Recycling Storage Area

No Violations Noted

1st Floor

Staff Area

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Unlabeled chemical bottle

Slop Sink Closet # 26

Buffer Room # 27

No Violations Noted

Mop Closet # 29

No Violations Noted

Storage # 21 (formally Ice Machine Room)

No Violations Noted

Med Room

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, excessive ice in freezer

South Wing

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 145
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 145
105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 154
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 139 and 141

Showers

Unable to Inspect – In Use

Day Room

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

North Wing

Hallway

105 CMR 451.353 Interior Maintenance: Ceiling tile missing outside of cell # 107

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 113
105 CMR 451.353 Interior Maintenance: Plastic observed on ceiling in cell # 113
105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # 109

Showers

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1, 2, 3, and 4
105 CMR 451.123 Maintenance: Wall tile missing in shower # 1, 2, 3, and 4
105 CMR 451.123 Maintenance: Wall grout damaged in shower # 1, 2, 3, and 4
105 CMR 451.123 Maintenance: Floor grout damaged in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Ceiling paint damaged

Boss Chair Room

105 CMR 451.123* Maintenance: Interior of toilet bowl rusted

Day Room and Offices

105 CMR 451.353* Interior Maintenance: Chair damaged in Day Room

T-R.H.U. – 1st Floor – Unoccupied

Control

No Violations Noted

Control Bathroom

No Violations Noted

Cells

No Violations Noted

Shower

105 CMR 451.123* Maintenance: Wall surface damaged outside shower

Slop Sink Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing

T-R.H.U. - 2nd Floor- Unoccupied

Unable to Inspect – Locked

H.S.U.

Slop Sink Closet #23

No Violations Noted

Maintenance Closet # 26

No Violations Noted

Exam Room # 1 (X-Ray Processing)

105 CMR 451.353* Interior Maintenance: Ceiling tile missing

Interview Room (located in Exam Room # 1)

No Violations Noted

Male Inmate Bathroom

No Violations Noted

Exam Room # 2

105 CMR 451.126* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Male Bathroom (located in Exam Room # 2)

No Violations Noted

Exam Room # 3 (Trauma/Treatment Room)

No Violations Noted

Exam Room #4

No Violations Noted

Exam Room # 5

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Cell # A and B

105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # B

Medical Records (Biohazard/Medical Waste Policies and Procedures Binder)

No Violations Noted

Ward

No Violations Noted

Ward Bathroom

No Violations Noted

Shower

105 CMR 451.123* Maintenance: Soap scum on floor in shower

105 CMR 451.123* Maintenance: Shroud loose around water control in shower

Sharps Room

No Violations Noted

Break Room # 23

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single serve utensils not stored in the inverted position

Dentist's Office

No Violations Noted

Ambulance Hallway

No Violations Noted

Exam Room # 7

No Violations Noted

Female Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged

Office Room #30

105 CMR 451.353* Interior Maintenance: Floor tile damaged

Slop Sink Closet #31

No Violations Noted

Thompson Hall – 2nd Floor

Staff Area

No Violations Noted

Staff Bathroom

No Violations Noted

Mental Health Office

RTU Group Room

No Violations Noted

Staff Bathroom

No Violations Noted

Janitors Closet # 2-11

No Violations Noted

Slop Sink Closet # 2-14

105 CMR 451.353* Interior Maintenance: Ceiling tiles damaged outside of Slop Sink Closet # 2-14

South Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 239

Showers

Unable to Inspect – In Use

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling tile water stained in corner of Day Room

East Wing

Hallway

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in cell # 273

Day Room

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Wall grout damaged in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Floor grout damaged in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Floor tile damaged in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Wall tile damaged in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4
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105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123 Maintenance: Mold observed on ceiling 105 CMR 451.123 Maintenance: Ceiling paint damaged 105 CMR 451.123 Maintenance: Radiator cover rusted 105 CMR 451.123 Maintenance: Window fan dusty

