

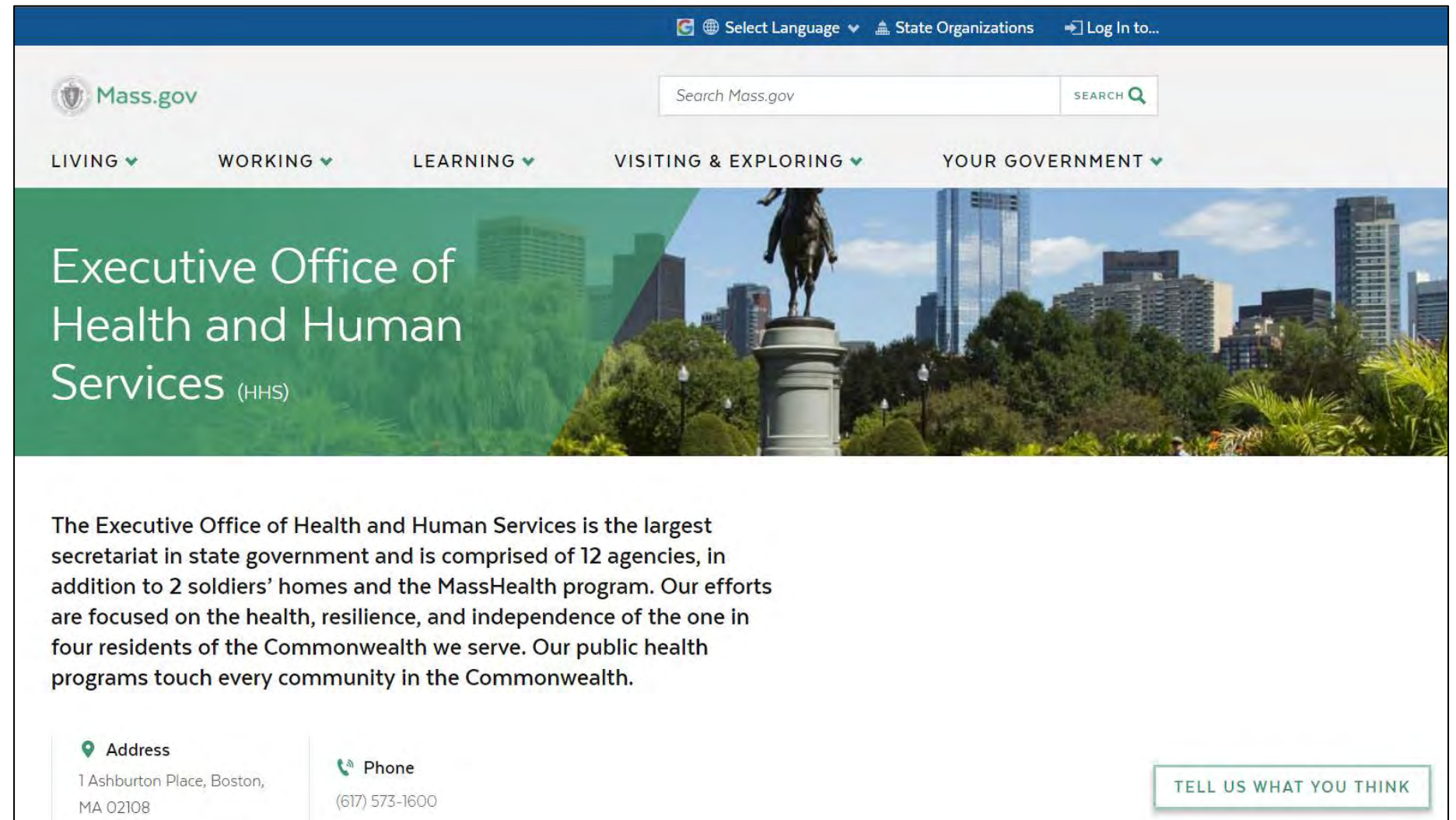
05/15/2020

Accessing the Virtual Gateway

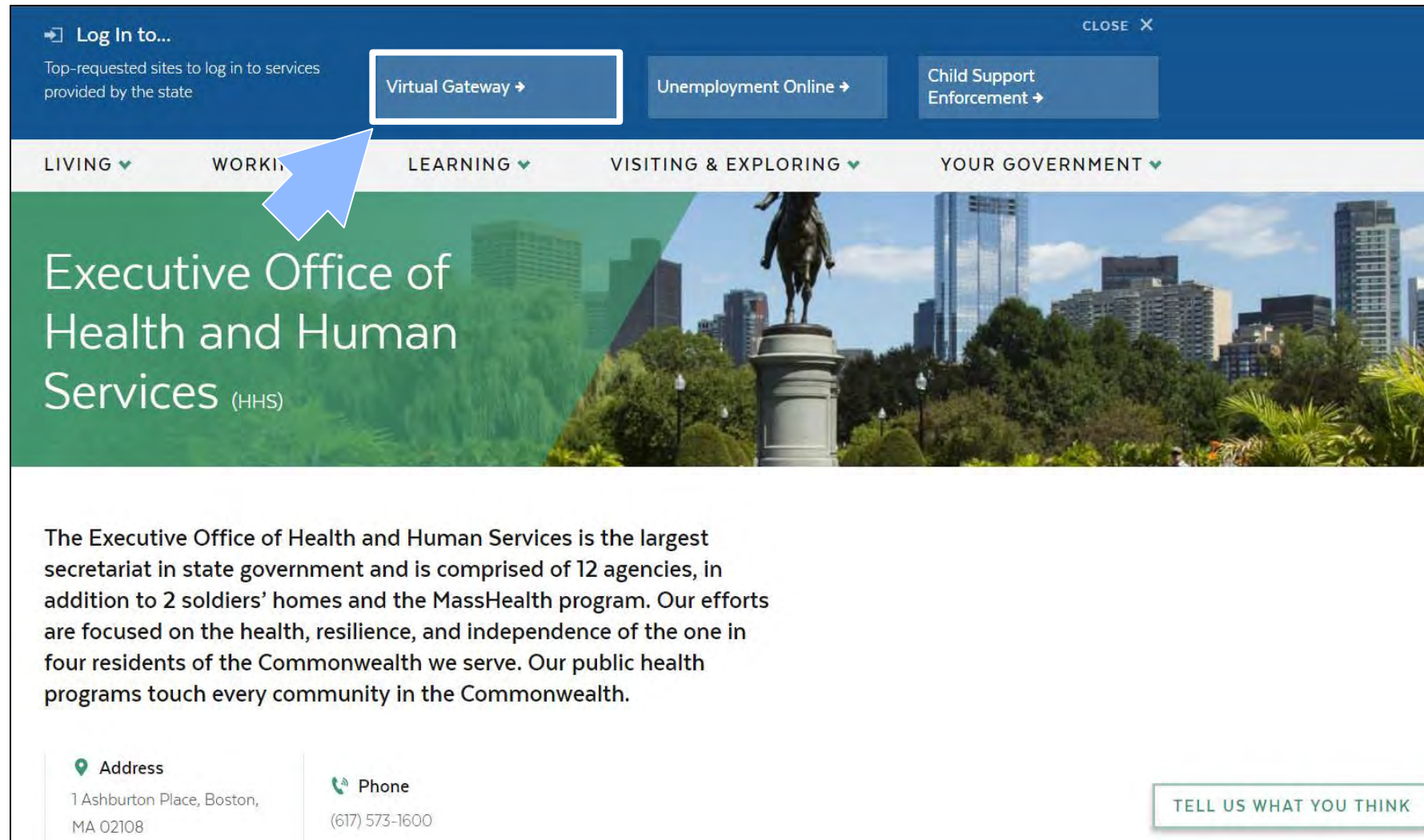
Accessing the Virtual Gateway

The Virtual Gateway (VG)
is located at

url: <http://www.mass.gov/portal/>



Accessing the Virtual Gateway



The screenshot shows the top navigation bar of the Executive Office of Health and Human Services website. The 'Log In to...' dropdown menu is open, displaying three options: 'Virtual Gateway →', 'Unemployment Online →', and 'Child Support Enforcement →'. The 'Virtual Gateway' link is highlighted with a white border and a blue arrow points to it from the 'WORKING' menu item. Below the navigation bar, the main header features the text 'Executive Office of Health and Human Services (HHS)' over a background image of a city skyline. A descriptive paragraph follows, and at the bottom, contact information for address and phone is provided, along with a 'TELL US WHAT YOU THINK' button.

Log In to... CLOSE X
Top-requested sites to log in to services provided by the state

Virtual Gateway → Unemployment Online → Child Support Enforcement →

LIVING ▼ WORKING ▼ LEARNING ▼ VISITING & EXPLORING ▼ YOUR GOVERNMENT ▼

Executive Office of Health and Human Services (HHS)

The Executive Office of Health and Human Services is the largest secretariat in state government and is comprised of 12 agencies, in addition to 2 soldiers' homes and the MassHealth program. Our efforts are focused on the health, resilience, and independence of the one in four residents of the Commonwealth we serve. Our public health programs touch every community in the Commonwealth.

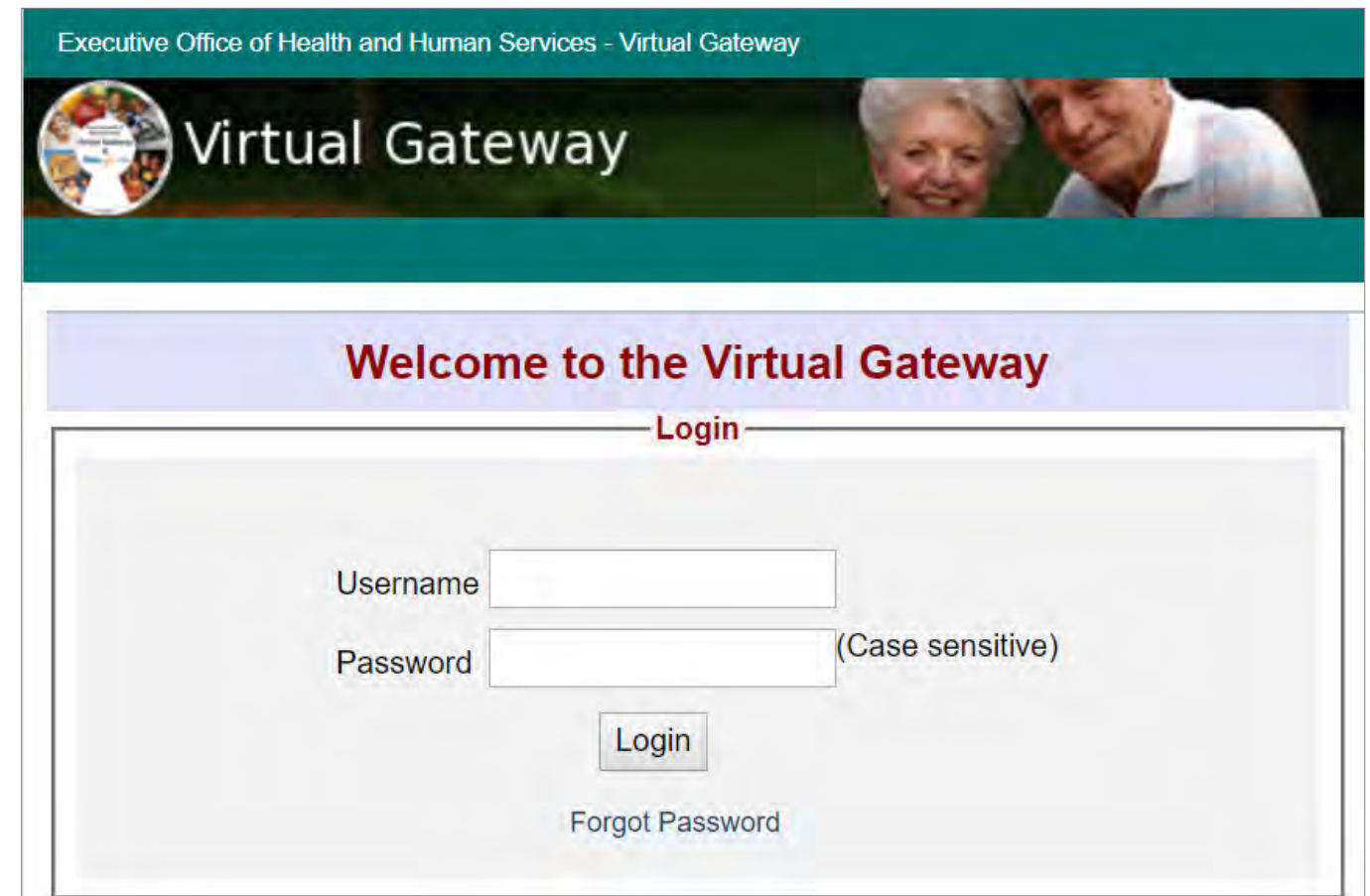
Address
1 Ashburton Place, Boston, MA 02108

