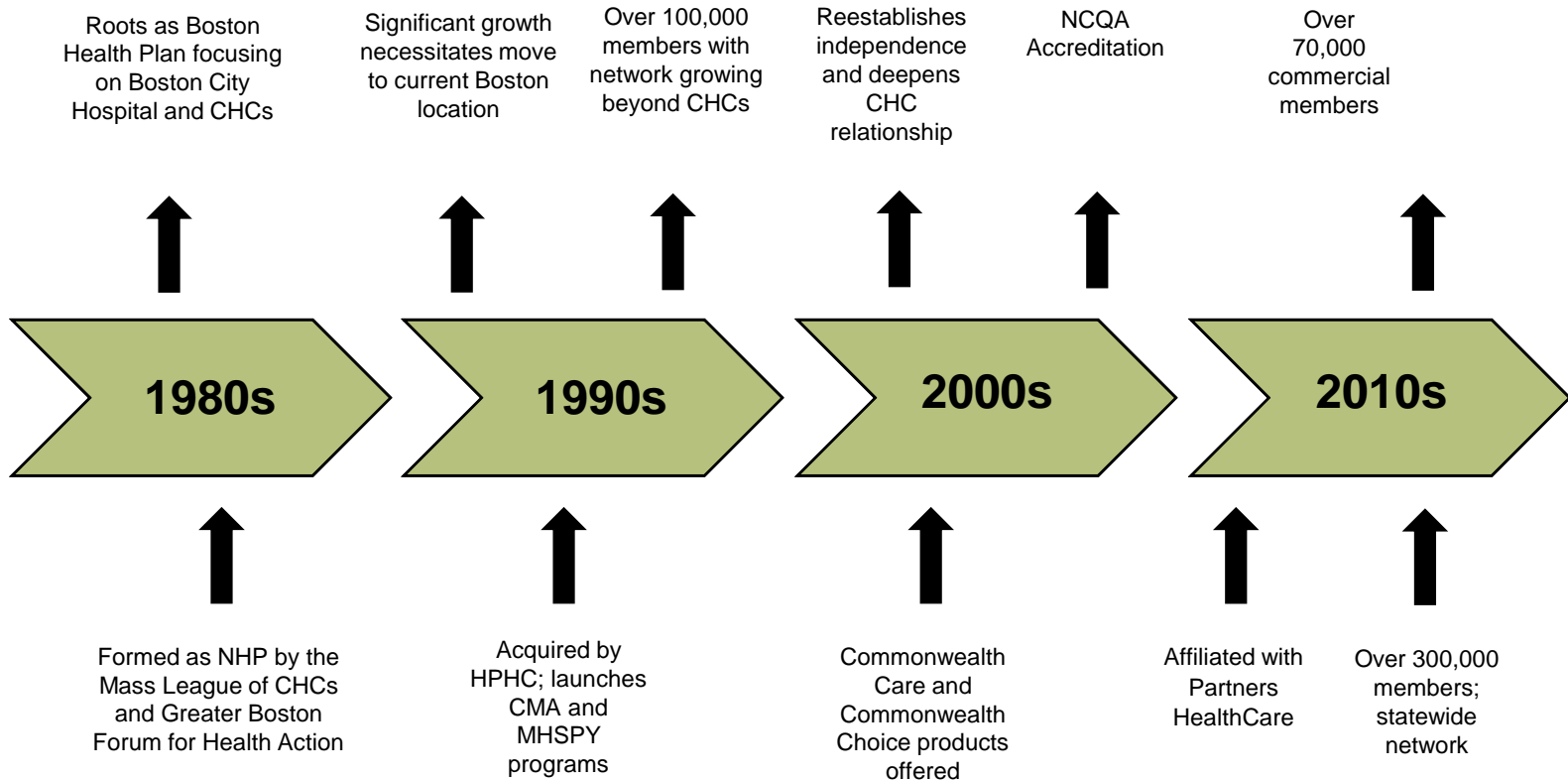




Neighborhood Health Plan Alternative Payment Methodology

Timeline



NHP Key Facts

- Over 308,000 members as of 3/31/14
 - MassHealth – 219.5K; CommCare – 15.3K; Commercial – 73.8K
- 4,300 primary care providers
- 13,000 credentialed specialists
- 69 hospitals (teaching, community and specialty)
- Over 520 employees

Addressing Health Care Disparities: Key Initiatives

Initiative	Target Population	Community/Region	Highlighted Interventions
Breast Cancer Screening	Blacks and African-Americans	Brockton, Dorchester, Hyde Park, Mattapan, Roslindale, and Roxbury	<ul style="list-style-type: none"> Educational and outreach campaigns designed to educate women of the need for routine mammogram screenings. Includes Comcast commercials in targeted areas. Gap closed; campaign continues.
Diabetes and High Blood Pressure Management	Blacks and African-Americans	Dorchester, Hyde Park, Mattapan, and Roxbury	<ul style="list-style-type: none"> Health education material distributed to CHCs and CBOs. Campaign designed to motivate and educate the targeted population to change their behavior and better manage their disease. Includes Comcast commercials in targeted areas.
Antidepressant Medication Adherence	Blacks, African-Americans, and the Hispanic Community	Boston, Lawrence, Lowell, and Worcester	<ul style="list-style-type: none"> Marketing campaign to address the rate of adherence to antidepressant medication by the targeted population. Meeting with key stakeholders to explore possible interventions and strategies. Includes Comcast commercial in targeted areas.
Perinatal and Well-Child Care	Latina Community	Lawrence, MA	<ul style="list-style-type: none"> Collaborating with Harvard Pilgrim Health Care Foundation's Culture Insight Program and local CBOs to improve post-partum and well-child visit rates. Includes development of several tools for new mothers. CBO workgroups convened to implement interventions.

APM Approach

- Collaboration based on provider readiness
- Developed a risk based payment continuum
- Ongoing support to ensure successful outcomes

APM Participation Guidelines

- Commitment from senior management at provider organization
- Infrastructure to support APMs
- Minimum membership thresholds
- Ongoing access to financials
- Ability to accept, disseminate and use data

APM Models

- Shared Savings
 - First component of risk continuum
 - Three year program
 - Includes cost/utilization and quality benchmarks

APM Models (cont.)

- Global Payments
 - Multiple arrangements in place
 - Shared risk (upside and downside risk)
 - Additional dollars allocated “pay for performance”

Servicing Model

- Ongoing support very important
- “Provider Dashboard” Tool
- Monthly/Quarterly meetings assess performance of contract
- Action plan development