



## MassHealth Technical Refresh New HIPAA Translator Changes

#	Transaction(s)	HIPAA Transaction Changes	Provider Impact
1	ALL	During pre-compliance check, files submitted to MassHealth must contain the same ISA/IEA and Functional Group Headers and Trailers (GS/GE) values except for the date/time and control # data elements or the file will fail pre-compliance.	Ensure that your systems generate transactions that contain the same ISA/IEA and GS/GE values except for the Control Number and Date/Time.
2	ALL	Non-compliant characters (e.g. non-breakable spaces, accents) submitted within a transaction will fail compliance	Ensure there aren't any non-compliant characters (e.g. non-breakable spaces, accents) within your transactions and that any characters submitted within a transaction are in alignment with the ASC X12 Implementation Guides.
3	999, TA1	MassHealth will no longer issue sequential ISA Control Numbers. All 999 and TA1 (Interchange Acknowledgement) transactions will contain ISA control number "000000001".	<p>The 999 will continue to display the Functional Group (GS) and Transaction Set Header (ST) control numbers (AK1 &amp; AK2); providers should continue to reference these segments within the 999 to align with their submissions.</p> <p>Providers may use the TA101 element within the segment to view the ISA13 control number submitted on the inbound transaction.</p>
4	999	The GS05 Time segment will be populated in the HHMM format.	<p>GS05 will no longer include seconds (SS) and decimal seconds (DD).</p> <p>Ensure that systems can accommodate the HHMM format.</p>
5	999	The Transaction Set Control Number (ST02) is a sequential counter beginning with 0001, 0002, etc... within each GS; the sequential counter is applied across all transactions received by MassHealth.	Ensure that your systems are updated to receive the sequential counter.



6	999, TA1	<p>MassHealth will send back the elements received in the inbound files within the 999 &amp; TA1 Acknowledgements.</p> <p>MassHealth will continue to use the standard separators and delimiters in all other outbound transactions.</p>	<p>Ensure that your systems create transactions with the element separator(s) that you expect to receive back in the 999 and TA1 response transaction from MassHealth.</p>
7	TA1	<p>MassHealth will issue multiple TA1 segments in the TA1 file in response to each Interchange Header and Trailer error:</p> <p>TA1-R: Rejected for each Interchange error</p> <p>TA1-A: Accepted for each Interchange segment that does not contain an error.</p>	<p>If you opt to receive a TA1, please ensure that your systems are configured to accept multiple TA1 segments created for a single ISA/IEA within the incoming/inbound transaction.</p>
8	999	<p>Incoming files with multiple ST/SE segments with the same Transaction Control Numbers (ST02) in a Functional Group, will be rejected (a 999R will be issued).</p>	<p>Ensure that your systems generate unique transaction control numbers (ST02) within the same Functional Group in X12 files you send to MassHealth.</p>
9	999	<p>MassHealth will issue a 999R for all incoming files that contain multiple GS/GE segments with the same Functional Control Numbers (GS06) in an Interchange Control Header and Trailer (ISA/IEA).</p>	<p>Ensure that your systems generate unique functional control numbers (GS06) within the same Interchange Control Header and Trailer in the X12 files that you send to MassHealth.</p>
10	999	<p>When an inbound transaction contains multiple GS/GE segments within an ISA/IEA, MassHealth will generate a 999 Acknowledgement that includes a single ISA/IEA and one GS/GE that contains multiple ST/SEs. See example.</p> <p><b>Inbound transaction:</b> ISA – GS/GE – GS/GE – IEA</p> <p><b>999:</b> ISA – GS – ST/SE, ST/SE – GE – IEA</p> <p>Please review the 999 Acknowledgement example at <a href="https://www.mass.gov/doc/999-transaction-examples-0/download">https://www.mass.gov/doc/999-transaction-examples-0/download</a></p>	<p>Ensure that your systems can receive this structured 999 Acknowledgment.</p>