Phone
(617) 573-1600


TELL US WHAT YOU THINK

Accessing the Virtual Gateway

1. Enter your user name and Password
2. Select the Login Button
3. Select the link to access the DDS Background Check System



Executive Office of Health and Human Services - Virtual Gateway

 Virtual Gateway 

Welcome to the Virtual Gateway

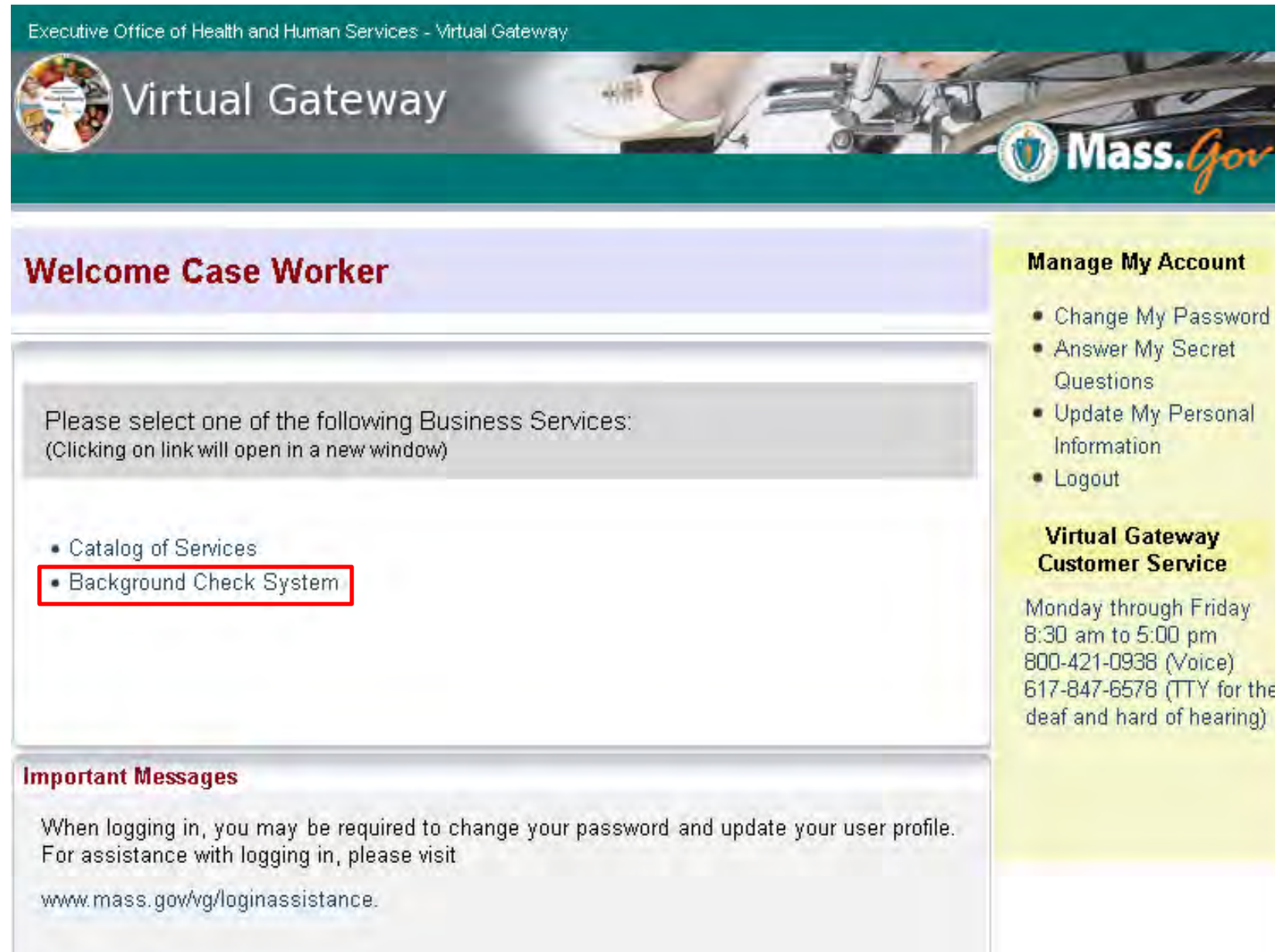
[Login](#)

Username



Password (Case sensitive)

[Forgot Password](#)

Accessing the Virtual Gateway



Executive Office of Health and Human Services - Virtual Gateway

 Virtual Gateway 

Welcome Case Worker

Please select one of the following Business Services:
(Clicking on link will open in a new window)

- Catalog of Services
- **Background Check System**

Manage My Account

- Change My Password
- Answer My Secret Questions
- Update My Personal Information
- Logout

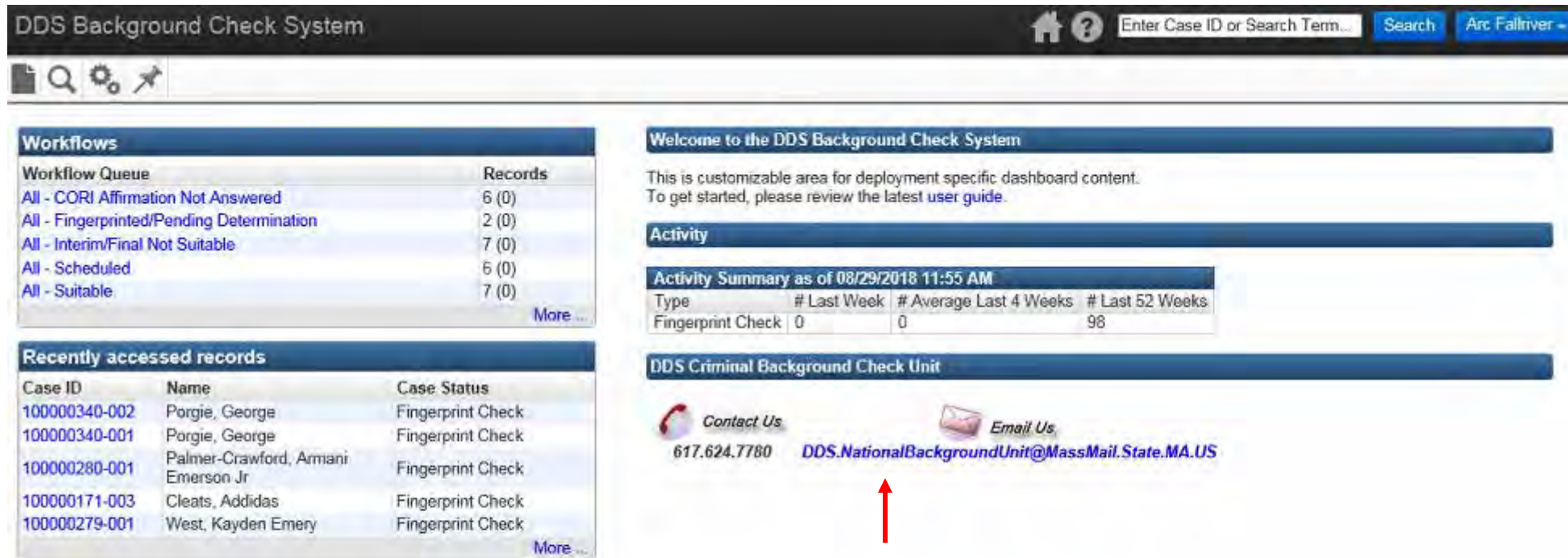
Virtual Gateway Customer Service

Monday through Friday
8:30 am to 5:00 pm
800-421-0938 (Voice)
617-847-6578 (TTY for the deaf and hard of hearing)

Important Messages

When logging in, you may be required to change your password and update your user profile. For assistance with logging in, please visit www.mass.gov/vg/loginassistance.

Splash Screen



Workflows

Workflow Queue	Records
All - CORI Affirmation Not Answered	6 (0)
All - Fingerprinted/Pending Determination	2 (0)
All - Interim/Final Not Suitable	7 (0)
All - Scheduled	6 (0)
All - Suitable	7 (0)

Recently accessed records

Case ID	Name	Case Status
100000340-002	Porgie, George	Fingerprint Check
100000340-001	Porgie, George	Fingerprint Check
100000280-001	Palmer-Crawford, Armani Emerson Jr	Fingerprint Check
100000171-003	Cleats, Addidas	Fingerprint Check
100000279-001	West, Kayden Emery	Fingerprint Check

Welcome to the DDS Background Check System

This is customizable area for deployment specific dashboard content. To get started, please review the latest [user guide](#).

Activity

Activity Summary as of 08/29/2018 11:55 AM

Type	# Last Week	# Average Last 4 Weeks	# Last 52 Weeks
Fingerprint Check	0	0	98

DDS Criminal Background Check Unit





Contact Us: 617.624.7760 | Email Us: DDS.NationalBackgroundUnit@MassMail.State.MA.US

↑
The splash screen gives the user a high level view of what they have been working on.

↑
Background Check Unit contact information can be found here

Icons

DDS Background Check System Enter Case ID or Search Term... Search Act Fallriver -

Workflows		
Workflow Queue	Records	
All - CORI Affirmation Not Answered	6	(0)
All - Fingerprinted/Pending Determination	2	(0)
All - Interim/Final Not Suitable	7	(0)
All - Scheduled	6	(0)
All - Suitable	7	(0)

Recently accessed records		
Case ID	Name	Case Status
100000340-002	Porgie, George	Fingerprint Check
100000340-001	Porgie, George	Fingerprint Check
100000280-001	Palmer-Crawford, Armani Emerson Jr	Fingerprint Check
100000171-003	Cleats, Addidas	Fingerprint Check
100000279-001	West, Kayden Emery	Fingerprint Check

Welcome to the DDS Background Check System
This is customizable area for deployment specific dashboard content. To get started, please review the latest [user guide](#).

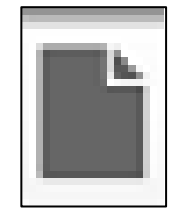
Activity

Activity Summary as of 08/29/2018 11:55 AM

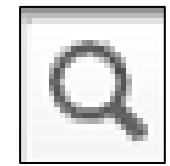
Type	# Last Week	# Average Last 4 Weeks	# Last 52 Weeks
Fingerprint Check	0	0	98

DDS Criminal Background Check Unit

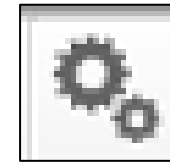
[Contact Us](#) 617.624.7780 [Email Us](mailto:DDS.NationalBackgroundUnit@MassMail.State.MA.US) DDS.NationalBackgroundUnit@MassMail.State.MA.US



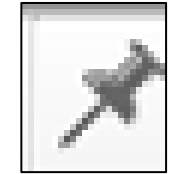
- Create cases



- Search cases



- Workflows



- Recent cases

Creating a Case

Create Case - Party Information

Record Information

Record Date: 12/23/2015
Case Type: Fingerprint Check
Residential address:
City:
State:
Zip code:

Add Party

First Name: Middle Name: Last Name:
Suffix: Maiden/Other Name: Alias:
Mother's Maiden Name:
Birth Date: Sex: Social Security Number:
MM/DD/YYYY

Additional Demographics

Race: Ethnicity: Place of Birth:
Country of Citizenship: Add New
Drivers License Number: Drivers License State:

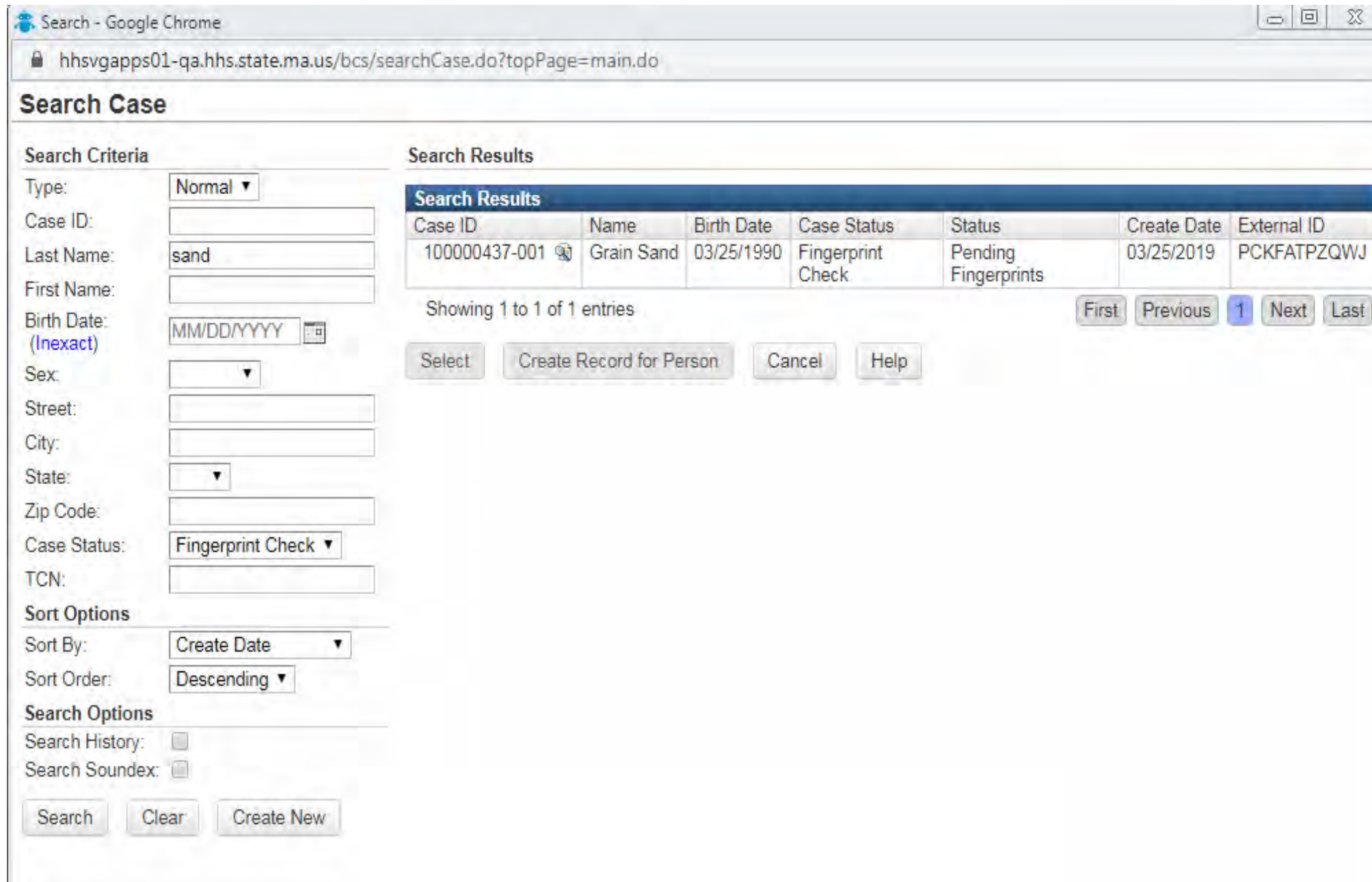
Contact Information

Address Type: Mailing Street:
City: State: MA Zip Code:
Country: USA
Primary Phone:
Email:

Select Person... Clear

The first step is to verify that the person you are adding isn't already in the system. Click the select person button and that will take you to the search screen.

Creating a Case



Search - Google Chrome

hhsvglapps01-qa.hhs.state.ma.us/bcs/searchCase.do?topPage=main.do

Search Case

Search Criteria

Type: Normal

Case ID:

Last Name: sand

First Name:

Birth Date: MM/DD/YYYY (Inexact)

Sex:

Street:

City:

State:

Zip Code:

Case Status: Fingerprint Check

TCN:

Sort Options

Sort By: Create Date

Sort Order: Descending

Search Options

Search History:

Search Soundex:

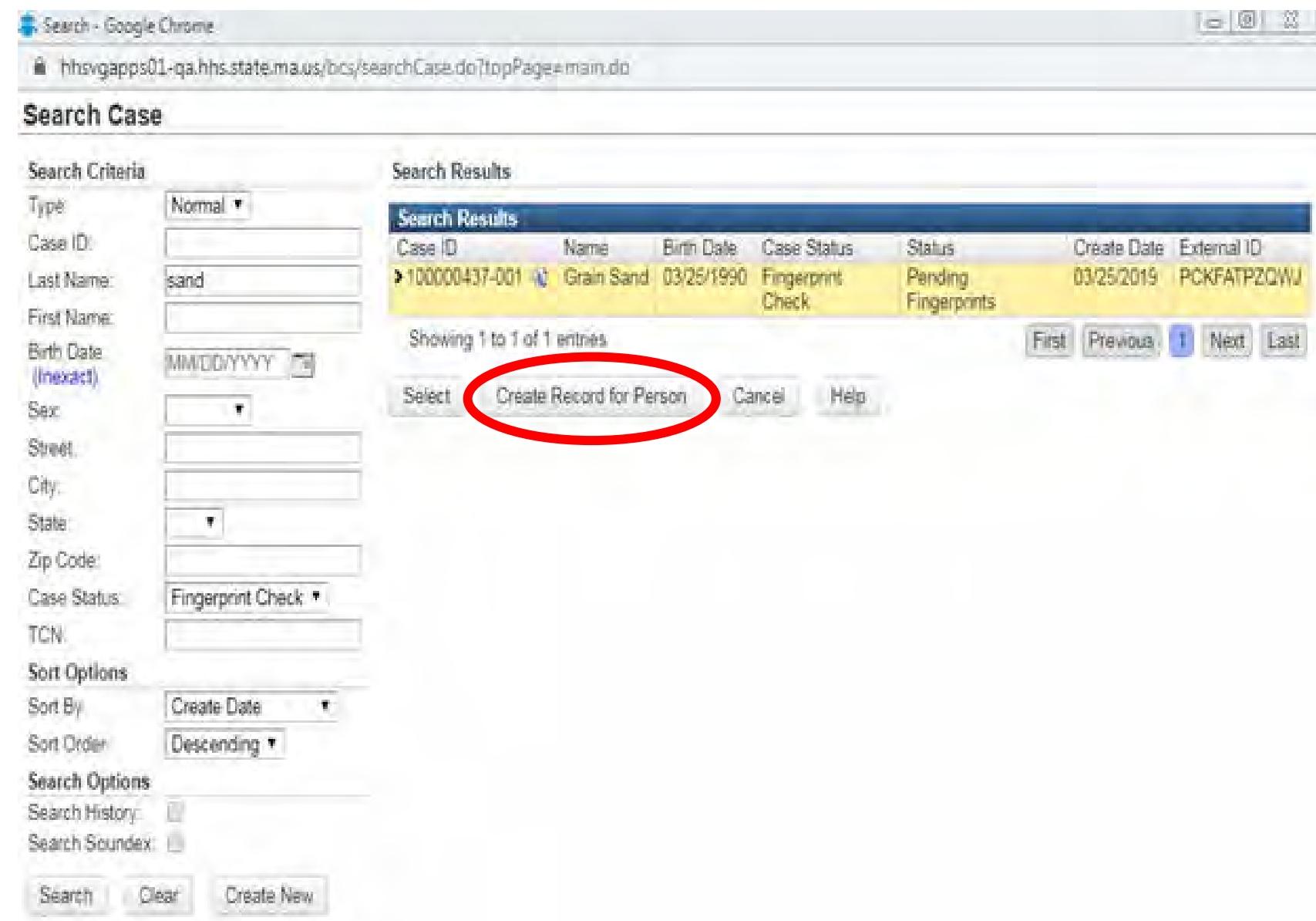
Search Results

Case ID	Name	Birth Date	Case Status	Status	Create Date	External ID
100000437-001	Grain Sand	03/25/1990	Fingerprint Check	Pending Fingerprints	03/25/2019	PCKFATPZQWJ

Showing 1 to 1 of 1 entries

Enter last name or DOB in Search Criteria click search. If there is a previous case it will appear to the right. If there is no previous case click cancel. You will need to create a new case and enter all demographics.

Creating a Case



The screenshot shows a web browser window with the URL `hhs.gapps01-qa.hhs.state.ma.us/bcs/searchCase.do?topPage=main.do`. The page is titled "Search Case" and is divided into two main sections: "Search Criteria" and "Search Results".

Search Criteria:

- Type: Normal
- Case ID: (empty)
- Last Name: sand
- First Name: (empty)
- Birth Date (Inexact): MM/DD/YYYY (empty)
- Sex: (empty)
- Street: (empty)
- City: (empty)
- State: (empty)
- Zip Code: (empty)
- Case Status: Fingerprint Check
- TCN: (empty)
- Sort Options: Sort By: Create Date, Sort Order: Descending
- Search Options: Search History: [checked], Search Soudex: [checked]

Search Results:

Case ID	Name	Birth Date	Case Status	Status	Create Date	External ID
100000437-001	Grain Sand	03/25/1990	Fingerprint Check	Pending Fingerprints	03/25/2019	PCKFATPZQWJ

Showing 1 to 1 of 1 entries

Buttons: Select, **Create Record for Person** (circled in red), Cancel, Help

Bottom buttons: Search, Clear, Create New

Verify it is the correct person and click on the case to highlight it. Click the Create Record for Person button.

Creating a Case

Create Case - Party Information

Record Information

Record Date: 05/15/2020
Case Status: Fingerprint Check
Status: Pending Fingerprints
Residential address:
City:
State:
Zip code:

Add Party

First Name: Grain Middle Name: Last Name: Sand
Suffix: Maiden/Other Name: Alias:
Mother's Maiden Name:
Birth Date: 03/25/1990 Sex: Social Security Number:

Additional Demographics

Race: Ethnicity: Place of Birth:
Country of Citizenship:
Drivers License Number: Drivers License State:

Contact Information

Address Type: Mailing Street: 51 water street #B
City: mattapan State: MA Zip Code: 02126
Country: USA
Primary Phone:
Email:

Select Person... Clear

Save Cancel Help

Demographic information will be grayed out. You can make address changes later. Click save. This will increase the Case ID# by one, creating a -002 case.

Creating a Case

Create Case - Party Information

Record Information

Record Date:	12/23/2015
Case Type:	Fingerprint Check
Residential address:	123 Super Hero Lane
City:	Boston
State:	MA
Zip code:	02303

Add Party

First Name:	Middle Name:	Last Name:
Tony		Stark
Suffix:	Maiden/Other Name:	Alias:
Mother's Maiden Name:		
Birth Date:	Sex:	Social Security Number:
09/09/1952	Male	

Additional Demographics

Race:	Ethnicity:	Place of Birth:
White	Not Hispanic or Not Latino	USA
Country of Citizenship:		
USA	Add New	
If USA Born State:		
SC		
If USA Born City:		
Columbia		
Drivers License Number:	Drivers License State:	
23421345	MA	

Contact Information

Address Type:	Street:	
Mailing		
City:	State:	Zip Code:
	MA	
Country:		
USA		
Primary Phone:		
Email:		

[Select Person...](#) [Clear](#)

[Save](#) [Cancel](#) [Help](#)

If no previous case exists you will need to create a new one by clicking on the paper icon. When creating a new case fill out as much of the information as possible. There are key fields that must be completed before a case can be saved.

Creating a Case

If you forget to enter the data that is required you will get a message.

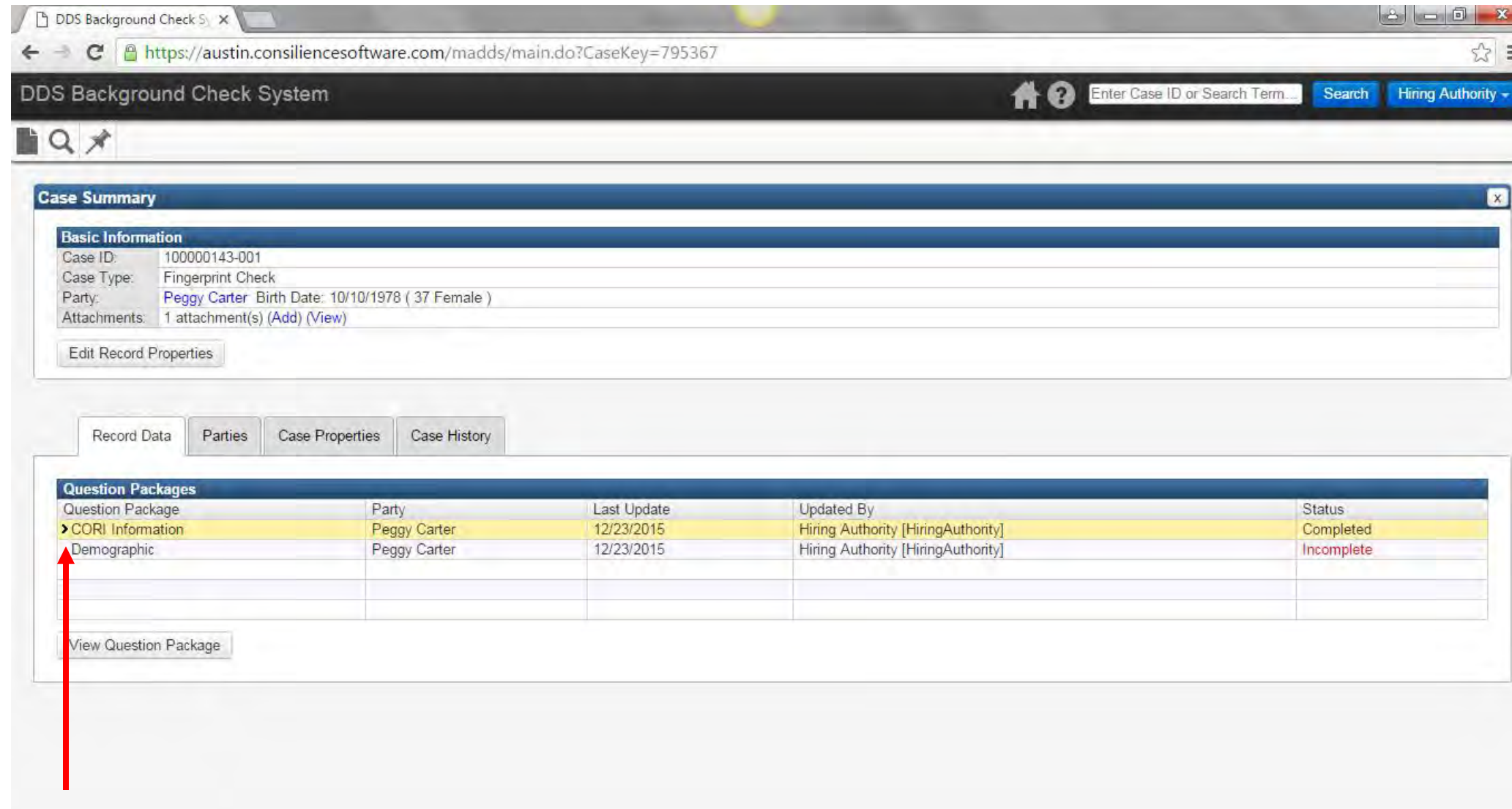
Please correct the indicated errors before proceeding:

- Street address not specified
- City not specified
- Zip code not specified

Required fields are:

- Date of Birth
- Mailing street address, city, state and zip code

Entry of CORI



DDS Background Check System

Case Summary

Basic Information

Case ID: 100000143-001
Case Type: Fingerprint Check
Party: Peggy Carter Birth Date: 10/10/1978 (37 Female)
Attachments: 1 attachment(s) (Add) (View)

Edit Record Properties

Record Data Parties Case Properties Case History

Question Package	Party	Last Update	Updated By	Status
▶ CORI Information	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Completed
Demographic	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Incomplete

View Question Package

The first step to entering data is to select the CORI information question package.

Entry of CORI

CORI Information - Peggy Carter - Fingerprint Check [Jump To...] Save Save & Stay Cancel

+ Expand Details

CORI Disposition

* CORI Disposition:

Please Enter any relevant CORI disposition comments:

Affirmation

* **Affirmation Statement:**

I certify on behalf of the hiring authority that the applicant/employee has been cleared following a CORI investigation and/or the hiring authority has otherwise complied with all requirements of 101 CMR 15.00.

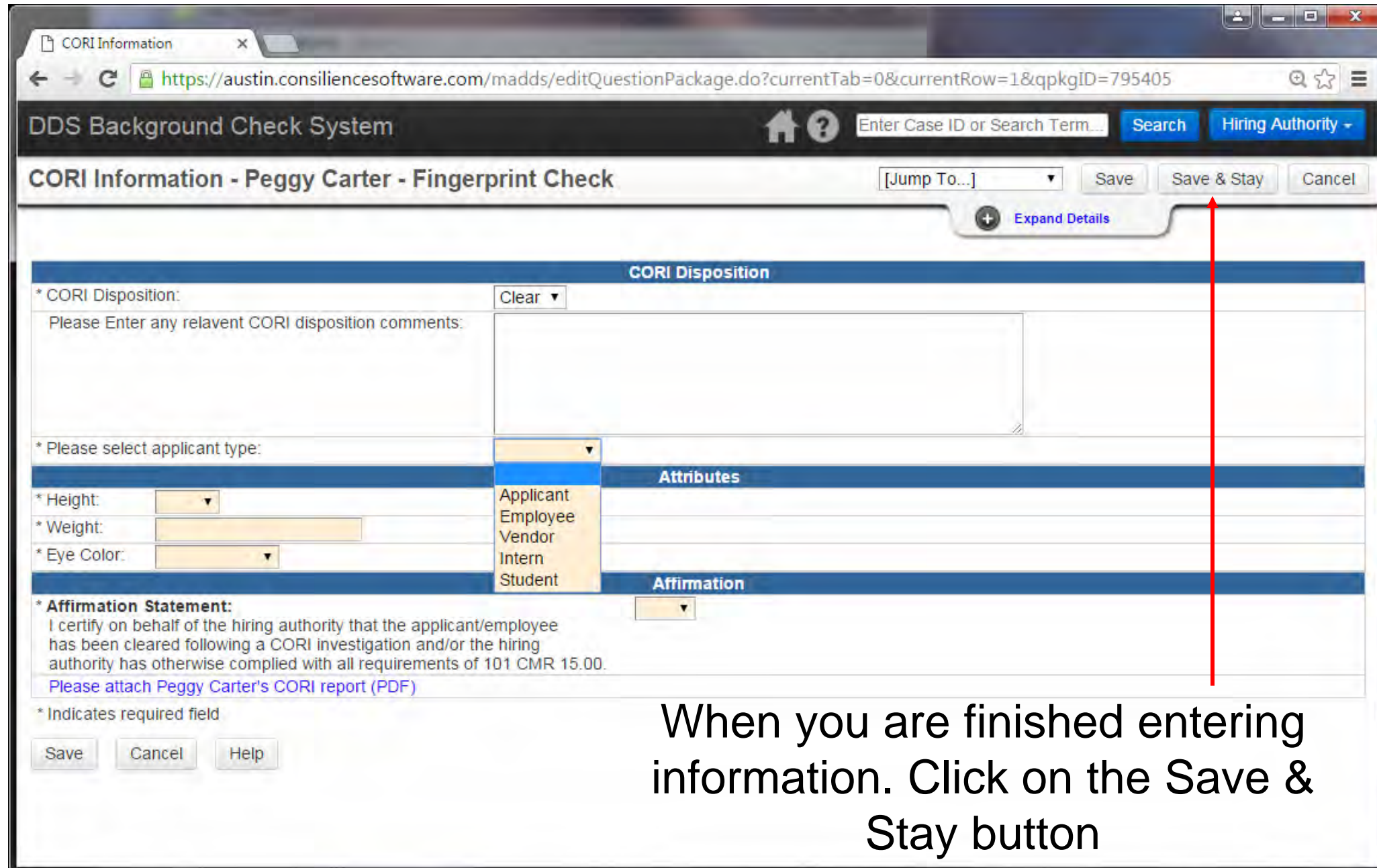
[Please attach Peggy Carter's CORI report \(PDF\)](#)

* Indicates required field

Save Cancel Help

Fill out all the questions on this page. The questions come directly from the CORI report.
Reminder: "CORI affirmation statement" is a required field.

Entry of CORI



The screenshot shows a web browser window with the URL <https://austin.consiliencesoftware.com/madds/editQuestionPackage.do?currentTab=0¤tRow=1&qpkgID=795405>. The page title is "CORI Information - Peggy Carter - Fingerprint Check". The interface includes a search bar, a "Hiring Authority" dropdown, and buttons for "Save", "Save & Stay", and "Cancel". A red arrow points to the "Save & Stay" button.

CORI Disposition

* CORI Disposition: Clear

Please Enter any relevant CORI disposition comments:

* Please select applicant type:

Attributes

* Height:

* Weight:

* Eye Color:

Affirmation

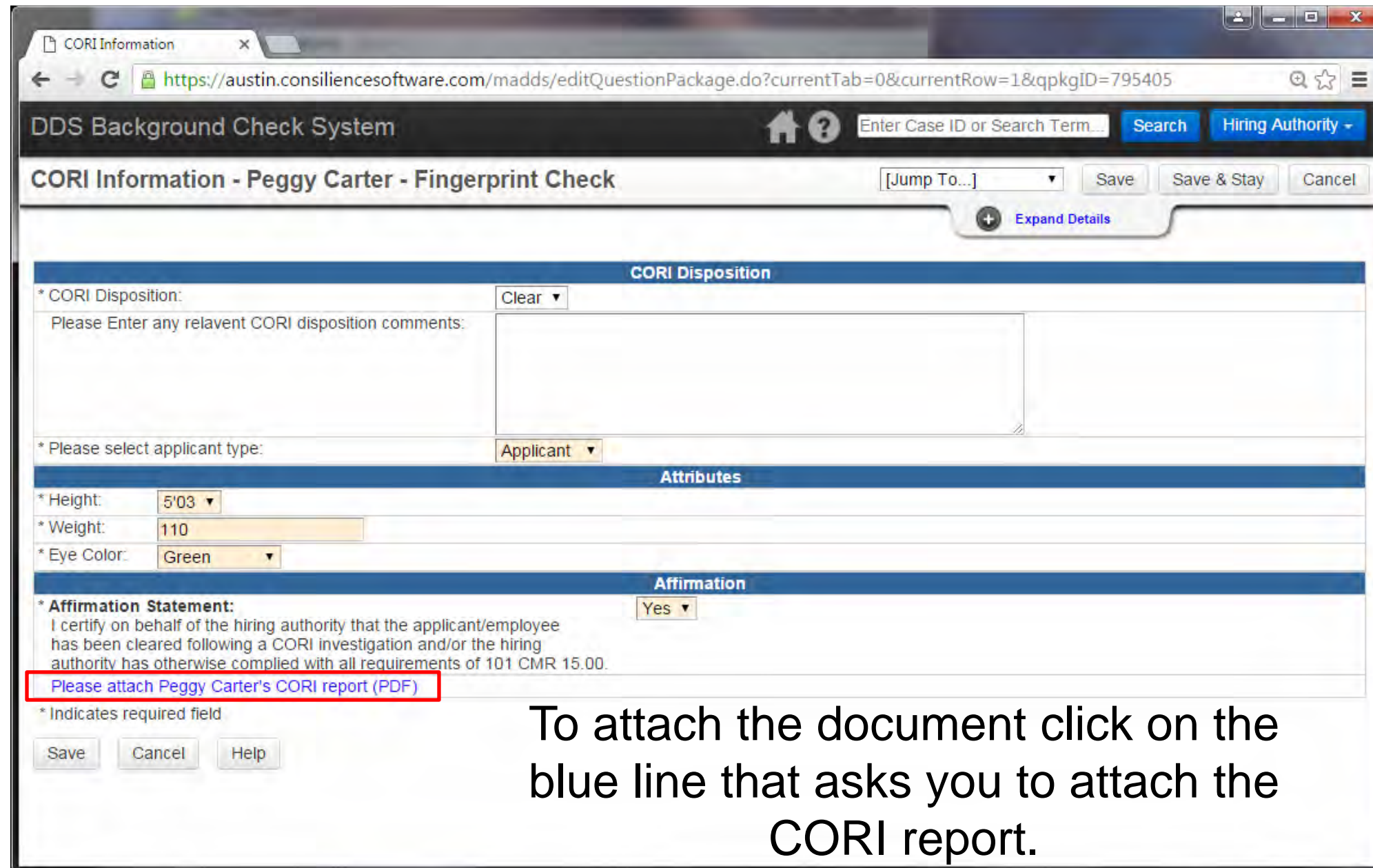
* **Affirmation Statement:**
I certify on behalf of the hiring authority that the applicant/employee has been cleared following a CORI investigation and/or the hiring authority has otherwise complied with all requirements of 101 CMR 15.00.
[Please attach Peggy Carter's CORI report \(PDF\)](#)

