

**New England Household
Moving & Storage, Inc.**

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5/11/2021

Commonwealth of Massachusetts
Department of Public Utilities
Transportation Division
One South Station
Boston MA 02110

Dear Sirs,

Attached is our most recent tariff filing.

Thank you,

Sincerely,

A handwritten signature in black ink, appearing to read "Jeanine Kelly-Coburn", with a long horizontal flourish extending to the right.

Jeanine Kelly-Coburn
New England Household Moving & Storage, Inc.

M.D.T.E NO. 4

New England Household Moving & Storage, Inc.

Commodity Rate Tariff

Applying on

**Transportation of Household Goods,
Office Equipment, and Other Property
(as Described in Rule 1)**

Between Points in Massachusetts

Issued: May 11, 2021

Effective: June 11, 2021

Issued by:

**New England Household Moving & Storage, Inc.
104 Bartzak Drive
Holliston MA 01746**

**The provisions published herein will, if effective, not result in an effect
on the quality of the human environment.**

I. GENERAL RULES AND REGULATIONS

Governs all sections of this tariff unless otherwise provided within individual sections. Except as otherwise provided herein, the rates named in this tariff include one pick-up and loading at point of origin and one delivery and unloading at point of destination.

RULE 1 APPLICATION OF TARIFF

This tariff names rates, rules, and regulations for the transportation of property included in the following commodity description, between points in Massachusetts.

RULE 2 IMPRACTICABLE OPERATION

The carrier shall not be obligated to perform pickup or delivery or render any services at a place or places where it is impracticable to operate vehicles because of:

1. The condition of roads, streets, driveways, alleys, or approaches thereto.
2. Inadequate loading or unloading facilities.
3. 3. Any riot, strike, picketing, or other labor disturbances.

RULE 3 INSPECTION OF ARTICLES

When carrier or his agent believe it necessary that the contents of packages be inspected, he shall make or cause such inspection to be made, or require other sufficient evidence to determine the actual character of the property.

RULE 4 PAYMENTS

- A. The carrier shall have the right to retain possession of any property transported by it and to place the same in storage at the charge and expense of the shipper until all tariff rates and charges thereon have been paid in cash, money order, or certified check.
- B. Nothing herein shall limit the right of the carrier to require, at time of or before shipment, the prepayment in part or in full or guarantee of charges.
- C. Property not received by the party entitled to receive it after notice of the arrival of the property at destination, or at the port of export (if intended for export) has been duly sent or given, and after placement of the property for delivery at destination, or at the time tender of the delivery of the property to the party entitled to receive it or at the address given for delivery has been made, may be kept in the vehicle, warehouse, or place of business of the carrier, subject to all lawful charges and the carrier's responsibility as a warehouseman only, or at the option of the carrier, may be removed to and stored in a warehouse at the point of delivery or at other available points, at the cost of the owner, and there held without liability on the part of the carrier, and subject to a lien for all transportation and other lawful charges, including a reasonable charge for storage. In the event the consignee cannot be found at the address given for delivery, then in that event notice of the placing of such goods in warehouse shall be left at the address given for delivery and mailed to any other

address given on the bill of lading for notification, showing the warehouse in which the property has been placed, subject to the provisions of this paragraph.

RULE 5 IMPRACTICAL PICKUP OR DELIVERY AND AUXILIARY SERVICES

- A. It is the responsibility of the shipper to make shipment accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be safely operated.
- B. When it is physically impossible for carrier to perform pickup of shipment at origin address or to complete delivery of shipment at destination address with normally assigned road haul equipment, due to the structure of the buildings, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstructions, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow, or nature of an article or articles included in the shipment, the carrier shall hold itself available at the point of pickup or tender delivery at destination at the nearest point of approach to the desired location where the road haul equipment can be made safely accessible.
- C. Upon request of the shipper, consignee, or owner of the goods, the carrier will use or engage smaller equipment than its normal road haul equipment or provide extra labor for the purpose, if possible of accomplishment, of transferring the shipment between the residence and the nearest point of approach by the carrier's road haul equipment. Charges for this auxiliary service to cover additional vehicle (if used) will be as provided in Item 190, and shall be in addition to all other transportation or additional services.
- D. If the shipper does not accept the shipment at the nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment, or any part thereof not reasonably possible for delivery, in storage at the nearest available warehouse of the carrier, or at the option of the carrier, at a public warehouse, subject to a lien for all lawful charges. Transportation charges to apply for such service shall be the applicable tariff rate. The liability on the part of the carrier will cease when the shipment is unloaded into the warehouse and the shipment shall be considered as having been delivered.

