

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**LICENSURE AND CERTIFICATION**  
**Mid-Cycle Review Final Report**

Provider      New Again Inc.      Provider Address    160 North Main Street , Suite 1, Carver  
 Survey Team    Muguro,William;      Date(s) of Review    19-FEB-25 to 21-FEB-25

<b>Mid-Cycle Scope and results :</b>					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports  1 Locations 4 Audits	Defer Licensure	3/3	<input checked="" type="checkbox"/> Eligible for new business  <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 47/49 (95.92% )	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met)  <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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**Summary of Ratings**

**Employment and Day Supports Areas Needing Improvement on Standards not met:**

<b>Indicator #</b>	L44
<b>Indicator</b>	MAP registration
<b>Area Need Improvement</b>	The location is not registered to administer medication with DPH. The agency needs to ensure MAP certified staff are administering medication at a MAP registered site .
<b>Status at mid-cycle</b>	The location had not been registered with DPH as a MAP site. The agency does not administer or store medication at this location.
<b>#met /# rated at mid-cycle</b>	
<b>Rating</b>	NOT RATED

<b>Indicator #</b>	L49
<b>Indicator</b>	Informed of human rights
<b>Area Need Improvement</b>	Individuals and/ or their guardians have not been informed on how to file a grievance. The agency needs to ensure all individuals and their guardians have been informed on how to file a grievance and to whom they can contact for a concern
<b>Status at mid-cycle</b>	Individuals and guardians had been informed of their human rights and knew how to file a grievance or to whom they should talk to if they had a concern.
<b>#met /# rated at mid-cycle</b>	4/4
<b>Rating</b>	MET

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<b>Indicator #</b>	L55
<b>Indicator</b>	Informed consent
<b>Area Need Improvement</b>	The agency photo consent form did not include all the required components for informed consent. The agency needs to ensure the photo consent form includes all the required components for the use of an individual's photo or video, including identifying the purpose, the actual photo being utilized or to whom the information would be released and right to withdraw consent.
<b>Status at mid-cycle</b>	Informed consent had been obtained from individuals or their guardians; Individuals or their guardians knew that they have the right to withdraw consent.
<b>#met /# rated at mid-cycle</b>	3/3
<b>Rating</b>	MET

<b>Indicator #</b>	L82
<b>Indicator</b>	Medication admin.
<b>Area Need Improvement</b>	There is an individual who is unable to administer their own medications, and for whom there are prn medications prescribed. The agency needs to ensure that it has licensed professionals, PCA staff, or MAP certified staff available to administer medications as prescribed when needed.
<b>Status at mid-cycle</b>	The Agency does not administer medication to individuals served during CBDS hours, if the individual needs medication during CBDS hours, the agency would call parent/guardian to pick them up or call 911 depending on the severity of the situation.
<b>#met /# rated at mid-cycle</b>	
<b>Rating</b>	NOT RATED

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<b>Indicator #</b>	L94 (05/22)
<b>Indicator</b>	Assistive technology
<b>Area Need Improvement</b>	Three of the four individuals have not been assessed for their need for assistive technology. The agency needs to ensure all individuals have been assessed to determine if assistive technology can be utilized to increase their independence.
<b>Status at mid-cycle</b>	Individuals had been assessed for assistive technology to maximize independence, and were being supported when support needs had been identified.
<b>#met /# rated at mid-cycle</b>	4/4
<b>Rating</b>	MET