NewMMIS Job Aid: HIPAA Pharmacy Claims

To produce Pharmacy 835 remittance advices, providers need only submit their claims through NewMMIS or the Pharmacy Online Processing System (POPS).

Claims submitted through the POPS include various remittance advices, such as for Pharmacy 835s and PDF remittance advices, and claim and services using NCPDP 5.1s (POPS), CMS 1500s (NewMMIS), crossover claims, and diabetes strips.

This job aid describes the process for Pharmacy claims to be processed.

Processing HIPAA Pharmacy 835 Claims

To reiterate: To produce Pharmacy 835 remittance advices, providers need only submit their claims through NewMMIS or the Pharmacy Online Processing System (POPS).

The following steps explain how claims are processed after you submit them through NewMMIS or POPS.

1. Pharmacies submit a claim through NewMMIS or POPS.
2. The system layer of POPS handles the claims adjudication for POPS claims (NCPDP 5.1).
3. The claim is adjudicated to a paid or denied status, and the relevant data is uploaded to NewMMIS for financial processing, payment, and historical purposes.

   Note: If you need to go back and review the claim later, you do so using the NewMMIS Claim > Search panel to search for information about a pharmacy claim.