RULE 6 WAREHOUSE PICKUP AND DELIVERY

Except as otherwise provided herein, if shipment is delivered to or picked up at a warehouse, the rates for transportation include only the loading or unloading at door, platform, or other point convenient or accessible to the vehicle.

RULE 7 ARTICLES LIABLE TO CAUSE DAMAGE

- A. Carrier will not accept for shipment property liable to impregnate, infest, or otherwise damage equipment or other property.
- B. Carrier will not accept for shipment articles, which cannot be taken from the premises without damage to the article or the premises, except, after due notice to the shipper, such articles will be taken at the owner's risk.

RULE 8**PERISHABLE ARTICLES**

A. Carrier will not accept for shipment frozen foods or other articles requiring refrigeration.

RULE 9**ARTICLES OF EXTRAORDINARY VALUE**

The carrier will not assume any liability whatsoever for: Documents, currency, money, jewelry, watches, precious stones, or articles of extraordinary value, including: accounts, bills, deed, evidence of debt, securities, credit cards, notes, postage stamps, stamp collections, revenue stamps, letters or packets of letters, articles of peculiarly inherent value, precious metals or articles manufactured therefrom which are not specifically listed on the bill of lading.

RULE 10**DANGEROUS ARTICLES NOT ACCEPTED**

Explosives, hazardous, or dangerous goods will not be accepted for shipment. Any person or persons whether principles or agent, shipping such goods shall be liable for and indemnify the carrier against all loss or damage caused by such goods and carrier shall not be liable for safe delivery of shipment.

RULE 11**COMPLETE ARTICLE**

Each shipping piece or package and contents thereof shall constitute one article. The total component parts of any article taken apart, or knocked down for handling or loading in a vehicle, shall constitute one article.

RULE 12**CLAIMS**

- A. Any claim for loss, damage, or overcharge shall be in writing within 15 days of the time of delivery, or the time in which delivery should have been made, and shall be accompanied by original paid bill for transportation and original Bill of Lading, if not previously surrendered to carrier. Carrier may require certified or sworn statement of claim.
- B. Carrier shall immediately be notified of all claims for concealed damage and shall be given reasonable opportunity to inspect alleged concealed damage in original package.
- C. The carrier's liability shall not exceed the cost of repairing or replacing the property lost or damaged with materials of like kind and quality not exceeding the actual cash value of the property at time and place of loss, with due allowance for depreciation and deterioration howsoever caused, but in no event to exceed the released value declared by the shipper.
- D. The carrier's liability for goods shall cease when the property has been delivered to and receipted for by the owner, or by the consignee or shipper or the authorized agent of either, except as to damage noted at time of delivery. When the carrier is directed to unload or deliver property (or renders any service) from a place or places at which the consignor or its agent is not present, the property shall be at the risk of the owner after unloading or delivery.

- E. Where the carrier is directed to load property from (or render any service) a place or places at which the consignor or its agent is not present, the property shall be at the risk of the owner before loading.
- F. The carrier's liability with regard to sets or matched pieces shall be limited to repair or replacement of the lost or damaged piece or pieces only and shall not extend to repair, replacement or recovering of the entire set, but in no event to exceed the released value declared by the shipper.

RULE 13**SERVICING SPECIAL ARTICLES**

The transportation rates in this tariff do not include servicing or unservicing articles or appliances such as Refrigerators, Deep Freeze Cabinets, Radios, Record Players, Washing Machines, Television Sets, Video Cassette Recorders, Dryers, Microwave Ovens, Computers, Electronic Games, Stereo Equipment, HiFi Equipment, Clocks, Satellite Dishes, Hot Tubs, Whirlpool Baths, Air Conditioners, and the like, which, if not properly serviced, may be damaged in, or incident to, transit; nor is liability assumed for any such damage.