* Indicates required field

Save Cancel Help

When you are finished entering information. Click on the Save & Stay button

Adding an Attachment



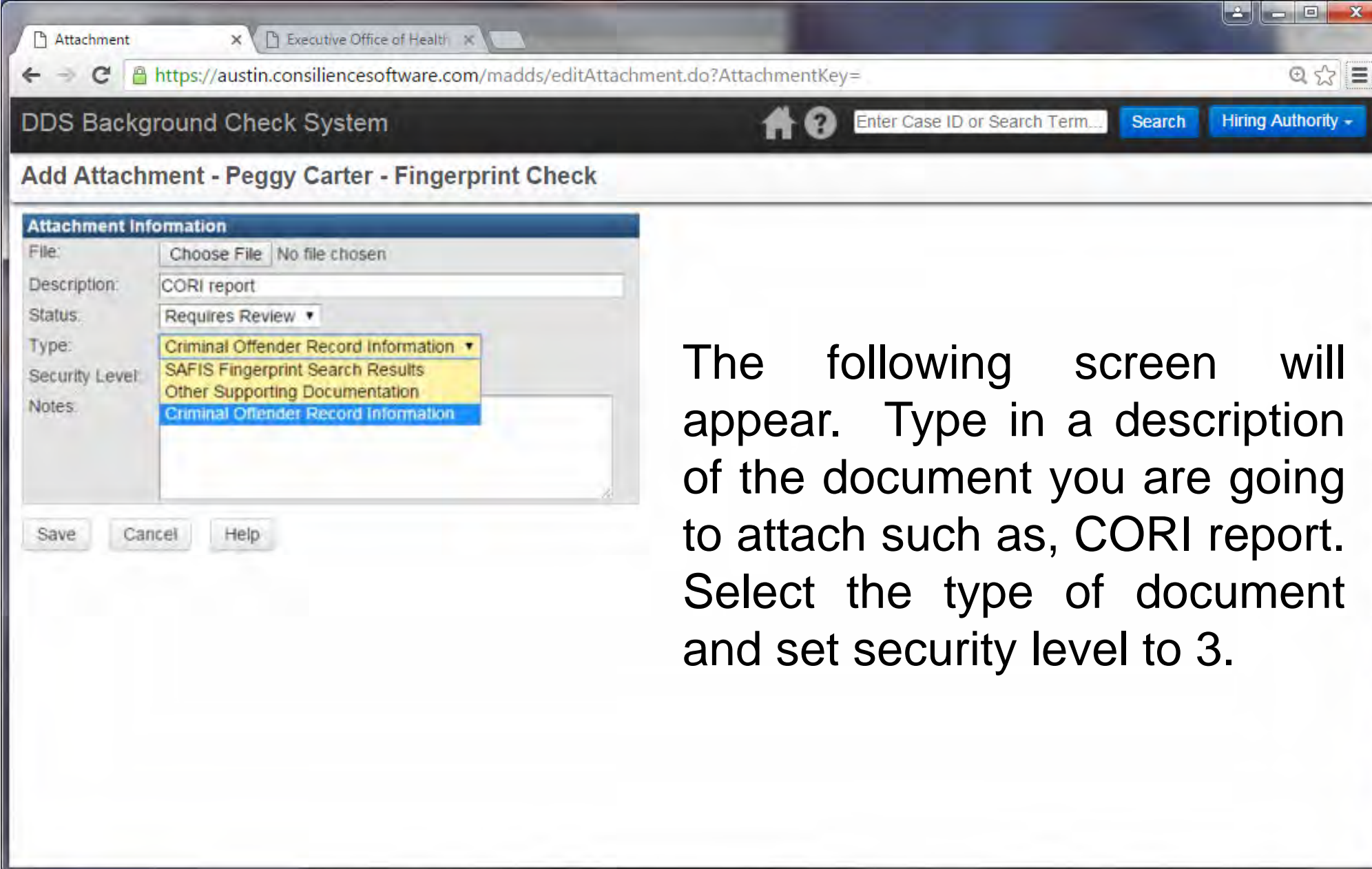
The screenshot shows a web browser window with the URL <https://austin.consiliencesoftware.com/madds/editQuestionPackage.do?currentTab=0¤tRow=1&qpkgID=795405>. The page title is "CORI Information - Peggy Carter - Fingerprint Check". The form contains the following sections:

- CORI Disposition:** Includes a "Clear" dropdown, a text area for "Please Enter any relevant CORI disposition comments:", and a "Please select applicant type:" dropdown set to "Applicant".
- Attributes:** Includes fields for "Height" (5'03), "Weight" (110), and "Eye Color" (Green).
- Affirmation:** Includes an "Affirmation Statement" and a "Yes" dropdown.

A blue link "Please attach Peggy Carter's CORI report (PDF)" is highlighted with a red box. Below the link, it says "* Indicates required field". At the bottom of the form are "Save", "Cancel", and "Help" buttons.

To attach the document click on the blue line that asks you to attach the CORI report.

Adding an Attachment



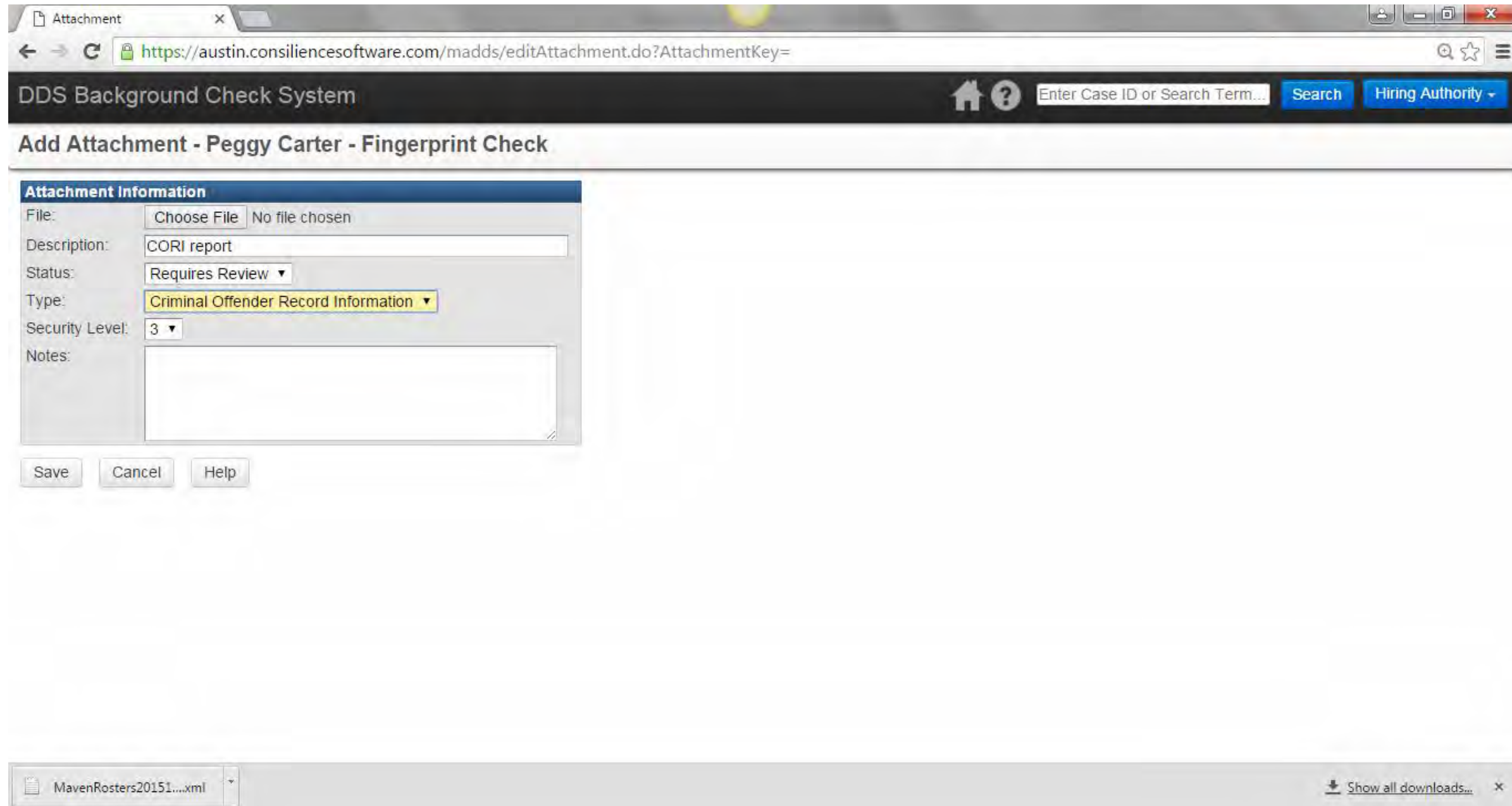
The screenshot shows a web browser window with the URL <https://austin.consiliencesoftware.com/madds/editAttachment.do?AttachmentKey=>. The page title is "Add Attachment - Peggy Carter - Fingerprint Check". The form is titled "Attachment Information" and contains the following fields:

- File: Choose File No file chosen
- Description: CORI report
- Status: Requires Review
- Type: Criminal Offender Record Information (selected)
- Security Level: (empty)
- Notes: (empty)

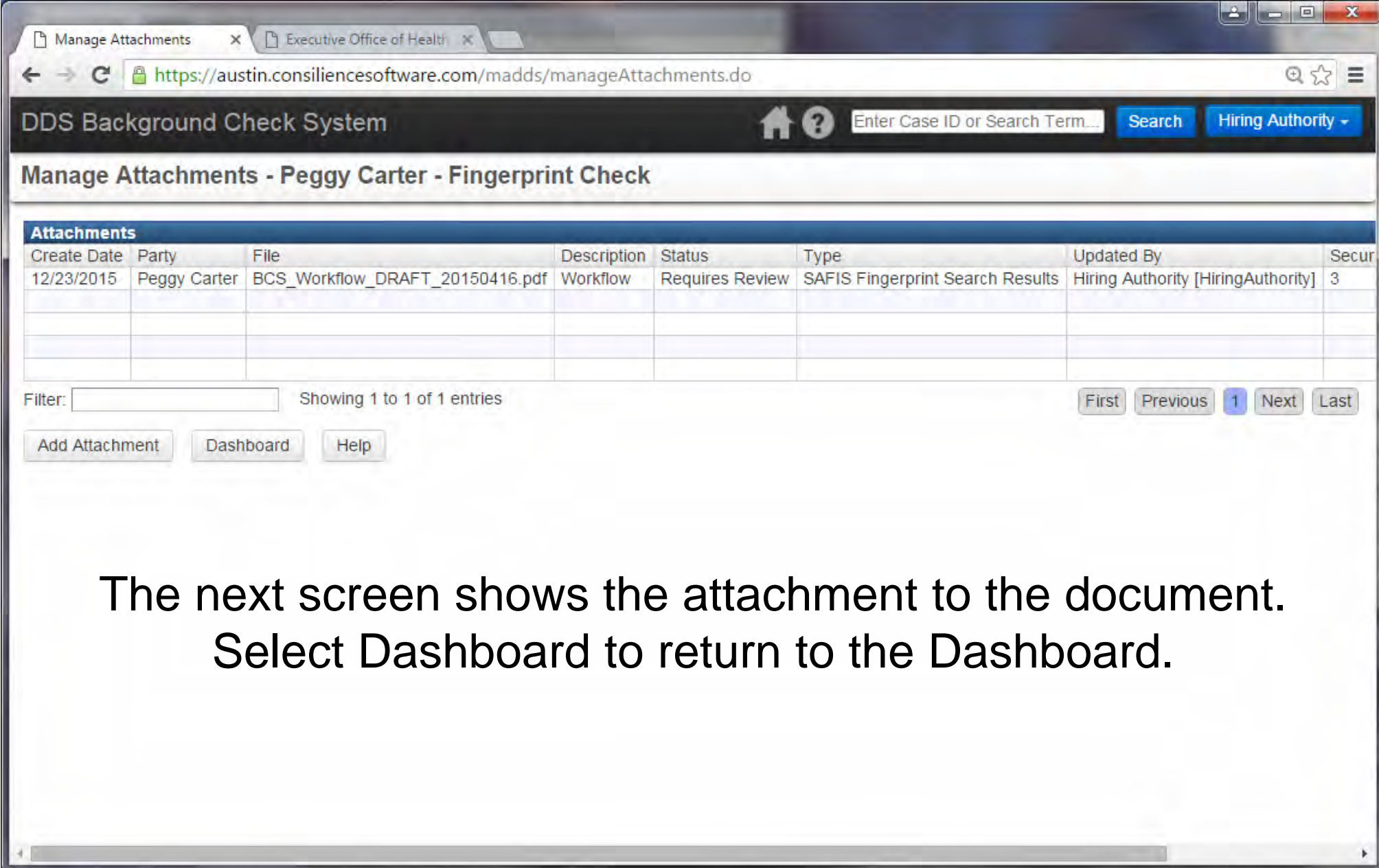
Buttons at the bottom include Save, Cancel, and Help.

The following screen will appear. Type in a description of the document you are going to attach such as, CORI report. Select the type of document and set security level to 3.