11	999	The Business Unit Identifier segment is not sent within the 999 when an eligibility inquiry transaction fails compliance for Information Receiver Additional Identifier State, Information Receiver Postal Zone or ZIP Code, or other related IG rules the 2100:CTX.	If your organization leverages the Business Unit Identifier to support downstream operations, please ensure that your systems and business processes are updated as this information will no longer be sent within the 999 under the very specific circumstances noted.
12	270, 276, 837I, 837P	Files submitted to MassHealth greater than 16MB will be rejected in accordance with MassHealth's submission policy.	Ensure that files submitted to MassHealth are not larger than 16MB.
13	271, 277	MassHealth will no longer echo back the ST Control Number received on inbound inquiry transactions (270, 276) on the response transaction (271, 277). When a Subscriber Trace Number (TRN) is submitted on 270/276, it is echoed back on the response transaction (271, 277).	Providers can continue to correlate inquiry transactions (270, 276) with their response transactions (271, 277) by submitting a Subscriber Trace Number (TRN) within the inquiry transaction. The TRN will be echoed back within the response transaction per Implementation Guide (IG) requirements.
14	271	The coding of the PER segments has changed and one of the segments has been removed. In Loop 2100A – Payer Identification, the updated MassHealth contact information (phone number, URL, etc.) will be returned on applicable transactions.	Ensure that you update downstream systems that receive this information.
15	276	Transactions that contain "XV" (CMS Plan ID) in the NM108 field within the 2100A Loop will be rejected.	Ensure that the transaction includes "PI" in the NM108 field within the 2100A Loop, as the HPID is not mandated.
16	276, 837I, 837P	Transactions that contain leading spaces within the NPI Segment will fail compliance.  Transactions that contain leading spaces within the PID/SL or Member ID field will be rejected during adjudication.	Do not include any leading spaces in the NPI Segment or the transaction will fail compliance.  Do not include any leading spaces in the Provider ID (PID/SL) or Member ID fields within any transaction or it will be rejected during adjudication.



17	277	For Physician Claims, the Type of Bill (TOB) will no longer be returned on the Claim Status response.	Update downstream system processes that utilize this information.
18	835	MassHealth will no longer send the N1-03 Identification Code Qualifier "XV" and N1-04 Identification Code in the 1000B loop.	Ensure that your systems are aligned with these changes.
19	835	MassHealth will no longer send the 'IC' qualifier in the PER01 Payer Identification segment of the 1000A loop.	Ensure that your systems are aligned with these changes.
20	835	MassHealth will issue a separate ISA/IEA and GS/GE for each payee within the 835 transaction.	MassHealth will issue a separate ISA/IEA and GS/GE for each payee within the 835. Trading Partners that support multiple providers should evaluate their systems immediately to confirm that they are aligned with modifications outlined within the Companion Guide. They should also ensure that systems, related downstream interfaces, and practice management systems are modified, as appropriate, to accommodate the changes.
21	837I	Transactions will fail compliance if an entity code value of 2 is submitted (NM102) along with a subscriber first name (2010BA:NM104).	Ensure that the NM104 and NM102 segments contain compatible data elements (e.g. entity or individual).
22	837I	Transactions that contain "XV" (CMS Plan ID) in the NM108 field within the 2010AC, 2010BB, and 2330B Loops will be rejected.	Ensure that the transaction includes "PI" in the NM108 field within the 2010AC, 2010BB, and 2330B Loops, as the HPID is not mandated.