RULE 14**FURNISHING HELPERS**

- A. The carrier reserves the right to furnish the number of helpers necessary, in the opinion of the carrier, to properly handle shipments to be transported.
- B. On request of shipper the carrier will furnish helpers in addition to number considered necessary by the carrier at the applicable rate for helpers.

RULE 15**EXPLANATION OF HOLIDAYS**

Except as otherwise provided, the following days will be considered holidays whenever reference is made to a holiday or holidays in this tariff (see Note):

New Year's Day (January 1)	Labor Day (1 st Monday in September)
Presidents' Day (3 rd Monday in February)	Columbus Day (2 nd Monday in October)
Memorial Day (Last Monday in May)	Veteran's Day (November 11)
Independence Day (July 4)	Christmas Day (December 25)

Note: When a day other than the actual date is set aside by the State to be observed as that holiday, such day will be considered a holiday.

RULE 16**ADVANCED CHARGES**

Charges advanced by carrier for services of others engaged at the request of the shipper will be supported by carrier with a copy of invoice setting forth services rendered, charges, and basis thereof, together with reference to applicable schedule or tariff if charges are assessed in accordance therewith. The charges so advanced are in addition to and shall be collected with all other lawful rates and charges.

When carrier engages the services of third persons at the request of and as agent for the shipper, carrier will not assume responsibility for their activities or conduct, amount of their charges, not for the quality or quantity of the service furnished.

RULE 17**DISASSEMBLY AND REASSEMBLY**

Transportation rates DO NOT include the removal of any article embedded in the ground or secured to a building, nor the assembly or disassembly of any outdoor articles such as steel utility buildings or cabinets, swing sets, slide, sky rides, jungle gyms, or other outdoor articles of similar nature, nor the assembly or disassembly of unusual articles found inside a building such as steel shelving, pool tables, elongated work tables, counters, etc. Upon request of shipper, owner, or consignee, the carrier may disassemble or reassemble such articles, subject to labor charges provided in Item 120 herein, or arrange for the service of a third party. The shipper in such a case, will be required to furnish, at the time of re-assembly, any new hardware, nuts, bolts, etc. necessary to perform the service.

RULE 18**WRITTEN ESTIMATES/QUOTATIONS**

Carrier may give an estimated cost in writing, but in doing so be qualified to estimate within twenty-five per cent (25%) of actual charges. The final charges to be assessed shall not be more than 125% of the estimated cost.

NOTE 1: Estimate must be in writing and signed by carrier.

NOTE 2: Movement must commence within 60 days of date estimate is provided.

NOTE 3: Total charges set forth will cover only those specific quantities and services indicated on the estimate.

NOTE 4: Movement is limited to the origin(s) and destination(s) indicated on the estimate.

RULE 19**BINDING ESTIMATE**

Upon request, the carrier may provide a binding estimate for transportation and other services pertaining to a shipment as described in Para. 1, or Rule 1, in this tariff.

NOTE 1: Estimate must be in writing and signed by carrier.

NOTE 2: Movement must commence within 60 days of date estimate is provided.

NOTE 3: Total charges set forth will cover only those specific quantities and services indicated on the estimate.

NOTE 4: Movement is limited to the origin(s) and destination(s) indicated on the estimate.

II. TIME BASIS RULES AND REGULATIONS**APPLICATION**

This section applies on all shipments which will be loaded and delivered on the same day, and where the distance between points of origin and point of destination is fifty (60) miles or less, as determined by the Milo Mileage Guide.

NOTE: Shipments going to or from warehouse will not apply. See "Transportation to and from Warehouse".

