

Mass Workforce Issuance

100 DCS 03-100

☐ Policy ☒ Information

To: Chief Elected Officials
Workforce Development Chairs
Workforce Development Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: July 14, 2015

Subject: New ADA technical assistance document published: Frequently Asked Questions about Service Animals and the ADA

Purpose: To notify Local Workforce Boards, One-Stop Career Center Operators, and other local workforce partners of a new ADA technical assistance document about Services Animals and the ADA.

Background: The Department of Justice has published a new 9-page ADA technical assistance document, [Frequently Asked Questions about Service Animals and the ADA | PDF](#), to further assist covered entities and people with disabilities to understand how the ADA's service animal provisions apply to them. The document answers questions that continue to be asked since the publication of the Department's 2011 document, [Revised ADA Requirements: Service Animals](#).

Inquiries: To find out more about the ADA, visit ADA.gov or call the Department's toll-free [ADA Information Line](#) at 1-800-514-0301 or 1-800-514-0383 (TDD).