Adding an Attachment



Adding an Attachment



DDS Background Check System

Manage Attachments - Peggy Carter - Fingerprint Check

Create Date	Party	File	Description	Status	Type	Updated By	Secur
12/23/2015	Peggy Carter	BCS_Workflow_DRAFT_20150416.pdf	Workflow	Requires Review	SAFIS Fingerprint Search Results	Hiring Authority [HiringAuthority]	3

Filter: Showing 1 to 1 of 1 entries

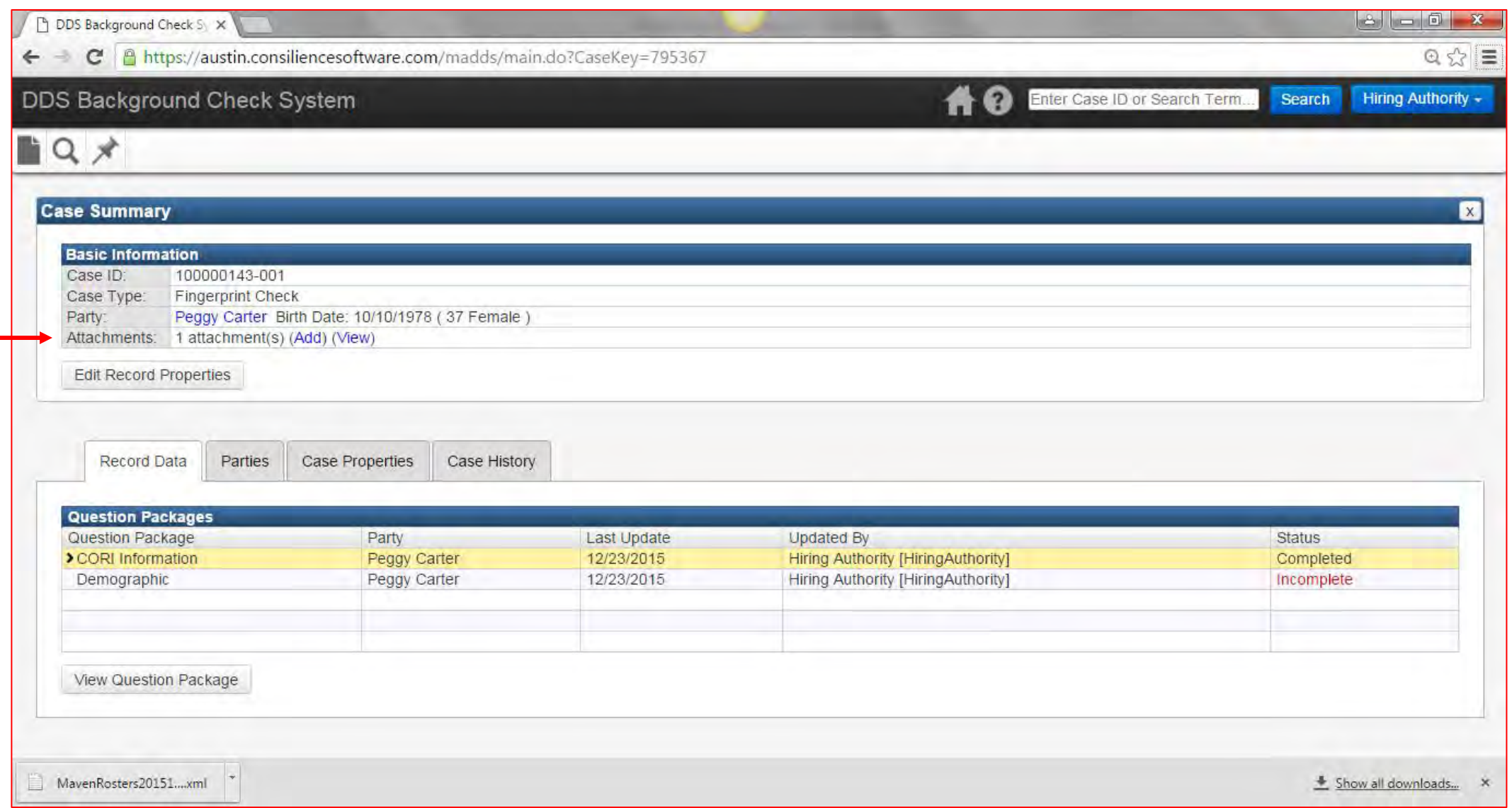
First Previous 1 Next Last

Add Attachment Dashboard Help

The next screen shows the attachment to the document.
Select Dashboard to return to the Dashboard.

Verifying an Attachment

Here you can verify that you have attached the document by looking under the case summary, Attachments. You can also view any letters that are generated for the case by clicking on [\(view\)](#).



The screenshot shows the DDS Background Check System interface. The browser address bar displays the URL: <https://austin.consiliencesoftware.com/madds/main.do?CaseKey=795367>. The page title is "DDS Background Check System".

The main content area is titled "Case Summary" and contains the following information:

- Basic Information:**
 - Case ID: 100000143-001
 - Case Type: Fingerprint Check
 - Party: Peggy Carter Birth Date: 10/10/1978 (37 Female)
 - Attachments: 1 attachment(s) [\(Add\)](#) [\(View\)](#)

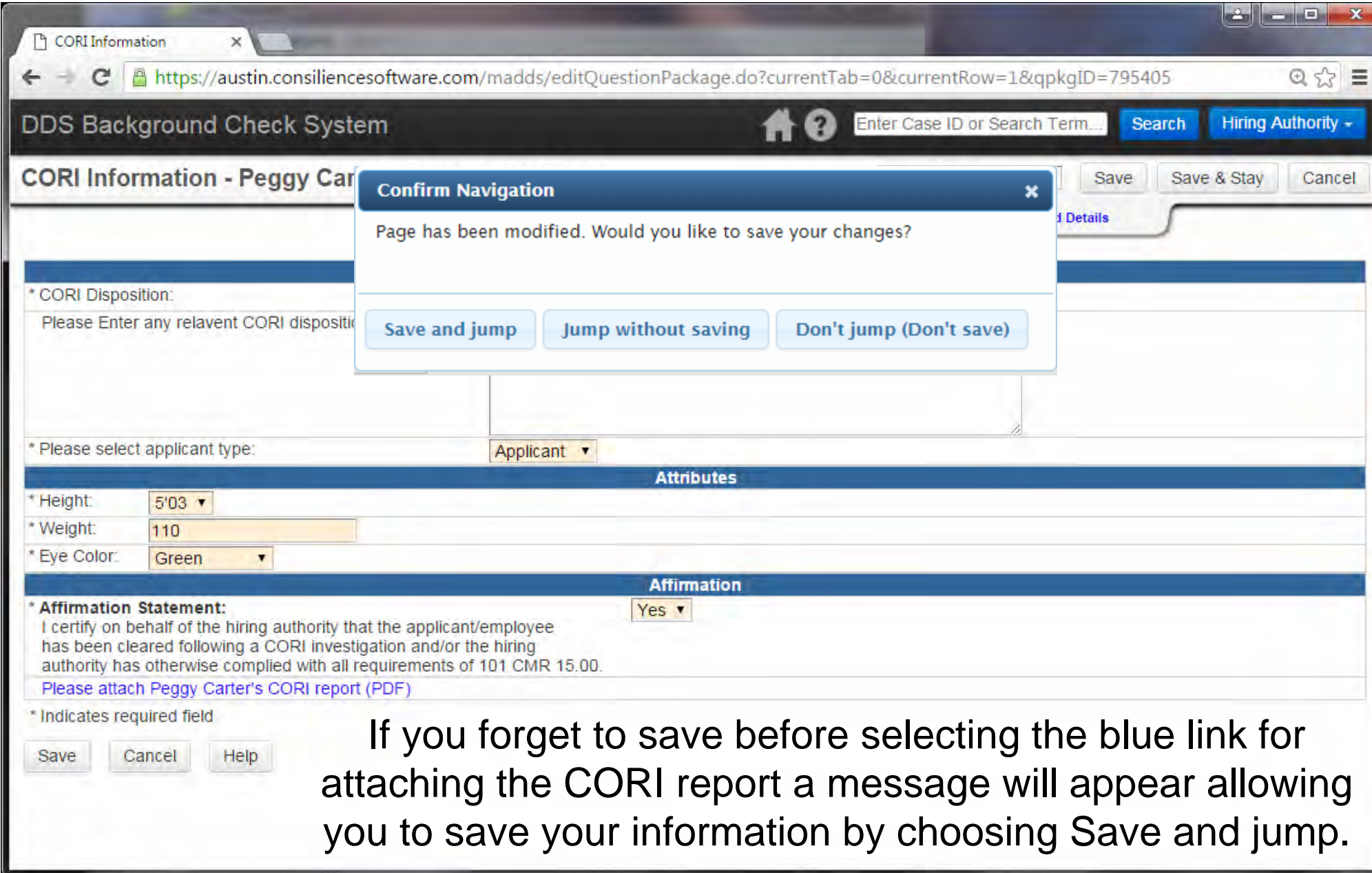
Below the basic information, there are tabs for "Record Data", "Parties", "Case Properties", and "Case History".

The "Question Packages" section contains the following table:

Question Package	Party	Last Update	Updated By	Status
▶ CORI Information	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Completed
Demographic	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Incomplete

At the bottom of the interface, there is a download bar showing a file named "MavenRosters20151....xml" and a "Show all downloads..." link.

Saving



The screenshot shows a web browser window with the URL <https://austin.consiliencesoftware.com/madds/editQuestionPackage.do?currentTab=0¤tRow=1&qpkgID=795405>. The page title is "CORI Information - Peggy Carter". A "Confirm Navigation" dialog box is displayed in the center, asking "Page has been modified. Would you like to save your changes?" with three buttons: "Save and jump", "Jump without saving", and "Don't jump (Don't save)".

The background form includes the following sections:

- CORI Disposition:** "Please Enter any relevant CORI disposition"
- Applicant type:** "Applicant" (dropdown)
- Attributes:**
 - Height: "5'03" (dropdown)
 - Weight: "110" (text input)
 - Eye Color: "Green" (dropdown)
- Affirmation:**
 - Affirmation Statement:** "I certify on behalf of the hiring authority that the applicant/employee has been cleared following a CORI investigation and/or the hiring authority has otherwise complied with all requirements of 101 CMR 15.00." (text area)
 - Response: "Yes" (dropdown)
 - Link: "Please attach Peggy Carter's CORI report (PDF)"

At the bottom of the form, there are "Save", "Cancel", and "Help" buttons. A note at the bottom left states: "* Indicates required field".

If you forget to save before selecting the blue link for attaching the CORI report a message will appear allowing you to save your information by choosing Save and jump.

Changes to Address Information

Demographic - Peggy Carter - Fingerprint Check

Residential Address

* First name	Peggy	Middle name		* Last name	Carter
Suffix					
Maiden Name		* Mothers maiden name			
Aliases					
SSN					
* Sex	Female				

Additional Demographics

Race	White
Ethnicity	Not Hispanic or Not Latino
Birth Date	10/10/1978
Place of Birth	
Country of citizenship	
Drivers license Number	

Demographic Information

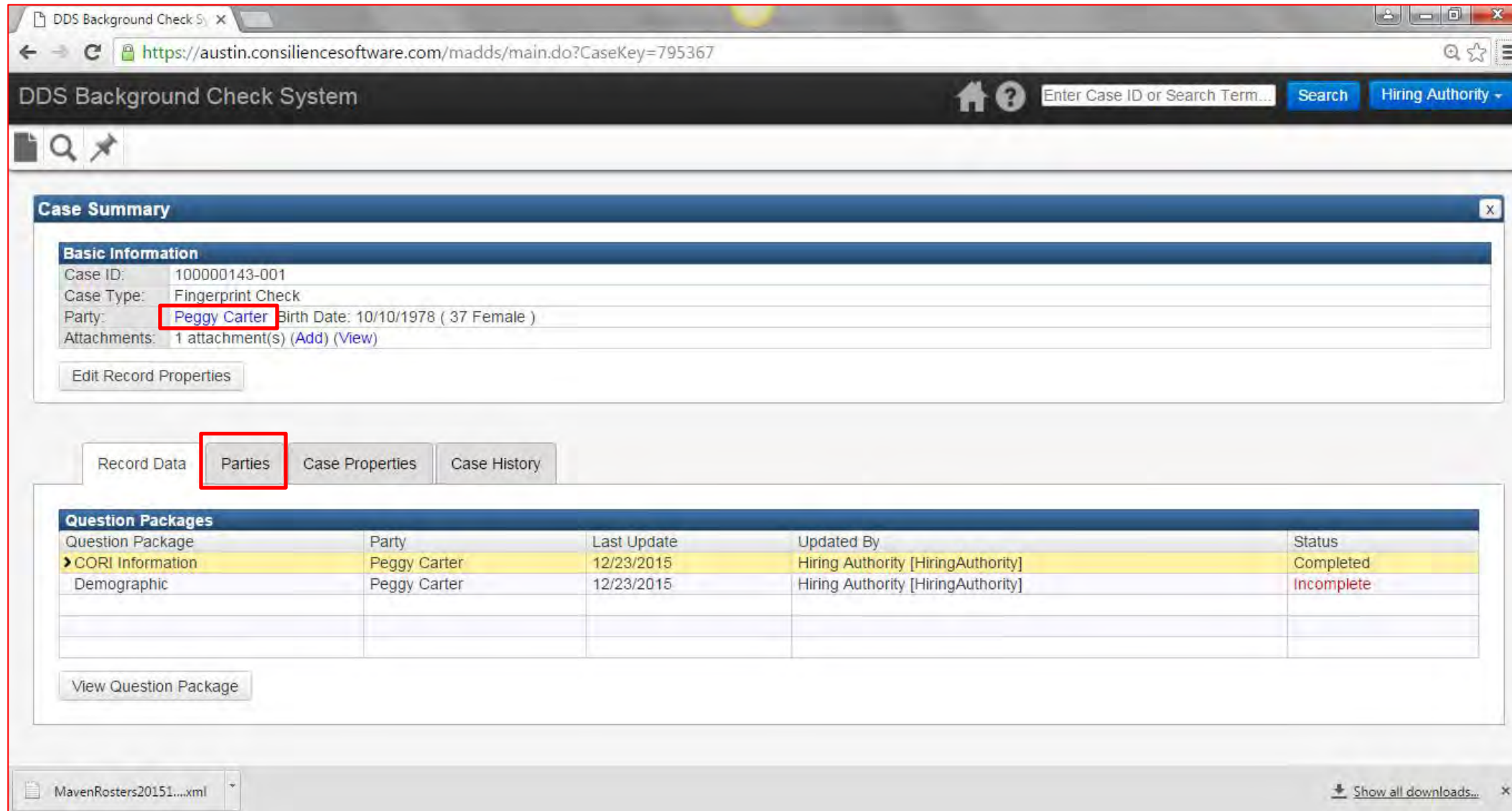
Address type	
Street address	111 Secret Agent Lane
Street address	
City	Boston
State	MA
Zip code	02303
Country	USA
Primary phone	
Email	
Residential address	111 secret agent lane
State	MA
City	Boston
Zip code	02303

* Indicates required field

Save Cancel Help

When you open the demographics question package you can see that most of the questions are greyed out. That is because you cannot make changes to the address from the demographic page. The reason is that the address is associated to the party (person) and not the event (finger print check).