Thompson Hall – 3rd Floor

Staff Area

No Violations Noted

Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 60°F at handwash sink

Buffer Room #11

No Violations Noted

Dorm Area

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Inmate Bathroom

105 CMR 451.121(A)* Privacy: No privacy partition between toilets and handwash sink

South Wing

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Showers

Unable to Inspect – In Use

Day Room

No Violations Noted

Room # 3-04

No Violations Noted

East Wing

Hallway

105 CMR 451.353 Interior Maintenance: Ceiling tiles surface damaged

Slop Sink Closet # 12

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water running continuously at slop

sink

Mop Room #15

No Violations Noted

Buffer Room # 14

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in cell # 362, 363, and 365

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 366

Showers

Unable to Inspect – In Use

Day Room

No Violations Noted

Office # 2

No Violations Noted

North Wing

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in hallway

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in cell # 319 105 CMR 451.353* Interior Maintenance: Ceiling damaged in cell # 321

Showers

Unable to Inspect – In Use

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

D Building

2nd Floor

Storage Closet

No Violations Noted

DOS Office

Unable to Inspect - Locked

Operations Room

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single serve utensils not stored in the inverted position

Male Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged near toilet

Janitors Closet

No Violations Noted

Administrative Assistant's Office

Unable to Inspect - Locked

Deputy Superintendent's Office

No Violations Noted

Female Bathroom

Holding Cell

No Violations Noted

IPS Office

No Violations Noted

Urine Analysis Room (inside IPS Office)

No Violations Noted

1st Floor

Inmate Bathroom

No Violations Noted

Strip Room

105 CMR 451.353* Interior Maintenance: Floor damaged in strip cage # 2

Non-Contact Inmate Side

No Violations Noted

Inner-Control Room

No Violations Noted

Inner-Control Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 81°F at handwash sink

Visiting Room

No Violations Noted

Vending Machine Area

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged 105 CMR 451.353* Interior Maintenance: Floor tiles damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single service utensils not stored in the inverted position

Non-Contact Visitor's Side

No Violations Noted

Male Visiting Bathroom

No Violations Noted

Female Visiting Bathroom

No Violations Noted

Slop Sink Closet

No Violations Noted

Zoom Conference Room #116

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Basement

Inmate Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Ceiling paint damaged

Break Room

105 CMR 451.353* Interior Maintenance: Wall damaged

Staff Bathroom (inside Break Room)

No Violations Noted

Tool Crib

No Violations Noted

Plumbing Shop

No Violations Noted

Electrical Shop

No Violations Noted

Shop Area

No Violations Noted

Paint Room

No Violations Noted

General Maintenance Office

No Violations Noted

E Building

3rd Floor

Classrooms

105 CMR 451.350* Structural Maintenance: Ceiling water damaged in Classroom # 317 105 CMR 451.353* Interior Maintenance: Ceiling water stained in Classroom # 315

Offices

No Violations Noted

Offices # 311

No Violations Noted

Room # 313

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, freezer door broken inside refrigerator

Room # 308

Room # 309

105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Room # 310

105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Staff Bathroom # 305

Unable to Inspect – In Use

Slop Sink Closet # 303

No Violations Noted

2nd Floor

Inmate Bathroom

105 CMR 451.123* Maintenance: Windowsill surface damaged

Classroom

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Slop Sink Closet #26

No Violations Noted

Offices

No Violations Noted

Staff Bathroom

No Violations Noted

Officer's Station/Staff Area # 213

105 CMR 451.353 Interior Maintenance: Upholstery damaged on staff chair

Janitor's Closet # 214

No Violations Noted

Parole Office

Unable to Inspect - Locked

Barber Shop Office

No Violations Noted

Barber Shop

No Violations Noted

Waiting Area

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Basement

Religious Chapels

Slop Sink Closet # 108

No Violations Noted

Classroom # 101

105 CMR 451.353 Interior Maintenance: Mold observed on wall 105 CMR 451.353 Interior Maintenance: Mold observed on ceiling

105 CMR 451.350 Structural Maintenance: Window not rodent and weathertight

Room # 104

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Room # 107

105 CMR 451.353* Interior Maintenance: Wall paint damaged 105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Office # 115

No Violations Noted

F Building

2nd Floor

Office

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Mold observed on ceiling 105 CMR 451.123* Maintenance: Mold observed on wall 105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123 Maintenance: Wall paint damaged

Staff Bathroom # 224

105 CMR 451.123 Maintenance: Ceiling vent dusty

A Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area 105 CMR 451.350* Structural Maintenance: Ceiling water damaged

B Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

C Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

D Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Auxiliary Bathroom # 204

105 CMR 451.353* Interior Maintenance: Ceiling ventilation ductwork rusted outside bathroom

105 CMR 451.123* Maintenance: Ceiling vent rusted 105 CMR 451.123* Maintenance: Mold observed on ceiling 105 CMR 451.123* Maintenance: Floor paint damaged Bathroom

Unable to Inspect – In Use

Day Room

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged throughout

1st Floor

Office

No Violations Noted

Day Room

No Violations Noted

Shower

105 CMR 451.123 Maintenance: Wall paint damaged 105 CMR 451.123 Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Soap scum on floor in shower

105 CMR 451.123 Maintenance: Ceiling vent dusty

Bathroom

Unable to Inspect – In Use

Auxiliary Bathroom # 204

105 CMR 451.353* Interior Maintenance: Ceiling ventilation ductwork rusted outside bathroom

105 CMR 451.123* Maintenance: Walls dirty

105 CMR 451.123* Maintenance: Floor paint damaged

A Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

B Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

C Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

D Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Staff Bathroom # 127

105 CMR 451.350* Structural Maintenance: Exterior concrete ramp damaged near Staff Bathroom entrance

door

105 CMR 451.350* Structural Maintenance: Bottom of exterior door rotted near Staff Bathroom entrance

Basement

No Violations Noted

Dog Bathroom

Bathroom #F-B05

No Violations Noted

NEADS Storage

No Violations Noted

Food Service Building

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Inmate Dining Hall

No Violations Noted

East Bathroom # 13

No Violations Noted

West Bathroom # 15

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Main Kitchen

Handwash Sink

No Violations Noted

Slop Sink

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, drain cover missing in slop sink

Serving Line

No Violations Noted

West Tray Room

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, warewash machine out-of-order

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, floor tile missing

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, drain cover missing in slop sink

FC 6-501.16 Maintenance and Operation: Premises, Structure, Attachments, and Fixtures – Methods:

Wet mop stored in bucket

East Tray Room

FC 4-703.11(B)* Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does

not achieve a utensil surface temperature of 160°F as measured by an irreversible

registering temperature indicator, temperature recorded at 148°F

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in

accordance with manufacturer's instructions, rinse cycle gauge reading 125°F

FC 3-304.14(B)(1) Protection from Contamination After Receiving; Preventing Contamination from

Equipment, Utensils, and Linens: Wet cloth not stored in sanitizer solution

Hot and Cold Holding Area

Single Compartment Sink (right)

No Violations Noted

Single Compartment Sink (left)

No Violations Noted

Grille Area & Hoods

FC 6-202.11(A) Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or

shielded, shield missing on light fixture in ventilation hood

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in

a state of good repair, light out in ventilation hood

3-Compartment Sink

No Violations Noted

Pot/Tray Rack

No Violations Noted

Kettle Area

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling tiles water stained

Food Prep Area/2-Compartment Sink

No Violations Noted

Food Prep Area

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling paint damaged above food prep tables

Single Compartment Sink (left)

No Violations Noted

2-Compartment Sink (right)

No Violations Noted

Dry Goods Storage

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, floor tiles damaged

Ice machine

No Violations Noted

Reach-in Coolers (in Hallway)

No Violations Noted

Locked Storage (located in Dry Goods Storage Area)

No Violations Noted

Culinary Freezer

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not cleaned as often as necessary, excessive ice build-up on floor

Halal Cooler

No Violations Noted

Cooler # C1

No Violations Noted

Cooler # C2

No Violations Noted

Cooler # C3

No Violations Noted

Freezer # 1

No Violations Noted

Freezer #F-1 (near Staff Office)

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -

Methods: Facility not cleaned as often as necessary, floor dirty under food storage

racks

Staff Office

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Hallway/Stairway

No Violations Noted

Inmate Bathroom (rear of kitchen)

Unable to Inspect – In Use

Loading Dock

No Violations Noted

Pig Cooler

FC 6-201.11* Design, Construction, and Installation; Cleanability: Walls not smooth and

easily cleanable

Staff Bathroom # 133

No Violations Noted

Staff Bathroom # 134

No Violations Noted

Janitors Closet # 135

No Violations Noted

Barrel Washing Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

Electrical Room

Food Manager's Office

No Violations Noted

Tool Room

No Violations Noted

Handwash Sink

No Violations Noted

Bakery

No Violations Noted

Dry Storage

No Violations Noted

Slop Sink (located in Dry Storage)