RULE 20**COMPUTING TIME**

Unless otherwise provided herein, time charges will be computed at the hourly rate applicable from the time vehicle, helper or supervisors report at the original point of loading until the completion of unloading the last load at final destination plus travel time, less time spent for meals, vehicle breakdown or repair, subject to the following:

Charges based on time shall be computed by multiplying the hourly rate by the time involved. Unless otherwise provided, fractions of an hour will be charged in 15 minute increments. Portions of 15-minute increments will be rounded up to the next highest 15-minute increment. For example, 13 minutes will be charged as 15 minutes, 17 minutes will be charged as 30 minutes, etc.

RULE 21**APPLICATION OF TIME RATES**

Straight time rates apply when service is performed on weekdays (Monday through Friday) between the hours of 8:00 am and 5:00 pm.

Overtime rates apply when service is requested by the shipper to be performed on weekdays (Monday thru Friday) between the hours of 5:00 pm and 8:00 am, and all day Saturday.

Sunday/Holidays rates apply when service is requested by the shipper to be performed any time during Sundays or Holidays as set forth in Rule 15.

RULE 22**TRAVEL TIME**

An additional charge shall be assessed for each vehicle and driver, helper and supervisor to cover their Travel Time. Such a charge shall not be applied more than once during any one day to the same shipper for the same vehicle and driver, helpers, or supervisors. Travel time charges shall be calculated as follows: (See Note):

0-5 miles	½ hour
6-15 miles	1 hour
16-25 miles	1 ½ hours
26-35 miles	2 hours
36-60 miles	2 ½ hours

Note: Milo Mileage Guide will apply to mileage.

III. WEIGHT BASIS RULES AND REGULATIONS

Applicable for all shipments which will be loaded and delivered on different days, and on moves completed in one (1) day where the distance between points of origin and point of destination is sixty-one (61) miles or more, as determined by the Milo Mileage Guide.

Includes shipments where point of origin or point of destination or transportation is carrier's warehouse for storage.

RULE 23**MINIMUM CHARGE**

Except as may be otherwise specifically provided for in this tariff, or as amended, a shipment weighing less than 2000 pounds shall be accepted only at a weight of 2000 pounds at the applicable rate shown for 2000 pounds.

IV. HOURLY TRANSPORTATION RATES:

RATES - TIME BASIS: These rates will apply on all shipments which will be loaded and delivered on the same day, and where the distance between points of origin and point of destination is fifty (50) miles or less, as determined by the Milo Mileage Guide.

NOTE: Shipments going to or from warehouse will not apply. See "Transportation to and from Warehouse"

	<u>Straight Time</u>	<u>Overtime</u>	<u>Sundays/Holidays</u>
Vehicle & Driver:	\$110.00	\$145.00	\$180.00
Each Additional Man:	\$70.00	\$105.00	\$140.00

V. RATES - TRANSPORTATION TO AND FROM WAREHOUSE:

On shipments from 0 up to and including 60 miles: (Over 60 miles, apply weight mileage rates contained in Section VI of this tariff):

2000 to 3999 lbs including break point weight (3429 lbs)	\$30.00 per cwt
4000 to 7999 lbs including breakpoint weight (6889 lbs)	\$26.00 per cwt
8000 lbs and over	\$31.00 per cwt

VI. WEIGHT & MILEAGE BASED TRANSPORTATION RATES:

RATES - WEIGHT BASIS: These rates will apply on all shipments which will be loaded and delivered on different days, and on moves completed in one (1) day where the distance between points of origin and point of destination is sixty-one (61) miles or more, as determined by the Milo Mileage Guide.

