

Mass Workforce Issuance

Workforce Issuance No. 10-82

☐ Policy ☒ Information

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Regional Managers

cc: WIA State Partners

From: Michael Taylor, Director
Department of Workforce Development

Date: October 6, 2010

Subject: **New Employer Registrations and Security Information Links in JobQuest**

Purpose: To inform Local Workforce Investment Boards, One-Stop Career Center Operators, and other local workforce investment partners of a new JobQuest employer verification process and links to security information now available in JobQuest.

Background: DWD/DCS has instituted a new verification process for employer registrations made through JobQuest to ensure that each new on-line employer registration has been approved by the MOSES Help Desk staff.

Employers newly registering in JobQuest will see the following message:

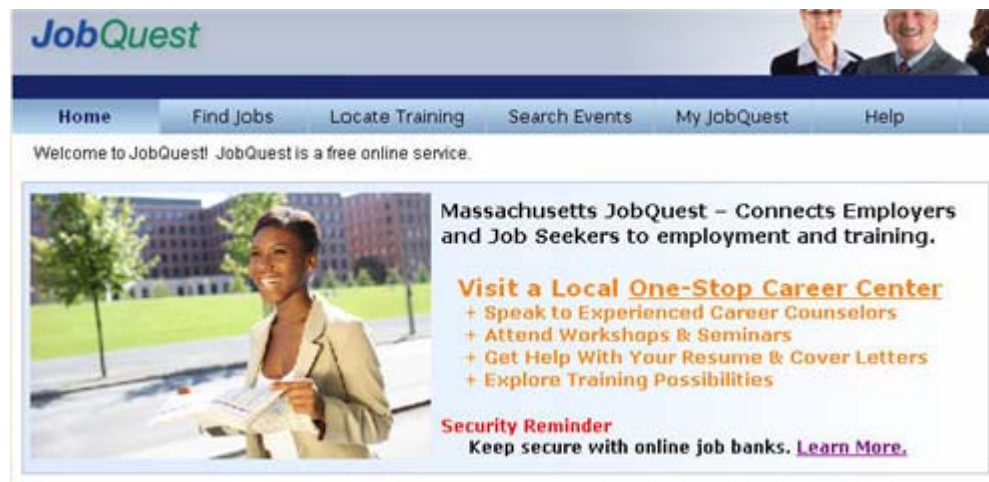
Thank You for registering with JobQuest. Your account should be available for posting jobs by the end of the next business day after we have verified your account status. Please call our help desk at 888-578-6599 with any questions.

While employers will be advised at registration that they will have access to their account by the end of the next business day, we will strive to approve new registrations within the same business day. Business Service Representatives can still register employers through MOSES.

These tightened procedures are a necessary response to a scam being perpetrated by someone representing themselves as a legitimate employer. A number of job seekers have received emails like the sample shown in the attached Security Notice (Attachment A) offering on-line job interviews. The email appears to be sent from a real employer and may make reference to “detma.org” or “JobQuest”.

Please be watchful for job seekers that ask to set up a Yahoo Instant Messenger or some other type of account in order to respond to an on-line interview request. Also, be alert for job seekers that have questions that might indicate they have received one of these emails or a similar inquiry from an employer. Job seekers should know that emails like the sample are scams and they should not reply to them.

A security information link has been added to the JobQuest screen to provide users with information on good practices when using on-line job systems.



Action

Required: Please assure that all appropriate staff, are informed of the contents of this issuance.

Inquiries: All inquiries should be addressed to the MOSES Help Desk at 617-626-5656.

Attachment: Security Notice