No Violations Noted

Cooler #4

No Violations Noted

Culinary

No Violations Noted

Dry Goods Storage

No Violations Noted

Handwash Sink

No Violations Noted

Dishwashing Station

No Violations Noted

Refrigerator

No Violations Noted

Handwash Sink

No Violations Noted

3-Compartment Sink

No Violations Noted

Stove Area

No Violations Noted

Mop Closet

No Violations Noted

Serving Line

Dining Line

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom\

No Violations Noted

Tool Room #8

No Violations Noted

Wheel Chair Shop

Unable to Inspect – Closed

Voc Ed Building

Main Area

No Violations Noted

Office

No Violations Noted

Small Engine Repair Room

105 CMR 451.350*

Structural Maintenance: Exterior door not rodent and weathertight, weather strip missing

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Welding Shop

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight, weather strip missing 105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water controls leaking at utility sink

Utility Room/Janitor's Closet

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

Laundry Building

105 CMR 451.350* Structural Maintenance: Ceiling water damaged throughout laundry area

Compressor/Mattress Room

105 CMR 451.350* Structural Maintenance: Several windows broken

Office

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Handwash sink not smooth and easily cleanable, finish damaged in

handwash sink # 2 and 3

Staff Bathroom (located inside Inmate Bathroom Area)

No Violations Noted

Linen Closet

No Violations Noted

Optical (in Laundry Building)

105 CMR 451.350* Structural Maintenance: Windows damaged throughout

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

Inmate Bathroom

No Violations Noted

Work Area

No Violations Noted

Staff Bathroom

No Violations Noted

Office

No Violations Noted

Music Bunker

Unable to Inspect - Closed

G Building

2nd Floor

Control

No Violations Noted

Dorm

105 CMR 451.353 Interior Maintenance: Outlet damaged on support beam near bunk # 36

Inmate Bathroom

Unable to Inspect – In Use

1st Floor

Control

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 3

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

Dorm

Basement

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Telephone Area

No Violations Noted

CPO Office

No Violations Noted

Janitor's Closet

105 CMR 451.353 Interior Maintenance: Floor tile damaged

Showers

Unable to Inspect – In Use

I Building

Control

No Violations Noted

Control Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

East Side

Staff Bathroom (in Control)

Unable to Inspect – In Use

Hallway (near Staff Bathroom)

No Violations Noted

CPO Office

No Violations Noted

Bathroom (in CPO Office)

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, refrigerator and microwave located in bathroom

Inmate Bathroom

105 CMR 451.123* Maintenance: Bottom of partitions rusted

105 CMR 451.123* Maintenance: Floor surface not moisture proof and easily cleanable, unfinished wood

patches near handwash sinks

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 3 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 5

and 8

Showers

105 CMR 451.123* Maintenance: Floor damaged near drain outside showers

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Window fan dusty

Dorm

No Violations Noted

Storage Closet

No Violations Noted

West Side

Sergeant's Office

No Violations Noted

Bathroom (in Sergeant's Office)

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 147°F at handwash sink # 1

105 CMR 451.123 Maintenance: Floor surface not moisture proof and easily cleanable, unfinished wood

patches near toilet stall # 2

Maintenance: Bottom of partition rusted in toilet stall # 1, 2, and 3

Showers

105 CMR 451.123* Maintenance: Floor surface not moisture proof and easily cleanable, unfinished wood

patches outside of showers

105 CMR 451.123* Maintenance: Soap scum on curtain in shower # 2 and 7 105 CMR 451.123* Maintenance: Mold observed on ceiling outside of showers

105 CMR 451.123* Maintenance: Ceiling vent dusty

Dorm

No Violations Noted

Storage Closet

No Violations Noted

H Building - Unoccupied

105 CMR 451.353* Interior Maintenance: Floor tiles damaged throughout 105 CMR 451.141* Screens: Screens damaged and missing throughout