Miles	2000 To 3999	Break Point	4000 To 7999	Break Point	8000 To 11999	Break Point	12000 To 15999	Break Point	16000 And Over
0-60	63.00	3302	52.00	6769	44.00	10636	39.00	14769	36.00
61-70	63.00	3302	52.00	6769	44.00	10636	39.00	14769	36.00
71-80	63.00	3302	52.00	6769	44.00	10636	39.00	14769	36.00
81-90	69.00	3362	58.00	6897	50.00	10800	45.00	13511	38.00
91-100	69.00	3362	58.00	6897	50.00	10800	45.00	13511	38.00
101-120	69.00	3362	58.00	6897	50.00	10800	45.00	13511	38.00
121-130	69.00	3362	58.00	6897	50.00	10800	45.00	13511	38.00
131-140	69.00	3362	58.00	6897	50.00	10800	45.00	13511	38.00
141-150	73.00	3397	62.00	6839	53.00	11321	50.00	14720	46.00
151-160	73.00	3397	62.00	6839	53.00	11321	50.00	14720	46.00
161-170	73.00	3397	62.00	6839	53.00	11321	50.00	14720	46.00
171-180	73.00	3397	62.00	6839	53.00	11321	50.00	14720	46.00
181-190	73.00	3397	62.00	6839	53.00	11321	50.00	14720	46.00
191-200	78.00	3436	67.00	7164	60.00	11000	55.00	15127	52.00
201-220	78.00	3436	67.00	7164	60.00	11000	55.00	15127	52.00
221-240	78.00	3436	67.00	7164	60.00	11000	55.00	15127	52.00
241-260	78.00	3436	67.00	7164	60.00	11000	55.00	15127	52.00
261-300	78.00	3436	67.00	7164	60.00	11000	55.00	15127	52.00

VII. ADDITIONAL SERVICES - GENERAL:

Except as otherwise specifically provided, Rates and Charges for Additional Services shown in this Section apply to all territories and are in addition to all other rates and charges in this tariff.
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ITEM 147: PIANO OR ORGAN CARRY CHARGES: \$70.00 Note: Applies once per shipment for each piano or organ

ITEM 170: HANDLING SHIPMENTS NOT ADJACENT TO VEHICLES (involved in pickup or delivery): Elevator, Stair, and Excessive Distance Carry Charges are subject to notes below as applicable.

1. These charges as shown in the rate schedules below, apply at point where actual services are performed.
2. These charges as shown below, apply to "RATES - WEIGHT BASIS" and "RATES - TRANSPORTATION TO AND FROM WAREHOUSE".

	RATE PER CWT
ELEVATORS (Subject to Notes 1,2,3,4,5,6, & 8) Where pickup or delivery involves use of adequate elevator service up or down one or more flights, a charge will be assessed, vis:	\$5.00
STAIRS (INSIDE OR OUTSIDE A BUILDING) (Subject to (Notes 1,2,5,6,7, & 8) Where pickup or delivery involves carriage up or Down one or more flight of stairs, a charge will be Assessed, vis:	\$5.00
EXCESSIVE DISTANCE (Subject to Notes 2,8, & 9) Where pickup or delivery involves one or more extra Carries, a charge will be assessed per each extra carry at origin and destination, vis:	\$5.00

NOTE 1: Elevator and inside Stair carry chares will not apply when pickup or delivery is within a single family house or dwelling or when the elevator and/or stairs are within the living quarters of an individual apartment unit, townhouse, condominium, etc.

EXCEPTION: The provisions of the Note will not apply for pianos, organs, and harpsichords; refer to Note 10 for provisions to apply.

NOTE 2: Charges will be based on actual weight of the shipment, except as follows:

- (a) When portions of the shipment are picked up or delivered at more than one place, the charges would apply only to the weight of that portion of the

shipment picked up or delivered at other than ground floor or carried an excessive distance.

- (b) When elevator, stair carry, or excessive distance carry service is required on a portion of a shipment picked up or delivered at more than one place, the minimum charge as shown in Note 8 will apply if actual weight of that portion of the shipment is unknown or cannot be determined.

NOTE 3: When two or more elevators provided parallel service are utilized, charges will apply per shipment, not per elevator.

NOTE 4: Where an elevator is used and shipment must then be transferred to a second elevator to or carried one or more flight, charges will be made once for the first elevator and again for each additional elevator or stair carry service.

NOTE 5: When inside stairs and elevator are both available, charge will be based on the method that results in the lower cost to the shipper.

NOTE 6: Inside a building, the first flight shall consist of a total of at least 8 steps. Additional flights shall be defined as the number of complete floors above or below the first flight. If the total number of steps is less than 8, then no flight carry charge will apply.