Changes to Address Information



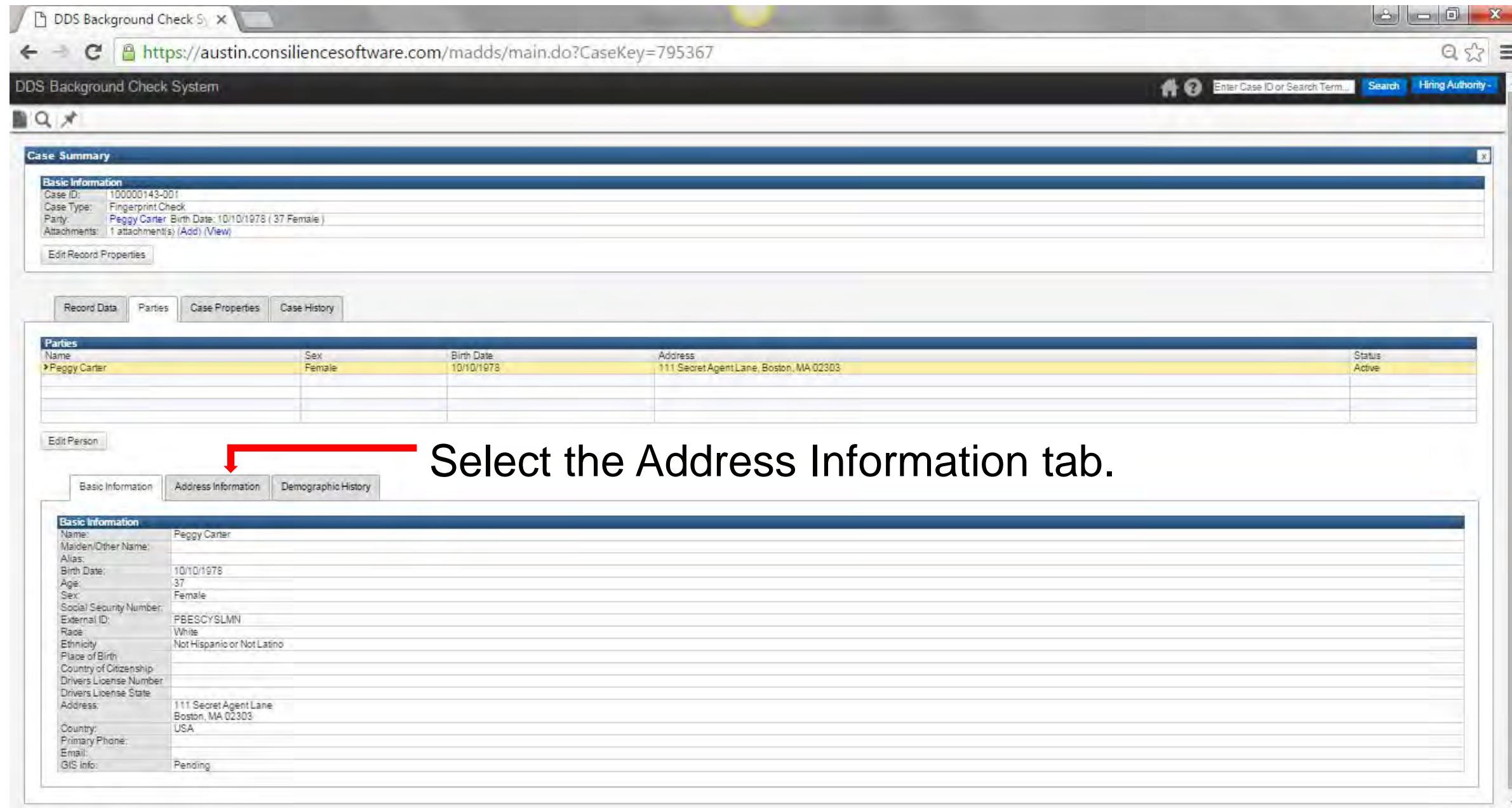
The screenshot shows the DDS Background Check System interface. At the top, there is a search bar with the text "Enter Case ID or Search Term..." and buttons for "Search" and "Hiring Authority". Below this is a "Case Summary" window with a "Basic Information" section. The "Party" field is highlighted with a red box and contains the name "Peggy Carter". Below the "Basic Information" section are tabs for "Record Data", "Parties", "Case Properties", and "Case History", with "Parties" highlighted by a red box. Below the tabs is a "Question Packages" table with the following data:

Question Package	Party	Last Update	Updated By	Status
▶ CORI Information	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Completed
Demographic	Peggy Carter	12/23/2015	Hiring Authority [HiringAuthority]	Incomplete

At the bottom of the interface, there is a "View Question Package" button and a download bar showing "MavenRosters20151....xml" and a "Show all downloads..." link.

You cannot change the address information from the demographic question package. You can either select the Parties tab or the Persons name. Either choice will take you to the screen where you can edit address information.

Changes to Address Information



DDS Background Check System

Case Summary

Basic Information

Case ID: 10000143-001
Case Type: Fingerprint Check
Party: Peggy Carter Birth Date: 10/10/1978 (37 Female)
Attachments: 1 attachment(s) (Add) (View)

Edit Record Properties

Record Data Parties Case Properties Case History

Name	Sex	Birth Date	Address	Status
Peggy Carter	Female	10/10/1978	111 Secret Agent Lane, Boston, MA 02303	Active

Edit Person

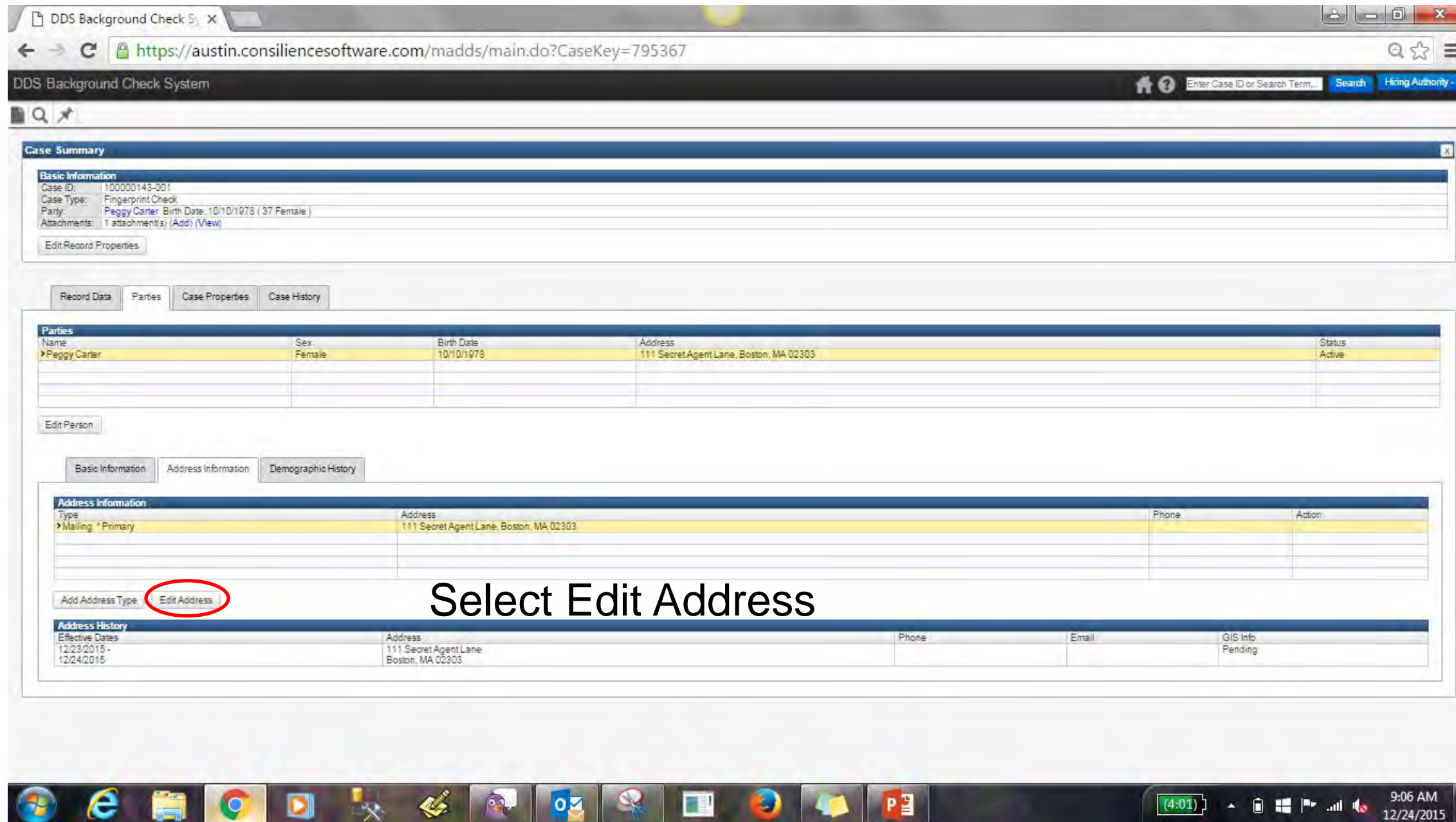
Basic Information Address Information Demographic History

Select the Address Information tab.