Basement

105 CMR 451.353* Interior Maintenance: Metal stair nosing damaged and loose

Telephone Room

No Violations Noted

Day Room

No Violations Noted

Office

Mop Room

No Violations Noted

Showers	
105 CMR 451.123*	Maintenance: Floor tile damaged outside of shower room
105 CMR 451.123*	Maintenance: Sink countertop damaged throughout
105 CMR 451.123*	Maintenance: Mold observed in caulking around handwash sinks
105 CMR 451.123*	Maintenance: Wall paint damaged throughout
105 CMR 451.123*	Maintenance: Walls damaged in showers
105 CMR 451.123*	Maintenance: Mold observed on walls in shower
105 CMR 451.123*	Maintenance: Mold observed on ceiling
105 CMR 451.123	Maintenance: Mold observed on floor in shower
105 CMR 451.123*	Maintenance: Ceiling vent rusted
105 CMR 451.123*	Maintenance: Ceiling paint damaged
105 CMR 451.123*	Maintenance: Light shield damaged in shower
105 CMR 451.123	Maintenance: Mirror broken at sink # 2
105 CMR 451.123	Maintenance: Floor paint damaged in shower
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet leaking at sink # 4

1st Floor

Officer's Station

No Violations Noted

Staff Bathroom

105 CMR 451.123 Maintenance: Wall damaged near toilet

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

105 CMR 451.123* Maintenance: Ceiling water damaged

105 CMR 451.123* Maintenance: Partition damaged in toilet stall # 2

105 CMR 451.123* Maintenance: Wet mop stored in bucket 105 CMR 451.123 Maintenance: Paint damaged on sink top

2nd Floor

Officer's Station

No Violations Noted

Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

105 CMR 451.123 Maintenance: Door rusted

105 CMR 451.123 Maintenance: Wet mop stored in bucket

New Gym

2nd Floor

Mezzanine

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Chemical Storage Room

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.350 Structural Maintenance: Ceiling water damaged

1st Floor

Mezzanine

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Gym

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Handwash sink dirty

105 CMR 451.117* Toilet Fixtures: Toilet dirty in stall # 1 and 2

105 CMR 451.123* Maintenance: Cold water control stopper broken at handwash sink

Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling paint damaged

Janitor's Closet (in Staff Bathroom)

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Storage Room (previously Canteen)

Unable to Inspect – Locked

C.O.'s Office

No Violations Noted

Basement

Office

No Violations Noted

Optical Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123 Maintenance: Bottom of partition rusted in toilet stall # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged 105 CMR 451.123 Maintenance: Floor tile missing

Staff Bathroom

105 CMR 451.123* Maintenance: Paper towel holder cover missing

Janitor's Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket 105 CMR 451.353 Interior Maintenance: Basin cracked in slop sink

Tool Area # B-21

No Violations Noted

A Building

2nd Floor

CPO's Office

No Violations Noted

Officer's Station

No Violations Noted

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

South Showers

Unable to Inspect - In Use

Day Room

No Violations Noted

Slop Sink Closet # 209

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water control leaking at slop sink

Buffer Room # 212

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Bathroom/Mop Room # 210

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, toilet out-of-order

Staff Bathroom # 211

105 CMR 451.141 Screens: Screen damaged

West Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

North Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

105 CMR 451.123 Maintenance: Wall paint damaged in shower 105 CMR 451.123 Maintenance: Wall vent blocked in shower 105 CMR 451.123 Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Bottom of wall damaged in toilet stall # 1

105 CMR 451.123 Maintenance: Bottom of partition damaged in toilet stall # 2 and 3

1st Floor

Officer's Station

No Violations Noted

Control Office

No Violations Noted

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

Unable to Inspect – In Use

Day Room

No Violations Noted

Slop Sink Closet #110

105 CMR 451.353 Interior Maintenance: Mold observed on wall

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water control leaking at slop sink

Mop Closet # 111

No Violations Noted

Staff Bathroom #112

No Violations Noted

Tool Room #113

No Violations Noted

North Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

Inmate Bathroom

Unable to Inspect – In Use

Basement (Unoccupied) - Future M.A.T. Program

Unable to Inspect – Under Construction

B Building - Unoccupied

1st Floor

CO's Office

No Violations Noted

Officer's Station

No Violations Noted

Lieutenant's Office

Day Room

No Violations Noted

Staff Bathroom # 1-11

105 CMR 451.123 Maintenance: Paper towel dispenser broken

Slop Sink Closet # 1-10

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Bathroom # 1-12

No Violations Noted

Dorm

Unable to Inspect – Locked

Inmate Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

2nd Floor

CO's Office

No Violations Noted

Officer's Station

No Violations Noted

CPO's Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Slop Sink Closet # 2-10

