

Developed by Massachusetts Emergency Management Agency

The Need



Increasing frequency and severity of disasters requires more trained professionals

Redefining traditional classrooms to meet today's capabilities and expectations





Advancing the emergency management profession through first-rate training and education.

Expanding available training to incorporate emerging demands





New requirements and standards are increasing the need for training

The Solution



To meet the evolving needs of the profession and the region due to emerging threats, expanding roles for emergency management, and increasing training requirements, the New England States, led by the MEMA, have established the Northeast Emergency Management Training and Education Center ("NEMTEC").

NEMTEC's primary purpose is to provide a current, relevant, and comprehensive training and education program across New England that would not be achievable by any one state, alone. Delivering the program through virtual, hybrid, and in-person modalities, NEMTEC will align and share training resources between the states, work collaboratively to develop and implement training and education programs to meet emerging needs, and manage an extensive curriculum and cadre to benefit the region's emergency management professionals.

A diverse curriculum with a wide variety of foundational and emerging topics provides expanded and enhanced professional development and learning opportunities throughout New England.

Center Highlights

S No Cost Training

The Center will not charge tuition or fees to participants, states, or localities. Travel costs and charges for third-party providers are separate and are not considered tuition or fees; these will be the responsibility of the participant or their agency.

🖳 In Person & Virtual

Courses and trainings will be provided primarily through virtual delivery but will also include hybrid and in-person delivery for some courses. The Center will prioritize innovation in eLearning and will proactively seek emerging technologies and tools that will enhance virtual programs with the goal of being the national leader in eLearning for emergency management.

Diverse Curriculum

NEMTEC will offer a curriculum that covers the broad span of emergency management topic areas. Curriculum will include existing training and education from a variety of sources as well as courses and trainings developed by the New England states. Because the Center is able to be more nimble and responsive to emerging needs of the professions, it will be able to develop high-quality training without needing to wait for or rely on other agencies and institutions. This agility will provide the most current and relevant professional education for the region's emergency management professionals.

Cross-collaboration

The Center will be a collaborative program that brings together all New England states, federal and local emergency management, and emergency managers from various sectors to build the comprehensive curriculum, guide and support development of new courses and trainings, and assist with implementation of the program. This level of collaboration across sectors and levels of government helps ensure the Center meets the needs of all stakeholders through a whole community approach.

Course Admission

Admission to courses and trainings is based upon the demonstrated need of the student and/or sponsoring agency.

MACCESSIBLE Programming

All in person and virtual courses and trainings will be accessible to individuals with disabilities and those who do not speak English well. The Center will go beyond minimal compliance with the Americans with Disabilities Act and other non-discrimination requirements to build a program that leads the nation in universally accessible virtual training. From procurement to choosing the accessible delivery platforms to instructor training on accessibility, the Center will ensure every participant is able to fully access the program.

Metrics

Because metrics lead to better programs.

The Center will track specific metrics in order to better deliver services, continuously improve and expand the curriculum, and validate the Center's program for funding and continuation. NEMTEC will produce an annual, end of year report on the metrics, curriculum updates, and other pertinent accomplishments and challenges.

NEMTEC will track, at a minimum:

- Participation by
 - Course
 - Delivery method
 - Topic area
 - State
 - Month and quarter
- Disability accommodation requests and provisions
- Language access requests and provisions
- Operational costs and staff time
- Technology issues and solutions

Organizational Leadership

This organization is led by MEMA (MA) and New England State Directors, working in close collaboration with and supported by all New England states State Training Officers.

Board of Advisors: State Directors of the six New England states. State Directors may appoint a designee, including the State Training Officers, to serve in this role. The Board will provide visionary and strategic guidance to the Center and has overarching responsibility for its successful operation.

Center Director: The Training & Exercise Unit Manager of the Massachusetts Emergency Management Agency will serve as the Center Director. The Director is responsible for the operation of the Center and serves as the subject matter advisor to the Board. The Director implements the mission and strategy set by the Board. The Director has ultimate responsibility for the accessibility of the program and services.

Deputy Center Director: The Training Unit Supervisor of the Massachusetts Emergency Management Agency will serve as the Deputy Center Director. The Deputy supports the Director in accomplishing the work of the Center. The Deputy oversees Center staff and instructors. In the Director's absence, the Deputy serves as the delegee.

NEMTEC Coordinator: The NEMTEC Coordinator will lead curriculum development, manage instructor training, ensure accessibility of the program and resources, and ensure data integrity and generate reports.

Training Coordinators: Training Coordinators are responsible for the scheduling, registration, preparation, and execution of Center offerings.

Topic Areas & Current Curriculum

MISSION SUPPORT

- Basic Emergency Operations Center Functions
- Intermediate Emergency Operations Center Functions
- Incident Command System/Emergency Operations Center Interface
- Emergency Operations Center Skillsets
- Community Emergency Response Team (CERT) Program Manager
- Community Emergency Response Team (CERT) Train-the-Trainer
- Community Emergency Response Team (CERT) Basic Training
- Commodity Points of Distribution
- Basic Shelter Operations (BSO)
- Hazardous Materials for First Responders, Awareness Level (HAZ01)

PROFESSIONAL DEVELOPMENT

- National Emergency Management Basic Academy
 - Foundations of Emergency Management (L-0101)
 - Homeland Security Exercise and Evaluation Program (L-0146)
 - Planning: Emergency Operations (L-0103)
 - Public Information Basics (L-0105)
 - Science of Disaster (L-0102)
- Instructional Presentation & Evaluation Skills (G-141)

NIMS & FIELD OPERATIONS

- ICS-100/NIMS-700
- ICS-300: Intermediate ICS for Expanding Incidents
- ICS-400: Advanced ICS Command and General Staff-Complex Incidents
- ICS-402: Incident Command System Overview for Executives and Senior Officials
- Beyond ICS, Practical Training
- NIMS Position Specific Training

Endorsements and Applause

"NEMTEC is a great asset to us in Rhode Island, it will help us implement the National Qualification System for our agency, having the training in close proximity really helps"

-David Schnell, Preparedness Branch Chief, Rhode Island Emergency Management Agency

"The position specific and hard to find emergency management courses are very valuable to our agency, the courses are very relevant to obtaining National Qualification System certification"

"The NEMTEC facility certainly presents an exciting opportunity for regional training and exercises. As local and state emergency management agencies are challenged to do more with less in meeting the all-hazards needs of both today and tomorrow, quality educational facility availability is at a premium. Further, quality instructional resources and instructor availability continues to be scarce. Having this facility as part of a regional resource for training and exercises will certainly elevate capacity in the New England states." -Bob Christensen, NH HSEM Preparedness and Response Chief, SEOC Manager