23	837I	When the subscriber is defined as "self" (2000B:SBR02 = 18), the subscriber address segment must be present (2010BA:N3, N4) or the transaction will fail compliance.	Ensure that the subscriber address segment is submitted (2010BA:N3, N4) whenever the Subscriber is defined as "self" (2000B:SBR02 = 18).
24	837I	When the subscriber is defined as "self" (2000B:SBR02 = 18), the subscriber demographic data segment must be present (2010BA:DMG) or the transaction will fail compliance.	Ensure that the subscriber's demographic data is submitted (2010BA:DMG) whenever the Subscriber is defined as "self" (2000B:SBR02 = 18).
25	837I	<p>HSN transactions will fail compliance if the entity identifier (2310E:REF01) is not present and compatible with the HSN Org ID (1000B:NM109);</p> <p>HSN transactions will also fail pre-compliance if the Primary Identifier Code (1000B:NM109) is not the same as the Interchange Receiver ID (ISA08)</p>	<p>Ensure that you include the entity identifier (2310E:REF01) with "LU" qualifier and the compatible HSN Org ID (1000B:NM109) when submitting HSN claims to MassHealth;</p> <p>Ensure that the Primary Identifier Code (1000B:NM109) is identical to the Interchange Receiver ID (ISA08)</p>
26	837I	When the Reference Identification (2320:SBR03) is sent, the Other Subscriber name (2320:SBR04) should be blank or it will fail compliance.	Ensure that the Other Subscriber Name Fields (SBR04) are blank when the Reference Identification (SBR03) is submitted
27	837P	Transactions will fail compliance if an entity code is submitted (NM102) along with a name suffix (NM107).	Ensure that the NM102 and NM107 segments contain compatible data elements (e.g. entity or individual).
28	837P	Transactions that contain a secondary identifier in the 2310D Loop REF01 segment when a Supervising Provider Name in NM109 of the 2310D loop is present will be rejected.	Do not include a secondary identifier in the 2310D Loop REF01 segment when submitting an NPI in the Supervising Provider Name field in the NM109 segment.



29	837P	Transactions that contain a secondary service facility location identifier will be rejected when a Service Facility Location Name in NM109 of the 2420C loop is present.	Do not include a secondary service facility location identifier when submitting a Service Facility Location Name in the 2420C loop NM109 segment.
30	837P	Transactions that do not mirror the information in the REF04-2 Service Line Number in the 2400 loop and the Other Payer Name in the 2330B loop NM109 segment will be rejected.	Ensure that header and detail payer names are the same in the 2400 loop REF04-2 and 2330B loop NM109 segments.
31	837P	The 2300 loop CR1 segment (ambulance transport information) must be present when the CR1 segment of the 2400 loop is present.	Ensure that the header ambulance transport information is also present at the detail level.
32	837P	Transactions that contain "XV" (CMS Plan ID) in the NM108 field within the loops 2010AC (PAY-TO PLAN NAME), 2010BB (PAYER NAME), and 2330B (OTHER PAYER NAME) will be rejected.	Ensure that the transaction includes "PI" in the NM108 field within the loops 2010AC (PAY-TO PLAN NAME), 2010BB (PAYER NAME), and 2330B (OTHER PAYER NAME), as the HPID is not mandated.
33	837P	<p>HSN transactions will fail compliance if the entity identifier (2310C:REF01) is not present and compatible with the HSN Org ID (1000B:NM109);</p> <p>HSN transactions will also fail pre-compliance if the Primary Identifier Code (1000B:NM109) is not the same as the Interchange Receiver ID (ISA08)</p>	<p>Ensure that you include the entity identifier (2310C:REF01) with "LU" qualifier and the compatible HSN Org ID (1000B:NM109) when submitting HSN claims to MassHealth;</p> <p>Ensure that the Primary Identifier Code (1000B:NM109) is identical to the Interchange Receiver ID (ISA08)</p>
34	837I, 837P	ST/SE segments within an EDI file submitted to MassHealth must not contain more than 5,000 claims; a file that contains more than 5,000 claims within an ST/SE segment will fail pre-compliance.	Ensure that your systems are updated to comply with the 5,000 - claim limit.
35	837I, 837P	Transactions that contain punctuation marks or spaces within a postal code data element will fail compliance.	Do not include any dashes or punctuation when submitting the zip code.



36	837I, 837P	Files submitted in OXi will fail compliance if there is a zero amount in the CAS segment of the 2320 or 2430 loops.  Example of Compliant value: CAS*CO*96*40~ Example of Non-Compliant value: CAS*CO*96*0~	Ensure your systems are updated to ensure compliance with the CAS segment requirements.
37	837I, 837P	Transactions that contain leading spaces in any data element that contains a decimal (e.g. dollar amount) will be rejected.	Ensure that your systems are updated to remove any leading spaces when populating any data element that contains a decimal (e.g. dollar amount).
38	837I, 837P	When submitting the PER (Billing Provider Contact Information) in the 2010AA Billing Provider Name Loop, the PER02 (Contact Name) segment must also be present or it will fail compliance.	Ensure that the first iteration of the Contact Name segment is populated when submitting the Billing Provider Contact Information.