No Violations Noted

Staff Bathroom # 2-11

No Violations Noted

Slop Sink Area # 2-12 (previously a Bathroom)

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Buffer Room # 2-13

No Violations Noted

East Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

South Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

South Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 out-of-order

105 CMR 451.123 Maintenance: Ceiling vent dusty

North Dorm

105 CMR 451.320* Cell Size: Inadequate floor space in sleeping area

North Bathroom

No Violations Noted

Basement

105 CMR 451.353 Interior Maintenance: Floor paint damaged throughout

Library

No Violations Noted

Law Library

105 CMR 451.353* Interior Maintenance: Wall damaged

Inmate Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water control leaking at

handwash sink

Storage Closets # B-23 and B-24

105 CMR 451.353 Interior Maintenance: Support column rusted and flaking near Storage Closet # B-23

Mop Closet # B-26

No Violations Noted

Staff Bathroom

No Violations Noted

B.A.U.

Control

No Violations Noted

Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 95°F

105 CMR 451.123* Maintenance: Ceiling vent dusty

Cells

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged near drain

Storage Room

105 CMR 451.383(B)* Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building

Code provisions for fire safety, items stored within 18 inches of ceiling

Day Room

Triage Room

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353 Interior Maintenance: Handwash sink dirty

Rec Cages

No Violations Noted

Weight Room Building

No Violations Noted

Bathroom

105 CMR 451.123* Maintenance: Floor damaged around toilet

Laurel Building

105 CMR 451.353* Interior Maintenance: Floor tiles damaged throughout

Basement

No Violations Noted

Dry Goods Storage

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking

Bathroom (in Dry Goods Storage)

No Violations Noted

Medication Room

Unable to Inspect - Locked

Triage Room

105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink 105 CMR 451.110(B)* Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

1st Floor

Offices

No Violations Noted

Recreation Office # 108

Unable to Inspect - Locked

Bathroom # 109 (in Recreation Office # 108)

Unable to Inspect - Locked

Staff Bathroom # 107

No Violations Noted

Bathroom # 119

105 CMR 451.123* Maintenance: Wet mop stored in bucket 105 CMR 451.123* Maintenance: Floor tile damaged

2nd Floor-Closed

Unable to Inspect – Decommissioned

3rd Floor-Closed

Unable to Inspect - Decommissioned

Juniper Building

1st Floor

Lock Shop

Unable to Inspect - Locked

Bathroom

105 CMR 451.123 Maintenance: Wet mop stored in bucket

Office and Storage

Unable to Inspect – Locked

Hallway

No Violations Noted

2nd Floor

Break Area

No Violations Noted

Armory Office

No Violations Noted

Hallway

105 CMR 451.353 Interior Maintenance: Mold observed on wall 105 CMR 451.353 Interior Maintenance: Mold observed on ceiling

Locust Building

3rd Floor

Unable to Inspect - Locked

2nd Floor

Unable to Inspect - Locked

1st Floor

Day Room

No Violations Noted

Office

105 CMR 451.353* Interior Maintenance: Floor tiles damaged 105 CMR 451.353* Interior Maintenance: Light shield damaged

Break Room

No Violations Noted

Bathroom (inside Break Room)

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Mop Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored upside down

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Bathroom

105 CMR 451.123 Maintenance: Baseboard damaged

Kitchen

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Main Area

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

Handwash Sink

FC 6-301.11* Numbers and Capacity; Handwashing Sinks: No soap at handwash sink^{Pf}

FC 6-301.12* Numbers and Capacity; Handwashing Facilities: No hand drying method available at

handwashing sink, no paper towels

3-Compartment Sink

No Violations Noted

Dry Storage

No Violations Noted

Tool Storage

No Violations Noted

Basement

Storage Area

No Violations Noted

Assembly Building

Entrance

No Violations Noted

Auditorium

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

Basement

Front Entrance

No Violations Noted

Rear Entrance

No Violations Noted

Bathroom

105 CMR 451.123 Maintenance: Wall paint damaged near toilet

Mail Room

Unable to Inspect - Locked

Mail Filing/Storage Room

Unable to Inspect - Locked

Weight Room

No Violations Noted

Cedar Building (C.T.U.)

