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October 28, 2010

Catrice C. Williams
Department Secretary
Department of Telecommunications and Cable
1000 Washington Street, Suite 820
Boston, MA 02118-06500

RE: Investigation by the
Department on its
Own Motion into the
Lifeline and Link-Up
Programs for
Massachusetts
Telephone Customers

Dear Ms. Williams:

Enclosed please find (1) the Reply Comments of the National Consumer Law Center; and (2) Motion for Admission of Olivia B. Wein *Pro Hac Vice*.

All parties have been served as indicated on the attached certificate of service. Please do not hesitate to contact us if you have any questions.

Sincerely,



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RE: Investigation by the Department on its Own Motion into the Lifeline and Link-Up Programs for Massachusetts Telephone Customers

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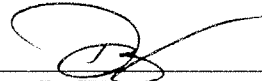
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DATED: October 28, 2010

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