NOTE 7: Outside a building, the number of flights shall be determined based on the total number of steps involved as follows:

- 1 to 7 steps incl. - no flight charge will apply;
- 8 to 17 steps inc. - 1 flight; 18 - 37 steps inc. - 2 flights; 38 to 57 steps inc. - 3 flights; 58 - 77 steps inc. - 4 flights; 78 - 97 steps inc. - 5 flights.

NOTE 8: The minimum charges for Elevators, Stairs, and Excessive Distance Carry Charges, shall be based on 2000 pounds times the carrier's applicable rate.

When a piano, organ, or harpsichord is included in the shipment, the minimum charges named herein shall apply (without regard to the number of stair steps traversed) in addition to the charges shown in Note 10.

NOTE 9: The excessive distance carry charge will apply to any combination of outside and/or inside carry distance as provided for below. An extra carry means each carry of 50 feet or fraction thereof beyond the first carry of 75 feet from or to the carrier's vehicle, and,

- (a) The outside entrance door of a single family house or business establishment when the entire contents of the building are being removed or delivered, or
- (b) The inside entrance door of an individual's apartment, multiple dwelling house or office within a building, or
- (c) Pickup or delivery location within a business establishment when only a portion of the contents are being removed or delivered.

Computation of the extra carry distance shall not include elevator or stair distance or which other charges herein apply. Such computation shall include outside sidewalk and walkways, inside hallways, corridors and other areas to or from the pickup or delivery location.

NOTE 10: The following flight carry and elevator charges will apply for PIANOS, ORGANS, and HARPSICHORDS:

FLIGHT CARRY CHARGE INSIDE/OUTSIDE A BUILDING OR HOUSE (See Notes 6&7):

First flight: \$70.00
Each additional flight: \$70.00

NOTE A: Flight carry and elevator charges apply each time this service is rendered. If an elevator is used, it will be considered as one flight.

NOTE B: Flight carry and elevator charges WILL NOT APPLY to portable organs, pianos, or harpsichords capable of being conveniently carried by one person.

ITEM 180 WAITING TIME, not the fault of the carrier, per vehicle (see Notes 1,2, & 3)

For charges, see Carrier's Hourly Rate Table. Hourly charges for Vehicle, Driver, and vehicle personnel (other than vehicle driver) will be applicable.

NOTE 1: Unless otherwise provided by agreement, loading and unloading will be performed between the hours of 8:00 am and 5:00 pm, and waiting time will be applicable only between these hours subject to the following allowable free waiting time:

When shipment is being charged on one of the following rate bases: WEIGHT BASIS, or TRANSPORTATION TO OR FROM THE WAREHOUSE, one (1) hour of free waiting time will be allowed. At expiration of the free waiting time, additional time will be subject to carrier's convenience.

ITEM 190 CHARGES FOR ADDITIONAL VEHICLE if required (See Rule 5C). This item applies when shipment is being charged on one of the following rate bases: WEIGHT BASIS, or TRANSPORTATION TO OR FROM THE WAREHOUSE.

An additional charge for each additional vehicle required will be \$6.00 per hundred pounds.

ITEM 200 OVERTIME LOADING AND UNLOADING (See Notes 1,2, and 3). This item applies when shipment is being charged on one of the following rate bases: WEIGHT BASIS, or TRANSPORTATION TO OR FROM THE WAREHOUSE.

An additional charge for each overtime loading or each overtime unloading will be \$12.00 per hundred pounds.

The above charges apply when this service is made necessary by landlord requirements, or is required by prevailing laws and ordinances or is rendered at the specific request of the shipper or his agent.

NOTE 1: Charge will be based on actual weight subject to a minimum of 2000 lbs.

NOTE 2: These charges shall not apply when the service is performed for carrier's convenience. This overtime service will be rendered only at the option of the carrier.

NOTE 3: This item will apply during:

- A. Between 5:00 pm and 8:00 am except Saturday, Sunday, and Holidays
- B. During any hour on Saturday or Sunday
- C. During any hour on all officially declared National and State Holidays

ITEM 240 LABOR CHARGES

Covers all services for which no charges are otherwise provided in tariff when such services are requested by shipper. For charges see carrier hourly rates.