1st Floor

Kitchenette

No Violations Noted

Bathroom (in Kitchenette)

105 CMR 451.123

Maintenance: Ceiling vent dusty

CTU Office

No Violations Noted

Training Room

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single service utensils not stored in the inverted position

Bathroom

No Violations Noted

2nd Floor

Hallway

No Violations Noted

EHSO Office

No Violations Noted

Bathroom

Offices

Unable to Inspect – Locked

Store House

105 CMR 451.350* Structural Maintenance: Window glass damaged on door leading to stairwell

2nd Floor

No Violations Noted

1st Floor

Inmate Bathroom

Unable to Inspect – In Use

Receiving Area

105 CMR 451.350* Structural Maintenance: Door not rodent and weathertight

105 CMR 451.350* Structural Maintenance: Loading dock damaged

Staff Break Area

No Violations Noted

Staff Bathroom

No Violations Noted

Cooler # 1

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, Cooler # 1 out-of-order

Dry Storage

Unable to Inspect – Under Construction

PPE Storage (formally Locust Dry Storage)

No Violations Noted

Freezer # 1

No Violations Noted

Inmate Break Area

No Violations Noted

Freezer # 2

No Violations Noted

Freezer # 3

No Violations Noted

Basement

105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.350* Structural Maintenance: Floor damaged

Bathroom

105 CMR 451.123* Maintenance: Door glass damaged

Freezer #4

No Violations Noted

Carpenter Shop

Bathroom

105 CMR 451.117* Toilet Fixtures: Toilet fixture dirty
105 CMR 451.123 Maintenance: Unlabeled chemical bottle

Break Area

No Violations Noted

Power Plant Maintenance Shop (next to Carpentry Shop)

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight Plumbing: Plumbing not maintained in good repair, utility sink leaking

2nd Floor

Power Plant Engineering Office

No Violations Noted

Staff Bathroom (in Power Plant Engineering Office)

No Violations Noted

Carpentry Shop Storage Room

No Violations Noted

Staff Gym

No Violations Noted

Male Bathroom

105 CMR 451.123* Maintenance: Toilet partition damaged 105 CMR 451.123 Maintenance: Door broken in toilet stall

Female Bathroom

No Violations Noted

Slop Sink Closet

No Violations Noted

Female Shower

No Violations Noted

Male Shower

No Violations Noted

Power Plant

Back Room/Chemical Storage

Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 81°F at handwash sink

105 CMR 451.123* Maintenance: Access panel not secured outside shower

105 CMR 451.123* Maintenance: Urinal dirty

Water Sampling Sink (outside Bathroom)

No Violations Noted

Break Room

No Violations Noted

Generator Room

No Violations Noted

Garage

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Shower

No Violations Noted

"Pig" Cooler

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly; mold observed

throughout area

Tower # 1

No Violations Noted

Tower # 5

105 CMR 451.200* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, single service utensils not stored in the inverted position

Vehicle Trap Tower

1st Floor

No Violations Noted

Bathroom

105 CMR 451.350* Structural Maintenance: Window damaged

105 CMR 451.124* Water Supply: No cold water supplied to handwash sink

2nd Floor

No Violations Noted

Bathroom

3rd Floor

105 CMR 451.350*	Structural Maintenance: Windows damaged
105 CMR 451.350*	Structural Maintenance: Door glass damaged
105 CMR 451.350*	Structural Maintenance: Floor tiles damaged

Vehicle Trap Gate House

No Violations Noted

Observations and Recommendations

- 1. The inmate population was 684 at the time of inspection.
- 2. At the time of inspection:
 - a. The warewash machine in the West Tray Room in the Main Kitchen was out-of-order, and the warewash machine in the East Tray Room did not reach the appropriate temperature to properly sanitize dishes. As an interim measure, Kitchen staff were manually sanitizing dishes and trays after they have been washed and rinsed in the warewash machine. The kitchen staff stated a service call had been placed.
 - b. T-R.H.U. 1st and 2nd floor, A Building, and H Building were unoccupied.
 - c. The Basement in A Building was unoccupied and under construction.
 - d. The Music Bunker, Wheel Chair Shop, Laurel Building 2nd and 3rd floor, and Kitchen located in the Locust Building were closed.
 - e. The 2nd and 3rd floor minimum security housing units located in the Locust Building are temporarily closed. Inmates have been relocated to another facility.
- 3. The hot water temperature range for handwash sinks is 110°F-130°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments". To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kelli Poulin

Helli Pouli

Environmental Health Inspector, CSP, BEH