Basic Information

Name: Peggy Carter
Maiden/Other Name:
Alias:
Birth Date: 10/10/1978
Age: 37
Sex: Female
Social Security Number:
External ID: PBESCYSLMN
Race: White
Ethnicity: Not Hispanic or Not Latino
Place of Birth:
Country of Citizenship:
Drivers License Number:
Drivers License State:
Address: 111 Secret Agent Lane, Boston, MA 02303
Country: USA
Primary Phone:
Email:
GIS Info: Pending

Changes to Address Information



DDS Background Check System

Case Summary

Basic Information

Case ID: 100000143-001
Case Type: Fingerprint Check
Party: Peggy Carter Birth Date: 10/10/1978 (37 Female)
Attachments: 1 attachment(s) (Add) (View)

Edit Record Properties

Record Data Parties Case Properties Case History

Parties

Name	Sex	Birth Date	Address	Status
Peggy Carter	Female	10/10/1978	111 Secret Agent Lane, Boston, MA 02303	Active

Edit Person

Basic Information Address Information Demographic History

Address Information

Type	Address	Phone	Action
Mailing * Primary	111 Secret Agent Lane, Boston, MA 02303		

Add Address Type **Edit Address**

Address History

Effective Dates	Address	Phone	Email	GIS Info
12/23/2015 - 12/24/2015	111 Secret Agent Lane, Boston, MA 02303			Pending

Select Edit Address

Changes to Address Information

Edit Person

First Name:
 Middle Name:
 Last Name:
 Suffix:
 Maiden/Other Name:
 Alias:
 Birth Date:
 Sex:
 Social Security Number:
 Mother's Maiden Name:
 Deduplication Status:

Additional Demographics

Race:
 Ethnicity:
 Place of Birth:
 Country of Citizenship: [Add New](#)
 Drivers License Number:
 Drivers License State:

Addresses

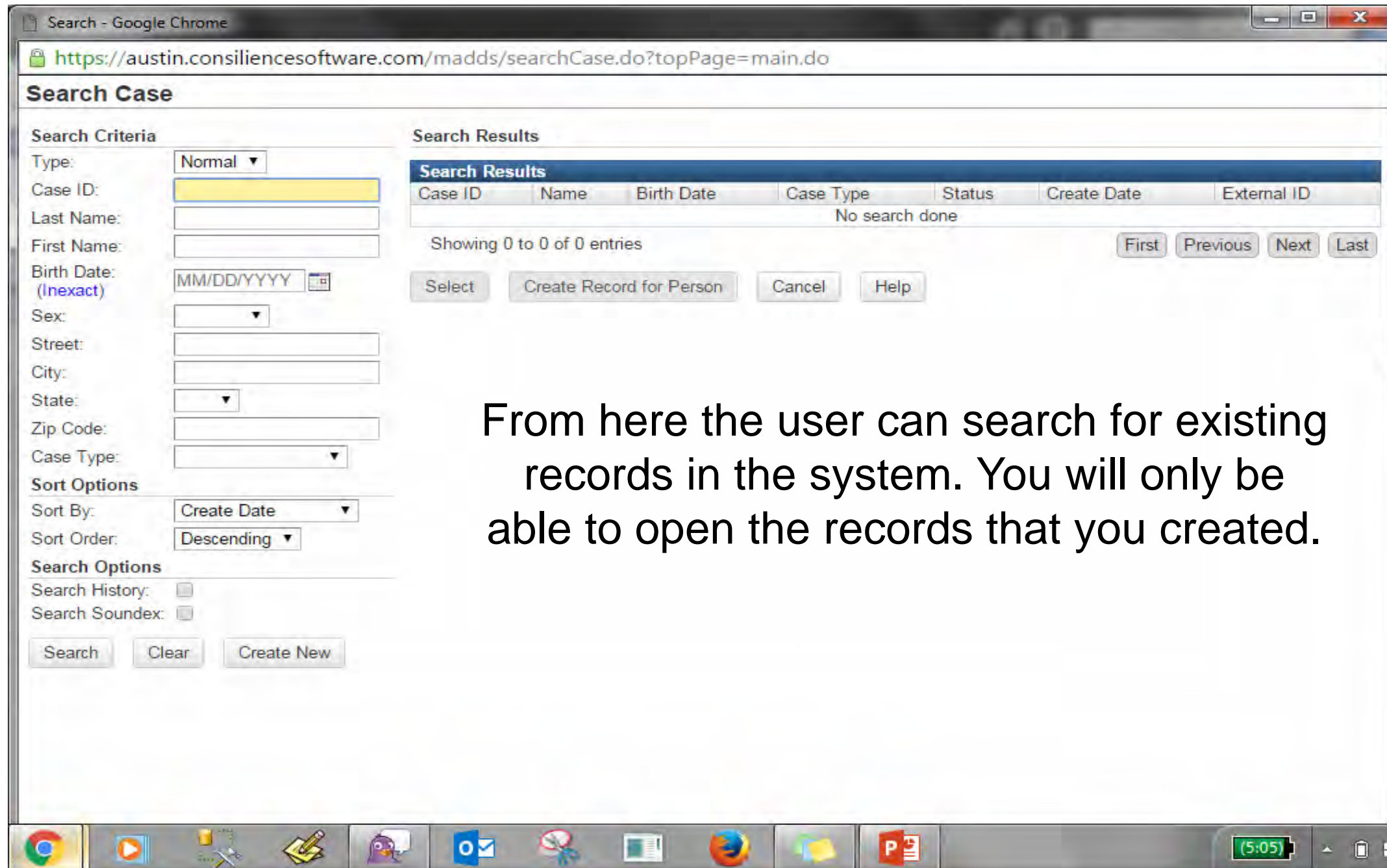
Type	Address	Phone
▶ Mailing	111 Secret Agent Lane, Boston, MA 02303	

Edit Address

Address Type:
 Start Date:
 End Date:
 Street:
 City:
 State:
 Zip Code:
 Country:
 Primary Phone:
 Email:

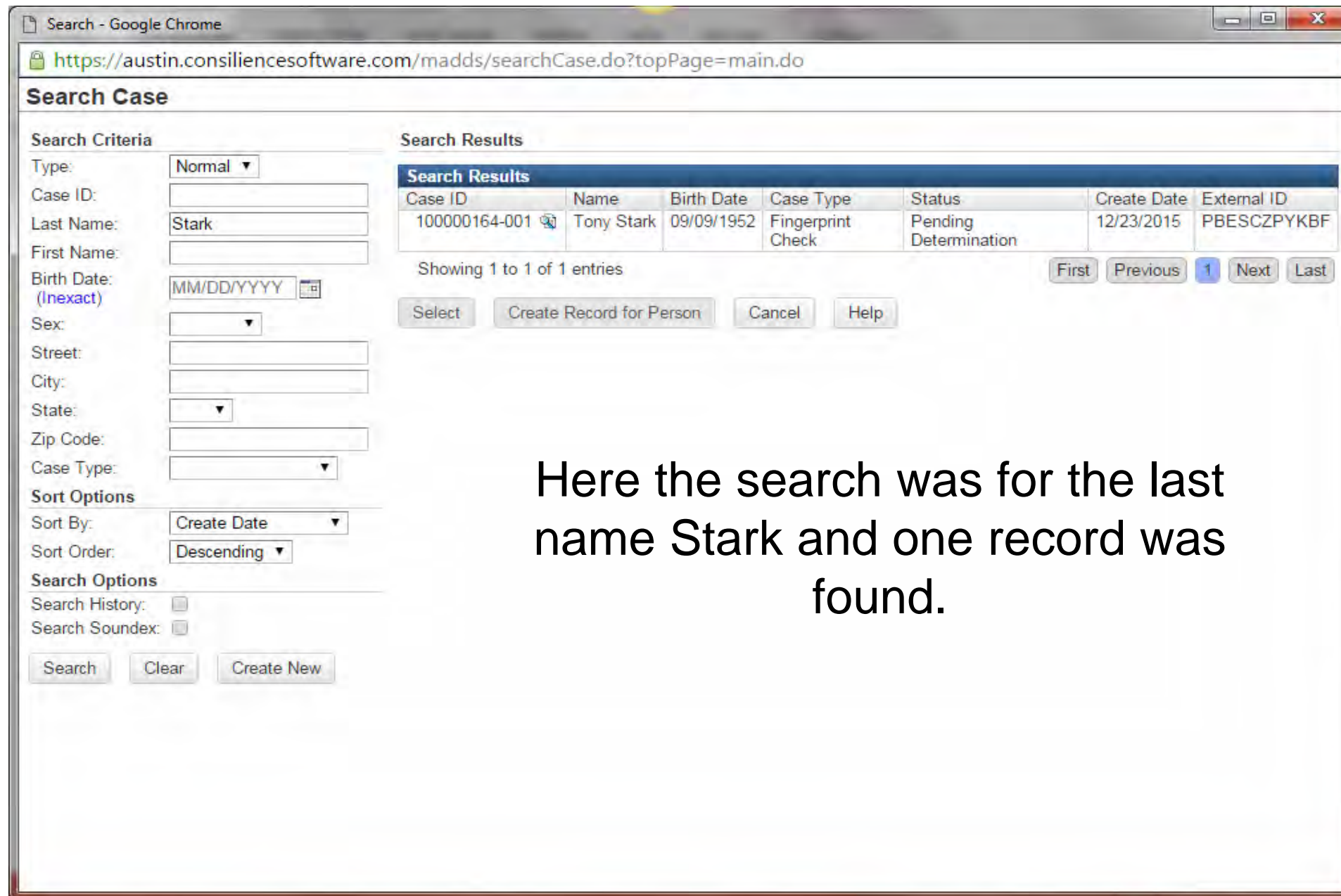
On this screen you can change information for Peggy Carter. Once you make the changes save. If you go back to the demographic question packages your changes will be there.

Search Screen



From here the user can search for existing records in the system. You will only be able to open the records that you created.

Search Screen



The screenshot shows a web browser window titled "Search - Google Chrome" with the URL <https://austin.consiliencesoftware.com/madds/searchCase.do?topPage=main.do>. The page is titled "Search Case" and is divided into two main sections: "Search Criteria" and "Search Results".

Search Criteria:

- Type: Normal (dropdown)
- Case ID: (empty text box)
- Last Name: Stark (text box)
- First Name: (empty text box)
- Birth Date: (empty text box with "(Inexact)" label and a calendar icon)
- Sex: (empty dropdown)
- Street: (empty text box)
- City: (empty text box)
- State: (empty dropdown)
- Zip Code: (empty text box)
- Case Type: (empty dropdown)
- Sort Options:
 - Sort By: Create Date (dropdown)
 - Sort Order: Descending (dropdown)
- Search Options:
 - Search History:
 - Search Soundex:

Buttons at the bottom of the criteria section: Search, Clear, Create New.

Search Results:

Showing 1 to 1 of 1 entries

Case ID	Name	Birth Date	Case Type	Status	Create Date	External ID
100000164-001	Tony Stark	09/09/1952	Fingerprint Check	Pending Determination	12/23/2015	PBESCZPYKBF

Buttons below the table: Select, Create Record for Person, Cancel, Help.

Navigation buttons: First, Previous, 1, Next, Last.

Here the search was for the last name Stark and one record was found.

Search Screen

Search Case

Search Criteria

Type:

Case ID:

Last Name:

First Name:

Birth Date: 

(Inexact)

Sex:

Street:

City:

State:

Zip Code:

Case Type:

Sort Options

Sort By:

Sort Order:

Search Options

Search History:

Search Soundex:

Wild Card: Using an * before or after a letter such as Joh* for last name will find all the cases whose last name begins with Joh* (Johns, Johnson, Johnston etc.)

Search History: This will allow you to search old address information.

Search Soundex: Will include cases with similar sounding names. For example if you selected John as the first name you may get James as well.

You cannot use a wild card and Soundex together.



Recent Cases

Case ID	Party	Status	Case Type	Record Date	Access Time	Bookmark
100000143-001	Carter, Peggy	Pending Determination	Fingerprint Check	12/23/2015	12/24/2015 12:42 PM	★
100000164-001	Stark, Tony	Pending Determination	Fingerprint Check	12/23/2015	12/24/2015 08:03 AM	★
100000160-002	Arnold, Michelle	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 11:55 AM	★
100000160-001	Arnold, Michelle	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 11:51 AM	★
100000163-001	Asscherly, Sadie	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:49 AM	★
100000162-001	Stewardshly, Martha	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:47 AM	★
100000161-001	Lipinski, Dianna	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:45 AM	★
100000159-001	Jenkins, Jenny	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:41 AM	★
100000157-001	Allen, Jack	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:32 AM	★
100000154-001	Davidson, Harley	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:31 AM	★
100000153-001	Mitchell, Bill	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:17 AM	★
100000152-001	Testing, Test	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:10 AM	★
100000130-001	Brown, Buster	Pending Determination	Fingerprint Check	12/22/2015	12/23/2015 09:58 AM	★

Dashboard Help

Case ID	Party	Status	Case Type	Record Date	Access Time	Bookmark
100000143-001	Carter, Peggy	Pending Determination	Fingerprint Check	12/23/2015	12/24/2015 12:42 PM	★
100000164-001	Stark, Tony	Pending Determination	Fingerprint Check	12/23/2015	12/24/2015 08:03 AM	★
100000160-002	Arnold, Michelle	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 11:55 AM	★
100000160-001	Arnold, Michelle	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 11:51 AM	★
100000163-001	Asscherly, Sadie	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:49 AM	★
100000162-001	Stewardshly, Martha	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:47 AM	★
100000161-001	Lipinski, Dianna	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:45 AM	★
100000159-001	Jenkins, Jenny	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:41 AM	★
100000157-001	Allen, Jack	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:32 AM	★
100000154-001	Davidson, Harley	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:31 AM	★
100000153-001	Mitchell, Bill	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:17 AM	★
100000152-001	Testing, Test	Pending Determination	Fingerprint Check	12/23/2015	12/23/2015 10:10 AM	★
100000130-001	Brown, Buster	Pending Determination	Fingerprint Check	12/22/2015	12/23/2015 09:58 AM	★

Dashboard Help

You can bookmark a case by clicking on the green star. It will turn to gold. The Recent Cases list only holds the last 20 records viewed. By bookmarking a case it will remain on the recent case list until unclicked.

Questions



Contact: DDS National Background Check Unit

Phone: (617) 624-7780

Email:

DDS.NationalBackgroundUnit@MassMail.State.MA.US

CONDUENT

